

**RETURN BIDS TO:**  
**RETOURNER LES SOUMISSIONS À:**  
Bid Receiving - PWGSC / Réception des soumissions -  
TPSGC  
Place du Portage, Phase III  
Core OA1\noyau OA1  
11 Laurier St.\11, rue Laurier  
Gatineau, Québec K1A 0S5  
Bid Fax: (613) 997-9776

**SOLICITATION AMENDMENT**  
**MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

**Comments - Commentaires**

**Vendor/Firm Name and Address**  
**Raison sociale et adresse du**  
**fournisseur/de l'entrepreneur**

**Issuing Office - Bureau de distribution**  
Health Services Project Division (XF)/Division des  
projets de services de santé (XF)  
Place du Portage, Phase III, 12C1  
11 Laurier St./11 rue, Laurier  
Gatineau  
Gatineau  
K1A 0S5

<b>Title - Sujet</b> EITSM	
<b>Solicitation No. - N° de l'invitation</b> W6369-12P5UB/A	<b>Amendment No. - N° modif.</b> 001
<b>Client Reference No. - N° de référence du client</b> W6369-12P5UB	<b>Date</b> 2012-04-19
<b>GETS Reference No. - N° de référence de SEAG</b> PW-\$\$XF-005-24300	
<b>File No. - N° de dossier</b> 005xf.W6369-12P5UB	<b>CCC No./N° CCC - FMS No./N° VME</b>
<b>Solicitation Closes - L'invitation prend fin</b> <b>at - à 02:00 PM</b> <b>on - le 2012-05-22</b>	
<b>Time Zone</b> Fuseau horaire Eastern Daylight Saving Time EDT	
<b>F.O.B. - F.A.B.</b> <b>Plant-Usine:</b> <input type="checkbox"/> <b>Destination:</b> <input type="checkbox"/> <b>Other-Autre:</b> <input type="checkbox"/>	
<b>Address Enquiries to: - Adresser toutes questions à:</b> Maheson, Vaanee	<b>Buyer Id - Id de l'acheteur</b> 005xf
<b>Telephone No. - N° de téléphone</b> (819) 956-1770 ( )	<b>FAX No. - N° de FAX</b> (819) 956-8303
<b>Destination - of Goods, Services, and Construction:</b> <b>Destination - des biens, services et construction:</b>	

**Instructions: See Herein**

**Instructions: Voir aux présentes**

<b>Delivery Required - Livraison exigée</b>	<b>Delivery Offered - Livraison proposée</b>
<b>Vendor/Firm Name and Address</b> <b>Raison sociale et adresse du fournisseur/de l'entrepreneur</b>	
<b>Telephone No. - N° de téléphone</b> <b>Facsimile No. - N° de télécopieur</b>	
<b>Name and title of person authorized to sign on behalf of Vendor/Firm</b> <b>(type or print)</b> <b>Nom et titre de la personne autorisée à signer au nom du fournisseur/</b> <b>de l'entrepreneur (taper ou écrire en caractères d'imprimerie)</b>	
<b>Signature</b>	<b>Date</b>

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## **QUESTIONS AND ANSWERS**

Note, questions are numerically sequenced upon arrival at PWGSC. A question and its answer will be provided via MERX as the response becomes available. Potential bidders are therefore advised that questions and answers may be issued via MERX out of sequence. The following questions have been received from potential bidders. In accordance with Article 13 under 2003 Standard Instructions - Goods or Services - Competitive Requirements (2011-05-16) which has been incorporated into the RFP in accordance with Part 2, Article 1. (c) of the RFP, the questions and corresponding answers are provided to all potential bidders as set out below:

### **Question 1**

In RFP Attachment 2 - Technical Evaluation Criteria, Section 2. Mandatory Evaluation Criteria, requirement M1 states the "The Bidder must be a certified and authorized Axios Assist Service Provider". On the basis of an Internet search, there appears to be only 3 companies in North America that can meet this criterion: Sierra Systems in Ottawa; the Manta Group located in Toronto; and BSI Management Systems headquartered in Reston, Virginia but with offices in Toronto.

Given the detailed nature of subsequent rated requirements, it's not obvious what benefit M1 provides to the Crown other than to restrict competition to one or more of the 3 companies previously identified. To ensure a more competitive procurement, it is requested that M1 be deleted.

### **Answer 1**

The requirement for a certified and authorized Axios Assyst Service Provider has not been included in order to restrict competition, but rather is necessary in order to maintain software support for the system once it is implemented, therefore, Mandatory Evaluation Criteria M1 will not be removed. A separate RFP for IT professional services in support of the EITSM project will be issued shortly against the Task-Based Informatics Professional Services Supply Arrangement to obtain services that do not require a certified and authorized Axios Assyst Service Provider.

**ALL OTHER TERMS AND CONDITIONS OF THE RFP REMAIN UNCHANGED.**