

**RETURN BIDS TO:**  
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**Bid Receiving - PWGSC / Réception des soumissions -**  
**TPSGC**  
**11 Laurier St., / 11, rue Laurier**  
**Place du Portage, Phase III**  
**Core 0A1/Noyau 0A1**  
**Gatineau**  
**Québec**  
**K1A 0S5**  
**Bid Fax: (819) 997-9776**

**SOLICITATION AMENDMENT**  
**MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

**Comments - Commentaires**

**Vendor/Firm Name and Address**  
**Raison sociale et adresse du**  
**fournisseur/de l'entrepreneur**

**Issuing Office - Bureau de distribution**  
Informatics Professional Services - EL  
Division/Services professionnels en informatique -  
division EL  
4C2, Place du Portage  
Gatineau  
Québec  
K1A 0S5

<b>Title - Sujet</b> Informatics Professional Services	
<b>Solicitation No. - N° de l'invitation</b> 47060-139878/B	<b>Amendment No. - N° modif.</b> 002
<b>Client Reference No. - N° de référence du client</b> 1000299878	<b>Date</b> 2012-05-11
<b>GETS Reference No. - N° de référence de SEAG</b> PW-\$\$EL-604-24358	
<b>File No. - N° de dossier</b> 604el.47060-139878	<b>CCC No./N° CCC - FMS No./N° VME</b>
<b>Solicitation Closes - L'invitation prend fin</b> <b>at - à 02:00 PM</b> <b>on - le 2012-05-22</b>	<b>Time Zone</b> <b>Fuseau horaire</b> Eastern Daylight Saving Time EDT
<b>F.O.B. - F.A.B.</b> <b>Plant-Usine:</b> <input type="checkbox"/> <b>Destination:</b> <input type="checkbox"/> <b>Other-Autre:</b> <input type="checkbox"/>	
<b>Address Enquiries to: - Adresser toutes questions à:</b> Lavigne, Carole	<b>Buyer Id - Id de l'acheteur</b> 604el
<b>Telephone No. - N° de téléphone</b> (819) 956-3450 ( )	<b>FAX No. - N° de FAX</b> (819) 956-5925
<b>Destination - of Goods, Services, and Construction:</b> <b>Destination - des biens, services et construction:</b>	

**Instructions: See Herein**

**Instructions: Voir aux présentes**

<b>Delivery Required - Livraison exigée</b>	<b>Delivery Offered - Livraison proposée</b>
<b>Vendor/Firm Name and Address</b> <b>Raison sociale et adresse du fournisseur/de l'entrepreneur</b>	
<b>Telephone No. - N° de téléphone</b> <b>Facsimile No. - N° de télécopieur</b>	
<b>Name and title of person authorized to sign on behalf of Vendor/Firm</b> <b>(type or print)</b> <b>Nom et titre de la personne autorisée à signer au nom du fournisseur/</b> <b>de l'entrepreneur (taper ou écrire en caractères d'imprimerie)</b>	
<b>Signature</b>	<b>Date</b>

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**Refile 604EL.47060-139878/B; Informatics Professional Services, closing date May 22, 2012.**

**The following is provided as clarification in response to questions received and to provide revision concerning the subject Request for Proposal (RFP).**

**Question 1:** Is there now, or has there been in the past, a company or individual performing similar or related work as described in the subject solicitation? If yes, could you please identify which firm has been providing those services?

**Answer 1: Refer to Amendment 001 - Answer 5.**

**Question 2:** With respect to the subject RFP, and in the interest in creating a fair and competitive procurement, would the Crown please consider removing M.2.4. and M.2.5. for the Programmer Analyst roles.

Experience "Developing Software that (M.2.4.) uses as input data US and UN API (Advance Passenger Information) Edifact message formats that pertain to the airline industry, and (M.2.5.) uses as input data Passenger Name Record (PNR) that pertains to the airline industry, would only be acquired working in the roles being competed for in this RFP. The combination of skills requested, along with the required security clearance would limit potential candidates to those who have worked on this specific project previously. As stated by the CBSA (obtained from CBSA and available below) the combination of the types of data that this requirement demands experience with would only be available from border inspection agencies.

**Advance Passenger Information (API)**

Basic data identifying a person including the traveller's name, date of birth, gender, citizenship or nationality and travel document data. This type of information can be obtained from the machine-readable area of a person's passport.

**Passenger Name Record (PNR)**

Data that relates to a traveller's reservation and travel itinerary including type of ticket, date of travel, number of bags, etc. This type of information can be obtained from a commercial carrier's departure control and reservation systems.

API/PNR data has historically been available from travellers upon their arrival in Canada through a review of their identification and travel documentation such as passport, ticket and itinerary and by questioning during the customs and immigration processes.

Similar programs are successfully being used by a number of other border inspection agencies worldwide, including those of the United States and Australia.

These Mandatory requirements only serve to eliminate the submission of very qualified resources who possess all of the necessary skills to succeed in this position, and would easily handle working with the basic form of data that is simply unavailable to them outside of the CBSA.

**Answer 2: Refer to Amendment 001 - Answer 3 and 4.**

**Question 3:** With respect to the subject RFP, and in the interest in creating a fair and competitive procurement, would the Crown please consider removing M.1.5. and M.1.6. for the Systems Analyst role.

Experience "Analyzing requirements for software that (M.1.5.) uses as input data US and UN API (Advance Passenger Information) Edifact message formats that pertain to the airline industry, and (M.1.6.) uses as input data Passenger Name Record (PNR) that pertains to the airline industry, would only be acquired working in the roles being competed for in this RFP. The combination of skills requested, along with the required security clearance would limit potential candidates to those who have worked on this specific project previously. As stated by the CBSA (obtained from the CBSA and available below) the combination of the types of data that this requirement demands experience with would only be available from border inspection agencies.

**Advance Passenger Information (API)**

Basic data identifying a person including the traveller's name, date of birth, gender, citizenship or nationality and travel document data. This type of information can be obtained from the machine-readable area of a person's passport.

**Passenger Name Record (PNR)**

Data that relates to a traveller's reservation and travel itinerary including type of ticket, date of travel, number of bags, etc. This type of information can be obtained from a commercial carrier's departure control and reservation systems.

API/PNR data has historically been available from travellers upon their arrival in Canada through a review of their identification and travel documentation such as passport, ticket and itinerary and by questioning during the customs and immigration processes.

Similar programs are successfully being used by a number of other border inspection agencies worldwide, including those of the United States and Australia.

These Mandatory requirements only serve to eliminate the submission of very qualified resources who possess all of the necessary skills to succeed in this position, and would easily handle working with the basic form of data that is simply unavailable to them outside of the CBSA.

**Answer 3: Refer to Amendment 001 - Answer 1 and 2.**

**ALL OTHER TERMS AND CONDITIONS OF THE RFP REMAIN UNCHANGED.**