

**RETURN BIDS TO:**  
**RETOURNER LES SOUMISSIONS À:**  
**Bid Receiving - PWGSC / Réception des soumissions -**  
**TPSGC**  
**11 Laurier St./ 11 rue, Laurier**  
**Place du Portage, Phase III**  
**Core 0A1 / Noyau 0A1**  
**Gatineau, Québec K1A 0S5**  
**Bid Fax: (819) 997-9776**

## **SOLICITATION AMENDMENT MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

### **Comments - Commentaires**

**Vendor/Firm Name and Address**  
**Raison sociale et adresse du**  
**fournisseur/de l'entrepreneur**

**Issuing Office - Bureau de distribution**  
Scientific, Medical and Photographic Division /  
Division de l'équipement scientifique, des produits  
photographiques et pharmaceutiques  
11 Laurier St./ 11 rue, Laurier  
6B1, Place du Portage  
Gatineau, Québec K1A 0S5

<b>Title - Sujet</b> KIOSK REPLACEMENT RFP	
<b>Solicitation No. - N° de l'invitation</b> 47054-124625/A	<b>Amendment No. - N° modif.</b> 008
<b>Client Reference No. - N° de référence du client</b> 1000304625	<b>Date</b> 2012-09-19
<b>GETS Reference No. - N° de référence de SEAG</b> PW-\$\$XQ-002-24695	
<b>File No. - N° de dossier</b> 002xq.47054-124625	<b>CCC No./N° CCC - FMS No./N° VME</b>
<b>Solicitation Closes - L'invitation prend fin</b> <b>at - à 02:00 PM</b> <b>on - le 2012-10-01</b>	<b>Time Zone</b> <b>Fuseau horaire</b> Eastern Daylight Saving Time EDT
<b>F.O.B. - F.A.B.</b> <b>Plant-Usine:</b> <input type="checkbox"/> <b>Destination:</b> <input checked="" type="checkbox"/> <b>Other-Autre:</b> <input type="checkbox"/>	
<b>Address Enquiries to: - Adresser toutes questions à:</b> Chevrier, Stéphane	<b>Buyer Id - Id de l'acheteur</b> 002xq
<b>Telephone No. - N° de téléphone</b> (819) 956-8224 ( )	<b>FAX No. - N° de FAX</b> ( ) -
<b>Destination - of Goods, Services, and Construction:</b> <b>Destination - des biens, services et construction:</b>	

**Instructions: See Herein**

**Instructions: Voir aux présentes**

<b>Delivery Required - Livraison exigée</b>	<b>Delivery Offered - Livraison proposée</b>
<b>Vendor/Firm Name and Address</b> <b>Raison sociale et adresse du fournisseur/de l'entrepreneur</b>	
<b>Telephone No. - N° de téléphone</b> <b>Facsimile No. - N° de télécopieur</b>	
<b>Name and title of person authorized to sign on behalf of Vendor/Firm</b> <b>(type or print)</b> <b>Nom et titre de la personne autorisée à signer au nom du fournisseur/</b> <b>de l'entrepreneur (taper ou écrire en caractères d'imprimerie)</b>	
<b>Signature</b>	<b>Date</b>

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Amd. No. - N° de la modif.

008

Buyer ID - Id de l'acheteur

002xq

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CCC No./N° CCC - FMS No/ N° VME

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Solicitation Amendment 008 re-attaches the responses to Clarification Questions raised under Solicitation Amendment 007.

## SOLICITATION AMENDMENT 007

This solicitation amendment is raised to:

1. Address the following clarification questions submitted by potential bidders; and
2. Modify the RFP if necessary.

### 1. CLARIFICATION QUESTIONS AND ANSWERS

PW #	RFP Ref.	Title/Topic	CQ#	Clarification Question	CR#	
87	Annex A - Statement of Work - Document and Card Reader	SOW 12. Document and Card Reader c) The DCR must: iv) be adjustable to ambient lighting <b>R40 Ambient Light</b> The DCR should accommodate and adjust to ambient lighting, so that a document can be read without requiring a DCR cover in various light conditions from very dark to direct sunlight.	7.1	The Mandatory requirement in section 2 c) iv) ambient Lighting does not clearly correspond to R40 Ambient Light. Can the crown please confirm that 2 c) iv) should state " be adjustable to ambient lighting, so that a document can be read without requiring a DCR cover in various light conditions from very dark to direct sunlight.	7.1	The Mandatory requirement specifies the DCR must have the functionality to adjust to ambient lighting. (With or without a cover, in various lighting conditions). While the Rated R40 , gives extra points if the DCR adjust to ambient lighting without a cover
88	Annex A - Statement of Work - Document and Card Reader	Document and Card Reader w) The DCR authentication 3) searching or checking for patterns under different wavelengths of light (such as Visible, Ultraviolet, and	7.2	Can the crown please confirm in the Mandatory requirement in 2,w,3 that the authentication process is subject to controlling the ambient lighting, so that a document can be read without requiring a DCR cover in various light conditions from very dark to direct sunlight. This is	7.2	Canada can confirm that the authentication process is subject (but not limited) to controlling the ambient light in order to maintain reasonable error rates.

PW #	RFP Ref.	Title/Topic	CQ#	Clarification Question	CR#	
		Infrared/Near-Infrared) against trusted templates, provided by the DCR manufacturer		particularly important when authenticating Nexus and other ID cards under Ultraviolet lighting.  Please confirm there must be no degradation in DCR image or performance without a cover in various light conditions.		
89	Attachment C: Rated Requirements R73 and R78	The KMS should be based on Java EE or Spring Framework technology. The Client prefers the ability to change the KMS source code to fit its own needs.  The KMS source code should be modifiable by the Client.	7.3	Please clarify that once source code is turned over to Canada it is expected support obligations identified in SOW section 18 item b, Updates and Releases, will no longer be expected from the contractor for KMS	7.3	Any software and source code provided has to be supported through the life of the contract, this includes the KMS. The contractor is not expected to support/maintain any modifications done to the source code by Canada.
90	Annex A, Statement of Work, Item 12,	Document and Card Reader (DCR), item e	7.4	Would CBSA please change the requirement for 4mm thick tempered glass to state the forces that the DCR window must withstand or change the requirement to 3 mm tempered glass? Experience has shown that 3mm thick tempered hardened glass is sufficient for self service kiosk applications.	7.4	Smaller glass thickness with durability coating is acceptable. If the glass is not 4mm tempered, the Bidder must prove durability of glass and provide appropriate maintenance procedures for the life of the contract. DCR is expected to handle high volume of daily transactions for several years.

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007

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002xq.47054-124625

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PW #	RFP Ref.	Title/Topic	CQ#	Clarification Question	CR#	
				3mm thick tempered hardened glass can withstand upwards of 500N in static forces and 800mJ of impact. This far exceeds any forces that may be subjected to the reader under normal usage.		

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**2. MODIFICATIONS :**

**No modifications to report.**