

RETURN BIDS TO:
RETOURNER LES SOUMISSIONS À:

Bid Receiving - PWGSC / Réception des soumissions - TPSGC

11 Laurier St. / 11 rue Laurier

Place du Portage, Phase III

Core 0A1 / Novau 0A1

Gatineau

Québec

K1A 0S5

Bid Fax: (819) 997-9776

Request For Supply Arrangement - Demande pour un arrangement en matière d'approvisionnement

Offer to: Department of Public Works and Government Services

We hereby offer to provide to Canada, as represented by the Minister of Public Works and Government Services, in accordance with the terms and conditions set out herein or attached hereto, the goods, services, and construction detailed herein and on any attached sheets.

Offre au: Ministère des Travaux publics et des Services
gouvernementaux

Nous offrons par la présente de fournir au Canada, représenté par le ministre des Travaux publics et des Services gouvernementaux, aux conditions énoncées ou incluses par référence dans la présente et aux annexes ci-jointes, les biens, services et construction énumérés ici et sur toute feuille ci-annexée.

Comments - Commentaires

Vendor/Firm Name and Address

Raison sociale et adresse du

fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution

Commercial Acquisitions & Fast Track Procurement
Div/Div des Acquisitions commerciales et achats en
régime accéléré

11 Laurier St. / 11 rue Laurier

6B3, Place du Portage

Phase III

Gatineau

Québec

Quebec
K1A 0S5

Title - Sujet TELEPHONE DATA & POSTAL DATA 13/14	
Solicitation No. - N° de l'invitation 47060-149885/A	Date 2012-05-15
Client Reference No. - N° de référence du client 1000299885	GETS Ref. No. - N° de réf. de SEAG PW-\$\$PD-010-60474
File No. - N° de dossier pd010.47060-149885	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2012-06-11	Time Zone Fuseau horaire Eastern Daylight Saving Time EDT
Delivery Required - Livraison exigée See Herein	
Address Enquiries to: - Adresser toutes questions à: Mitchell, Mélanie	Buyer Id - Id de l'acheteur pd010
Telephone No. - N° de téléphone (819)956-4035 ()	FAX No. - N° de FAX () -
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction: Specified Herein Précisé dans les présentes	
Security - Sécurité This request for a Supply Arrangement does not include provisions for security. Cette Demande pour un arrangement ne comprend pas des dispositions en matière de sécurité.	

Instructions: See Herein

Instructions: Voir aux présentes

Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

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Solicitation No. - N° de l'invitation

47060-149885/A

Amd. No. - N° de la modif.

Buyer ID - Id de l'acheteur

pd010

Client Ref. No. - N° de réf. du client

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File No. - N° du dossier

pd01047060-149885

CCC No./N° CCC - FMS No/ N° VME

C. RESULTING CONTRACT CLAUSES

1. General

Annex A - Statement of Requirements;
Annex B - Basis of Payment;
Annex C - Technical Evaluation;
Annex D - Supply Arrangement Reporting Form;

Attachment 1 - Financial Proposal Sheet;
Attachment 2 - Tel Technical Bidder Response Form (TBRF);
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Attachment 4 - Schedule 1

PART 1 - GENERAL INFORMATION

1. Introduction

The Request for Supply Arrangement (RFSA) template is divided into six parts, plus attachments and annexes, as follows:

- (i) Part 1, General Information;
- (ii) Part 2, Offerer Instructions;
- (iii) Part 3, Arrangement Preparation Instructions;
- (iv) Part 4, Evaluation Procedures and Basis of Selection;
- (v) Part 5, Certifications, and
- (vi) Part 6:
6A, Supply Arrangement;
6B, Bid Solicitation;
6C, Resulting Contract Clauses; and,
the Annexes.

2. Summary

Public Works and Government Services (PWGSC) is undertaking a procurement process on behalf of Canada Border Services Agency (CBSA) for Telephone and Postal data to facilitate and support the automation of the risk assessment.

2.3 Trade Agreement

This requirement is subject to the provisions of the Agreement on Internal Trade (AIT) but is exempt from the World Trade Organization Agreement on Government Procurement (WTO-AGP) and from the North American Free Trade Agreement (NAFTA).

3. Communications Notification

As a courtesy, the Government of Canada requests that successful suppliers notify the Supply Arrangement Authority in advance of their intention to make public an announcement related to the issuance of a Supply Arrangement or the award of a contract resulting from the Supply Arrangement.

4. Debriefings

After issuance of a Supply Arrangement, suppliers may request a debriefing on the results of the request for Supply Arrangement process. Offerors should make the request to the Supply Arrangement Authority within 15 working days of receipt of the results of the request for supply arrangement process. The debriefing may be provided in writing, by telephone or in person.

5. Key Terms

Statement of Requirement: Refer to Annex A

PART 2 - OFFEROR INSTRUCTIONS

1. Standard Instructions, Clauses and Conditions

All instructions, clauses and conditions identified in the Request for Supply Arrangements (RFSA) by number, date and title are set out in the Standard Acquisition Clauses and Conditions (<http://ccua-sacc.tpsgc-pwgsc.gc.ca/pub/acho-eng.jsp>) Manual issued by Public Works and Government Services Canada.

Suppliers who submit an arrangement agree to be bound by the instructions, clauses and conditions of the RFSA and accept the clauses and conditions of the Supply Arrangement and resulting contract(s).

The 2008 (2011-05-16) Standard Instructions - Request for Supply Arrangements - Goods or Services, are incorporated by reference into and form part of the RFSA.

Subsection 5.4 of 2008, Standard Instructions - Request for Supply Arrangements - Goods or Services, is amended as follows:

Delete: sixty (60) days
Insert: ninety (90) days

1.1 SACC Manual Clauses

S0005T (2007-11-30) Disclosure of Pricing

2. Submission of Arrangements

Arrangements must be submitted only to Public Works and Government Services Canada (PWGSC) Bid Receiving Unit by the date, time and place indicated on page 1 of the Request for Supply Arrangements.

Due to the nature of the Request for Supply Arrangements, transmission of offers by facsimile or electronic mail to PWGSC will not be accepted.

3. Enquiries - Request for Supply Arrangements

All enquiries must be submitted in writing to the Supply Arrangement Authority no later than ten (10) calendar days before the Request for Supply Arrangements (RFSA) closing date. Enquiries received after that time may not be answered.

Suppliers should reference as accurately as possible the numbered item of the RFSA to which the enquiry relates. Care should be taken by suppliers to explain each question in sufficient detail in order to enable Canada to provide an accurate answer. Technical enquiries that are of a proprietary nature must be clearly marked "proprietary" at each relevant item. Items identified as "proprietary" will be treated as such except where Canada determines that the enquiry is not of a proprietary nature. Canada may edit the questions or may request that suppliers do so, so that the proprietary nature of the question is eliminated, and the enquiry can be answered with copies to all suppliers. Enquiries not submitted in a form that can be distributed to all suppliers may not be answered by Canada.

4. Applicable Laws

The Supply Arrangement (SA) and any contract resulting from the SA must be interpreted and governed, and the relations between the parties determined, by the laws in force in Ottawa, Ontario, Canada.

Suppliers may, at their discretion, substitute the applicable laws of a Canadian province or territory of their choice without affecting the validity of their offer, by deleting the name of the Canadian province or territory specified and inserting the name of the Canadian province or territory of their choice. If no change is made, it acknowledges that the applicable laws specified are acceptable to the suppliers.

PART 3 - ARRANGEMENT PREPARATION INSTRUCTIONS

1. Arrangement Preparation Instructions

Canada requests that suppliers provide their arrangement in separately bound sections as follows:

Section I: Technical Arrangement: one (1) hard copy and one (1) soft copy on CD or DVD (more than one CD or DVD may be submitted, if necessary, to accommodate the storage capacity of the CD or DVD)

Section II: Financial Arrangement: one (1) hard copy and one (1) soft copy on CD or DVD (more than one CD or DVD may be submitted, if necessary, to accommodate the storage capacity of the CD or DVD)

Section III: Certifications: One (1) hard copy.

If there is a discrepancy between the wording of the soft copy and the hard copy, the wording of the hard copy will have priority over the wording of the soft copy.

Prices must appear in the financial arrangement only. No prices must be indicated in any other section of the offer.

Canada requests that suppliers follow the format instructions described below in the preparation of their arrangement.

- (a) use 8.5 x 11 inch (216 mm x 279 mm) paper;
- (b) use a numbering system that corresponds to that of the Request for Standing Offers.

In April 2006, Canada issued a policy directing federal departments and agencies to take the necessary steps to incorporate environmental considerations into the procurement process Policy on Green Procurement

(<http://www.tpsgc-pwgsc.gc.ca/ecologisation-greening/achats-nullprocurement/politique-policy-eng.html>).

To assist Canada in reaching its objectives, suppliers are encouraged to:

- 1) use paper containing fibre certified as originating from a sustainably-managed forest and/or containing minimum 30% recycled content; and

2) use an environmentally-preferable format including black and white printing instead of colour printing, printing double sided/duplex, using staples or clips instead of cerlox, duotangs or binders.

1.1 Section I: Technical Arrangement

In their technical arrangement, suppliers should explain and demonstrate how they propose to meet the requirement:

a) Mandatory Technical Criteria (see Annex C, Technical Evaluation, Attachment 2 and Attachment 3);

1.2 Section II: Financial Arrangement

Suppliers must submit their financial arrangement in accordance with the Annex B, Basis of Payment. The total amount of Goods and Services Tax or Harmonized Sales Tax must be shown separately, if applicable.

1.2.1 SACC Manual Clause: C3011T (2010-01-11) Exchange Rate Fluctuation

1.3 Section III: Certifications

Suppliers must submit the certifications required under Part 5.

PART 4 - EVALUATION PROCEDURES AND BASIS OF SELECTION

1. Evaluation Procedures

(a) Arrangements will be assessed in accordance with the entire requirement of the Request for Supply Arrangements including the technical and financial evaluation criteria.

(b) An evaluation team composed of representatives of Canada will evaluate the offers.

1.1. Technical Evaluation

1.1.1 Mandatory Technical Criteria

As indicated in Annex C, Technical Evaluation.

1.2 Financial Evaluation

1.2.1 Ceiling Prices

The Supplier is required to submit ceiling prices, that will apply for the term of the Supply Arrangement.

2. Basis of Selection

An arrangement must comply with the requirements of the Request for Supply Arrangement (RFSA) and meet all mandatory technical evaluation criteria and financial evaluation criteria to be declared responsive.

PART 5 - CERTIFICATIONS

Suppliers must provide the required certifications to be issued a supply arrangement. Canada will declare an arrangement non-responsive if the required certifications are not completed and submitted as requested.

Compliance with the certifications suppliers provide to Canada is subject to verification by Canada during the arrangement evaluation period (before issuance of a SA) and after issuance of a SA. The Supply Arrangement Authority will have the right to ask for additional information to verify suppliers' compliance with the certifications before issuance of a SA. The arrangement will be declared non-responsive if any certification made by the Supplier is untrue, whether made knowingly or unknowingly. Failure to comply with the certifications or to comply with the request of the Supply Arrangement Authority for additional information will also render the arrangement non-responsive.

1. Certifications Precedent to Issuance of a Supply Arrangement

The certifications listed below should be completed and submitted with the arrangement, but may be submitted afterwards. If any of these required certifications is not completed and submitted as requested, the Supply Arrangement Authority will so inform the Supplier and provide the Supplier with a time frame within which to meet the requirement. Failure to comply with the request of the Supply Arrangement Authority and meet the requirement within that time period will render the arrangement non-responsive.

1.1 Federal Contractors Program - Certification

1. The Federal Contractors Program (FCP) requires that some suppliers, including a supplier who is a member of a joint venture, bidding for federal government contracts, valued at \$200,000 or more (including all applicable taxes), make a formal commitment to implement employment equity. This is a condition precedent to the issuance of a supply arrangement. If the Supplier, or, if the Supplier is a joint venture and if any member of the joint venture, is subject to the FCP, evidence of its commitment must be provided before the issuance of a supply arrangement.

Suppliers who have been declared ineligible contractors by Human Resources and Skills Development Canada (HRSDC) are no longer eligible to receive government contracts over the threshold for solicitation of bids as set out in the Government Contracts Regulations. Suppliers may be declared ineligible contractors either as a result of a finding of non-compliance by HRSDC, or following their voluntary withdrawal from the FCP for a reason other than the reduction of their workforce to less than 100 employees. Any arrangements from ineligible contractors, including an arrangement from a joint venture that has a member who is an ineligible contractor, will be declared non-responsive.

2. If the Supplier does not fall within the exceptions enumerated in 3.(a) or (b) below, or does not have a valid certificate number confirming its adherence to the FCP, the Supplier must fax(819-953-8768) a copy of the signed form LAB 1168, Certificate of Commitment to Implement Employment Equity, to the Labour Branch of HRSDC.

3. The Supplier, or, if the Supplier is a joint venture the member of the joint venture, certifies its status with the FCP, as follows:

The Supplier or the member of the joint venture

(a) () is not subject to the FCP, having a workforce of less

than 100 full-time or part-time permanent employees, and/or temporary employees having worked 12 weeks or more in Canada;

- (b) () is not subject to the FCP, being a regulated employer under the Employment Equity Act, S.C. 1995, c. 44;
- (c) () is subject to the requirements of the FCP, having a workforce of 100 or more full-time or part-time permanent employees, and/or temporary employees having worked 12 weeks or more in Canada, but has not previously obtained a certificate number from HRSDC (having not bid on requirements of \$200,000 or more), in which case a duly signed certificate of commitment is attached;
- (d) () is subject to the FCP, and has a valid certificate number as follows: _____ (e.g. has not been declared an ineligible contractor by HRSDC).

Further information on the FCP is available on the HRSDC Web site.

1.2 Former Public Servant Certification

Contracts with former public servants (FPS) in receipt of a pension or of a lump sum payment must bear the closest public scrutiny, and reflect fairness in the spending of public funds. In order to comply with Treasury Board policies and directives on contracts with FPS, offerors must provide the information required below.

Definitions

For the purposes of this clause,

"former public servant" is any former member of a department as defined in the Financial Administration Act, R.S., 1985, c. F-11, a former member of the Canadian Armed Forces or a former member of the Royal Canadian Mounted Police. A former public servant may be:

- (a) an individual;
- (b) an individual who has incorporated;
- (c) a partnership made of former public servants; or
- (d) a sole proprietorship or entity where the affected individual has a controlling or major interest in the entity.

"lump sum payment period" means the period measured in weeks of salary, for which payment has been made to facilitate the transition to retirement or to other employment as a result of the implementation of various programs to reduce the size of the Public Service. The lump sum payment period does not include the period of severance pay, which is measured in a like manner.

"pension" means, in the context of the fee abatement formula, a pension or annual allowance paid under the Public Service Superannuation Act (PSSA), R.S., 1985, c. P-36, and any increases paid pursuant to the Supplementary Retirement Benefits Act, R.S., 1985, c. S-24 as it affects the PSSA. It does not

include pensions payable pursuant to the Canadian Forces Superannuation Act, R.S., 1985, c. C-17, the Defence Services Pension Continuation Act, 1970, c. D-3, the Royal Canadian Mounted Police Pension Continuation Act, 1970, c. R-10, and the Royal Canadian Mounted Police Superannuation Act, R.S., 1985, c. R-11, the Members of Parliament Retiring Allowances Act, R.S. 1985, c. M-5, and that portion of pension payable to the Canada Pension Plan Act, R.S., 1985, c. C-8.

Former Public Servant in Receipt of a Pension

Is the Offeror a FPS in receipt of a pension as defined above? YES () NO ()

If so, the Offeror must provide the following information:

- (a) name of former public servant;
- (b) date of termination of employment or retirement from the Public Service.

Work Force Reduction Program

Is the Offeror a FPS who received a lump sum payment pursuant to the terms of a work force reduction program? YES () NO ()

If so, the Offeror must provide the following information:

- (a) name of former public servant;
- (b) conditions of the lump sum payment incentive;
- (c) date of termination of employment;
- (d) amount of lump sum payment;
- (e) rate of pay on which lump sum payment is based;
- (f) period of lump sum payment including start date, end date and number of weeks;
- (g) number and amount (professional fees) of other contracts subject to the restrictions of a work force reduction program.

For all contracts awarded during the lump sum payment period, the total amount of fees that may be paid to a FPS who received a lump sum payment is \$5,000, including the Goods and Services Tax or Harmonized Sales Tax.

Certification

By submitting an offer, the Offeror certifies that the information submitted by the Offeror in response to the above requirements is accurate and complete.

PART 6 - SUPPLY ARRANGEMENT AND RESULTING CONTRACT CLAUSES

A. SUPPLY ARRANGEMENT

1. Arrangement

- 1.1 The Supply Arrangement covers the Requirement described in Annex A (Statement of Requirement) All resulting contracts will incorporate by reference the goods listed in the Supply Arrangement.

2. Standard Clauses and Conditions

All clauses and conditions identified in the Supply Arrangement and resulting contract(s) by number, date and title are set out in the Standard Acquisition Clauses and Conditions Manual (<http://ccua-sacc.tpsgc-pwgsc.gc.ca/pub/acho-eng.jsp>) issued by Public Works and Government Services Canada.

2.1 General Conditions

2020 (2011-05-16) General Conditions - Supply Arrangement - Goods or Services, apply to and form part of the Supply Arrangement.

2.2 Supply Arrangement Reporting

The Supplier must compile and maintain records on its provision of goods, services or both to the federal government under contracts resulting from the Supply Arrangement. This data must include all purchases paid for by a Government of Canada Acquisition Card.

The Supplier must provide this data in accordance with the reporting requirements detailed in Annex D. If some data is not available, the reason must be indicated. If no goods or services are provided during a given period, the Supplier must still provide a "NIL" report.

The data must be submitted on a quarterly basis to the Supply Arrangement Authority.

The quarterly reporting periods are defined as follows:

1st quarter: April 1 to June 30;
2nd quarter: July 1 to September 30;
3rd quarter: October 1 to December 31;
4th quarter: January 1 to March 31.

The data must be submitted to the Supply Arrangement Authority no later than fifteen (15) calendar days after the end of the reporting period.

3. Term of Supply Arrangement

3.1 Period of the Supply Arrangement

The Supply Arrangement has no defined end-date and will remain valid until such time as Canada no longer considers it to be advantageous to use it.

The period for awarding contracts under the Supply Arrangement begins _____. *(to be completed at issuance of Supply Arrangement)*

4. Authorities

4.1 Supply Arrangement Authority

The Supply Arrangement Authority is:

Name: Melanie Mitchell
Title: Supply Specialist

Public Works and Government Services Canada
 Acquisitions Branch
 Directorate: Commercial Acquisitions and Fast Track Procurement Division
 Address: Portage III, 11 Laurier Street, 6B3-20

Telephone : 819-956-4035

Facsimile: 819-956-7356

E-mail address: melanie.mitchell@pwgsc.gc.ca

The Supply Arrangement Authority is responsible for the issuance of the Supply Arrangement, its administration and its revision, if applicable.

4.2 Supplier's Representative

In response to the Request for Supply Arrangement, Suppliers are to provide contact names and telephone numbers of the person(s) for:

General Inquiries

Name: _____
 Facsimile No. _____

Telephone: _____
 E-mail: _____

Delivery Follow Up

Name: _____
 Facsimile No. _____

Telephone: _____
 E-mail: _____

Invoice Reporting

Name: _____
 Facsimile No. _____

Telephone: _____
 E-mail: _____

5. Identified Users

The Identified User is : _____. *(to be completed at award)*

6. On-going Opportunity for Qualification

A Request for Supply Arrangements will be issued in accordance with the process set out below to allow new suppliers to become qualified. Existing qualified suppliers, who have been issued a supply arrangement, will not be required to submit a new arrangement.

(a) On-going Notice: PWGSC will issue a RFSA and notice Notice of Proposed Procurement (NPP) on the Government Electronic Tendering Service (GETS) on a perpetual basis. The RFSA will contain a technical component, a financial component and a certification component, as well as other provisions, each of which must be complied with in order to receive an SA.

(i) Technical Component: The RFSA will allow new suppliers the opportunity to qualify for a Supply Arrangement. Supply Arrangements will be issued to new suppliers meeting the mandatory criteria, as detailed in the Request for Supply Arrangement.

(ii) Financial Component: The RFSA will require new suppliers to submit ceiling prices valid for the remainder of the then current pricing period. Existing suppliers will have the opportunity to submit revised ceiling prices only at the expiration of the then current pricing period. If an existing supplier does not change their ceiling prices at the expiration of the then current pricing period, the existing supplier must provide a statement stating no change in ceiling prices and that prices will remain in effect until the next pricing refresh date. Existing suppliers that do not respond to the ceiling price refresh may have their SA suspended.

(iii) Certification Component: The RFSA will require new suppliers to provide the required certifications to be issued a Supply Arrangement.

(b) Supply Arrangement Refresh: Periodically as determined by PWGSC, the SA Authority will issue a RFSA refresh notice on GETS. The RFSA refresh may contain updates to general conditions, product, technical, financial or certification components. When an RFSA refresh is issued, existing suppliers will be required to submit a new arrangement, to the extent required by the RFSA.

(i) Evolving Requirement: As required, PWGSC may add, remove or modify new and existing categories of Telephone and Postal data.

(c) Ceiling Price Refresh: Upon issuance of a Supply Arrangement, suppliers must accept that their ceiling prices will remain in effect until **October 31, 2013**. At the end of this period, a price refresh opportunity will be provided to each supplier. Suppliers will then be permitted to offer ceiling prices that will be in effect for a **two-year** period from the end date of the previous period, until such time as PWGSC determines the Supply Arrangement to be the Method of Supply for the procurement of Telephone and Postal data. See ceiling pricing periods below:

Ceiling Pricing Periods For SA Holders

Initial Ceiling Pricing Period	Beginning From Issuance of Supply Arrangement and Ending October 31, 2013
Subsequent Ceiling Pricing Periods	For a period of two years after PWGSC issuance of the revised pricing following the price refresh process

7. Priority of Documents

If there is a discrepancy between the wording of any documents that appear on the list, the wording of the document that first appears on the list has priority over the wording of any document that subsequently appears on the list.

- (a) the articles of the Supply Arrangement;
- (b) the general conditions 2020 (2011-05-16), General Conditions - Supply Arrangement - Goods or Services
- (c) Annex A, Statement of Requirements;
- (d) Annex B, Basis of Payment;
- (e) Annex C, Technical Evaluation;
- (f) Annex D, Supply Arrangement Reporting Form

Solicitation No. - N° de l'invitation

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CCC No./N° CCC - FMS No/ N° VME

-
- (g) Attachment 1;
 - (h) Attachment 2;
 - (i) Attachment 3;
 - (j) Attachment 4;
 - (k) the Supplier's arrangement dated _____ (insert date of arrangement).

8. Certifications

8.1 Compliance

Compliance with the certifications provided by the Supplier in the arrangement is a condition of the Supply Arrangement (SA) and subject to verification by Canada during the term of the SA and of any resulting

contract that would continue beyond the period of the SA. If the Supplier does not comply with any certification or it is determined that any certification made by the Supplier in the arrangement is untrue, whether made knowingly or unknowingly, Canada has the right to terminate any resulting contract for default and suspend or cancel the SA.

9. Applicable laws

The Supply Arrangement (SA) and any contract resulting from the SA must be interpreted and governed, and the relations between the parties determined, by the laws in force in Ottawa, Ontario, Canada.

10. SACC Manual Clauses

B1000T (2007-11-30) Condition of Material

B7500C (2006-06-16) Excess Goods

C2605C (2008-05-12) Canadian Customs Duties and Sales Tax - Foreign-based Contractor

G1005C (2008-05-12) Insurance

B. BID SOLICITATION

Identified Users (clients) are to conduct the Bid Solicitation and Contracting process for Tier 1 requirements, following the instructions detailed below. All Tier 2 and Tier 3 requirements must be processed through PWGSC.

1. Bid Solicitation Documents

The bid solicitation will contain as a minimum the following:

- (a) a complete description of the Requirement;
- (b) 2003, Standard Instructions - Goods or Services - Competitive Requirements; OR 2004, Standard Instructions - Goods or Services -Non-competitive Requirements;
- (c) bid preparation instructions;
- (d) instructions for the submission of bids (address for submission of bids, bid closing date and time);
- (e) evaluation procedures and basis of selection;
- (f) conditions of resulting contract.

2. Bid Solicitation Process

2.1 Bids will be solicited for specific requirements within the scope of the Supply Arrangement (SA) from suppliers who have been issued a SA.

2.2 The bid solicitation will be sent directly to SA Holders for competitive Tier 1 and Tier 2 requirements (as described below). The bid solicitation will be posted on the Government Tendering service for Tier 3 requirements (as described below).

(a) Tier 1 Requirements (Competitive and or Non-Competitive): Up To \$5,000.00 (GST/HST included)

- (i) For Competitive and or Non-competitive Requirements Up To a Maximum of \$5,000.00 (GST/HST included)

Tier 1 requirements may be directed to any Supply Arrangement (SA) Holder when the total value is less than \$5,000.00, GST/HST included. When directing a requirement to any SA Holder, the competitive Bid Solicitation process is not required. Clients are to obtain a firm price from the SA Holder and issue the Resulting Contract using the Template.

Step 1: Using the Bid Solicitation Template (see Template 1, Part 1-5), prepare a bid solicitation, determine the minimum bidding period (not less than 10 business days) and contact the Suppliers indicated as a result of the Step 2 search. Suppliers are to be:

- a) Provided with:
- (i) An itemized list of the goods required
 - (ii) Associated Bidder Response Requirement. This may include Mandatory and/or Rated requirements specific to attributes listed in attachments 1 and 2; as well as project references. Please refer to schedule 1 for a list of the applicable attributes.
 - (iii) The basis of selection as being either Lowest Price Responsive Bid or Best Value based on Total Point Score
 - (iv) The delivery location(s);
 - (v) The date(s) to deliver the goods.
- b) Requested for their response to the following:
- (i) The response to the Associated Bidder Response Requirement
 - (ii) The total price including a breakdown showing the firm price for the goods, and the GST/HST, all in accordance with the terms of the Supply Arrangement;
 - (iii) Ability to respect the delivery date(s).

Step 2: Using the Resulting Contract Template (see Template 1, Part 6), prepare and issue a contract to the Supplier determined by the Identified User to represent best value considering the price for the entire requirement and ability to respect the delivery date(s). If the Identified User has determined best value is not represented by the lowest price, the Identified User can select from the lowest three prices offered by SA Holders submitting a Bid.

Step 3: Responses will be evaluated and the Top Bidder will be identified.

- a) In the case where the basis of selection is Lowest Price Responsive Bid:
- i) Stage 1 – Evaluation against Mandatory Criteria
 - ii) Stage 2 – Evaluation of Financial Proposals
 - iii) Stage 3 – Determination of Top Bidder as being the Lowest Price Responsive Bidder.
- b) In the case where the basis of selection is Best Value based on Total Point Score:

- i) Stage 1 – Evaluation against Mandatory Criteria
- ii) Stage 2 – Evaluation against Point-Rated Criteria
- iii) Stage 3 – Evaluation of Financial Proposals
- iv) Stage 4 – Determination of Top Bidder as the Highest Combined Rating of Technical Merit and Price Score.

To determine an overall score for each proposal, technical and price will each be given a rating value; for example, 50% for technical and 50% for price or 60% for technical and 40% financial, and then combined to derive a total combined rating.

For evaluation purposes the total rated technical percentage obtained by each bidder shall become total technical points out of 100. The scoring of price will be derived by giving full marks to the lowest priced technically compliant proposal and prorating all other compliant proposals accordingly.

Step 4: The Supply Arrangement Authority will prepare and issue the contract to the Top Bidder, including GST/HST. The resultant contracts will comply with the bid solicitation requirements of the Supply Arrangement Authority and will refer to the clauses and conditions of the SA.

(b) Tier 2 Requirements (Competitive and or Non-Competitive): Up To \$25,000.00 (GST/HST included)

For Competitive and or Non-competitive Requirements Up To a Maximum of \$25,000.00 (GST/HST included)

Identified Users must undertake the following steps when the Supply Arrangement Authority issues a NPP and bid solicitation on behalf of the Identified User:

Step 1: Define the requirement on the requisition form PWGSC-TPSGC 9200. The goods must be listed in the Supply Arrangement. Identified Users must undertake the following steps when the Supply Arrangement Authority issues a NPP and bid solicitation on behalf of the Identified User:

Step 2: Provide the search results from Step 1, along with the items below to the Supply Arrangement Authority:

- (a) An itemized list of the goods required;
- (b) The delivery location(s);
- (c) The date(s) to deliver the goods;
- (d) Identified basis of selection required;
- (e) A fully funded requisition (form PWGSC-TPSGC 9200).

Step 3: The Supply Arrangement Authority will prepare a Notice of Proposed Procurement (NPP) and Bid Solicitation that will be published on GETS. Suppliers will be provided a minimum of **ten (10)** calendar days to submit their bid. The minimum bidding period may be extended based on the complexity of the Identified User's requirement. In addition, any Supplier not currently holding a Supply Arrangement (SA) may request to participate in the bid solicitation, but must first qualify to be issued an SA. The process to qualify to be issued an SA is detailed in the Request for Supply Arrangement. If qualified, the Supplier will then be issued an SA by the SA Authority.

Step 4: The Supply Arrangement Authority will prepare and issue the contract to the supplier with the lowest responsive bid, or best value as described in Tier 1, including GST/HST. The resultant contracts will comply with the bid solicitation requirements of the Supply Arrangement Authority and will refer to the clauses and conditions of the SA.

(c) Tier 3 Requirements: Above \$25,000.00 To \$10,000,000.00 (GST/HST included)

Requirements between \$25,000.01 and \$10,000,000.00 (GST/HST included) are subject to the Canadian Content Policy when PWGSC is the procurement authority.

Identified Users must undertake the following steps when the Supply Arrangement Authority issues a NPP and bid solicitation on behalf of the Identified User:

Step 1: Define the requirement on the requisition form PWGSC-TPSGC 9200. The goods must be listed in the Supply Arrangement. Identified Users must undertake the following steps when the Supply Arrangement Authority issues a NPP and bid solicitation on behalf of the Identified User:

Step 2: Provide the search results from Step 1, along with the items below to the Supply Arrangement Authority:

- (a) An itemized list of the goods required;
- (b) The delivery location(s);
- (c) The date(s) to deliver the goods;
- (d) Identified basis of selection required;
- (e) A fully funded requisition (form PWGSC-TPSGC 9200).

Step 3: The Supply Arrangement Authority will prepare a Notice of Proposed Procurement (NPP) and Bid Solicitation that will be published on GETS. Suppliers will be provided a minimum of **ten (10)** calendar days to submit their bid. The minimum bidding period may be extended based on the complexity of the Identified User's requirement. In addition, any Supplier not currently holding a Supply Arrangement (SA) may request to participate in the bid solicitation, but must first qualify to be issued an SA. The process to qualify to be issued an SA is detailed in the Request for Supply Arrangement. If qualified, the Supplier will then be issued an SA by the SA Authority.

Step 4: The Supply Arrangement Authority will prepare and issue the contract to the supplier with the lowest responsive bid or best value as described in Tier 1, including GST/HST. The resultant contracts will comply with the bid solicitation requirements of the Supply Arrangement Authority and will refer to the clauses and conditions of the SA.

C. RESULTING CONTRACT CLAUSES

1. General

The conditions of any contract awarded under the Supply Arrangement will be in accordance with the resulting contract clauses of the template used for the bid solicitation.

- (a) For any contract to be awarded General Conditions 2010A (2011-05-16) will apply to the resulting contract.

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ANNEX A**STATEMENT OF REQUIREMENTS****a. Overview**

Canada Border Services Agency (CBSA) is responsible for providing integrated border services that support national security and public safety priorities and facilitate the free flow of persons and goods, including animals and plants that meet all requirements under the program legislation. The eManifest project will modernize and enhance how CBSA processes and screens commercial goods coming into Canada and reduce manual paper processes for all trade chain partners.

For other general information, please see: www.cbsa-asfc.gc.ca

b. Procurement Objective

CBSA is modernizing business at the border: The eManifest project is the third phase of the Advance Commercial Information (ACI) program that introduced the requirement for marine and air carriers to provide the CBSA with electronic information in advance of the arrival of commercial cargo at Canada's sea and air ports of entry.

Designed to reduce clearance times at the border, eManifest will further modernize and enhance how CBSA processes and screens commercial goods coming into Canada. Upon implementation of the eManifest project, businesses will be required to forward electronic data to CBSA prior to the arrival of their goods at the border. In this way, CBSA will have the right information at the right time from carriers, freight forwarders and importers in all modes of transportation. By rigorously performing pre-arrival risk assessments, the CBSA will be better able to ensure that high-risk shipments are examined and low-risk shipments have facilitated entry into Canada.

CBSA is undertaking this procurement process to establish a supply arrangement to procure Telephone and Postal data to facilitate and support the automation of the risk assessment.

c. Scope

The provision of telephone and postal data for various countries in the world. The specific data sets and countries are specified in basis of payment - Annex B of this RFSA.

ANNEX B BASIS OF PAYMENT

(A)	(B)
Selected Country	Ceiling Price
ALL INCLUSIVE PRICE FOR WORLD PACKAGE (telephone data)	
AFGHANISTAN - CELLULAR/MOBILE	
AFGHANISTAN - LAND LINE	
AFGHANISTAN - VOIP	
ALAND ISLANDS - CELLULAR/MOBILE	
ALAND ISLANDS - LAND LINE	
ALAND ISLANDS - VOIP	
ALBANIA - CELLULAR/MOBILE	
ALBANIA - LAND LINE	
ALBANIA - VOIP	
ALGERIA - CELLULAR/MOBILE	
ALGERIA - LAND LINE	
ALGERIA - VOIP	
AMERICAN SAMOA - CELLULAR/MOBILE	
AMERICAN SAMOA - LAND LINE	
AMERICAN SAMOA - VOIP	
ANDORRA - CELLULAR/MOBILE	
ANDORRA - LAND LINE	
ANDORRA - VOIP	
ANGOLA - CELLULAR/MOBILE	
ANGOLA - LAND LINE	
ANGOLA - VOIP	
ANGUILLA - CELLULAR/MOBILE	
ANGUILLA - LAND LINE	
ANGUILLA - VOIP	
ANTARCTICA - CELLULAR/MOBILE	
ANTARCTICA - LAND LINE	
ANTARCTICA - VOIP	
ANTIGUA AND BARBUDA - CELLULAR/MOBILE	
ANTIGUA AND BARBUDA - LAND LINE	
ANTIGUA AND BARBUDA - VOIP	
ARGENTINA - CELLULAR/MOBILE	
ARGENTINA - LAND LINE	
ARGENTINA - VOIP	

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ARMENIA - CELLULAR/MOBILE	
ARMENIA - LAND LINE	
ARMENIA - VOIP	
ARUBA - CELLULAR/MOBILE	
ARUBA - LAND LINE	
ARUBA - VOIP	
AUSTRALIA - CELLULAR/MOBILE	
AUSTRALIA - LAND LINE	
AUSTRALIA - VOIP	
AUSTRIA - CELLULAR/MOBILE	
AUSTRIA - LAND LINE	
AUSTRIA - VOIP	
AZERBAIJAN - CELLULAR/MOBILE	
AZERBAIJAN - LAND LINE	
AZERBAIJAN - VOIP	
BAHAMAS - CELLULAR/MOBILE	
BAHAMAS - LAND LINE	
BAHAMAS - VOIP	
BAHRAIN - CELLULAR/MOBILE	
BAHRAIN - LAND LINE	
BAHRAIN - VOIP	
BANGLADESH - CELLULAR/MOBILE	
BANGLADESH - LAND LINE	
BANGLADESH - VOIP	
BARBADOS - CELLULAR/MOBILE	
BARBADOS - LAND LINE	
BARBADOS - VOIP	
BELARUS - CELLULAR/MOBILE	
BELARUS - LAND LINE	
BELARUS - VOIP	
BELGIUM - CELLULAR/MOBILE	
BELGIUM - LAND LINE	
BELGIUM - VOIP	
BELIZE - CELLULAR/MOBILE	
BELIZE - LAND LINE	
BELIZE - VOIP	
BENIN - CELLULAR/MOBILE	
BENIN - LAND LINE	
BENIN - VOIP	
BERMUDA - CELLULAR/MOBILE	

BERMUDA - LAND LINE	
BERMUDA - VOIP	
BHUTAN - CELLULAR/MOBILE	
BHUTAN - LAND LINE	
BHUTAN - VOIP	
BOLIVIA, PLURINATIONAL STATE OF - CELLULAR/MOBILE	
BOLIVIA, PLURINATIONAL STATE OF - LAND LINE	
BOLIVIA, PLURINATIONAL STATE OF - VOIP	
BONAIRE, SAINT EUSTATIUS AND SABA - CELLULAR/MOBILE	
BONAIRE, SAINT EUSTATIUS AND SABA - LAND LINE	
BONAIRE, SAINT EUSTATIUS AND SABA - VOIP	
BOSNIA AND HERZEGOVINA - CELLULAR/MOBILE	
BOSNIA AND HERZEGOVINA - LAND LINE	
BOSNIA AND HERZEGOVINA - VOIP	
BOTSWANA - CELLULAR/MOBILE	
BOTSWANA - LAND LINE	
BOTSWANA - VOIP	
BOUVET ISLAND - CELLULAR/MOBILE	
BOUVET ISLAND - LAND LINE	
BOUVET ISLAND - VOIP	
BRAZIL - CELLULAR/MOBILE	
BRAZIL - LAND LINE	
BRAZIL - VOIP	
BRITISH INDIAN OCEAN TERRITORY - CELLULAR/MOBILE	
BRITISH INDIAN OCEAN TERRITORY - LAND LINE	
BRITISH INDIAN OCEAN TERRITORY - VOIP	
BRUNEI DARUSSALAM - CELLULAR/MOBILE	
BRUNEI DARUSSALAM - LAND LINE	
BRUNEI DARUSSALAM - VOIP	
BULGARIA - CELLULAR/MOBILE	
BULGARIA - LAND LINE	
BULGARIA - VOIP	
BURKINA FASO - CELLULAR/MOBILE	
BURKINA FASO - LAND LINE	
BURKINA FASO - VOIP	
BURUNDI - CELLULAR/MOBILE	
BURUNDI - LAND LINE	
BURUNDI - VOIP	
CAMBODIA - CELLULAR/MOBILE	
CAMBODIA - LAND LINE	

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CAMBODIA - VOIP	
CAMEROON - CELLULAR/MOBILE	
CAMEROON - LAND LINE	
CAMEROON - VOIP	
CANADA - CELLULAR/MOBILE	
CANADA - LAND LINE	
CANADA - VOIP	
CAPE VERDE - CELLULAR/MOBILE	
CAPE VERDE - LAND LINE	
CAPE VERDE - VOIP	
CAYMAN ISLANDS - CELLULAR/MOBILE	
CAYMAN ISLANDS - LAND LINE	
CAYMAN ISLANDS - VOIP	
CENTRAL AFRICAN REPUBLIC - CELLULAR/MOBILE	
CENTRAL AFRICAN REPUBLIC - LAND LINE	
CENTRAL AFRICAN REPUBLIC - VOIP	
CHAD - CELLULAR/MOBILE	
CHAD - LAND LINE	
CHAD - VOIP	
CHILE - CELLULAR/MOBILE	
CHILE - LAND LINE	
CHILE - VOIP	
CHINA - CELLULAR/MOBILE	
CHINA - LAND LINE	
CHINA - VOIP	
CHRISTMAS ISLAND - CELLULAR/MOBILE	
CHRISTMAS ISLAND - LAND LINE	
CHRISTMAS ISLAND - VOIP	
COCOS (KEELING) ISLANDS - CELLULAR/MOBILE	
COCOS (KEELING) ISLANDS - LAND LINE	
COCOS (KEELING) ISLANDS - VOIP	
COLOMBIA - CELLULAR/MOBILE	
COLOMBIA - LAND LINE	
COLOMBIA - VOIP	
COMOROS - CELLULAR/MOBILE	
COMOROS - LAND LINE	
COMOROS - VOIP	
CONGO - CELLULAR/MOBILE	
CONGO - LAND LINE	
CONGO - VOIP	
CONGO, THE DEMOCRATIC REPUBLIC OF THE - CELLULAR/MOBILE	

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CONGO, THE DEMOCRATIC REPUBLIC OF THE - LAND LINE	
CONGO, THE DEMOCRATIC REPUBLIC OF THE - VOIP	
COOK ISLANDS - CELLULAR/MOBILE	
COOK ISLANDS - LAND LINE	
COOK ISLANDS - VOIP	
COSTA RICA - CELLULAR/MOBILE	
COSTA RICA - LAND LINE	
COSTA RICA - VOIP	
COTE D'IVOIRE - CELLULAR/MOBILE	
COTE D'IVOIRE - LAND LINE	
COTE D'IVOIRE - VOIP	
CROATIA - CELLULAR/MOBILE	
CROATIA - LAND LINE	
CROATIA - VOIP	
CUBA - CELLULAR/MOBILE	
CUBA - LAND LINE	
CUBA - VOIP	
CURACAO - CELLULAR/MOBILE	
CURACAO - LAND LINE	
CURACAO - VOIP	
CYPRUS - CELLULAR/MOBILE	
CYPRUS - LAND LINE	
CYPRUS - VOIP	
CZECH REPUBLIC - CELLULAR/MOBILE	
CZECH REPUBLIC - LAND LINE	
CZECH REPUBLIC - VOIP	
DENMARK - CELLULAR/MOBILE	
DENMARK - LAND LINE	
DENMARK - VOIP	
DJIBOUTI - CELLULAR/MOBILE	
DJIBOUTI - LAND LINE	
DJIBOUTI - VOIP	
DOMINICA - CELLULAR/MOBILE	
DOMINICA - LAND LINE	
DOMINICA - VOIP	
DOMINICAN REPUBLIC - CELLULAR/MOBILE	
DOMINICAN REPUBLIC - LAND LINE	
DOMINICAN REPUBLIC - VOIP	
ECUADOR - CELLULAR/MOBILE	
ECUADOR - LAND LINE	

ECUADOR - VOIP	
EGYPT - CELLULAR/MOBILE	
EGYPT - LAND LINE	
EGYPT - VOIP	
EL SALVADOR - CELLULAR/MOBILE	
EL SALVADOR - LAND LINE	
EL SALVADOR - VOIP	
EQUATORIAL GUINEA - CELLULAR/MOBILE	
EQUATORIAL GUINEA - LAND LINE	
EQUATORIAL GUINEA - VOIP	
ERITREA - CELLULAR/MOBILE	
ERITREA - LAND LINE	
ERITREA - VOIP	
ESTONIA - CELLULAR/MOBILE	
ESTONIA - LAND LINE	
ESTONIA - VOIP	
ETHIOPIA - CELLULAR/MOBILE	
ETHIOPIA - LAND LINE	
ETHIOPIA - VOIP	
FALKLAND ISLANDS (MALVINAS) - CELLULAR/MOBILE	
FALKLAND ISLANDS (MALVINAS) - LAND LINE	
FALKLAND ISLANDS (MALVINAS) - VOIP	
FAROE ISLANDS - CELLULAR/MOBILE	
FAROE ISLANDS - LAND LINE	
FAROE ISLANDS - VOIP	
FIJI - CELLULAR/MOBILE	
FIJI - LAND LINE	
FIJI - VOIP	
FINLAND - CELLULAR/MOBILE	
FINLAND - LAND LINE	
FINLAND - VOIP	
FRANCE - CELLULAR/MOBILE	
FRANCE - LAND LINE	
FRANCE - VOIP	
FRENCH GUIANA - CELLULAR/MOBILE	
FRENCH GUIANA - LAND LINE	
FRENCH GUIANA - VOIP	
FRENCH POLYNESIA - CELLULAR/MOBILE	
FRENCH POLYNESIA - LAND LINE	
FRENCH POLYNESIA - VOIP	

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FRENCH SOUTHERN TERRITORIES - CELLULAR/MOBILE	
FRENCH SOUTHERN TERRITORIES - LAND LINE	
FRENCH SOUTHERN TERRITORIES - VOIP	
GABON - CELLULAR/MOBILE	
GABON - LAND LINE	
GABON - VOIP	
GAMBIA - CELLULAR/MOBILE	
GAMBIA - LAND LINE	
GAMBIA - VOIP	
GEORGIA - CELLULAR/MOBILE	
GEORGIA - LAND LINE	
GEORGIA - VOIP	
GERMANY - CELLULAR/MOBILE	
GERMANY - LAND LINE	
GERMANY - VOIP	
GHANA - CELLULAR/MOBILE	
GHANA - LAND LINE	
GHANA - VOIP	
GIBRALTAR - CELLULAR/MOBILE	
GIBRALTAR - LAND LINE	
GIBRALTAR - VOIP	
GREECE - CELLULAR/MOBILE	
GREECE - LAND LINE	
GREECE - VOIP	
GREENLAND - CELLULAR/MOBILE	
GREENLAND - LAND LINE	
GREENLAND - VOIP	
GRENADA - CELLULAR/MOBILE	
GRENADA - LAND LINE	
GRENADA - VOIP	
GUADELOUPE - CELLULAR/MOBILE	
GUADELOUPE - LAND LINE	
GUADELOUPE - VOIP	
GUAM - CELLULAR/MOBILE	
GUAM - LAND LINE	
GUAM - VOIP	
GUATEMALA - CELLULAR/MOBILE	
GUATEMALA - LAND LINE	
GUATEMALA - VOIP	
GUERNSEY - CELLULAR/MOBILE	

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GUERNSEY - LAND LINE	
GUERNSEY - VOIP	
GUINEA - CELLULAR/MOBILE	
GUINEA - LAND LINE	
GUINEA - VOIP	
GUINEA-BISSAU - CELLULAR/MOBILE	
GUINEA-BISSAU - LAND LINE	
GUINEA-BISSAU - VOIP	
GUYANA - CELLULAR/MOBILE	
GUYANA - LAND LINE	
GUYANA - VOIP	
HAITI - CELLULAR/MOBILE	
HAITI - LAND LINE	
HAITI - VOIP	
HEARD ISLAND AND MCDONALD ISLANDS - CELLULAR/MOBILE	
HEARD ISLAND AND MCDONALD ISLANDS - LAND LINE	
HEARD ISLAND AND MCDONALD ISLANDS - VOIP	
HOLY SEE (VATICAN CITY STATE) - CELLULAR/MOBILE	
HOLY SEE (VATICAN CITY STATE) - LAND LINE	
HOLY SEE (VATICAN CITY STATE) - VOIP	
HONDURAS - CELLULAR/MOBILE	
HONDURAS - LAND LINE	
HONDURAS - VOIP	
HONG KONG - CELLULAR/MOBILE	
HONG KONG - LAND LINE	
HONG KONG - VOIP	
HUNGARY - CELLULAR/MOBILE	
HUNGARY - LAND LINE	
HUNGARY - VOIP	
ICELAND - CELLULAR/MOBILE	
ICELAND - LAND LINE	
ICELAND - VOIP	
INDIA - CELLULAR/MOBILE	
INDIA - LAND LINE	
INDIA - VOIP	
INDONESIA - CELLULAR/MOBILE	
INDONESIA - LAND LINE	
INDONESIA - VOIP	
IRAN, ISLAMIC REPUBLIC OF - CELLULAR/MOBILE	
IRAN, ISLAMIC REPUBLIC OF - LAND LINE	

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IRAN, ISLAMIC REPUBLIC OF - VOIP	
IRAQ - CELLULAR/MOBILE	
IRAQ - LAND LINE	
IRAQ - VOIP	
IRELAND - CELLULAR/MOBILE	
IRELAND - LAND LINE	
IRELAND - VOIP	
ISLE OF MAN - CELLULAR/MOBILE	
ISLE OF MAN - LAND LINE	
ISLE OF MAN - VOIP	
ISRAEL - CELLULAR/MOBILE	
ISRAEL - LAND LINE	
ISRAEL - VOIP	
ITALY - CELLULAR/MOBILE	
ITALY - LAND LINE	
ITALY - VOIP	
JAMAICA - CELLULAR/MOBILE	
JAMAICA - LAND LINE	
JAMAICA - VOIP	
JAPAN - CELLULAR/MOBILE	
JAPAN - LAND LINE	
JAPAN - VOIP	
JERSEY - CELLULAR/MOBILE	
JERSEY - LAND LINE	
JERSEY - VOIP	
JORDAN - CELLULAR/MOBILE	
JORDAN - LAND LINE	
JORDAN - VOIP	
KAZAKHSTAN - CELLULAR/MOBILE	
KAZAKHSTAN - LAND LINE	
KAZAKHSTAN - VOIP	
KENYA - CELLULAR/MOBILE	
KENYA - LAND LINE	
KENYA - VOIP	
KIRIBATI - CELLULAR/MOBILE	
KIRIBATI - LAND LINE	
KIRIBATI - VOIP	
KOREA, DEMOCRATIC PEOPLE'S REPUBLIC OF - CELLULAR/MOBILE	
KOREA, DEMOCRATIC PEOPLE'S REPUBLIC OF - LAND LINE	
KOREA, DEMOCRATIC PEOPLE'S REPUBLIC OF - VOIP	
KOREA, REPUBLIC OF - CELLULAR/MOBILE	

KOREA, REPUBLIC OF - LAND LINE	
KOREA, REPUBLIC OF - VOIP	
KUWAIT - CELLULAR/MOBILE	
KUWAIT - LAND LINE	
KUWAIT - VOIP	
KYRGYZSTAN - CELLULAR/MOBILE	
KYRGYZSTAN - LAND LINE	
KYRGYZSTAN - VOIP	
LAO PEOPLE'S DEMOCRATIC REPUBLIC - CELLULAR/MOBILE	
LAO PEOPLE'S DEMOCRATIC REPUBLIC - LAND LINE	
LAO PEOPLE'S DEMOCRATIC REPUBLIC - VOIP	
LATVIA - CELLULAR/MOBILE	
LATVIA - LAND LINE	
LATVIA - VOIP	
LEBANON - CELLULAR/MOBILE	
LEBANON - LAND LINE	
LEBANON - VOIP	
LESOTHO - CELLULAR/MOBILE	
LESOTHO - LAND LINE	
LESOTHO - VOIP	
LIBERIA - CELLULAR/MOBILE	
LIBERIA - LAND LINE	
LIBERIA - VOIP	
LIBYAN ARAB JAMAHIRIYA - CELLULAR/MOBILE	
LIBYAN ARAB JAMAHIRIYA - LAND LINE	
LIBYAN ARAB JAMAHIRIYA - VOIP	
LIECHTENSTEIN - CELLULAR/MOBILE	
LIECHTENSTEIN - LAND LINE	
LIECHTENSTEIN - VOIP	
LITHUANIA - CELLULAR/MOBILE	
LITHUANIA - LAND LINE	
LITHUANIA - VOIP	
LUXEMBOURG - CELLULAR/MOBILE	
LUXEMBOURG - LAND LINE	
LUXEMBOURG - VOIP	
MACAO - CELLULAR/MOBILE	
MACAO - LAND LINE	
MACAO - VOIP	
MACEDONIA, THE FORMER YUGOSLAV REPUBLIC OF - CELLULAR/MOBILE	
MACEDONIA, THE FORMER YUGOSLAV REPUBLIC OF - LAND LINE	
MACEDONIA, THE FORMER YUGOSLAV REPUBLIC OF - VOIP	

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MADAGASCAR - CELLULAR/MOBILE	
MADAGASCAR - LAND LINE	
MADAGASCAR - VOIP	
MALAWI - CELLULAR/MOBILE	
MALAWI - LAND LINE	
MALAWI - VOIP	
MALAYSIA - CELLULAR/MOBILE	
MALAYSIA - LAND LINE	
MALAYSIA - VOIP	
MALDIVES - CELLULAR/MOBILE	
MALDIVES - LAND LINE	
MALDIVES - VOIP	
MALI - CELLULAR/MOBILE	
MALI - LAND LINE	
MALI - VOIP	
MALTA - CELLULAR/MOBILE	
MALTA - LAND LINE	
MALTA - VOIP	
MARSHALL ISLANDS - CELLULAR/MOBILE	
MARSHALL ISLANDS - LAND LINE	
MARSHALL ISLANDS - VOIP	
MARTINIQUE - CELLULAR/MOBILE	
MARTINIQUE - LAND LINE	
MARTINIQUE - VOIP	
MAURITANIA - CELLULAR/MOBILE	
MAURITANIA - LAND LINE	
MAURITANIA - VOIP	
MAURITIUS - CELLULAR/MOBILE	
MAURITIUS - LAND LINE	
MAURITIUS - VOIP	
MAYOTTE - CELLULAR/MOBILE	
MAYOTTE - LAND LINE	
MAYOTTE - VOIP	
MEXICO - CELLULAR/MOBILE	
MEXICO - LAND LINE	
MEXICO - VOIP	
MICRONESIA, FEDERATED STATES OF - CELLULAR/MOBILE	
MICRONESIA, FEDERATED STATES OF - LAND LINE	
MICRONESIA, FEDERATED STATES OF - VOIP	
MOLDOVA, REPUBLIC OF - CELLULAR/MOBILE	

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MOLDOVA, REPUBLIC OF - LAND LINE	
MOLDOVA, REPUBLIC OF - VOIP	
MONACO - CELLULAR/MOBILE	
MONACO - LAND LINE	
MONACO - VOIP	
MONGOLIA - CELLULAR/MOBILE	
MONGOLIA - LAND LINE	
MONGOLIA - VOIP	
MONTENEGRO - CELLULAR/MOBILE	
MONTENEGRO - LAND LINE	
MONTENEGRO - VOIP	
MONTSERRAT - CELLULAR/MOBILE	
MONTSERRAT - LAND LINE	
MONTSERRAT - VOIP	
MOROCCO - CELLULAR/MOBILE	
MOROCCO - LAND LINE	
MOROCCO - VOIP	
MOZAMBIQUE - CELLULAR/MOBILE	
MOZAMBIQUE - LAND LINE	
MOZAMBIQUE - VOIP	
MYANMAR - CELLULAR/MOBILE	
MYANMAR - LAND LINE	
MYANMAR - VOIP	
NAMIBIA - CELLULAR/MOBILE	
NAMIBIA - LAND LINE	
NAMIBIA - VOIP	
NAURU - CELLULAR/MOBILE	
NAURU - LAND LINE	
NAURU - VOIP	
NEPAL - CELLULAR/MOBILE	
NEPAL - LAND LINE	
NEPAL - VOIP	
NETHERLANDS - CELLULAR/MOBILE	
NETHERLANDS - LAND LINE	
NETHERLANDS - VOIP	
NEW CALEDONIA - CELLULAR/MOBILE	
NEW CALEDONIA - LAND LINE	
NEW CALEDONIA - VOIP	
NEW ZEALAND - CELLULAR/MOBILE	
NEW ZEALAND - LAND LINE	

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NEW ZEALAND - VOIP	
NICARAGUA - CELLULAR/MOBILE	
NICARAGUA - LAND LINE	
NICARAGUA - VOIP	
NIGER - CELLULAR/MOBILE	
NIGER - LAND LINE	
NIGER - VOIP	
NIGERIA - CELLULAR/MOBILE	
NIGERIA - LAND LINE	
NIGERIA - VOIP	
NIUE - CELLULAR/MOBILE	
NIUE - LAND LINE	
NIUE - VOIP	
NORFOLK ISLAND - CELLULAR/MOBILE	
NORFOLK ISLAND - LAND LINE	
NORFOLK ISLAND - VOIP	
NORTHERN MARIANA ISLANDS - CELLULAR/MOBILE	
NORTHERN MARIANA ISLANDS - LAND LINE	
NORTHERN MARIANA ISLANDS - VOIP	
NORWAY - CELLULAR/MOBILE	
NORWAY - LAND LINE	
NORWAY - VOIP	
OMAN - CELLULAR/MOBILE	
OMAN - LAND LINE	
OMAN - VOIP	
PAKISTAN - CELLULAR/MOBILE	
PAKISTAN - LAND LINE	
PAKISTAN - VOIP	
PALAU - CELLULAR/MOBILE	
PALAU - LAND LINE	
PALAU - VOIP	
PALESTINIAN TERRITORY, OCCUPIED - CELLULAR/MOBILE	
PALESTINIAN TERRITORY, OCCUPIED - LAND LINE	
PALESTINIAN TERRITORY, OCCUPIED - VOIP	
PANAMA - CELLULAR/MOBILE	
PANAMA - LAND LINE	
PANAMA - VOIP	
PAPUA NEW GUINEA - CELLULAR/MOBILE	
PAPUA NEW GUINEA - LAND LINE	
PAPUA NEW GUINEA - VOIP	

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PARAGUAY - CELLULAR/MOBILE	
PARAGUAY - LAND LINE	
PARAGUAY - VOIP	
PERU - CELLULAR/MOBILE	
PERU - LAND LINE	
PERU - VOIP	
PHILIPPINES - CELLULAR/MOBILE	
PHILIPPINES - LAND LINE	
PHILIPPINES - VOIP	
PITCAIRN - CELLULAR/MOBILE	
PITCAIRN - LAND LINE	
PITCAIRN - VOIP	
POLAND - CELLULAR/MOBILE	
POLAND - LAND LINE	
POLAND - VOIP	
PORTUGAL - CELLULAR/MOBILE	
PORTUGAL - LAND LINE	
PORTUGAL - VOIP	
PUERTO RICO - CELLULAR/MOBILE	
PUERTO RICO - LAND LINE	
PUERTO RICO - VOIP	
QATAR - CELLULAR/MOBILE	
QATAR - LAND LINE	
QATAR - VOIP	
REUNION - CELLULAR/MOBILE	
REUNION - LAND LINE	
REUNION - VOIP	
ROMANIA - CELLULAR/MOBILE	
ROMANIA - LAND LINE	
ROMANIA - VOIP	
RUSSIAN FEDERATION - CELLULAR/MOBILE	
RUSSIAN FEDERATION - LAND LINE	
RUSSIAN FEDERATION - VOIP	
RWANDA - CELLULAR/MOBILE	
RWANDA - LAND LINE	
RWANDA - VOIP	
SAINT BARTHELEMY - CELLULAR/MOBILE	
SAINT BARTHELEMY - LAND LINE	
SAINT BARTHELEMY - VOIP	
SAINT HELENA, ASCENSION AND TRISTAN DA CUNHA - CELLULAR/MOBILE	
SAINT HELENA, ASCENSION AND TRISTAN DA CUNHA - LAND LINE	

SAINT HELENA, ASCENSION AND TRISTAN DA CUNHA - VOIP	
SAINT KITTS AND NEVIS - CELLULAR/MOBILE	
SAINT KITTS AND NEVIS - LAND LINE	
SAINT KITTS AND NEVIS - VOIP	
SAINT LUCIA - CELLULAR/MOBILE	
SAINT LUCIA - LAND LINE	
SAINT LUCIA - VOIP	
SAINT MARTIN (FRENCH PART) - CELLULAR/MOBILE	
SAINT MARTIN (FRENCH PART) - LAND LINE	
SAINT MARTIN (FRENCH PART) - VOIP	
SAINT PIERRE AND MIQUELON - CELLULAR/MOBILE	
SAINT PIERRE AND MIQUELON - LAND LINE	
SAINT PIERRE AND MIQUELON - VOIP	
SAINT VINCENT AND THE GRENADINES - CELLULAR/MOBILE	
SAINT VINCENT AND THE GRENADINES - LAND LINE	
SAINT VINCENT AND THE GRENADINES - VOIP	
SAMOA - CELLULAR/MOBILE	
SAMOA - LAND LINE	
SAMOA - VOIP	
SAN MARINO - CELLULAR/MOBILE	
SAN MARINO - LAND LINE	
SAN MARINO - VOIP	
SAO TOME AND PRINCIPE - CELLULAR/MOBILE	
SAO TOME AND PRINCIPE - LAND LINE	
SAO TOME AND PRINCIPE - VOIP	
SAUDI ARABIA - CELLULAR/MOBILE	
SAUDI ARABIA - LAND LINE	
SAUDI ARABIA - VOIP	
SENEGAL - CELLULAR/MOBILE	
SENEGAL - LAND LINE	
SENEGAL - VOIP	
SERBIA - CELLULAR/MOBILE	
SERBIA - LAND LINE	
SERBIA - VOIP	
SEYCHELLES - CELLULAR/MOBILE	
SEYCHELLES - LAND LINE	
SEYCHELLES - VOIP	
SIERRA LEONE - CELLULAR/MOBILE	
SIERRA LEONE - LAND LINE	
SIERRA LEONE - VOIP	

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SINGAPORE - CELLULAR/MOBILE	
SINGAPORE - LAND LINE	
SINGAPORE - VOIP	
SINT MAARTEN (DUTCH PART) - CELLULAR/MOBILE	
SINT MAARTEN (DUTCH PART) - LAND LINE	
SINT MAARTEN (DUTCH PART) - VOIP	
SLOVAKIA - CELLULAR/MOBILE	
SLOVAKIA - LAND LINE	
SLOVAKIA - VOIP	
SLOVENIA - CELLULAR/MOBILE	
SLOVENIA - LAND LINE	
SLOVENIA - VOIP	
SOLOMON ISLANDS - CELLULAR/MOBILE	
SOLOMON ISLANDS - LAND LINE	
SOLOMON ISLANDS - VOIP	
SOMALIA - CELLULAR/MOBILE	
SOMALIA - LAND LINE	
SOMALIA - VOIP	
SOUTH AFRICA - CELLULAR/MOBILE	
SOUTH AFRICA - LAND LINE	
SOUTH AFRICA - VOIP	
SOUTH GEORGIA AND THE SOUTH SANDWICH ISLANDS - CELLULAR/MOBILE	
SOUTH GEORGIA AND THE SOUTH SANDWICH ISLANDS - LAND LINE	
SOUTH GEORGIA AND THE SOUTH SANDWICH ISLANDS - VOIP	
SPAIN - CELLULAR/MOBILE	
SPAIN - LAND LINE	
SPAIN - VOIP	
SRI LANKA - CELLULAR/MOBILE	
SRI LANKA - LAND LINE	
SRI LANKA - VOIP	
SUDAN - CELLULAR/MOBILE	
SUDAN - LAND LINE	
SUDAN - VOIP	
SURINAME - CELLULAR/MOBILE	
SURINAME - LAND LINE	
SURINAME - VOIP	
SVALBARD AND JAN MAYEN - CELLULAR/MOBILE	
SVALBARD AND JAN MAYEN - LAND LINE	
SVALBARD AND JAN MAYEN - VOIP	
SWAZILAND - CELLULAR/MOBILE	
SWAZILAND - LAND LINE	

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SWAZILAND - VOIP	
SWEDEN - CELLULAR/MOBILE	
SWEDEN - LAND LINE	
SWEDEN - VOIP	
SWITZERLAND - CELLULAR/MOBILE	
SWITZERLAND - LAND LINE	
SWITZERLAND - VOIP	
SYRIAN ARAB REPUBLIC - CELLULAR/MOBILE	
SYRIAN ARAB REPUBLIC - LAND LINE	
SYRIAN ARAB REPUBLIC - VOIP	
TAIWAN, PROVINCE OF CHINA - CELLULAR/MOBILE	
TAIWAN, PROVINCE OF CHINA - LAND LINE	
TAIWAN, PROVINCE OF CHINA - VOIP	
TAJIKISTAN - CELLULAR/MOBILE	
TAJIKISTAN - LAND LINE	
TAJIKISTAN - VOIP	
TANZANIA, UNITED REPUBLIC OF - CELLULAR/MOBILE	
TANZANIA, UNITED REPUBLIC OF - LAND LINE	
TANZANIA, UNITED REPUBLIC OF - VOIP	
THAILAND - CELLULAR/MOBILE	
THAILAND - LAND LINE	
THAILAND - VOIP	
TIMOR-LESTE - CELLULAR/MOBILE	
TIMOR-LESTE - LAND LINE	
TIMOR-LESTE - VOIP	
TOGO - CELLULAR/MOBILE	
TOGO - LAND LINE	
TOGO - VOIP	
TOKELAU - CELLULAR/MOBILE	
TOKELAU - LAND LINE	
TOKELAU - VOIP	
TONGA - CELLULAR/MOBILE	
TONGA - LAND LINE	
TONGA - VOIP	
TRINIDAD AND TOBAGO - CELLULAR/MOBILE	
TRINIDAD AND TOBAGO - LAND LINE	
TRINIDAD AND TOBAGO - VOIP	
TUNISIA - CELLULAR/MOBILE	
TUNISIA - LAND LINE	
TUNISIA - VOIP	

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TURKEY - CELLULAR/MOBILE	
TURKEY - LAND LINE	
TURKEY - VOIP	
TURKMENISTAN - CELLULAR/MOBILE	
TURKMENISTAN - LAND LINE	
TURKMENISTAN - VOIP	
TURKS AND CAICOS ISLANDS - CELLULAR/MOBILE	
TURKS AND CAICOS ISLANDS - LAND LINE	
TURKS AND CAICOS ISLANDS - VOIP	
TUVALU - CELLULAR/MOBILE	
TUVALU - LAND LINE	
TUVALU - VOIP	
UGANDA - CELLULAR/MOBILE	
UGANDA - LAND LINE	
UGANDA - VOIP	
UKRAINE - CELLULAR/MOBILE	
UKRAINE - LAND LINE	
UKRAINE - VOIP	
UNITED ARAB EMIRATES - CELLULAR/MOBILE	
UNITED ARAB EMIRATES - LAND LINE	
UNITED ARAB EMIRATES - VOIP	
UNITED KINGDOM - CELLULAR/MOBILE	
UNITED KINGDOM - LAND LINE	
UNITED KINGDOM - VOIP	
UNITED STATES - CELLULAR/MOBILE	
UNITED STATES - LAND LINE	
UNITED STATES - VOIP	
UNITED STATES MINOR OUTLYING ISLANDS - CELLULAR/MOBILE	
UNITED STATES MINOR OUTLYING ISLANDS - LAND LINE	
UNITED STATES MINOR OUTLYING ISLANDS - VOIP	
URUGUAY - CELLULAR/MOBILE	
URUGUAY - LAND LINE	
URUGUAY - VOIP	
UZBEKISTAN - CELLULAR/MOBILE	
UZBEKISTAN - LAND LINE	
UZBEKISTAN - VOIP	
VANUATU - CELLULAR/MOBILE	
VANUATU - LAND LINE	
VANUATU - VOIP	
VATICAN CITY STATE - CELLULAR/MOBILE	
VATICAN CITY STATE - LAND LINE	

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VATICAN CITY STATE - VOIP	
VENEZUELA, BOLIVARIAN REPUBLIC OF - CELLULAR/MOBILE	
VENEZUELA, BOLIVARIAN REPUBLIC OF - LAND LINE	
VENEZUELA, BOLIVARIAN REPUBLIC OF - VOIP	
VIET NAM - CELLULAR/MOBILE	
VIET NAM - LAND LINE	
VIET NAM - VOIP	
VIRGIN ISLANDS, BRITISH - CELLULAR/MOBILE	
VIRGIN ISLANDS, BRITISH - LAND LINE	
VIRGIN ISLANDS, BRITISH - VOIP	
VIRGIN ISLANDS, U.S. - CELLULAR/MOBILE	
VIRGIN ISLANDS, U.S. - LAND LINE	
VIRGIN ISLANDS, U.S. - VOIP	
WALLIS AND FUTUNA - CELLULAR/MOBILE	
WALLIS AND FUTUNA - LAND LINE	
WALLIS AND FUTUNA - VOIP	
WESTERN SAHARA - CELLULAR/MOBILE	
WESTERN SAHARA - LAND LINE	
WESTERN SAHARA - VOIP	
YEMEN - CELLULAR/MOBILE	
YEMEN - LAND LINE	
YEMEN - VOIP	
ZAMBIA - CELLULAR/MOBILE	
ZAMBIA - LAND LINE	
ZAMBIA - VOIP	
ZIMBABWE - CELLULAR/MOBILE	
ZIMBABWE - LAND LINE	
ZIMBABWE - VOIP	

(A)	(B)
Selected Country	Ceiling Price
ALL INCLUSIVE PRICE FOR WORLD PACKAGE (POSTAL DATA)	
AFGHANISTAN	
ALAND ISLANDS	
ALBANIA	
ALGERIA	
AMERICAN SAMOA	
ANDORRA	
ANGOLA	
ANGUILLA	

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ANTARCTICA	
ANTIGUA AND BARBUDA	
ARGENTINA	
ARMENIA	
ARUBA	
AUSTRALIA	
AUSTRIA	
AZERBAIJAN	
BAHAMAS	
BAHRAIN	
BANGLADESH	
BARBADOS	
BELARUS	
BELGIUM	
BELIZE	
BENIN	
BERMUDA	
BHUTAN	
BOLIVIA, PLURINATIONAL STATE OF	
BONAIRE, SAINT EUSTATIUS AND SABA	
BOSNIA AND HERZEGOVINA	
BOTSWANA	
BOUVET ISLAND	
BRAZIL	
BRITISH INDIAN OCEAN TERRITORY	
BRUNEI DARUSSALAM	
BULGARIA	
BURKINA FASO	
BURUNDI	
CAMBODIA	
CAMEROON	
CANADA	
CAPE VERDE	
CAYMAN ISLANDS	
CENTRAL AFRICAN REPUBLIC	
CHAD	
CHILE	
CHINA	
CHRISTMAS ISLAND	
COCOS (KEELING) ISLANDS	
COLOMBIA	
COMOROS	
CONGO	
CONGO, THE DEMOCRATIC REPUBLIC OF THE	
COOK ISLANDS	
COSTA RICA	
COTE D'IVOIRE	

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CROATIA	
CUBA	
CURACAO	
CYPRUS	
CZECH REPUBLIC	
DENMARK	
DJIBOUTI	
DOMINICA	
DOMINICAN REPUBLIC	
ECUADOR	
EGYPT	
EL SALVADOR	
EQUATORIAL GUINEA	
ERITREA	
ESTONIA	
ETHIOPIA	
FALKLAND ISLANDS (MALVINAS)	
FAROE ISLANDS	
FIJI	
FINLAND	
FRANCE	
FRENCH GUIANA	
FRENCH POLYNESIA	
FRENCH SOUTHERN TERRITORIES	
GABON	
GAMBIA	
GEORGIA	
GERMANY	
GHANA	
GIBRALTAR	
GREECE	
GREENLAND	
GRENADA	
GUADELOUPE	
GUAM	
GUATEMALA	
GUERNSEY	
GUINEA	
GUINEA-BISSAU	
GUYANA	
HAITI	
HEARD ISLAND AND MCDONALD ISLANDS	
HOLY SEE (VATICAN CITY STATE)	
HONDURAS	
HONG KONG	
HUNGARY	
ICELAND	

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INDIA	
INDONESIA	
IRAN, ISLAMIC REPUBLIC OF	
IRAQ	
IRELAND	
ISLE OF MAN	
ISRAEL	
ITALY	
JAMAICA	
JAPAN	
JERSEY	
JORDAN	
KAZAKHSTAN	
KENYA	
KIRIBATI	
KOREA, DEMOCRATIC PEOPLE'S REPUBLIC OF	
KOREA, REPUBLIC OF	
KUWAIT	
KYRGYZSTAN	
LAO PEOPLE'S DEMOCRATIC REPUBLIC	
LATVIA	
LEBANON	
LESOTHO	
LIBERIA	
LIBYAN ARAB JAMAHIRIYA	
LIECHTENSTEIN	
LITHUANIA	
LUXEMBOURG	
MACAO	
MACEDONIA, THE FORMER YUGOSLAV REPUBLIC OF	
MADAGASCAR	
MALAWI	
MALAYSIA	
MALDIVES	
MALI	
MALTA	
MARSHALL ISLANDS	
MARTINIQUE	
MAURITANIA	
MAURITIUS	
MAYOTTE	
MEXICO	
MICRONESIA, FEDERATED STATES OF	
MOLDOVA, REPUBLIC OF	
MONACO	
MONGOLIA	
MONTENEGRO	

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MONTSERRAT	
MOROCCO	
MOZAMBIQUE	
MYANMAR	
NAMIBIA	
NAURU	
NEPAL	
NETHERLANDS	
NEW CALEDONIA	
NEW ZEALAND	
NICARAGUA	
NIGER	
NIGERIA	
NIUE	
NORFOLK ISLAND	
NORTHERN MARIANA ISLANDS	
NORWAY	
OMAN	
PAKISTAN	
PALAU	
PALESTINIAN TERRITORY, OCCUPIED	
PANAMA	
PAPUA NEW GUINEA	
PARAGUAY	
PERU	
PHILIPPINES	
PITCAIRN	
POLAND	
PORTUGAL	
PUERTO RICO	
QATAR	
REUNION	
ROMANIA	
RUSSIAN FEDERATION	
RWANDA	
SAINT BARTHELEMY	
SAINT HELENA, ASCENSION AND TRISTAN DA CUNHA	
SAINT KITTS AND NEVIS	
SAINT LUCIA	
SAINT MARTIN (FRENCH PART)	
SAINT PIERRE AND MIQUELON	
SAINT VINCENT AND THE GRENADINES	
SAMOA	
SAN MARINO	
SAO TOME AND PRINCIPE	
SAUDI ARABIA	
SENEGAL	

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SERBIA	
SEYCHELLES	
SIERRA LEONE	
SINGAPORE	
SINT MAARTEN (DUTCH PART)	
SLOVAKIA	
SLOVENIA	
SOLOMON ISLANDS	
SOMALIA	
SOUTH AFRICA	
SOUTH GEORGIA AND THE SOUTH SANDWICH ISLANDS	
SPAIN	
SRI LANKA	
SUDAN	
SURINAME	
SVALBARD AND JAN MAYEN	
SWAZILAND	
SWEDEN	
SWITZERLAND	
SYRIAN ARAB REPUBLIC	
TAIWAN, PROVINCE OF CHINA	
TAJIKISTAN	
TANZANIA, UNITED REPUBLIC OF	
THAILAND	
TIMOR-LESTE	
TOGO	
TOKELAU	
TONGA	
TRINIDAD AND TOBAGO	
TUNISIA	
TURKEY	
TURKMENISTAN	
TURKS AND CAICOS ISLANDS	
TUVALU	
UGANDA	
UKRAINE	
UNITED ARAB EMIRATES	
UNITED KINGDOM	
UNITED STATES	
UNITED STATES MINOR OUTLYING ISLANDS	
URUGUAY	
UZBEKISTAN	
VANUATU	
VATICAN CITY STATE	
VENEZUELA, BOLIVARIAN REPUBLIC OF	
VIET NAM	
VIRGIN ISLANDS, BRITISH	

VIRGIN ISLANDS, U.S.	
WALLIS AND FUTUNA	
WESTERN CANADA	
TERM	DEFINITION
CBSA	Canada Border Services Agency
CASS	Coding Accuracy Support System
CRA	Canada Revenue Agency
PRDS	Postal Reference Data Set
RFSA	Request For Supply Arrangement
SA	Supply Arrangement
SERP	Software Evaluation and Recognition Program
SOR	Statement of Requirements
TRDS	Telephone Reference Data Set

ANNEX C**TECHNICAL EVALUATION**

This Bidder Response Form is organized into the following sections:

1. BUSINESS REQUIREMENTS SECTION

This section contains the requirements that are related to the Business requirements that CBSA is looking for in the Telephone and Postal Data Supply Arrangement.

2. TECHNICAL REQUIREMENTS SECTION

This section contains Technical Requirements of the Telephone and Postal Data Supply Arrangement.

3. SERVICES REQUIREMENTS SECTION

This section contains Technical Delivery and Support Requirements of the Telephone and Postal Data Supply Arrangement.

4. REFERENCE DATA SET MATURITY SECTION

This section contains Vendor's experience and Telephone and Postal Data qualifications.

BUSINESS REQUIREMENTS

1.1 Basic Requirements Telephone Reference Data Set (TRDS)

1.1.1 Country(ies) and type of Telephone Reference Data [M]

The Bidder must identify each TRDS the Bidder is seeking to qualify for as a Supplier by completing Attachment 2 for the relevant Country(ies).

Evaluation Criteria

1. Bidder indicated its compliance to this requirement
2. Bidder updated Attachment 2 in accordance with this requirement.

Bidder's Response for this Requirement:

Comply [] or Do Not Comply []

1.1.2 Data Elements for the Telephone Reference Data Set [M]

The Bidder must provide the following information for each TRDS that the Bidder is seeking to qualify for as a Supplier:

1. Completing Column (B) of Attachment 2 to indicate the content of the TRDS as being for:
 - a. Residential telephone data only;
 - b. Business telephone data only; or
 - c. Both Residential and Business data.

2. In the case that the TRDS content includes both Residential and Business data , whether the TRDS includes information to indicate whether a telephone number is for Business or Residential by completing Column (C) of Attachment 2
3. Whether the TRDS includes information to indicate if the cell phone is disposable by completing Column (D) of Attachment 2
4. Whether the TRDS includes information to indicate if a number is listed/published or unlisted/unpublished by completing Column (E) of Attachment 2
5. Whether the TRDS includes the complete name of the account holder (Given name & Surname) by completing Column (F) of Attachment 2
6. Whether the TRDS includes the name of the company as well as the company catch phrase and link it to the phone number (i.e., "1-888-the-cars" corresponds to "1-888-843-2277" by completing Column (G) of Attachment 2
7. The Date of Issue of the TRDS by completing Column (H) of Attachment 2
8. The Date of Most Recent Update made to the TRDS by completing Column (I) of Attachment 2
9. The Frequency of TRDS refreshes in number of months by completing Column (J) of Attachment 2
10. The schema/metadata of the TRDS by completing Column (K) of Attachment 2. The schema/metadata should include the following attributes:
 - a. Data Element Name
 - b. Data Element Description
 - c. Data Type
 - d. Data Length
 - e. Data field delimiter (if applicable)
11. The TRDS Data Sources, i.e. identification of the data sources that together forms the TRDS by completing Column (L) of Attachment 2
12. The TRDS size, in terms of number of records by completing Column (M) of Attachment 2

Evaluation Criteria

1. Bidder indicated its compliance to this requirement
2. Bidder updated Columns (B), (C), (D), (E), (F), (G), (H), (I), (J), (K), (L), and (M) of Attachment 2 in accordance with this requirement.

Bidder's Response for this Requirement:

Comply [] or Do Not Comply []

1.1.3 Language of Telephone Reference Data Set [M]

The Bidder must provide information about the language they would use when providing data to CBSA by completing Column (N) of Attachment 2.

Evaluation Criteria

1. Bidder indicated its compliance to this requirement

2. Bidder updated Column (N) of Attachment 2 in accordance with this requirement.

Bidder's Response for this Requirement:

Comply [] or Do Not Comply []

1.1.4 Quality of Telephone Reference Data [M]

The Bidder must indicate their commitment to telephone reference data accuracy.

The Bidder is requested to provide the following:

- a. Policies that govern the accuracy of the data collection and verification;
- b. Processes and Automated Tools deployed;
- c. Audits of Data completeness (no missing data and no duplicate data);
- d. Verification that the data is factual; and
- e. Scope – the percentage of data subjected to accuracy checks.

Evaluation Criteria

1. Bidder indicated its compliance to this requirement

Bidder's Response for this Requirement:

Comply [] or Do Not Comply []

1.2 Basic Requirements – Postal Reference Data Set (PRDS)

1.2.1 Country(ies) and type of Postal Reference Data [M]

The Bidder must identify each PRDS the Bidder is seeking to qualify for as a Supplier by completing Attachment 3 for the relevant Country(ies).

Evaluation Criteria

1. Bidder indicated its compliance to this requirement
2. Bidder updated Attachment 3 in accordance with this requirement.

Bidder's Response for this Requirement:

Comply [] or Do Not Comply []

1.2.2 Data Elements for the Postal Reference Data [M]

The Bidder must provide the following information for each PRDS that the Bidder is seeking to qualify for as a Supplier:

1. Completing Column (B) of Attachment 3 to indicate the content of the PRDS as being for:
 - a. Residential postal data only;
 - b. Business postal data only; or
 - c. Both Residential and Business data.
2. In the case that the PRDS content includes both Residential and Business data , whether the PRDS includes information to indicate whether postal data is for Business or Residential by completing Column (C) of Attachment 3
3. The Date of Most Recent Update made to the PRDS by completing Column (D) of Attachment 3
4. The Frequency of PRDS refreshes in number of months by completing Column (E) of Attachment 3
5. The schema/metadata of the PRDS by completing Column (F) of Attachment 3. The schema/metadata should include the following attributes:
 - a. Data Element Name
 - b. Data Element Description
 - c. Data Type
 - d. Data Length
 - e. Data field delimiter (if applicable)
6. The PRDS Data Sources, identification of the data sources that together forms the PRDS by completing Column (G) of Attachment 3
7. The PRDS size, in terms of number of records by completing Column (H) of Attachment 3
8. Whether the PRDS includes the Geocode data by completing Column (I) of Attachment 3
9. Whether the PRDS includes acronyms for the business name by completing Column (J) of Attachment 3

Evaluation Criteria

1. Bidder indicated its compliance to this requirement
2. Bidder updated Columns (B), (C), (D), (E), (F), (G), (H), (I), and (J) of Attachment 3 in accordance with this requirement.

Bidder's Response for this Requirement:

Comply [] or Do Not Comply []

1.2.3 Complete Name with Postal Reference Data Set [M]

The Bidder must indicate whether each Postal Address includes the complete name by completing Column (K) of Attachment 3. In the case of Residential data, it must contain the name of the resident; and in the case of Business data, it must contain the name of the Business.

Evaluation Criteria

1. Bidder indicated its compliance to this requirement
2. Bidder updated Column (K) of Attachment 3 in accordance with this requirement.

Bidder's Response for this Requirement:

Comply [] or Do Not Comply []

1.2.4 Converted Postal Reference Data Set [M]

The Bidder must indicate whether the PRDS includes the following mapping information by completing Column (L) of Attachment 3: (i.e., Where residential postal address reference data is converted CBSA is looking for the old and the new data – e.g., Rural route addresses convert to civic address and vice-versa; Old town/city names convert to new town/city names and vice-versa.)

Evaluation Criteria

1. Bidder indicated its compliance to this requirement
2. Bidder updated Column (L) of Attachment 3 in accordance with this requirement.

Bidder's Response for this Requirement:

Comply [] or Do Not Comply []

1.2.5 Postal Reference Data Certification

1.2.5.1 Applicable Postal Standards Certification [M]

Where the proposed PRDS is certified for a specific Postal standard, the Bidder must name the standard by completing Column (M) of Attachment 3

Evaluation Criteria

1. Bidder indicated its compliance to this requirement
2. Bidder updated Column (M) of Attachment 3 in accordance with this requirement.

Bidder's Response for this Requirement:**Comply [] or Do Not Comply []****1.2.5.2 PRDS for Canada [M]**

Where the Bidder is proposing a PRDS for Canada, the PRDS must be Software Evaluation and Recognition Program (SERP) certified.

Evaluation Criteria

1. Bidder indicated its compliance to this requirement
2. Bidder updated Column (M) of Attachment 3 in accordance with this requirement.

Bidder's Response for this Requirement:**Comply [] or Do Not Comply []****1.2.5.3 PRDS for the USA [M]**

Where the Bidder is proposing a PRDS for the USA, the PRDS must be Coding Accuracy Support System (CASS) certified.

Evaluation Criteria

1. Bidder indicated its compliance to this requirement
2. Bidder updated Column (M) of Attachment 3 in accordance with this requirement.

Bidder's Response for this Requirement:**Comply [] or Do Not Comply []****1.2.6 Language of Postal Reference Data [M]**

The Bidder must provide information about the language they would use when providing data to CBSA by completing Column (N) of Attachment 3

Evaluation Criteria

1. Bidder indicated its compliance to this requirement

2. Bidder updated Column (N) of Attachment 3 in accordance with this requirement.

Bidder's Response for this Requirement:

Comply [] or Do Not Comply []

1.2.7 Quality of Postal Reference Data [M]

The Bidder must indicate their commitment to address reference data accuracy.

The Bidder is requested to provide the following:

- a. Policies that govern the accuracy of the data collection and verification;
- b. Processes and Automated Tools deployed;
- c. Audits of Data completeness (no missing data and no duplicate data);
- d. Verification that the data is factual; and
- e. Scope – the percentage of data subjected to accuracy checks.

Evaluation Criteria

1. Bidder indicated its compliance to this requirement

Bidder's Response for this Requirement:

Comply [] or Do Not Comply []

2- TECHNICAL REQUIREMENTS TELEPHONE AND POSTAL

2.1 Data Standard [M]

The Bidder must deliver the telephone and postal data format in ASCII character representation.

Evaluation Criteria

1. Bidder indicated its compliance to this requirement

Bidder's Response for this Requirement:

Comply [] or Do Not Comply []

2.2 Data Delivery Method [M]

The Bidder must indicate the delivery method(s) that is available when delivering the telephone and or postal data to CBSA by completing Column (Q) of Attachment 2 for Telephone and Column (Q) of Attachment 3 for Postal.

Evaluation Criteria

1. Bidder indicated its compliance to this requirement
2. Bidder updated Columns (Q) of Attachment 2 and (Q) of Attachment 3 in accordance with this requirement.

Bidder's Response for this Requirement:

Comply [] or Do Not Comply []

3- SERVICES REQUIREMENTS – TELEPHONE AND POSTAL

3.1 Single Point of Contact [M]

The Bidder must act as prime Contractor and provide a single point of contact for problem reporting.

Evaluation Criteria

1. Bidder indicated its compliance to this requirement

Bidder's Response for this Requirement:

Comply [] or Do Not Comply []

3.2 Technical Support Contact [M]

The Bidder must provide a primary technical contact (Name, Telephone Number, Email address) for questions regarding the Data.

Evaluation Criteria

1. Bidder indicated its compliance to this requirement

Bidder's Response for this Requirement:

Comply [] or Do Not Comply []

4. REFERENCE DATA SET MATURITY

4.1 TRDS Maturity [M]

The Bidder must provide the following, for each TRDS that the Bidder is seeking to qualify for as a Supplier:

- a. The number of clients that bought the TRDS within the last 2 years by completing Column (O) of Attachment 2; and
- b. The Industry Sectors – Information only by completing Column (P) of Attachment 2

Evaluation Criteria

1. Bidder indicated its compliance to this requirement
2. Bidder updated Columns (O) and (P) of Attachment 2 in accordance with this requirement.

Bidder's Response for this Requirement:

Comply [] or Do Not Comply []

4.2 PRDS Maturity [M]

The Bidder must provide the following, for each PRDS that the Bidder is seeking to qualify for as a Supplier:

- a. The number of clients that bought the PRDS within the last 2 years by completing Column (O) of Attachment 3; and
- b. The Industry Sectors – Information only by completing Column (P) of Attachment 3

Evaluation Criteria

1. Bidder indicated its compliance to this requirement
2. Bidder updated Columns (O) and (P) of Attachment 3 in accordance with this requirement.

Bidder's Response for this Requirement:

Comply [] or Do Not Comply []

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ANNEX D

Supply Arrangement Reporting Form

Supply Arrangement No.

Title:

File No.:

Report Period:

Date of Call-up	Total Number of Call-ups	Total Value of Call-up	Remarks

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Attachment 1 Financial Proposal Sheet

(A)	(B)
Selected Country	Ceiling Price
ALL INCLUSIVE PRICE FOR WORLD PACKAGE (telephone data)	
AFGHANISTAN - CELLULAR/MOBILE	
AFGHANISTAN - LAND LINE	
AFGHANISTAN - VOIP	
ALAND ISLANDS - CELLULAR/MOBILE	
ALAND ISLANDS - LAND LINE	
ALAND ISLANDS - VOIP	
ALBANIA - CELLULAR/MOBILE	
ALBANIA - LAND LINE	
ALBANIA - VOIP	
ALGERIA - CELLULAR/MOBILE	
ALGERIA - LAND LINE	
ALGERIA - VOIP	
AMERICAN SAMOA - CELLULAR/MOBILE	
AMERICAN SAMOA - LAND LINE	
AMERICAN SAMOA - VOIP	
ANDORRA - CELLULAR/MOBILE	
ANDORRA - LAND LINE	
ANDORRA - VOIP	
ANGOLA - CELLULAR/MOBILE	
ANGOLA - LAND LINE	
ANGOLA - VOIP	
ANGUILLA - CELLULAR/MOBILE	
ANGUILLA - LAND LINE	
ANGUILLA - VOIP	
ANTARCTICA - CELLULAR/MOBILE	
ANTARCTICA - LAND LINE	
ANTARCTICA - VOIP	
ANTIGUA AND BARBUDA - CELLULAR/MOBILE	
ANTIGUA AND BARBUDA - LAND LINE	
ANTIGUA AND BARBUDA - VOIP	
ARGENTINA - CELLULAR/MOBILE	
ARGENTINA - LAND LINE	
ARGENTINA - VOIP	
ARMENIA - CELLULAR/MOBILE	
ARMENIA - LAND LINE	
ARMENIA - VOIP	
ARUBA - CELLULAR/MOBILE	
ARUBA - LAND LINE	
ARUBA - VOIP	
AUSTRALIA - CELLULAR/MOBILE	

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AUSTRALIA - LAND LINE	
AUSTRALIA - VOIP	
AUSTRIA - CELLULAR/MOBILE	
AUSTRIA - LAND LINE	
AUSTRIA - VOIP	
AZERBAIJAN - CELLULAR/MOBILE	
AZERBAIJAN - LAND LINE	
AZERBAIJAN - VOIP	
BAHAMAS - CELLULAR/MOBILE	
BAHAMAS - LAND LINE	
BAHAMAS - VOIP	
BAHRAIN - CELLULAR/MOBILE	
BAHRAIN - LAND LINE	
BAHRAIN - VOIP	
BANGLADESH - CELLULAR/MOBILE	
BANGLADESH - LAND LINE	
BANGLADESH - VOIP	
BARBADOS - CELLULAR/MOBILE	
BARBADOS - LAND LINE	
BARBADOS - VOIP	
BELARUS - CELLULAR/MOBILE	
BELARUS - LAND LINE	
BELARUS - VOIP	
BELGIUM - CELLULAR/MOBILE	
BELGIUM - LAND LINE	
BELGIUM - VOIP	
BELIZE - CELLULAR/MOBILE	
BELIZE - LAND LINE	
BELIZE - VOIP	
BENIN - CELLULAR/MOBILE	
BENIN - LAND LINE	
BENIN - VOIP	
BERMUDA - CELLULAR/MOBILE	
BERMUDA - LAND LINE	
BERMUDA - VOIP	
BHUTAN - CELLULAR/MOBILE	
BHUTAN - LAND LINE	
BHUTAN - VOIP	
BOLIVIA, PLURINATIONAL STATE OF - CELLULAR/MOBILE	
BOLIVIA, PLURINATIONAL STATE OF - LAND LINE	
BOLIVIA, PLURINATIONAL STATE OF - VOIP	
BONAIRE, SAINT EUSTATIUS AND SABA - CELLULAR/MOBILE	
BONAIRE, SAINT EUSTATIUS AND SABA - LAND LINE	
BONAIRE, SAINT EUSTATIUS AND SABA - VOIP	
BOSNIA AND HERZEGOVINA - CELLULAR/MOBILE	
BOSNIA AND HERZEGOVINA - LAND LINE	
BOSNIA AND HERZEGOVINA - VOIP	

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BOTSWANA - CELLULAR/MOBILE	
BOTSWANA - LAND LINE	
BOTSWANA - VOIP	
BOUVET ISLAND - CELLULAR/MOBILE	
BOUVET ISLAND - LAND LINE	
BOUVET ISLAND - VOIP	
BRAZIL - CELLULAR/MOBILE	
BRAZIL - LAND LINE	
BRAZIL - VOIP	
BRITISH INDIAN OCEAN TERRITORY - CELLULAR/MOBILE	
BRITISH INDIAN OCEAN TERRITORY - LAND LINE	
BRITISH INDIAN OCEAN TERRITORY - VOIP	
BRUNEI DARUSSALAM - CELLULAR/MOBILE	
BRUNEI DARUSSALAM - LAND LINE	
BRUNEI DARUSSALAM - VOIP	
BULGARIA - CELLULAR/MOBILE	
BULGARIA - LAND LINE	
BULGARIA - VOIP	
BURKINA FASO - CELLULAR/MOBILE	
BURKINA FASO - LAND LINE	
BURKINA FASO - VOIP	
BURUNDI - CELLULAR/MOBILE	
BURUNDI - LAND LINE	
BURUNDI - VOIP	
CAMBODIA - CELLULAR/MOBILE	
CAMBODIA - LAND LINE	
CAMBODIA - VOIP	
CAMEROON - CELLULAR/MOBILE	
CAMEROON - LAND LINE	
CAMEROON - VOIP	
CANADA - CELLULAR/MOBILE	
CANADA - LAND LINE	
CANADA - VOIP	
CAPE VERDE - CELLULAR/MOBILE	
CAPE VERDE - LAND LINE	
CAPE VERDE - VOIP	
CAYMAN ISLANDS - CELLULAR/MOBILE	
CAYMAN ISLANDS - LAND LINE	
CAYMAN ISLANDS - VOIP	
CENTRAL AFRICAN REPUBLIC - CELLULAR/MOBILE	
CENTRAL AFRICAN REPUBLIC - LAND LINE	
CENTRAL AFRICAN REPUBLIC - VOIP	
CHAD - CELLULAR/MOBILE	
CHAD - LAND LINE	
CHAD - VOIP	
CHILE - CELLULAR/MOBILE	
CHILE - LAND LINE	

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CHILE - VOIP	
CHINA - CELLULAR/MOBILE	
CHINA - LAND LINE	
CHINA - VOIP	
CHRISTMAS ISLAND - CELLULAR/MOBILE	
CHRISTMAS ISLAND - LAND LINE	
CHRISTMAS ISLAND - VOIP	
COCOS (KEELING) ISLANDS - CELLULAR/MOBILE	
COCOS (KEELING) ISLANDS - LAND LINE	
COCOS (KEELING) ISLANDS - VOIP	
COLOMBIA - CELLULAR/MOBILE	
COLOMBIA - LAND LINE	
COLOMBIA - VOIP	
COMOROS - CELLULAR/MOBILE	
COMOROS - LAND LINE	
COMOROS - VOIP	
CONGO - CELLULAR/MOBILE	
CONGO - LAND LINE	
CONGO - VOIP	
CONGO, THE DEMOCRATIC REPUBLIC OF THE - CELLULAR/MOBILE	
CONGO, THE DEMOCRATIC REPUBLIC OF THE - LAND LINE	
CONGO, THE DEMOCRATIC REPUBLIC OF THE - VOIP	
COOK ISLANDS - CELLULAR/MOBILE	
COOK ISLANDS - LAND LINE	
COOK ISLANDS - VOIP	
COSTA RICA - CELLULAR/MOBILE	
COSTA RICA - LAND LINE	
COSTA RICA - VOIP	
COTE D'IVOIRE - CELLULAR/MOBILE	
COTE D'IVOIRE - LAND LINE	
COTE D'IVOIRE - VOIP	
CROATIA - CELLULAR/MOBILE	
CROATIA - LAND LINE	
CROATIA - VOIP	
CUBA - CELLULAR/MOBILE	
CUBA - LAND LINE	
CUBA - VOIP	
CURACAO - CELLULAR/MOBILE	
CURACAO - LAND LINE	
CURACAO - VOIP	
CYPRUS - CELLULAR/MOBILE	
CYPRUS - LAND LINE	
CYPRUS - VOIP	
CZECH REPUBLIC - CELLULAR/MOBILE	
CZECH REPUBLIC - LAND LINE	
CZECH REPUBLIC - VOIP	
DENMARK - CELLULAR/MOBILE	

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DENMARK - LAND LINE	
DENMARK - VOIP	
DJIBOUTI - CELLULAR/MOBILE	
DJIBOUTI - LAND LINE	
DJIBOUTI - VOIP	
DOMINICA - CELLULAR/MOBILE	
DOMINICA - LAND LINE	
DOMINICA - VOIP	
DOMINICAN REPUBLIC - CELLULAR/MOBILE	
DOMINICAN REPUBLIC - LAND LINE	
DOMINICAN REPUBLIC - VOIP	
ECUADOR - CELLULAR/MOBILE	
ECUADOR - LAND LINE	
ECUADOR - VOIP	
EGYPT - CELLULAR/MOBILE	
EGYPT - LAND LINE	
EGYPT - VOIP	
EL SALVADOR - CELLULAR/MOBILE	
EL SALVADOR - LAND LINE	
EL SALVADOR - VOIP	
EQUATORIAL GUINEA - CELLULAR/MOBILE	
EQUATORIAL GUINEA - LAND LINE	
EQUATORIAL GUINEA - VOIP	
ERITREA - CELLULAR/MOBILE	
ERITREA - LAND LINE	
ERITREA - VOIP	
ESTONIA - CELLULAR/MOBILE	
ESTONIA - LAND LINE	
ESTONIA - VOIP	
ETHIOPIA - CELLULAR/MOBILE	
ETHIOPIA - LAND LINE	
ETHIOPIA - VOIP	
FALKLAND ISLANDS (MALVINAS) - CELLULAR/MOBILE	
FALKLAND ISLANDS (MALVINAS) - LAND LINE	
FALKLAND ISLANDS (MALVINAS) - VOIP	
FAROE ISLANDS - CELLULAR/MOBILE	
FAROE ISLANDS - LAND LINE	
FAROE ISLANDS - VOIP	
FIJI - CELLULAR/MOBILE	
FIJI - LAND LINE	
FIJI - VOIP	
FINLAND - CELLULAR/MOBILE	
FINLAND - LAND LINE	
FINLAND - VOIP	
FRANCE - CELLULAR/MOBILE	
FRANCE - LAND LINE	
FRANCE - VOIP	

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FRENCH GUIANA - CELLULAR/MOBILE	
FRENCH GUIANA - LAND LINE	
FRENCH GUIANA - VOIP	
FRENCH POLYNESIA - CELLULAR/MOBILE	
FRENCH POLYNESIA - LAND LINE	
FRENCH POLYNESIA - VOIP	
FRENCH SOUTHERN TERRITORIES - CELLULAR/MOBILE	
FRENCH SOUTHERN TERRITORIES - LAND LINE	
FRENCH SOUTHERN TERRITORIES - VOIP	
GABON - CELLULAR/MOBILE	
GABON - LAND LINE	
GABON - VOIP	
GAMBIA - CELLULAR/MOBILE	
GAMBIA - LAND LINE	
GAMBIA - VOIP	
GEORGIA - CELLULAR/MOBILE	
GEORGIA - LAND LINE	
GEORGIA - VOIP	
GERMANY - CELLULAR/MOBILE	
GERMANY - LAND LINE	
GERMANY - VOIP	
GHANA - CELLULAR/MOBILE	
GHANA - LAND LINE	
GHANA - VOIP	
GIBRALTAR - CELLULAR/MOBILE	
GIBRALTAR - LAND LINE	
GIBRALTAR - VOIP	
GREECE - CELLULAR/MOBILE	
GREECE - LAND LINE	
GREECE - VOIP	
GREENLAND - CELLULAR/MOBILE	
GREENLAND - LAND LINE	
GREENLAND - VOIP	
GRENADA - CELLULAR/MOBILE	
GRENADA - LAND LINE	
GRENADA - VOIP	
GUADELOUPE - CELLULAR/MOBILE	
GUADELOUPE - LAND LINE	
GUADELOUPE - VOIP	
GUAM - CELLULAR/MOBILE	
GUAM - LAND LINE	
GUAM - VOIP	
GUATEMALA - CELLULAR/MOBILE	
GUATEMALA - LAND LINE	
GUATEMALA - VOIP	
GUERNSEY - CELLULAR/MOBILE	
GUERNSEY - LAND LINE	

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GUERNSEY - VOIP	
GUINEA - CELLULAR/MOBILE	
GUINEA - LAND LINE	
GUINEA - VOIP	
GUINEA-BISSAU - CELLULAR/MOBILE	
GUINEA-BISSAU - LAND LINE	
GUINEA-BISSAU - VOIP	
GUYANA - CELLULAR/MOBILE	
GUYANA - LAND LINE	
GUYANA - VOIP	
HAITI - CELLULAR/MOBILE	
HAITI - LAND LINE	
HAITI - VOIP	
HEARD ISLAND AND MCDONALD ISLANDS - CELLULAR/MOBILE	
HEARD ISLAND AND MCDONALD ISLANDS - LAND LINE	
HEARD ISLAND AND MCDONALD ISLANDS - VOIP	
HOLY SEE (VATICAN CITY STATE) - CELLULAR/MOBILE	
HOLY SEE (VATICAN CITY STATE) - LAND LINE	
HOLY SEE (VATICAN CITY STATE) - VOIP	
HONDURAS - CELLULAR/MOBILE	
HONDURAS - LAND LINE	
HONDURAS - VOIP	
HONG KONG - CELLULAR/MOBILE	
HONG KONG - LAND LINE	
HONG KONG - VOIP	
HUNGARY - CELLULAR/MOBILE	
HUNGARY - LAND LINE	
HUNGARY - VOIP	
ICELAND - CELLULAR/MOBILE	
ICELAND - LAND LINE	
ICELAND - VOIP	
INDIA - CELLULAR/MOBILE	
INDIA - LAND LINE	
INDIA - VOIP	
INDONESIA - CELLULAR/MOBILE	
INDONESIA - LAND LINE	
INDONESIA - VOIP	
IRAN, ISLAMIC REPUBLIC OF - CELLULAR/MOBILE	
IRAN, ISLAMIC REPUBLIC OF - LAND LINE	
IRAN, ISLAMIC REPUBLIC OF - VOIP	
IRAQ - CELLULAR/MOBILE	
IRAQ - LAND LINE	
IRAQ - VOIP	
IRELAND - CELLULAR/MOBILE	
IRELAND - LAND LINE	
IRELAND - VOIP	
ISLE OF MAN - CELLULAR/MOBILE	

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ISLE OF MAN - LAND LINE	
ISLE OF MAN - VOIP	
ISRAEL - CELLULAR/MOBILE	
ISRAEL - LAND LINE	
ISRAEL - VOIP	
ITALY - CELLULAR/MOBILE	
ITALY - LAND LINE	
ITALY - VOIP	
JAMAICA - CELLULAR/MOBILE	
JAMAICA - LAND LINE	
JAMAICA - VOIP	
JAPAN - CELLULAR/MOBILE	
JAPAN - LAND LINE	
JAPAN - VOIP	
JERSEY - CELLULAR/MOBILE	
JERSEY - LAND LINE	
JERSEY - VOIP	
JORDAN - CELLULAR/MOBILE	
JORDAN - LAND LINE	
JORDAN - VOIP	
KAZAKHSTAN - CELLULAR/MOBILE	
KAZAKHSTAN - LAND LINE	
KAZAKHSTAN - VOIP	
KENYA - CELLULAR/MOBILE	
KENYA - LAND LINE	
KENYA - VOIP	
KIRIBATI - CELLULAR/MOBILE	
KIRIBATI - LAND LINE	
KIRIBATI - VOIP	
KOREA, DEMOCRATIC PEOPLE'S REPUBLIC OF - CELLULAR/MOBILE	
KOREA, DEMOCRATIC PEOPLE'S REPUBLIC OF - LAND LINE	
KOREA, DEMOCRATIC PEOPLE'S REPUBLIC OF - VOIP	
KOREA, REPUBLIC OF - CELLULAR/MOBILE	
KOREA, REPUBLIC OF - LAND LINE	
KOREA, REPUBLIC OF - VOIP	
KUWAIT - CELLULAR/MOBILE	
KUWAIT - LAND LINE	
KUWAIT - VOIP	
KYRGYZSTAN - CELLULAR/MOBILE	
KYRGYZSTAN - LAND LINE	
KYRGYZSTAN - VOIP	
LAO PEOPLE'S DEMOCRATIC REPUBLIC - CELLULAR/MOBILE	
LAO PEOPLE'S DEMOCRATIC REPUBLIC - LAND LINE	
LAO PEOPLE'S DEMOCRATIC REPUBLIC - VOIP	
LATVIA - CELLULAR/MOBILE	
LATVIA - LAND LINE	
LATVIA - VOIP	

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LEBANON - CELLULAR/MOBILE	
LEBANON - LAND LINE	
LEBANON - VOIP	
LESOTHO - CELLULAR/MOBILE	
LESOTHO - LAND LINE	
LESOTHO - VOIP	
LIBERIA - CELLULAR/MOBILE	
LIBERIA - LAND LINE	
LIBERIA - VOIP	
LIBYAN ARAB JAMAHIRIYA - CELLULAR/MOBILE	
LIBYAN ARAB JAMAHIRIYA - LAND LINE	
LIBYAN ARAB JAMAHIRIYA - VOIP	
LIECHTENSTEIN - CELLULAR/MOBILE	
LIECHTENSTEIN - LAND LINE	
LIECHTENSTEIN - VOIP	
LITHUANIA - CELLULAR/MOBILE	
LITHUANIA - LAND LINE	
LITHUANIA - VOIP	
LUXEMBOURG - CELLULAR/MOBILE	
LUXEMBOURG - LAND LINE	
LUXEMBOURG - VOIP	
MACAO - CELLULAR/MOBILE	
MACAO - LAND LINE	
MACAO - VOIP	
MACEDONIA, THE FORMER YUGOSLAV REPUBLIC OF - CELLULAR/MOBILE	
MACEDONIA, THE FORMER YUGOSLAV REPUBLIC OF - LAND LINE	
MACEDONIA, THE FORMER YUGOSLAV REPUBLIC OF - VOIP	
MADAGASCAR - CELLULAR/MOBILE	
MADAGASCAR - LAND LINE	
MADAGASCAR - VOIP	
MALAWI - CELLULAR/MOBILE	
MALAWI - LAND LINE	
MALAWI - VOIP	
MALAYSIA - CELLULAR/MOBILE	
MALAYSIA - LAND LINE	
MALAYSIA - VOIP	
MALDIVES - CELLULAR/MOBILE	
MALDIVES - LAND LINE	
MALDIVES - VOIP	
MALI - CELLULAR/MOBILE	
MALI - LAND LINE	
MALI - VOIP	
MALTA - CELLULAR/MOBILE	
MALTA - LAND LINE	
MALTA - VOIP	
MARSHALL ISLANDS - CELLULAR/MOBILE	
MARSHALL ISLANDS - LAND LINE	

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MARSHALL ISLANDS - VOIP	
MARTINIQUE - CELLULAR/MOBILE	
MARTINIQUE - LAND LINE	
MARTINIQUE - VOIP	
MAURITANIA - CELLULAR/MOBILE	
MAURITANIA - LAND LINE	
MAURITANIA - VOIP	
MAURITIUS - CELLULAR/MOBILE	
MAURITIUS - LAND LINE	
MAURITIUS - VOIP	
MAYOTTE - CELLULAR/MOBILE	
MAYOTTE - LAND LINE	
MAYOTTE - VOIP	
MEXICO - CELLULAR/MOBILE	
MEXICO - LAND LINE	
MEXICO - VOIP	
MICRONESIA, FEDERATED STATES OF - CELLULAR/MOBILE	
MICRONESIA, FEDERATED STATES OF - LAND LINE	
MICRONESIA, FEDERATED STATES OF - VOIP	
MOLDOVA, REPUBLIC OF - CELLULAR/MOBILE	
MOLDOVA, REPUBLIC OF - LAND LINE	
MOLDOVA, REPUBLIC OF - VOIP	
MONACO - CELLULAR/MOBILE	
MONACO - LAND LINE	
MONACO - VOIP	
MONGOLIA - CELLULAR/MOBILE	
MONGOLIA - LAND LINE	
MONGOLIA - VOIP	
MONTENEGRO - CELLULAR/MOBILE	
MONTENEGRO - LAND LINE	
MONTENEGRO - VOIP	
MONTSERRAT - CELLULAR/MOBILE	
MONTSERRAT - LAND LINE	
MONTSERRAT - VOIP	
MOROCCO - CELLULAR/MOBILE	
MOROCCO - LAND LINE	
MOROCCO - VOIP	
MOZAMBIQUE - CELLULAR/MOBILE	
MOZAMBIQUE - LAND LINE	
MOZAMBIQUE - VOIP	
MYANMAR - CELLULAR/MOBILE	
MYANMAR - LAND LINE	
MYANMAR - VOIP	
NAMIBIA - CELLULAR/MOBILE	
NAMIBIA - LAND LINE	
NAMIBIA - VOIP	
NAURU - CELLULAR/MOBILE	

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NAURU - LAND LINE	
NAURU - VOIP	
NEPAL - CELLULAR/MOBILE	
NEPAL - LAND LINE	
NEPAL - VOIP	
NETHERLANDS - CELLULAR/MOBILE	
NETHERLANDS - LAND LINE	
NETHERLANDS - VOIP	
NEW CALEDONIA - CELLULAR/MOBILE	
NEW CALEDONIA - LAND LINE	
NEW CALEDONIA - VOIP	
NEW ZEALAND - CELLULAR/MOBILE	
NEW ZEALAND - LAND LINE	
NEW ZEALAND - VOIP	
NICARAGUA - CELLULAR/MOBILE	
NICARAGUA - LAND LINE	
NICARAGUA - VOIP	
NIGER - CELLULAR/MOBILE	
NIGER - LAND LINE	
NIGER - VOIP	
NIGERIA - CELLULAR/MOBILE	
NIGERIA - LAND LINE	
NIGERIA - VOIP	
NIUE - CELLULAR/MOBILE	
NIUE - LAND LINE	
NIUE - VOIP	
NORFOLK ISLAND - CELLULAR/MOBILE	
NORFOLK ISLAND - LAND LINE	
NORFOLK ISLAND - VOIP	
NORTHERN MARIANA ISLANDS - CELLULAR/MOBILE	
NORTHERN MARIANA ISLANDS - LAND LINE	
NORTHERN MARIANA ISLANDS - VOIP	
NORWAY - CELLULAR/MOBILE	
NORWAY - LAND LINE	
NORWAY - VOIP	
OMAN - CELLULAR/MOBILE	
OMAN - LAND LINE	
OMAN - VOIP	
PAKISTAN - CELLULAR/MOBILE	
PAKISTAN - LAND LINE	
PAKISTAN - VOIP	
PALAU - CELLULAR/MOBILE	
PALAU - LAND LINE	
PALAU - VOIP	
PALESTINIAN TERRITORY, OCCUPIED - CELLULAR/MOBILE	
PALESTINIAN TERRITORY, OCCUPIED - LAND LINE	
PALESTINIAN TERRITORY, OCCUPIED - VOIP	

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PANAMA - CELLULAR/MOBILE	
PANAMA - LAND LINE	
PANAMA - VOIP	
PAPUA NEW GUINEA - CELLULAR/MOBILE	
PAPUA NEW GUINEA - LAND LINE	
PAPUA NEW GUINEA - VOIP	
PARAGUAY - CELLULAR/MOBILE	
PARAGUAY - LAND LINE	
PARAGUAY - VOIP	
PERU - CELLULAR/MOBILE	
PERU - LAND LINE	
PERU - VOIP	
PHILIPPINES - CELLULAR/MOBILE	
PHILIPPINES - LAND LINE	
PHILIPPINES - VOIP	
PITCAIRN - CELLULAR/MOBILE	
PITCAIRN - LAND LINE	
PITCAIRN - VOIP	
POLAND - CELLULAR/MOBILE	
POLAND - LAND LINE	
POLAND - VOIP	
PORTUGAL - CELLULAR/MOBILE	
PORTUGAL - LAND LINE	
PORTUGAL - VOIP	
PUERTO RICO - CELLULAR/MOBILE	
PUERTO RICO - LAND LINE	
PUERTO RICO - VOIP	
QATAR - CELLULAR/MOBILE	
QATAR - LAND LINE	
QATAR - VOIP	
REUNION - CELLULAR/MOBILE	
REUNION - LAND LINE	
REUNION - VOIP	
ROMANIA - CELLULAR/MOBILE	
ROMANIA - LAND LINE	
ROMANIA - VOIP	
RUSSIAN FEDERATION - CELLULAR/MOBILE	
RUSSIAN FEDERATION - LAND LINE	
RUSSIAN FEDERATION - VOIP	
RWANDA - CELLULAR/MOBILE	
RWANDA - LAND LINE	
RWANDA - VOIP	
SAINT BARTHELEMY - CELLULAR/MOBILE	
SAINT BARTHELEMY - LAND LINE	
SAINT BARTHELEMY - VOIP	
SAINT HELENA, ASCENSION AND TRISTAN DA CUNHA - CELLULAR/MOBILE	
SAINT HELENA, ASCENSION AND TRISTAN DA CUNHA - LAND LINE	

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SAINT HELENA, ASCENSION AND TRISTAN DA CUNHA - VOIP	
SAINT KITTS AND NEVIS - CELLULAR/MOBILE	
SAINT KITTS AND NEVIS - LAND LINE	
SAINT KITTS AND NEVIS - VOIP	
SAINT LUCIA - CELLULAR/MOBILE	
SAINT LUCIA - LAND LINE	
SAINT LUCIA - VOIP	
SAINT MARTIN (FRENCH PART) - CELLULAR/MOBILE	
SAINT MARTIN (FRENCH PART) - LAND LINE	
SAINT MARTIN (FRENCH PART) - VOIP	
SAINT PIERRE AND MIQUELON - CELLULAR/MOBILE	
SAINT PIERRE AND MIQUELON - LAND LINE	
SAINT PIERRE AND MIQUELON - VOIP	
SAINT VINCENT AND THE GRENADINES - CELLULAR/MOBILE	
SAINT VINCENT AND THE GRENADINES - LAND LINE	
SAINT VINCENT AND THE GRENADINES - VOIP	
SAMOA - CELLULAR/MOBILE	
SAMOA - LAND LINE	
SAMOA - VOIP	
SAN MARINO - CELLULAR/MOBILE	
SAN MARINO - LAND LINE	
SAN MARINO - VOIP	
SAO TOME AND PRINCIPE - CELLULAR/MOBILE	
SAO TOME AND PRINCIPE - LAND LINE	
SAO TOME AND PRINCIPE - VOIP	
SAUDI ARABIA - CELLULAR/MOBILE	
SAUDI ARABIA - LAND LINE	
SAUDI ARABIA - VOIP	
SENEGAL - CELLULAR/MOBILE	
SENEGAL - LAND LINE	
SENEGAL - VOIP	
SERBIA - CELLULAR/MOBILE	
SERBIA - LAND LINE	
SERBIA - VOIP	
SEYCHELLES - CELLULAR/MOBILE	
SEYCHELLES - LAND LINE	
SEYCHELLES - VOIP	
SIERRA LEONE - CELLULAR/MOBILE	
SIERRA LEONE - LAND LINE	
SIERRA LEONE - VOIP	
SINGAPORE - CELLULAR/MOBILE	
SINGAPORE - LAND LINE	
SINGAPORE - VOIP	
SINT MAARTEN (DUTCH PART) - CELLULAR/MOBILE	
SINT MAARTEN (DUTCH PART) - LAND LINE	
SINT MAARTEN (DUTCH PART) - VOIP	
SLOVAKIA - CELLULAR/MOBILE	

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SLOVAKIA - LAND LINE	
SLOVAKIA - VOIP	
SLOVENIA - CELLULAR/MOBILE	
SLOVENIA - LAND LINE	
SLOVENIA - VOIP	
SOLOMON ISLANDS - CELLULAR/MOBILE	
SOLOMON ISLANDS - LAND LINE	
SOLOMON ISLANDS - VOIP	
SOMALIA - CELLULAR/MOBILE	
SOMALIA - LAND LINE	
SOMALIA - VOIP	
SOUTH AFRICA - CELLULAR/MOBILE	
SOUTH AFRICA - LAND LINE	
SOUTH AFRICA - VOIP	
SOUTH GEORGIA AND THE SOUTH SANDWICH ISLANDS - CELLULAR/MOBILE	
SOUTH GEORGIA AND THE SOUTH SANDWICH ISLANDS - LAND LINE	
SOUTH GEORGIA AND THE SOUTH SANDWICH ISLANDS - VOIP	
SPAIN - CELLULAR/MOBILE	
SPAIN - LAND LINE	
SPAIN - VOIP	
SRI LANKA - CELLULAR/MOBILE	
SRI LANKA - LAND LINE	
SRI LANKA - VOIP	
SUDAN - CELLULAR/MOBILE	
SUDAN - LAND LINE	
SUDAN - VOIP	
SURINAME - CELLULAR/MOBILE	
SURINAME - LAND LINE	
SURINAME - VOIP	
SVALBARD AND JAN MAYEN - CELLULAR/MOBILE	
SVALBARD AND JAN MAYEN - LAND LINE	
SVALBARD AND JAN MAYEN - VOIP	
SWAZILAND - CELLULAR/MOBILE	
SWAZILAND - LAND LINE	
SWAZILAND - VOIP	
SWEDEN - CELLULAR/MOBILE	
SWEDEN - LAND LINE	
SWEDEN - VOIP	
SWITZERLAND - CELLULAR/MOBILE	
SWITZERLAND - LAND LINE	
SWITZERLAND - VOIP	
SYRIAN ARAB REPUBLIC - CELLULAR/MOBILE	
SYRIAN ARAB REPUBLIC - LAND LINE	
SYRIAN ARAB REPUBLIC - VOIP	
TAIWAN, PROVINCE OF CHINA - CELLULAR/MOBILE	
TAIWAN, PROVINCE OF CHINA - LAND LINE	
TAIWAN, PROVINCE OF CHINA - VOIP	

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TAJIKISTAN - CELLULAR/MOBILE	
TAJIKISTAN - LAND LINE	
TAJIKISTAN - VOIP	
TANZANIA, UNITED REPUBLIC OF - CELLULAR/MOBILE	
TANZANIA, UNITED REPUBLIC OF - LAND LINE	
TANZANIA, UNITED REPUBLIC OF - VOIP	
THAILAND - CELLULAR/MOBILE	
THAILAND - LAND LINE	
THAILAND - VOIP	
TIMOR-LESTE - CELLULAR/MOBILE	
TIMOR-LESTE - LAND LINE	
TIMOR-LESTE - VOIP	
TOGO - CELLULAR/MOBILE	
TOGO - LAND LINE	
TOGO - VOIP	
TOKELAU - CELLULAR/MOBILE	
TOKELAU - LAND LINE	
TOKELAU - VOIP	
TONGA - CELLULAR/MOBILE	
TONGA - LAND LINE	
TONGA - VOIP	
TRINIDAD AND TOBAGO - CELLULAR/MOBILE	
TRINIDAD AND TOBAGO - LAND LINE	
TRINIDAD AND TOBAGO - VOIP	
TUNISIA - CELLULAR/MOBILE	
TUNISIA - LAND LINE	
TUNISIA - VOIP	
TURKEY - CELLULAR/MOBILE	
TURKEY - LAND LINE	
TURKEY - VOIP	
TURKMENISTAN - CELLULAR/MOBILE	
TURKMENISTAN - LAND LINE	
TURKMENISTAN - VOIP	
TURKS AND CAICOS ISLANDS - CELLULAR/MOBILE	
TURKS AND CAICOS ISLANDS - LAND LINE	
TURKS AND CAICOS ISLANDS - VOIP	
TUVALU - CELLULAR/MOBILE	
TUVALU - LAND LINE	
TUVALU - VOIP	
UGANDA - CELLULAR/MOBILE	
UGANDA - LAND LINE	
UGANDA - VOIP	
UKRAINE - CELLULAR/MOBILE	
UKRAINE - LAND LINE	
UKRAINE - VOIP	
UNITED ARAB EMIRATES - CELLULAR/MOBILE	
UNITED ARAB EMIRATES - LAND LINE	

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UNITED ARAB EMIRATES - VOIP	
UNITED KINGDOM - CELLULAR/MOBILE	
UNITED KINGDOM - LAND LINE	
UNITED KINGDOM - VOIP	
UNITED STATES - CELLULAR/MOBILE	
UNITED STATES - LAND LINE	
UNITED STATES - VOIP	
UNITED STATES MINOR OUTLYING ISLANDS - CELLULAR/MOBILE	
UNITED STATES MINOR OUTLYING ISLANDS - LAND LINE	
UNITED STATES MINOR OUTLYING ISLANDS - VOIP	
URUGUAY - CELLULAR/MOBILE	
URUGUAY - LAND LINE	
URUGUAY - VOIP	
UZBEKISTAN - CELLULAR/MOBILE	
UZBEKISTAN - LAND LINE	
UZBEKISTAN - VOIP	
VANUATU - CELLULAR/MOBILE	
VANUATU - LAND LINE	
VANUATU - VOIP	
VATICAN CITY STATE - CELLULAR/MOBILE	
VATICAN CITY STATE - LAND LINE	
VATICAN CITY STATE - VOIP	
VENEZUELA, BOLIVARIAN REPUBLIC OF - CELLULAR/MOBILE	
VENEZUELA, BOLIVARIAN REPUBLIC OF - LAND LINE	
VENEZUELA, BOLIVARIAN REPUBLIC OF - VOIP	
VIET NAM - CELLULAR/MOBILE	
VIET NAM - LAND LINE	
VIET NAM - VOIP	
VIRGIN ISLANDS, BRITISH - CELLULAR/MOBILE	
VIRGIN ISLANDS, BRITISH - LAND LINE	
VIRGIN ISLANDS, BRITISH - VOIP	
VIRGIN ISLANDS, U.S. - CELLULAR/MOBILE	
VIRGIN ISLANDS, U.S. - LAND LINE	
VIRGIN ISLANDS, U.S. - VOIP	
WALLIS AND FUTUNA - CELLULAR/MOBILE	
WALLIS AND FUTUNA - LAND LINE	
WALLIS AND FUTUNA - VOIP	
WESTERN SAHARA - CELLULAR/MOBILE	
WESTERN SAHARA - LAND LINE	
WESTERN SAHARA - VOIP	
YEMEN - CELLULAR/MOBILE	
YEMEN - LAND LINE	
YEMEN - VOIP	
ZAMBIA - CELLULAR/MOBILE	
ZAMBIA - LAND LINE	
ZAMBIA - VOIP	
ZIMBABWE - CELLULAR/MOBILE	

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ZIMBABWE - LAND LINE	
ZIMBABWE - VOIP	

(A)	(B)
Selected Country	Ceiling Price
ALL INCLUSIVE PRICE FOR WORLD PACKAGE (POSTAL DATA)	
AFGHANISTAN	
ALAND ISLANDS	
ALBANIA	
ALGERIA	
AMERICAN SAMOA	
ANDORRA	
ANGOLA	
ANGUILLA	
ANTARCTICA	
ANTIGUA AND BARBUDA	
ARGENTINA	
ARMENIA	
ARUBA	
AUSTRALIA	
AUSTRIA	
AZERBAIJAN	
BAHAMAS	
BAHRAIN	
BANGLADESH	
BARBADOS	
BELARUS	
BELGIUM	
BELIZE	
BENIN	
BERMUDA	
BHUTAN	
BOLIVIA, PLURINATIONAL STATE OF	
BONAIRE, SAINT EUSTATIUS AND SABA	
BOSNIA AND HERZEGOVINA	
BOTSWANA	
BOUVET ISLAND	
BRAZIL	

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BRUNEI DARUSSALAM	
BULGARIA	
BURKINA FASO	
BURUNDI	
CAMBODIA	
CAMEROON	
CANADA	
CAPE VERDE	
CAYMAN ISLANDS	
CENTRAL AFRICAN REPUBLIC	
CHAD	
CHILE	
CHINA	
CHRISTMAS ISLAND	
COCOS (KEELING) ISLANDS	
COLOMBIA	
COMOROS	
CONGO	
CONGO, THE DEMOCRATIC REPUBLIC OF THE	
COOK ISLANDS	
COSTA RICA	
COTE D'IVOIRE	
CROATIA	
CUBA	
CURACAO	
CYPRUS	
CZECH REPUBLIC	
DENMARK	
DJIBOUTI	
DOMINICA	
DOMINICAN REPUBLIC	
ECUADOR	
EGYPT	
EL SALVADOR	
EQUATORIAL GUINEA	
ERITREA	
ESTONIA	
ETHIOPIA	
FALKLAND ISLANDS (MALVINAS)	
FAROE ISLANDS	

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FIJI	
FINLAND	
FRANCE	
FRENCH GUIANA	
FRENCH POLYNESIA	
FRENCH SOUTHERN TERRITORIES	
GABON	
GAMBIA	
GEORGIA	
GERMANY	
GHANA	
GIBRALTAR	
GREECE	
GREENLAND	
GRENADA	
GUADELOUPE	
GUAM	
GUATEMALA	
GUERNSEY	
GUINEA	
GUINEA-BISSAU	
GUYANA	
HAITI	
HEARD ISLAND AND MCDONALD ISLANDS	
HOLY SEE (VATICAN CITY STATE)	
HONDURAS	
HONG KONG	
HUNGARY	
ICELAND	
INDIA	
INDONESIA	
IRAN, ISLAMIC REPUBLIC OF	
IRAQ	
IRELAND	
ISLE OF MAN	
ISRAEL	
ITALY	
JAMAICA	
JAPAN	
JERSEY	
JORDAN	

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KAZAKHSTAN	
KENYA	
KIRIBATI	
KOREA, DEMOCRATIC PEOPLE'S REPUBLIC OF	
KOREA, REPUBLIC OF	
KUWAIT	
KYRGYZSTAN	
LAO PEOPLE'S DEMOCRATIC REPUBLIC	
LATVIA	
LEBANON	
LESOTHO	
LIBERIA	
LIBYAN ARAB JAMAHIRIYA	
LIECHTENSTEIN	
LITHUANIA	
LUXEMBOURG	
MACAO	
MACEDONIA, THE FORMER YUGOSLAV REPUBLIC OF	
MADAGASCAR	
MALAWI	
MALAYSIA	
MALDIVES	
MALI	
MALTA	
MARSHALL ISLANDS	
MARTINIQUE	
MAURITANIA	
MAURITIUS	
MAYOTTE	
MEXICO	
MICRONESIA, FEDERATED STATES OF	
MOLDOVA, REPUBLIC OF	
MONACO	
MONGOLIA	
MONTENEGRO	
MONTSERRAT	
MOROCCO	
MOZAMBIQUE	
MYANMAR	
NAMIBIA	
NAURU	

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NEPAL	
NETHERLANDS	
NEW CALEDONIA	
NEW ZEALAND	
NICARAGUA	
NIGER	
NIGERIA	
NIUE	
NORFOLK ISLAND	
NORTHERN MARIANA ISLANDS	
NORWAY	
OMAN	
PAKISTAN	
PALAU	
PALESTINIAN TERRITORY, OCCUPIED	
PANAMA	
PAPUA NEW GUINEA	
PARAGUAY	
PERU	
PHILIPPINES	
PITCAIRN	
POLAND	
PORTUGAL	
PUERTO RICO	
QATAR	
REUNION	
ROMANIA	
RUSSIAN FEDERATION	
RWANDA	
SAINT BARTHELEMY	
SAINT HELENA, ASCENSION AND TRISTAN DA CUNHA	
SAINT KITTS AND NEVIS	
SAINT LUCIA	
SAINT MARTIN (FRENCH PART)	
SAINT PIERRE AND MIQUELON	
SAINT VINCENT AND THE GRENADINES	
SAMOA	
SAN MARINO	
SAO TOME AND PRINCIPE	
SAUDI ARABIA	
SENEGAL	

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SERBIA	
SEYCHELLES	
SIERRA LEONE	
SINGAPORE	
SINT MAARTEN (DUTCH PART)	
SLOVAKIA	
SLOVENIA	
SOLOMON ISLANDS	
SOMALIA	
SOUTH AFRICA	
SOUTH GEORGIA AND THE SOUTH SANDWICH ISLANDS	
SPAIN	
SRI LANKA	
SUDAN	
SURINAME	
SVALBARD AND JAN MAYEN	
SWAZILAND	
SWEDEN	
SWITZERLAND	
SYRIAN ARAB REPUBLIC	
TAIWAN, PROVINCE OF CHINA	
TAJIKISTAN	
TANZANIA, UNITED REPUBLIC OF	
THAILAND	
TIMOR-LESTE	
TOGO	
TOKELAU	
TONGA	
TRINIDAD AND TOBAGO	
TUNISIA	
TURKEY	
TURKMENISTAN	
TURKS AND CAICOS ISLANDS	
TUVALU	
UGANDA	
UKRAINE	
UNITED ARAB EMIRATES	
UNITED KINGDOM	
UNITED STATES	
UNITED STATES MINOR OUTLYING ISLANDS	
URUGUAY	

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UZBEKISTAN	
VANUATU	
VATICAN CITY STATE	
VENEZUELA, BOLIVARIAN REPUBLIC OF	
VIET NAM	
VIRGIN ISLANDS, BRITISH	
VIRGIN ISLANDS, U.S.	
WALLIS AND FUTUNA	
WESTERN SAHARA	
YEMEN	
ZAMBIA	
ZIMBABWE	

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Attachment 2 - Tel TBRF

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Attachment 3 - Postal TBRF

ATTACHMENT 4**Schedule 1**

List of attributes that may be included in the stage 2 Bid Solicitation Process – please refer to Part 6-B, subsection 2 “Bid Solicitation Process” of the RFSA document:

Telephone Reference Data

Sheet 1 Attribute		Requirement Context
Column	Title	
(A)	Country - Telephone Reference Data Set (TRDS)	Country - Telephone Reference Data Set (TRDS)
(B)	TRDS Content (Residential, Business, or Both)	TRDS Content (Residential, Business, or Both)
(C)	Schema includes field to differentiate Business or Residential Line (Yes/No)	Differentiate Business or Residential Line
(D)	Can identify that cell phone is disposable	Identify that cell phone is disposable
(E)	Schema includes indicator for Published or Unpublished number	Identify Published or Unpublished number
(F)	Can Provide Name of Account Holder	Provision of Name of Account Holder
(G)	Can Provide Company Name and Catch Phrase	Provision of Company Name and Catch Phrase
(H)	Schema includes Date of Issue of Phone #	Provision of Date of Issue of Phone #
(I)	Day/Month/Year of Most Recent Update made to TRDS YYYY/MM/DD	Extent the TRDS kept up-to-date
(J)	Frequency of TRDS refreshes in # of months	Extent the TRDS kept up-to-date
(L)	TRDS Data Sources Cross Reference to proposal	Relevance to CBSA Business
(M)	TRDS size in terms of # of records	TRDS size in terms of # of records
(N)	Language of TRDS - English/ French/ Other (Specify)	Language of TRDS
(O)	# of Client(s) Bought TRDS in past 2 years	Market maturity of the TRDS
(P)	Industry Sectors TRDS was Sold to	Relevance to CBSA Business

Postal Reference Data

Sheet 2 Attribute		Requirement Context
Column	Title	
(A)	Country - Postal Reference Data Set (PRDS)	Country - Telephone Reference Data Set (PRDS)
(B)	PRDS Content (Residential, Business, or Both)	PRDS Content (Residential, Business, or Both)
(C)	Schema includes field to differentiate Business or Residential	Differentiate Business or Residential Address
(D)	Day/Month/Year of Most Recent Update made to PRDS YYYY/MM/DD	Extent the PRDS kept up-to-date
(E)	Frequency of PRDS refreshes in # of months	Extent the PRDS kept up-to-date
(G)	PRDS Data Sources Cross Reference to proposal	Relevance to CBSA Business
(H)	PRDS size in terms of # of records	PRDS size in terms of # of records
(I)	Geocode for the Address	Provision of Geocode
(J)	Acronym for Business Name	Provision of Acronym for business name
(K)	Complete Name	Provision of complete name
(L)	Converted Data Information	Converted Postal Data Information
(M)	Postal Certification Yes/No (If Yes provide the certified Standard)	Adherence to Standards and quality of data
(N)	Language of PRDS - English/ French/ Other (Specify)	Language of PRDS
(O)	# of Client(s) who bought PDRS in past 2 years	Market maturity of the PRDS
(P)	Industry Sectors PRDS was Sold to	Relevance to CBSA Business