



**RETURN BIDS TO:**  
**RETOURNER LES SOUMISSIONS À:**  
Bid Receiving - PWGSC / Réception des soumissions -  
TPSGC  
11 Laurier St., / 11, rue Laurier  
Place du Portage, Phase III  
Core 0A1/Noyau 0A1  
Gatineau  
Québec  
K1A 0S5  
Bid Fax: (819) 997-9776

**SOLICITATION AMENDMENT**  
**MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

**Comments - Commentaires**  
THIS DOCUMENT CONTAINS A SECURITY  
REQUIREMENT

**Vendor/Firm Name and Address**  
**Raison sociale et adresse du**  
**fournisseur/de l'entrepreneur**

**Issuing Office - Bureau de distribution**  
Informatics Professional Services - EL  
Division/Services professionnels en informatique -  
division EL  
4C2, Place du Portage  
Gatineau  
Québec  
K1A 0S5

<b>Title - Sujet</b> TBIPS - System Analysts	
<b>Solicitation No. - N° de l'invitation</b> 47060-139878/A	<b>Amendment No. - N° modif.</b> 001
<b>Client Reference No. - N° de référence du client</b> 1000299878	<b>Date</b> 2012-03-23
<b>GETS Reference No. - N° de référence de SEAG</b> PW-\$\$EL-604-23864	
<b>File No. - N° de dossier</b> 604e1.47060-139878	<b>CCC No./N° CCC - FMS No./N° VME</b>
<b>Solicitation Closes - L'invitation prend fin</b> <b>at - à 02:00 PM</b> <b>on - le 2012-03-29</b>	
<b>F.O.B. - F.A.B.</b> <b>Plant-Usine:</b> <input type="checkbox"/> <b>Destination:</b> <input type="checkbox"/> <b>Other-Autre:</b> <input type="checkbox"/>	
<b>Address Enquiries to: - Adresser toutes questions à:</b> Lavigne, Carole	<b>Buyer Id - Id de l'acheteur</b> 604e1
<b>Telephone No. - N° de téléphone</b> (819) 956-3450 ( )	<b>FAX No. - N° de FAX</b> (819) 956-5925
<b>Destination - of Goods, Services, and Construction:</b> <b>Destination - des biens, services et construction:</b>	

Instructions: See Herein

Instructions: Voir aux présentes

<b>Delivery Required - Livraison exigée</b>	<b>Delivery Offered - Livraison proposée</b>
<b>Vendor/Firm Name and Address</b> <b>Raison sociale et adresse du fournisseur/de l'entrepreneur</b>	
<b>Telephone No. - N° de téléphone</b> <b>Facsimile No. - N° de télécopieur</b>	
<b>Name and title of person authorized to sign on behalf of Vendor/Firm</b> <b>(type or print)</b> <b>Nom et titre de la personne autorisée à signer au nom du fournisseur/</b> <b>de l'entrepreneur (taper ou écrire en caractères d'imprimerie)</b>	
<b>Signature</b>	<b>Date</b>

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**Refile 604EL.47060-139878/A; Informatics Professional Services, closing date March 29, 2012.**

**The following is provided as clarification in response to questions received and to provide revision concerning the subject Request for Proposal (RFP).**

**Question 1:** Regarding the CBSA– Tier 2 TBIPS RFP, Solicitation #: 47060-139878/A, can you please clarify the following questions:

Are there or have there been any incumbents in the past 6 months for the roles required in the RFP document?

If yes:

- a) Who are the incumbents?
- b) What's the value and duration of the contract for the incumbents in place?

**Answer 1a):** The incumbent company is S.i. Systems.

**Answer 2b):** The value of the Contract is \$1,995,849.10 including GST/HST for the period of December 2008 to May 2012. The Contract is for the services of two Testers, two Programmer/Analysts, one Systems Analyst and one Application/Software Architect over the duration of the Contract.

**Question 2:** The RFP states that this is to acquire the services of: FOR ONE (1) SYSTEM ANALYST - LEVEL 3 AND TWO (2) PROGRAMMER ANALYSTS - LEVEL 3"

I could not find reference anywhere in the proposal if bidders have to present all 3 resources to be compliant at bid submission time. My question is: would it be acceptable for bidders to present 1 system analyst and 1 programmer analyst?

**Answer 2:** As indicated in the RFP under Section 1.2 of Part 1 at Clause (b), only one contract will be awarded as a result of this solicitation. Bidders must submit two Programmer/Analysts and one Systems Analyst.

**Question 3:** Can you please provide a word copy? In particular, for the grids that must be completed.

**Answer 3:** A word document is not available for this solicitation.

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**Question 4:** Is there currently, or has there been within the past 12 months a contractor or contractors, delivering the services similar to or identical to those services being solicited in this RFP. If so, who are the incumbent contractors, what have been the duration of the contract or contracts and total value for the services provided to date.

**Answer 4:** Refer to Answer 1 above.

**Question 5:** On Page 11 under Substantiation of Technical Compliance it indicates that "Page and Paragraph numbers" are requested. The Mandatory and Rated grids ask for "demonstrated experience" (Bidders to insert data) and insert page #s of resume". Can you please confirm the following:

In the grids under "demonstrated experience" do you require:

- a) Only the compliant projects with identifying paragraph number and page numbers directing you to the resume, or
- b) Complete substantiation in the grid with NO paragraph numbers but still including the page numbers?

**Answer 5:**

**a) Yes, when completing the resource grids, you should provide the specific information which demonstrates the requested criteria for each mandatory and point rated criteria. The compliant projects with identifying paragraph number and page numbers directing to the résumé should be incorporated in the tables provided in the tables of Annex D.**

**b) All project information from the résumé should not be included in the tables of Annex D.**

**Question 6:** Can you please confirm if candidate references are required, and if so, how many? If they are required, would 3 recent references be sufficient?

**Answer 6:** No, references are not required with the bid submission.

As stated in the RFP under Article 4.2 Technical Evaluation, Item (c) Reference Checks: 'Canada may conduct reference checks to verify the accuracy of the information provided'. Canada has the right to seek clarification for any information provided in the bidder's proposal. Should Canada need to seek clarification regarding any of the experience included for the proposed resources, references will be sought at that time.

**Question 7:** Can you please advise whether or not there is a vendor currently/or has there been a vendor supporting the work as described in the SOW?

Solicitation No. - N° de l'invitation

47060-139878/A

Client Ref. No. - N° de réf. du client

1000299878

Amd. No. - N° de la modif.

001

File No. - N° du dossier

604e147060-139878

Buyer ID - Id de l'acheteur

604e1

CCC No./N° CCC - FMS No/ N° VME

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**Answer 7: Refer to Answer 1 above.**

**THE FOLLOWING IS TO AMEND THE RFP DOCUMENT:**

1. At page 1 of the **Bid Solicitation, Solicitation Closes:**

**Delete:** March 27, 2012 at 02:00 PM

**Insert:** March 29, 2012 at 02:00 PM

**ALL OTHER TERMS AND CONDITIONS OF THE RFP REMAIN UNCHANGED.**

