

RETURN BIDS TO:
RETOURNER LES SOUMISSIONS À:
Bid Receiving - PWGSC / Réception des soumissions -
TPSGC
11 Laurier St./ 11 rue, Laurier
Place du Portage, Phase III
Core 0A1 / Noyau 0A1
Gatineau, Québec K1A 0S5
Bid Fax: (819) 997-9776

SOLICITATION AMENDMENT
MODIFICATION DE L'INVITATION

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address
Raison sociale et adresse du
fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution
Scientific, Medical and Photographic Division /
Division de l'équipement scientifique, des produits
photographiques et pharmaceutiques
11 Laurier St./ 11 rue, Laurier
6B1, Place du Portage
Gatineau, Québec K1A 0S5

Title - Sujet KIOSK REPLACEMENT RFP	
Solicitation No. - N° de l'invitation 47054-124625/A	Amendment No. - N° modif. 011
Client Reference No. - N° de référence du client 1000304625	Date 2012-09-25
GETS Reference No. - N° de référence de SEAG PW-\$\$XQ-002-24695	
File No. - N° de dossier 002xq.47054-124625	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2012-10-01	Time Zone Fuseau horaire Eastern Daylight Saving Time EDT
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input checked="" type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Chevrier, Stéphane	Buyer Id - Id de l'acheteur 002xq
Telephone No. - N° de téléphone (819) 956-8224 ()	FAX No. - N° de FAX () -
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

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011

Buyer ID - Id de l'acheteur

002xq

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1000304625

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CCC No./N° CCC - FMS No/ N° VME

Please refer to Solicitation Amendment 011 on the following page.

SOLICITATION AMENDMENT 011

This solicitation amendment is raised to:

- 1. Address the following clarification questions submitted by potential bidders; and**
- 2. Modify the RFP if necessary.**

1. CLARIFICATION QUESTIONS AND ANSWERS

PW #	RFP Ref.	Title/Topic	CQ#	Clarification Question	CR#	
97	SOW Section 12:	Document and Card Reader Item: c vi The DCR must process the Optical Character Recognition (OCR) and Basic Access Control (BAC) data in the device rather than a PC	11.1	We respectfully request the Crown to please make Section 12: Document and Card Reader Item: c vi a rated requirement versus a mandatory requirement and to provide the specified performance requirements that the Crown would expect to achieve processing Optical Character Recognition (OCR) and Basic Access Control (BAC) data or make it so that "The processing can be done in PC only"	11.1	For DCR: Yes, processing of OCR and BAC can be done on the PC.
98	Annex A, SOW, Section 6, requirement h.	General Project Requirements	11.2	Federal Communications Commission (FCC) Part 15 Class B is applicable to digital devices used in residential environments. FCC Part 15 Class A is applicable to digital devices used in commercial, business or industrial environments. Would CBSA accept devices that meet FCC Part 15 Class A requirements? In relation, SOW Section 10 Item I iv requires touch screen to have FCC Class B approvals. This is achievable since touch	11.2	Yes. In addition to FCC Part 15 Class B requirements CBSA will also accept devices that meet FCC Part 15 Class A requirements.

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				screens are used in residential environments. However other devices that are designed and marketed to commercial space only, and in particular for self service kiosk applications, do not have Class B designation.		
99	Annex A, SOW,	Section 8, Iris Camera, item q) i)	11.3	<p>Re Annex A of Contract Statement of Work Section 8 Iris Camera paragraph q) i):</p> <p>the camera must conform to illumination safety standards, including ANSI/IESNA RP-27.1-96 and IEC 60825-1 Amend.2, Class 1 LED.</p> <p>This safety standard has been updated by IEC 62471 in Sept 2009. Advanced generations have been tested to meet this new standard.</p> <p>Please confirm that the new standard is acceptable.</p>	11.3	Yes. CBSA will accept devices that meet either IEC 60825-1 requirements or IEC 62471(2006 or later) requirements.
100		Cabling	11.4	<p>Who will provide power cabling and LAN Cabling? Not only a UTP patch cable or a 10 foot power cable, but real structured LAN cabling to a LAN distribution panel or power to the next power distribution panel. In the RFP this is not really clear.</p> <p>Will CBSA be providing power outlets and LAN Ethernet outlets near the position of the Kiosk while the contractor will</p>	11.4	<p>Power: Contractor, per the SOW (15. Cabling c))</p> <p>-LAN: CBSA</p> <p>- Power: Yes</p> <p>-LAN near Kiosk: LAN Patch cables and structured LAN cables</p>

PW #	RFP Ref.	Title/Topic	CQ#	Clarification Question	CR#	
				connect the Kiosk UPS to this power outlet with a standard power connector cable / LAN Patch cable?		are CBSA's responsibility.
101	Attachment C to Part 4, Rated Requirements	R17 Auto Focus on Iris	11.5	We understand that the requirement is to output a focused iris image including under the special conditions described in R17. The requirement states that the camera should auto-focus on the traveler's iris(es). Widely deployed and proven solutions can use different combinations of hardware sensors and software to output focused iris images automatically, while also providing an intuitive user interface. We request confirmation that the term auto-focus is not a specific technical term limited to a specific methodology?	11.5	The term "auto-focus" is not a specific technical term limited to a specific methodology. CBSA favours an iris camera that can automatically deliver an in-focus "iris image". For example, an image with an in-focus eyelash and an out-of-focus iris will be treated as an out-of-focus image
102	SOW Section 6: General Project Requirements Item: n vi	The Kiosk must: satisfy and be compliant with applicable Canadian regulatory codes and requirements, the Canadian Standards Association, the National Fire Code of Canada, and the Canadian Environmental Protection Act.	11.6	Self-service kiosks are typically tested and certified to CSA and Industry Canada standards for safety and electromagnetic emissions. Please clarify whether further agency testing and certifications are required in addition to CAN/CSA 60950 for Safety of IT Equipment and Industry Canada ICES-003 Class A for electromagnetic emissions.	11.6	Bidders must ensure that certifications meet the terms set forth in 4001 (2010-08-16) Supplemental General Conditions, Hardware Purchase, Lease and Maintenance included in Part 7 "Resulting Contract Clauses" of the Bid Solicitation.
103		Security	11.7	In the RFP forms, is it valid mention that we	11.7	Bidders should consult Section 6.1 under Part 6

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		Requirements		have people security cleared, and we are in the process to obtain the organization clearance?		of the Bid Solicitation.

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2. MODIFICATIONS :

M-1:

At Part 1 of the Bid Solicitation, section 2.2:

DELETE:

The client currently owns and operates 68 Kiosks using iris recognition biometric technology deployed at Canada's eight major international airports including in the United States Customs and Border Protection (CBP) pre-clearance areas. The Kiosks have been in operation since 2003. The Client plans to replace all existing Kiosks and peripherals, and iris-related infrastructure (including iris cameras and the iris matcher)

INSERT:

The client currently owns and operates 68 Kiosks using iris recognition biometric technology deployed at Canada's eight major international airports including in the United States Customs and Border Protection (CBP) pre-clearance areas. The Kiosks have been in operation since 2003. The Client plans to initially replace 45 of the existing kiosks, peripherals, and iris-related infrastructure (including iris cameras and the iris matcher). The does not plan on replacing the kiosks located at US pre-clearance sites.

M-2:

At Annex A "Statement of Work", section 21 "Technical Documentation":

DELETE:

e) The Contractor must provide documentation for the customized components and to allow the Client to maintain the code.

INSERT:

e) The Contractor must provide documentation for the components.