

**RETURN BIDS TO:**  
**RETOURNER LES SOUMISSIONS À:**  
Bid Receiving - PWGSC / Réception des soumissions -  
TPSGC  
Place du Portage, Phase III  
Core OA1\Noyau OA  
11 Laurier St.\11, rue Laurier  
Gatineau  
K1A 0S5  
Bid Fax: (613) 997-9776

**SOLICITATION AMENDMENT**  
**MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

**Comments - Commentaires**

**Vendor/Firm Name and Address**  
**Raison sociale et adresse du**  
**fournisseur/de l'entrepreneur**

**Issuing Office - Bureau de distribution**  
Business Transformation and Systems Integration  
Service/Division de transformation des opérations et  
d'intégrat  
Special Procurement Initiative Dir  
Dir. des initiatives spéciales  
d'approvisionnement  
11 Laurier, Place du Portage III  
12C1  
Gatineau  
Québec  
K1A 0S5

<b>Title - Sujet</b> Reservation Service Parks Canada	
<b>Solicitation No. - N° de l'invitation</b> 5P004-100125/B	<b>Amendment No. - N° modif.</b> 001
<b>Client Reference No. - N° de référence du client</b> 5P004-100125	<b>Date</b> 2012-02-21
<b>GETS Reference No. - N° de référence de SEAG</b> PW-\$\$XE-666-23702	
<b>File No. - N° de dossier</b> 666xe.5P004-100125	<b>CCC No./N° CCC - FMS No./N° VME</b>
<b>Solicitation Closes - L'invitation prend fin</b> <b>at - à 02:00 PM</b> <b>on - le 2012-03-23</b>	
<b>F.O.B. - F.A.B.</b> <b>Plant-Usine:</b> <input type="checkbox"/> <b>Destination:</b> <input type="checkbox"/> <b>Other-Autre:</b> <input type="checkbox"/>	
<b>Address Enquiries to: - Adresser toutes questions à:</b> Whissell, Pierre G.	<b>Buyer Id - Id de l'acheteur</b> 666xe
<b>Telephone No. - N° de téléphone</b> (819) 956-1424 ( )	<b>FAX No. - N° de FAX</b> (819) 956-8303
<b>Destination - of Goods, Services, and Construction:</b> <b>Destination - des biens, services et construction:</b>	

**Instructions: See Herein**

**Instructions: Voir aux présentes**

<b>Delivery Required - Livraison exigée</b>	<b>Delivery Offered - Livraison proposée</b>
<b>Vendor/Firm Name and Address</b> <b>Raison sociale et adresse du fournisseur/de l'entrepreneur</b>	
<b>Telephone No. - N° de téléphone</b> <b>Facsimile No. - N° de télécopieur</b>	
<b>Name and title of person authorized to sign on behalf of Vendor/Firm</b> <b>(type or print)</b> <b>Nom et titre de la personne autorisée à signer au nom du fournisseur/</b> <b>de l'entrepreneur (taper ou écrire en caractères d'imprimerie)</b>	
<b>Signature</b>	<b>Date</b>

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**Public Works and Government Services Canada**  
**Request for Proposal (RFP)**  
**For**  
**Reservation Service**  
**On behalf of Parks Canada (PC)**  
**Solicitation No. 5P004-100125/B**

Note, questions are numerically sequenced upon arrival at PWGSC. A question and its answer will be provided via MERX as the response becomes available. Potential bidders are therefore advised that questions and answers may be issued via MERX out of sequence. The following questions have been received from a potential bidder. In accordance with Article 13 under 2003 Standard Instructions - Goods or Services - Competitive Requirements (2011-05-16) which has been incorporated into the RFP in accordance with Article 2.1 of the RFP, the questions and corresponding answers are provided to all potential bidders as set out below:

**Question 1:**

For Mandatory Requirement M1.1 a), we respectfully ask the following:

Could the Crown please advise as to the rationale for the Bidder to provide three Reservation Solution Reference Projects? While we understand the need for proven production capabilities, the most current technology solutions may be very well proven, but may not yet have 3 installations.

**Answer 1:**

Given the level of complexity of the service being tendered, with multiple requirements unique to Parks Canada, combined with the relatively short time frame in which to configure and implement the service, the Crown must mitigate its risks and ensure that the proposed Solution is proven. In order to accomplish this the Crown must be sure that the Bidder has experience configuring and providing their proposed Solution for multiple customers. The Crown is of the opinion that asking for three project references to demonstrate this is reasonable as these reference projects need not all be specific to camping reservations, and they can date as far back as 5 years.

**Question 2:**

For Mandatory Requirement M1.1 a), we respectfully ask the following:

Could the Crown change the requirement for three Reservation Solution Reference Projects to a requirement for one Reservation Solution Reference Project? This change would allow the Crown to evaluate a wider range of overall solutions and services, including those on newer and state of the art platforms, ensuring selection of the most suitable overall solution and services that addresses Parks Canada's implicit vision and requirements.

**Answer 2:**

No.

**ALL OTHER TERMS AND CONDITIONS OF THE RFP WILL REMAIN UNCHANGED.**