

**RETURN BIDS TO:**  
**RETOURNER LES SOUMISSIONS À:**  
**Bid Receiving - PWGSC / Réception des soumissions -**  
**TPSGC**  
**Place du Portage, Phase III**  
**Core OA1\noyau OA1**  
**11 Laurier St.\11, rue Laurier**  
**Gatineau, Québec K1A 0S5**  
**Bid Fax: (613) 997-9776**

**SOLICITATION AMENDMENT**  
**MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

**Comments - Commentaires**

**Vendor/Firm Name and Address**  
**Raison sociale et adresse du**  
**fournisseur/de l'entrepreneur**

**Issuing Office - Bureau de distribution**  
Health Services Project Division (XF)/Division des  
projets de services de santé (XF)  
Place du Portage, Phase III, 12C1  
11 Laurier St./11 rue, Laurier  
Gatineau  
Gatineau  
K1A 0S5

<b>Title - Sujet</b> EITSM	
<b>Solicitation No. - N° de l'invitation</b> W6369-12P5UB/A	<b>Amendment No. - N° modif.</b> 002
<b>Client Reference No. - N° de référence du client</b> W6369-12P5UB	<b>Date</b> 2012-04-30
<b>GETS Reference No. - N° de référence de SEAG</b> PW-\$\$XF-005-24300	
<b>File No. - N° de dossier</b> 005xf.W6369-12P5UB	<b>CCC No./N° CCC - FMS No./N° VME</b>
<b>Solicitation Closes - L'invitation prend fin</b> <b>at - à 02:00 PM</b> <b>on - le 2012-05-22</b>	<b>Time Zone</b> <b>Fuseau horaire</b> Eastern Daylight Saving Time EDT
<b>F.O.B. - F.A.B.</b> <b>Plant-Usine:</b> <input type="checkbox"/> <b>Destination:</b> <input type="checkbox"/> <b>Other-Autre:</b> <input type="checkbox"/>	
<b>Address Enquiries to: - Adresser toutes questions à:</b> Maheson, Vaanee	<b>Buyer Id - Id de l'acheteur</b> 005xf
<b>Telephone No. - N° de téléphone</b> (819) 956-1770 ( )	<b>FAX No. - N° de FAX</b> (819) 956-8303
<b>Destination - of Goods, Services, and Construction:</b> <b>Destination - des biens, services et construction:</b>	

**Instructions: See Herein**

**Instructions: Voir aux présentes**

<b>Delivery Required - Livraison exigée</b>	<b>Delivery Offered - Livraison proposée</b>
<b>Vendor/Firm Name and Address</b> <b>Raison sociale et adresse du fournisseur/de l'entrepreneur</b>	
<b>Telephone No. - N° de téléphone</b> <b>Facsimile No. - N° de télécopieur</b>	
<b>Name and title of person authorized to sign on behalf of Vendor/Firm</b> <b>(type or print)</b> <b>Nom et titre de la personne autorisée à signer au nom du fournisseur/</b> <b>de l'entrepreneur (taper ou écrire en caractères d'imprimerie)</b>	
<b>Signature</b>	<b>Date</b>

## **QUESTIONS AND ANSWERS**

Note, questions are numerically sequenced upon arrival at PWGSC. A question and its answer will be provided via MERX as the response becomes available. Potential bidders are therefore advised that questions and answers may be issued via MERX out of sequence. The following questions have been received from potential bidders. In accordance with Article 13 under 2003 Standard Instructions - Goods or Services - Competitive Requirements (2011-05-16) which has been incorporated into the RFP in accordance with Part 2, Article 1. (c) of the RFP, the questions and corresponding answers are provided to all potential bidders as set out below:

### **Question 2**

In Part 3, Page 8, item 1 (a) (i), can the Crown provide clarification, does the Crown require 2 copies per CD or 1 copy per CD?

### **Answer 2**

Canada requests that Bidders provide 1 copy per CD.

### **Question 3**

Annex A, Page 30, Section 6, item 6.1.1 indicates that there needs to be 'a minimum of ten (10) years experience developing and updating...'. Given that Axios assyst has been in the Ottawa market for less than 10 years, and that the client will likely require more than five (5) Axios assyst Implementation Integration Specialists on the project to meet the project scope and requirements as stated, would the Crown consider changing this mandatory requirement from 10 years of experience to 3 years.

### **Answer 3**

Three years of experience is sufficient. Please refer to RFP Change #2

### **Question 4**

Annex A, Page 31, Section 6, item 6.1.2, indicates that there needs to be 'a minimum of ten (10) years experience planning, configuring, testing...'. Given that Axios assyst has been in the Ottawa market for less than 10 years, and that the client will likely require more than five (5) Axios assyst Implementation Integration Specialists on the project to meet the project scope and requirements as stated, would the Crown consider changing this mandatory requirement from 10 years of experience to 3 years.

### **Answer 4**

Three years of experience is sufficient. Please refer to RFP Change #2.

### **Question 5**

Annex A, Page 31, Section 6, item 6.1, seems to indicate that DND will require multiple Axios assyst Implementation Integration Specialists, can the Crown confirm that even though multiple resources may be required, it is sufficient to submit qualifications for one resource to demonstrate the Bidder's capabilities.

### **Answer 5**

As per Part 7, Annex A, Article 6.3 of the bid solicitation, the Contractor must provide curriculum vitae, proof of any professional certification, and security clearance information for all proposed resources in response to a task authorization.

Attachment 3, Section 3 Point-rated criteria of the bid solicitation specifies the Bidder must provide a Statement of Qualifications for Axios assyst Implementation Integration Specialist resource category. The qualifications that the Bidder describes will be inserted into Annex A – Statement of Work, under Article 6.1 prior to contract award. The Bidder is not requested to submit curriculum vitae of specific individuals

as part of its bid. Curriculum vitae for specific resources are to be submitted after Contract Award in accordance with Article 6.3 of Annex A - Statement of Work.

#### **Question 6**

Annex A, Page 31, Section 6, item 6.2, seems to indicate that DND will require multiple Data Conversion Specialists, can the Crown confirm that even though multiple resources may be required, it is sufficient to submit qualifications for one resource to demonstrate the Bidder's capabilities.

#### **Answer 6**

As per Part 7, Annex A, Article 6.3 of the bid solicitation, the Contractor must provide curriculum vitae, proof of any professional certification, and security clearance information for all proposed resources in response to a task authorization.

Attachment 3, Section 3 Point-rated criteria of the bid solicitation specifies the Bidder must provide a Statement of Qualifications for Data Conversion Specialist resource category. The qualifications that the Bidder describes will be inserted into Annex A – Statement of Work, under Article 6.2 prior to contract award. The Bidder is not requested to submit curriculum vitae of specific individuals as part of its bid. Curriculum vitae for specific resources are to be submitted after Contract Award in accordance with Article 6.3 of Annex A - Statement of Work.

### **RFP CHANGES**

The following changes are made to the Solicitation document:

#### **1) Reference: Article 5.1 Contracting Authority**

DELETE in its entirety the following:

E-mail address: vaanee.maheson@tspgsc-pwgsc.gc.ca

and REPLACE with the following:

E-mail address: vaanee.maheson@tspgsc-pwgsc.gc.ca

#### **2) Reference: Annex A - Statement of Work, Article 6.1.1 and 6.1.2**

DELETE in its entirety the following:

- 6.1.1 a minimum of ten (10) years experience developing and updating enterprise ITSM documentation related to Axios assyst and infrastructure;
- 6.1.2 a minimum of ten (10) years of experience planning, configuring, testing, building, documenting and releasing Axios assyst in a Large Scale, Complex Environment;

and REPLACE with the following:

- 6.1.1 a minimum of three (3) years experience developing and updating enterprise ITSM documentation related to Axios assyst and infrastructure;
- 6.1.2 a minimum of three (3) years of experience planning, configuring, testing, building, documenting and releasing Axios assyst in a Large Scale, Complex Environment;

**ALL OTHER TERMS AND CONDITIONS OF THE RFP REMAIN UNCHANGED.**