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**Bid Receiving - PWGSC / Réception des soumissions -**  
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**Place du Portage, Phase III**  
**Core 0A1/Noyau 0A1**  
**Gatineau**  
**Québec**  
**K1A 0S5**  
**Bid Fax: (819) 997-9776**

## **SOLICITATION AMENDMENT MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

### **Comments - Commentaires**

**Vendor/Firm Name and Address**  
**Raison sociale et adresse du**  
**fournisseur/de l'entrepreneur**

**Issuing Office - Bureau de distribution**  
Informatics Professional Services - EL  
Division/Services professionnels en informatique -  
division EL  
4C2, Place du Portage  
Gatineau  
Québec  
K1A 0S5

<b>Title - Sujet</b> IT SERVICES SUPPLY CHAIN PROJECT		
<b>Solicitation No. - N° de l'invitation</b> 47060-136911/A		<b>Amendment No. - N° modif.</b> 008
<b>Client Reference No. - N° de référence du client</b> 47060-136911		<b>Date</b> 2013-03-05
<b>GETS Reference No. - N° de référence de SEAG</b> PW-\$SEL-615-25342		
<b>File No. - N° de dossier</b> 615el.47060-136911	<b>CCC No./N° CCC - FMS No./N° VME</b>	
<b>Solicitation Closes - L'invitation prend fin</b> <b>at - à 02:00 PM</b> <b>on - le 2013-03-08</b>		<b>Time Zone</b> <b>Fuseau horaire</b> Eastern Daylight Saving Time EDT
<b>F.O.B. - F.A.B.</b> <b>Plant-Usine:</b> <input type="checkbox"/> <b>Destination:</b> <input type="checkbox"/> <b>Other-Autre:</b> <input type="checkbox"/>		
<b>Address Enquiries to: - Adresser toutes questions à:</b> Ghaddab Nabil		<b>Buyer Id - Id de l'acheteur</b> 615el
<b>Telephone No. - N° de téléphone</b> (819) 956-5419 ( )		<b>FAX No. - N° de FAX</b> (819) 956-5925
<b>Destination - of Goods, Services, and Construction:</b> <b>Destination - des biens, services et construction:</b> See herein		

**Instructions: See Herein**

**Instructions: Voir aux présentes**

<b>Delivery Required - Livraison exigée</b>	<b>Delivery Offered - Livraison proposée</b>
<b>Vendor/Firm Name and Address</b> <b>Raison sociale et adresse du fournisseur/de l'entrepreneur</b>	
<b>Telephone No. - N° de téléphone</b> <b>Facsimile No. - N° de télécopieur</b>	
<b>Name and title of person authorized to sign on behalf of Vendor/Firm</b> <b>(type or print)</b> <b>Nom et titre de la personne autorisée à signer au nom du fournisseur/</b> <b>de l'entrepreneur (taper ou écrire en caractères d'imprimerie)</b>	
<b>Signature</b>	<b>Date</b>

This solicitation amendment is raised to answer questions received from a Bidder. Canada will not intertain any further questions in regards to this solicitation.

### **QUESTION 110**

Amendment 6: Answer 30 – Stream 1: Project Architecture – This amendment resolved the Web Architect roles into two as per the statements of work. However, there was no corresponding amendment to the Financial tables. Please clarify how pricing is to be addressed for the two different roles of Web Architect – Usability Designer and Web Architect – Usability Researcher. More specifically:

1. is there any change to point allocation and total for the roles for financial evaluation purposes; and
2. are the two roles to use the same price or should there have been a second role added to the financial rate table(s) so that the two roles can be priced differently by a respondent?

### **ANSWER 110**

1. No
2. The two roles for the web architect category (Web architect - Usability Researcher and usability Designer) will use the same per diem rate.

### **QUESTION 111**

One of our clients has indicated significant concern with the requirement for us to release information on our prior Statements of Work with them to a third party (in this case the Federal Government). They consider this information to be competitively sensitive and believe that it could damage their business if it were to be improperly shared or not kept in strict confidence by the evaluation committee. Could the Crown please confirm the level of security that will be applied to all documents and invoices submitted as part of this bid, as well as the document destruction policies that will apply to all proposals submitted in this process?

### **ANSWER 111**

In accordance with Standard Instructions - Goods or Services - Competitive Requirements (2012-11-19) 2003 05 06, which are incorporated into this solicitation; all bids will be treated as confidential, subject to the provisions of the Access to Information Act (R.S. 1985, c. A-1) and the Privacy Act (R.S., 1985, c. P-21). Canada will not confirm further information regarding our internal processes.

**QUESTION 112**

With regard to Stream 1: Project Architecture and the financial, please advise if vendors should break out the Web Architect categories and provide separate pricing for the Usability Researcher and the Usability Designer ? If CBSA requires different rates for the Web Architects, please provide an updated template for vendors to complete.

**ANSWER 112**

Bidders are to refer to the answer to question 110

**QUESTION 113**

Having received Amendment 6 on Feb 22, we are now underway with our analysis and proposal response – that analysis is extensive and time-consuming. Further to the request below, please extend the closing date to at least Mar 11 so that all Bidders can submit high-quality, fully compliant bids to the Crown.

**ANSWER 113**

No, the proposed request is not accepted. The RFP closing date will remain unchanged.

**QUESTION 114**

Given the fact that there was an error with Merx which caused the amendment to come out this morning (Monday) instead of last Friday, we respectfully ask the crown extends the end date to Monday March 11th to compensate for this error?

**ANSWER 114**

No, the proposed request is not accepted. The RFP closing date will remain unchanged.

**QUESTION 115**

For M2, the mandatory requirement states that "...The services must have been provided under a maximum of five contracts". Would the Crown please provide a definitive explanation of what is meant by the term "Contract"?

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In the IM/IT professional services industry, there are many different contracting mechanisms/vehicles that are used in delivering professional services such as:

- Supply Arrangements such as TBIPS, TSPS
- Standing Offers such as THS, TBIPS, TSPS
- Vendor of Record (VOR) which supplies professional services to the Provincial Government
- Master Services Agreements which service banking, insurance industries
- Departmental Supply Arrangements which service Federal Government Departments for IM/IT professional services for specific projects

The explanation of what defines a "contract" is necessary so that bidders may determine which of their referenced projects would qualify as a "contract" to substantiate the billable days requirement.

#### **ANSWER 115**

Canada will not define the term 'contract'.

**ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED**