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K1A 0S5

Bid Fax: (819) 997-9776

**Revision to a Request for Supply
Arrangement - Révision à une demande
pour un arrangement en matière
d'approvisionnement**

The referenced document is hereby revised; unless
otherwise indicated, all other terms and conditions of
the Solicitation remain the same.

Ce document est par la présente révisé; sauf
indication contraire, les modalités de l'invitation
demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address

**Raison sociale et adresse du
fournisseur/de l'entrepreneur**

Issuing Office - Bureau de distribution

Procurement Strategies Division / Division des
stratégies d'acquisition

11 Laurier St. / 11, rue Laurier

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Gatineau

Quebec

K1A 0S5

Title - Sujet TSPS - Solutions Based SA		
Solicitation No. - N° de l'invitation E60ZN-13TSSB/B		Date 2013-05-17
Client Reference No. - N° de référence du client E60ZN-13TSSB		Amendment No. - N° modif. 011
File No. - N° de dossier 017zn.E60ZN-13TSSB	CCC No./N° CCC - FMS No./N° VME	
GETS Reference No. - N° de référence de SEAG PW-\$\$ZN-017-25970		
Date of Original Request for Supply Arrangement Date de demande pour un arrangement en matière d'app. originale		2013-04-16
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2013-05-28		Time Zone Fuseau horaire Eastern Daylight Saving Time EDT
Address Enquiries to: - Adresser toutes questions à: Kingan, Sherrie		Buyer Id - Id de l'acheteur 017zn
Telephone No. - N° de téléphone (819) 956-1673 ()		FAX No. - N° de FAX (819) 997-2229
Delivery Required - Livraison exigée		
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:		
Security - Sécurité This revision does not change the security requirements of the solicitation. Cette révision ne change pas les besoins en matière de sécurité de l'invitation.		

Instructions: See Herein

Instructions: Voir aux présentes

Acknowledgement copy required Accusé de réception requis	Yes - Oui <input type="checkbox"/>	No - Non <input type="checkbox"/>
The Offeror hereby acknowledges this revision to its Offer. Le proposant constate, par la présente, cette révision à son offre.		
Signature	Date	
Name and title of person authorized to sign on behalf of offeror. (type or print) Nom et titre de la personne autorisée à signer au nom du proposant. (taper ou écrire en caractères d'imprimerie)		
For the Minister - Pour le Ministre		

Solicitation No. - N° de l'invitation

E60ZN-13TSSB/B

Amd. No. - N° de la modif.

011

Buyer ID - Id de l'acheteur

017zn

Client Ref. No. - N° de réf. du client

E60ZN-13TSSB

File No. - N° du dossier

017znE60ZN-13TSSB

CCC No./N° CCC - FMS No/ N° VME

See attached document.

THIS AMENDMENT #011 IS RAISED TO ANSWER QUESTIONS

REASON FOR AMENDMENT:

Canada is publishing herein responses to enquiries received pertaining to this solicitation in accordance with Period 2 - Supplementary Question Period as set out in accordance with article 3 - Enquiries - Request for Supply Arrangements. Please note that questions received in Period 2 will be numbered with the series commencing at 200. A question and its answer will be provided via MERX as the response becomes available. Potential bidders are therefore advised that questions and answers will be issued via MERX and may be published out of sequence.

QUESTIONS AND ANSWERS

Question 203:

This question refers to Canada's response to Question 39 a). The response indicates that a group needs to be added for each stream being applied for, and refers back to Canada's response for Question 35 (which doesn't appear to clarify matters on this issue).

The DCC help page states: Should you wish to provide different mandatory criteria (i.e. project summaries, references, etc.) for different components and/or tiers under a solicitation, you can do this by setting up the mandatory criteria groups."

The question: If we want to apply for two streams and we are using the same five projects for both, why do we need a second group? The DCC clearly allows a supplier to enter information on more than one stream within a group.

Canada's Response to question 203:

Canada further clarifies its response to Question 39 a) which is replaced as follows:

Groups cannot be added for each Stream. Groups are required at the Tier level and not the Stream level. The possible groups for the SA Solution are separate groups for the SA Tier 1 and SA Tier 2, or one group for the SA Tier 1 and SA Tier 2 combined. If a bidder wants to apply for two Streams using the same projects, the Bidder would input the same projects in both Streams.

If suppliers have additional questions specific to the DCC, please refer to the Supplier Easy Steps - for Data Collection Component website

(<http://www.tpsgc-pwgsc.gc.ca/app-acq/spc-cps/espfccd-sesdcc-eng.html>), or forward an email directly to: sspc.cpss@tpsgc-pwgsc.gc.ca.

Question 205:

Could I have a definition for Stream 1, Human Resource Services, so that I can know what is included in this stream and whether my company is able to offer its services in this stream?

Canada's Response to question 205:

Canada confirms that Annex A - Requirements for Services starting on page 55 (English version of the RFSA) and page 60 (French version of the RFSA) provides a listing including descriptions of the services included in the Human Resources Stream along with the other streams identified in this solicitation.

Question 206:

RE: Question 2

In situations where work was done for an end client through a prime contractor, can bidders list the most suitable client contact - either a representative from the prime contractor or the end client? Since in many cases the end client is more familiar with the work that was done it makes a lot more sense to provide

their name as a reference. As I recall, in the past bidders have been able to list both contacts in the form, and more recently bidders were able to provide one or the other for the TBIPS RFSA.

[N.B. This was answered in the TSPS Task-Based Solicitation (Question and Response 49 in AMD 005) indicating that the most suitable contact could be provided.]

Canada's response to question 206:

It is possible to identify the most suitable client contact that would be able to confirm the information contained in the Project Summary. It is important to note that it is the responsibility of the supplier to insure the contact provided can confirm the information contained in the project summary. If the contact cannot confirm the information, then the supplier will be deemed non-compliant for that project summary.

Question 207:

RE: Question 20

Could we please get a breakdown of Tier 1 vs. Tier 2 activity for both the TSPS Task-Based and TSPS Solutions-Based Supply Arrangements?

Canada's response to question 207:

At this time, Canada does not have this information available, nor is it a requirement for suppliers to bid based on the volume of business. As a reminder to all suppliers, both the Standing Offer and Supply Arrangement will be awarded to pre-qualified vendors that meet the mandatory requirements set out in this solicitation and does not provide a minimum guarantee of business volume on a per supplier basis. Canada has already published the business volume based on Supplier Quarterly Reports which were published in Canada's responses provided in Questions 20, published in this Amendment 003 which remains unchanged.

Question 208:

RE: Questions 28 and 29

Could you please confirm that existing Solutions SA holders who are not changing their technical arrangement do not need to submit anything in hardcopy for Section I: Technical Arrangement, and that the printed, completed and signed Grandfather Certification is to be included only in Section III: Technical Arrangement.

Canada's response to question 208:

Suppliers are encouraged to review the Arrangement Submission Grid as last revised in Amendment 004. Suppliers should select the column applicable to their current status/situation and use the guide in their preparation of their arrangement. In this scenario set out in this question, Column "C" can be followed.

Question 209:

1. Regarding Amendment #7, Question and Response 28, our firm was awarded a Supply Arrangement under E60ZN-090003/B and is an Existing SA Holder according to article 5.3 of Part 1 – General Information. We assume that the same requirements for submission apply to those firms awarded a Supply Arrangement under E60ZN-090003/C. Please confirm.
2. Regarding Amendment #7, Question and Response 29, are any hard copy forms other than the completed Grandfather Certification required to be submitted by Existing SA Solutions Holders who do not want to make any changes?
3. Regarding Amendment #7, Question and Response 29, please confirm what part of our submission the completed Grandfather Certification should be included in.

Canada's response to question 209:

1. Yes, it would apply, as it meets the definition of an existing or current SA Holder at article 5.3 of Part 1 - General Information stating:

"EXISTING OR CURRENT SA SOLUTIONS HOLDER refers to a Supplier that was issued a SA under TSPS solicitation E60ZN-090003/A or E60ZN-090003/B or E60ZN- 090003/C."

2. Suppliers are encouraged to review the Arrangement Submission Grid as last revised in Amendment 004. Suppliers should select the column applicable to their current status/situation and use the guide in their preparation of their arrangement.

3. As per the Arrangement Submission Grid as last revised in Amendment 004, the Grandfather Certification should be included in Section II Certifications.

Question 210:

Our firm is in the process of getting our TEMS Streams migrated over to TSPS correctly. There was an error which has been found and is in process of being corrected. We are still waiting to see which TEMS streams/categories will be migrated over to TSPS. We would like to respectfully request an extension in the closing date to accommodate this issue which is out of our control.

Canada's Response to Question 210:

Canada clarifies that the TEMS categories that are migrating to TSPS are set out accordingly in Annex A - Requirements for Services and there are no changes. With respect to this individual TEMS supplier, all TEMS suppliers were notified on February 26, 2013 on their profile as confirmed at the time by the TEMS SA Authority. Furthermore, TEMS suppliers were instructed to confirm their profiles to TSPS by March 8, 2013. It remains the supplier's sole responsibility to ensure their profile in TEMS is accurate at all times. Canada has provided ample time to TEMS suppliers to confirm their profiles for the purposes of this solicitation. As this is an administrative matter between the supplier and the TEMS SA Authority, the revision has since been confirmed by the TEMS SA Authority to both TSPS and the TEMS supplier. For the purposes of the grandfathering provisions of this solicitation any changes in the TEMS profile as confirmed by the TEMS SA Authority to the Supplier and TSPS up to the bid closing date will be accepted for the purpose of the Grandfathering Certification.

Canada confirms the bid closing date of this solicitation will remain unchanged as shown on page 1 of this solicitation amendment.

Question 211:

a) For the RFSA (ref. E60ZN 13TSSB), the Arrangement Submission Grid on page 14 indicates that MTS2 must be entered in the DCC (Data Collection Component). I do not see where in the Supplier Module dashboard I can enter the five project summaries requested.

b) In addition, I would like to have a template to use for my RFSA submission. I went to the Buy and Sell Internet site

(<https://buyandsell.gc.ca/policy-and-guidelines/standard-acquisition-clauses-and-conditions-manual/2>) to access a template but had no luck because the link does not work (link to Request for Supply Arrangements [RFSA] Template).

Would you please send me the template?

Canada's Response to Question 211:

a) The 5 project Summaries numbers should be entered in the Data Collection Component under Stream Information. A hard copy of the Project Summaries must be submitted using the Project Summary Template provided in the RFSA in Attachment B on page 45 and page 50 of the English RFSA and on page 50 and page 55 of the French RFSA.

b) The project Summary template is provided in the RFSA document - Attachment B on page 45 and page 50 of the English RFSA and on page 50 and page 55 of the French RFSA.

Question 212:

Please find below a supplementary clarification question relating to Question No. 103 for TSPS 2013 Renewal, and Question No. 21 for TSPS - Solutions Based SA:

"Point 1 requires the Foreign Contractor to have, at all times, a valid Facility Security Clearance issued by the national NSA/DSA, at the stated level. We comply with this requirement. However Point 1 then goes on to state that NO CANADA PROTECTED information/assets accessed by the Foreign recipient Contractor shall be safeguarded at the Foreign Contractors site.

This would appear to suggest that, in the UK, we would only be able to work on CANADA UNCLASSIFIED material, despite having the required Facility Security Clearance. Furthermore Points 3, 4 and 5 state that the Foreign recipient Contractor may be allowed to pass on CANADA PROTECTED information to a third party Subcontractor subject to all appropriate permissions being received, and assurances being in place. This would suggest that we could, in fact, hold and store CANADA PROTECTED information/assets in the UK for forwarding as necessary, and as approved.

Could you please re-assess the statement in Point 1, taking into account the further statements at Points 3, 4 and 5, and confirm whether a UK Foreign recipient Contractor is permitted to hold and store CANADA PROTECTED information/assets at our UK NSA/DSA approved facility. "

Canada's Response to Question 212:

This RFSA only has one security requirement who is identified in COMPONENT II: SUPPLY ARRANGEMENT AND RESULTING CONTRACT CLAUSES PART 6A. SUPPLY ARRANGEMENT, Article 2. Security Requirement on page 22 of the RFSA English Version, and page 25 of the RFSA French Version.

This clause was amended to add the equivalent for the United Kingdom suppliers. It is important to note that the Common_PS_SRCL_#_6_(Pre_approved_SRCL_for_Standing_Offer_& Supply_Arrangement) does not allow any suppliers (both Canadian and foreign suppliers (e.g. United Kingdom) to safeguard protected information/assets at their site.

Point 2 of the clause inserted in answer 21 relates to the access to CANADA PROTECTED information/assets for personnel based on the Personnel Security Clearance.

Points 3, 4 and 5 relates to subcontracting and does not allow subcontractor to safeguard protected information/assets at their site.

As mentioned in Annex B (page 34), a list and details of the 31 pre-approved SRCL's for professional services is available for download from the CPSS website:

<http://www.tpsgc-pwgsc.gc.ca/app-acq/spc-cps/31-eng.html>. Those SRCL could be used for resulting RFP under the Supply Arrangement.

If required at the RFP stage, an equivalent international clause would be created based on the security requirement of this specific RFP.

Question 213:

I wanted to know whether we could use the same template for the print copy of an RFSA submission (E60ZN 13TSSB) as was used for RFSA E60ZN 090003C, or is there another specific template?

Canada's Response to Question 213:

Supplier's should submit their response using the templates provided in E60ZN-13TSSB in Attachment B on page 45 of the English RFSA and on page 50 of the French RFSA.

Question 214:

While we realize this question has already been asked, we would like the following clarifications:

Based on previous responses it is very unclear about the Joint Ventures that we have currently and new Joint Ventures we would like to have under ProServices. Please advise how this will impact new Joint

