

# ANNEX E



Government of Canada / Gouvernement du Canada

Contract Number / Numéro du contrat

G1169-11-0019

Security Classification / Classification de sécurité

## SECURITY REQUIREMENTS CHECK LIST (SRCL) LISTE DE VÉRIFICATION DES EXIGENCES RELATIVES À LA SÉCURITÉ

**PART A - CONTRACT INFORMATION / PARTIE A - INFORMATION CONTRACTUELLE**

<b>1. Originating Government Department or Organization / Ministère ou organisme gouvernemental d'origine</b> HRSDC-SC ATL Region	<b>2. Branch or Directorate / Direction générale ou Direction</b> PPSB - DSB
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<b>3. a) Subcontract Number / Numéro du contrat de sous-traitance</b>	<b>3. b) Name and Address of Subcontractor / Nom et adresse du sous-traitant</b>
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**4. Brief Description of Work / Brève description du travail**  
 To establish contracts for providing vocational rehabilitation services to CPPD beneficiaries

**5. a) Will the supplier require access to Controlled Goods? / Le fournisseur aura-t-il accès à des marchandises contrôlées?**  
 No / Non     Yes / Oui

**5. b) Will the supplier require access to unclassified military technical data subject to the provisions of the Technical Data Control Regulations? / Le fournisseur aura-t-il accès à des données techniques militaires non classifiées qui sont assujetties aux dispositions du Règlement sur le contrôle des données techniques?**  
 No / Non     Yes / Oui

**6. Indicate the type of access required / Indiquer le type d'accès requis**

**6. a) Will the supplier and its employees require access to PROTECTED and/or CLASSIFIED information or assets? / Le fournisseur ainsi que les employés auront-ils accès à des renseignements ou à des biens PROTÉGÉS et/ou CLASSIFIÉS? (Specify the level of access using the chart in Question 7. c) / Préciser le niveau d'accès en utilisant le tableau qui se trouve à la question 7. c)**  
 No / Non     Yes / Oui

**6. b) Will the supplier and its employees (e.g. cleaners, maintenance personnel) require access to restricted access areas? No access to PROTECTED and/or CLASSIFIED information or assets is permitted. / Le fournisseur et ses employés (p. ex. nettoyeurs, personnel d'entretien) auront-ils accès à des zones d'accès restreintes? L'accès à des renseignements ou à des biens PROTÉGÉS et/ou CLASSIFIÉS n'est pas autorisé.**  
 No / Non     Yes / Oui

**6. c) Is this a commercial courier or delivery requirement with no overnight storage? / S'agit-il d'un contrat de messagerie ou de livraison commerciale entreposage sans de nuit?**  
 No / Non     Yes / Oui

**7. a) Indicate the type of information that the supplier will be required to access / Indiquer le type d'information auquel le fournisseur devra avoir accès**

Canada <input checked="" type="checkbox"/>	NATO / OTAN <input type="checkbox"/>	Foreign / Étranger <input type="checkbox"/>
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**7. b) Release restrictions / Restrictions relatives à la diffusion**

No release restrictions / Aucune restriction relative à la diffusion <input checked="" type="checkbox"/>  Not releasable / À ne pas diffuser <input type="checkbox"/>  Restricted to: / Limité à: <input type="checkbox"/>  Specify country(ies): / Préciser le(s) pays:	All NATO countries / Tous les pays de l'OTAN <input type="checkbox"/>    Restricted to: / Limité à: <input type="checkbox"/>  Specify country(ies): / Préciser le(s) pays:	No release restrictions / Aucune restriction relative à la diffusion <input type="checkbox"/>    Restricted to: / Limité à: <input type="checkbox"/>  Specify country(ies): / Préciser le(s) pays:
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**7. c) Level of Information / Niveau d'information**

PROTECTED A / PROTÉGÉ A <input type="checkbox"/> PROTECTED B / PROTÉGÉ B <input checked="" type="checkbox"/> PROTECTED C / PROTÉGÉ C <input type="checkbox"/> CONFIDENTIAL NATO / CONFIDENTIEL <input type="checkbox"/> SECRET COSMIC / SECRET <input type="checkbox"/> TOP SECRET / TRÈS SECRET <input type="checkbox"/> TOP SECRET (SIGINT) / TRÈS SECRET (SIGINT) <input type="checkbox"/>	NATO UNCLASSIFIED / NATO NON CLASSIFIÉ <input type="checkbox"/> NATO RESTRICTED / NATO DIFFUSION RESTREINTE <input type="checkbox"/> NATO CONFIDENTIAL / NATO CONFIDENTIEL <input type="checkbox"/> SECRET / NATO SECRET <input type="checkbox"/> TOP SECRET / COSMIC TRÈS SECRET <input type="checkbox"/>	PROTECTED A / PROTÉGÉ A <input type="checkbox"/> PROTECTED B / PROTÉGÉ B <input type="checkbox"/> PROTECTED C / PROTÉGÉ C <input type="checkbox"/> CONFIDENTIAL / CONFIDENTIEL <input type="checkbox"/> SECRET / SECRET <input type="checkbox"/> TOP SECRET / TRÈS SECRET <input type="checkbox"/> TOP SECRET (SIGINT) / TRÈS SECRET (SIGINT) <input type="checkbox"/>
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GC-TBS350103(2005-03-001)B

Security Classification / Classification de sécurité  
**unclassified**





PART A (continued) / PARTIE A (suite)

8. Will the supplier require access to PROTECTED and/or CLASSIFIED COMSEC information or assets?  
Le fournisseur aura-t-il accès à des renseignements ou à des biens COMSEC désignés PROTÉGÉS et/ou CLASSIFIÉS?  No / Non  Yes / Oui  
If Yes, indicate the level of sensitivity:  
Dans l'affirmative, indiquer le niveau de sensibilité :

9. Will the supplier require access to extremely sensitive INFOSEC information or assets?  
Le fournisseur aura-t-il accès à des renseignements ou à des biens INFOSEC de nature extrêmement délicate?  No / Non  Yes / Oui

Short Title(s) of material / Titre(s) abrégé(s) du matériel :

Document Number / Numéro du document :

PART B - PERSONNEL (SUPPLIER) / PARTIE B - PERSONNEL (FOURNISSEUR)

10. a) Personnel security screening level required / Niveau de contrôle de la sécurité du personnel requis

- |   |   |   |  |
|---|---|---|--|
| <input checked="" type="checkbox"/> RELIABILITY STATUS<br>COTE DE FIABILITÉ | <input type="checkbox"/> CONFIDENTIAL<br>CONFIDENTIEL           | <input type="checkbox"/> SECRET<br>SECRET           | <input type="checkbox"/> TOP SECRET<br>TRÈS SECRET               |
| <input type="checkbox"/> TOP SECRET - SIGINT<br>TRÈS SECRET - SIGINT        | <input type="checkbox"/> NATO CONFIDENTIAL<br>NATO CONFIDENTIEL | <input type="checkbox"/> NATO SECRET<br>NATO SECRET | <input type="checkbox"/> COSMIC TOP SECRET<br>COSMIC TRÈS SECRET |
| <input type="checkbox"/> SITE ACCESS<br>ACCÈS AUX EMBLEMES                  |   |   |  |

Special comments:  
Commentaires spéciaux :

NOTE: If multiple levels of screening are identified, a Security Classification Guide must be provided.  
REMARQUE: Si plusieurs niveaux de contrôle de sécurité sont requis, un guide de classification de la sécurité doit être fourni.

10. b) May unscreened personnel be used for portions of the work?  
Du personnel sans autorisation sécuritaire peut-il se voir confier des parties du travail?  No / Non  Yes / Oui  
If Yes, will unscreened personnel be escorted?  
Dans l'affirmative, le personnel en question sera-t-il escorté?  No / Non  Yes / Oui

PART C - SAFEGUARDS (SUPPLIER) / PARTIE C - MESURES DE PROTECTION (FOURNISSEUR)

INFORMATION / ASSETS / RENSEIGNEMENTS / BIENS

11. a) Will the supplier be required to receive and store PROTECTED and/or CLASSIFIED information or assets on its site or premises?  
Le fournisseur sera-t-il tenu de recevoir et d'entreposer sur place des renseignements ou des biens PROTÉGÉS et/ou CLASSIFIÉS?  No / Non  Yes / Oui

11. b) Will the supplier be required to safeguard COMSEC information or assets?  
Le fournisseur sera-t-il tenu de protéger des renseignements ou des biens COMSEC?  No / Non  Yes / Oui

PRODUCTION

11. c) Will the production (manufacture, and/or repair and/or modification) of PROTECTED and/or CLASSIFIED material or equipment occur at the supplier's site or premises?  
Les installations du fournisseur serviront-elles à la production (fabrication et/ou réparation et/ou modification) de matériel PROTÉGÉ et/ou CLASSIFIÉ?  No / Non  Yes / Oui

INFORMATION TECHNOLOGY (IT) MEDIA / SUPPORT RELATIF À LA TECHNOLOGIE DE L'INFORMATION (TI)

11. d) Will the supplier be required to use its IT systems to electronically process, produce or store PROTECTED and/or CLASSIFIED information or data?  
Le fournisseur sera-t-il tenu d'utiliser ses propres systèmes informatiques pour traiter, produire ou stocker électroniquement des renseignements ou des données PROTÉGÉS et/ou CLASSIFIÉS?  No / Non  Yes / Oui

11. e) Will there be an electronic link between the supplier's IT systems and the government department or agency?  
Disposera-t-on d'un lien électronique entre le système informatique du fournisseur et celui du ministère ou de l'agence gouvernementale?  No / Non  Yes / Oui



Contract Number / Numéro du contrat <b>G-1169-11-0019</b>
Security Classification / Classification de sécurité

**PART C - (continued) / PARTIE C - (suite)**

For users completing the form manually use the summary chart below to indicate the category(ies) and level(s) of safeguarding required at the supplier's site(s) or premises.  
Les utilisateurs qui remplissent le formulaire manuellement doivent utiliser le tableau récapitulatif ci-dessous pour indiquer, pour chaque catégorie, les niveaux de sauvegarde requis aux installations du fournisseur.

For users completing the form online (via the internet), the summary chart is automatically populated by your responses to previous questions. Dans le cas des utilisateurs qui remplissent le formulaire en ligne (par Internet), les réponses aux questions précédentes sont automatiquement saisies dans le tableau récapitulatif.

**SUMMARY CHART / TABLEAU RÉCAPITULATIF**

Category / Catégorie	PROTECTED / PROTÉGÉ			CLASSIFIED / CLASSIFIÉ			NATO					COMSEC					
	A	B	C	CONFIDENTIAL / CONFIDENTIEL	SECRET	TOP SECRET / TRÈS SECRET	NATO RESTRICTED	NATO CONFIDENTIAL	NATO SECRET	COSMIC TOP SECRET / COSMIC TRÈS SECRET	PROTECTED / PROTÉGÉ			CONFIDENTIAL / CONFIDENTIEL	SECRET	TOP SECRET / TRÈS SECRET	
							NATO DIFFUSION RESTREINTE	NATO CONFIDENTIAL			A	B	C				
Information / Assets / Renseignements / Biens		✓															
Production																	
IT Media / Support TI		✓															
IT Link / Lien électronique																	

12. a) Is the description of the work contained within this SRCL PROTECTED and/or CLASSIFIED?  
La description du travail visé par la présente LVERS est-elle de nature PROTÉGÉE et/ou CLASSIFIÉE?  No / Non  Yes / Oui

If Yes, classify this form by annotating the top and bottom in the area entitled "Security Classification".  
Dans l'affirmative, classifiez le présent formulaire en indiquant le niveau de sécurité dans la case intitulée « Classification de sécurité » au haut et au bas du formulaire.

12. b) Will the documentation attached to this SRCL be PROTECTED and/or CLASSIFIED?  
La documentation associée à la présente LVERS sera-t-elle PROTÉGÉE et/ou CLASSIFIÉE?  No / Non  Yes / Oui

If Yes, classify this form by annotating the top and bottom in the area entitled "Security Classification" and indicate with attachments (e.g. SECRET with Attachments).  
Dans l'affirmative, classifiez le présent formulaire en indiquant le niveau de sécurité dans la case intitulée « Classification de sécurité » au haut et au bas du formulaire et indiquez qu'il y a des pièces jointes (p. ex. SECRET avec des pièces jointes).

Security Classification / Classification de sécurité
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Contract Number / Numéro du contrat <b>G-1169-11-0019</b>
Security Classification / Classification de sécurité

**PART D - AUTHORIZATION / PARTIE D - AUTORISATION**

**13. Organization Project Authority / Chargé de projet de l'organisme**  
Name (print) - Nom (en lettres moulées)

Fraser Drover		Dir. ATL PPSB-DSB	Signature <i>Fraser Drover</i>
Telephone No. - No de téléphone (709) 772-5659	Facsimile No. - No de télécopieur (709) 772-0945	E-mail address - Adresse courriel fraser.drover@servi	Date Dec 9, 2011

**14. Organization Security Authority / Responsable de la sécurité de l'organisme**  
Name (print) - Nom (en lettres moulées)

Cheryl Brown		Reg Manager Int Sec	Signature <i>Cheryl Brown</i>
Telephone No. - No de téléphone (506) 627-2010	Facsimile No. - NO de télécopieur (506) 627-2273	E-mail address - Adresse courriel cheryl.brown@servi hrsdC- chacc.gc.ca	Date Dec. 12/2011

**15. Are there additional instructions (e.g. Security Guide, Security Classification Guide) attached?**

Des instructions supplémentaires (p. ex. Guide de sécurité, Guide de classification de la sécurité) sont-elles jointes?  No / Non  Yes / Oui

**16. Procurement Officer / Agent d'approvisionnement**  
Name (print) - Nom (en lettres moulées)

		Title - Titre	Signature
Telephone No. - No de téléphone ( ) -	Facsimile No. - No de télécopieur ( ) -	E-mail address - Adresse courriel	Date

**17. Contracting Security Authority / Autorité contractante en matière de sécurité**  
Name (print) - Nom (en lettres moulées)

		Title - Titre	Signature
Telephone No. - No de téléphone ( ) -	Facsimile No. - NO de télécopieur ( ) -	E-mail address - Adresse courriel	Date

# **RFP 2011 CPPD Voc Rehab – ATL Region**

## **APPENDIX “A”**

### **Hypothetical Case Study #1**

Female client age 47 married with two children (girl - age 15 and a boy - age 13) and completed grade eleven education. She lives in a 3 bedroom duplex, has a mortgage, operates an 8 year old car and lives ½ hr from main city.

She last worked at Tim Horton's 25-30 hours week for 3 years prior to stopping work in 2006 with kidney failure.

Previous Occupations: Receptionist-Retail Sales -

CPP Granted August 2007

#### Financial Status:

Client's sources of income include CPP disability benefits of approximately \$940.00 per month including benefits for the 2 children. Client is married and spouse is seasonal employed labourer.

#### Medical History:

Client is an insulin dependent diabetic with mild diabetic neuropathy. She underwent a kidney transplant in 2008; she is stable at this time with no signs of rejection. There is a past history of alcohol abuse in 2005.

#### Current Status:

Client initiated the contact with CPP to request assistance to return to work to provide a higher standard of living for her children and to enrich her own life. Also aware that spouse does not have dependable income. While she reported that her diabetes had stabilized, she indicated that she still has a feeling "pins & needles in her hands & feet. Investigations have shown some progression of neuropathy. She attends the local diabetic clinic and monitors her glucose on a regular exercise. Weight is maintained at an ideal body mass. Her kidney function is stable. She attends water exercise class 3 times per week for stress relief. Client does have several other external stressors. Her daughter is pregnant and plans to live in house once the baby is born. Some issues with son who has "struggles in school." Describes spouse as supportive and "good help around house & handyman".

# **RFP 2011 CPPD Voc Rehab – ATL Region**

## **APPENDIX “A” (cont)**

### **HYPOTHETICAL CASE STUDY #2**

Male client age 37, separated with one child age 2, completed grade 12 and on the job training. He presently resides with his parents. He last worked as a longshoreman prior to stopping work in 2008 because of a motor vehicle accident. CPPD benefits granted August 2008.

**Referral Source:** Local employment counsellor.

**Financial Status:** Client's sources of income include CPP disability benefits of approximately \$963.67. The disabled contributor's child benefit is paid to his ex-spouse. He resides with his parents.

**Medical History:**

Mr. Black applied for CPP disability benefits in February 2009. He stopped work in August 2008 as a longshoreman when he was involved in a motor vehicle accident and suffered a closed head injury, a right acetabular fracture, a sciatic nerve injury and a pneumothorax. He received several surgeries and extensive rehabilitation through a local rehabilitation center. He has a leg length discrepancy and ongoing cognitive issues. He has also developed anxiety and depression since his accident.

**Current Status:**

Mr. Black feels physically fit. He attends gym on a regular basis. His driving privileges were recently reinstated. He feels that returning to work would improve his mental status. He has been seeing an employment counsellor specialized in head injuries. Mr. Black indicates he would like to return to work in his last employment as a longshoreman for the Port of Saint Nicholas. He states he is not ready to retire at age 37 and wants to go back to his previous job. Client stated he had spoken to people at work and his union who felt he was employable. The client's employment counsellor indicates that he has come a long way since his initial injury, that he is a fighter, and that he has gone through leaps and bounds to come this far. Employment counsellor asks if CPPD VR can pay for client's retesting to regain his permits to operate heavy equipment. Mr. Black refused to consider other options as he has worked as a longshoreman all his life and earned over \$30 an hour.

A referral is initiated to a rehabilitation consultant for an initial assessment and recommendations for a RTW plan.

During the course of the initial assessment, additional information is forwarded from the Service Canada Vocational Rehabilitation Case Manager to the rehabilitation consultant. This consisted of a neuropsychological assessment that

## **RFP 2011 CPPD Voc Rehab – ATL Region**

### **APPENDIX “A” (cont)**

was performed in August 2011 in order to reassess the client's cognitive function at maximal medical recovery. The neurophysiologist indicated that Mr. Black had made progress and is now independent in all of his activities of daily living. She explained the client is now able to drive. However, he continued to require assistance from his parents to manage his finances and to care for his son on weekends. She stated the client is physically well and has made some progress cognitively. The specialist explained that neuropsychological testing revealed the client continued to show impairments in attention and executive functions. Although there was improvement in comparison to previous testing, there remained consistent struggles in working memory and processing of information in a quick and consistent manner. Weakness in attention and processing speed negatively impacted on learning new information. The client also lacked insight. As well, he had a residual dysfunction in fine motor movements affecting his predominantly left upper extremity. The neurophysiologist recommended vocational counselling. However, she explained that neuropsychological testing does not translate results as to whether a person can perform a set of skills required for a certain occupation.

The Service Canada Vocational Rehabilitation Case Manager also forwarded notes from a recent conversation with the client during which the client was very irate due to ongoing litigations with his ex-spouse regarding custody of his son.

# RFP 2011 CPPD Voc Rehab – ATL Region

## APPENDIX “B”

### INITIAL ASSESSMENT REPORT GUIDELINES

**\*The following is not a template for the reporting format; rather, it is a guide line for areas that should be addressed.**

**Client Name:**

**Date of Referral:**

**Date of Report:**

**Service Provider:**

**Consultant:**

**Client SIN:**

**Date of Interview with Client:**

**Date of interview with Employer:**

**Date of Interview with Physician:**

**Client Address and Telephone #:**

**Diagnosis:**

**Specific reasons for referral:**

Please ensure your report addresses the areas identified below:

**1. Psychosocial Profile**

Subjective:

- General impression of the client
- General attitude of the client
- Motivation: what are the incentives, disincentives to return to work (RTW)
- Cognitive status
- Emotional status

Objective:

- Client personal and vocational goals
- Client perceived level of disability/capacity
- Support available
- Family situation and obligations

**2. Description of client's home environment**

- Family situation (including obligations and available supports)

Note: If the client is not met in his/her own home, provide the client's reason(s) for not meeting there.

**3. Medical and Rehabilitative Interventions (May be contained in physician report)**

- Main and secondary diagnosis(es)
- Recent medical interventions including client's compliance and response
- Past and current rehabilitation including client's compliance and response
- Change in medical status since benefits granted
- Prognosis: potential for "Medical instability"
- Signed letter by Physician

# RFP 2011 CPPD Voc Rehab – ATL Region

## APPENDIX “B” (cont)

### INITIAL ASSESSMENT REPORT GUIDELINES

- Special considerations, restrictions to RTW
- List of current medications taken by client
- Need/use of assistive devices

#### 4. **Education/Vocational Profile**

- Previous testing (aptitude, interest, vocational, etc.) results and/or interpretation if available
- Previous VR activities and programs
- Formal and informal education, course, certificate, dates of completion
- All previous work experience (occupations, duration, salary, job descriptions)
- Transferable skills
- Client vocational goals, expectations of a return to work program
- Employer’s willingness to accommodate the client, provide alternative work, proposed schedule and salary (if applicable)
- Employability profile: academic skills, personal management skills, teamwork skills
- Interests, hobbies and volunteer work
- Volunteer work

#### 5. **Financial situation**

- Revenues and expenses from other sources
- Coverage under other Programs (Student Loan, EI Program, WCB, Long-Term Disability Insurers, Auto Insurer, Social Assistance, etc.)

#### 6. **Functional Status**

- Provide a description of the client’s past and current functional level based on the client, physician and employer (if applicable) interviews (report of employer interview to be attached if applicable) clarifying the type of impairment affecting the client and how it affects current activities: self-care work and leisure, transportation, childcare, etc.
- List those barriers to employment and identify those that can be decreased/ minimized
- Identify whether or not the client’s goals are realistic and within the CPPD Vocational Rehabilitation Program mandate

#### 7. **Employer interview**

- Brief description of the activities performed in the client’s own job and whether it is still available
- Accommodations the employer is willing to make, if necessary
- Availability of alternate work
- Client’s work attitude and attendance

#### 8. **Partner interview**

- Overview of planning and/or assessments done to date

# **RFP 2011 CPPD Voc Rehab – ATL Region**

## **APPENDIX “B” (cont)**

### **INITIAL ASSESSMENT REPORT GUIDELINES**

- Cost sharing opportunity
- Type of resource available
- Information sharing

#### **Recommendations:**

Prior to making any recommendations for further service or intervention, please state clearly your opinion regarding the client’s rehabilitation potential. For example:

- a. The client has rehabilitation potential and is likely to succeed with minimal intervention;
- b. The client has some rehabilitation potential but may require more extensive intervention due to identified barriers;
- c. The client’s potential is not clear and needs further exploration; or
- d. The client has no rehabilitation potential and should not participate in the program

Provide an explanation for your recommendation and justify the need for CPPD investment in a Vocational Rehabilitation Program.

Provide your opinion regarding whether or not the client remains totally disabled from performing any substantially gainful occupation, and your impression of his/her abilities.

Provide recommendations, with rationale, for activities required for next reporting period with estimated costs.

---

Consultant Signature

---

Date

# RFP 2011 CPPD Voc Rehab – ATL Region

## APPENDIX “C”

### Labour Market Analysis

**Client Name:**

**Date of Report:**

**Client Address & Tel #:**

**Service Providers name  
and tel #:**

A Labour Market Survey for (list type of occupation) was complete by (service providers name). All labour market research was conducted on \_\_\_\_\_ (or) between \_\_\_\_\_ and \_\_\_\_\_.

#### **Researched Positions**

*(It is expected that three companies will be contacted by the service provider and five by the client)*

Position:

Company:

Contact:

Location:

Qualifications and responsibilities:

Physical requirements:

Tools & equipment utilized:

Travel requirements:

Security clearance required (yes or no):

Salary range:

Company benefits:

Hours:

Available positions (past, current and predicted):

Accessibility:

Repeat above group of headings for each company contacted.

**Summary:** *(Address whether the job market in the client's area of residence, as per the information gathered above, supports his/her career choice)*

**Enclosures:** Client's labour market research and job postings.

\_\_\_\_\_  
(signature)  
Consultant's Name

# RFP 2011 CPPD Voc Rehab – ATL Region

## APPENDIX “D” CPPD Vocational Rehabilitation Program: Individual Written Rehabilitation Plan Guidelines

Initial Date:	Revised Date:
SIN:	
Client Name:	CPPD Case Manager Contact:
Date of Birth:	Rehabilitation Consultant:
Address:	Address:
Phone:	Phone:
	Fax:

Previous Occupation:
Education:
Future Job Expectations:

**Return to work (Same employer)**

- Same occupation
- Alternate Job
- Modified work

**Return to Work (new employer)**

- Same occupation
- Alternate Job
- Modified work
- 

**Self-Employment**

- Same occupation
- Alternate job
- Modified work

<b>Rehabilitation Goals Short / Long Term</b>
<b>Objective #1</b>
<b>Objective #2</b>
<b>Objective #3</b>

# RFP 2011 CPPD Voc Rehab – ATL Region

## APPENDIX “D” (cont) CPPD Vocational Rehabilitation Program: Individual Written Rehabilitation Plan Guidelines

Date:			Revised Date:		
Client Name:			SIN:		
Objective	Services/ Strategies Required	Provider	Cost	Start Date	End Date
<b>Funding</b>					
<b>Partner: \$</b>		<b>CPPD benefits: \$</b>		<b>Total Cost (not including</b>	
<b>Contractor: \$</b>		<b>VR Expenses: \$</b>		<b>CPPD benefits or partner</b>	
<b>(Service Fees)</b>		<b>(disbursements)</b>		<b>Contributions): \$</b>	
<b>Additional Comments:</b> <ul style="list-style-type: none"> <li>▪ Following the completion of your study program, a job search period and/or work trial may be granted. Your CPP Disability benefits could continue to be paid during such time at the discretion of the Vocational Rehabilitation Case Manager (VRCM).</li> <li>▪ You must notify your case manager of any changes in your life situation (medical condition, school, employment, address and telephone number) which could potentially compromise your vocational rehabilitation plan.</li> <li>▪ In the event that you decide not to comply with your Individual Written Rehabilitation Plan (IWRP) which you have signed, you could risk losing the vocational rehabilitation services provided by CPP.</li> </ul>					
<b>Total Projected Costs:</b>					
<i>I agree to comply and take responsibility for my own rehabilitation plan. I understand the plan may change as required throughout the rehabilitation process and maybe subject to further review and signatures.</i>					
Client Signature:			Date:		
Consultant Signature:			Date:		
CPPD Case Manager Signature:			Date:		
<i>I agree with the rehabilitation plan as outlined. There are no medical concerns re: the client's active participation in this rehabilitation plan.</i>					
Physician's Signature:			Date:		
Comments					

# RFP 2011 CPPD Voc Rehab – ATL Region

## APPENDIX “E”

### PROGRESS REPORT GUIDELINES

**Client Name:**

**Consultant’s Name:**

**Client SIN:**

**Consultant’s Tel/Cell #:**

**Client Tel/Cell #:**

**Client Address:**

**Date of Last Progress Report:**

**Phase Client in:**

**Assessment Phase \_\_\_\_\_**

**Planning Phase \_\_\_\_\_**

**Intervention Phase \_\_\_\_\_**

**Follow-Up and On-The-Job Evaluation \_\_\_\_\_**

**NOTE:** Do not repeat information contained in previous reports or in the referral information.

1. List of all activities performed since the last progress report and date for each activity (the date for billable activities should match the date on the invoice).
2. Summary of Contacts:
  - Client
  - Employer
  - Physician: all medical and disability related information provided by the treating physician should be confirmed in writing and should include a date and the signature of the physician.
  - Others
3. Job Development/Placement Activities:
  - List specific employers contacted
  - Job and salary information
  - Employer response/outcome
4. Community resources used during the reporting period.

# **RFP 2011 CPPD Voc Rehab – ATL Region**

## **APPENDIX “E” (cont)**

### **PROGRESS REPORT GUIDELINES**

5. Degree of client’s follow through and cooperation comment on the interest, motivation and specific efforts initiated by the client.
6. Barriers emerging which may delay the rehabilitation process and actions taken/ recommendations.
7. Evidence of capacity or incapacity to work.
8. Next significant milestones for client.
9. Projected costs to complete the case.
10. Specific recommendations.
11. Justification for change in rehabilitation cost and/or plan.
12. Prognosis on outcome: chance of success vs. failure.
13. Outcome.
14. Service Canada Vocational Rehabilitation Case Manager action requested.

---

**Consultant Signature**

---

**Date**

# RFP 2011 CPPD Voc Rehab – ATL Region

## APPENDIX "F" Requested Content CPP Disability Vocational Rehabilitation JOB SEARCH AGREEMENT

Original \_\_\_\_\_ Revised \_\_\_\_\_ If Yes, Revision # \_\_\_\_\_ Date: \_\_\_\_\_

<b>Client Name:</b>	<b>CPPD Case Manager:</b>
<b>Client SIN:</b>	<b>Rehabilitation Consultant:</b>
<b>Phone:</b>	<b>Phone:</b>

As a component of (*client's name*) active participation in Canada Pension Plan's (CPP) Disability Vocational Rehabilitation Program, CPP has agreed to sponsor (*client name*) in a \_\_\_\_\_ month job search facilitated by (*Service Provider's name*) from (*date*) to (*date*).

(*Client's name*) will be provided Employer Contact Sheets by (*Service Provider*) in order to document job search efforts on a bi-weekly basis. (*Client's name*) is expected to contact a minimum of \_\_\_\_\_ employers per day (\_\_\_\_\_ employers per week) and to submit these to (*Service Provider*) every two weeks.

(*Client's name*) agrees to focus job search efforts in the following occupations: (list occupation(s) here).

(*Service Provider's name*) agrees to ongoing regular weekly communication with (*client's name*) to assist with the Job Search process. This assistance may include the provision of additional copies of résumés and cover letters when required, the identification of potential employers and job opportunities (and/or sources where these can be obtained) as well as ongoing job search support throughout the job search period.

Should (*client's name*) be successful in his/her efforts to secure paid substantially gainful employment within the \_\_\_\_\_ month job search period his/her disability benefits will be extended during a work trial for a minimum of three months. (*Client's name*) agrees to inform (*Service Provider's*) of all employment and employment-related earnings obtained during the job search and work trial period.

***I agree to comply with the conditions outlined above and to take responsibility for carrying out my own job search to the best of my ability.***

<b>Client Signature:</b>	<b>Date:</b>
<b>Service Provider's Signature:</b>	<b>Date:</b>

# RFP 2011 CPPD Voc Rehab – ATL Region

## APPENDIX “G” REQUESTED CONTENT

### CPP Disability Vocational Rehabilitation EMPLOYER CONTACT SHEET

Client Name \_\_\_\_\_ SIN: \_\_\_\_\_

Date	Contact Type (phone, email, fax, In-person)	Company (Name and Address)	Contact Person (phone number)	Call Back	Apply In-Person	Submit Resume or application	Job interview or info interview
		Name: Address:		Date: Time:	Date:	Date:	Date: Time: Contact:
		Name: Address:		Date: Time:	Date:	Date:	Date: Time: Contact:
		Name: Address:		Date: Time:	Date:	Date:	Date: Time: Contact:
		Name: Address:		Date: Time:	Date:	Date:	Date: Time: Contact:
		Name: Address:		Date: Time:	Date:	Date:	Date: Time: Contact:

# RFP 2011 CPPD Voc Rehab – ATL Region

## APPENDIX “H” RTW FOLLOW-UP REPORT GUIDELINES

**Client Name:**

**Client Tel/Cell#:**

**Client SIN:**

**Client Address:**

**Consultant Name:**

**Consultant Tel/Cell #**

### 1. General Information on employment

- Employer’s Name:
- Employer’s Address:
- Type of Work:
- Hours of Work Per:   Day  
  Week
- Rate of Pay Per:       Hour  
  Week  
  Month
- Total Earnings By Month:
- Date Work Ceased (if applicable);
- Reason Work Ceased:
- Is Work:               Continuing/Permanent  
                                  Temporary (end date)  
                                  Seasonal (end date)  
                                  Self-Employment
- If Part-Time Work:    Due to Client’s Choice  
                                  Only Available Work  
                                  All the Client Can Do

### 2. Evaluation of performance as perceived by the Supervisor (complete only upon direction of Service Canada Vocational Rehabilitation Case Manager)

- Special arrangement made by the employer to accommodate
- Any time lost due to illness?

If Yes, provide reason(s):

# **RFP 2011 CPPD Voc Rehab – ATL Region**

## **APPENDIX “H” (cont) RTW FOLLOW-UP REPORT GUIDELINES**

- - Client tolerance regarding job demands  
Describe any difficulties:
- 3. Evaluation of performance as perceived by the Client**
- Special arrangement made by the employer to accommodate
  - Any time lost due to illness?  
If YES, provide reason(s):
  - Client tolerance regarding job demands  
Describe any difficulties:
- 4. Major problems/Issues identified**
- 5. Recommendations**

---

Consultant Signature

---

Date

# RFP 2011 CPPD Voc Rehab – ATL Region

## APPENDIX “I” CLOSURE REPORT GUIDELINES

**Client Name:**

**Client Tel/Cell #:**

**Client Address:**

**Client’s SIN:**

**Consultant Name:**

**Consultant Tel/Cell#**

1. Overview of complete IWRP activities and outcome.
  
2. Evidence of client’s capacity or incapacity to return to substantially gainful occupation:
  
3. If unable to obtain substantially gainful employment, provide recommendations where applicable:
  
4. Total invoiced costs on this case:

---

Consultant Signature

---

Date

# RFP 2011 CPPD Voc Rehab – ATL Region

## APPENDIX “J” QUARTERLY ADMINISTRATIVE REPORT/ REQUESTED FORMAT AND CONTENT

The quarterly report is an administrative report used by CPPD to assess the level of expenditure in relation to Service Provider limitation on expenditure and to reconcile CPPD statistical/financial data with the Service Provider’s statistical/financial data. This report will include statistical information up to the last working day of each quarter – June, September, December and March.

**The quarterly report should be submitted within 2 weeks of the last working day of each quarter.**

### 1. Active Client Status

For all CPPD clients in progress, please provide the following information on each client, grouping clients by the appropriate Service Provider Rehabilitation Consultants.

- Client’s Name
- SIN
- Location: Town and Province
- Nature of Disability
- Status: Active, On Hold, etc.
- Phase:
- Date of Referral to the service provider
- Anticipated Date of Closure and/or Cease:
- Total Estimated Cost of the Program (estimated if rehab not terminated)
- Invoiced Expenditure to Date if Still Active (written approval given by Service Canada Vocational Rehabilitation Case Manager)
- Projected Expenditure Required to Complete the Case
- Total Expenditure in Current Quarter
- Name of Rehabilitation Consultant
- Name of Service Canada Vocational Rehabilitation Case Manager

### 2. Clients Inactive

- Name
- SIN
- Date of Referral
- Date of Hold/Closure/Cease
- Total Expenditure Billed on the Client

### 3. Standing Offer Status

- Expenditure (Invoiced Total Costs) from Date of Award to Current Date
- Expenditure (Invoiced Total Costs) in the Current Quarter

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Your Name (Please Print)

---

Name of Service Provider

---

Title (Please Print)

---

Phone Number

---

Signature

---

Date

# RFP 2011 CPPD Voc Rehab – ATL Region

## APPENDIX “K” General Invoicing-Requested Content

<b>Client's full name</b>	<b>Date:</b>
<b>SIN</b>	<b>Revision (Y/N)</b>
<b>Service Provider File #/Invoice Number</b>	
<b>Rehab consultant name</b>	<b>CPPD case manager</b>

<b>Total Service Fees to date</b>	<b>\$</b>
<b>Total Disbursements to date</b>	<b>\$ _____</b>
<b>Total Accumulated Fee to Date</b>	<b>\$</b>
<i>(Include this invoice for all of the above)</i>	

### SERVICES/DISBURSEMENT

<b>Service Fees</b>	<b>\$</b>
Initial Assessment (including report):	\$
Vocational Confirmation/Exploration Activity	\$
Specialized Assessment(s)	\$
IWRP	\$ ___/Hr.x ___ hr = \$
Revised IWRP	\$ ___/Hr.x ___ hr = \$
Client Development and Skills Training	\$ ___/Hr.x ___ hr = \$
Job Search Activity:	\$ ___/Hr.x ___ hr = \$
a) Job Search Preparation:	\$ ___/Hr.x ___ hr = \$
b) Job Search Assistance:	\$ ___/Hr.x ___ hr = \$
c) Job Development and Placement:	\$ ___/Hr.x ___ hr = \$
Follow-up and On-the-job evaluation	\$ ___/Hr.x ___ hr = \$
Reports:	
a) Progress Report	\$ ___/Hr.x ___ hrs = \$
b) Return to Work Report	\$ ___/Hr.x ___ hrs = \$
c) Closure Report	\$ ___/Hr.x ___ hrs = \$
Travel-Consultant Travel Time \$Professional Rate x 50% x hrs =	\$
Service Fee Subtotal	\$
Plus HST	\$
<b>TOTAL SERVICE FEE PLUS HST</b>	<b>\$</b>
<b>Disbursements/Travel expenses (at cost, no mark-up)</b>	
Specialized Assessment(s)	\$
Client Development and Skills Training (i.e., tuition, training)	\$
Job Search Activity (if sub-contracted)	\$
Consultant/Client Travel (see travel claim form)	\$
Other (specify)	\$
<b>DISBURSEMENT FEE TOTAL (no additional HST)</b>	<b>\$</b>
<b>TOTAL SERVICE FEES AND DISBURSEMENT COSTS</b>	<b>\$</b>

SIGNATURE \_\_\_\_\_ DATE \_\_\_\_\_

**Note:** A detailed and itemized list is required for all expenses claimed. For all travel expenses please attach a completed travel expense claim invoice form. Original receipts are required. When submitting a revised invoice please indicate “Revised” beside the date at the top. Travel costs will be paid according to Treasury Board Policy.

# RFP 2011 CPPD Voc Rehab – ATL Region

## Appendix “L” TRAVEL EXPENSE CLAIM-Request Content

*To be completed by the Traveller (Client/Contractor)*

<b>Organization or name:</b>	<b>Invoice # /SIN</b> _____
<b>Home Address:</b>	
<b>City:</b>	
<b>Postal Code:</b>	
<b>Start date of travel:</b>	<b>End date of travel:</b> _____
<b>Time of departure:</b>	<b>Time of return:</b> _____
<b>Destination:</b>	<b>Reason for travel:</b> _____
<b>Total days traveled for this invoice</b>	

### Transportation

Air fare as per ticket		\$
Taxi, Bus, Train		\$
Car: Rate/Km	\$ ___ x Km travelled ___ =	\$
Other (specify)		
<b>Subtotal</b>		<b>\$</b>

### Meals and Incidentals

Breakfast	\$ ___ x ___ days	\$
Lunch	\$ ___ x ___ days	\$
Dinner	\$ ___ x ___ days	\$
Incidentals (for overnight stay only)	\$ ___ x ___ days	\$
<b>Subtotal</b>		<b>\$</b>

### Accommodations

Hotel/Motel	\$ ___ x ___ days	\$
Other (specify)	\$ ___ x ___ days	\$
<b>Subtotal</b>		<b>\$</b>

<b>TOTAL EXPENDITURES</b>	<b>\$</b>
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**Traveller's Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

*Note: This form must accompany the invoice and is subject to the Treasury Board Policy. Receipts and itemized invoice required, if applicable.*

## APPENDIX M

### Vocational Rehabilitation Consultants and Job Developers

Please use as many sheets as required.

<p><b>Name:</b></p>	<p><b>Proposed for:</b></p> <p>Vocational Rehabilitation Consultant</p> <p>Job Developer</p> <p>Both</p>	<p>Resume attached on page _____</p> <p>RRP</p> <p>CCRC</p>	<p><b>Proposed for the following areas:</b></p> <p>Newfoundland and Labrador</p> <p>Nova Scotia and Prince Edward Island</p> <p>New Brunswick</p>
<p><b>Name:</b></p>	<p><b>Proposed for:</b></p> <p>Vocational Rehabilitation Consultant</p> <p>Job Developer</p> <p>Both</p>	<p>Resume attached on page _____</p> <p>RRP</p> <p>CCRC</p>	<p><b>Proposed for the following areas:</b></p> <p>Newfoundland and Labrador</p> <p>Nova Scotia and Prince Edward Island</p> <p>New Brunswick</p>
<p><b>Name:</b></p>	<p><b>Proposed for:</b></p> <p>Vocational Rehabilitation Consultant</p> <p>Job Developer</p> <p>Both</p>	<p>Resume attached on page _____</p> <p>RRP</p> <p>CCRC</p>	<p><b>Proposed for the following areas:</b></p> <p>Newfoundland and Labrador</p> <p>Nova Scotia and Prince Edward Island</p> <p>New Brunswick</p>

# APPENDIX N

## Demonstrated Network for Specialized Assessments

(please use as many sheets as required to clearly demonstrate your network)

For Area 1: Newfoundland and Labrador

<p>Name/proposed company with address and telephone numbers:</p>	<p>Summary of Qualifications:</p>	<p>Services which they will be providing:</p> <ul style="list-style-type: none"> <li>Neuropsych</li> <li>Intelligence</li> <li>Achievement</li> <li>Job Demand Analysis</li> <li>Functional Capacity</li> <li>Ergonomic</li> <li>Psychovocational</li> <li>Job Modifications</li> <li>Work Samples</li> <li>Other: _____</li> </ul>
<p>Name/proposed company with address and telephone numbers:</p>	<p>Summary of Qualifications:</p>	<p>Services which they will be providing:</p> <ul style="list-style-type: none"> <li>Neuropsych</li> <li>Intelligence</li> <li>Achievement</li> <li>Job Demand Analysis</li> <li>Functional Capacity</li> <li>Ergonomic</li> <li>Psychovocational</li> <li>Job Modifications</li> <li>Work Samples</li> <li>Other: _____</li> </ul>

# Demonstrated Network for Specialized Assessments

(please use as many sheets as required to clearly demonstrate your network)

For Area 2: Nova Scotia and Prince Edward Island

<p>Name/proposed company with address and telephone numbers:</p>	<p>Summary of Qualifications:</p>	<p>Services which they will be providing:</p> <ul style="list-style-type: none"> <li>Neuropsych</li> <li>Intelligence</li> <li>Achievement</li> <li>Job Demand Analysis</li> <li>Functional Capacity</li> <li>Ergonomic</li> <li>Psychovocational</li> <li>Job Modifications</li> <li>Work Samples</li> <li>Other: _____</li> </ul>
<p>Name/proposed company with address and telephone numbers:</p>	<p>Summary of Qualifications:</p>	<p>Services which they will be providing:</p> <ul style="list-style-type: none"> <li>Neuropsych</li> <li>Intelligence</li> <li>Achievement</li> <li>Job Demand Analysis</li> <li>Functional Capacity</li> <li>Ergonomic</li> <li>Psychovocational</li> <li>Job Modifications</li> <li>Work Samples</li> <li>Other: _____</li> </ul>

# Demonstrated Network for Specialized Assessments

(please use as many sheets as required to clearly demonstrate your network)

For Area 3: New Brunswick

<p>Name/proposed company with address and telephone numbers:</p>	<p>Summary of Qualifications:</p>	<p>Services which they will be providing:</p> <ul style="list-style-type: none"> <li>Neuropsych</li> <li>Intelligence</li> <li>Achievement</li> <li>Job Demand Analysis</li> <li>Functional Capacity</li> <li>Ergonomic</li> <li>Psychovocational</li> <li>Job Modifications</li> <li>Work Samples</li> <li>Other: _____</li> </ul>
<p>Name/proposed company with address and telephone numbers:</p>	<p>Summary of Qualifications:</p>	<p>Services which they will be providing:</p> <ul style="list-style-type: none"> <li>Neuropsych</li> <li>Intelligence</li> <li>Achievement</li> <li>Job Demand Analysis</li> <li>Functional Capacity</li> <li>Ergonomic</li> <li>Psychovocational</li> <li>Job Modifications</li> <li>Work Samples</li> <li>Other: _____</li> </ul>