

RETURN BIDS TO:
RETOURNER LES SOUMISSIONS À:
Bid Receiving - PWGSC / Réception des soumissions -
TPSGC
11 Laurier St. / 11, rue Laurier
Place du Portage, Phase III
Core 0A1 / Noyau 0A1
Gatineau, Québec K1A 0S5
Bid Fax: (819) 997-9776

SOLICITATION AMENDMENT
MODIFICATION DE L'INVITATION

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address
Raison sociale et adresse du
fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution
Acquisition Branch, STAMS, ITSPD / Direction
générale des acquisitions, SGAST, DASIT
Computer Hardware Division
Div. de l'équipement informatique
Place du Portage, Phase III, 4C2
11 Laurier Street/11, rue Laurier
Gatineau
Québec
K1A 0S5

Title - Sujet IP 4000 PRINTER MAINTENANCE	
Solicitation No. - N° de l'invitation EN869-121155/B	Amendment No. - N° modif. 001
Client Reference No. - N° de référence du client 20121155	Date 2012-09-14
GETS Reference No. - N° de référence de SEAG PW-\$SEJ-404-24728	
File No. - N° de dossier 404ej.EN869-121155	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2012-09-26	
Time Zone Fuseau horaire Eastern Daylight Saving Time EDT	
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input checked="" type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Roy-Laflèche, Johanne	Buyer Id - Id de l'acheteur 404ej
Telephone No. - N° de téléphone (819) 956-1142 ()	FAX No. - N° de FAX (819) 956-1156
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

NOTE: The closing date of the RFP is extended from September 19th 2012 to September 26th 2012.

This amendment is issued to revise the Terms and Conditions of this Request For Proposal (RFP) and to issue Questions and Answers (Q&As) as follows:

At the TABLE OF CONTENTS

PART 5 - CERTIFICATIONS:

DELETE: 5.1 Code of Conduct Certifications - Consent to a Criminal Record Verification

INSERT: 5.1 Code of Conduct Certifications - Certifications Required Precedent to Contract Award

At PART 2 - BIDDER INSTRUCTIONS

Section 2.1 - Standard Instructions, Clauses and Conditions:

DELETE: (d) in its entirety

INSERT:

- (d) Subsection 1.4 - Code of Conduct and Certifications of 2003 referenced above is replaced by:

Bidders should provide, with their bid or promptly thereafter, a complete list of names of all individuals who are currently directors of the Bidder. If such a list has not been received by the time the evaluation of bids is completed, Canada will inform the Bidder of a time frame within which to provide the information. Failure to provide such a list within the required time frame will render the bid non-responsive. Bidders must always submit the list of directors before contract award.

Canada may, at any time, request that a Bidder provide properly completed and Signed Consent Forms (*Consent to a Criminal Record Verification form - PWGSC-TPSGC 229*) for any or all individuals named in the aforementioned list within a specified delay. Failure to provide such Consent Forms within the delay will result in the bid being declared non-responsive.

- (e) Subsection 1.5 - Code of Conduct and Certifications of 2003 referenced above is replaced by:

The Bidder must diligently maintain the list up-to-date by informing Canada in writing of any change occurring during the validity period of the bid, and must also provide Canada,

when requested, with the corresponding Consent Forms. The Bidder will also be required to diligently maintain the list and when requested, provide Consent Forms during the period of any contract arising from this bid solicitation.

(f) Subsection 5.4 - Submission of bids of 2003 referenced above is amended as follows:

- (i) Delete: sixty (60) days
- (ii) Insert: one hundred and twenty (120) days

At PART 5 - CERTIFICATIONS

DELETE: 5.1 in its entirety

INSERT:

5.1 Code of Conduct Certifications - Certifications Required Precedent to Contract Award

- (a) Bidders should provide, with their bids or promptly thereafter, a complete list of names of all individuals who are currently directors of the Bidder. If such a list has not been received by the time the evaluation of bids is completed, the Contracting Authority will inform the Bidder of a time frame within which to provide the information. Bidders must submit the list of directors before contract award, failure to provide such a list within the required time frame will render the bid non-responsive.

The Contracting Authority may, at any time, request that a Bidder provide properly completed and Signed Consent Forms (*Consent to a Criminal Record Verification form - PWGSC-TPSGC 229*) for any or all individuals named in the aforementioned list within a specified delay. Failure to provide such Consent Forms within the delay will result in the bid being declared non-responsive.

At PART 7 - RESULTING CONTRACT CLAUSES

Section 7.2 (a) (i) - General Conditions:

INSERT: (ii) Subsection 1.4 - Code of Conduct and Certifications - Contract of 2035 referenced above is replaced by:

During the entire period of the Contract, the Contractor must diligently update, by written notice to the Contracting Authority, the list of names of all individuals who are directors of the Contractor whenever there is a change. As well, whenever requested by Canada, the Contractor must provide the corresponding Consent Forms.

At Form 4 - CONSENT TO A CRIMINAL RECORD VERIFICATION

DELETE: In its entirety

QUESTIONS AND ANSWERS

QUESTION 1: Is the Separation Feature installed on Model : 800027-0 ; 3900 Folder Stacker?

ANSWER 1: Yes.

QUESTION 2: Can PWGSC provide annex B in an excel or word format?

ANSWER 2: Yes. Please contact the Contracting Authority by email.

QUESTION 3: What are the timeframes for the contract Start date once Contract award has been advised?

ANSWER 3: October 1 would be Start Date and services required this day forward.

QUESTION 4: The estimated toner is listed in Annex B as regular toner in 800,000 per month , What volumes for MICR are forecasted per month ?

ANSWER 4: Estimated MICR toner per month would be the same or slightly less.

QUESTION 5: What are the Call Volumes for machines over last year?

ANSWER 5: PWGSC initiated calls were 55 in Quebec & 22 in Winnipeg for the print line in last FY. Although many more services were performed by the technician while onsite, including regular scheduled and preventive maintenance.

QUESTION 6 - 1.2 : When are Peak Processing periods that may require remedial service outside of the PPM ?

ANSWER 6: Difficult to determine at this time when 'outside PPM' would be required. With the closures of the Dartmouth centre, PWGSC has lost two full printlines therefore the remaining centres are almost always in Peak Processing now. The Last week and first week of every month are very busy.

QUESTION 7 - 2.2 : Will these be considered outside the charges provided by the SUPPLIER?

ANSWER 7: Work time performed outside the PPM would be invoiced and paid separately. Parts are still part of COPA.

QUESTION 8: The OEM certification (5.5 OEM Certification/ FORM 3) requirement should be removed. Will PWGSC remove the OEM certification requirement?

- There is an assumption that the RFP will not contain any request of sourcing (providing) hardware and considering the fact that the units to be maintained are outside the original OEM warranty period.

The OEM certification requirement should be removed given there is no direct correlation between OEM certification and a service provider's ability to perform high quality repairs and source parts?

- Any source code that is necessary to provide services and diagnostics on this equipment is not restrictive to service of the equipment.

- Micro-codes that are announced after OEM warranty, are typically safety-related and the customer is entitled to them regardless of provider or OEM certification.

- ACAN REF No. PW-\$\$EW-317-23333 Sol No. EN869-121155/A was successfully challenged on the requirement of OEM certification; The challenge was granted resulting in this new RFP EN869-121155/B however OEM certification was not removed.

ANSWER 8:

- The OEM certification is a requirement. This equipment is old and requires qualified certified technicians to maintain production levels. With the closures of the Dartmouth centre, PWGSC has lost two full printlines. The remaining four printlines will be that much more critical to produce the time sensitive mandated socio-economic payments.

- PWGSC has worked with OEM Senior support personnel in the past in regards to source code to help resolve problems.

- PWGSC disagree with the Micro-code statement above. PWGSC have had a few Micro-code updates performed by the vendor in the last few years that have corrected issues and improvements.

QUESTION 9:

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- 5.2 The Contractor Service technician(s) shall complete a service report for each service call made. The service report(s) shall be signed by the local office to acknowledge work completed and a copy of the report shall be attached to each invoice submitted

My question is this: Is it the request to attach reports to each invoice we send?? This is a maintenance agreement where we include all repairs, etc inside the charges for the agreement. We are questioning the intent and requirement. If the service was billable on a per incident basis, this would make perfect sense. We are prepared to share reports on a regular basis but to try to capture invoices and attach reports at that time makes little sense. Please advise the meaning of this paragraph.

ANSWER 9: PWGSC would like to know when our equipment was worked on, what was fixed and/or repaired and time equipment was returned to production status. Detailed reports of all activity are to accompany the monthly invoices.

ALL OTHER TERMS AND CONDITIONS REMAIN THE SAME.