

RETURN BIDS TO:
RETOURNER LES SOUMISSIONS À:
Bid Receiving - PWGSC / Réception des soumissions -
TPSGC
11 Laurier St. / 11, rue Laurier
Place du Portage, Phase III
Core 0A1 / Noyau 0A1
Gatineau
Quebec
K1A 0S5
Bid Fax: (819) 997-9776

SOLICITATION AMENDMENT
MODIFICATION DE L'INVITATION

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address
Raison sociale et adresse du
fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution
Network and Satellite Services Division / Division des
services de satellite et de réseaux
11 Laurier St. / 11, rue Laurier
Place du Portage, Phase III, 4C2
Gatineau
Quebec
K1A 0S5

Title - Sujet TELECOM EQUIPMENT & MAINT SERVICES	
Solicitation No. - N° de l'invitation G9566-110064/A	Amendment No. - N° modif. 005
Client Reference No. - N° de référence du client G9566-110064	Date 2012-03-28
GETS Reference No. - N° de référence de SEAG PW-\$\$EO-015-23638	
File No. - N° de dossier 015eo.G9566-110064	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2012-04-11	Time Zone Fuseau horaire Eastern Standard Time EST
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input checked="" type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Clément, Daniel	Buyer Id - Id de l'acheteur 015eo
Telephone No. - N° de téléphone (819) 956-0287 ()	FAX No. - N° de FAX (819) 934-1411
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

SOLICITATION AMENDMENT 005

- 1) **This solicitation amendment is issue to extend the bid closing date as per the following;**

FROM: April 05, 2012 at 2:00 PM EDST;

TO: April 11, 2012 at 2:00 PM EDST

- 2) **At RFP, Part 2, BIDDER INSTRUCTIONS, section 2.3 Enquiries - Bid Solicitation;**

DELETE: 2.3 (a) in its entirety;

INSERT: 2.3 Enquiries - Bid Solicitation;

(a) All enquiries must be submitted in writing to the contracting authority no later than **April 04, 2012**. Enquiries received after that time may not be answered.

- 3) **At RFP, PART 3 - BID PREPARATION INSTRUCTIONS, 3.2 Section 1: technical Bid, (b), (iii), include the following new sentence at the end of the paragraph;**

INSERT: Bidders who do not complete a worksheet within the Annex C, will be given zero (0) points for that worksheet.

- 4) **At RFP, Part 4 - EVALUATION PROCEDURES AND BASIS OF SELECTION, bidders shall note the following corrections;**

At 4.3 Conduct of Evaluation in Steps, (c) Step 2 -Technical Evaluation - Mandatory Criteria, delete subsection (iii);

DELETE: (iii) in its entirety;

At 4.3 Conduct of Evaluation in Steps, (d) Step 3 -Technical Evaluation - Point-Rated Criteria, replace subsection (ii);

DELETE: (ii) in its entirety;

INSERT: (ii) The score assigned to Annex C, Rated Evaluation Workbook, will be based on the data entered by the bidders in the worksheets, and the scores on each worksheet will be summed in the points summary worksheet of Annex C: Service Level Maximum Time On-site (SL-MTO) and Service Level Requisition on Contract Response (SL-ROC).

At 4.3 Conduct of Evaluation in Steps, (d) Step 3 -Technical Evaluation - Point-Rated Criteria, replace subsection (ix);

DELETE: (ix) in its entirety;

INSERT: (ix) The Rated Requirements Evaluation Score for a bid, in the points calculated worksheet in Annex B-1, is the sum of the Points Assigned from Annex C and the sum of the Maximum Watts and Maximum BTU worksheets from Annex B-1.

At 4.3 Conduct of Evaluation in Steps, (d) Step 3 -Technical Evaluation - Point-Rated Criteria, Insert new para. (x) The Calculation of Technical Score;

INSERT: (x) The Calculation of Technical Score

1. A Bid will be assigned a Technical Score based on the Rated Requirements Evaluation Score for the bid, as calculated in Annex B-1, Evaluation Workbook;
2. The maximum Technical Score that can be assigned to a bid is 100;
3. Calculation of Technical Score for a bid is calculated as follows:
 - (A) $\text{Rated Requirements Evaluation Score for bid} \div \text{highest Rated Requirement Evaluation Score for all bids} \times 100.$

At 4.3 Conduct of Evaluation in Steps, (e) Step 4 - Evaluation of Financial Bid, replace subsection (i);**DELETE: (i)** in its entirety;**INSERT: (i)** The financial evaluation will be conducted by calculating the total bid price using the price summary, Annex B for each bid. The calculation of the total bid price is comprised of all prices bid for Year 1 and Option Years 1 through 3.**At 4.3 Conduct of Evaluation in Steps, (f) Step 5 - Contractor Selection, Section 1., replace subsection (ii);****DELETE: (ii)** in its entirety;**INSERT: (ii)** meet all mandatory evaluation criteria; and**At 4.3 Conduct of Evaluation in Steps, (d) Step 5 - Contractor Selection, Section 2., replace subsection (i);****DELETE: (i)** in its entirety;**INSERT: (i)** The responsive bid with the highest Total Score will be recommended for award of the Contract. If more than one bid is ranked first because of identical overall Total Scores, then the bid with the highest **Financial Score** will be recommended for award of the Contract. Despite the fact that the Bidder may have been recommended for contract award, a contract will only be awarded if internal approval is granted according to Canada's internal policies. If approval is not granted, then no contract will be awarded.

Evaluation	<i>Bidder 1</i>	<i>Bidder 2</i>	<i>Bidder 3</i>
Rated Requirements Evaluation Score	91	75	70
Total Bid Price	150,000	140,000	147,000

Company Name	Technical Score	Financial Score	Total Score
<i>Bidder 1</i>	$\frac{91}{91} \times 100 = 100.000$	$\frac{**140}{150} \times 900 = 840.000$	940
<i>Bidder 2</i>	$\frac{75}{91} \times 100 = 82.420$	$\frac{**140}{140} \times 900 = 900.000$	982.42
<i>Bidder 3</i>	$\frac{70}{91} \times 100 = 76.920$	$\frac{**140}{147} \times 900 = 857.140$	934.06

* Represents the highest technical evaluated score achieved.

** Represents the lowest bid price proposed.

Note that the Technical Score and Financial Score identified in the above table are fictitious numbers. Following the example above, **Bidder 2** would be awarded the contract.

At 4.3 Conduct of Evaluation in Steps; at the very bottom of this section, bidders will note that (ii) Formulae in Annex B - Pricing Tables and Annex C Rated Requirements Workbook, is deleted and renumbered as follows;

DELETE: (ii) in its entirety;

INSERT:

(g) Formulae in Annex B - Pricing Tables and Annex C Rated Requirements Workbook

Canada may re-input the information provided by Bidders into a fresh worksheet, if Canada believes that the formulae may no longer be functioning properly in the version submitted by a Bidder.

5) At RFP, PART 7 - RESULTING CONTRACT CLAUSES, section 7.9 Payment, Replace (c) Method of Payment with the following;

DELETE: (c) in its entirety;

INSERT: (c) Method of Payment;

The following method of payment for the Telecommunication product and services will form part of the approved ROC:

- 1) For the provision of a Telecommunication Product, as and when requested by Canada in a ROC, as set out in the Annex B and in accordance with the payment provisions of the Contract;
 - SACC clause H1000C (2008-12-05) for Requisitions on Contract with a Firm Price - Lump Sum Payment on Completion: Canada will pay the Contractor upon completion and delivery of all the Work associated with the ROC in accordance with the payment provisions of the Contract if:
 - (i) an accurate and complete invoice and any other documents required by the Contract have been submitted in accordance with the invoicing instructions provided in the Contract;
 - (ii) all such documents have been verified by Canada;
 - (iii) the Work performed has been accepted by Canada;
- 2) For the provision of Telecommunication Services, as described below, as and when requested by Canada in a ROC;
 - a. For Installation Services, as and when requested by Canada in a ROC; Canada will pay the Contractor an all-inclusive Firm Unit Hourly Rate which applies to the Telecommunication Product identified on a ROC upon completion of all the Work associated with the ROC, as set out in the Annex B and in accordance with the payment provisions of the Contract;

- b. For Computer Based Training, Canada will pay the Contractor the Firm Unit Monthly Rate which applies to the Telecommunication Product identified on a ROC, as set out in the Annex B and in accordance with the payment provisions of the Contract;
- c. For Classroom Training, Canada will pay the Contractor the Firm Unit Price per training session which applies to the Telecommunication Product identified on a ROC, as set out in the Annex B and in accordance with the payment provisions of the Contract;
- d. For Maintenance Service, Canada will pay the Contractor the Firm Monthly Rate which applies to the Telecommunication Product identified on a ROC, as set out in the Annex B and in accordance with the payment provisions of the Contract;

The following SACC Clauses apply;

- SACC clause H1001C (2008-12-05) - Multiple payments;
- SACC clause H1008C (2008-12-05) - Monthly payments;

- 3) For the provision of Technical Assistance Support, Canada will pay the Contractor the Firm Monthly Rate which applies to the Service Number identified on a ROC, as set out in the Annex B, and in accordance with the payment provisions of the Contract.

6) At ANNEX C - RATED WORKBOOK,

DELETE: ANNEX C in its entirety;

INSERT: ANNEX C - Rev. 1 - RATED WORKBOOK

a) This table illustrates what the scoring could look like, with the resulting values attributed to it based on an assumed service level that a bidder could propose.

Rated Evaluation: Service Level - Maximum Time on-site (SL-MTO)							
OMP-1	Points Assigned	OMP-2	Points Assigned	OMP-3	Points Assigned	OMP-4	Points Assigned
No change	0	No change	0	No change	0	No change	0
1:45	1	3:30	1	18:00	1	42:00	1
1:30	2	3:00	2	12:00	2	36:00	2
1:15	3	2:30	3	6:00	3	30:00	3
1:00	4	2:00	4	4:00	4	24:00	4
OMP-5	Points Assigned	OMP-6	Points Assigned	OMP-7	Points Assigned	OMP-8	Points Assigned
No change	0	No change	0	No change	0	No change	0
1:45	1	3:30	1	18:00	1	42:00	1
1:30	2	3:00	2	12:00	2	36:00	2
1:15	3	2:30	3	6:00	3	30:00	3
1:00	4	2:00	4	4:00	4	24:00	4

Rated Evaluation: Service Level - ROC Response (SL-ROCR)							
Work in a ROC							
Delivery of Class 1 PBX or Class 2 PBX to a SDP	MDI	No change	28	26	24	22	20
	Points Assigned	0	1	3	5	7	9
Delivery of Class 3 PBX to a SDP	MDI	No change	38	36	34	32	30
	Points Assigned	0	1	3	5	7	9
Delivery of Digital Telephones (any Class) or Analogue Telephones (anneals) to a SDP	MDI	No change	18	16	14	12	10
	Points Assigned	0	1	3	5	7	9

b) Bidders shall note that the French version of Annex C, contains all the relevant update's and therefore is not being replaced by this amendment;

7) QUESTIONS AND ANSWERS (Q&A):

QUESTION 1:

- Annex A SOW General. Section 7 provides mandatory requirements for Technical Assistance Support.
- Annex B, Pricing tables requests monthly pricing for the TAS.
- Please confirm that the monthly price is per PBX purchased. For example, if Canada orders 10 Class 1 PBXs, 10 x the monthly price for the TAS will be bill able if TAS is chosen on the ROC.

RESPONSE 1:

The monthly price stated in the Annex B Pricing tables for Technical Assistance Support is not attributed to the amount of products purchased. The monthly price is a firm price regardless of the amount of products purchased and includes all products within the Telephony Telecommunication Product Category.

QUESTION 2:

- Annex A SOW General. Section 7 (257) requests services provided by the original OEM.
- 7a,7b and 7c then refer to the Contractor's support.
- Please confirm that the support will be provided by the Contractor who will interact with the OEM directly as required.

RESPONSE 2:

Insert the following sentence in Annex A - SOW, section 7, article (257) - “The Technical Assistant Support (TAS) must be provided by the Contractor with escalation to the original OEM as required”.

QUESTION 3:

- Annex A SOW General. Section 7 (259) indicates a requirement for web site support including access to maintenance tickets.
- Section 7 is optional and priced separately from maintenance services.

-
- Please confirm that the requirement in section 7 (259) is to be removed and those in section 6 (239) will remain and are to be priced within the maintenance plans.

RESPONSE 3:**AT ANNEX A - SOW , SECTION 7, ARTICLE (259);**

DELETE: *Section 7 article (259) is deleted.*

QUESTION 4:

- Annex A SOW General Section 7 requests Technical Assistance Support (TAS).
- Section 10.1 Service Levels Service Desk Response (SL-SDR) refers to the PMO Service Desk. Please confirm the TAS is not the same as the requirements in Section 2 (14) to establish a PMO toll-free number.
- Please confirm the SL-SDR is related to Section 2 (14).

RESPONSE 4:

The Technical Assistance Support (TAS) and PMO toll-free number are separate requirements that are not related. The TAS is not linked to a Service Level however the requirements for the TAS are defined in Annex A SOW Section. The PMO toll-free number requirement as stated in Annex A SOW Section 2 article 14 is related to the Service Levels Service Desk Response (SL-SDR) as stated in Annex A SOW Section 10.1 articles 285, 287, and 288.

QUESTION 5:

- Annex A SOW General. Section 6.1 and 10.2 refer to RDMP requirements. Annex B Pricing Tables analogue and digital telephone tabs, have a summary for TP, SSMP and RDMP, however lines 25 - 29 show OMP 1 -4.
- Please confirm RDMP is required for telephones and OMP is not. Please provide updated price books.

RESPONSE 5:

Insert at Annex A - SOW, section 6.1, article (14) - Annex B - Pricing Tables will be modified to show RDMP and not OMP . This change has been done in the attached soft file.

QUESTION 6:

- Annex B - Price Tables, pricing discounts indicates, "Enter the % TP Discount for each Telecommunication Product Category by Year 1 and Option Year (1 to 5).
- The % Discount will be applicable to all Telecommunication Product in the Telecommunication Product Category." There are only 3 option years.
- Please correct to (1 to 3).

RESPONSE 6:

ANNEX B - PRICING TABLES, has been replaced with the following:

DELETE: ANNEX B in its entirety;

INSERT: ANNEX B - Rev. 1 - PRICING TABLES

(Available on MERX as an Attachment)

QUESTION 7:

- Annex A - General SOW 10.4. SL-ROCR. The table provides MDI for a number of items.
- Please remove LAN, Protocol Analyzer and UPS MDI's as there are no requirements within the RFP for these items.

RESPONSE 7:

ANNEX A - General SOW, section 10.4, SL-ROCR, article (295), has been replaced with the following:

- (295) The SL-ROCR for ROC must be less than or equal to the Maximum Delivery Interval (MDI) time frames (Working Days (WD)) by ROC category as defined in.

SL-ROCR

ROC CATEGORY	MAXIMUM DELIVERY INTERVAL
Delivery of PBX Class 1 and 2 to SDP	30
Delivery of PBX Class 3 to SDP	40
Delivery of Analogue and Digital Telephones (any Class) to SDP	20

Note: days = working days

QUESTION 8:

- Annex A - General SOW 6.2 SSMP refers to (SDS, SAD, etc).
- There are no definitions of these items within the RFP.
- Please remove the reference to them.

RESPONSE 8:

AT ANNEX A - SOW, SECTION 6.2, article (252);

DELETE: article (252) in its entirety;

INSERT:

- (252) For a Software Support Maintenance Plan (SSMP), throughout the Maintenance Period, the Contractor must adjust, revise, repair, upgrade or replace product software components to maintain the software in good working order and at an up-to-date revision level according to OEM specifications. This includes the provision of:

- a) software bug fixes;
- b) preventative maintenance software updates;
- c) version upgrades/updates; and
- d) feature set upgrades/updates/releases.

QUESTION 9:

- Annex A - General SOW 6.2 SSMP.
- Please confirm that SSMP is applicable to Analogue Sets, Digital Sets and Class 1,2 and 3 PBXs.

RESPONSE 9:

Insert at Annex A - SOW, section 6.2, article (252) - SSMP is only applicable if a software component is used to provide a Telecommunication Product solution.

QUESTION 10:

- Statement of Work Section 9.1 General Installation: Our understanding is that the Crown will include a request for General Installation for each instance that includes a TP Component.
- Please confirm.

RESPONSE 10:

No.

QUESTION 11:

- Annex B: Our assumption is that, when the Crown will purchase a TP component, the associated SSMP and OMP will be ordered for each instance which will be defined within a ROC.
- Please confirm.

RESPONSE 11:

*AT RFP PART 7, section 7.2, insert the following sentence at the end of paragraph (b);
It is entirely Canada's discretion whether SSMP, OMP, and/or RDMP identified in the Annex B will be ordered.*

QUESTION 12:

- Part 4 - Evaluation Procedures and Basis of Selection: Item (b) Point-Rated Technical Criteria, subsection (ii) states the following:
"The score Assigned to worksheets in Annex C, will be based on the data entered by the bidders in the worksheets, and the scores on each worksheet will be summed in the Points Summary worksheet of Annex C: Service Level Maximum Time On-site (SL-MTO), Service Level - Maximum Time to Replace (SL-MTR) and Service Level Requisition on Contract Response (SL-ROC)."
- However, Annex C Rated Requirements Evaluation Workbook does not contain a tab for the rating of Service Level - Maximum Time to Replace (SL-MTR). Further, the Instructions for the Service Level - Maximum Time On-Site (SL-MTO) tab include the following sentence fragment: "for each SL-MTRS (i.e. SL-MTRS-5 to SLMTRS8)."
- Please confirm that the SL-MTR response time is not part of the evaluation criteria and that the reference will be removed from the requirement.

RESPONSE 12:

The response to this question was addressed at line 2) of amendment 002 at 4.3, (d) Step 3- Technical Evaluation - Point-Rated Criteria; were the reference to Service Level-Maximum Time to Replace (SL-MTR) has been removed.

QUESTION 13:

- Part 4 - Evaluation Procedures and Basis of Selection Item (b) Point-Rated Technical Criteria, subsection (vii), paragraph B states the following: "(B) The Points Assigned for Maximum WATTS/hour for each Telecommunication Product for a bid is calculated as follows: (1) Lowest BTU/hour value for all bids based on ranking ÷ Maximum WATTS/hour for the bid x 10"

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- Please confirm that the formula for determining the points assigned for Maximum WATTS/hour should be modified as follows:
 - (1) Lowest WATTS/hour value for all bids based on ranking ÷ Maximum WATTS/hour for the bid x 10.

RESPONSE 13:

At Solicitation Amendment 002 , refer to the new, PART 4, 4.3 Conduct of Evaluation in Steps, (d) Step 3- Technical Evaluation - Point-Rated Criteria, (vii).

QUESTION 14:

- Annex A General SOW. Sections 5.1.1, 5.1.2 and 5.1.3 list a number of requirements that the Class 1, 2, and 3 PBX must meet. Annex B Pricing Tables instructs bidders to list the part number(s) for each Class of PBX.
- Based on the requirements throughout section 5.1., there are multiple configurations that can be designed for a PBX. For example, item (41) requests 3 types of trunk connections, and item (40) requests optional contact centre features.
- In order for a bidder to properly configure a Class 1, 2, 3 PBX, additional information is needed such as, but not limited to, trunk types and quantity, set type and quantity, ACD features and agent/supervisor counts, Auto Attendant requirements and conferencing capacity.
- To provide Canada the flexibility to configure each class of PBX as required for each location, we recommended that the price tables be adjusted to list price less discount without listing all the various parts needed for all possible configurations.
- Canada would have access to everything in the OEM price book.
- Evaluation would be done on the discount provided off list.
- The maintenance prices would remain as a percentage of the component pricing.
- Please confirm that Canada will issue a new price book that contains these pricing table modifications.

RESPONSE 14:

Canada will not make the requested changes.

QUESTION 15:

- RFP Part 3 - 3.3. Section II: Financial Bid (b) All Costs to be Included states, "Any Bidder who inserts a No one time costs, unless explicitly identified herein will be declared non-responsive." Therefore, if a bidder does not list all the necessary HW/SW to configure CLASS 1, 2, 3 PBXs including all optional features, the bidder will be declared non-compliant.
- Please confirm that bidders must include all OEM price lists in order to provide for all of the possible configurations necessary to meet the SOW requirements.

RESPONSE 15:

RFP Part 3, section 3.3, subsection (b), The bidders must include all components of hardware and software required to meet the identified requirements for all classes of Telecommunication Products.

QUESTION 16:

- Annex A, Section - 5.5 b, indicates that if the hardware proposed by the Bidder originates with multiple OEMs, a separate OEM certification is required from each OEM.

- With many PBX OEMs, analogue phone sets are provided by a different OEM.
- Annex B Pricing Tables only has room for one OEM.
- Please adjust the price book to allow for multiple OEMs.

RESPONSE 16:

See Annex B - Pricing Tables - revised.

QUESTION 17:

- Based on the above questions and clarification, there are a number of changes required to the pricing tables that will impact how bidders will define their solution.
- We are requesting an extension to the closing date of 3 weeks from February 24th to March 16th to allow bidders to submit a comprehensive, compliant and best-value proposal to the Crown.

RESPONSE 17:

Canada has reviewed the questions regarding the request for clarifications being sought on the content of the Annex B - pricing Table and as a result we have issued a revised Annex B with this amendment as stated in our response to question 6). In consideration of the effort required to complete this new pricing table, bidders shall note that an additional extension is granted in this solicitation amendment as noted for on line 1).

QUESTION 18:

- Annexes E and F make reference to GST but do not reference HST. Will the Crown please amend Annex E and F to replace "GST" with "GST/HST", consistent with section 7.9 of the terms and conditions in the RFP?

RESPONSE 18:**AT ANNEX E - REQUISITION ON CONTRACT (ROC) MONTHLY TRACKING REPORT,**

DELETE: ANNEX E in its entirety;

INSERT: ANNEX E - Rev. 1 - (ROC) Monthly Tracking Report

(Available on MERX as an Attachment)

AT ANNEX F - REQUISITION ON CONTRACT (ROC),

DELETE: ANNEX F in its entirety;

INSERT: ANNEX F - Rev. 1 - Requisition on contract (ROC)

(Available on MERX as an Attachment)

QUESTION 19:

- Effective April 1st, 2013, the Federal Government will become liable to pay Quebec Sales Tax (QST). Will the Crown please amend sections 7.2(d) and 7.9 of the terms and conditions to indicate that the Crown will pay all applicable commodity taxes and that the Contractor's prices are to exclude all applicable commodity taxes (GST/HST/QST)? Similarly, will the Crown please amend Annex E and F to include reference to QST?

RESPONSE 19:

Canada will not make the requested changes. An Amendment to the resulting contract will be made only if and when the implementation of the Canada/Quebec Comprehensive Integrated Tax Coordination Agreement requires that an amendment be made.

QUESTION 20:

- Annex A SOW General states that The Class 1, 2, 3 PBX must include all operating system software, back-up and restore utility software, and licenses for a fully operational and configured system. Many OEMs rely on the purchase of non-OEM provided servers to provide for additional storage needs or certain features/functionality.
- This allows clients to utilize their own existing servers and use virtualization if desired, minimizing costs.
- Please confirm that, if the software requires one or more additional servers, the server(s) will be provided by Canada.

RESPONSE 20:

At Annex A - SOW, section 5, Telecommunication Products, subsection 5.1 Telephony, article (37);

DELETE:

article (37) in its entirety;

INSERT:**(37) a. Environmental Conditions:**

The environmental conditions which are present in the SDPs require that the Telecommunication Products be energy efficient in producing minimal BTU's and consuming minimal WATTS. These environmental requirements are in line with Canada's Policy on Green Procurement to benefit the environment by contributing to environmental objectives, such as improving energy efficiency.

(37) b. Canada Supplied Equipment:

In consideration of the potential requirement for additional storage in support of proposed vendor software solutions for a fully operational and configured systems; Canada confirms that if the software requires one or more additional servers, the server(s) will be provided by Canada.

QUESTION 21:

- With 5 business days remaining prior to the close date of this solicitation, none of our queries to the Crown have been answered. All of our questions were submitted prior to the original deadline for queries which was February 17.
- The Crown's response to these queries is critical as we are unable to finalize our proposed offering without them. Therefore, we would like to reiterate our original request for a 3-week extension to the closing date of this solicitation.
- Please confirm that the Crown will respond to all outstanding vendor queries and provide an extension to the close date that will be three weeks following the day on which the outstanding answers are released.

RESPONSE 21:

Please see response to question 17.

Solicitation No. - N° de l'invitation

G9566-110064/A

Amd. No. - N° de la modif.

005

Buyer ID - Id de l'acheteur

015eo

Client Ref. No. - N° de réf. du client

G9566-110064

File No. - N° du dossier

015eoG9566-110064

CCC No./N° CCC - FMS No/ N° VME

QUESTION 22:

- Reference to this tender, I want to make sure that we can submit our proposal response in French? And if so, it will not cause a prejudice regarding our submission.

RESPONSE 22:

Bidders may submit their proposal response in the language of their choice and it will not be grounds for any prejudice to the evaluation process.