

RETURN BIDS TO:
RETOURNER LES SOUMISSIONS À:
Bid Receiving - PWGSC / Réception des soumissions -
TPSGC
11 Laurier St. / 11, rue Laurier
Place du Portage , Phase III
Core 0A1 / Noyau 0A1
Gatineau, Québec K1A 0S5
Bid Fax: (819) 997-9776

SOLICITATION AMENDMENT MODIFICATION DE L'INVITATION

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address
Raison sociale et adresse du
fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution
Training and Specialized Services Division/Division de
la formation et des services spécialisés
11 Laurier St. / 11, rue Laurier
10C1, Place du Portage
Gatineau, Québec K1A 0S5

Title - Sujet HEALTH SERVICES-TORONTO IHC	
Solicitation No. - N° de l'invitation 47131-147435/B	Amendment No. - N° modif. 001
Client Reference No. - N° de référence du client 1000307435	Date 2013-01-15
GETS Reference No. - N° de référence de SEAG PW-\$\$ZH-115-25249	
File No. - N° de dossier 115zh.47131-147435	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2013-01-29	Time Zone Fuseau horaire Eastern Standard Time EST
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Tanguay, Mike	Buyer Id - Id de l'acheteur 115zh
Telephone No. - N° de téléphone (819) 956-0545 ()	FAX No. - N° de FAX (819) 956-2675
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

Amendment No. 001
Solicitation No.: 47131-147435/B

The purpose of this amendment is to provide answers to supplier's questions relating to this solicitation.

QUESTIONS AND ANSWERS

Question 1

Who conducts the training referred to on page 31 of the RFP, 5. Training of Medical Resources(i.e. Canada Border Services Agency (CBSA) medical officer, CBSA security officer etc.)?

Answer 1

As per annex A - Statement of Work , Article 5 Training of Medical Resources, the training will be provided by CBSA staff.

Question 2

Is a certificate offered upon completion of said training or is there any specific certification required from the physician/psychiatrist or nurse at the time of bid closing?

Answer 2

No certificates will be provided upon completion of said training. No specific certification is required from the physician/psychiatrist or nurse regarding said training at the time of bid closing.

Question 3

What is/are the actual job titles for the three positions?

Answer 3

As per Annex A - Statement of Work, Article 3.1.1, 3.1.2 and 3.1.3 the actual job titles are Licenced Physician, Registered nurse and Licensed Psychiatrist.

Question 4

Which lab and x-ray facility is used for the assessments?

Answer 4

There are various medical providers whose services are used.

Question 5

Who is our direct physician public health and communicable disease liaison?

Answer 5

The direct physician public health and communicable disease liaison is the Provincial Authority or whichever physician or medical authority responsible for the file at that time. A specific name cannot be provided at this time.

Question 6

Are translation services available at all times for assessments?

Answer 6

If the client being assessed does not speak/understand English or French, a guard or CBSA officer will assist in the translations. If not, then interpreter services will be made available.

Question 7

Please confirm that cost of the items listed in Annex A is the responsibility of CBSA.

Answer 7

As per Annex A - Statement of Work, Article 3 - Scope of Work:

"The Contractor is responsible for stocking, controlling and maintaining a limited supply of over-the-counter (OTC) medications as well as specific prescription medications and medical supplies to stock a portable emergency kit, as described in Attachment 1 to Annex A, for emergency situations at the IHC. The Contractor must establish and maintain a computerized control, tracking and monitoring system for all OTC and prescription medications and the medical supplies included in the portable emergency kit. A monthly invoice will be provided as required to the CBSA Chief of Operations requesting to replenish any item in the portable emergency kit and must be accompanied by a copy of the control, tracking and monitoring log identifying usage and supply level for the requested items."

Any additional medications or medical office supplies or services beyond the list at Attachment 1 to Annex A are the responsibility of the Contractor.

Question 8

Please refer to Attachment 1 to Part 4 – 1.1.1 Mandatory Technical Criteria – MT4 "The bidder must provide written confirmation from professional authorities that each proposed resource in MT1 has:

b. always been in good standing with the College of Nurses of Ontario and any other equivalent body that the nurse reported during his/her practice, outside the Province of Ontario".

The College of Nurses of Ontario (CNO) has stated that they will not provide additional written confirmation aside from the information found on the CNO website detailing information on registered nurses. Would a copy of this information, printed from the website for each proposed RN, be considered acceptable in fulfilling the requirement at MT4 b.?

Answer 8

A printed copy of the information found on the College of Nurses of Ontario website for each proposed Registered Nurse would be considered acceptable in fulfilling the requirement at MT4 b.

Question 9

Please refer to Annex A – 3. Scope of Work where it states "A special purpose room is available for the use of a Physician, Psychiatrist and Nurse...The CBSA will also provide the required secure storage equipment for all medications and medical supplies."

Could the client please confirm that the successful bidder would have exclusive use of the above mentioned special purpose room and/or full control over the permission and access to the secure storage of contents.

Answer 9

We confirm that the successful bidder would have exclusive use of the special purpose room referred to in Part 3 - Scope of Annex A - Statement of Work.

Question 10

Please refer to Annex A – Section 3.1.1.1 Coverage "The physician (s) must also be available to the Immigration Holding Centre (IHC) and to the Nurse (s) by telephone 24 hours a day to provide advice and medical instructions."

Solicitation No. - N° de l'invitation

47131-147435/B

Amd. No. - N° de la modif.

001

Buyer ID - Id de l'acheteur

115zh

Client Ref. No. - N° de réf. du client

1000307435

File No. - N° du dossier

115zh47131-147435

CCC No./N° CCC - FMS No/ N° VME

Could the client please provide an estimate (historically) of the number of time a physician would be called to provide support, advice and medical instructions to the IHC and nurse (s)? Additionally, can the physician providing this support/information be the "back-up" physician or would it be acceptable to provide another qualified physician?

Answer 10

The physician is usually called daily at least once or twice to provide advice or medical instructions outside work hours. CBSA will accept the possibility of having a backup physician who must however be familiar with the facility, it's policy and procedures.

Question 11

What is the average patient load (number of patients) per physician per hour?

Answer 11

The physician sees on average 20 patients per visit, equivalent to about 6.5 per hour.

ALL OTHER TERMS AND CONDITIONS REMAIN THE SAME
