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**TPSGC**  
**11 Laurier St. / 11, rue Laurier**  
**Place du Portage , Phase III**  
**Core 0A1 / Noyau 0A1**  
**Gatineau, Québec K1A 0S5**  
**Bid Fax: (819) 997-9776**

**SOLICITATION AMENDMENT**  
**MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

**Comments - Commentaires**  
This document contains a Security Requirement

**Vendor/Firm Name and Address**  
**Raison sociale et adresse du**  
**fournisseur/de l'entrepreneur**

**Issuing Office - Bureau de distribution**  
Business Management and Consulting Services Division  
/ Division des services de gestion des affaires et de  
consultation  
11 Laurier St. / 11, rue Laurier  
10C1, Place du Portage  
Gatineau, Québec K1A 0S5

<b>Title - Sujet</b> EFT REMITTANCE SERVICE	
<b>Solicitation No. - N° de l'invitation</b> EN891-132308/A	<b>Amendment No. - N° modif.</b> 002
<b>Client Reference No. - N° de référence du client</b> 20132308	<b>Date</b> 2013-05-06
<b>GETS Reference No. - N° de référence de SEAG</b> PW-\$\$ZG-410-25983	
<b>File No. - N° de dossier</b> 410zg.EN891-132308	<b>CCC No./N° CCC - FMS No./N° VME</b>
<b>Solicitation Closes - L'invitation prend fin</b> <b>at - à 02:00 PM</b> <b>on - le 2013-06-07</b>	<b>Time Zone</b> <b>Fuseau horaire</b> Eastern Daylight Saving Time EDT
<b>F.O.B. - F.A.B.</b> <b>Plant-Usine:</b> <input type="checkbox"/> <b>Destination:</b> <input checked="" type="checkbox"/> <b>Other-Autre:</b> <input type="checkbox"/>	
<b>Address Enquiries to: - Adresser toutes questions à:</b> Gagnon, Jocelyne C.	<b>Buyer Id - Id de l'acheteur</b> 410zg
<b>Telephone No. - N° de téléphone</b> (819) 956-0575 ( )	<b>FAX No. - N° de FAX</b> (819) 956-2675
<b>Destination - of Goods, Services, and Construction:</b> <b>Destination - des biens, services et construction:</b>	

**Instructions: See Herein**  
**Instructions: Voir aux présentes**

<b>Delivery Required - Livraison exigée</b>	<b>Delivery Offered - Livraison proposée</b>
<b>Vendor/Firm Name and Address</b> <b>Raison sociale et adresse du fournisseur/de l'entrepreneur</b>	
<b>Telephone No. - N° de téléphone</b> <b>Facsimile No. - N° de télécopieur</b>	
<b>Name and title of person authorized to sign on behalf of Vendor/Firm</b> <b>(type or print)</b> <b>Nom et titre de la personne autorisée à signer au nom du fournisseur/</b> <b>de l'entrepreneur (taper ou écrire en caractères d'imprimerie)</b>	
<b>Signature</b>	<b>Date</b>

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**Amendment 002 - RFP EN891-132308/A**

This solicitation amendment 002 is raised to answer Bidder's questions on the Request for Proposal EN891-132308/A.:

**IMPORTANT NOTICE TO SUPPLIERS**

Government of Canada is moving its Government Electronic Tendering Service from MERX to [Buyandsell.gc.ca/tenders](http://Buyandsell.gc.ca/tenders) on June 1, 2013.

Starting June 1, 2013, federal government tenders (tender notices and bid solicitation documents) will be published and available free of charge on a Government of Canada Web site on [Buyandsell.gc.ca/tenders](http://Buyandsell.gc.ca/tenders).

The Government Electronic Tendering Service on [Buyandsell.gc.ca/tenders](http://Buyandsell.gc.ca/tenders) will be the sole authoritative source for Government of Canada tenders that are subject to trade agreements or subject to departmental policies that require public advertising of tenders.

Get more details in the Frequently Asked Questions section of [Buyandsell.gc.ca/tenders](http://Buyandsell.gc.ca/tenders).

After June 1, 2013, all tenders and related documents and amendments will be on [Buyandsell.gc.ca/tenders](http://Buyandsell.gc.ca/tenders).

On June 1, 2013, suppliers must go to [Buyandsell.gc.ca/tenders](http://Buyandsell.gc.ca/tenders) to check for amendments to any tender opportunities that they have been following on MERX prior to June 1.

Bookmark [Buyandsell.gc.ca/tenders](http://Buyandsell.gc.ca/tenders) now to be ready for June 1!

**Questions**

**Question 1:** We are requesting an extension of the solicitation close date from May 22, 2013 to June 21, 2013.

**Answer 1:** Canada agrees to extend the solicitation close date from May 22, 2013 to June 7th, 2013.

**Question 2:** On page 14 Section D Collateral Charges on Transactions Greater than or Equal to \$50 million please explain/ define which transaction flows you are referring to in the following: "A firm Basis point spread (bps) rate will be paid on all individual transactions received that are greater than, or equal to, \$50 million....."

**Answer 2:** Canada is referring to individual direct deposit or wire transfer transactions received that are greater than, or equal to, \$50 million.

**Question 3:** Please provide us with total historical daily incoming values and volumes for Direct Deposits and Wire Payments. Please indicate peak value and volume days during each month.

**Answer 3:** Historical daily volumes and values have been provided as Annex A - Appendix 6.4.

**Question 4:** Please provide us with the number of sub-accounts required.

**Answer 4:** Table B1 of the Pricing Schedule provides forecasted Departmental Office set-up volumes for each contract year. Canada expects the Contractor to set-up 100 Departmental Offices in the first contract

year, with much smaller set-up volumes occurring in subsequent years. Per section 2.3 of Annex A, the Contractor must open sub-accounts for each departmental office. Note that the inclusion of volumetric data does not represent a commitment by Canada that Canada's future usage of the services described in the bid solicitation will be consistent with this data.

**Question 5:** Under Annex A, section 2.4, i: The Contractor must post each individual EFT remittance received to the appropriate sub-account within one (1) hour of receipt. Most of the time, payments are received the day before the due date. As an example, shall the Contractor post the EFT remittance within one (1) hour of receipt if payments are received at 16h30?

**Answer 5:** For direct deposit transactions received before the due date, the Contractor shall post the remittance to the appropriate sub-account within one hour of the payment extract on the due date. They should not be posted prior to the due date.

**Question 6:** Under Annex A, Section 3.1, Reporting Requirements, is it acceptable for the Contractor to send the reports by fax instead of EDI files?

**Answer 6:** Canada requires the Contractor to provide EDI electronic bank statements. Faxes will not be acceptable to Canada.

**Question 7:** Under Annex A, Section 3.2, Online reporting (sections i to viii) - is it acceptable for the Contractor to provide online reporting on some information only as describe below:

1. All data will be available for wires, but only the following data will be provided for EFT:  
date/amount/originator short name.

**Answer 7.1:** Canada requires that all of the information listed in Section 3.2 (viii) of the Statement of Work be provided for direct deposit transactions.

2. The reason or justification for correction will not be provided.

**Answer 7.2:** For adjustments, Canada requires information regarding the reason for the adjustment be made available through the online reporting tool.

3. PWGSC will choose an Administrator for the Internet Banking Solutions who will grant access to other users for each account.

**Answer 7.3:** This would be acceptable to Canada.

4. Archive data is available for 3 months.

**Answer 7.4:** Canada requires the Contractor to maintain availability of data on the online reporting tool for a minimum of six months.

**Question 8:** Under Annex A, Section 4.1, implementation service (v and vi) - What is the maximum delay for implementation following the contractor selection if additional development is needed to deliver on the requirements?

**Answer 8:** Full implementation of existing EFT participating departmental offices must be completed within 2 months of contract award.

Solicitation No. - N° de l'invitation

EN891-132308/A

Amd. No. - N° de la modif.

002

Buyer ID - Id de l'acheteur

410zg

Client Ref. No. - N° de réf. du client

20132308

File No. - N° du dossier

410zgEN891-132308

CCC No./N° CCC - FMS No/ N° VME

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**Question 9:** Can you please provide the historical and forecasted volumes for wire and direct deposit investigation requests?

**Answer 9:** Historical and forecasted volumes for EFT remittances investigation requests have been provided as Annex A - Appendix 8. Information by transaction type is not available.

A – Historical Total Daily Transaction Volumes and Values (April 1<sup>st</sup>, 2010 – March 31<sup>st</sup>, 2011)

Daily Total Transaction Volumes and Values		
Date (dd/mm/yyyy)	Amount	Volume
01/04/2010	\$ 1,207,196.61	6
05/04/2010	\$ 1,217,283.77	5
06/04/2010	\$ 2,015,004.63	7
07/04/2010	\$ 403,302.00	5
08/04/2010	\$ 4,619,577.85	14
09/04/2010	\$ 2,326,401.58	8
12/04/2010	\$ 404,118.15	6
13/04/2010	\$ 554,001,380.50	14
14/04/2010	\$ 404,983.80	2
15/04/2010	\$ 3,784,148.10	12
16/04/2010	\$ 4,013,458.37	13
19/04/2010	\$ 1,116,135.27	7
20/04/2010	\$ 736,208,858.93	9
21/04/2010	\$ 820,807.11	4
22/04/2010	\$ 3,200,600.60	10
23/04/2010	\$ 2,479,183.21	14
26/04/2010	\$ 912,793.42	3
27/04/2010	\$ 1,071,790.18	5
28/04/2010	\$ 2,502,412.98	8
29/04/2010	\$ 2,814,200.94	7
30/04/2010	\$ 79,065,213.79	17
03/05/2010	\$ 1,601,355.62	6
04/05/2010	\$ 9,704,527.40	40
05/05/2010	\$ 2,892,653.41	15
06/05/2010	\$ 1,936,245.00	7
07/05/2010	\$ 982,536.05	7
10/05/2010	\$ 3,201,391.65	11
11/05/2010	\$ 2,834,696.57	11
12/05/2010	\$ 2,000,275.00	2
13/05/2010	\$ 9,220,320.92	11
14/05/2010	\$ 5,214,679.90	18
17/05/2010	\$ 1,545.50	8
18/05/2010	\$ 467,796.28	9
19/05/2010	\$ 1,308,577.43	7
20/05/2010	\$ 6,308,459.80	12
21/05/2010	\$ 4,378,910.79	8
25/05/2010	\$ 2,410,516.19	8
26/05/2010	\$ 3,666,428.33	14
27/05/2010	\$ 3,654,214.80	17

Daily Total Transaction Volumes and Values		
Date (dd/mm/yyyy)	Amount	Volume
28/05/2010	\$ 10,818,976.17	18
31/05/2010	\$ 43,555,006.88	35
01/06/2010	\$ 321,462,695.37	29
02/06/2010	\$ 821,490.71	8
03/06/2010	\$ 609,254.98	5
04/06/2010	\$ 2,017,001.47	13
07/06/2010	\$ 2,295,707.75	11
08/06/2010	\$ 5,402,917.00	17
09/06/2010	\$ 3,939.26	4
10/06/2010	\$ 1,666,717.54	18
11/06/2010	\$ 3,709,608.41	21
14/06/2010	\$ 739.20	2
15/06/2010	\$ 8,019,064.93	38
16/06/2010	\$ 409,218.52	5
17/06/2010	\$ 13,210,396.05	15
18/06/2010	\$ 4,823,021.17	16
21/06/2010	\$ 12,548,698.38	26
22/06/2010	\$ 5,829,203.06	19
23/06/2010	\$ 77,389,518.91	8
24/06/2010	\$ 4,051,150.16	21
25/06/2010	\$ 4,070,888.99	19
28/06/2010	\$ 1,702,966.64	9
29/06/2010	\$ 11,170,463.09	21
30/06/2010	\$ 225,193,380.95	42
02/07/2010	\$ 13,301,453.96	28
05/07/2010	\$ 1,588,617.11	4
06/07/2010	\$ 48,007,093.53	8
07/07/2010	\$ 5,758,561.32	22
08/07/2010	\$ 2,246,671.96	13
09/07/2010	\$ 3,201,560.10	15
12/07/2010	\$ 3,002,407.07	12
13/07/2010	\$ 6,398,834.13	16
14/07/2010	\$ 2,439,122.08	13
15/07/2010	\$ 15,293,745.05	29
16/07/2010	\$ 3,681,121.72	16
20/07/2010	\$ 85,061,360.21	67
21/07/2010	\$ 225,110.36	7
22/07/2010	\$ 1,216,394.56	6
23/07/2010	\$ 8,028,973.96	24

Daily Total Transaction Volumes and Values		
Date (dd/mm/yyyy)	Amount	Volume
26/07/2010	\$ 471,579.51	6
27/07/2010	\$ 5,152,963.57	16
28/07/2010	\$ 3,214,234.85	12
29/07/2010	\$ 1,968,183.76	11
30/07/2010	\$ 49,929,322.28	31
03/08/2010	\$ 125,518,350.84	23
04/08/2010	\$ 3,255,388.05	12
05/08/2010	\$ 4,889,271.22	12
06/08/2010	\$ 1,264,363.79	14
09/08/2010	\$ 1,600,367.06	5
10/08/2010	\$ 1,205,935.00	5
11/08/2010	\$ 4,986,161.23	18
12/08/2010	\$ 205,001,699.15	27
13/08/2010	\$ 2,431,599.02	15
16/08/2010	\$ 4,710,265.64	21
17/08/2010	\$ 3,630,777.03	16
18/08/2010	\$ 1,380,194.94	12
19/08/2010	\$ 12,593,074.96	21
20/08/2010	\$ 51,544,160.43	48
23/08/2010	\$ 404,509.95	5
24/08/2010	\$ 1,763,989.06	6
25/08/2010	\$ 2,603,262.70	15
26/08/2010	\$ 2,424,408.89	10
27/08/2010	\$ 3,884,204.24	17
30/08/2010	\$ 7,520,737.11	14
31/08/2010	\$ 37,466,806.05	42
01/09/2010	\$ 31,846,138.74	23
02/09/2010	\$ 7,667,074.18	26
03/09/2010	\$ 1,274,387.83	9
07/09/2010	\$ 2,860,017.05	10
08/09/2010	\$ 291,535.47	11
09/09/2010	\$ 20,290,327.06	11
10/09/2010	\$ 2,222,246.77	14
13/09/2010	\$ 1,633,021.94	10
14/09/2010	\$ 1,661,214.19	10
15/09/2010	\$ 28,702,448.95	32
16/09/2010	\$ 12,472,079.64	12
17/09/2010	\$ 8,060,245.28	27
20/09/2010	\$ 55,166,808.86	41
21/09/2010	\$ 5,707,604.05	19
22/09/2010	\$ 2,318,017.72	8
23/09/2010	\$ 63,976,944.61	11
24/09/2010	\$ 3,369,816.36	22
27/09/2010	\$ 2,067,285.63	9
28/09/2010	\$ 2,002,466.38	11

Daily Total Transaction Volumes and Values		
Date (dd/mm/yyyy)	Amount	Volume
29/09/2010	\$ 5,130,248.17	9
30/09/2010	\$ 184,405,478.76	44
01/10/2010	\$ 862,255,323.68	36
04/10/2010	\$ 4,965,051.58	19
05/10/2010	\$ 1,106,364.15	12
06/10/2010	\$ 2,700,125.48	19
07/10/2010	\$ 8,882,064.55	18
08/10/2010	\$ 4,615,837.31	11
12/10/2010	\$ 443,942.66	6
13/10/2010	\$ 3,608,356.46	18
14/10/2010	\$ 6,046,311.17	15
15/10/2010	\$ 5,086,336.06	34
18/10/2010	\$ 863,379.86	7
19/10/2010	\$ 3,515,449.55	16
20/10/2010	\$ 51,446,579.85	38
21/10/2010	\$ 1,790,102.02	19
22/10/2010	\$ 1,693,247.21	20
25/10/2010	\$ 2,372,334.15	15
26/10/2010	\$ 4,634,656.52	18
27/10/2010	\$ 659,704.83	21
28/10/2010	\$ 23,927,147.59	35
29/10/2010	\$ 169,109,009.67	45
01/11/2010	\$ 11,521,146.26	16
02/11/2010	\$ 3,983,720.49	18
03/11/2010	\$ 2,972,942.28	10
04/11/2010	\$ 2,794,746.15	17
05/11/2010	\$ 1,618,259.47	16
08/11/2010	\$ 702,862.08	5
09/11/2010	\$ 5,885,340.72	11
10/11/2010	\$ 1,720,615.34	20
12/11/2010	\$ 10,043,222.28	21
15/11/2010	\$ 436,629.00	17
16/11/2010	\$ 1,387,823.94	22
17/11/2010	\$ 243,121.75	8
18/11/2010	\$ 7,622,347.29	15
19/11/2010	\$ 2,876,771.56	24
22/11/2010	\$ 65,769,826.15	31
23/11/2010	\$ 3,477,690.31	18
24/11/2010	\$ 1,998,953.34	17
25/11/2010	\$ 1,578,963.97	13
26/11/2010	\$ 3,032,214.24	19
29/11/2010	\$ 4,613,831.47	15
30/11/2010	\$ 168,602,827.53	76
01/12/2010	\$ 393,353,667.88	108
02/12/2010	\$ 7,783,167.99	11

Daily Total Transaction Volumes and Values		
Date (dd/mm/yyyy)	Amount	Volume
03/12/2010	\$ 7,009,524.85	26
06/12/2010	\$ 450,961.55	10
07/12/2010	\$ 1,521,620.49	11
08/12/2010	\$ 83,290.18	8
09/12/2010	\$ 3,330,391.50	24
10/12/2010	\$ 606,223.83	13
13/12/2010	\$ 2,148,016.51	15
14/12/2010	\$ 555,169.27	11
15/12/2010	\$ 1,762,820.45	21
16/12/2010	\$ 15,632,705.24	31
17/12/2010	\$ 3,416,536.04	25
20/12/2010	\$ 15,191,848.57	19
21/12/2010	\$ 17,585,941.25	33
22/12/2010	\$ 8,397,836.24	14
23/12/2010	\$ 1,856,540.71	21
24/12/2010	\$ 30,589,779.53	19
29/12/2010	\$ 9,979,242.46	20
30/12/2010	\$ 16,322,615.94	21
31/12/2010	\$ 275,353,685.79	43
04/01/2011	\$ 7,310,552.62	15
05/01/2011	\$ 10,772,561.77	23
06/01/2011	\$ 978,719.01	18
07/01/2011	\$ 9,887,755.93	27
10/01/2011	\$ 2,324,779.84	12
11/01/2011	\$ 1,744,113.82	11
12/01/2011	\$ 1,998,376.32	17
13/01/2011	\$ 13,731,477.87	20
14/01/2011	\$ 7,813,198.53	34
17/01/2011	\$ 7,390,217.10	26
18/01/2011	\$ 3,784,472.12	19
19/01/2011	\$ 3,393,874.39	23
20/01/2011	\$ 91,357,086.95	60
21/01/2011	\$ 2,343,174.47	23
24/01/2011	\$ 3,273,188.07	23
25/01/2011	\$ 6,741,506.79	25
26/01/2011	\$ 81,001,378.92	18
27/01/2011	\$ 6,713,940.31	29
28/01/2011	\$ 5,497,774.42	30
31/01/2011	\$ 127,692,000.98	70
01/02/2011	\$ 18,378,120.32	36
02/02/2011	\$ 3,746,299.86	24
03/02/2011	\$ 4,655,108.06	29
04/02/2011	\$ 5,523,974.59	41

Daily Total Transaction Volumes and Values		
Date (dd/mm/yyyy)	Amount	Volume
07/02/2011	\$ 2,339,863.16	31
08/02/2011	\$ 1,101,897.12	38
09/02/2011	\$ 451,508.76	24
10/02/2011	\$ 17,439,601.92	52
11/02/2011	\$ 7,100,882.50	40
14/02/2011	\$ 7,762,002.46	38
15/02/2011	\$ 8,353,052.53	40
16/02/2011	\$ 9,823,679.46	39
17/02/2011	\$ 7,844,742.56	31
18/02/2011	\$ 4,706,716.52	41
22/02/2011	\$ 63,660,661.90	87
23/02/2011	\$ 9,642,903.57	41
24/02/2011	\$ 4,102,874.09	39
28/02/2011	\$ 245,830,110.34	144
01/03/2011	\$ 555,257,226.71	52
02/03/2011	\$ 7,567,528.17	33
03/03/2011	\$ 3,502,329.32	45
04/03/2011	\$ 711,968.12	32
07/03/2011	\$ 1,037,403.42	28
08/03/2011	\$ 4,229,944.92	29
09/03/2011	\$ 2,456,887.98	29
10/03/2011	\$ 6,570,027.03	35
11/03/2011	\$ 132,173,822.06	44
14/03/2011	\$ 2,224,153.93	40
15/03/2011	\$ 54,681,754.14	42
16/03/2011	\$ 64,014,858.26	47
17/03/2011	\$ 359,684,248.48	53
18/03/2011	\$ 3,233,201.96	36
21/03/2011	\$ 350,376,152.38	58
22/03/2011	\$ 9,373,042.76	31
23/03/2011	\$ 2,907,063.41	39
24/03/2011	\$ 2,521,823.35	43
25/03/2011	\$ 16,044,373.94	52
28/03/2011	\$ 25,935,776.03	46
29/03/2011	\$ 20,316,062.74	43
31/03/2011	\$ 1,302,038,127.72	180

**B – Historical Total Daily Transaction Volumes and Values (April 1<sup>st</sup>, 2011 – March 31<sup>st</sup>, 2012)**

Daily Total Transaction Volumes and Values		
Date (dd/mm/yyyy)	Amount	Volume
01/04/2011	\$ 379,523,466.12	78
04/04/2011	\$ 35,871,614.05	37
05/04/2011	\$ 1,296,585.27	30
06/04/2011	\$ 6,883,812.15	39
07/04/2011	\$ 9,421,751.77	60
08/04/2011	\$ 6,962,871.41	28
11/04/2011	\$ 210,715,737.35	32
12/04/2011	\$ 2,240,606.62	27
13/04/2011	\$ 2,244,138.35	25
14/04/2011	\$ 9,484,580.82	45
15/04/2011	\$ 3,646,744.44	69
18/04/2011	\$ 138,147,461.72	42
19/04/2011	\$ 5,108,166.59	49
20/04/2011	\$ 56,801,261.78	74
21/04/2011	\$ 6,795,970.02	74
25/04/2011	\$ 7,621,875.27	54
26/04/2011	\$ 37,174,037.01	51
27/04/2011	\$ 7,897,214.58	69
28/04/2011	\$ 24,171,290.61	89
29/04/2011	\$ 220,606,462.05	178
02/05/2011	\$ 49,936,990.97	111
03/05/2011	\$ 23,725,199.91	66
04/05/2011	\$ 1,279,722.17	67
05/05/2011	\$ 5,832,906.01	46
06/05/2011	\$ 5,608,959.70	63
09/05/2011	\$ 4,146,679.89	41
10/05/2011	\$ 3,214,028.27	44
11/05/2011	\$ 3,859,359.33	40
12/05/2011	\$ 3,753,868.45	55
13/05/2011	\$ 2,434,675.80	49
16/05/2011	\$ 2,956,831.78	43
17/05/2011	\$ 8,255,515.12	42
18/05/2011	\$ 3,680,335.73	49
19/05/2011	\$ 12,140,176.76	54
20/05/2011	\$ 114,027,556.61	81
24/05/2011	\$ 1,141,879,182.89	49
25/05/2011	\$ 16,346,062.19	58
26/05/2011	\$ 9,448,255.41	71
27/05/2011	\$ 33,950,123.88	71
30/05/2011	\$ 2,849,482.22	30

Daily Total Transaction Volumes and Values		
Date (dd/mm/yyyy)	Amount	Volume
31/05/2011	\$ 172,743,675.67	121
01/06/2011	\$ 2,230,527,795.56	106
02/06/2011	\$ 6,421,974.06	39
03/06/2011	\$ 3,029,043.27	56
06/06/2011	\$ 1,733,456.00	37
07/06/2011	\$ 4,252,867.77	42
08/06/2011	\$ 2,640,470.90	38
09/06/2011	\$ 3,334,662.87	75
10/06/2011	\$ 2,854,715.51	53
13/06/2011	\$ 11,608,608.53	44
14/06/2011	\$ 31,606,603.94	63
15/06/2011	\$ 11,932,024.31	64
16/06/2011	\$ 148,495,963.57	62
17/06/2011	\$ 156,565,029.28	76
20/06/2011	\$ 24,507,066.21	57
21/06/2011	\$ 820,127.70	39
22/06/2011	\$ 16,367,443.85	56
23/06/2011	\$ 4,894,085.18	66
24/06/2011	\$ 5,138,827.20	62
27/06/2011	\$ 7,954,480.61	65
28/06/2011	\$ 22,012,252.69	87
29/06/2011	\$ 62,942,198.70	75
30/06/2011	\$ 428,517,561.86	140
04/07/2011	\$ 34,275,150.45	76
05/07/2011	\$ 8,199,133.98	72
06/07/2011	\$ 42,697,521.69	71
07/07/2011	\$ 24,440,022.98	57
08/07/2011	\$ 23,659,461.43	51
11/07/2011	\$ 3,584,124.36	41
12/07/2011	\$ 3,793,327.09	57
13/07/2011	\$ 3,384,244.56	57
14/07/2011	\$ 8,724,121.75	57
15/07/2011	\$ 9,428,386.98	92
18/07/2011	\$ 2,310,102.38	58
19/07/2011	\$ 131,224,264.47	71
20/07/2011	\$ 94,467,795.49	83
21/07/2011	\$ 20,017,436.41	65
22/07/2011	\$ 9,898,808.21	85
25/07/2011	\$ 3,188,648.71	67
26/07/2011	\$ 7,038,196.70	77



Daily Total Transaction Volumes and Values		
Date (dd/mm/yyyy)	Amount	Volume
27/07/2011	\$ 8,885,938.91	113
28/07/2011	\$ 9,817,024.89	124
29/07/2011	\$ 128,539,093.05	155
02/08/2011	\$ 45,720,071.79	155
03/08/2011	\$ 1,372,849.78	79
04/08/2011	\$ 6,183,026.57	61
05/08/2011	\$ 8,266,241.54	62
08/08/2011	\$ 1,712,940.57	38
09/08/2011	\$ 1,827,735.80	48
10/08/2011	\$ 1,471,498.92	44
11/08/2011	\$ 40,711,385.14	62
12/08/2011	\$ 5,568,485.52	56
15/08/2011	\$ 1,755,629.39	51
16/08/2011	\$ 7,390,168.28	75
17/08/2011	\$ 11,431,182.56	58
18/08/2011	\$ 5,988,276.60	78
19/08/2011	\$ 9,529,766.23	69
22/08/2011	\$ 82,393,312.69	71
23/08/2011	\$ 5,846,585.92	62
24/08/2011	\$ 5,612,754.41	59
25/08/2011	\$ 36,643,290.38	64
26/08/2011	\$ 15,178,242.20	69
29/08/2011	\$ 4,514,450.95	67
30/08/2011	\$ 40,462,785.02	86
31/08/2011	\$ 239,084,610.91	110
01/09/2011	\$ 1,036,986,963.85	96
02/09/2011	\$ 2,728,598.83	54
06/09/2011	\$ 6,869,916.21	61
07/09/2011	\$ 1,298,950.27	46
08/09/2011	\$ 22,662,563.32	56
09/09/2011	\$ 32,221,852.29	50
12/09/2011	\$ 24,239,444.72	46
13/09/2011	\$ 4,074,642.04	40
14/09/2011	\$ 28,977.16	50
15/09/2011	\$ 37,971,064.89	71
16/09/2011	\$ 1,962,283.22	55
19/09/2011	\$ 7,155,493.21	46
20/09/2011	\$ 154,434,066.64	91
21/09/2011	\$ 3,739,733.69	54
22/09/2011	\$ 9,499,667.03	55
23/09/2011	\$ 16,036,858.42	62
26/09/2011	\$ 28,218,439.98	55
27/09/2011	\$ 33,881,803.44	73
28/09/2011	\$ 7,261,622.69	60
29/09/2011	\$ 9,674,617.54	67
30/09/2011	\$ 309,825,163.65	155

Daily Total Transaction Volumes and Values		
Date (dd/mm/yyyy)	Amount	Volume
03/10/2011	\$ 45,525,384.89	69
04/10/2011	\$ 5,090,254.96	45
05/10/2011	\$ 6,281,733.85	56
06/10/2011	\$ 4,834,579.76	63
07/10/2011	\$ 12,017,623.00	65
11/10/2011	\$ 3,676,082.62	62
12/10/2011	\$ 3,502,978.34	55
13/10/2011	\$ 6,992,102.22	59
14/10/2011	\$ 34,589,893.19	85
17/10/2011	\$ 1,766,673.07	73
18/10/2011	\$ 1,651,743.90	60
19/10/2011	\$ 9,289,866.05	87
20/10/2011	\$ 74,679,676.47	85
21/10/2011	\$ 20,673,248.31	57
24/10/2011	\$ 7,462,625.18	60
25/10/2011	\$ 9,105,281.23	64
26/10/2011	\$ 6,057,516.74	90
27/10/2011	\$ 139,255,282.09	106
28/10/2011	\$ 15,952,287.94	133
31/10/2011	\$ 145,140,979.36	140
01/11/2011	\$ 94,541,990.29	114
02/11/2011	\$ 3,064,481.08	68
03/11/2011	\$ 3,361,377.16	59
04/11/2011	\$ 96,779,738.67	50
07/11/2011	\$ 10,526,144.54	57
08/11/2011	\$ 11,990,247.50	44
09/11/2011	\$ 4,064,645.79	56
10/11/2011	\$ 11,918,342.82	61
14/11/2011	\$ 3,155,068.84	87
15/11/2011	\$ 4,750,006.52	81
16/11/2011	\$ 8,991,629.59	61
17/11/2011	\$ 22,757,885.34	77
18/11/2011	\$ 61,575,703.14	72
21/11/2011	\$ 256,774,189.43	88
22/11/2011	\$ 60,643,422.92	77
23/11/2011	\$ 10,057,637.85	60
24/11/2011	\$ 2,515,490.73	41
25/11/2011	\$ 8,075,703.59	69
28/11/2011	\$ 11,085,557.62	67
29/11/2011	\$ 28,414,957.00	104
30/11/2011	\$ 184,635,847.14	158
01/12/2011	\$ 382,850,385.96	125
02/12/2011	\$ 107,785,630.24	70
05/12/2011	\$ 27,797,866.91	70
06/12/2011	\$ 3,501,422.74	59
07/12/2011	\$ 3,403,988.76	48

Daily Total Transaction Volumes and Values		
Date (dd/mm/yyyy)	Amount	Volume
08/12/2011	\$ 5,353,685.44	47
09/12/2011	\$ 6,161,085.31	70
12/12/2011	\$ 7,962,822.81	53
13/12/2011	\$ 6,297,807.28	57
14/12/2011	\$ 1,495,677.47	67
15/12/2011	\$ 43,241,736.01	80
16/12/2011	\$ 12,119,893.51	96
19/12/2011	\$ 6,630,116.98	68
20/12/2011	\$ 126,382,188.36	78
21/12/2011	\$ 346,746,424.91	67
22/12/2011	\$ 74,040,498.27	86
23/12/2011	\$ 46,564,654.48	96
28/12/2011	\$ 16,666,951.25	94
29/12/2011	\$ 17,749,659.31	75
30/12/2011	\$ 125,031,461.00	139
03/01/2012	\$ 250,926,835.42	58
04/01/2012	\$ 14,019,083.30	49
05/01/2012	\$ 4,580,398.33	50
06/01/2012	\$ 5,970,791.85	63
09/01/2012	\$ 14,044,986.31	54
10/01/2012	\$ 8,862,618.27	47
11/01/2012	\$ 24,850,893.54	68
12/01/2012	\$ 60,287,282.60	81
13/01/2012	\$ 5,522,931.50	85
16/01/2012	\$ 1,704,372.05	45
17/01/2012	\$ 11,543,349.77	80
18/01/2012	\$ 17,566,867.86	81
19/01/2012	\$ 12,191,809.01	82
20/01/2012	\$ 126,973,075.03	115
23/01/2012	\$ 59,044,649.57	95
24/01/2012	\$ 4,566,628.29	79
25/01/2012	\$ 6,254,962.12	86
26/01/2012	\$ 14,512,065.02	96
27/01/2012	\$ 39,472,935.58	117
30/01/2012	\$ 18,514,882.94	152
31/01/2012	\$ 145,439,241.03	205
01/02/2012	\$ 34,596,063.66	128
02/02/2012	\$ 30,262,166.72	107
03/02/2012	\$ 3,538,430.47	85
06/02/2012	\$ 5,449,728.00	84
07/02/2012	\$ 27,476,140.42	68
08/02/2012	\$ 6,067,627.12	90
09/02/2012	\$ 15,360,416.03	76

Daily Total Transaction Volumes and Values		
Date (dd/mm/yyyy)	Amount	Volume
10/02/2012	\$ 3,263,262.68	99
13/02/2012	\$ 3,579,953.04	97
14/02/2012	\$ 72,424,789.21	94
15/02/2012	\$ 14,051,004.60	108
16/02/2012	\$ 6,716,248.25	86
17/02/2012	\$ 40,604,331.92	93
21/02/2012	\$ 116,694,564.68	156
22/02/2012	\$ 13,348,395.68	82
23/02/2012	\$ 50,750,882.83	108
24/02/2012	\$ 23,245,039.23	109
27/02/2012	\$ 7,136,244.20	101
28/02/2012	\$ 111,966,131.18	136
29/02/2012	\$ 264,771,901.26	177
01/03/2012	\$ 50,805,520.27	123
02/03/2012	\$ 45,256,576.49	100
05/03/2012	\$ 1,678,309.61	80
06/03/2012	\$ 7,060,919.00	75
07/03/2012	\$ 11,675,507.61	75
08/03/2012	\$ 3,968,665.35	79
09/03/2012	\$ 12,754,866.13	83
12/03/2012	\$ 52,300,243.93	80
13/03/2012	\$ 4,791,948.92	83
14/03/2012	\$ 2,683,448.11	68
15/03/2012	\$ 634,052,917.55	96
16/03/2012	\$ 131,210,667.61	94
19/03/2012	\$ 110,681,791.25	84
20/03/2012	\$ 70,368,228.52	89
21/03/2012	\$ 76,626,801.15	68
22/03/2012	\$ 11,001,517.03	86
23/03/2012	\$ 7,269,892.67	91
26/03/2012	\$ 39,195,226.38	81
27/03/2012	\$ 14,042,789.70	99
28/03/2012	\$ 76,320,441.69	127
29/03/2012	\$ 19,687,639.01	125
30/03/2012	\$ 2,072,744,223.06	241

C – Historical Total Daily Transaction Volumes and Values (April 1<sup>st</sup>, 2012 – March 31<sup>st</sup>, 2013)

\*\*Please note that daily historical data for the period from February 1<sup>st</sup>, 2013 to March 31<sup>st</sup>, 2013 is provided in this section but is not included in Appendices 6.1 to 6.3. This is due to the availability of additional statistical data at the time of this posting. \*\*

Daily Total Transaction Volumes and Values		
Date (dd/mm/yyyy)	Amount	Volume
02/04/2012	\$526,729,922.80	152
03/04/2012	\$21,996,876.04	105
04/04/2012	\$7,587,761.45	81
05/04/2012	\$8,842,254.31	86
09/04/2012	\$503,044,321.95	71
10/04/2012	\$25,971,449.27	66
11/04/2012	\$2,752,182.24	62
12/04/2012	\$5,244,101.79	84
13/04/2012	\$260,194,413.37	93
16/04/2012	\$26,711,234.04	76
17/04/2012	\$35,581,270.63	91
18/04/2012	\$2,906,426.09	82
19/04/2012	\$4,236,797.66	76
20/04/2012	\$244,709,757.56	126
23/04/2012	\$39,446,808.92	94
24/04/2012	\$11,488,561.53	104
25/04/2012	\$10,465,223.18	117
26/04/2012	\$38,774,469.79	185
27/04/2012	\$40,146,124.97	207
30/04/2012	\$201,807,768.46	268
01/05/2012	\$38,578,182.51	134
02/05/2012	\$3,408,071.14	88
03/05/2012	\$2,726,274.14	73
04/05/2012	\$4,984,637.52	88
07/05/2012	\$307,232,443.81	57
08/05/2012	\$1,216,179.40	54
09/05/2012	\$3,931,842.00	68
10/05/2012	\$22,599,541.81	60
11/05/2012	\$42,426,480.95	70
14/05/2012	\$4,934,640.88	67
15/05/2012	\$55,713,856.04	74
16/05/2012	\$7,148,141.04	94
17/05/2012	\$8,884,671.99	69
18/05/2012	\$16,600,327.46	98
22/05/2012	\$134,175,691.83	151
23/05/2012	\$9,177,017.36	68
24/05/2012	\$62,910,103.27	87
25/05/2012	\$9,701,132.71	103
28/05/2012	\$50,879,874.32	37
29/05/2012	\$10,058,808.70	103

Daily Total Transaction Volumes and Values		
Date (dd/mm/yyyy)	Amount	Volume
30/05/2012	\$13,100,945.26	88
31/05/2012	\$351,685,858.38	174
01/06/2012	\$3,488,212,755.25	144
04/06/2012	\$4,699,586.17	61
05/06/2012	\$3,046,706.17	62
06/06/2012	\$2,396,287.68	52
07/06/2012	\$8,199,521.76	60
08/06/2012	\$6,617,987.65	77
11/06/2012	\$1,247,667.22	49
12/06/2012	\$1,311,001.40	53
13/06/2012	\$2,374,017.75	79
14/06/2012	\$15,525,562.79	81
15/06/2012	\$265,293,006.91	112
18/06/2012	\$377,642,896.38	80
19/06/2012	\$20,360,886.16	73
20/06/2012	\$121,651,997.56	108
21/06/2012	\$7,886,839.22	74
22/06/2012	\$50,041,890.24	95
25/06/2012	\$48,435,742.78	98
26/06/2012	\$5,632,115.83	76
27/06/2012	\$47,580,727.31	121
28/06/2012	\$31,588,292.86	157
29/06/2012	\$260,252,370.26	164
03/07/2012	\$235,457,681.77	169
04/07/2012	\$4,566,397.60	55
05/07/2012	\$76,839,099.29	101
06/07/2012	\$2,095,680.63	75
09/07/2012	\$12,499,317.09	56
10/07/2012	\$14,175,216.61	60
11/07/2012	\$51,356,416.70	74
12/07/2012	\$142,747,355.16	85
13/07/2012	\$12,625,634.91	108
16/07/2012	\$24,879,838.69	72
17/07/2012	\$42,754,860.53	98
18/07/2012	\$10,043,931.73	102
19/07/2012	\$32,172,313.77	89
20/07/2012	\$107,680,264.53	134
23/07/2012	\$31,334,848.52	98
24/07/2012	\$28,021,117.43	101
25/07/2012	\$23,497,545.01	127

Daily Total Transaction Volumes and Values		
Date (dd/mm/yyyy)	Amount	Volume
26/07/2012	\$9,837,102.81	126
27/07/2012	\$29,008,857.10	166
30/07/2012	\$40,137,134.90	179
31/07/2012	\$119,249,536.53	209
01/08/2012	\$30,992,928.86	126
02/08/2012	\$22,842,976.06	99
03/08/2012	\$5,646,786.33	83
07/08/2012	\$13,398,718.23	102
08/08/2012	\$10,463,156.28	70
09/08/2012	\$2,829,214.32	75
10/08/2012	\$5,741,864.17	79
13/08/2012	\$769,875.26	59
14/08/2012	\$2,618,915.50	73
15/08/2012	\$24,384,301.55	100
16/08/2012	\$49,052,142.31	58
17/08/2012	\$8,056,681.65	85
20/08/2012	\$91,363,273.98	89
21/08/2012	\$9,770,051.27	69
22/08/2012	\$4,528,407.59	76
23/08/2012	\$33,070,369.98	74
24/08/2012	\$9,445,745.05	80
27/08/2012	\$47,615,822.76	85
28/08/2012	\$19,898,125.72	78
29/08/2012	\$12,071,721.39	85
30/08/2012	\$37,826,611.54	99
31/08/2012	\$120,822,248.36	181
04/09/2012	\$27,711,671.12	97
05/09/2012	\$2,501,309.52	54
06/09/2012	\$1,356,153.22	69
07/09/2012	\$3,727,972.23	71
10/09/2012	\$975,457.91	45
11/09/2012	\$17,450,336.49	76
12/09/2012	\$2,150,862.24	68
14/09/2012	\$9,800,564.12	95
17/09/2012	\$37,593,102.38	160
18/09/2012	\$2,119,015.64	75
19/09/2012	\$2,056,688.81	65
20/09/2012	\$93,335,750.67	94
21/09/2012	\$5,405,791.89	90
24/09/2012	\$3,783,025.59	66
25/09/2012	\$43,569,791.96	97
26/09/2012	\$16,910,656.14	94
27/09/2012	\$16,506,227.34	135
28/09/2012	\$121,724,967.55	213
01/10/2012	\$156,194,996.26	107
02/10/2012	\$6,038,612.48	75

Daily Total Transaction Volumes and Values		
Date (dd/mm/yyyy)	Amount	Volume
03/10/2012	\$26,741,654.73	71
04/10/2012	\$9,439,635.58	62
05/10/2012	\$19,114,990.35	65
09/10/2012	\$11,116,777.80	89
10/10/2012	\$6,883,653.27	90
11/10/2012	\$2,144,837.22	88
12/10/2012	\$67,344,990.91	126
15/10/2012	\$101,770,409.82	107
16/10/2012	\$66,167,915.87	103
17/10/2012	\$9,385,412.75	87
18/10/2012	\$7,068,769.19	88
19/10/2012	\$38,739,181.41	121
22/10/2012	\$88,274,362.73	125
23/10/2012	\$10,111,769.32	96
24/10/2012	\$31,098,610.25	94
25/10/2012	\$94,406,752.54	123
26/10/2012	\$8,954,575.54	175
29/10/2012	\$43,205,695.58	156
30/10/2012	\$28,942,686.87	168
31/10/2012	\$100,421,061.13	236
01/11/2012	\$39,470,703.38	172
02/11/2012	\$61,250,161.43	90
05/11/2012	\$4,351,047.95	60
06/11/2012	\$2,707,789.38	68
07/11/2012	\$3,711,502.07	85
08/11/2012	\$11,813,514.79	65
09/11/2012	\$12,423,462.90	93
13/11/2012	\$36,652,049.98	107
14/11/2012	\$31,372,832.43	116
15/11/2012	\$33,975,569.04	110
16/11/2012	\$8,100,063.35	106
19/11/2012	\$2,467,961.50	73
20/11/2012	\$172,335,517.03	112
21/11/2012	\$8,748,711.81	84
22/11/2012	\$1,503,245.72	47
23/11/2012	\$12,091,859.37	84
26/11/2012	\$6,354,334.47	70
27/11/2012	\$12,694,173.94	97
28/11/2012	\$42,853,026.16	116
29/11/2012	\$75,440,150.24	133
30/11/2012	\$176,479,947.38	208
03/12/2012	\$304,421,629.50	129
04/12/2012	\$48,379,906.16	88
05/12/2012	\$5,592,949.25	87
06/12/2012	\$92,355,147.94	89
07/12/2012	\$41,905,819.73	85

Daily Total Transaction Volumes and Values		
Date (dd/mm/yyyy)	Amount	Volume
10/12/2012	\$27,881,230.20	73
11/12/2012	\$99,729,513.24	78
12/12/2012	\$8,940,503.61	87
13/12/2012	\$12,125,358.24	81
14/12/2012	\$63,328,585.68	129
17/12/2012	\$2,560,121.59	89
18/12/2012	\$10,058,404.94	104
19/12/2012	\$12,174,834.58	93
20/12/2012	\$76,759,248.50	141
21/12/2012	\$56,676,977.29	150
24/12/2012	\$33,454,890.09	99
27/12/2012	\$92,246,060.31	117
28/12/2012	\$12,518,678.05	117
31/12/2012	\$232,771,682.61	120
02/01/2013	\$48,738,289.55	75
03/01/2013	\$4,558,140.46	72
04/01/2013	\$9,096,909.63	87
07/01/2013	\$7,848,180.47	64
08/01/2013	\$10,965,445.42	87
09/01/2013	\$57,971,042.14	112
10/01/2013	\$129,826,449.88	118
11/01/2013	\$13,057,502.14	138
14/01/2013	\$6,122,250.03	149
15/01/2013	\$18,560,526.12	157
16/01/2013	\$14,997,140.89	138
17/01/2013	\$10,778,011.97	132
18/01/2013	\$9,919,277.13	153
21/01/2013	\$205,956,924.59	73
22/01/2013	\$39,120,821.92	141
23/01/2013	\$11,525,857.11	123
24/01/2013	\$25,242,836.83	114
25/01/2013	\$48,706,726.53	141
28/01/2013	\$25,458,669.73	154
29/01/2013	\$16,267,887.58	167
30/01/2013	\$18,090,047.05	225
31/01/2013	\$159,284,219.58	285
01/02/2013	\$ 45,650,888.67	219
04/02/2013	\$ 8,969,438.22	108
05/02/2013	\$ 4,662,993.39	94
06/02/2013	\$ 4,182,884.93	87
07/02/2013	\$ 7,449,058.47	87
08/02/2013	\$ 4,622,091.26	100
11/02/2013	\$ 2,036,390.15	67

Daily Total Transaction Volumes and Values		
Date (dd/mm/yyyy)	Amount	Volume
12/02/2013	\$ 50,664,658.91	97
13/02/2013	\$ 7,595,458.71	87
14/02/2013	\$ 16,392,203.66	108
15/02/2013	\$ 23,148,523.81	122
19/02/2013	\$ 26,492,436.00	136
20/02/2013	\$ 102,972,925.34	141
21/02/2013	\$ 91,430,776.15	118
22/02/2013	\$ 96,380,043.92	144
25/02/2013	\$ 41,108,615.55	111
26/02/2013	\$ 18,775,425.36	143
27/02/2013	\$ 45,041,733.20	183
28/02/2013	\$ 131,334,404.98	242
01/03/2013	\$ 87,874,350.53	180
04/03/2013	\$ 10,038,282.00	112
05/03/2013	\$ 19,795,965.97	113
06/03/2013	\$ 3,934,768.55	113
07/03/2013	\$ 13,799,740.60	115
08/03/2013	\$ 45,110,172.35	116
11/03/2013	\$ 23,515,281.07	98
12/03/2013	\$ 6,198,524.13	93
13/03/2013	\$ 22,550,069.93	90
14/03/2013	\$ 23,418,197.98	120
15/03/2013	\$ 100,773,238.92	151
18/03/2013	\$ 6,617,989.40	88
19/03/2013	\$ 108,223,912.25	116
20/03/2013	\$ 161,464,971.77	129
21/03/2013	\$ 132,656,454.58	115
22/03/2013	\$ 132,078,294.59	166
25/03/2013	\$ 9,050,533.73	114
26/03/2013	\$ 32,014,670.77	143
27/03/2013	\$ 182,643,521.70	177
28/03/2013	\$ 1,153,627,115.06	313

Annex A – Appendix 8

Historical and forecasted volumes for EFT remittances investigation requests

Table 8.1) Historical volumes for EFT remittances investigation requests

April 2009 to March 2010	April 2010 to March 2011	April 2011 to March 2012	April 2012 to March 2013
7	99	125	172

Table 8.2) Forecasted volumes for EFT remittances investigation requests

Contract Year 1	Contract Year 2	Contract Year 3	Option Year 1	Option Year 2
215	230	230	230	230