

RETURN BIDS TO:
RETOURNER LES SOUMISSIONS À:
Bid Receiving - PWGSC / Réception des soumissions -
TPSGC
11 Laurier St./ 11 rue, Laurier
Place du Portage, Phase III
Core 0A1 / Noyau 0A1
Gatineau, Québec K1A 0S5
Bid Fax: (819) 997-9776

SOLICITATION AMENDMENT MODIFICATION DE L'INVITATION

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address
Raison sociale et adresse du
fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution
Scientific, Medical and Photographic Division /
Division de l'équipement scientifique, des produits
photographiques et pharmaceutiques
11 Laurier St./ 11 rue, Laurier
6B1, Place du Portage
Gatineau, Québec K1A 0S5

Title - Sujet KIOSK REPLACEMENT RFP	
Solicitation No. - N° de l'invitation 47054-124625/A	Amendment No. - N° modif. 002
Client Reference No. - N° de référence du client 1000304625	Date 2012-08-27
GETS Reference No. - N° de référence de SEAG PW-\$\$XQ-002-24695	
File No. - N° de dossier 002xq.47054-124625	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2012-09-24	Time Zone Fuseau horaire Eastern Daylight Saving Time EDT
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input checked="" type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Chevrier, Stéphane	Buyer Id - Id de l'acheteur 002xq
Telephone No. - N° de téléphone (819) 956-8224 ()	FAX No. - N° de FAX () -
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

Solicitation No. - N° de l'invitation

47054-124625/A

Amd. No. - N° de la modif.

002

Buyer ID - Id de l'acheteur

002xq

Client Ref. No. - N° de réf. du client

1000304625

File No. - N° du dossier

002xq47054-124625

CCC No./N° CCC - FMS No/ N° VME

Please refer to Amendment 002 on the following page.

SOLICITATION AMENDMENT 002

licitation amendment is raised to:

Address the following clarification questions submitted by potential bidders; and

Modify the RFP.

CLARIFICATION QUESTIONS AND ANSWERS

RFP Ref.	Title/Topic	CQ#	Clarification Question	CR#	Clarification Response
Attachment C to Part 4 Technical Proposal Evaluation & Submission Tables	Rated Requirements	CQ #2.1	RFP requirement R49 mentions usage of BMC Event manager to which the KMS should provide a mechanism to automatically send notifications to the client' BMC Event manager. Is it possible for CBSA to confirm the mode in which this interface has to be configured, e.g. pull mode or push mode and nature of information about the nature of notifications going through that channel?	CR #2.1	It's a "push" mode. The information of the notifications are not limited to State changes, Application out of communications to the Kiosk(s), Out of paper etc...
Annex A Statement of Work Section 6 General Project Requirements	Application Programming Interface	CQ#2.2	We understand from reading the RFP that the matcher delivered shall come with an API to render services such as de-duplication, insert and match, deletion, decision threshold or update of records. Does CBSA expect this API being web services based, Java enabled or both?	CR #2.2	Web Service is not expected, but acceptable. The API shall be callable and accessible from Java
Attachment C to Part 4 Technical Proposal Evaluation & Submission	Rated Requirements	CQ#2.3	The RFP states in requirement R78 some desirable solution features by stating that bidder's solution SHOULD include those features. Conditional statement brings up some ambiguity related to others dealing with the same topic but appearing as mandatory ones. Could CBSA help for a less ambiguous statement in the RFP related sections	CR #2.3	The Desirable Solution Features listed under R78 correspond to Part 4 Bid Solicitation # 47054-124625 Technical Evaluation and Submission Tables - Rated Requirements benefit CBSA by: <ul style="list-style-type: none"> - Allowing a degree of flexibility and control by CBSA to Adjust Quality, Printer Fonts, KMS source code

RFP Ref.	Title/Topic	CQ#	Clarification Question	CR#	Clarification Response
Tables					<p>software updates) over the proposed functionalities</p> <ul style="list-style-type: none"> - Providing scalability (Middleware API Future Development) - Document Reader Authentication) to support future development - Allowing a degree of customization for CBSA to meet their requirements (Dongle, Matcher Audit)
Attachment A to part 4 Bid Solicitation 47054-124625/A	Proof of Proposal	CQ#2.4	<p>In step 5 Attachment A to part 4, Bidders are supposed to come with a Kiosk solution under these conditions: "upon receiving notification from the Contracting Authority, the Bidder will be given a maximum of 7 business days to start the installation of the proposed solution. The installation must be completely functional, ready for use (confirmed by Canada) within 5 business days of the Bidder starting the installation (7.5 hrs/day) and include the following:</p> <ul style="list-style-type: none"> a. 4 copies of Iris Matcher software b. 1 Kiosk c. 1 Enrolment Centre Iris Camera including associated software and cabling d. 1 Kiosk in Pieces" <p>Does this Kiosk has to be the ultimate Kiosk design presented by the bidder or does the bidder may dispose of any design changes, modifications or interpretations adaptations (related to original RFP) until RFU is pronounced by the Client ?</p>	CR #2.4	<p>This question is related to the "design" of the Kiosk doesn't have to be the finished look as in production must be testable so the relative placement of the design is important.</p> <p>In the SOW 7b) Enclosure , we have the clause stating that the Kiosk Enclosure's layout must be accepted and approved by the Client, within two months of Contract Award"</p>
Bid Solicitation		CQ #2.5	<p>In the proposal for RFP, what is the level of description expected for the design of the kiosk's enclosure?</p>	CR #2.5	<p>Nothing has been asked in the RFP, from Bidders, description of the Kiosk's enclosure. But they are w provide any description, drawing, picture etc... Noth them to submit those information</p>
Bid Solicitation	Bid Solicitation Closing (page 1 of 253)	CQ #2.6	<p>We understand that an important aspect of the Nexus project's success is the support level during 5 years, at least. What is the service level expected by CBSA? Indeed, after a careful review of the CBSA's RFP for the Trusted Traveller Kiosk for the NEXUS project, we respectfully</p>	CR #2.6	<p>The service level is outlined in section 27 "Service Level Availability and Service Credits" of the Statement of A of the Resulting Contract of the Bid Solicitation and package and maintenance is in the Pricing section, Part 4.</p>

Invitation No. - N° de l'invitation
54-124625/A

Amd. No. - N° de la modif.
002

Buyer ID - Id de l'acheteur
002xq

Ref. No. - N° de réf. du client
4-124625

File No. - N° du dossier
002xq.47054-124625

CCC No./N° CCC - FMS No./N° VME

RFP Ref.	Title/Topic	CQ#	Clarification Question	CR#	Clarification Response
			<p><u>requests an extension of 21 days</u> for the final submission of proposals to October 1, 2012.</p> <p>This requested extension will allow all vendors time to review answers to questions and refine solutions, and submit a high quality response to CBSA. In our respect for the importance of this initiative for the CBSA and the NEXUS project, we recommend this extension to ensure the best possible responses and to enhance the competitive environment for this project.</p>		Canada communicated an extension to the solicitation under Solicitation Amendment 001 to September 2012 Eastern Daylight Savings Time. This remains unchanged.