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Bid Fax: (819) 997-9776

SOLICITATION AMENDMENT
MODIFICATION DE L'INVITATION

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address
Raison sociale et adresse du
fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution
Science Procurement Directorate/Direction de
l'acquisition de travaux scientifiques
11C1, Phase III
Place du Portage
11 Laurier St. / 11, rue Laurier
Gatineau, Québec K1A 0S5

Title - Sujet Oceansuite Development and Support	
Solicitation No. - N° de l'invitation W8474-111301/A	Amendment No. - N° modif. 003
Client Reference No. - N° de référence du client W8474-111301	Date 2012-07-25
GETS Reference No. - N° de référence de SEAG PW-\$\$\$V-056-24585	
File No. - N° de dossier 056sv.W8474-111301	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2012-08-13	Time Zone Fuseau horaire Eastern Daylight Saving Time EDT
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input checked="" type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Murray, Peter	Buyer Id - Id de l'acheteur 056sv
Telephone No. - N° de téléphone (819) 956-1387 ()	FAX No. - N° de FAX () -
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

AMENDMENT #003

This amendment is issued to:

- A. Repond to questions submitted during the RFP process.**
- B. Amend the solicitation.**

A. Reponses to questions submitted during the RFP process**Question #2.**

As specific tasks are not detailed, could the crown provide the estimated level of effort (in hours) for the contract period? If this value is not available, could the crown detail what the average yearly level of effort has been over the last three years to maintain the code?

The fixed price portion involving sections 3.2 OceanSuite Software Support, and 3.3 OceanSuite Software Maintenance does not provide the approximate frequency or level of involvement of the typical tasks (SRRs, minor changes, configuration management changes, etc.). As such it is difficult to gage what the level of effort we should use for estimating costs. Can the Crown provide how many instances of telephone calls, minor changes and SRR requests it expects to exercise in a 1 year period?

Answer #2

The OceanSuite Software had been in development up until February of this year. Based on the last 5 months of maintenance, the Crown could extrapolate an average yearly level of effort to 500 hours.

Question #3

Reference: Attachment III page 23 of 57

Would the Crown consider the proposed Backup Software Specialist deemed as complaint if for Mandatory M.2.2, they can demonstrate 1½ yrs experience developing in C++; Microsoft Visual Studio IDE; and Object Oriented Programming and Microsoft Foundation Classes (MFC) within the past 5 yrs (since August 2007). This would relate also to the rated requirement R3.1 for additional experience above the mandatory M.2.2 minimum.

Answer #3

The Crown agrees to change the Mandatory M.2.2 requirement for the Backup Software Specialist to 1.5 years. The Request for Proposal will be adjusted accordingly.

Question #4

We are preparing a bid for Solicitation No. W8474-111301/A (OceanSuite Development and Support) and would like to request an extension from July 30, 2012 to August 10, 2012 as we are still awaiting a response to our questions.

Answer #4

Please refer to Question and Answer #1.

B.

Amend the solicitation.

The Solicitation is hereby amended as follows:

1. On page 23 of 57 of the bid solicitation:

DELETE the following:

Mandatory M.2.2 in its entirety.

INSERT the following in its place:

M.2.2. The proposed resource must have a minimum of two (2) years demonstrated experience within the last five (5) years developing in C++ ; Microsoft Visual Studio IDE; and Object Oriented Programming and Microsoft Foundation Classes (MFC).

2. On page 35 of 57 of the bid solicitation, after 2.1 Maintenance Level:

INSERT the following

2.2 Resolution Times to System Faults

Table 1-1 lists required maintenance resolution times associated with various severity levels and types of system faults.

Table 1-1 Resolution Times for System Faults Found During Operations

Severity Level	Definition	Time to Resolve For Faults
Critical	System crashes during normal operation or cannot be used for generating system products.	Workaround within two (2) business days Full resolution within five (5) working days
Moderate	System does not exhibit a Critical fault, but nonetheless fails to meet one of its requirements.	Full resolution within ten (10) business days
Low	Any faults not meeting the criteria for Critical or Moderate severity. These include cosmetic issues, documentation issues, etc.	Full resolution as part of the next maintenance release for faults that were reported sufficiently in advance of the maintenance release date (see Note 5 for clarification).

Notes for Table 1-2:

1. A "Working Day" is defined to be 9am to 5pm in the Contractor Time Zone.
2. A "Business Day" is equivalent to 8 consecutive hours that fall within a Working Day(s). For example, the period from 2pm Friday to 2pm Tuesday, when Monday is a statutory holiday observed by the OceanSuite Maintenance Contractor, would be considered 8 consecutive business hours and hence one "Business Day".
3. The adherence to the resolution times in will be assessed against the criterion that at least 95% of all faults identified within a sliding 6 month window are resolved in the stated times, excluding faults for which the resolution time was relaxed at the discretion of the LCMM.

All other terms and conditions remain unchanged.