

RETURN BIDS TO:
RETOURNER LES SOUMISSIONS À:
Bid Receiving - PWGSC / Réception des soumissions -
TPSGC
11 Laurier St. / 11, rue Laurier
Place du Portage , Phase III
Core 0A1 / Noyau 0A1
Gatineau, Québec K1A 0S5
Bid Fax: (819) 997-9776

SOLICITATION AMENDMENT MODIFICATION DE L'INVITATION

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address
Raison sociale et adresse du
fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution
Training and Specialized Services Division/Division de
la formation et des services spécialisés
11 Laurier St. / 11, rue Laurier
10C1, Place du Portage
Gatineau, Québec K1A 0S5

Title - Sujet HEALTH SERVICES-TORONTO IHC	
Solicitation No. - N° de l'invitation 47131-147435/B	Amendment No. - N° modif. 003
Client Reference No. - N° de référence du client 1000307435	Date 2013-01-29
GETS Reference No. - N° de référence de SEAG PW-\$\$ZH-115-25249	
File No. - N° de dossier 115zh.47131-147435	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2013-02-06	Time Zone Fuseau horaire Eastern Standard Time EST
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Tanguay, Mike	Buyer Id - Id de l'acheteur 115zh
Telephone No. - N° de téléphone (819) 956-0545 ()	FAX No. - N° de FAX (819) 956-2675
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

Amendment No. 003
Solicitation No.: 47131-147435/B

The purpose of this amendment is to provide answers to supplier's questions relating to this solicitation.

QUESTIONS AND ANSWERS

Question 13

In Regards to page 27 paragraph 1 of the Request for Proposal (RFP) document, if a detainee is referred for treatment to a community health care provider, how is the community health care provider or diagnostic lab reimbursed for services?

Answer 13

External health care providers will be provided a letter confirming the clients' eligibility for the Interim Federal Health Program and are encouraged to submit their invoices directly to Medavie for reimbursement. Medavie will be responsible for the management of invoices using Blue Cross rates.

Question 14

In Regards to page 27 paragraph 3, does the CBSA have a current electronic system for maintaining and monitoring medical supplies? If so, would the successful proponent be able to utilize the same system or would they be required to provide their own.

Answer 14

As per page 27 paragraph 3 of the Statement of Work:

*"The Contractor **must establish** and maintain a computerized control, tracking and monitoring system for all OTC and prescription medications and the medical supplies included in the portable emergency kit."*

CBSA does not currently possess an electronic system for maintaining and monitoring medical supplies. The contractor must provide or establish their own system.

Question 15

In reference to Part 5 – Certifications - 2.1.4 Status and Availability of Resources, where a company submits a bid with resources working for a sub-contractor, does the client want to have personnel certifications reference from the contractor or should they reference the company which they were submitted under (e.g. subcontractor)?

Answer 15

As per Item 04 - Definition of Bidder of 2003 Standard Instructions - Goods or Services - Competitive Requirements (2012-11-19), a bidder is defined as follows:

"Bidder" means the person or entity (or, in the case of a joint venture, the persons or entities) submitting a bid to perform a contract for goods, services or both. It does not include the parent, subsidiaries or other affiliates of the Bidder, or its subcontractors.

A subcontracted resource's certification must therefore be from the contractor with whom Canada has a contract.

Question 16

In order to maintain costs associated with paying overtime rates to nurses working a 9 hour shift, would it be acceptable to schedule eight (8) hour shifts as an alternative to nine (9) hour shifts reducing the weekly nursing requirement to 56 hours?

Answer 16

As per Part 3 - Scope of the work of Annex A - Statement of Work, *"The Contractor must provide the coverage required, as detailed under this SOW and as such, may provide the services of more than one specified health professional to meet such coverage."*

The requirement is for nine hour shifts seven days per week and must be fully covered.

Question 17

The RFP requests that the physician be on call 24 hours a day. This is proving to be a very costly proposition. Will the client consider having the physician on-call to the nurse only during the hours of 6am to 9pm?

Answer 17

The Physician, or a backup physician who must however be familiar with the facility, it's policy and procedures, must be reachable 24 hours a day. He will however only be called during emergency situations during off hours. With regards to volumes, the doctor is usually called daily at least once or twice to provide medical advice after hours.

ALL OTHER TERMS AND CONDITIONS REMAIN THE SAME
