

**RETURN BIDS TO:**  
**RETOURNER LES SOUMISSIONS À:**  
Bid Receiving - PWGSC / Réception des soumissions -  
TPSGC  
11 Laurier St. / 11, rue Laurier  
Place du Portage, Phase III  
Core 0A1 / Noyau 0A1  
Gatineau, Québec K1A 0S5  
Bid Fax: (819) 997-9776

**SOLICITATION AMENDMENT**  
**MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

**Comments - Commentaires**

**Vendor/Firm Name and Address**  
**Raison sociale et adresse du**  
**fournisseur/de l'entrepreneur**

**Issuing Office - Bureau de distribution**  
Training and Specialized Services Division/Division de  
la formation et des services spécialisés  
11 Laurier St. / 11, rue Laurier  
10C1, Place du Portage  
Gatineau, Québec K1A 0S5

<b>Title - Sujet</b> HEALTH SERVICES-TORONTO IHC	
<b>Solicitation No. - N° de l'invitation</b> 47131-147435/B	<b>Amendment No. - N° modif.</b> 003
<b>Client Reference No. - N° de référence du client</b> 1000307435	<b>Date</b> 2013-01-29
<b>GETS Reference No. - N° de référence de SEAG</b> PW-\$\$ZH-115-25249	
<b>File No. - N° de dossier</b> 115zh.47131-147435	<b>CCC No./N° CCC - FMS No./N° VME</b>
<b>Solicitation Closes - L'invitation prend fin</b> <b>at - à 02:00 PM</b> <b>on - le 2013-02-06</b>	
<b>Time Zone</b> Fuseau horaire Eastern Standard Time EST	
<b>F.O.B. - F.A.B.</b>	
<b>Plant-Usine:</b> <input type="checkbox"/> <b>Destination:</b> <input type="checkbox"/> <b>Other-Autre:</b> <input type="checkbox"/>	
<b>Address Enquiries to: - Adresser toutes questions à:</b> Tanguay, Mike	<b>Buyer Id - Id de l'acheteur</b> 115zh
<b>Telephone No. - N° de téléphone</b> (819) 956-0545 ( )	<b>FAX No. - N° de FAX</b> (819) 956-2675
<b>Destination - of Goods, Services, and Construction:</b> <b>Destination - des biens, services et construction:</b>	

**Instructions: See Herein**

**Instructions: Voir aux présentes**

<b>Delivery Required - Livraison exigée</b>	<b>Delivery Offered - Livraison proposée</b>
<b>Vendor/Firm Name and Address</b> <b>Raison sociale et adresse du fournisseur/de l'entrepreneur</b>	
<b>Telephone No. - N° de téléphone</b> <b>Facsimile No. - N° de télécopieur</b>	
<b>Name and title of person authorized to sign on behalf of Vendor/Firm</b> <b>(type or print)</b> <b>Nom et titre de la personne autorisée à signer au nom du fournisseur/</b> <b>de l'entrepreneur (taper ou écrire en caractères d'imprimerie)</b>	
<b>Signature</b>	<b>Date</b>

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**Amendment No. 003**  
**Solicitation No.: 47131-147435/B**

The purpose of this amendment is to provide answers to supplier's questions relating to this solicitation.

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**QUESTIONS AND ANSWERS**

**Question 13**

In Regards to page 27 paragraph 1 of the Request for Proposal (RFP) document, if a detainee is referred for treatment to a community health care provider, how is the community health care provider or diagnostic lab reimbursed for services?

**Answer 13**

External health care providers will be provided a letter confirming the clients' eligibility for the Interim Federal Health Program and are encouraged to submit their invoices directly to Medavie for reimbursement. Medavie will be responsible for the management of invoices using Blue Cross rates.

**Question 14**

In Regards to page 27 paragraph 3, does the CBSA have a current electronic system for maintaining and monitoring medical supplies? If so, would the successful proponent be able to utilize the same system or would they be required to provide their own.

**Answer 14**

As per page 27 paragraph 3 of the Statement of Work:

*"The Contractor **must establish** and maintain a computerized control, tracking and monitoring system for all OTC and prescription medications and the medical supplies included in the portable emergency kit."*

CBSA does not currently possess an electronic system for maintaining and monitoring medical supplies. The contractor must provide or establish their own system.

**Question 15**

In reference to Part 5 – Certifications - 2.1.4 Status and Availability of Resources, where a company submits a bid with resources working for a sub-contractor, does the client want to have personnel certifications reference from the contractor or should they reference the company which they were submitted under (e.g. subcontractor)?

**Answer 15**

As per Item 04 - Definition of Bidder of 2003 Standard Instructions - Goods or Services - Competitive Requirements (2012-11-19), a bidder is defined as follows:

*"Bidder" means the person or entity (or, in the case of a joint venture, the persons or entities) submitting a bid to perform a contract for goods, services or both. It does not include the parent, subsidiaries or other affiliates of the Bidder, or its subcontractors.*

A subcontracted resource's certification must therefore be from the contractor with whom Canada has a contract.

**Question 16**

In order to maintain costs associated with paying overtime rates to nurses working a 9 hour shift, would it be acceptable to schedule eight (8) hour shifts as an alternative to nine (9) hour shifts reducing the weekly nursing requirement to 56 hours?

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Amd. No. - N° de la modif.

003

File No. - N° du dossier

115zh47131-147435

Buyer ID - Id de l'acheteur

115zh

CCC No./N° CCC - FMS No/ N° VME

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**Answer 16**

As per Part 3 - Scope of the work of Annex A - Statement of Work, *“The Contractor must provide the coverage required, as detailed under this SOW and as such, may provide the services of more than one specified health professional to meet such coverage.”*

The requirement is for nine hour shifts seven days per week and must be fully covered.

**Question 17**

The RFP requests that the physician be on call 24 hours a day. This is proving to be a very costly proposition. Will the client consider having the physician on-call to the nurse only during the hours of 6am to 9pm?

**Answer 17**

The Physician, or a backup physician who must however be familiar with the facility, it's policy and procedures, must be reachable 24 hours a day. He will however only be called during emergency situations during off hours. With regards to volumes, the doctor is usually called daily at least once or twice to provide medical advice after hours.

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ALL OTHER TERMS AND CONDITIONS REMAIN THE SAME

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