

**RETURN BIDS TO:**  
**RETOURNER LES SOUMISSIONS À:**  
**Bid Receiving - PWGSC / Réception des soumissions -**  
**TPSGC**  
**11 Laurier St. / 11, rue Laurier**  
**Place du Portage, Phase III**  
**Core 0A1 / Noyau 0A1**  
**Gatineau**  
**Québec**  
**K1A 0S5**  
**Bid Fax: (819) 997-9776**

**SOLICITATION AMENDMENT**  
**MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

**Comments - Commentaires**

**Vendor/Firm Name and Address**  
**Raison sociale et adresse du**  
**fournisseur/de l'entrepreneur**

**Issuing Office - Bureau de distribution**  
Informatics Professional Services Division / Division  
des services professionnels en informatique  
11 Laurier St., / 11, rue Laurier  
3C2, Place du Portage  
Gatineau  
Québec  
K1A 0S5

<b>Title - Sujet</b> TBIPS-INFORMATICS PROFESSIONAL SVCS	
<b>Solicitation No. - N° de l'invitation</b> W6399-12DD46/A	<b>Amendment No. - N° modif.</b> 002
<b>Client Reference No. - N° de référence du client</b> W6399-12DD46	<b>Date</b> 2012-10-11
<b>GETS Reference No. - N° de référence de SEAG</b> PW-\$\$ZM-613-24938	
<b>File No. - N° de dossier</b> 613zm.W6399-12DD46	<b>CCC No./N° CCC - FMS No./N° VME</b>
<b>Solicitation Closes - L'invitation prend fin</b> <b>at - à 02:00 PM</b> <b>on - le 2012-11-13</b>	<b>Time Zone</b> <b>Fuseau horaire</b> Eastern Daylight Saving Time EDT
<b>F.O.B. - F.A.B.</b> <b>Plant-Usine:</b> <input type="checkbox"/> <b>Destination:</b> <input type="checkbox"/> <b>Other-Autre:</b> <input type="checkbox"/>	
<b>Address Enquiries to: - Adresser toutes questions à:</b> Pierre, Anoule	<b>Buyer Id - Id de l'acheteur</b> 613zm
<b>Telephone No. - N° de téléphone</b> (819) 956-2137 ( )	<b>FAX No. - N° de FAX</b> (819) 956-1207
<b>Destination - of Goods, Services, and Construction:</b> <b>Destination - des biens, services et construction:</b> Within 100 KM's of the National Capital Region. Exact location will be detailed upon contract award.	

**Instructions: See Herein**

**Instructions: Voir aux présentes**

<b>Delivery Required - Livraison exigée</b>	<b>Delivery Offered - Livraison proposée</b>
<b>Vendor/Firm Name and Address</b> <b>Raison sociale et adresse du fournisseur/de l'entrepreneur</b>	
<b>Telephone No. - N° de téléphone</b> <b>Facsimile No. - N° de télécopieur</b>	
<b>Name and title of person authorized to sign on behalf of Vendor/Firm</b> <b>(type or print)</b> <b>Nom et titre de la personne autorisée à signer au nom du fournisseur/</b> <b>de l'entrepreneur (taper ou écrire en caractères d'imprimerie)</b>	
<b>Signature</b>	<b>Date</b>

**SOLICITATION No.: W6399-12DD46/A****REQUEST FOR PROPOSAL (RFP)****FOR CONTRACT AGAINST A SUPPLY ARRANGEMENT  
FOR TASK-BASED INFORMATICS PROFESSIONAL SERVICES (TBIPS)****REQUIRED BY****DEPARTMENT OF NATIONAL DEFENCE (DND)****AMENDMENT NO. 2**

This amendment is raised to answer Bidders' questions.

**BIDDERS' QUESTIONS:**

<b>Question No.</b>	<b>Question</b>	<b>Response</b>
3	The supplier must have a NATO Secret and Top Secret Facility clearance prior to Contract Award. Would the crown consider sponsoring a supplier who currently holds a SECRET level clearance.	It's the bidders responsibility to provide with the required security level at bid submission. Yes Canada could consider sponsoring a supplier through CISD. Please note that Canada will not delay the award of any contract to allow bidders to obtain the required clearance.
4	Can you please confirm why the firm providing the resources must have the facility clearance of NATO Secret and TOP Secret when not all of the resources requested must have that level of clearance and no documents will be removed from the site?	A Facility Security Clearance does not mean that a supplier is necessarily required to store and safeguarding document. A Personnel Assigned Facility Security Clearance will involve security screening of the organization's Key Senior Officials and employees. There is no requirement to evaluate the physical security status of the organization's facilities.

5	SOW, Page 10 of 27, Network Support Specialist – Level 3, Mandatory requirement M3. The requirement is for someone who has 10 years experience with Cisco IOS XR in a military classified production environment. To our knowledge, this IOS, which is intended to be used with the Cisco Carrier Routing System, is not used within DND at all. Please clarify the experience requirement for M3.	Replace with simply Cisco IOS (remove XR).
6	SOW, Page 5 of 27, Position: Knowledge Management - Online Collaboration Developer, Mandatory Requirement M2. The requirement states that the proposed resource must have a minimum of 8 years of demonstrated experience developing under MS SharePoint 2010 or MS SharePoint Server 2007 or 2010. In neither case have these products been available for 8 years. It is impossible for someone to meet this requirement. A similar situation exists with rated requirement R3 for the same category. Please clarify.	Extend the software set to include any collaborative platform (Documentum, Sharepoint, Alfresco, and Nuxeo).
7	SOW, Page 11 of 27, Position: Network Specialist – Routing, Mandatory requirement M7. The requirement that the resource be CCIE certified is extremely difficult to fulfill at the currently designated TBIPS category of Network Support Specialist – Level 2 due to the unique qualification. We respectfully request that the TBIPS category be elevated to Network Support Specialist – Level 3 for this position.	Request declined.
8	SOW, Page 12 of 27, System Architect – Level 3, Mandatory requirement M2. The requirement states that the proposed resource must have a minimum of 10 years of demonstrated experience administering Windows Server 2003\2008 architecture and Microsoft Exchange 2003\2007 services. These technologies have not been in existence	The resource category is System Administrator not System Architect. For the System Administrator - Level 3, DND will recognize an extended range of versions to include Microsoft Windows

	for 10 years and so this requirement is impossible to meet. A similar situation exists for the associated rated requirement R2 on Page 27 of 27. Please clarify.	Server 2000 and Windows NT 4.0 for criterion M2 and R2. DND will also recognize an extended range of versions covered by the criterion R3 to include Microsoft Exchange Server 1.0, 2.0, 3.0 and 4.0.
9	Please identify whether there is or has been in the past, a company or individual performing similar or related work? If so, through which company, what was the contract value and how long were they performing the services under the contract (length of initial contract and any extensions)?	ADGA Group Consultants is the current Contractor. The work is currently being completed as a task authorization under contract W8486-109398/001/ZM. The value of the task authorization is \$3,508,750. The task authorization was issue in January 2012.
10	For category Application Software Architect M3 states: " The proposed resource must have a minimum of five (5) years of demonstrated experience in providing information management engineering, implementation and support in a military classified production environment." Would you consider " The proposed resource must have a minimum of five (5) years of demonstrated experience in providing information management engineering, implementation and support within a government production environment dealing with Protected A or higher data" as we feel you are limiting competition and only resources currently working within CANFOSCOM or on the DND Black Network would have that experience.	The resource must have experience with classified systems. This can be obtained outside CANSOFCOM, within the Canadian Forces or other Canadian government departments and agencies.
11	Can you please confirm the number of resources required for bid submission.	12 resources.

12	It is uncleared for both the facility and all of the proposed resources, what level of security must be obtained upon bid submission. Please clarify the level of security required for the company and the resources.	See the table below.
13	Due to the complexity and the number resources required, we would like to ask for a 2 week extension.	Yes, the closing date is extended to Nov. 13, 2012.
14	Can you please provide clarification on the Facility Security Clearance required for this RFP. At page 20 of 29 -(7.5), it is stated as NATO Secret and Top Secret. Did you mean NATO Secret OR Top Secret? Why is NATO Secret required if a company already holds a Top Secret clearance? What is the process to obtain NATO clearance?	TOP SECRET and NATO SECRET are both required. They are two different types of clearances; one addresses access to Canadian information, and the other NATO information. A NATO SECRET clearance is required by those accessing NATO SECRET information. The process for obtaining a NATO SECRET clearance is the same as any other clearance issued by the Canadian Industrial Security Directorate (CISD), Public Works and Government Services Canada (PWGSC).
15	On page 16 of 29 under "5.6 Certification of Language" the paragraph indicates that (when requested, following contract award) the individuals proposed must be fluent in both official languages (English & French). Could the Crown kindly clarify that this requirement will be limited to one of the Helpdesk Specialists only as opposed to any other team member	Yes, this requirement (bilingual individual) is limited to one of the Helpdesk Specialists Level 2 only.

Solicitation No. - N° de l'invitation

W6399-12DD46/A

Amd. No. - N° de la modif.

002

Buyer ID - Id de l'acheteur

613zm

Client Ref. No. - N° de réf. du client

W6399-12DD46

File No. - N° du dossier

613zmW6399-12DD46

CCC No./N° CCC - FMS No/ N° VME

Category	Qty	Security Level	COMSEC	Release Restriction
A.1, Application Software Architect Level 3	1	TOP SECRET	SECRET	Canada
A.6, Programmer \ Software Developer Level 3	1	NATO SECRET	SECRET	Canada
A.6, Programmer \ Software Developer Level 2	2	SECRET	SECRET	Canada
A.14, Web Developer Level 2	2	SECRET	SECRET	Canada
B.10, Helpdesk Specialist Level 2	2	SECRET	SECRET	Canada
B.10, Helpdesk Specialist Level 2; Bilingual	1	SECRET	SECRET	Canada
B.12, Network Support Specialist Level 3	1	TOP SECRET	SECRET	Canada
B.12, Network Support Specialist Level 2	1	TOP SECRET	SECRET	Canada
1.9, System Administrator Level 3	1	TOP SECRET	SECRET	Canada

**ALL OTHER TERMS AND CONDITIONS OF THE RFP REMAIN UNCHANGED.**