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Ref: Solicitation No. 08956-110350/C

**QUESTIONS AND ANSWERS:**

**Question 1:** Page 42 - 1.5 Distribution of Anticipated Service Requirements b.iv

Can you confirm that refusal to accept a call up regardless of the reason will result in a service shortfall and is the penalty a minor one without any monetary value attached?

**Answer 1:** The shortfall is considered minor and without monetary penalty if the refusal is communicated within the specified time frame (3.4.3.1. b) at the bottom of page 53 refers). If the specified time frame is not respected a major shortfall with a \$500 penalty will apply.

Any call up refusal must be approved/accepted by Project Authority (There should be no reason to refuse a call up as per clause 1.5 (b) - Distribution of Anticipated Service Requirements. The Offeror shall perform all moves allocated regardless of origin, destination or weight. There is no right of refusal of business). Refusals approved by Project Authority will still affect your business distribution and continuation of such refusals will lead to liquidated damage and possible consideration of setting aside of Standing Offer

**Question 2:** P.28 - 2. Basis of Selection

In the case where an Offeror is unable to accept a call-up requirement based on lack of resources to fulfill the work requirement or on lack of storage capacity, will the so identified call-up be offered to one of the other Offerors on the distribution list. Will this methodology continue to be applied whenever an Offeror declines a call-up, so that declined call-ups are offered to the rest of the Offerors on the distribution list consistent with the proportional distribution of the remaining Offerors.

**Answer 2:** The Clause under Part 7 A - Standing Offer - 1.1 - "The Offeror offers to perform the work in accordance with the Statement of Work at Annex "A" and Part 4 - Evaluation procedures and basis of selection, subsection 1.2.6 - Terms and conditions/Statement of Work. By accepting a standing offer, The Offeror agreed to perform the work, having all the resources to do so. The question of "lack of resources to fulfill the work required or lack of storage" is not acceptable to Canada and is not the intent of the RFSO.

Declined call-ups will be given to the next Offeror on the proportional distribution list.

**Question 3:** Will call-ups declined by Offerors be accounted for as part of the proportional distribution.

**Answer 3:** Declined call-ups will count as a call-up used by the refusing Offeror. These call-ups will, however, not count against the proportional distribution allocations of the Offeror who does provide the service.

**Question 4:** PMV (As there is no mention of vehicle storage in this RFSO can you please clarify the following scenarios:)

**Question 4(a):** In the case where there is an incoming PMV what is the time frame that we are expected to be responsible for the PMV on our premises without any charges?

**Answer 4(a):** The expectation is 15 days of no-charge storage in transit.

Solicitation No. - N° de l'invitation

08956-110350/C

Client Ref. No. - N° de réf. du client

08956-110350

Amd. No. - N° de la modif.

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File No. - N° du dossier

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Buyer ID - Id de l'acheteur

Im004

CCC No./N° CCC - FMS No/ N° VME

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**Question 4(b):** In the case where an incoming PMV is to be transferred in bond, can you confirm that your PMV storage facility will coordinate the pick up and transfer of bonded paperwork?

**Answer 4(b):** Confirmed

**Question 4(c):** In the case of an outgoing PMV that is coming from your storage facility, can you confirm that they will be responsible for the delivery of the vehicle with proper bonded or not bonded paperwork? As well as ensure that the gas tank is as close to empty as possible as required?

**Answer 4(c):** Confirmed -- this is expected to be a rare occurrence.

**Question 5:** Where do scooters and motorcycles fall under this RFSO? Are they to be treated as PMVs or are they to be treated by weight as HHEs?

**Answer 5:** Scooters and motorcycles are considered part of HHEs and are accounted for by weight.