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Vancouver, BC V6Z 2V8
Bid Fax: (604) 775-7526

Revision to a Request for a Standing Offer
Révision à une demande d'offre à commandes
National Master Standing Offer (NMSO)
Offre à commandes principale et nationale (OCPN)

The referenced document is hereby revised; unless
otherwise indicated, all other terms and conditions of the
Offer remain the same.

Ce document est par la présente révisé; sauf indication
contraire, les modalités de l'offre demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address
Raison sociale et adresse du
fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution
Public Works and Government Services Canada -
Pacific Region
800 Burrard Street, 12th Floor
800, rue Burrard, 12e étage
Vancouver, BC V6Z 2V8

Title - Sujet Imaging Hardware NMSO	
Solicitation No. - N° de l'invitation EZ107-120003/C	Date 2013-05-02
Client Reference No. - N° de référence du client EZ107-120003	Amendment No. - N° modif. 006
File No. - N° de dossier VAN-2-35013 (576)	CCC No./N° CCC - FMS No./N° VME
GETS Reference No. - N° de référence de SEAG PW-\$VAN-576-6971	
Date of Original Request for Standing Offer Date de la demande de l'offre à commandes originale 2013-03-27	
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2013-05-14	
Address Enquiries to: - Adresser toutes questions à: Sobhee, Sachin	Buyer Id - Id de l'acheteur van576
Telephone No. - N° de téléphone (604) 775-7022 ()	FAX No. - N° de FAX (604) 775-7526
Delivery Required - Livraison exigée	
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:	
Security - Sécurité This revision does not change the security requirements of the Offer. Cette révision ne change pas les besoins en matière de sécurité de la présente offre.	

Instructions: See Herein

Instructions: Voir aux présentes

Acknowledgement copy required	Yes - Oui	No - Non
Accusé de réception requis	<input type="checkbox"/>	<input type="checkbox"/>
The Offeror hereby acknowledges this revision to its Offer. Le proposant constate, par la présente, cette révision à son offre.		
Signature	Date	
Name and title of person authorized to sign on behalf of offeror. (type or print) Nom et titre de la personne autorisée à signer au nom du proposant. (taper ou écrire en caractères d'imprimerie)		
For the Minister - Pour le Ministre		

This amendment is created to make changes to the RFSO.

Change to the RFSO:

Sub-Categories 3.2, 3.3, 4.1 and 4.2 are being changed to either desktop or floor standing models.

At Annex A, Sub-Categories 3.2, 3.3, 4.1, and 4.2,

Delete: be a desktop model (not floor standing)

Insert: be a desktop or floor standing model

At Annex B, changes to the Service Response Times were made in error during the last amendment. Service response times are being changed back to their original levels. Upon further review of the service levels and the feedback received from vendors during the Request for Information stage, the previous service levels were correct. While the minimum service levels must be met by all vendors for all offered products, vendors are able to propose better response times for Zone A in their Management Offer at Annex L.

Furthermore, if an Offeror offers 4 hour service response time for Zone A in their Management Offer and achieves the 5% evaluated price reduction for their Management Offer, then the 4 hour response time will form part of its Standing Offer for at least one year. Offerors are not permitted to withdraw the 4 hour service level for Zone A during this one year period.

At Annex B, B1.2.5 Service Response Times During the Principal Period of Maintenance,

Delete: The On-Site Hardware Maintenance Service Response Time for Zone A must not exceed four (4) hours from the time the Contractor has been notified of a service disruption by any Identified User.

Insert: The On-Site Hardware Maintenance Service Response Time for Zone A must not exceed eight (8) hours from the time the Contractor has been notified of a service disruption by any Identified User.

Delete: The On-Site Hardware Maintenance Service Response Time for Zone B must not exceed twelve (12) hours from the time the Contractor has been notified of a service disruption by any Identified User.

Insert: The On-Site Hardware Maintenance Service Response Time for Zone B must not exceed sixteen (16) hours from the time the Contractor has been notified of a service disruption by any Identified User.

Delete: The service response time for remote locations must not exceed twenty (20) hours from the time the Contractor has been notified of a service disruption by any Identified User.

Insert: The service response time for remote locations must not exceed twenty-four (24) hours from the time the Contractor has been notified of a service disruption by any Identified User.

At Annex L Management Offer, Section A, 5.8 Service Response Time,

Delete: While the NMSO requires that On-Site Hardware Maintenance Service Response Time for Zone A must not exceed four (4) hours from the time the Contractor has been notified of a service disruption

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EZ107-120003/C

Amd. No. - N° de la modif.

006

Buyer ID - Id de l'acheteur

van576

Client Ref. No. - N° de réf. du client

EZ107-120003

File No. - N° du dossier

VAN-2-35013

CCC No./N° CCC - FMS No/ N° VME

by any Identified User, an Offeror will receive 40 points if it offers to provide service within two (2) hours for Zone A.

Insert: While the NMSO requires that On-Site Hardware Maintenance Service Response Time for Zone A must not exceed eight (8) hours from the time the Contractor has been notified of a service disruption by any Identified User, an Offeror will receive 40 points if it offers to provide service within four (4) hours for Zone A.

At Annex L Management Offer, Section B,

Delete: Service Response Time - Offeror offers to provide 2 hour response time in Zone A.

Insert: Service Response Time - Offeror offers to provide 4 hour response time in Zone A.

At Annex L Management Offer,

Insert: If an Offeror offers 4 hour service response time for Zone A in their Management Offer and achieves the 5% evaluated price reduction for their Management Offer, then the 4 hour response time will form part of its Standing Offer for at least one year. Offerors are not permitted to withdraw the 4 hour service level for Zone A during this one year period.

ALL OTHER TERMS AND CONDITIONS OF THE RFSO REMAIN UNCHANGED.