# APPENDIX A: STATEMENT OF REQUIREMENTS

# 1. INTRODUCTION

This Statement of Requirements (SOR) details the requirements for the Contractor to provide desktop video magnifiers to the Canada Revenue Agency (CRA).

## 2. BACKGROUND

The Adaptive Technology Program (ATP) is responsible for providing disabled CRA employees with the equipment (both hardware and software) to alter either the input or output of information so that the mandate of their jobs may be fulfilled. ATP is responsible for providing this equipment, as well as certifying new technology for use within CRA.

## 3. GLOSSARY OF TERMS

In this Contract, the following terms have the meanings as defined in this Section 3.

Term	Definition
АТР	Adaptive Technology Program
CRA	Canada Revenue Agency
IT	Information Technology

## 4. DELIVERABLES

#### 4.1. Initial Desktop Video Magnifier Requirement

The Contractor must:

a) Supply, package, and deliver one (1) desktop video magnifier with a 22 inch screen to 250 Albert Street, Ottawa, ON K1A 0L5

#### 4.2. "As and When Requested" Requirement

The Contractor must supply, package, and deliver the following items, on an "as and when requested" basis, to 250 Albert Street, Ottawa, ON K1A 0L5:

- b) Desktop video magnifier with 19 inch screen
- c) Desktop video magnifier with 22 inch screen
- d) Desktop video magnifier with 24 inch screen
- e) Desktop video magnifier Accessories (the Contractor must offer all available OEM accessories)

All items must meet the requirements listed in Section 5 – Desktop Video Magnifier Requirements.

# 5. DESKTOP VIDEO MAGNIFIER REQUIREMENTS

#### 5.1. Desktop Video Magnifier Features

The desktop video magnifier proposed by the Bidder must include, at a minimum, the following features:

- a) A zoom function that can magnify an image to at least 32X its original resolution;
- b) A selection of at least two (2) color contrasts;
- c) Support for display screens that are 19, 22, and 24 inches in size
- d) A means of adjusting the brightness level of the display;
- e) A sliding table beneath the camera that can be moved beneath the camera without having to move the base unit, and can lock into a fixed position beneath the camera.
- f) A means of displaying and interacting with a PC as a user normally would on a standard computer screen.

#### 5.2. Camera

- a) Zoom: Thirty two (32) times magnification;
- b) High Definition Capture 1080p Resolution
- c) Color

#### 5.3. Display Screen-19 inch

- a) Nineteen (19) inch display screen
- b) Resolution monitor output of 640 X 480 60 Hz
- c) A refresh rate of 8 m/seconds
- d) Support for HD resolution (1920 X 1080 pixels)

#### 5.4. Display Screen-22 Inch

- a) Twenty-two (22) inch display screen
- b) Resolution monitor output of 640 X 480 60 Hz
- c) A refresh rate of 8 m/seconds
- d) Support for HD resolution (1920 X 1080 pixels)

#### 5.5. Display Screen-24 Inch

- a) Twenty four (24) inch display screen
- b) Resolution monitor output of 640 X 480 60 Hz
- c) A refresh rate of 8 m/seconds
- d) Support for HD resolution (1920 x 1080 pixels)

#### 5.6. Connectivity

a) A minimum of one (1) VGA input port for PC connectivity;

# 6. HARDWARE MAINTENANCE SERVICE

The Contractor must provide Return-to-Depot Hardware Maintenance in accordance with section 5 of Standard Acquisition Clauses and Conditions (SACC) clause 4001 – Hardware Purchase, Lease, and Maintenance (2013-01-28).