

Attachment 4.1 Mandatory Technical Evaluation Criteria

4. Mandatory Technical Evaluation Criteria

- 4.1 Bidder must provide three Project summaries demonstrating how the Bidder meets the mandatory requirements M-001 to M-003 below. The Project summaries must include, at the very least, a summary of the work, the start and, where applicable, completion date and the name, title, phone number and email of a contact person. Canada may communicate by email with the contact person provided by the Bidder to confirm the information provided in Attachment 4.1 and this information may be used to evaluate compliance with the mandatory requirements M-001 to M-003.

Ref. No.	Mandatory Technical Criteria	Reference to Substantiating Material in Bid
M-001	The Bidder must demonstrate that they have developed, implemented and operated a managed Internet Interconnections Service solution over a period of at least 24 continuous months in the last 3 years leading up to the bid closing date.	
M-002	The Bidder must demonstrate that they have provided a Managed Internet Interconnection Service to an organization for a period of at least 24 continuous months in the last 3 years leading up to the response closing date, where the Managed Service, as implemented, included all of the following: (a) Incident Management; (b) Change Management; (c) Configuration Management; and (d) Problem Management.	
M-003	The Bidder must demonstrate that they have provided a bilingual (French and English) Service Desk(s) to an organization for a period of at least 24 continuous months in the last 3 years where the Service Desk(s), as implemented, operated 24 hours per day, 7 days per week, 365 days per year (24x7x365).	
M-004	The Bidder must demonstrate that they have the capability to provide a committed throughput that will consist of any combination of IPv4 and IPv6 traffic.	
M-005	The Bidder must demonstrate that they have the ability to support changes to the committed throughput in increments of 1 Gbps, starting at 4 Gbps, without any service interruption, up to 10Gbps.	

Ref. No.	Mandatory Technical Criteria	Reference to Substantiating Material in Bid
M-006	The Bidder must demonstrate that they have their own network infrastructure, connection paths and equipment that is physically separate and distinct, under their management and control in order to achieve fault tolerant, scalable, and diverse access to the Internet. If network facilities are shared or subcontracted to other service providers or suppliers, these facilities must be identified and listed in their response.	
M-007	The Bidder must demonstrate that they have the ability to provide an Anti-Distributed Denial of Service (Anti-DDOS) Scrubbing Service within the Contractor's infrastructure as per Section 2.6 of Annex A: Statement of Work.	