

Question 18:

Please clarify the statements in 6.1 and 6.4.2 which appear to contradict each other

Requirement 6.1 says:

Proponents are to assume the following in responding to the RFP requirements:

CMHC intends to move the non-mission critical applications to the server farm that currently hosts the current mission critical applications – result: CMHC will no longer require the standby inventory of servers for the non mission-critical applications.

Requirement 6.4.2 says:

CMHC requires the proponent to provide equipment (servers, switches, etc.) to host its Non-mission Critical applications, which would be built by CMHC and made available for use within 2-5 days following a disaster.

Response:

CMHC requires equipment for the recovery of its non mission critical server applications. This platform will no longer be required after CMHC completes its virtualization project (in 2014) which will enable all server applications to be housed in the CMHC dedicated space solution.

Question 19:

Please confirm that for Section 6.5.5 the three (3) references required can be provided by either the Proponent or the subcontractor.

Response:

References are to be provided by the Proponent.

Question 20:

Specific client information related to Disaster Recovery and Business Continuity services is normally kept private and confidential as per client security requirements. With regards to Section 3.5 c), please confirm that the three references required as part of Section 6.5.5 will satisfy the requirement.

Response:

Yes, three references will suffice.

Question 21:

Please confirm that for Section 6.2.2, confirmation that the process to obtain security clearance for employees who will have access to CMHC Systems and or data has been started by bid close.

Response:

Compliance with this requirement for security clearance is expected to be in line with the contract start date of January 1, 2014.

Question 22:

In Section 6.1.13 please provide a definition of the recovery area?

Response:

The recovery area is any area of the recovery facility housing equipment used by CMHC during test exercises and/or at time of CMHC declared disaster.