

**RETURN BIDS TO:
RETOURNER LES SOUMISSIONS À:**

**Bid Receiving - PWGSC / Réception des
soumissions - TPSGC**

11 Laurier St. / 11, rue Laurier

Place du Portage, Phase III

Core 0A1 / Noyau 0A1

Gatineau

Québec

K1A 0S5

Bid Fax: (819) 997-9776

**REQUEST FOR PROPOSAL
DEMANDE DE PROPOSITION**

**Proposal To: Public Works and Government
Services Canada**

We hereby offer to sell to Her Majesty the Queen in right of Canada, in accordance with the terms and conditions set out herein, referred to herein or attached hereto, the goods, services, and construction listed herein and on any attached sheets at the price(s) set out therefor.

**Proposition aux: Travaux Publics et Services
Gouvernementaux Canada**

Nous offrons par la présente de vendre à Sa Majesté la Reine du chef du Canada, aux conditions énoncées ou incluses par référence dans la présente et aux annexes ci-jointes, les biens, services et construction énumérés ici sur toute feuille ci-annexée, au(x) prix indiqué(s).

Comments - Commentaires

**THIS DOCUMENT CONTAINS A SECURITY
REQUIREMENT**

| | |
|---|--|
| Title - Sujet TBIPS - Informatics Prof. Services | |
| Solicitation No. - N° de l'invitation B8953-100631/A | Date 2013-06-10 |
| Client Reference No. - N° de référence du client B8953-100631 | |
| GETS Reference No. - N° de référence de SEAG PW-\$\$ZM-380-26119 | |
| File No. - N° de dossier 380zm.B8953-100631 | CCC No./N° CCC - FMS No./N° VME |
| Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2013-07-02 | Time Zone Fuseau horaire Eastern Daylight Saving Time EDT |
| F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input checked="" type="checkbox"/> Other-Autre: <input type="checkbox"/> | |
| Address Enquiries to: - Adresser toutes questions à: Cook, Gail | Buyer Id - Id de l'acheteur 610zm |
| Telephone No. - N° de téléphone (819) 956-2591 () | FAX No. - N° de FAX (819) 956-1207 |
| Destination - of Goods, Services, and Construction: Destination - des biens, services et construction: CITIZENSHIP AND IMMIGRATION CANADA OTTAWA, ON K1A 1L1 | |

Instructions: See Herein

Instructions: Voir aux présentes

Vendor/Firm Name and Address

Raison sociale et adresse du

fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution

Informatics Professional Services Division / Division des
services professionnels en informatique

11 Laurier St., / 11, rue Laurier

3C2, Place du Portage

Gatineau

Québec

K1A 0S5

| | |
|--|--|
| Delivery Required - Livraison exigée See Herein | Delivery Offered - Livraison proposée |
| Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur | |
| Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur | |
| Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie) | |
| Signature | Date |

BID SOLICITATION
FOR CONTRACTS AGAINST A SUPPLY ARRANGEMENT FOR
TASK-BASED INFORMATICS PROFESSIONAL SERVICES (TBIPS)
FOR
CITIZENSHIP AND IMMIGRATION CANADA

TABLE OF CONTENTS

PART 1 - GENERAL INFORMATION

- 1.1 Introduction
- 1.2 Summary
- 1.3 Debriefings

PART 2 - BIDDER INSTRUCTIONS

- 2.1 Standard Instructions, Clauses and Conditions
- 2.2 Submission of Bids
- 2.3 Enquiries - Bid Solicitation
- 2.4 Applicable Laws
- 2.5 Improvement of Requirement During Solicitation Period
- 2.6 Volumetric Data

PART 3 - BID PREPARATION INSTRUCTIONS

- 3.1 Bid Preparation Instructions
- 3.2 Section I: Technical Bid
- 3.3 Section II: Financial Bid
- 3.4 Section III: Certifications

PART 4 - EVALUATION PROCEDURES AND BASIS OF SELECTION

- 4.1 Evaluation Procedures
- 4.2 Technical Evaluation
- 4.3 Financial Evaluation
- 4.4 Basis of Selection

PART 5 - CERTIFICATIONS

5.1 Federal Contractors Program - Certification

5.2 Former Public Servant - Competitive Requirements

5.3 Professional Services Resources

PART 6 - SECURITY, FINANCIAL AND OTHER REQUIREMENTS

6.1 Security Requirement

6.2 Financial Capability

PART 7 - RESULTING CONTRACT CLAUSES

7.1 Requirement

7.2 Task Authorization - Workstream 1

7.3 Minimum Work Guarantee

7.4 Standard Clauses and Conditions

7.5 Security Requirement

7.6 Contract Period

7.7 Authorities

7.8 Payment

7.9 Invoicing Instructions

7.10 Certifications

7.11 Applicable Laws

7.12 Priority of Documents

7.13 Foreign Nationals (Canadian Contractor)

7.14 Foreign Nationals (Foreign Contractor)

7.15 Insurance Requirements

7.16 Limitation of Liability - Information Management/Information Technology

7.17 Joint Venture Contractor

7.18 Professional Services - General

7.19 Safeguarding Electronic Media

7.20 Representations and Warranties

7.21 Access to Canada's Property and Facilities

7.22 Implementation of Professional Services

7.23 Transition Services at end of Contract Period

7.24 Identification Protocol Responsibilities

Solicitation No. - N° de l'invitation

B8953-100631/A

Amd. No. - N° de la modif.

Buyer ID - Id de l'acheteur

380zm

Client Ref. No. - N° de réf. du client

B8953-100631

File No. - N° du dossier

380zmB8953-100631

CCC No./N° CCC - FMS No/ N° VME

List of Annexes to the Resulting Contract:

Annex A Statement of Work

Appendix A to Annex A - Tasking Assessment Procedure

Appendix B to Annex A - Task Authorization Form

Appendix C to Annex A - Resource Assessment Criteria and Response Table

Appendix D to Annex A - Certifications at the TA Stage

Annex B Basis of Payment

Annex C Security Requirements Check List

List of Attachments to Part 3 (Bid Preparation Instructions):

- Attachment 3.1 Bid Submission Form

List of Attachments to Part 4 (Evaluation Procedures and Basis of Selection):

- Attachment 4.1 Bid Evaluation Criteria

- Attachment 4.2 Pricing Schedule

BID SOLICITATION

FOR CONTRACTS AGAINST A SUPPLY ARRANGEMENT FOR TASK-BASED INFORMATICS PROFESSIONAL SERVICES (TBIPS) FOR CITIZENSHIP AND IMMIGRATION CANADA (CIC)

PART 1 - GENERAL INFORMATION

1.1 Introduction

This document states terms and conditions that apply to bid solicitation **#B8953-100631/A**. It is divided into seven parts plus annexes and attachments as follows:

- Part 1 General Information: provides a general description of the requirement;
- Part 2 Bidder Instructions: provides the instructions, clauses and conditions applicable to the bid solicitation and states that the Bidder agrees to be bound by the clauses and conditions contained in all parts of the bid solicitation;
- Part 3 Bid Preparation Instructions: provides Bidders with instructions on how to prepare their bid;
- Part 4 Evaluation Procedures and Basis of Selection: indicates how the evaluation will be conducted, the evaluation criteria that must be addressed in the bid, if applicable, and the basis of selection;
- Part 5 Certifications: includes the certifications to be provided;
- Part 6 Security, Financial and Other Requirements: includes specific requirements that must be addressed by Bidders; and
- Part 7 Resulting Contract Clauses: includes the clauses and conditions that will apply to any resulting contract.

The annexes include the Statement of Work, the Basis of Payment, the Bid Evaluation Criteria, the Bid Submission Form and any other annexes.

1.2 Summary

- (a) This bid solicitation is being issued to satisfy the requirement of Citizenship and Immigration Canada (the "Client") for Task-Based Informatics Professional Services (TBIPS) under the TBIPS Supply Arrangement (SA) method of supply.
- (b) It is intended to result in the award of up to **two contracts per Workstream**. Each contract will be for a period of three years, plus two one-year irrevocable options allowing Canada to extend the term of the contract.
- (c) There is a security requirement associated with this requirement. For additional information, see Part 6 - Security, Financial and Other Requirements, and Part 7 - Resulting Contract Clauses. Bidders should consult the "Security Requirements on PWGSC Bid Solicitations - Instructions for Bidders" document on the Departmental Standard Procurement Documents (<http://ssi-iss.tpsgc-pwgsc.gc.ca>) Website.

- (d) The requirement is subject to the provisions of the World Trade Organization Agreement on Government Procurement (WTO-AGP), the North American Free Trade Agreement (NAFTA), the Canada-Chile Free Trade Agreement (CCFTA), the Agreement on Internal Trade (AIT), the Canada-Peru Free Trade Agreement (CPFTA), the Canada-Columbia Free Trade Agreement (CColFTA), and the Canada-Panama Free Trade Agreement (CPanFTA) if it is in force.
- (e) Only TBIPS SA Holders currently holding a TBIPS SA for Tier 2 in the NCR Region under the EN578-055605/D series of SAs are eligible to compete. The TBIPS Supply Arrangement EN578-055605/D is incorporated by reference and forms part of this bid solicitation, as though expressly set out in it, subject to any express terms and conditions contained in this bid solicitation. The capitalized terms not defined in this bid solicitation have the meaning given to them in the TBIPS SA.
- (f) SA Holders that are invited to compete as a joint venture must submit a bid as that joint venture SA Holder, forming no other joint venture to bid. Any joint venture must be already qualified under the SA #EN578-055605/D as that joint venture at the time of bid closing in order to submit a bid.
- (g) For each Workstream, the Resource Categories described below are required on an as and when requested basis in accordance with the TBIPS SA Annex "B".

| WORKSTREAM 1: GCMS/eServices TESTING | |
|---|---------------------------|
| RESOURCE CATEGORY | LEVEL OF EXPERTISE |
| P.11 Quality Assurance Specialist/Analyst | Level 2 |
| P.11 Quality Assurance Specialist/Analyst | Level 3 |
| P.11 Quality Assurance Specialist/Analyst - Automated Testing | Level 2 |
| P.11 Quality Assurance Specialist/Analyst - Automated Testing | Level 3 |

| WORKSTREAM 2: GCMS/eServices ARCHITECTURE | |
|--|---------------------------|
| RESOURCE CATEGORY | LEVEL OF EXPERTISE |
| A.1 Application/Software Architect - .NET | Level 3 |
| A.1 Application/Software Architect - Siebel | Level 3 |
| A.1 Application/Software Architect - Interface Integration | Level 3 |
| A.1 Application/Software Architect - Adobe | Level 3 |
| A.1 Application/Software Architect - Java | Level 3 |
| P.2 Enterprise Architect - Siebel | Level 3 |

1.3 Debriefings

After contract award, Bidders may request a debriefing on the results of the bid solicitation process. Bidders should make the request to the Contracting Authority within 15 working days of receipt of the results of the bid solicitation process. The debriefing may be provided in writing, by telephone or in person.

PART 2 - BIDDER INSTRUCTIONS

2.1 Standard Instructions, Clauses and Conditions

- (a) All instructions, clauses and conditions identified in the bid solicitation by number, date and title are set out in the Standard Acquisition Clauses and Conditions Manual issued by Public Works and Government Services Canada (PWGSC).
- (b) Bidders who submit a bid agree to be bound by the instructions, clauses and conditions of the bid solicitation and accept the clauses and conditions of the resulting contract.
- (c) The 2003 (2012-11-19) Standard Instructions - Goods or Services - Competitive Requirements are incorporated by reference into and form part of the bid solicitation with Subsection 5.4 amended by deleting "sixty (60) days" and inserting "180 days". If there is a conflict between the provisions of 2003 and this document, this document prevails.

The text under subsections 4 and 5 of Section 01 – Code of Conduct and Certifications of 2003 referenced above is replaced by:

- 4 Bidders who are incorporated or who are a sole proprietorship, including those bidding as a joint venture, have already provided a list of names of all individuals who are directors of the Bidder, or the name of the owner, at the time of submitting an arrangement under the Request for Supply Arrangement (RFSA). These bidders must diligently maintain this list up-to-date by informing Canada in writing of any change occurring during the validity period of the bid as well as during the period of any contract arising from this bid solicitation.
- 5 Canada may, at any time, request that a Bidder provide properly completed and Signed Consent Forms (*Consent to a Criminal Record Verification form - PWGSC-TPSGC 229*) for any or all individuals aforementioned list within a specified time period. Failure to provide such Consent Forms within the time period provided will result in the bid being declared non-responsive.

2.2 Submission of Bids

- (a) Bids must be submitted only to the Public Works and Government Services Canada (PWGSC) Bid Receiving Unit by the date, time and at the PWGSC address indicated at the top right hand corner of page one of the bid solicitation.
- (b) Due to the nature of the bid solicitation, bids transmitted by facsimile or electronic mail to PWGSC will not be accepted.

2.3 Enquiries - Bid Solicitation

- (a) All enquiries must be submitted in writing to the Contracting Authority no later than 10 calendar days before the bid closing date. Enquiries received after that time may not be answered.
- (b) Bidders should reference as accurately as possible the numbered item of the bid solicitation to which the enquiry relates. Care should be taken by Bidders to explain each question in sufficient detail in order to enable Canada to provide an accurate answer. Technical enquiries that are of a "proprietary" nature must be clearly marked "proprietary" at each relevant item. Items identified as proprietary will be treated as such except where Canada determines that the enquiry is not of a proprietary nature. Canada may edit the questions or may request that the Bidder do so, so that the proprietary nature of the question is eliminated, and the enquiry can be answered with copies to all Bidders. Enquiries not submitted in a form that can be distributed to all Bidders may not be answered by Canada.

2.4 Applicable Laws

Any resulting contract must be interpreted and governed, and the relations between the parties determined, by the laws in force in Ontario.

Note to Bidders: A bidder may, at its discretion, substitute the applicable laws of a Canadian province or territory of their choice without affecting the validity of its bid, by deleting the name of the Canadian province or territory specified and inserting the name of the Canadian province or territory of its choice. If no change is made, it acknowledges that the applicable laws specified are acceptable to the Bidder. Bidders are requested to indicate the Canadian province or territory they wish to apply to any resulting contract in their Bid Submission Form.

2.5 Improvement of Requirement During Solicitation Period

If Bidders consider that the specifications or Statement of Work contained in the bid solicitation could be improved technically or technologically, Bidders are invited to make suggestions, in writing, to the Contracting Authority named in the bid solicitation. Bidders must clearly outline the suggested improvement as well as the reasons for the suggestion. Suggestions that do not restrict the level of competition nor favour a particular Bidder will be given consideration provided they are submitted to the Contracting Authority in accordance with the article entitled "Enquiries - Bid Solicitation". Canada will have the right to accept or reject any or all suggestions.

2.6 Volumetric Data

The estimated number of days for each Resource Category has been provided to Bidders to assist them in preparing their bids. The inclusion of this data in this bid solicitation does not represent a commitment by Canada that Canada's future usage of the services identified in this bid solicitation will be consistent with this data. It is provided purely for information purposes.

PART 3 - BID PREPARATION INSTRUCTIONS

3.1 Bid Preparation Instructions

- (a) **Copies of Bid:** Canada requests that Bidders provide their bid in separately bound sections as follows:

- (i) Section I: Technical Bid (4 hard copies and two soft copies on CD);
- (ii) Section II: Financial Bid (2 hard copies); and
- (iii) Section III: Certifications (2 hard copies)

If there is a discrepancy between the wording of the soft copy and the hard copy, the wording of the hard copy will have priority over the wording of the soft copy.

Prices must appear in the financial bid only. No prices must be indicated in any other section of the bid.

- (b) **Format for Bid:** Canada requests that Bidders follow the format instructions described below in the preparation of their bid:

- (i) use 8.5 x 11 inch (216 mm x 279 mm) paper;
- (ii) use a numbering system that corresponds to the bid solicitation;
- (iii) include a title page at the front of each volume of the bid that includes the title, date, bid solicitation number, Bidder's name and address and contact information of its representative; and
- (iv) include a table of contents.

- (c) **Canada's Policy on Green Procurement:** In April 2006, Canada issued a policy directing federal departments and agencies to take the necessary steps to incorporate environmental considerations into the procurement process. See the Policy on Green Procurement (<http://www.tpsgc-pwgsc.gc.ca/ecologisation-greening/achats-procurement/politique-policy-eng.html>). To assist Canada in reaching its objectives, bidders are encouraged to:

- (i) use paper containing fibre certified as originating from a sustainably-managed forest and/or containing a minimum of 30% recycled content; and
- (ii) use an environmentally-preferable format including black and white printing instead of colour printing, printing double sided/duplex, and using staples or clips instead of cerlox, duotangs or binders.

- (d) **Submission of Only One Bid from a Bidding Group:**

- (i) The submission of more than one bid from members of the same bidding group is not permitted in response to this bid solicitation. If members of a bidding group participate in more than one bid, Canada will set aside all bids received from members of that bidding group. A single bid may contain proposals to be awarded a contract in one or more Workstreams. However, a bid may not contain a proposal for a member of a bidding group to be awarded more than one contract in any given Workstream.

- (ii) For the purposes of this article, "**bidding group**" means all entities (whether those entities include one or more natural persons, corporations, partnerships, limited liability partnerships, etc.) that are related to one another. Regardless of the jurisdiction where any of the entities concerned is incorporated or otherwise formed as a matter of law, entities are considered "**related**" for the purposes of this bid solicitation if:
- (A) they are the same legal entity (i.e., the same natural person, corporation, partnership, limited liability partnership, etc.);
 - (B) they are "related persons" or "affiliated persons" according to the *Canada Income Tax Act*;
 - (C) the entities have now or in the two years before bid closing had a fiduciary relationship with one another (either as a result of an agency arrangement or any other form of fiduciary relationship); or
 - (D) the entities otherwise do not deal with one another at arm's length, or each of them does not deal at arm's length with the same third party.

(e) **Joint Venture Experience:**

Except where expressly provided otherwise, at least one member of a joint venture Bidder must meet any given mandatory requirement of this solicitation. Joint venture members cannot pool their abilities to satisfy any single mandatory requirement of this solicitation. Wherever substantiation of a mandatory requirement is required, the Bidder is requested to indicate which joint venture member satisfies the requirement. Any Bidder with questions regarding the way in which a joint venture proposal will be evaluated should raise such questions through the Enquiries process as early as possible during the solicitation period.

Example: A bidder is a joint venture consisting of members X, Y and Z. If a solicitation requires: (a) that the bidder have 3 years of experience providing maintenance services, and (b) that the bidder have 2 years of experience integrating hardware with complex networks, then each of these two requirements can be met by a different member of the joint venture. However, for a single requirement, such as the requirement for 3 years of experience providing maintenance services, the bidder cannot indicate that each of members X, Y and Z has one year of experience, totaling 3 years. Such a response would be declared non-responsive.

3.2 Section I: Technical Bid

- (a) The technical bid consists of the following:

- (i) **Bid Submission Form:** Bidders are requested to include the Bid Submission Form - Attachment 3.1 with their bids. It provides a common form in which Bidders can provide information required for evaluation and contract award, such as a contact name, the Bidder's Procurement Business Number, the Bidder's status under the Federal Contractors Program for Employment Equity, etc. Using the form to provide this information is not mandatory, but it is recommended. If Canada determines that the information required by the Bid Submission Form is incomplete or requires correction, Canada will provide the Bidder with an opportunity to do so.

- (ii) **Security Requirement:** Bidders are requested to submit the following security information for each of the proposed resources with their bids on or before the bid closing date:

| SECURITY INFORMATION | |
|---|--|
| Name of individual as it appears on security clearance application form | |
| Level of security clearance obtained | |
| Validity period of security clearance obtained | |
| Security Screening Certificate and Briefing Form file number | |

If the Bidder has not included the security information, the Contracting Authority will provide the Bidder with an opportunity to submit the security information during the evaluation period. If the Bidder has not submitted the security information within the period set by the Contracting Authority, its bid will be declared non-responsive.

- (iii) **Substantiation of Technical Compliance:** The technical bid must substantiate the compliance with the specific articles of Attachment 4.1, which is the requested format for providing the substantiation. The substantiation must not simply be a repetition of the requirement(s), but must explain and demonstrate how the Bidder will meet the requirements and carry out the required Work. Simply stating that the Bidder or its proposed solution or product complies is not sufficient. Where Canada determines that the substantiation is not complete, the Bidder will be considered non-responsive and disqualified. The substantiation may refer to additional documentation submitted with the bid - this information can be referenced in the "Bidder's Response" column of Attachment 4.1, where Bidders are requested to indicate where in the bid the reference material can be found, including the title of the document, and the page and paragraph numbers; where the reference is not sufficiently precise, Canada may request that the Bidder direct Canada to the appropriate location in the documentation.
- (iv) **For Proposed Resources:** The technical bid must include résumés for the resources as identified in Attachment 4.1. The same individual must not be proposed for more than one Resource Category or more than one Workstream. The Technical bid must demonstrate that each proposed individual meets the qualification requirements described (including any educational requirements, work experience requirements, and professional designation or membership requirements). With respect to the proposed resources:
- (A) Proposed resources may be employees of the Bidder or employees of a subcontractor, or these individuals may be independent contractors to whom the Bidder would subcontract a portion of the Work (refer to Part 5, Certifications).
 - (B) For educational requirements for a particular degree, designation or certificate, Canada will only consider educational programmes that were successfully completed by the resource by the time of bid closing.
 - (C) For requirements relating to professional designation or membership, the resource must have the required designation or membership by the time of bid closing and must continue, where applicable, to be a member in good standing of the profession's governing body throughout the evaluation period. Where the designation or membership must be demonstrated through a certification, the certification must be current, valid and issued by the entity specified in this solicitation or if the entity is not specified an accredited or otherwise recognized body, institution or entity.

-
- (D) For work experience, Canada will not consider experience gained as part of an educational programme, except for experience gained through a formal co-operative programme at a post-secondary institution.
- (E) For any requirements that specify a particular time period (e.g., 2 years) of work experience, Canada will disregard any information about experience if the technical bid does not include the relevant date(s) (month and year) for the experience claimed (i.e., the start date and end date). Canada will evaluate only the duration that the resource actually worked on a project or projects (from his or her start date to end date), instead of the overall start and end date of a project or a combination of projects in which a resource has participated.
- (F) For work experience to be considered by Canada, the technical bid must not simply indicate the title of the individual's position, but must demonstrate that the resource has the required work experience by explaining the responsibilities and work performed by the individual while in that position. In situations in which a proposed resource worked at the same time on more than one project, the duration of any overlapping time period will be counted only once toward any requirements that relate to the individual's length of experience.
- (v) **Customer Reference Contact Information:** The Bidder must provide customer references who must each confirm if requested by Canada, the facts identified in the Bidder's bid, as required by Attachment 4.1. For each customer reference, the Bidder must, at a minimum, provide the name and either the telephone number or e-mail address for a contact person. Bidders are also requested to include the title of the contact person. If there is a conflict between the information provided by the customer reference and the bid, the information provided by the customer reference will be evaluated instead of the information in the bid. If the named individual is unavailable when required during the evaluation period, the Bidder may provide the name and contact information of an alternate contact from the same customer.

3.3 Section II: Financial Bid

- (a) **Pricing:** Bidders must submit their financial bid in accordance with the Basis of Payment provided in Annex B of this bid solicitation. The total amount of Goods and Services Tax or Harmonized Sales Tax must be shown separately, if applicable. Unless otherwise indicated, Bidders must include a single, firm, all-inclusive per diem rate in Canadian dollars in each cell requiring an entry in the pricing tables. The Bidder's proposed firm per diem rates for Year 1 of the Initial Contract Period must not exceed those rates set out in Annex "C" to Part A Schedule of Per Diem Rates of the SA Holder's Supply Arrangement. SA Holders may offer a percentage discount on their per diem rates.
- (b) **Variation in Resource Rates by Time Period:** For any given Resource Category, where the financial tables provided by Canada allow different firm rates to be charged for a Resource Category during different time periods:
- (i) the rate bid must not increase by more than 5% from one time period to the next, and
 - (ii) the rate bid for the same Resource Category during any subsequent time period must not be lower than the rate bid for the time period that includes the first month of the Initial Contract Period.

-
- (c) **Variation in Resource Rates By Level:** Where the financial tables provided by Canada allow different firm rates to be charged for different Levels of experience within the same Resource Category and time period, for any such Resource Category and time period:
- (i) the rate bid for Level three must be higher than that bid for Level two, and
 - (ii) the rate bid for Level two must be higher than the rate bid for Level one.
- (d) **All Costs to be Included:** The financial bid must include all costs for the requirement described in the bid solicitation for the entire Contract Period, including any option years. The identification of all necessary equipment, software, peripherals, cabling and components required to meet the requirements of the bid solicitation and the associated costs of these items is the sole responsibility of the Bidder.
- (e) **Blank Prices:** Bidders are requested to insert "\$0.00" for any item for which it does not intend to charge or for items that are already included in other prices set out in the tables. If the Bidder leaves any price blank, Canada will treat the price as "\$0.00" for evaluation purposes and may request that the Bidder confirm that the price is, in fact, \$0.00. No bidder will be permitted to add or change a price as part of this confirmation. Any bidder who does not confirm that the price for a blank item is \$0.00 will be declared non-responsive.

3.4 Section III: Certifications

Bidders must submit the certifications required under Part 5.

PART 4 - EVALUATION PROCEDURES AND BASIS OF SELECTION

4.1 Evaluation Procedures

- (a) Bids will be evaluated in accordance with the entire requirement of the bid solicitation including the technical and financial evaluation criteria. There are several steps in the evaluation process, which are described below. Even though the evaluation and selection will be conducted in steps, the fact that Canada has proceeded to a later step does not mean that Canada has conclusively determined that the Bidder has successfully passed all the previous steps. Canada may conduct steps of the evaluation in parallel.
- (b) An evaluation team composed of representatives of the Client and PWGSC will evaluate the bids on behalf of Canada. Canada may hire any independent consultant, or use any Government resources, to evaluate any bid. Not all members of the evaluation team will necessarily participate in all aspects of the evaluation.
- (c) In addition to any other time periods established in the bid solicitation:
 - (i) **Requests for Clarifications:** If Canada seeks clarification or verification from the Bidder about its bid, the Bidder will have 2 working days (or a longer period if specified in writing by the Contracting Authority) to provide the necessary information to Canada. Failure to meet this deadline will result in the bid being declared non-responsive.
 - (ii) **Requests for Interviews:** If Canada wishes to interview the Bidder and/or any or all of the resources proposed by the Bidder to fulfill the requirements of the bid solicitation, the Bidder will have 2 working days following notice by the Contracting Authority to make any necessary arrangements (at the Bidder's sole cost) for the interview to take place at PWGSC in Gatineau, Québec.
 - (iii) **Extension of Time:** If additional time is required by the Bidder, the Contracting Authority may grant an extension in his or her sole discretion.

4.2 Technical Evaluation

A separate technical evaluation will be conducted for each Workstream.

(a) **Mandatory Technical Criteria:**

Each bid will be reviewed to determine whether it meets the mandatory requirements of the bid solicitation. Any element of the bid solicitation that is identified specifically with the words "must" or "mandatory" is a mandatory requirement. Bids that do not comply with each and every mandatory requirement will be declared non-responsive and be disqualified. The Mandatory evaluation criteria are described in Attachment 4.1 - Bid Evaluation Criteria.

(b) **Point-Rated Technical Criteria:**

Each bid will be rated by assigning a score to the rated requirements, which are identified in the bid solicitation by the word "rated" or by reference to a score. Bidders who fail to submit complete bids with all the information requested by this bid solicitation will be rated accordingly. The rated requirements are described in Attachment 4.1 - Bid Evaluation Criteria.

(c) Reference Checks:

- (i) For reference checks, Canada will conduct the reference check in writing by email. Canada will send all email reference check requests to contacts supplied by all the Bidders on the same day using the email address provided in the bid. Canada will not award any points unless the response is received within 5 working days of the date that Canada's email was sent.
- (ii) On the third working day after sending out the reference check request, if Canada has not received a response, Canada will notify the Bidder by email, to allow the Bidder to contact its reference directly to ensure that it responds to Canada within 5 working days. If the individual named by a Bidder is unavailable when required during the evaluation period, the Bidder may provide the name and email address of an alternate contact person from the same customer. Bidders will only be provided with this opportunity once for each customer, and only if the originally named individual is unavailable to respond (i.e., the Bidder will not be provided with an opportunity to submit the name of an alternate contact person if the original contact person indicates that he or she is unwilling or unable to respond). The 5 working days will not be extended to provide additional time for the new contact to respond.
- (iii) Wherever information provided by a reference differs from the information supplied by the Bidder, the information supplied by the reference will be the information evaluated.
- (iv) Points will not be allocated and/or a bidder will not meet the mandatory experience requirement (as applicable) if (1) the reference customer states he or she is unable or unwilling to provide the information requested, or (2) the customer reference is not a customer of the Bidder itself (for example, the customer cannot be the customer of an affiliate of the Bidder instead of being a customer of the Bidder itself). Nor will points be allocated or a mandatory met if the customer is itself an affiliate or other entity that does not deal at arm's length with the Bidder.
- (v) Whether or not to conduct reference checks is discretionary. However, if PWGSC chooses to conduct reference checks for any given rated or mandatory requirement, it will check the references for that requirement for all bidders to be recommended for contract award.

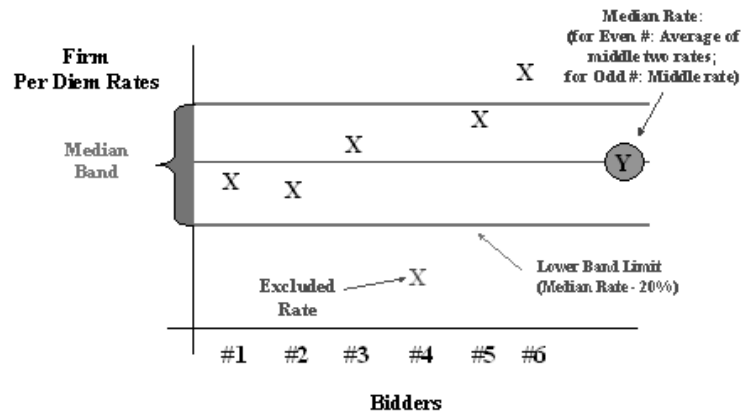
(d) Number of Resources Evaluated:

Only a certain number of resources per Resource Category will be evaluated as part of this bid solicitation as identified in Attachment 4.1. Additional resources will only be assessed after contract award once specific tasks are requested of the Contractor. After contract award, the Task Authorization process will be in accordance with Part 7 - Resulting Contract Clauses, the Article titled Task Authorization. When a Task Authorization Form (TA Form) is issued, the Contractor will be requested to propose a resource to satisfy the specific requirement based on the TA Form's Statement of Work. The proposed resource will then be assessed against the criteria identified in the Contract's Statement of Work in accordance with Appendix C of Annex A.

4.3 Financial Evaluation

- (a) The financial evaluation will be conducted using the firm per diem rates provided by the responsive bid(s). A separate financial evaluation will be conducted for each Workstream.
- (b) There are two possible financial evaluation methods for this requirement. The first method will be used if three or more bids are determined responsive (see (c) Financial Evaluation - Method A below). The second method will be used if fewer than three bids are determined responsive (see (d) Financial Evaluation - Method B below).
- (c) **Financial Evaluation - Method A:** The following financial evaluation method will be used if three or more bids are determined responsive:
 - (i) **Financial Calculation:** The financial evaluation will be conducted using the pricing tables completed by the Bidders and the Firm Per Diem Median Rate Evaluation Method explained below. A financial calculation will occur for each Bidder by multiplying its firm per diem rates for the Initial Contract Period and the option period(s) (or the Lower Median Band Limit, whichever is higher) with the estimated number of days of work for each period, for all the Resource Categories stated in Attachment 4.2 - Pricing Schedule. The sum of such rates will constitute the Financial Evaluated Price for that Bidder. A separate Financial Evaluated Price will be calculated for each Workstream.
 - (ii) **Firm Per Diem Median Rate Evaluation**
 - (A) **Use:** The firm per diem rate median calculation will apply to modify the rate to be assessed in the financial evaluation of a Bidder, where that Bidder submits a firm per diem rate for a resource category that is lower than the Lower Median Band Limit as calculated below. The firm per diem median rate calculation is for evaluation purposes only, and the actual submitted per diem rate will be used in any resulting contract in all instances.
 - (B) **Calculation for both the Initial Contract Period and the Option Period medians:** Using the per diem rate proposed for each individual resource category a median rate will be determined for each Resource Category. A median will be used to calculate a median band against which each Bidder's per diem rate will be established for the Initial Contract Period, and another median will be established for each of the option period(s). For each Resource Category, the median band will be calculated using the median function in Microsoft Excel and will represent a range that encompasses the median rate to a value of minus (-) 20% of the median. The Lower Median Band Limit for each Resource Category is set at 80% of the median. If a Bidder bids a firm per diem rate for a Resource Category that is lower than the Lower Median Band Limit, that Bidder's financial evaluation will be conducted using a per diem rate equal to the Lower Median Band Limit for that Resource Category.
 - (C) **Example:** The following diagram is a representation of the calculation of the median band for a single Resource Category. This diagram identifies the median band and the included and excluded resource category per diem rates.

Resource Category Median Band Determination (Even Number of Bidders)



In this example Resource Category using the firm per diem median rate calculation approach, if the median rate identified as (Y) is \$591.50, then the median band limit would be minus (-) 20% of \$591.50, or \$473.20. The figure \$473.20 would be the Lower Median Band Limit for this Resource Category.

If a Bidder quotes a firm per diem rate for this Resource Category that is lower than \$473.20, the per diem rate of \$473.20 will be used to evaluate that Bidder's bid for this Resource Category.

If that Bidder quoted a firm per diem rate of \$400.00 for that Resource Category, and it is determined to be the winning Contractor, the firm per diem rate of \$400.00 which was quoted originally by the Bidder will be included in the resulting contract.

- (d) **Financial Evaluation - Method B:** The following financial evaluation method will be used if less than three bids are determined responsive:
- (i) **Financial Calculation:** The financial evaluation will be conducted using the pricing tables completed by the Bidders. A financial calculation will occur for each Bidder by multiplying its firm per diem rates for the Initial Contract Period and the option period(s) with the estimated number of days of work for each period, for all the Resource Categories stated in Attachment 4.2 - Pricing Schedule. The sum of such rates will constitute the Financial Evaluated Price for that Bidder. A separate Financial Evaluated Price will be calculated for each Workstream.
- (e) **Substantiation of Professional Services Rates:**
- In Canada's experience, Bidders will from time to time propose rates at the time of bidding for one or more categories of resources that they later refuse to honour, on the basis that these rates do not allow them to recover their own costs and/or make a profit. When evaluating the rates bid for professional services, Canada may, but will have no obligation to, require price support in accordance with this Article. If Canada requests price support, it will be requested from all otherwise responsive Bidders who have proposed a rate that is at least 20% lower than the median rate bid by all responsive Bidders for the relevant Resource Category or Categories. If Canada requests price support, the following information is required:

-
- (i) an invoice (referencing a contract serial number or other unique contract identifier) that shows that the Bidder has provided and invoiced a customer (with whom the Bidder deals at arm's length) for services performed for that customer similar to the services that would be provided in the relevant Resource Category, where those services were provided for at least three months within the twelve months before the bid solicitation closing date, and the fees charged were equal to or less than the rate offered to Canada;
 - (ii) in relation to the invoice in (i), evidence from the Bidder's customer that the services identified in the invoice include at least 50% of the tasks listed in the Statement of Work for the category of resource being assessed for an unreasonably low rate. This evidence must consist of either a copy of the contract (which must describe the services to be provided and demonstrate that at least 50% of the tasks to be performed are the same as those to be performed under the Statement of Work in this bid solicitation) or the customer's signed certification that the services subject to the charges in the invoice included at least 50% of the same tasks to be performed under the Statement of Work in this bid solicitation);
 - (iii) in respect of each contract for which an invoice is submitted as substantiation, a résumé for the resource that provided the services under that contract that demonstrates that, in relation to the resource category for which the rates are being substantiated, the resource would meet the mandatory requirements and achieve any required pass mark for any rated criteria; and
 - (iv) the name, telephone number and, if available, email address of a contact person at the customer who received each invoice submitted under (i), so that Canada may verify any information provided by the Bidder.

Once Canada requests substantiation of the rates bid for any Resource Category, it is the sole responsibility of the Bidder to submit information (as described above and as otherwise may be requested by Canada, including information that would allow Canada to verify information with the resource proposed) that will allow Canada to determine whether it can rely, with confidence, on the Bidder's ability to provide the required services at the rates bid. If Canada determines that the information provided by the Bidder does not adequately substantiate the unreasonably low rates, the bid will be declared non-responsive.

(f) **Formulae in Pricing Tables**

If the pricing tables provided to Bidders include any formulae, Canada may re-input the prices provided by Bidders into a fresh table, if Canada believes that the formulae may no longer be functioning properly in the version submitted by a Bidder.

4.4 **Basis of Selection - Highest Responsive Combined Rating of Technical Merit and Price**

Selection Process: The following selection process will be conducted for each Workstream.

- (a) A bid must comply with the requirements of the bid solicitation, meet all mandatory evaluation criteria and obtain the required pass marks for the point rated criteria identified in this bid solicitation to be declared responsive.
- (b) The responsive bid that obtains the highest Total Bidder Score will be recommended for award of a contract. For any given Bidder, the greatest possible Total Technical Score is 60 while the greatest possible Total Financial Score is 40.

- (i) Calculation of Total Technical Score: The Total Technical Score will be computed for each responsive bid by converting the Technical Score obtained for the point-rated technical criteria using the following formula, rounded to two decimal places:
- $$\frac{\text{Technical Score}}{\text{Maximum Technical Points (Bidders, please refer to the maximum technical points in Attachment 4.1)}} \times 60 = \text{Total Technical Score}$$
- (ii) Calculation of Total Financial Score: The Total Financial Score will be computed for each responsive bid by converting the Financial Score obtained for the financial evaluation using the following formula rounded to two decimal places:
- $$\frac{\text{Lowest Financial Evaluated Price}}{\text{The Bidder's Financial Evaluated Price}} \times 40 = \text{Total Financial Score}$$
- (iii) Calculation of the Total Bidder Score: The Total Bidder Score will be computed for each responsive bid in accordance with the following formula:
- $$\text{Total Technical Score} + \text{Total Financial Score} = \text{Total Bidder Score}$$
- (c) In the event of identical Total Bidder Scores occurring within a given Workstream, then the bid with the highest Total Financial Score will become the top-ranked bidder.
- (d) The maximum number of two contracts per Workstream may be awarded in total as a result of this solicitation.
- (e) Bidders should note that all contract awards are subject to Canada's internal approvals process, which includes a requirement to approve funding in the amount of any proposed contract. Despite the fact that the Bidder may have been recommended for contract award, a contract will only be awarded if internal approval is granted according to Canada's internal policies. If approval is not granted, no contract will be awarded.

PART 5 - CERTIFICATIONS

Bidders must provide the required certifications to be awarded a contract. Canada will declare a bid non-responsive if the required certifications are not completed and submitted in accordance with the articles below.

Compliance with the certifications Bidders provide to Canada is subject to verification by Canada during the bid evaluation period (before award of a contract) and after award of a contract. The Contracting Authority will have the right to ask for additional information to verify bidders' compliance with the certifications before award of a contract. The bid will be declared non-responsive if any certification made by the Bidder is untrue, whether made knowingly or unknowingly. Failure to comply with the certifications or to comply with the request of the Contracting Authority for additional information will also render the bid non-responsive.

The certifications listed below should be completed and submitted with the bid, but may be submitted afterwards. If any of these required certifications is not completed and submitted as requested, the Contracting Authority will so inform the Bidder and provide the Bidder with a time frame within which to meet the requirement. Failure to comply with the request of the Contracting Authority and meet the requirement within that time period will render the bid non-responsive.

5.1 Federal Contractors Program - Certification

- (a) The Federal Contractors Program for Employment Equity (FCP-EE) requires that some suppliers, including a supplier who is a member of a joint venture, bidding for federal government contracts, valued at \$200,000 or more (including all applicable taxes), make a formal commitment to implement employment equity. This is a condition precedent to contract award. If the Bidder is subject to the FCP, evidence of its commitment must be provided before the award of the Contract.
- (b) Suppliers who have been declared ineligible contractors by Human Resources and Skills Development Canada (HRSDC) are no longer eligible to receive government contracts over the threshold for solicitation of bids as set out in the *Government Contract Regulations*. Suppliers may be declared ineligible contractors either as a result of a finding of non-compliance by HRSDC, or following their voluntary withdrawal from the FCP for a reason other than the reduction of their workforce to fewer than 100 employees. Any bids from ineligible contractors will be declared non-responsive.
- (c) If the Bidder does not fall within the exceptions enumerated in (d)(i) or (ii) below, or does not have a valid certificate number confirming its adherence to the FCP, the Bidder must fax (819-953-8768) a copy of the signed form LAB 1168, Certificate of Commitment to Implement Employment Equity.
- (d) Each bidder is requested to indicate in its bid whether it is:
 - (i) not subject to FCP, having a workforce of fewer than 100 permanent full or part-time permanent employees, or temporary employees having worked 12 weeks or more in Canada;
 - (ii) not subject to FCP, being a regulated employer under the *Employment Equity Act*, S.C. 1995, c. 44;
 - (iii) subject to the requirements of FCP, because it has a workforce of 100 or more permanent full or part-time employees, or temporary employees having worked 12 weeks or more in Canada, but it has not previously obtained a certificate number from HRSD (because it has not bid before on requirements of \$200,000 or more), in which case a duly signed certificate of commitment is required from the Bidder; or

- (iv) subject to FCP, and has a valid certification number (i.e., has not been declared an ineligible contractor by HRSDC).
- (e) Further information on the FCP is available on the following HRSDC Website:
<http://www.hrsdc.gc.ca/en/gateways/topics/wzp-gxr.shtml>.

Note to Bidders: Bidders are requested to use the Bid Submission Form to provide information about their status under this program. For a joint venture bidder, this information must be provided for each member of the joint venture.

5.2 Former Public Servant - Competitive Requirements

- (a) Contracts with former public servants (FPS) in receipt of a pension or of a lump sum payment must bear the closest public scrutiny and reflect fairness in spending public funds. In order to comply with Treasury Board policies and directives on contracts with FPS, bidders must provide the information required below.
- (b) For the purposes of this clause,
 - (i) **"former public servant"** means a former member of a department as defined in the *Financial Administration Act*, R.S., 1985, c. F-11, a former member of the Canadian Armed Forces or a former member of the Royal Canadian Mounted Police and includes:
 - (A) an individual;
 - (B) an individual who has incorporated;
 - (C) a partnership made up of former public servants; or
 - (D) a sole proprietorship or entity where the affected individual has a controlling or major interest in the entity.
 - (ii) **"lump sum payment period"** means the period measured in weeks of salary, for which payment has been made to facilitate the transition to retirement or to other employment as a result of the implementation of various programs to reduce the size of the Public Service. The lump sum payment period does not include the period of severance pay, which is measured in a like manner.
 - (iii) **"pension"** means, in the context of the fee abatement formula, a pension or annual allowance paid under the *Public Service Superannuation Act (PSSA)*, R.S., 1985, c. P-36, and any increases paid pursuant to the *Supplementary Retirement Benefits Act*, R.S., 1985, c. S-24 as it affects the PSSA. It does not include pensions payable pursuant to the *Canadian Forces Superannuation Act*, R.S., 1985, c. C-17, the *Defence Services Pension Continuation Act*, 1970, c.D-3, the *Royal Canadian Mounted Police Pension Continuation Act*, 1970, c. R-10, and the *Royal Canadian Mounted Police Superannuation Act*, R.S., 1985, c. R-11, the *Members of the Parliament Retiring Allowances Act*, R.S., 1985, c. M-5, and that portion of pension payable to the *Canadian pension Plan Act*, R.S., 1985, c. C-8.
- (c) If the Bidder is an FPS in receipt of a pension as defined above, the Bidder must provide the following information:
 - (i) name of former public servant;
 - (ii) date of termination of employment or retirement from the Public Service.

By providing this information, Bidders agree that the successful Bidder's status, with respect to being a former public servant in receipt of a pension, will be reported on departmental websites as part of the published proactive disclosure reports in accordance with Contracting Policy Notice: 2012-2 and the Guidelines on the Proactive Disclosure of Contracts.

- (d) If the Bidder is an FPS who received a lump sum payment pursuant to the terms of a work force reduction program, the Bidder must provide the following information:
- (i) name of former public servant;
 - (ii) conditions of the lump sum payment incentive;
 - (iii) date of termination of employment;
 - (iv) amount of lump sum payment;
 - (v) rate of pay on which lump sum payment is based;
 - (vi) period of lump sum payment including start date, end date and number of weeks; and
 - (vii) number and amount (professional fees) of other contracts subject to the restrictions of a work force reduction program.
- (e) For all contracts awarded during the lump sum payment period, the total amount of fee that may be paid to a FPS who received a lump sum payment is \$5,000, including the Goods and Services Tax or Harmonized Sales Tax.
- (f) By submitting a bid, the Bidder certifies that the information submitted by the Bidder in response to the above requirements is accurate and complete.

Note to Bidders: Bidders are requested to provide the information required by this clause in their Bid Submission Form.

5.3 Professional Services Resources

- (a) By submitting a bid, the Bidder certifies that, if it is awarded a contract as a result of the bid solicitation, every individual proposed in its bid will be available to perform the Work as required by Canada's representatives and at the time specified in the bid solicitation or agreed to with Canada's representatives.
- (b) If the Bidder is unable to provide the services of an individual named in its bid due to the death, sickness, extended leave (including parental leave or disability leave), retirement, resignation or dismissal for cause of that individual, within five business days of Canada's knowledge of the unavailability of the individual the Bidder may propose a substitute to the Contracting Authority, providing:
- (i) the reason for the substitution with substantiating documentation acceptable to the Contracting Authority;
 - (ii) the name, qualifications and experience of a proposed replacement immediately available for work; and
 - (iii) proof that the proposed replacement has the required security clearance granted by Canada, if applicable.

No more than one substitute will be considered for any given individual proposed in the bid. In response to the Bidder's proposed substitution, the Contracting Authority may elect in its sole discretion either to:

- (A) set aside the bid and give it no further consideration; or
- (B) evaluate the replacement in accordance with the requirements of the bid solicitation in the place of the original resource as if that replacement had originally been

proposed in the bid, with any necessary adjustments being made to the evaluation results, including the rank of the bid vis-à-vis other bids.

If no substitute is proposed the Contracting Authority will set aside the bid and give it no further consideration.

- (c) If a Bidder has proposed any individual who is not an employee of the Bidder, by submitting a bid, the Bidder certifies that it has the permission from that individual to propose his/her services in relation to the Work to be performed and to submit his/her résumé to Canada. The Bidder must, upon request from the Contracting Authority, provide a written confirmation, signed by the individual, of the permission given to the Bidder and of his/her availability. Failure to comply with the request may result in the bid being declared non-responsive.

PART 6 - SECURITY, FINANCIAL AND OTHER REQUIREMENTS

6.1 Security Requirement

- (a) Before award of a contract, the following conditions must be met:
 - (i) the Bidder must hold a valid organization security clearance as indicated in Part 7 - Resulting Contract Clauses; and
 - (ii) the Bidder's proposed individuals requiring access to classified or protected information, assets or sensitive work site(s) must meet the security requirement as indicated in Part 7 - Resulting Contract Clauses
- (b) Bidders are reminded to obtain the required security clearance promptly. Any delay in the award of a contract to allow the successful bidder to obtain the required clearance will be at the entire discretion of the Contracting Authority.
- (c) For additional information on security requirements, Bidders should consult the "Security Requirement for PWGSC Bid Solicitations - Instructions to Bidders" document on the Departmental Standard Procurement Documents Website.
- (d) In the case of a joint venture Bidder, each member of the joint venture must meet the security requirements.

6.2 Financial Capability

- (a) SACC Manual clause A9033T (2012-07-16) Financial Capability; except that subsection 3 is deleted and replaced with the following: "If the Bidder is a subsidiary of another company, then any financial information required by the Contracting Authority in 1(a) to (f) must be provided by each level of parent company, up to and including the ultimate parent company. The financial information of a parent company does not satisfy the requirement for the provision of the financial information of the Bidder; however, if the Bidder is a subsidiary of a company and, in the normal course of business, the required financial information is not generated separately for the subsidiary, the financial information of the parent company must be provided. If Canada determines that the Bidder is not financially capable but the parent company is, or if Canada is unable to perform a separate assessment of the Bidder's financial capability because its financial information has been combined with its parent's, Canada may, in its sole discretion, award the contract to the Bidder on the condition that the parent company grant a performance guarantee to Canada."
- (b) In the case of a joint venture Bidder, each member of the joint venture must meet the financial capability requirements.

PART 7 - RESULTING CONTRACT CLAUSES

The following clauses apply to and form part of any contract resulting from the bid solicitation.

7.1 Requirement

- (a) _____ (the "**Contractor**") agrees to supply to the Client the services described in the Contract, including the Statement of Work, in accordance with, and at the prices set out in, the Contract. This includes providing professional services, as and when requested by Canada to one or more locations to be designated by Canada, excluding any locations in areas subject to any of the Comprehensive Land Claims Agreements.
- (b) **Client:** Under the Contract, the "**Client**" is Citizenship and Immigration Canada (CIC).
- (c) **Reorganization of Client:** The Contractor's obligation to perform the Work will not be affected by (and no additional fees will be payable as a result of) the renaming, reorganization, reconfiguration, or restructuring of any Client. The reorganization, reconfiguration and restructuring of the Client includes the privatization of the Client, its merger with another entity, or its dissolution, where that dissolution is followed by the creation of another entity or entities with mandates similar to the original Client. In connection with any form of reorganization, Canada may designate another department or government body as the Contracting Authority or Technical Authority, as required to reflect the new roles and responsibilities associated with the reorganization.
- (d) **Defined Terms:** Words and expressions defined in the General Conditions or Supplemental General Conditions and used in the Contract have the meanings given to them in the General Conditions or Supplemental General Conditions. Any reference to an Identified User in the Supply Arrangement is a reference to the Client. Also, any reference to a "deliverable" or "deliverables" includes all documentation outlined in this Contract.

7.2 Task Authorization

- (a) **As and When Requested Task Authorizations:** The Work or a portion of the Work to be performed under the Contract will be on an "as and when requested basis" using a Task Authorization (TA). The Work described in the TA must be in accordance with the scope of the Contract. The Contractor must not commence work until an authorized TA has been received by the Contractor. The Contractor acknowledges that any work performed before an authorized TA has been received will be done at the Contractor's own risk.
- (b) **Allocation of Task Authorizations:**
- (i) More than one Contract has been awarded for this Workstream. Contractors will be issued TAs with a combined dollar value that is in proportion to the percentage values determined in the Fund Allocation Formula. For example, based on the example and numbers used in the Fund Allocation Formula, Contractor X would be issued TAs with a combined total dollar value of approximately 53.13% of the combined total dollar value of all the issued TAs.

| Contractor | Total Bidder Score | Fund Allocation Formula | Total Funds |
|--------------|--------------------|-----------------------------|----------------|
| X | 68 | $68/128 \times 100 = 53.13$ | \$3,187,500.00 |
| Y | 60 | $60/128 \times 100 = 46.88$ | \$2,812,500.00 |
| Total | 128 | | \$6,000,000.00 |

-
- (ii) Canada will make a reasonable effort to ensure that the dollar value of the TAs issued to the Contractors are proportionally balanced throughout the Contract Period based on the percentage values in the Fund Allocation Formula. A review of TAs issued to the Contractors will be conducted at six-month intervals and at the beginning of each fiscal year to confirm proportional utilization and distribution of the TAs. Should a Contractor refuse a TA under the Contract, the next Contractor, under the same allocation process, will be offered the TA. The dollar value of the refused TA will be subtracted from the dollar value of the Contractor's Contract and may be re-allocated, at the Contracting Authority's sole discretion, in whole or in part, to one or more of the other contractors in that same Workstream. Should all Contractors refuse a TA under the Contract, Canada reserves the right to use other methods of supply.
- (c) **Assessment of Resources Proposed at TA Stage:** Processes for issuing, responding to and assessing Task Authorizations are further detailed in Appendices A, B, C and D of Annex A.
- (d) **Form and Content of Task Authorization:**
- (i) The CIC Procurement Representative will provide the Contractor with a description of the task in a draft Task Authorization using the form specified in Appendix B to Annex A.
- (ii) The draft Task Authorization will contain the details of the activities to be performed, and must also contain the following information, if applicable:
- (A) the task number;
 - (B) the date by which the Contractor's response must be received (which will appear in the draft Task Authorization, but not the issued Task Authorization);
 - (C) the details of any financial coding to be used;
 - (D) the categories of resources and the number required;
 - (E) a description of the work for the task outlining the activities to be performed and identifying any deliverables (such as reports);
 - (F) the start and completion dates;
 - (G) milestone dates for deliverables and payments (if applicable);
 - (H) the number of person-days of effort required;
 - (I) whether the work requires on-site activities and the location;
 - (J) the language profile of the resources required;
 - (K) the level of security clearance required of resources;
 - (L) the price payable to the Contractor for performing the task, with an indication of whether it is a firm price or a maximum TA price (and, for maximum price task authorizations, the TA must indicate how the final amount payable will be determined; where the TA does not indicate how the final amount payable will be determined, the amount payable is the amount, up to the maximum, that the Contractor demonstrates was actually worked on the project, by submitting time sheets filled in at the time of the work by the individual resources to support the charges); and
 - (M) any other constraints that might affect the completion of the task.

- (e) **Contractor's Response to Draft Task Authorization:** The Contractor must provide the CIC Procurement Representative, within two working days of receiving the draft Task Authorization (or within any longer time period specified in the draft TA), the proposed total price for performing the task and a breakdown of that cost, established in accordance with the Basis of Payment specified in the Contract. The Contractor's quotation must be based on the rates set out in the Contract. The Contractor will not be paid for preparing or providing its response or for providing other information required to prepare and validly issue the TA.

(f) **Task Authorization Limit and Authorities for Validly Issuing Task Authorizations:**

To be validly issued, a TA must include the following signatures:

- (i) for any TA with a value less than or equal to \$400,000.00 (including GST/HST), the TA must be signed by:
 - (A) the Technical Authority; and
 - (B) a representative from CIC Procurement and Contracting Services; and
- (ii) for any TA with a value greater than this amount, a TA must include the following signatures:
 - (A) the Technical Authority; and
 - (B) a representative from CIC Procurement and Contracting Services; and
 - (C) the Contracting Authority.

Any TA that does not bear the appropriate signatures is not validly issued by Canada. Any work performed by the Contractor without receiving a validly issued TA is done at the Contractor's own risk. If the Contractor receives a TA that is not appropriately signed, the Contractor must notify the Contracting Authority. By providing written notice to the Contractor, the Contracting Authority may suspend the Client's ability to issue TAs at any time, or reduce the dollar value threshold described in sub-article (A) above; any suspension or reduction notice is effective upon receipt.

(g) **Periodic Usage Reports:**

- (i) The Contractor must compile and maintain records on its provision of services to the federal government under authorized TAs issued under the Contract. The Contractor must provide this data to Canada in accordance with the reporting requirements detailed below. If any required information is not available, the Contractor must indicate the reason. If services are not provided during a given period, the Contractor must still provide a "NIL" report. The Contractor must submit the periodic usage reports on a quarterly basis to the Contracting Authority. From time to time, the Contracting Authority may also require an interim report during a reporting period.
- (ii) The quarterly periods are defined as follows:
 - (A) April 1 to June 30;
 - (B) July 1 to September 30;
 - (C) October 1 to December 31; and
 - (D) January 1 to March 31.

The data must be submitted to the Contracting Authority no later than 10 calendar days after the end of the reporting period.

-
- (iii) Each report must contain the following information for each validly issued TA (as amended):
- (A) the Task Authorization number and the Task Authorization Revision number(s), if applicable;
 - (B) a title or a brief description of the task;
 - (C) the name, Resource Category and level of each resource involved in performing the TA, as applicable;
 - (D) the total estimated cost specified in the TA (GST or HST extra);
 - (E) the total amount (GST or HST extra) expended to date;
 - (F) the start and completion date; and
 - (G) the active status, as applicable (e.g., indicate whether work is in progress or if Canada has cancelled or suspended the TA, etc.).
- (iv) Each report must also contain the following cumulative information for all the validly issued TAs (as amended):
- (A) the amount (GST or HST extra) specified in the contract (as last amended, if applicable) as Canada's total liability to the contractor for all authorized TAs; and
 - (B) the total amount, GST or HST extra, expended to date against all validly issued tasks.
- (h) **Refusal of Task Authorizations:** The Contractor is not required to submit a response to every draft TA sent to it by Canada. However, in addition to Canada's other rights to terminate the Contract, Canada may immediately, and without further notice, terminate the Contract for default in accordance with the General Conditions if the Contractor in at least three instances has either not responded or has not submitted a valid response when sent a draft TA. A valid response is one that is submitted within the required time period and meets all requirements of the TA issued, including proposing the required number of resources who each meet the minimum experience and other requirements of the categories identified in the TA at pricing not exceeding the rates set out in Annex B.
- (i) **Consolidation of TAs for Administrative Purposes:** The Contract may be amended from time to time to reflect all Task Authorizations issued and approved by the Contracting Authority to date, to document the Work performed under those TAs for administrative purposes.

7.3 Minimum Work Guarantee

- (a) In this clause,
- (i) **"Maximum Contract Value"** means the amount specified in the "Limitation of Expenditure" clause set out in the Contract (excluding GST/HST); and
 - (ii) **"Minimum Contract Value"** means 2% of the Maximum Contract Value on the date the Contract is first issued.
- (b) Canada's obligation under the Contract is to request Work in the amount of the Minimum Contract Value or, at Canada's option, to pay the Contractor at the end of the Contract in accordance with sub-article (c), subject to sub-article (d). In consideration of such obligation, the Contractor agrees to stand in readiness throughout the Contract Period to perform the Work described in the Contract. Canada's maximum liability for work performed under the Contract must not exceed the Maximum Contract Value, unless an increase is authorized in writing by the Contracting Authority.

-
- (c) In the event that Canada does not request work in the amount of the Minimum Contract Value during the Contract Period, Canada must pay the Contractor the difference between the Minimum Contract Value and the total cost of the Work requested.
- (d) Canada will have no obligation to the Contractor under this article if Canada terminates the entire Contract
- (i) for default;
 - (ii) for convenience as a result of any decision or recommendation of a tribunal or court that the contract be cancelled, re-tendered or awarded to another supplier; or
 - (iii) for convenience within ten business days of Contract award.

7.4 Standard Clauses and Conditions

All clauses and conditions identified in the Contract by number, date and title are set out in the Standard Acquisition Clauses and Conditions Manual (<http://sacc.pwgsc.gc.ca/sacc/index-e.jsp>) issued by Public Works and Government Services Canada.

(a) **General Conditions:**

- (i) 2035 (2013-04-25), General Conditions - Higher Complexity - Services, apply to and form part of the Contract.

With respect to Section 30 - Termination for Convenience, of General Conditions 2035, Subsection 04 is deleted and replaced with the following Subsections 04, 05 and 06:

4. The total of the amounts, to which the Contractor is entitled to be paid under this section, together with any amounts paid, due or becoming due to the Contractor must not exceed the Contract Price.
5. Where the Contracting Authority terminates the entire Contract and the Articles of Agreement include a Minimum Work Guarantee, the total amount to be paid to the Contractor under the Contract will not exceed the greater of
 - (a) the total amount the Contractor may be paid under this section, together with any amounts paid, becoming due other than payable under the Minimum Revenue Guarantee, or due to the Contractor as of the date of termination, or
 - (b) the amount payable under the Minimum Work Guarantee, less any amounts paid, due or otherwise becoming due to the Contractor as of the date of termination.
6. The Contractor will have no claim for damages, compensation, loss of profit, allowance arising out of any termination notice given by Canada under this section except to the extent that this section expressly provides. The Contractor agrees to repay immediately to Canada the portion of any advance payment that is unliquidated at the date of the termination.

(b) **Supplemental General Conditions:**

The following Supplemental General Conditions:

- (i) 4002 (2010-08-16), Supplemental General Conditions - Software Development or Modification Services;
- (ii) 4006 (2010-08-16), Supplemental General Conditions - Contractor to Own Intellectual Property Rights in Foreground Information;

apply to and form part of the Contract.

7.5 Security Requirement

The following Security Requirement (SRCL and related clausings), as set out under Annex "A" to Part B to the Supply Arrangement applies to the Contract.

SECURITY REQUIREMENT FOR CANADIAN SUPPLIER - PWGSC FILE #EN578-055605/B:

- (a) The Contractor must, at all times during the performance of the Contract, hold a valid Facility Security Clearance at the level of SECRET, issued by the Canadian and International Industrial Security Directorate (CIISD), Public Works and Government Services Canada (PWGSC).
- (b) The Contractor personnel requiring access to PROTECTED/CLASSIFIED information, assets or sensitive work site(s) must EACH hold a valid personnel security screening at the level of RELIABILITY STATUS, CONFIDENTIAL or SECRET as required, granted or approved by CIISD/PWGSC.
- (c) The Contractor MUST NOT remove any PROTECTED/CLASSIFIED information from the identified work site(s), and the Contractor must ensure that its personnel are made aware of and comply with this restriction.
- (d) Subcontracts which contain security requirements are NOT to be awarded without the prior written permission of CIISD/PWGSC.
- (e) The Contractor must comply with the provisions of the:
 - (i) Security Requirements Check List and security guide (if applicable), attached at Annex C;
 - (ii) *Industrial Security Manual* (Latest Edition).

7.6 Contract Period

- (a) **Contract Period:** The "Contract Period" is the entire period of time during which the Contractor is obliged to perform the Work, which includes:
 - (i) The "Initial Contract Period" which begins on the date the Contract is awarded and ends three years later; and
 - (ii) The period during which the Contract is extended, if Canada chooses to exercise any options set out in the Contract.
- (b) **Option to Extend the Contract:**
 - (i) The Contractor grants to Canada the irrevocable option to extend the term of the Contract by up to two additional one-year periods under the same terms and conditions. The Contractor agrees that, during the extended period of the Contract, it will be paid in accordance with the applicable provisions set out in the Basis of Payment.
 - (ii) Canada may exercise this option at any time by sending a written notice to the Contractor before the expiry date of the Contract. The option may only be exercised by the Contracting Authority, and will be evidenced, for administrative purposes only, through a contract amendment.

7.7 Authorities

(a) Contracting Authority

The Contracting Authority for the Contract is:

Gail Cook
Supply Team Leader
Public Works and Government Services Canada
Acquisitions Branch
Services and Technology Acquisition Management Sector
Place du Portage, Phase III, 3C2-2
11 Laurier Street
Gatineau, Quebec K1A 0S5
Telephone: 819-956-2591
Facsimile: 819-956-1207
gail.cook@tpsgc-pwgsc.gc.ca

The Contracting Authority is responsible for the management of the Contract and any changes to the Contract must be authorized in writing by the Contracting Authority. The Contractor must not perform work in excess of or outside the scope of the Contract based on verbal or written requests or instructions from anybody other than the Contracting Authority.

(b) Technical Authority

The Technical Authority for the Contract is:

(To be provided at time of Contract award)

The Technical Authority is the representative of the department or agency for whom the Work is being carried out under the Contract and is responsible for all matters concerning the technical content of the Work under the Contract. Technical matters may be discussed with the Technical Authority; however, the Technical Authority has no authority to authorize changes to the scope of the Work. Changes to the scope of the Work can only be made through a contract amendment issued by the Contracting Authority.

(c) CIC Procurement Representative

The CIC Procurement Representative for the Contract is:

(To be provided at time of Contract award)

The CIC Procurement Representative is the representative of the department or agency for whom the Work is being carried out under the Contract and is responsible for all matters concerning the administrative aspects of the Work under the Contract, communication with PWGSC Contracting Authority on all matters concerning the Contract, procurement initiation authority, and providing PWGSC reports on Contract utilization. Technical matters may be discussed with the CIC Procurement Representative; however, the CIC Procurement Representative has no authority to authorize changes to the scope of the Work. Changes to the scope of the Work can only be made through a contract amendment issued by the Contracting Authority.

(d) Contractor's Representative

| |
|--|
| <p>Note to Bidders: The Contractor's Representative and contact information will be identified at the time of contract award.</p> |
|--|

7.8 Payment

(a) Basis of Payment

- (i) **Professional Services provided under a Task Authorization with a Maximum Price:**
For professional services requested by Canada, in accordance with an approved Task Authorization, Canada will pay the Contractor, in arrears, up to the Maximum Price for the TA, for actual time worked and any resulting deliverables in accordance with the firm all-inclusive per diem rates set out in Annex B, Basis of Payment, GST/HST extra. Partial days will be prorated based on actual hours worked based on a 7.5-hour workday.

Estimated Cost: \$(To be determined)

- (ii) **Pre-Authorized Travel and Living Expenses:**

Canada will reimburse the Contractor for its pre-authorized travel and living expenses reasonably and properly incurred in the performance of the Work outside the National Capital Area, at cost, without any allowance for profit and/or administrative overhead, in accordance with the meal, private vehicle and incidental expenses provided in Appendices B, C and D of the Treasury Board Travel Directive, and with the other provisions of the directive referring to "travellers", rather than those referring to "employees". All travel must have the prior authorization of the Technical Authority. All payments are subject to government audit. The Contractor will not be able to charge for time spent travelling at the per diem rates set out in the Contract.

Estimated Cost: \$(To be determined)

- (iii) **GST/HST:**

Estimated Cost: \$(To be determined)

- (iv) **Competitive Award:** The Contractor acknowledges that the Contract has been awarded as a result of a competitive process. No additional charges will be allowed to compensate for errors, oversights, misconceptions or underestimates made by the Contractor when bidding for the Contract.

- (v) **Professional Services Rates:** In Canada's experience, bidders from time to time propose rates at the time of bidding for one or more categories of resources that they later refuse to honour, on the basis that these rates do not allow them to recover their own costs and/or make a profit. This denies Canada of the benefit of the awarded contract. If the Contractor does not respond or refuses to provide an individual with the qualifications described in the Contract within the time described in the Contract (or proposes instead to provide someone from an alternate category at a different rate), whether or not Canada terminates the Contract as a whole or in part, Canada may impose sanctions or take other measures in accordance with the PWGSC Vendor Performance Corrective Measure Policy (or equivalent) then in effect, which measures may include an assessment that results in conditions applied against the Contractor to be fulfilled before doing further business with Canada, or full debarment of the Contractor from bidding on future requirements.

- (vi) **Purpose of Estimates:** All estimated costs contained in the Contract are included solely for the administrative purposes of Canada and do not represent a commitment on the part of Canada to purchase goods or services in these amounts. Any commitment to purchase specific amounts or values of goods or services are described elsewhere in the Contract.

(b) Limitation of Expenditure

- (i) Canada's total liability to the Contractor under the Contract must not exceed the amount set out on page one of the Contract, less any applicable GST or HST. With respect to the amount set out on page one of the Contract, customs duties are included and Goods and Services Tax or Harmonized Sales Tax is included, if applicable. Any commitments to purchase specific amounts or values of goods or services are described elsewhere in the Contract.
- (ii) No increase in the total liability of Canada or in the price of the Work resulting from any design changes, modifications or interpretations of the Work, will be authorized or paid to the Contractor unless these design changes, modifications or interpretations have been approved, in writing, by the Contracting Authority before their incorporation into the Work. The Contractor must not perform any work or provide any service that would result in Canada's total liability being exceeded before obtaining the written approval of the Contracting Authority. The Contractor must notify the Contracting Authority in writing as to the adequacy of this sum when:
 - (A) it is 75 percent committed, or
 - (B) four (4) months before the Contract expiry date, or
 - (C) as soon as the Contractor considers that the Contract funds provided are inadequate for the completion of the Work,
 whichever comes first.
- (iii) If the notification refers to inadequate contract funds, the Contractor must provide to the Contracting Authority in written estimate for the additional funds required. Providing this information does not increase Canada's liability.

(c) Method of Payment for Task Authorizations with a Maximum Price: For each Task Authorization issued under the Contract that contains a maximum price:

- (i) Canada will pay the Contractor no more frequently than once a month in accordance with the Basis of Payment. The Contractor must submit time sheets for each resource showing the days and hours worked to support the charges claimed in the invoice.
- (ii) Once Canada has paid the maximum price, Canada will not be required to make any further payment, but the Contractor must complete all the work described in the TA, all of which is required to be performed for the maximum TA price. If the work described in the TA is completed in less time than anticipated, and the actual time worked (as supported by the time sheets) at the rates set out in the Contract is less than the maximum TA price, Canada is only required to pay for the time spent performing the work related to that TA.

(d) Time Verification

Time charged and the accuracy of the Contractor's time recording system are subject to verification by Canada, before or after payment is made to the Contractor. If verification is done after payment, the Contract must repay any overpayment, at Canada's request.

(e) Payment Credits**(i) Failure to Provide Resource:**

(A) If the Contractor does not provide a required professional services resource that has all the required qualifications within the time prescribed by the Contract, the Contractor must credit to Canada an amount equal to the per diem rate (based on a 7.5-hour workday) of the required resource for each day (or partial day) of delay in providing the resource, up to a maximum of 10 days.

(B) **Corrective Measures:** If credits are payable under this Article for two consecutive months or for three months in any twelve-month period, the Contractor must submit a written action plan describing measures it will implement or actions it will undertake to eliminate the recurrence of the problem. The Contractor will have five working days to deliver the action plan to the Client and the Contracting Authority and 20 working days to rectify the underlying problem.

(C) **Termination for Failure to Meet Availability Level:** In addition to any other rights it has under the Contract, Canada may terminate the Contract for default by giving the Contractor three months' written notice of its intent, if :

(1) the total amount of credits for a given monthly billing cycle reach a level of 10% of the total billing for that month; or

(2) the corrective measures required of the Contractor described above are not met.

This termination will be effective when the three month notice period expires, unless Canada determines that the Contractor has implemented the corrective measures to Canada's satisfaction during those three months.

(ii) **Credits Apply during Entire Contract Period:** The Parties agree that the credits apply throughout the Contract Period.

(iii) **Credits represent Liquidated Damages:** The Parties agree that the credits are liquidated damages and represent their best pre-estimate of the loss to Canada in the event of the applicable failure. No credit is intended to be, nor will it be construed as, a penalty.

(iv) **Canada's Right to Obtain Payment:** The Parties agree that these credits are a liquidated debt. To collect the credits, Canada has the right to hold back, draw back, deduct or set off from and against any money Canada owes to the Contractor from time to time.

(v) **Canada's Rights & Remedies not Limited:** The Parties agree that nothing in this Article limits any other rights or remedies to which Canada is entitled under the Contract (including the right to terminate the Contract for default) or under the law generally.

(vi) **Audit Rights:** The Contractor's calculation of credits under the Contract is subject to verification by government audit, at the Contracting Authority's discretion, before or after payment is made to the Contractor. The Contractor must cooperate fully with Canada during the conduct of any audit by providing Canada with access to any records and systems that Canada considers necessary to ensure that all credits have been accurately credited to Canada in the Contractor's invoices. If an audit demonstrates that past invoices contained errors in the calculation of the credits, the Contractor must pay to Canada the amount the audit reveals was required to be credited to Canada, plus

interest, from the date Canada remitted the excess payment until the date of the refund (the interest rate is the Bank of Canada's discount annual rate of interest in effect on the date the credit was first owed to Canada, plus 1.25% per year). If, as a result of conducting an audit, Canada determines that the Contractor's records or systems for identifying, calculating or recording the credits are inadequate, the Contractor must implement any additional measures required by the Contracting Authority.

(f) No Responsibility to Pay for Work not performed due to Closure of Government Offices

- (i) Where the Contractor, its employees, subcontractors, or agents are providing services on government premises under the Contract and those premises are inaccessible because of the evacuation or closure of government offices, and as a result no work is performed, Canada is not responsible for paying the Contractor for work that otherwise would have been performed if there had been no evacuation or closure.
- (ii) If, as a result of any strike or lock-out, the Contractor or its employees, subcontractors or agents cannot obtain access to government premises and, as a result, no work is performed, Canada is not responsible for paying the Contractor for work that otherwise would have been performed if the Contractor had been able to gain access to the premises.

7.9 Invoicing Instructions

- (a) The Contractor must submit invoices in accordance with the information required in the General Conditions.
- (b) The Contractor's invoice must include a separate line item for each subparagraph in the Basis of Payment provision.
- (c) By submitting invoices, the Contractor is certifying that the goods and services have been delivered and that all charges are in accordance with the Basis of Payment provision of the Contract, including any charges for work performed by subcontractors.
- (d) The Contractor must provide the original of each invoice to the Financial Authority specified in the TA, and a copy to the Contracting Authority.

7.10 Certifications

Compliance with the certifications provided by the Contractor in its response to the bid solicitation is a condition of the Contract and subject to verification by Canada during the entire Contract Period. If the Contractor does not comply with any certification or it is determined that any certification made by the Contractor in its bid is untrue, whether made knowingly or unknowingly, Canada has the right, under the default provision of the Contract, to terminate the Contract for default.

7.11 Applicable Laws

The Contract must be interpreted and governed, and the relations between the parties determined, by the laws in force in the province of Ontario.

7.12 Priority of Documents

If there is a discrepancy between the wording of any documents that appear on the following list, the wording of the document that first appears on the list has priority over the wording of any document that appears later on the list:

- (a) these Articles of Agreement, including any individual SACC clauses incorporated by reference in these Articles of Agreement;
- (b) Supplemental general conditions, in the following order:
 - (i) 4002 (2010-08-16), Supplemental General Conditions - Software Development or Modification Services;
 - (ii) 4006 (2010-08-16), Supplemental General Conditions - Contractor to Own Intellectual Property Rights in Foreground Information;
- (c) general conditions 2035 (2013-04-25), Higher Complexity - Services;
- (d) Annex A, Statement of Work - Annex A including its Appendices as follows:
 - (i) Appendix A to Annex A - Tasking Assessment Procedures
 - (ii) Appendix B to Annex A - Task Authorization (TA) Form
 - (iii) Appendix C to Annex A - Resource Assessment Criteria and Response Tables
 - (iv) Appendix D to Annex A - Certification at the TA stage
- (e) Annex B, Basis of Payment;
- (f) Annex C, Security Requirements Check List;
- (g) the signed Task Authorizations including any required Certifications;
- (h) Supply Arrangement Number EN578-055605/xxx/EI (The 'Supply Arrangement') and;
- (i) The Contractor's bid dated _____, as amended _____.

7.13 Foreign Nationals (Canadian Contractor)

SACC Manual clause A2000C (2006-06-16) Foreign Nationals (Canadian Contractor)

Note to Bidders: Either this clause or the one that follows, whichever applies (based on whether the successful bidder is a Canadian Contractor or Foreign Contractor), will be included in any resulting contract.

7.14 Foreign Nationals (Foreign Contractor)

SACC Manual clause A2001C (2006-06-16) Foreign Nationals (Foreign Contractor)

7.15 Insurance Requirements

(a) Compliance with Insurance Requirements

- (i) The Contractor must comply with the insurance requirements specified in this Article. The Contractor must maintain the required insurance coverage for the duration of the Contract. Compliance with the insurance requirements does not release the Contractor from or reduce its liability under the Contract.

- (ii) The Contractor is responsible for deciding if additional insurance coverage is necessary to fulfill its obligation under the Contract and to ensure compliance with any applicable law. Any additional insurance coverage is at the Contractor's expense, and for its own benefit and protection.
- (iii) The Contractor should forward to the Contracting Authority within ten (10) days after the date of award of the Contract a Certificate of Insurance evidencing the insurance coverage. Coverage must be placed with an Insurer licensed to carry out business in Canada and the Certificate of Insurance must confirm that the insurance policy complying with the requirements is in force. If the Certificate of Insurance has not been completed and submitted as requested, the Contracting Authority will so inform the Contractor and provide the Contractor with a time frame within which to meet the requirement. Failure to comply with the request of the Contracting Authority and meet the requirement within the time period will constitute a default under the General Conditions. The Contractor must, if requested by the Contracting Authority, forward to Canada a certified true copy of all applicable insurance policies.

(b) Commercial General Liability Insurance

- (i) The Contractor must obtain Commercial General Liability Insurance, and maintain it in force throughout the duration of the Contract, in an amount usual for a contract of this nature, but for not less than \$2,000,000 per accident or occurrence and in the annual aggregate.
- (ii) The Commercial General Liability policy must include the following:
 - A. Additional Insured: Canada is added as an additional insured, but only with respect to liability arising out of the Contractor's performance of the Contract. The interest of Canada should read as follows: Canada, as represented by Public Works and Government Services Canada.
 - B. Bodily Injury and Property Damage to third parties arising out of the operations of the Contractor.
 - C. Products and Completed Operations: Coverage for bodily injury or property damage arising out of goods or products manufactured, sold, handled, or distributed by the Contractor and/or arising out of operations that have been completed by the Contractor.
 - D. Personal Injury: While not limited to, the coverage must include Violation of Privacy, Libel and Slander, False Arrest, Detention or Imprisonment and Defamation of Character.
 - E. Cross Liability/Separation of Insureds: Without increasing the limit of liability, the policy must protect all insured parties to the full extent of coverage provided. Further, the policy must apply to each Insured in the same manner and to the same extent as if a separate policy had been issued to each.
 - F. Blanket Contractual Liability: The policy must, on a blanket basis or by specific reference to the Contract, extend to assumed liabilities with respect to contractual provisions.
 - G. Employees and, if applicable, Volunteers must be included as Additional Insured.
 - H. Employers' Liability (or confirmation that all employees are covered by Worker's compensation (WSIB) or similar program)
 - I. Broad Form Property Damage including Completed Operations: Expands the Property Damage coverage to include certain losses that would otherwise be

excluded by the standard care, custody or control exclusion found in a standard policy.

- J. Notice of Cancellation: The Insurer will endeavour to provide the Contracting Authority thirty (30) days written notice of policy cancellation.
- K. If the policy is written on a claims-made basis, coverage must be in place for a period of at least 12 months after the completion or termination of the Contract.
- L. Owners' or Contractors' Protective Liability: Covers the damages that the Contractor becomes legally obligated to pay arising out of the operations of a subcontractor.
- M. Advertising Injury: While not limited to, the endorsement must include coverage for piracy or misappropriation of ideas, or infringement of copyright, trademark, title or slogan.

(c) Errors and Omissions Liability Insurance

- (i) The Contractor must obtain Errors and Omissions Liability (a.k.a. Professional Liability) insurance, and maintain it in force throughout the duration of the Contract, in an amount usual for a contract of this nature but for not less than \$1,000,000 per loss and in the annual aggregate, inclusive of defence costs.
- (ii) If the Professional Liability insurance is written on a claims-made basis, coverage must be in place for a period of at least 12 months after the completion or termination of the Contract.
- (iii) The following endorsement must be included:
Notice of Cancellation: The Insurer will endeavour to provide the Contracting Authority thirty (30) days written notice of cancellation.

7.16 Limitation of Liability - Information Management/Information Technology

- (a) This section applies despite any other provision of the Contract and replaces the section of the general conditions entitled "Liability". Any reference in this section to damages caused by the Contractor also includes damages caused by its employees, as well as its subcontractors, agents, and representatives, and any of their employees. This section applies regardless of whether the claim is based in contract, tort, or another cause of action. The Contractor is not liable to Canada with respect to the performance of or failure to perform the Contract, except as described in this section and in any section of the Contract pre-establishing any liquidated damages. The Contractor is only liable for indirect, special or consequential damages to the extent described in this Article, even if it has been made aware of the potential for those damages.

(b) First Party Liability:

- (i) The Contractor is fully liable for all damages to Canada, including indirect, special or consequential damages, caused by the Contractor's performance or failure to perform the Contract that relate to:
 - (A) any infringement of intellectual property rights to the extent the Contractor breaches the section of the General Conditions entitled "Intellectual Property Infringement and Royalties";
 - (B) physical injury, including death.

-
- (ii) The Contractor is liable for all direct damages caused by the Contractor's performance or failure to perform the Contract affecting real or tangible personal property owned, possessed, or occupied by Canada.
 - (iii) Each of the Parties is liable for all direct damages resulting from any breach of confidentiality under the Contract. Each of the Parties is also liable for all indirect, special or consequential damages in respect of its unauthorized disclosure of the other Party's trade secrets (or trade secrets of a third party provided by one Party to another under the Contract) relating to information technology.
 - (iv) The Contractor is liable for all direct damages relating to any encumbrance or claim relating to any portion of the Work for which Canada has made any payment. This does not apply to encumbrances or claims relating to intellectual property rights, which are addressed under (i)(A) above.
 - (v) The Contractor is also liable for any other direct damages to Canada caused by the Contractor's performance or failure to perform the Contract that relate to:
 - (A) any breach of the warranty obligations under the Contract, up to the total amount paid by Canada (including any applicable taxes) for the goods and services affected by the breach of warranty; and
 - (B) any other direct damages, including all identifiable direct costs to Canada associated with re-procuring the Work from another party if the Contract is terminated either in whole or in part for default, up to an aggregate maximum for this subparagraph (B) of the greater of **.075** times the total estimated cost (meaning the dollar amount shown on the first page of the Contract in the cell titled "Total Estimated Cost" or shown on each call-up, purchase order or other document used to order goods or services under this instrument), or **\$1,000,000.00.**

In any case, the total liability of the Contractor under subparagraph (v) will not exceed the total estimated cost (as defined above) for the Contract or **\$1,000,000.00,** whichever is more.
 - (vi) If Canada's records or data are harmed as a result of the Contractor's negligence or willful act, the Contractor's only liability is, at the Contractor's own expense, to restore Canada's records and data using the most recent back-up kept by Canada. Canada is responsible for maintaining an adequate back-up of its records and data.
- (c) **Third Party Claims:**
- (i) Regardless of whether a third party makes its claim against Canada or the Contractor, each Party agrees that it is liable for any damages that it causes to any third party in connection with the Contract as set out in a settlement agreement or as finally determined by a court of competent jurisdiction, where the court determines that the Parties are jointly and severally liable or that one Party is solely and directly liable to the third party. The amount of the liability will be the amount set out in the settlement agreement or determined by the court to have been the Party's portion of the damages to the third party. No settlement agreement is binding on a Party unless its authorized representative has approved the agreement in writing.
 - (ii) If Canada is required, as a result of joint and several liability, to pay a third party in respect of damages caused by the Contractor, the Contractor must reimburse Canada by the amount finally determined by a court of competent jurisdiction to be the Contractor's portion of the damages to the third party. However, despite Sub-article (i), with respect to special, indirect, and consequential damages of third parties covered by this Section, the Contractor is only liable for reimbursing Canada for the Contractor's portion of those

damages that Canada is required by a court to pay to a third party as a result of joint and several liability that relate to the infringement of a third party's intellectual property rights; physical injury of a third party, including death; damages affecting a third party's real or tangible personal property; liens or encumbrances on any portion of the Work; or breach of confidentiality.

- (iii) The Parties are only liable to one another for damages to third parties to the extent described in this Sub-article (c).

7.17 Joint Venture Contractor

- (a) The Contractor confirms that the name of the joint venture is _____ and that it is comprised of the following members: **[list all the joint venture members named in the Contractor's original bid]**.
- (b) With respect to the relationship among the members of the joint venture Contractor, each member agrees, represents and warrants (as applicable) that:
- (i) _____ has been appointed as the "representative member" of the joint venture Contractor and has fully authority to act as agent for each member regarding all matters relating to the Contract;
 - (ii) by giving notice to the representative member, Canada will be considered to have given notice to all the members of the joint venture Contractor; and
 - (iii) all payments made by Canada to the representative member will act as a release by all the members.
- (c) All the members agree that Canada may terminate the Contract in its discretion if there is a dispute among the members that, in Canada's opinion, affects the performance of the Work in any way.
- (d) All the members are jointly and severally or solidarily liable for the performance of the entire Contract.
- (e) The Contractor acknowledges that any change in the membership of the joint venture (i.e., a change in the number of members or the substitution of another legal entity for an existing member) constitutes an assignment and is subject to the assignment provisions of the General Conditions.
- (f) The Contractor acknowledges that all security and controlled goods requirements in the Contract, if any, apply to each member of the joint venture Contractor.

Note to Bidders: This Article will be deleted if the bidder awarded the contract is not a joint venture. If the contractor is a joint venture, this clause will be completed with information provided in its bid.

7.18 Professional Services - General

- (a) The Contractor must provide professional services on request as specified in this Contract. All resources provided by the Contractor must meet the qualifications described in the Contract (including those relating to previous experience, professional designation, education, language proficiency and security clearance) and must be competent to provide the required services by any delivery dates described in the Contract.

- (b) If the Contractor fails to deliver any deliverable (excluding delivery of a specific individual) or complete any task described in the Contract on time, in addition to any other rights or remedies available to Canada under the Contract or the law, Canada may notify the Contractor of the deficiency, in which case the Contractor must submit a written plan to the Technical Authority within ten working days detailing the actions that the Contractor will undertake to remedy the deficiency. The Contractor must prepare and implement the plan at its own expense.
- (c) In General Conditions 2035, the Section titled "Replacement of Specific Individuals" is deleted and the following applies instead:

Replacement of Specific Individuals

- (i) If the Contractor is unable to provide the services of any specific individual identified in the Contract to perform the services, the Contractor must within five working days of the individual's departure or failure to commence Work (or, if Canada has requested the replacement, within ten working days of Canada's notice of the requirement for a replacement) provide to the Contracting Authority:

- (A) the name, qualifications and experience of a proposed replacement immediately available for Work; and
- (B) security information on the proposed replacement as specified by Canada, if applicable.

The replacement must have qualifications and experience that meet or exceed those obtained for the original resource.

- (ii) Subject to an Excusable Delay, where Canada becomes aware that a specific individual identified under the Contract to provide services has not been provided or is not performing, the Contracting Authority may elect to:

- (A) exercise Canada's rights or remedies under the Contract or at law, including terminating the Contract for default under Section titled "Default of the Contractor", or
- (B) assess the information provided under (c) (i) above or, if it has not yet been provided, require the Contractor propose a replacement to be rated by the Technical Authority. The replacement must have qualifications and experience that meet or exceed those obtained for the original resource and be acceptable to Canada. Upon assessment of the replacement, Canada may accept the replacement, exercise the rights in (ii) (A) above, or require another replacement in accordance with this subarticle (c).

Where an Excusable Delay applies, Canada may require (c) (ii) (B) above instead of terminating under the "Excusable Delay" Section. An Excusable Delay does not include resource unavailability due to allocation of the resource to another Contract or project (including those for the Crown) being performed by the Contractor or any of its affiliates.

- (iii) The Contractor must not, in any event, allow performance of the Work by unauthorized replacement persons. The Contracting Authority may order that a resource stop performing the Work. In such a case, the Contractor must immediately comply with the order. The fact that the Contracting Authority does not order that a resource stop performing the Work does not relieve the Contractor from its responsibility to meet the requirements of the Contract.
- (iv) The obligations in this article apply despite any changes that Canada may have made to the Client's operating environment.

- (d) The Contractor is responsible for ensuring that the transition to the replacement resource it provides under the Contract is completed in a way that does not disrupt Canada's operations or users, and does not result in any interim degradation to the timeliness or quality of service. The replacement resource must have qualifications and experience that meet or exceed the score obtained for the original resource. If the replacement resource does not have experience with testing GCMS/eServices or GCMS/eServices Architecture, the replacement resource will be paired up with an existing resource for up to five working days to shadow the work that is to be provided by the replacement resource. Time spent by the replacement resource on that training and becoming familiar with the Client's environment must not be charged to Canada. The transition to the replacement resource will be considered complete once the Contractor has demonstrated, to the satisfaction of the Technical Authority, that it is ready and able to carry out the Work.

7.19 Safeguarding Electronic Media

- (a) Before using them on Canada's equipment or sending them to Canada, the Contractor must use a regularly updated product to scan electronically all electronic media used to perform the Work for computer viruses and other coding intended to cause malfunctions. The Contractor must notify Canada if any electronic media used for the Work are found to contain computer viruses or other coding intended to cause malfunctions.
- (b) If magnetically recorded information or documentation is damaged or lost while in the Contractor's care or at any time before it is delivered to Canada in accordance with the Contract, including accidental erasure, the Contractor must immediately replace it at its own expense.

7.20 Representations and Warranties

The Contractor made statements regarding its own and its proposed resources' experience and expertise in its bid that resulted in the award of the Contract and issuance of TAs. The Contractor represents and warrants that all those statements are true and acknowledges that Canada relied on those statements in awarding the Contract and adding work to it through TAs. The Contractor also represents and warrants that it has, and all its resources and subcontractors that perform the Work have, and at all times during the Contract Period they will have, the skills, qualifications, expertise and experience necessary to perform and manage the Work in accordance with the Contract, and that the Contractor (and any resources or subcontractors it uses) has previously performed similar services for other customers.

7.21 Access to Canada's Property and Facilities

Canada's property, facilities, equipment, documentation, and personnel are not automatically available to the Contractor. If the Contractor would like access to any of these, it is responsible for making a request to the Technical authority. Unless expressly stated in the Contract, Canada has no obligation to provide any of these to the Contractor. If Canada chooses, in its discretion, to make its property, facilities, equipment, documentation or personnel available to the Contractor to perform the Work, Canada may require an adjustment to the Basis of Payment and additional security requirements may apply.

7.22 Implementation of Professional Services

If similar professional services are currently being provided by another supplier or by Canada's own personnel, the Contractor is responsible for ensuring that the transition to the professional services it provides under the Contract is completed in a way that does not disrupt Canada's operations or users, and does not result in any interim degradation to the timeliness or quality of service. The Contractor is solely responsible for any additional training required by its resources to perform the Work, and time spent by resources on that training or becoming familiar with the Client's environment must not be charged to Canada. The transition will be considered complete once the Contractor has demonstrated, to the satisfaction of the Technical Authority, that it is ready and able to carry out the Work. The transition must be complete by no later than 10 working days after the resource's first day of work authorized in the validly issued Task Authorization. All costs associated with establishing itself to provide the professional services are the responsibility of the Contractor.

7.23 Transition Services at end of Contract Period

The Contractor agrees that, in the period leading up to the end of the Contract Period and for up to ten working days afterwards, it will make all reasonable efforts to assist Canada in the transition from the Contract to a new contract with another supplier. The Contractor agrees that there will be no charge for these services.

7.24 Identification Protocol Responsibilities

The Contractor will be responsible for ensuring that each of its agents, representatives or subcontractors (hereinafter referred to as Contractor Representatives) complies with the following self-identification requirements:

- (a) Contractor Representatives who attend a Government of Canada meeting (whether internal or external to Canada's offices) must identify if an individual is not a permanent employee of the Contractor prior to the commencement of the meeting, to ensure that each meeting participant is aware of the fact that the individual is not a Contractor permanent employee;
- (b) During the performance of any Work at a Government of Canada site, each Contractor Representative must be clearly identified at all times as being a Contractor Representative; and
- (c) If a Contractor Representative requires the use of the Government of Canada's e-mail system in the performance of the Work, then the individual must clearly identify him or herself as an agent or subcontractor of the Contractor in all electronic mail in the signature block as well as under "Properties." This identification protocol must also be used in all other correspondence, communication, and documentation.
- (d) If Canada determines that the Contractor is in breach of any obligation stated in this Article, upon written notice from Canada the Contractor must submit a written action plan describing corrective measures it will implement to eliminate the recurrence of the problem. The Contractor will have 5 working days to deliver the action plan to the Client and the Contracting Authority, and 20 working days to rectify the underlying problem.
- (e) In addition to any other rights it has under the Contract, Canada may terminate the Contract for default if the corrective measures required of the Contractor described above are not met.

ANNEX A

STATEMENT OF WORK

WORKSTREAM 1 - GCMS/eServices TESTING

1. BACKGROUND

- 1.1 The Global Case Management System (GCMS)/eServices is a top priority for Citizenship and Immigration Canada (CIC). GCMS is essential to improve immigration services, maintain program integrity, and strengthen the security of Canada.
- 1.2 GCMS/eServices provides CIC with a single, integrated processing capability for citizenship and immigration applications processed overseas and in Canada.
- 1.3 GCMS/eServices increases CIC's ability to detect and combat citizenship and immigration fraud. It enhances current reporting capabilities and increases CIC's ability to identify trends and address labour market needs.
- 1.4 GCMS/eServices lays the foundation for future service enhancements and is a fundamental component of CIC's service innovation agenda.
- 1.5 The GCMS/eServices Portfolio will have an ongoing requirement over the next three to five years for professional services to assist with further enhancements and expansion of GCMS/eServices.

2. SCOPE

- 2.1 The scope of this requirement is for a selection of testing support service categories for Siebel and other integrated technical components, to be provided on an "as and when requested" basis in Ottawa. IM/IT services will be provided in support of the GCMS/eServices Portfolio.

3. GENERAL REQUIREMENTS

- 3.1 The Contractor must:
 - a. supply support services resources via a Task Authorization (TA) on an "as and when requested" basis in the categories of work described in this Statement of Work (SOW);
 - b. ensure that the resources are fluent in the language(s) specified in the TA SOW;
 - c. ensure that the resources have the security clearance specified in the TA SOW;
 - d. ensure that resources support operational working hours as specified in the TA SOW; and
 - e. attend, as a minimum, quarterly meetings with the Technical Authority to review:
 - i. the financial elements of the Contract based on the monthly financial report;
 - ii. other issues as deemed necessary by either party.

4. CIC CORE TECHNOLOGY INFRASTRUCTURE

4.1 CIC's technology infrastructure is most heavily concentrated in Ottawa - serving the needs of staff in the National Capital Region. Significant amounts of hardware and software are also installed in other offices in Canada and in overseas missions around the world. Over the course of the Contract, CIC core technology infrastructure may change and thus new IM/IT services may be added to the Contract.

4.2 Hardware Environment:

4.2.1 Within Canada

- Unisys Libra 790 Mainframe at HRSDC's Moncton and Montreal Information Technology Centres
- 660 Intel Pentium servers located in NHQ and major CIC offices across Canada
- 80 HP and Sux servers running variants of UNIX (Sun Solaris UNIX servers in Mississauga, Vegreville and at National Headquarters)
- 18 HP Alpha DS10 or DS 15 Servers running OPENVMS within Canada
- 6,200 PCs in offices in Canada currently migrating to Microsoft Vista
- TCP/IP router-based network

4.2.2 Outside Canada

- 65 HP Alpha DS10 or DS 15 Servers running OPENVMS in overseas missions (primarily co-located with Department of Foreign Affairs and International Trade (DFAIT))
- 1,500 PCs in overseas missions: all are running XP and are network-connected through DFAIT's LAN-environment SIGNET
- Immigration Medical System (IMS) that runs on a Windows NT/4 server in Ottawa
- DFAIT's SIGNET and MITNET facilities

4.3 Software Environment:

4.3.1 Programming Languages

- | | | |
|------------------|-----------------------|------------|
| • Java/.NET | • Cold Fusion Perl | • SQL |
| • ASPX (ASP.Net) | • BASIS | • COBOL |
| • ABAP | • C, C+, C++, C-sharp | • e-Script |
| • ASP | • COM | • MCF |
| • Visual Basic | • COM+/DCOM | |

4.3.2 ERPs

- SAP
- SAS
- Siebel CRM
- Siebel Actuate
- Oracle BI (including Publisher)
- SSA-Name-3
- Erwin
- Informatica
- HP Mercury LoadRunner
- Adobe (Central Server, LiveCycle)
- Team Foundation Server (2008/10)
- Rational Suite (REQPRO, ClearCase, ClearQuest, TestManager, Functional Tester, Rational APIs)
- Sparx Systems Enterprise Architect

4.3.3 Integrated Development Environments:

- Visual Studio (2005, 2008, 2010)
- Eclipse

4.3.4 Operating Environments:

- MCP
- MS Windows 2000 Server
- MS Windows NT Server
- MS Windows 2008
- UNIX (Solaris/HPUX)
- OPENVMS
- MS Windows 2003
- Vista

4.3.5 Middleware:

- Jaguar (eaServer)
- Tomcat
- Tuxedo
- Biztalk
- MSMQ
- Oracle Portal (2008)
- CITRIX
- IBM WebSphere
- Jboss

4.3.6 Database Technologies:

- Oracle
- MS SQL Server
- MS Access
- Sybase
- IRIS
- DMSII

Note: CIC Technology infrastructure will change with time.

5. CATEGORY OF RESOURCES AND RESPONSIBILITIES

5.1 P.11 Quality Assurance Specialist/Analyst, Level 2 and Level 3

Responsibilities include but are not limited to:

- a. Participate in system functional and technical design reviews and incorporate details from the reviews into existing test plans, scenarios, and scripts;
- b. Perform testing impact assessments based on requirement and design changes using a COTS based requirements and design tool;
- c. Develop and maintain test plans, scenarios, scripts and data from system uses cases and functional designs;
- d. Perform integration, functional, system, and regression testing, and verify test results across multiple technical platforms; including but not limited to:
 - Siebel user interface;
 - Real-time, near real-time, and batch system interfaces;
 - Adobe pre-filled and fillable forms;
 - Actuate and Oracle BI Publisher reports;
 - .Net and Java web applications;
- e. Identify and document software defects using a COTS based bug tracking tool;
- f. Monitor the testing process and results against established goals, objectives, and milestones;
- g. Make recommendations to management on the quality of components as well as the overall quality of the system;
- h. Collaborate with other teams to mitigate and/or escalate testing risks and issues;
- i. Develop and/or refine quality assurance strategies and processes;
- j. Provide regular status as to completed activities; and
- k. Coach, mentor and provide knowledge transfer as needed.

5.2 P.11 Quality Assurance Specialist/Analyst - Automated Testing, Level 2 and Level 3

Responsibilities include but are not limited to:

- a. Participate in system functional and technical design reviews and incorporate details from the reviews into existing test plans, scenarios, and scripts;
- b. Perform testing impact assessments based on requirement and design changes using a COTS based requirements and design tool;
- c. Develop and maintain test plans, scenarios, scripts and data from system uses cases and functional designs;
- d. Perform integration, functional, system, and regression testing, and verify test results across multiple technical platforms; including but not limited to:
 - Siebel user interface;
 - Real-time, near real-time, and batch system interfaces;

- Adobe pre-filled and fillable forms;
 - Actuate and Oracle BI Publisher reports;
 - .Net and Java web applications;
- e. Identify and document software defects using a COTS based bug tracking tool;
 - f. Monitor the testing process and results against established goals, objectives, and milestones;
 - g. Make recommendations to management on the quality of components as well as the overall quality of the system;
 - h. Collaborate with other teams to mitigate and/or escalate testing risks and issues;
 - i. Develop and/or refine quality assurance strategies and processes;
 - j. Provide regular status as to completed activities;
 - k. Coach, mentor and provide knowledge transfer as needed;
 - l. Design, coordinate, and manage the development of modularized automated test scripts for reuse; and
 - m. Develop automated test scripts using automated testing tools

6. DELIVERABLES

- 6.1 The Contractor must submit documents as specified in the TA to the Technical Authority
- 6.2 The Contractor must provide various project status updates as driven by the applications used, as well as project deliverables resulting from the tasks performed as described in the TA.

7. REPORTING REQUIREMENTS

- 7.1 The Contractor must provide a monthly financial report that must include, but not necessarily limited to the following data:
 - a. list of each TA issued with dollar value;
 - b. the total amount spent; and
 - c. remaining balance

8. LANGUAGE REQUIREMENTS

- 8.1 The Contractor personnel must be fluent in the English language. Contractor personnel must be able to communicate orally and in writing in English without any assistance and with minimal errors. Specific requirements for Contractor personnel to be fluent in both the English and French language will be detailed in each TA.

9. WORKING HOURS

- 9.1 Operational working hours will be from 07:00 to 17:30 Monday through Friday where the Contractor's resources will be expected to work 7.5 hours each day between those hours. The Contractor's resources must be available to work outside normal office hours during the duration of the Contract. The Contractor may need to provide the resources on weekends and/or holidays. Any time worked over the number of billable hours/days in a month must be pre-approved by the Technical Authority.

10. GOVERNMENT FURNISHED EQUIPMENT

- 10.1 A work space (desk in an office or POD), telephone and personal computer will be provided for Contractor personnel.

ANNEX A

STATEMENT OF WORK

WORKSTREAM 2 - GCMS/eServices ARCHITECTURE

1. BACKGROUND

- 1.1 The Global Case Management System (GCMS)/eServices is a top priority for Citizenship and Immigration Canada (CIC). GCMS is essential to improve immigration services, maintain program integrity, and strengthen the security of Canada.
- 1.2 GCMS/eServices provides CIC with a single, integrated processing capability for citizenship and immigration applications processed overseas and in Canada.
- 1.3 GCMS/eServices increases CIC's ability to detect and combat citizenship and immigration fraud. It enhances current reporting capabilities and increases CIC's ability to identify trends and address labour market needs.
- 1.4 GCMS/eServices lays the foundation for future service enhancements and is a fundamental component of CIC's service innovation agenda.
- 1.5 The GCMS/eServices Portfolio will have an ongoing requirement over the next three to five years for professional services to assist with further enhancements and expansion of GCMS/eServices.

2. SCOPE

- 2.1 The scope of this requirement is for a selection of architecture support services categories, to be provided on an "as and when requested" basis in Ottawa. IM/IT services will be provided in support of GCMS.

3. GENERAL REQUIREMENTS

- 3.1 The Contractor must:
 - a. supply support services resources via a Task Authorization (TA) on an "as and when requested" basis in the categories of work described in this Statement of Work (SOW);
 - b. ensure that the resources are fluent in the language(s) specified in the TA SOW;
 - c. ensure that the resources have the security clearance specified in the TA SOW;
 - d. ensure that resources support operational working hours as specified in the TA SOW; and
 - e. attend, as a minimum, quarterly meetings with contract Technical Authority to review:
 - i. the status of work on current tasks based on the monthly progress reports;
 - ii. the financial elements of the Contract based on the monthly financial report;
 - iii. other issues as deemed necessary by either party.

4. CIC CORE TECHNOLOGY INFRASTRUCTURE

- 4.1 CIC's technology infrastructure is most heavily concentrated in Ottawa - serving the needs of staff in the National Capital Region. Significant amounts of hardware and software are also installed in other offices in Canada and in overseas missions around the world. Over the course of the Contract, CIC core technology infrastructure may change and thus new IM/IT services may be added to the Contract.

4.2 Hardware Environment:

4.2.1 Within Canada

- Unisys Libra 790 Mainframe at HRSDC's Moncton and Montreal Information Technology Centres
- 660 Intel Pentium servers located in NHQ and major CIC offices across Canada
- 80 HP and Sux servers running variants of UNIX(Sun Solaris UNIX servers in Mississauga, Vegreville and at National Headquarters)
- 18 HP Alpha DS10 or DS 15 Servers running OPENVMS within Canada
- 6,200 PCs in offices in Canada currently migrating to Microsoft Vista
- TCP/IP router-based network

4.2.2 Outside Canada

- 65 HP Alpha DS10 or DS 15 Servers running OPENVMS in overseas missions (primarily co-located with Department of Foreign Affairs and International Trade (DFAIT))
- 1,500 PCs in overseas missions: all are running XP and are network-connected through DFAIT's LAN-environment SIGNET
- Immigration Medical System (IMS) that runs on a Windows NT/4 server in Ottawa
- DFAIT's SIGNET and MITNET facilities

4.3 Software Environment:

4.3.1 Programming Languages

- | | | |
|------------------|-----------------------|------------|
| • Java/.NET | • Cold Fusion Perl | • SQL |
| • ASPX (ASP.Net) | • BASIS | • COBOL |
| • ABAP | • C, C+, C++, C-sharp | • e-Script |
| • ASP | • COM | • MCF |
| • Visual Basic | • COM+/DCOM | |

4.3.2 ERPs

- SAP
- SAS
- Siebel CRM
- Siebel Actuate
- Oracle BI (including Publisher)
- SSA-Name-3
- Erwin
- Informatica
- HP Mercury LoadRunner
- Adobe (Central Server, LiveCycle)
- Team Foundation Server (2008/10)
- Rational Suite (REQPRO, ClearCase, ClearQuest, TestManager, Functional Tester, Rational APIs)
- Sparx Systems Enterprise Architect

4.3.3 Integrated Development Environments:

- Visual Studio (2005, 2008, 2010)
- Eclipse

4.3.4 Operating Environments:

- MCP
- MS Windows 2000 Server
- MS Windows NT Server
- MS Windows 2008
- UNIX (Solaris/HPUX)
- OPENVMS
- MS Windows 2003
- Vista

4.3.5 Middleware:

- Jaguar (eaServer)
- Tomcat
- Tuxedo
- Biztalk
- MSMQ
- Oracle Portal (2008)
- CITRIX
- IBM WebSphere
- Jboss

4.3.6 Database Technologies:

- Oracle
- MS SQL Server
- MS Access
- Sybase
- IRIS
- DMSII

Note: CIC Technology infrastructure will change with time

5. CATEGORY OF RESOURCES AND RESPONSIBILITIES

5.1 A.1 Application/Software Architect - .NET, Level 3:

Responsibilities include but are not limited to:

- a. Develop technical architectures, frameworks and strategies, either for an organization or for a major application area, to meet the business and application requirements;
- b. Identify the policies and requirements that drive out a particular solution;
- c. Analyze and evaluate alternative technology solutions to meet business problems;
- d. Ensures the integration of all aspects of technology solutions;
- e. Monitor industry trends to ensure that solutions fit with government and industry directions for technology;
- f. Analyze functional requirements to identify information, procedures and decision flows;
- g. Evaluate existing procedures and methods, identify and document database content, structure, and application sub-systems, and develop data dictionary;
- h. Define and document interfaces of manual to automated operations within application sub-systems, to external systems and between new and existing systems;
- i. Define input/output sources, including detailed plan for technical design phase;
- j. Identify and document system specific standards relating to programming, documentation and testing, covering program libraries, data dictionaries, naming conventions, etc.;
- k. Develop n-tier application architectures using C# and ASP .NET;
- l. Develop Service Oriented Architecture (SOA) based architectures using Windows Communication Foundations;
- m. Develop web based proof of concept applications using the .NET development stack;
- n. Research and develop options for the implementation of requirements using the .NET development stack;
- o. Coach, mentor and provide knowledge transfer to CIC employees; and
- p. Provide related briefings and status reports to management.

5.2 A.1 Application/Software Architect - Siebel, Level 3:

Responsibilities include but are not limited to:

- a. Develop technical architectures, frameworks and strategies, either for an organization or for a major application area, to meet the business and application requirements;
- b. Identify the policies and requirements that drive out a particular solution;
- c. Analyze and evaluate alternative technology solutions to meet business problems;
- d. Ensures the integration of all aspects of technology solutions;
- e. Monitor industry trends to ensure that solutions fit with government and industry directions for technology;
- f. Analyze functional requirements to identify information, procedures and decision flows;

- g. Evaluate existing procedures and methods, identify and document database content, structure, and application sub-systems, and develop data dictionary'
- h. Define and document interfaces of manual to automated operations within application sub-systems, to external systems and between new and existing systems;
- i. Define input/output sources, including detailed plan for technical design phase;
- j. Identify and document system specific standards relating to programming, documentation and testing, covering program libraries, data dictionaries, naming conventions, etc.;
- k. Develop application architectures using the Siebel CRM framework;
- l. Develop interface architectures using the Siebel EAI framework;
- m. Research and develop options for the implementation of requirements using the Siebel CRM development framework;
- n. Coach, mentor and provide knowledge transfer to CIC employees; and
- o. Provide related briefings and status reports to management.

5.3 A.1 Application/Software Architect - Interface Integration, Level 3:

Responsibilities include but are not limited to:

- a. Develop technical architectures, frameworks and strategies, either for an organization or for a major application area, to meet the business and application requirements;
- b. Identify the policies and requirements that drive out a particular solution;
- c. Analyze and evaluate alternative technology solutions to meet business problems;
- d. Ensures the integration of all aspects of technology solutions;
- e. Monitor industry trends to ensure that solutions fit with government and industry directions for technology;
- f. Analyze functional requirements to identify information, procedures and decision flows;
- g. Evaluate existing procedures and methods, identify and document database content, structure, and application sub-systems, and develop data dictionary;
- h. Define and document interfaces of manual to automated operations within application sub-systems, to external systems and between new and existing systems;
- i. Define input/output sources, including detailed plan for technical design phase;
- j. Identify and document system specific standards relating to programming, documentation and testing, covering program libraries, data dictionaries, naming conventions, etc.;
- k. Develop application architectures using the WebSphere MQ framework;
- l. Develop interface architectures integrated into the Siebel CRM application using the WebSphere MQ framework;
- m. Research and develop options for the implementation of requirements using the WebSphere MQ development framework;
- n. Coach, mentor and provide knowledge transfer to CIC employees; and
- o. Provide related briefings and status reports to management.

5.4 A.1 Application/Software Architect - Adobe, Level 3:

Responsibilities include but are not limited to:

- a. Develop technical architectures, frameworks and strategies, either for an organization or for a major application area, to meet the business and application requirements;
- b. Identify the policies and requirements that drive out a particular solution;
- c. Analyze and evaluate alternative technology solutions to meet business problems;
- d. Ensures the integration of all aspects of technology solutions;
- e. Monitor industry trends to ensure that solutions fit with government and industry directions for technology;
- f. Analyze functional requirements to identify information, procedures and decision flows;
- g. Evaluate existing procedures and methods, identify and document database content, structure, and application sub-systems, and develop data dictionary;
- h. Define and document interfaces of manual to automated operations within application sub-systems, to external systems and between new and existing systems;
- i. Define input/output sources, including detailed plan for technical design phase;
- j. Identify and document system specific standards relating to programming, documentation and testing, covering program libraries, data dictionaries, naming conventions, etc.;
- k. Develop application architectures using the Adobe LiveCycle ES toolset;
- l. Develop Adobe form architectures using the Adobe forms technology including bar-code enabled, and dynamic forms;
- m. Research and develop options for the implementation of requirements using the Adobe LiveCycle ES toolset.;
- n. Coach, mentor and provide knowledge transfer to CIC employees; and
- o. Provide related briefings and status reports to management.

5.5 A.1 Application/Software Architect – Java

Responsibilities include but are not limited to:

- a. Develop technical architectures, frameworks and strategies, either for an organization or for a major application area, to meet the business and application requirements;
- b. Identify the policies and requirements that drive out a particular solution;
- c. Analyze and evaluate alternative technology solutions to meet business problems;
- d. Ensures the integration of all aspects of technology solutions;
- e. Monitor industry trends to ensure that solutions fit with government and industry directions for technology;
- f. Analyze functional requirements to identify information, procedures and decision flows;
- g. Evaluate existing procedures and methods, identify and document database content, structure, and application sub-systems, and develop data dictionary;
- h. Define and document interfaces of manual to automated operations within application sub-systems, to external systems and between new and existing systems;

-
- i. Define input/output sources, including detailed plan for technical design phase;
 - j. Identify and document system specific standards relating to programming, documentation and testing, covering program libraries, data dictionaries, naming conventions, etc.;
 - k. Develop n-tier application architectures using a Java and Spring based solution stack;
 - l. Develop Service Oriented Architecture (SOA) based architectures using AXIS2;
 - m. Develop web based proof of concept applications using the .Java development stack;
 - n. Evaluate and lead security reviews as well as develop and implement security architectures for Java based solution. This includes Tomcat server hardening, Spring Security, and implementation of OpenAM identity and access management;
 - o. Research and develop options for the implementation of requirements using the Java development stack;
 - p. Coach, mentor and provide knowledge transfer to CIC employees; and
 - q. Provide related briefings and status reports to management.

5.6 P.2 Enterprise Architect - Siebel, Level 3:

Responsibilities include but are not limited to:

- a. Evaluate the enterprise's business/Information and Communication Technology (ICT) architecture, determine its consistency and integration with the organization's business/ICT strategies, assess the degree of its alignment with Treasury Board CIO Business Transformation Enablement Program (BTEP) and Federated Architecture Program (FAP), and recommend changes to the business/ICT architecture to improve its alignment with these external factors;
- b. Identify future business/ICT requirements against the current enterprise architecture, perform gaps analyses, develop Requirements for Technology Architectures (RTA), and prepare migration strategies;
- c. Assess the feasibility of migrating from the current state to the target business architecture and enabling technologies and identify the risks associated with migrating to the target business architecture and technologies and make recommendations for risk mitigation;
- d. Identify business and technology trends that create opportunities for business improvement, advise on ICT trends and emerging technologies and the impact on the organization's and government ICT architectures and business strategies,;
- e. Produce an architectural evolution plan, recommend prioritization of architecture evolution initiatives, and develop and/or implement an architecture evolution plan;
- f. Manage the development and implementation of an architectural improvement plan;
- g. Coach, mentor and train the organization to perform any of the above;
- h. Develop enterprise level software architectures using Siebel CRM, Adobe, Microsoft SQL Server, WebSphere MQ and Microsoft .NET technologies;
- i. Develop enterprise level technology architectures including server planning and sizing;
- j. Direct a group of application and technology architects to develop solutions that meet business and technology requirements; and
- k. Provide related briefings and status reports to management.

6. DELIVERABLES

- 6.1 The Contractor must submit one electronic copy of the deliverables such as program code, preliminary designs, or MS Office suite documents as specified in the TA to the Technical Authority.
- 6.2 Various project status updates as driven by the applications used, as well as project deliverables resulting from the tasks performed as described in the TA.

7. REPORTING REQUIREMENTS

- 7.1 The Contractor must provide a monthly financial report that must include a minimum, but not necessarily limited to the following data:
- a. list of each TA issued with dollar value;
 - b. the total amount spent; and
 - c. Remaining balance.
- 7.2 The Contractor must provide a monthly progress report that must include, but not necessarily limited to the following data:
- a. list of tasks currently working on;
 - b. % complete; and
 - c. forecast completion date;

8. LANGUAGE REQUIREMENTS

- 8.1 The Contractor personnel must be fluent in the English language. Contractor personnel must be able to communicate orally and in writing in English without any assistance and with minimal errors. Specific requirements for Contractor personnel to be fluent in both the English and French language will be detailed in each TA.

9. WORKING HOURS

- 9.1 Operational working hours will be from 07:00 to 17:30 Monday through Friday where the Contractor's resources will be expected to work 7.5 hours each day between those hours. The Contractor's resources must be available to work outside normal office hours during the duration of the Contract. The Contractor may need to provide the resources on weekends and/or holidays. Any time worked over the number of billable hours/days in a month must be pre-approved by the Technical Authority.

10. GOVERNMENT FURNISHED EQUIPMENT

- 10.1 A work space (desk in an office or POD), telephone and personal computer will be provided for Contractor personnel.

Appendix A to Annex A

TASKING ASSESSMENT PROCEDURE

1. Where a requirement for a specific task is identified, a draft Task Authorization Form (TA Form) as attached at Appendix B to Annex A will be provided to the Contractor in accordance with the allocation methodology stated in the Contract Article titled "Task Authorization". Once a draft TA Form is received the Contractor must submit to the CIC Procurement Representative a quotation of rates to supply the requested Resource Categories based on the information identified in the TA Form. The quotation must be signed and submitted to Canada within the time for response identified in the TA Form. The Contractor will be given a minimum of 48 hours turnaround time to submit a quotation.
2. For each proposed resource the Contractor must supply a résumé, the requested security clearance information and must complete the Response Tables at Appendix C of Annex A applicable to the Resource Categories identified in the draft TA. The same individual must not be proposed for more than one Resource Category. The résumés must demonstrate that each proposed individual meets the qualification requirements described (including any educational requirements, work experience requirements, and professional designation or membership requirements). With respect to the proposed resources:
 - (A) Proposed resources may be employees of the Contractor or employees of a subcontractor, or these individuals may be independent contractors to whom the Contractor would subcontract a portion of the Work. (Refer to Appendix D to Annex A, Certifications).
 - (B) For educational requirements for a particular degree, designation or certificate, Canada will only consider educational programmes that were successfully completed by the resource before the date the draft TA was first issued to the Contractor.
 - (C) For requirements relating to professional designation or membership, the resource must have the required designation or membership by the time of draft TA issuance and must continue, where applicable, to be a member in good standing of the profession or membership throughout the assessment period and Contract Period. Where the designation or membership must be demonstrated through a certification, the certification must be current, valid and issued by the entity specified in this Contract or if the entity is not specified an accredited or otherwise recognized body, institution or entity.
 - (D) For work experience, Canada will not consider experience gained as part of an educational programme, except for experience gained through a formal co-operative programme at a post-secondary institution.
 - (E) For any requirements that specify a particular time period (e.g., 2 years) of work experience, Canada will disregard any information about experience if **the résumé** does not include the relevant dates (month and year) for the experience claimed (i.e., the start date and end date). Canada will evaluate only the duration that the resource actually worked on a project or projects (from his or her start date to end date), instead of the overall start and end date of a project or a combination of projects in which a resource has participated.
 - (F) A résumé must not simply indicate the title of the individual's position, but must demonstrate that the resource has the required work experience by explaining the responsibilities and work performed by the individual while in that position. Only listing experience without providing any supporting data to describe responsibilities, duties and relevance to the requirement, or reusing the same wording as the TA Form, will not be considered "demonstrated" for the purposes of the assessment. The Contractor should

provide complete details as to where, when, month and year, and how, through which activities/responsibilities, the stated qualifications / experience were obtained. In situations in which a proposed resource worked at the same time on more than one project, the duration of any overlapping time period will be counted only once toward any requirements that relate to the individual's length of experience.

3. The qualifications and experience of the proposed resources will be assessed against the requirements set out in Appendix C to this Annex A to determine each proposed resource's compliance with the mandatory and rated criteria. Canada may request proof of successful completion of formal training, as well as reference information. Canada may conduct reference checks to verify the accuracy of the information provided. If reference checks are done, they will be conducted in writing by e-mail (unless the contact at the reference is only available by telephone). Canada will not assess any points or consider a mandatory criteria met unless the response is received within 5 working days. On the third working day after sending out the e-mails, if Canada has not received a response, Canada will notify the Contractor by e-mail, to allow the Contractor to contact its reference directly to ensure that it responds to Canada within 5 working days. Wherever information provided by a reference differs from the information supplied by the Contractor, the information supplied by the reference will be the information assessed. Points will not be allocated or a mandatory criteria considered as met if the reference customer is not a customer of the Contractor itself (for example, the customer cannot be the customer of an affiliate of the Contractor). Nor will points be allocated or a mandatory criteria considered as met if the customer is itself an affiliate or other entity that does not deal at arm's length with the Contractor. Crown references will be accepted.
4. During the assessment of the resources proposed, should the references for two or more resources required under that TA either be unavailable or fail to substantiate the required qualifications of the proposed resources to perform the required services, the Technical Authority may find the quotation to be non-responsive.
5. Only quotations that meet all of the mandatory criteria will be considered for assessment of the point rated criteria. Each resource proposed must attain the required minimum score for the point rated criteria for the applicable Resource Category. If the minimum score for any proposed resource is less than what is required, the Contractor's quotation will be found to be non-responsive.
6. Once the quotation has been accepted by the Technical Authority, the TA Form will be signed by Canada and provided to the Contractor for signature. The TA Form must be appropriately signed by Canada prior to commencement of any work. The Contractor must not commence work until a validly issued TA Form (the Task Authorization) has been received, and any work performed in its absence is done at the Contractor's own risk.

APPENDIX B TO ANNEX A

| TASK AUTHORIZATION (TA) FORM | | | | |
|--|-----------------------------------|-------------------------------------|------------------------------|-------------------|
| CONTRACTOR | | CONTRACT NUMBER: | | |
| COMMITMENT # | | FINANCIAL CODING: | | |
| TASK NUMBER (AMENDMENT): | | ISSUE DATE: | RESPONSE REQUIRED BY: | |
| 1. STATEMENT OF WORK (WORK ACTIVITIES, CERTIFICATIONS AND DELIVERABLES) | | | | |
| See attached for Statement of Work and Certifications required. | | | | |
| 2. PERIOD OF SERVICES: | | | | |
| 3. WORK LOCATION: | | | | |
| 4. TRAVEL REQUIREMENTS: | | | | |
| 5. LANGUAGE REQUIREMENTS: | | | | |
| 6. OTHER CONDITIONS/CONSTRAINTS: | | | | |
| 7. LEVEL OF SECURITY CLEARANCE REQUIRED FOR THE CONTRACTOR PERSONNEL: | | | | |
| 8. CONTRACTOR'S RESPONSE: | | | | |
| CATEGORY AND NAME OF PROPOSED RESOURCE | PWGSC SECURITY FILE NUMBER | PER DIEM RATE | ESTIMATED # OF DAYS | TOTAL COST |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| ESTIMATED LABOUR COST | | | | |
| GST/HST | | | | |
| TOTAL LABOUR COST | | | | |
| ESTIMATED TRAVEL & LIVING COST | | | | |
| GST/HST | | | | |
| TOTAL TRAVEL & LIVING COST | | | | |
| TOTAL ESTIMATED COST | | | | |
| 9. CONTRACTOR'S SIGNATURE | | | | |
| Name, Title and Signature of Individual Authorized to Sign on behalf of Contractor (type or print) | | Signature: _____ Date: _____ | | |

Solicitation No. - N° de l'invitation

B8953-100631/A

Amd. No. - N° de la modif.

Buyer ID - Id de l'acheteur

380zm

Client Ref. No. - N° de réf. du client

B8953-100631

File No. - N° du dossier

380zmB8953-100631

CCC No./N° CCC - FMS No/ N° VME

10. APPROVAL – SIGNING AUTHORITY

| Signature (Client) | Signature (PWGSC) |
|--|--|
| Name, Title and Signature of Individual Authorized to sign: | |
| Technical Authority: _____ | Contracting Authority ¹ : _____ |
| Date: _____ | Date: _____ |
| ¹ Signature required for projects valued at \$400,000 or more, GST/hst included. | |
| You are requested to sell to her Majesty the Queen in Right of Canada, in accordance with the terms and conditions set out herein, referred to herein, or attached hereto, the services listed herein and in any attached sheets at the price set out thereof. | |

APPENDIX C TO ANNEX A**RESOURCES ASSESSMENT CRITERIA AND RESPONSE TABLE****WORKSTREAM 1 - GCMS/eServices TESTING**

To facilitate resource assessment, Contractors must prepare and submit a response to a draft Task Authorization using the tables provided in this Annex. When completing the resource grids, the specific information which demonstrates the requested criteria and reference to the page number of the résumé should be incorporated so that the assessor can verify this information. The tables should not contain all the project information from the résumé. Only the specific answer should be provided.

P.11 Quality Assurance Specialist/Analyst, Level 2

| | MANDATORY CRITERIA |
|-----------|--|
| M1 | At least 7 years experience as a Quality Assurance Specialist/Analyst working within an IM/IT environment. |
| M2 | At least 3 years experience in the last 5 years working as a Quality Assurance Specialist/Analyst. |

| | RATED CRITERIA | | |
|-----------|--|---|---------------------|
| | Description | Years Experience | Point Rating |
| R1 | Experience participating in system functional and technical design reviews and incorporating details from reviews into existing test plans, scenarios, and scripts. | 3 to 4 years 4+ to 5 years 5+ years | 1 2 3 |
| R2 | <p>Combined experience performing testing impact assessments based on requirement and design changes using:</p> <ul style="list-style-type: none"> • IBM Rational ReqPro or Sparx Systems Enterprise Architect (requirements and design change repository); and • IBM Rational ClearCase or Microsoft Sharepoint (documentation repository). <p>Resource must have experience with one of the project's supported "Requirements Management software suites" (IBM Rational ReqPro or Sparx Systems Enterprise Architect) as well as one of the project's supported "Defect/Change Management software suites" (IBM Rational ClearCase or Microsoft Sharepoint).</p> <p>The lowest number of years experience with any of the products will be used for scoring (e.g. 6 years experience with IBM Rational ReqPro and 3 years experience with IBM Rational ClearCase is worth 2 points).</p> | 3 to 4 years 4+ to 5 years 5+ years | 2 4 6 |

| | RATED CRITERIA | | |
|---|---|---|---------------|
| | Description | Years Experience | Point Rating |
| R3 | Experience developing and maintaining test plans, scenarios, scripts and data from system use cases and functional designs. | 3 to 4 years 4+ to 5 years 5+ years | 5 10 15 |
| R4 | Experience performing integration, functional, system, regression testing, and verifying test results against a system with a Siebel User Interface. | 3 to 4 years 4+ to 5 years 5+ years | 5 10 15 |
| R5 | Experience performing integration, functional, system, regression testing, and verifying test results against other Siebel integrated technical platforms: <ul style="list-style-type: none">• Real-time, near real-time, and batch system interfaces; OR• Adobe pre-filled and fillable forms; OR• .Net and Java web applications. | 3 to 4 years 4+ to 5 years 5+ years | 2 4 6 |
| R6 | Experience identifying and documenting software defects using IBM Rational ClearQuest or Microsoft Team Foundation Server. | 3 to 4 years 4+ to 5 years 5+ years | 2 4 6 |
| R7 | Experience coaching, mentoring, and providing knowledge transfer. | 3 to 4 years 4+ to 5 years 5+ years | 1 2 3 |
| Maximum Points: 54 (must achieve minimum 70% = 38 points) | | | 54 |

P.11 Quality Assurance Specialist/Analyst, Level 3

| MANDATORY CRITERIA | |
|---------------------------|---|
| M1 | At least 10+ years experience in the last 15 years as a Quality Assurance Specialist/Analyst working within an IM/IT environment. |
| M2 | At least 4 years experience in the last 7 years planning, directing, and controlling the activities of a quality assurance team. |

| RATED CRITERIA | | | |
|-----------------------|--|--|----------------------|
| | Description | Years Experience | Point Rating |
| R1 | Experience participating in system functional and technical design reviews and incorporating details from reviews into existing test plans, scenarios, and scripts. | 4 to 5 years 5+ to 6 years 6+ to 7 years 7+ years | 2 3 4 5 |
| R2 | <p>Combined experience performing testing impact assessments based on requirement and design changes using:</p> <ul style="list-style-type: none"> • IBM Rational ReqPro or Sparx Systems Enterprise Architect (requirements and design change repository); and • IBM Rational ClearCase or Microsoft Sharepoint (documentation repository). <p>Resource must have experience with one of the project's supported "Requirements Management software suites" (IBM Rational ReqPro or Sparx Systems Enterprise Architect) as well as one of the project's supported "Defect/Change Management software suites" (IBM Rational ClearCase or Microsoft Sharepoint).</p> <p>The lowest number of years experience with any of the products will be used for scoring (e.g. 6 years experience with IBM Rational ReqPro and 3 years experience with IBM Rational ClearCase is worth 2 points).</p> | 4 to 5 years 5+ to 6 years 6+ to 7 years 7+ years | 4 6 8 10 |
| R3 | Experience developing and maintaining test plans, scenarios, scripts and data from system use cases and functional designs. | 4 to 5 years 5+ to 6 years 6+ to 7 years 7+ years | 4 6 8 10 |
| R4 | Experience performing integration, functional, system, regression testing, and verifying test results against a system with a Siebel User Interface. | 4 to 5 years 5+ to 6 years 6+ to 7 years 7+ years | 10 15 20 25 |

| RATED CRITERIA | | | |
|---|---|--|----------------------|
| | Description | Years Experience | Point Rating |
| R5 | Experience performing integration, functional, system, regression testing, and verifying test results against other Siebel integrated technical platforms: <ul style="list-style-type: none"> Real-time, near real-time, and batch system interfaces; OR Adobe pre-filled and fillable forms; OR .Net and Java web applications. | 4 to 5 years 5+ to 6 years 6+ to 7 years 7+ years | 4 6 8 10 |
| R6 | Experience identifying and documenting software defects using IBM Rational ClearQuest or Microsoft Team Foundation Server. | 4 to 5 years 5+ to 6 years 6+ to 7 years 7+ years | 4 6 8 10 |
| R7 | Experience monitoring the testing process and results against established goals, objectives, and milestones. | 4 to 5 years 5+ to 6 years 6+ to 7 years 7+ years | 10 15 20 25 |
| R8 | Experience collaborating with other teams to mitigate and/or escalate testing risks and issues. | 4 to 5 years 5+ to 6 years 6+ to 7 years 7+ years | 4 6 8 10 |
| R9 | Experience developing and/or refining Quality Assurance strategies and processes. | 4 to 5 years 5+ to 6 years 6+ to 7 years 7+ years | 4 6 8 10 |
| R10 | Experience coaching, mentoring, and providing knowledge transfer. | 4 to 5 years 5+ to 6 years 6+ to 7 years 7+ years | 4 6 8 10 |
| Maximum Points: 125 (must achieve minimum 70% = 88 points) | | | 125 |

P.11 Quality Assurance Specialist/Analyst - Automated Testing, Level 2

| MANDATORY CRITERIA | |
|---------------------------|--|
| M1 | At least 7 years experience as a Quality Assurance Specialist/Analyst working within an IM/IT environment. |
| M2 | At least 3 years experience in the last 5 years as a Quality Assurance Specialist/Analyst. |
| M3 | At least 2 years experience in the last 5 years developing and running test scripts using a Commercial-Off-The-Shelf automated testing tool. |

| RATED CRITERIA | | | |
|-----------------------|--|---|---------------------|
| | Description | Years Experience | Point Rating |
| R1 | Experience participating in system functional and technical design reviews and incorporating details from reviews into existing test plans, scenarios, and scripts. | 3 to 4 years 4+ to 5 years 5+ years | 1 2 3 |
| R2 | <p>Combined experience performing testing impact assessments based on requirement and design changes using:</p> <ul style="list-style-type: none"> • IBM Rational ReqPro or Sparx Systems Enterprise Architect (requirements and design change repository); and • IBM Rational ClearCase or Microsoft Sharepoint (documentation repository). <p>Resource must have experience with one of the project's supported "Requirements Management software suites" (IBM Rational ReqPro or Sparx Systems Enterprise Architect) as well as one of the project's supported "Defect/Change Management software suites" (IBM Rational ClearCase or Microsoft Sharepoint).</p> <p>The lowest number of years experience with any of the products will be used for scoring (e.g. 6 years experience with IBM Rational ReqPro and 3 years experience with IBM Rational ClearCase is worth 2 points).</p> | 3 to 4 years 4+ to 5 years 5+ years | 2 4 6 |
| R3 | Experience developing and maintaining test plans, scenarios, scripts and data from system use cases and functional designs. | 3 to 4 years 4+ to 5 years 5+ years | 5 10 15 |
| R4 | Experience performing integration, functional, system, regression testing, and verifying test results against a system with a Siebel User Interface. | 3 to 4 years 4+ to 5 years 5+ years | 5 10 15 |

| | RATED CRITERIA | | |
|---|---|------------------|--------------|
| | Description | Years Experience | Point Rating |
| R5 | Experience performing integration, functional, system, regression testing, and verifying test results against other Siebel integrated technical platforms: <ul style="list-style-type: none">• Real-time, near real-time, and batch system interfaces; OR• Adobe pre-filled and fillable forms; OR• .Net and Java web applications. | 3 to 4 years | 2 |
| | | 4+ to 5 years | 4 |
| | | 5+ years | 6 |
| | | | |
| R6 | Experience identifying and documenting software defects using IBM Rational ClearQuest or Microsoft Team Foundation Server. | 3 to 4 years | 2 |
| | | 4+ to 5 years | 4 |
| | | 5+ years | 6 |
| R7 | Experience coaching, mentoring, and providing knowledge transfer. | 3 to 4 years | 1 |
| | | 4+ to 5 years | 2 |
| | | 5+ years | 3 |
| R8 | Experience developing automated test scripts using Rational Functional Tester. | 2 to 3 years | 10 |
| | | 3+ to 4 years | 15 |
| | | 4+ to 5 years | 20 |
| | | 5+ years | 25 |
| Maximum Points: 79 (must achieve minimum 70% = 55 points) | | | 79 |

P.11 Quality Assurance Specialist/Analyst - Automated Testing, Level 3

| MANDATORY CRITERIA | |
|---------------------------|--|
| M1 | At least 10+ years experience in the last 15 years as a Quality Assurance Specialist/Analyst working within an IM/IT environment. |
| M2 | At least 4 years experience in the last 7 years working as a Quality Assurance Specialist/Analyst. |
| M3 | At least 4 years experience in the last 7 years developing and running test scripts using a Commercial-off-the-shelf automated testing tool. |

| RATED CRITERIA | | | |
|-----------------------|--|--|----------------------|
| | Description | Years Experience | Point Rating |
| R1 | Experience participating in system functional and technical design reviews and incorporating details from reviews into existing test plans, scenarios, and scripts. | 4 to 5 years 5+ to 6 years 6+ to 7 years 7+ years | 2 3 4 5 |
| R2 | <p>Combined experience performing testing impact assessments based on requirement and design changes using:</p> <ul style="list-style-type: none"> • IBM Rational ReqPro or Sparx Systems Enterprise Architect (requirements and design change repository); and • IBM Rational ClearCase or Microsoft Sharepoint (documentation repository). <p>Resource must have experience with one of the project's supported "Requirements Management software suites" (IBM Rational ReqPro or Sparx Systems Enterprise Architect) as well as one of the project's supported "Defect/Change Management software suites" (IBM Rational ClearCase or Microsoft Sharepoint).</p> <p>The lowest number of years experience with any of the products will be used for scoring (e.g. 6 years experience with IBM Rational ReqPro and 3 years experience with IBM Rational ClearCase is worth 2 points).</p> | 4 to 5 years 5+ to 6 years 6+ to 7 years 7+ years | 4 6 8 10 |
| R3 | Experience developing and maintaining test plans, scenarios, scripts and data from system use cases and functional designs. | 4 to 5 years 5+ to 6 years 6+ to 7 years 7+ years | 10 15 20 25 |
| R4 | Experience performing integration, functional, system, regression testing, and verifying test results against a system with a Siebel User Interface. | 4 to 5 years 5+ to 6 years 6+ to 7 years 7+ years | 10 15 20 25 |

| RATED CRITERIA | | | |
|--|---|--|----------------------|
| | Description | Years Experience | Point Rating |
| R5 | Experience performing integration, functional, system, regression testing, and verifying test results against other Siebel integrated technical platforms: <ul style="list-style-type: none"> Real-time, near real-time, and batch system interfaces; OR Adobe pre-filled and fillable forms; OR .Net and Java web applications. | 4 to 5 years 5+ to 6 years 6+ to 7 years 7+ years | 4 6 8 10 |
| R6 | Experience identifying and documenting software defects using IBM Rational ClearQuest or Microsoft Team Foundation Server. | 4 to 5 years 5+ to 6 years 6+ to 7 years 7+ years | 4 6 8 10 |
| R7 | Experience monitoring the testing process and results against established goals, objectives, and milestones. | 4 to 5 years 5+ to 6 years 6+ to 7 years 7+ years | 10 15 20 25 |
| R8 | Experience collaborating with other teams to mitigate and/or escalate testing risks and issues. | 4 to 5 years 5+ to 6 years 6+ to 7 years 7+ years | 4 6 8 10 |
| R9 | Experience developing and/or refining Quality Assurance strategies and processes. | 4 to 5 years 5+ to 6 years 6+ to 7 years 7+ years | 4 6 8 10 |
| R10 | Experience coaching, mentoring, and providing knowledge transfer. | 4 to 5 years 5+ to 6 years 6+ to 7 years 7+ years | 2 3 4 5 |
| R11 | Experience designing, coordinating, and managing the development of modularized automated test scripts for reuse. | 4 to 5 years 5+ to 6 years 6+ to 7 years 7+ years | 2 4 6 8 |
| R12 | Experience developing automated test scripts using Rational Functional Tester. | 4 to 5 years 5+ to 6 years 6+ to 7 years 7+ years | 2 4 6 8 |
| Maximum Points: 151 (must achieve minimum 70% = 106 points) | | | 151 |

APPENDIX C TO ANNEX A**RESOURCES ASSESSMENT CRITERIA AND RESPONSE TABLE****WORKSTREAM 2 - GCMS/eServoces ARCHITECTURE**

To facilitate resource assessment, Contractors must prepare and submit a response to a draft Task Authorization using the tables provided in this Annex. When completing the resource grids, the specific information which demonstrates the requested criteria and reference to the page number of the résumé should be incorporated so that the assessor can verify this information. The tables should not contain all the project information from the résumé. Only the specific answer should be provided.

A.1 Application/Software Architect - .NET, Level 3

| | MANDATORY CRITERIA |
|-----------|---|
| M1 | At least 10+ years experience, within the last 15 years, as an Application/Software Architect working within an IM/IT environment. |
| M2 | At least 5 years of experience, within the last 8 years, architecting C# and ASP .NET solutions using the .NET framework |
| M3 | At least 3 years of experience, within the last 10 years, in architecting .NET interface solutions in support of Siebel CRM project(s). |

| | RATED CRITERIA | | |
|--|--|---|------------------------|
| | Description | Years Experience | Point Rating |
| R1 | Experience in developing Service Oriented Architectures using Windows Communication Foundations. | 1 to 2 years 2+ to 3 years 3+ to 4 years 4+ to 5 years 5+ years | 2 4 6 8 10 |
| R2 | Experience in developing n-tier application architectures using C# and ASP .NET. | 1 to 2 years 2+ to 3 years 3+ to 4 years 4+ to 5 years 5+ years | 2 4 6 8 10 |
| R3 | Experience in performing options analysis for the implementation of requirements using the .NET development stack. | 1 to 2 years 2+ to 3 years 3+ to 4 years 4+ to 5 years 5+ years | 2 4 6 8 10 |
| R4 | Experience developing in a Microsoft .NET environment that integrates with a Siebel CRM application. | 1 to 2 years 2+ to 3 years 3+ to 4 years 4+ to 5 years 5+ years | 2 4 6 8 10 |
| R5 | Experience developing applications which use Microsoft SQL Server. | 1 to 2 years 2+ to 3 years 3+ to 4 years 4+ to 5 years 5+ years | 2 4 6 8 10 |
| Maximum Points: 50 (must achieve minimum 70% = 35 points) | | | 50 |

A.1 Application/Software Architect - Siebel, Level 3

| MANDATORY CRITERIA | |
|---------------------------|--|
| M1 | At least 10+ years experience, within the last 15 years, as an Application/Software Architect working within an IM/IT environment. |
| M2 | At least 7 years of experience, within the last 10 years, architecting Siebel CRM solutions using the Siebel framework. |
| M3 | At least 3 years of experience, within the last 10 years, architecting Siebel CRM interface solutions using Siebel EAI framework in a Siebel application solution. |

| RATED CRITERIA | | | |
|--|---|---|------------------------|
| | Description | Years Experience | Point Rating |
| R1 | Experience in developing architectural frameworks, strategies or roadmaps using the Siebel application framework. | 1 to 3 years 3+ to 5 years 5+ to 7 years 7+ to 9 years 9+ years | 2 4 6 8 10 |
| R2 | Experience in performing options analysis for the implementation of requirements using the Siebel framework. | 1 to 2 years 2+ to 3 years 3+ to 4 years 4+ to 5 years 5+ years | 2 4 6 8 10 |
| R3 | Experience developing architectural solutions for Siebel framework. | 1 to 2 years 2+ to 3 years 3+ to 4 years 4+ to 5 years 5+ years | 2 4 6 8 10 |
| R4 | Experience architecting Siebel EAI solutions that integrates with Microsoft .NET or Adobe technologies. | 1 to 2 years 2+ to 3 years 3+ to 4 years 4+ to 5 years 5+ years | 2 4 6 8 10 |
| R5 | Experience developing applications which use Microsoft SQL Server. | 1 to 2 years 2+ to 3 years 3+ to 4 years 4+ to 5 years 5+ years | 2 4 6 8 10 |
| Maximum Points: 50 (must achieve minimum 70% = 35 points) | | | 50 |

A.1 Application/Software Architect - Interface Integration, Level 3

| MANDATORY CRITERIA | |
|---------------------------|---|
| M1 | At least 10+ years experience, within the last 15 years, as an Application/Software Architect working within an IM/IT environment. |
| M2 | At least 3 years of experience, within the last 8 years, architecting WebSphere MQ solutions. |
| M3 | At least 2 years of experience, within the last 10 years, in architecting WebSphere MQ solutions for an integrated Siebel CRM based application solution. |

| RATED CRITERIA | | | |
|--|---|---|------------------------|
| | Description | Years Experience | Point Rating |
| R1 | Experience in developing architectural frameworks, strategies or roadmaps using the WebSphere MQ application framework. | 1 to 2 years 2+ to 3 years 3+ to 4 years 4+ to 5 years 5+ years | 2 4 6 8 10 |
| R2 | Experience in developing integrated interface solutions using WebSphere MQ framework. | 1 to 2 years 2+ to 3 years 3+ to 4 years 4+ to 5 years 5+ years | 2 4 6 8 10 |
| R3 | Experience developing WebSphere MQ solutions that integrate with a Siebel CRM Management application. | 1 to 2 years 2+ to 3 years 3+ to 4 years 4+ to 5 years 5+ years | 2 4 6 8 10 |
| R4 | Experience in researching and developing options for the implementation of requirements using WebSphere MQ technology. | 1 to 2 years 2+ to 3 years 3+ to 4 years 4+ to 5 years 5+ years | 2 4 6 8 10 |
| R5 | Experience developing applications which use Microsoft SQL Server. | 1 to 2 years 2+ to 3 years 3+ to 4 years 4+ to 5 years 5+ years | 2 4 6 8 10 |
| Maximum Points: 50 (must achieve minimum 70% = 35 points) | | | 50 |

A.1 Application/Software Architect - Adobe, Level 3

| MANDATORY CRITERIA | |
|---------------------------|--|
| M1 | At least 10+ years experience, within the last 15 years, as an Application/Software Architect working within an IM/IT environment. |
| M2 | At least 3 years of experience, within the last 5 years, architecting Adobe forms solutions. |

| RATED CRITERIA | | | |
|--|---|---|------------------------|
| | Description | Years Experience | Point Rating |
| R1 | Experience in architecting dynamic fillable Adobe forms solutions. | 1 to 2 years 2+ to 3 years 3+ to 4 years 4+ years | 4 6 8 10 |
| R2 | Experience in architecting 2-D barcode enabled Adobe form solutions. | 1 to 2 years 2+ to 3 years 3+ to 4 years 4+ years | 4 6 8 10 |
| R3 | Experience in architecting Service Oriented Architectures using the Adobe LiveCycle toolset. | 1 to 2 years 2+ to 3 years 3+ to 4 years 4+ years | 4 6 8 10 |
| R4 | Experience in researching and developing options for the implementation of requirements using Adobe technologies. | 1 to 2 years 2+ to 3 years 3+ to 4 years 4+ years | 4 6 8 10 |
| R5 | Experience developing Adobe LiveCycle ES solutions using Adobe LiveCycle Workbench ES. | 1 to 2 years 2+ to 3 years 3+ to 4 years 4+ years | 4 6 8 10 |
| R6 | Experience developing applications which use Microsoft SQL Server. | 1 to 2 years 2+ to 3 years 3+ to 4 years 4+ to 5 years 5+ years | 2 4 6 8 10 |
| Maximum Points: 60 (must achieve minimum 70% = 42 points) | | | 60 |

A.1 Application/Software Architect - Java, Level 3

| MANDATORY CRITERIA | |
|---------------------------|--|
| M1 | At least 10+ years experience, within the last 15 years, as an Application/Software Architect working within an IM/IT environment. |
| M2 | At least 8 years of experience, within the last 10 years, architecting Java solutions. |
| M3 | At least 4 years of experience, within the last 6 years, building and developing applications using Java, Spring and Axis. |
| M4 | At least 2 years of experience, within the last 5 years, configuring and implementing Open AM/Open SSO. |

| RATED CRITERIA | | | |
|--|---|---|------------------------|
| | Description | Years Experience | Point Rating |
| R1 | Experience in developing Service Oriented Architectures (SOA) using Axis. | 1 to 2 years 2+ to 3 years 3+ to 4 years 4+ to 5 years 5+ years | 2 4 6 8 10 |
| R2 | Experience in developing n-tier application architectures using Java, and the Spring Framework. | 1 to 2 years 2+ to 3 years 3+ to 4 years 4+ to 5 years 5+ years | 2 4 6 8 10 |
| R3 | Experience developing applications Java development stack. | 1 to 3 years 3+ to 6 years 6+ to 9 years 9+ to 12 years 12+ years | 2 4 6 8 10 |
| R4 | Experience configuring and implementing OpenAM/OpenSSO. | 2+ to 3 years 3+ to 4 years 4+ to 5 years 5+ years | 4 6 8 10 |
| R5 | Experience performing Tomcat server security reviews and Tomcat server hardening. | 1 to 2 years 2+ to 3 years 3+ to 4 years 4+ to 5 years 5+ years | 2 4 6 8 10 |
| R6 | Experience using Spring Security and Security Assertion Markup Language (SAML) to implement security architectures for spring applications. | 1 to 2 years 2+ to 3 years 3+ to 4 years 4+ to 5 years 5+ years | 2 4 6 8 10 |
| Maximum Points: 60 (must achieve minimum 70% = 42 points) | | | 60 |

P.2 Enterprise Architect - Siebel, Level 3

| MANDATORY CRITERIA | |
|---------------------------|---|
| M1 | At least 10+ years experience, within the last 15 years, as an Enterprise Architect working within an IM/IT environment. |
| M2 | At least 6 years of experience, within the last 10 years, creating enterprise level application architectures using the Siebel CRM application development and Siebel EAI frameworks. |
| M3 | At least 6 years of experience, within the last 10 years, developing enterprise level technology architectures, including server planning and sizing for an integrated Siebel CRM based application solution. |

| RATED CRITERIA | | | |
|--|--|---|------------------------|
| | Description | Years Experience | Point Rating |
| R1 | Experience leading the effort in identifying future business/technology requirements against the current enterprise architecture, performing gap analysis, and preparing migration strategies. | 1 to 3 years 3+ to 5 years 5+ to 7 years 7+ to 9 years 9+ years | 2 4 6 8 10 |
| R2 | Experience creating enterprise architectures using the Adobe LiveCycle ES toolset. | 1 to 2 years 2+ to 3 years 3+ to 4 years 4+ years | 4 6 8 10 |
| R3 | Experience creating enterprise architectures using .NET based technologies. | 1 to 2 years 2+ to 3 years 3+ to 4 years 4+ years | 4 6 8 10 |
| R4 | Experience creating enterprise level architectures using Microsoft SQL Server technology. | 1 to 2 years 2+ to 3 years 3+ to 4 years 4+ to 5 years 5+ years | 2 4 6 8 10 |
| Maximum Points: 40 (must achieve minimum 70% = 28 points) | | | 40 |

APPENDIX D TO ANNEX A**CERTIFICATIONS AT THE TA STAGE**

The following Certifications are to be used, as applicable. If they apply, they must be signed and attached to the Contractor's quotation when it is submitted to Canada.

1. CERTIFICATION OF EDUCATION AND EXPERIENCE

The Contractor certifies that all the information provided in the résumés and supporting material proposed for completing the subject work, particularly the information pertaining to education, achievements, experience and work history, has been verified by the Contractor to be true and accurate. Furthermore, the Contractor warrants that every individual proposed by the Contractor for the requirement is capable of performing the Work described in the Task Authorization.

Print name of authorized individual & sign above

Date

2. CERTIFICATION OF AVAILABILITY OF PERSONNEL

The Contractor certifies that, should it be authorized to provide services under this Task Authorization, the persons proposed in the quotation will be available to commence performance of the work within a reasonable time from the date of issuance of the valid Task Authorization, or within the time specified in the TA Form, and will remain available to perform the work in relation to the fulfillment of the requirement.

Print name of authorized individual & sign above

Date

3. CERTIFICATION OF STATUS OF PERSONNEL

If the Contractor has proposed any individual who is not an employee of the Contractor, the Contractor certifies that it has permission from that individual to propose his/her services in relation to the Work to be performed under this TA and to submit his/her résumé to Canada. At any time during the Contract the Contractor must, upon request from the Contracting Authority, provide the written confirmation, signed by the individual, of the permission that was given to the Contractor of his/her availability. Failure to comply with the request may result in a default under the Contract in accordance with the General Conditions.

Print name of authorized individual & sign above

Date

4. CERTIFICATION OF LANGUAGE - [English or Bilingual or French]

The Contractor certifies that the proposed resource(s) in response to this draft Task Authorization is/are

[*Option 1 - Unilingual English*] fluent in English. The individual(s) proposed must be able to communicate orally and in writing in English without any assistance and with minimal errors.

[*Option 2 - Bilingual*] fluent in both official languages of Canada (French and English). The individual(s) proposed must be able to communicate orally and in writing in French and English without any assistance and with minimal errors.

[*Option 3 - Unilingual French*] fluent in French. The individual(s) proposed must be able to communicate orally and in writing in French without any assistance and with minimal errors.

Print name of authorized individual & sign above

Date

Solicitation No. - N° de l'invitation

B8953-100631/A

Amd. No. - N° de la modif.

Buyer ID - Id de l'acheteur

380zm

Client Ref. No. - N° de réf. du client

File No. - N° du dossier

CCC No./N° CCC - FMS No/ N° VME

B8953-100631

380zmB8953-100631

ANNEX B**BASIS OF PAYMENT****WORKSTREAM 1 - GCMS/eServices TESTING**

| | | Firm Per Diem Rates | | | | |
|---|---------------------------|---------------------------------|---------------------------------|---------------------------------|-------------------------------|-------------------------------|
| Resource Category | Level of Expertise | Contract Period - Year 1 | Contract Period - Year 2 | Contract Period - Year 3 | Option Period - Year 4 | Option Period - Year 5 |
| P.11 Quality Assurance Specialist/Analyst | 2 | \$ | \$ | \$ | \$ | \$ |
| P.11 Quality Assurance Specialist/Analyst | 3 | \$ | \$ | \$ | \$ | \$ |
| P.11 Quality Assurance Specialist/Analyst - Automated Testing | 2 | \$ | \$ | \$ | \$ | \$ |
| P.11 Quality Assurance Specialist/Analyst - Automated Testing | 3 | \$ | \$ | \$ | \$ | \$ |

Solicitation No. - N° de l'invitation

B8953-100631/A

Amd. No. - N° de la modif.

Buyer ID - Id de l'acheteur

380zm

Client Ref. No. - N° de réf. du client

File No. - N° du dossier

CCC No./N° CCC - FMS No/ N° VME

B8953-100631

380zmB8953-100631

ANNEX B**BASIS OF PAYMENT****WORKSTREAM 2 - GCMS/eServices ARCHITECTURE**

| | | Firm Per Diem Rates | | | | |
|--|---------------------------|---------------------------------|---------------------------------|---------------------------------|-------------------------------|-------------------------------|
| Resource Category | Level of Expertise | Contract Period - Year 1 | Contract Period - Year 2 | Contract Period - Year 3 | Option Period - Year 4 | Option Period - Year 5 |
| A.1 Application/Software Architect - .NET | 3 | \$ | \$ | \$ | \$ | \$ |
| A.1 Application/Software Architect - Siebel | 3 | \$ | \$ | \$ | \$ | \$ |
| A.1 Application/Software Architect - Interface Integration | 3 | \$ | \$ | \$ | \$ | \$ |
| A.1 Application/Software Architect - Adobe | 3 | \$ | \$ | \$ | \$ | \$ |
| A.1 Application/Software Architect - Java | 3 | \$ | \$ | \$ | \$ | \$ |
| P.2 Enterprise Architect - Siebel | 3 | \$ | \$ | \$ | \$ | \$ |

ANNEX C

SECURITY REQUIREMENTS CHECK LIST (SRCL)

LISTE DE VÉRIFICATION DES EXIGENCES RELATIVES À LA SÉCURITÉ (LVERS)

| | |
|---|---|
| Contract Number / Numéro du contrat EN578-055605-B | |
| Security Classification / Classification de sécurité UNCLASSIFIED | |
| PART A - CONTRACT INFORMATION / PARTIE A - INFORMATION CONTRACTUELLE | |
| 1. Originating Government Department or Organization / Ministère ou organisme gouvernemental d'origine Public Works and Government Services Canada | 2. Branch or Directorate / Direction générale ou Direction Acquisitions |
| 3. a) Subcontract Number / Numéro du contrat de sous-traitance | 3. b) Name and Address of Subcontractor / Nom et adresse du sous-traitant |
| 4. Brief Description of Work / Brève description du travail For the provision of Task Based Informatics Professional Services | |
| 5. a) Will the supplier require access to Controlled Goods? Le fournisseur aura-t-il accès à des marchandises contrôlées? | <input checked="" type="checkbox"/> No / Non <input type="checkbox"/> Yes / Oui |
| 5. b) Will the supplier require access to unclassified military technical data subject to the provisions of the Technical Data Control Regulations? Le fournisseur aura-t-il accès à des données techniques militaires non classifiées qui sont assujetties aux dispositions du Règlement sur le contrôle des données techniques? | <input checked="" type="checkbox"/> No / Non <input type="checkbox"/> Yes / Oui |
| 6. Indicate the type of access required / Indiquer le type d'accès requis | |
| 6. a) Will the supplier and its employees require access to PROTECTED and/or CLASSIFIED information or assets? Le fournisseur ainsi que les employés auront-ils accès à des renseignements ou à des biens PROTÉGÉS et/ou CLASSIFIÉS? (Specify the level of access using the chart in Question 7. c) (Préciser le niveau d'accès en utilisant le tableau qu se trouve à la question 7. c) | <input type="checkbox"/> No / Non <input checked="" type="checkbox"/> Yes / Oui |
| 6. b) Will the supplier and its employees (e.g. Cleaners, maintenance personnel) require access to restricted access areas? No access to PROTECTED and/or CLASSIFIED information or assets is permitted. Le fournisseur et ses employés (p. Ex. Nettoyeurs, personnel d'entretien) auront-ils accès à des zones d'accès restreintes? L'accès à des renseignements ou à des biens PROTÉGÉS et/ou CLASSIFIÉS n'est pas autorisé. | <input checked="" type="checkbox"/> No / Non <input type="checkbox"/> Yes / Oui |
| 6. c) Is this a commercial courier or delivery requirement with no overnight storage? S'agit-il d'un contrat de messagerie ou de livraison commerciale sans entreposage de nuit? | <input checked="" type="checkbox"/> No / Non <input type="checkbox"/> Yes / Oui |
| 7. a) Indicate the type of information that the supplier will be required to access / Indiquer le type d'information auquel le fournisseur devra avoir accès | |
| Canada <input checked="" type="checkbox"/> | NATO / OTAN <input type="checkbox"/> |
| Foreign / Étranger <input type="checkbox"/> | |
| 7. b) Release restrictions / Restrictions relatives à la diffusion | |
| No release restrictions <input checked="" type="checkbox"/> Aucune restriction relative à la diffusion | All NATO countries <input type="checkbox"/> Tous les pays de l'OTAN |
| Not releasable <input type="checkbox"/> À ne pas diffuser | |
| Restricted to: / Limité à : <input type="checkbox"/> | Restricted to: / Limité à : <input type="checkbox"/> |
| Specify country(ies) / Préciser le(s) pays : | Specify country(ies) / Préciser le(s) pays : |
| | No release restrictions <input type="checkbox"/> Aucune restriction relative à la diffusion |
| | Restricted to: / Limité à : <input type="checkbox"/> |
| | Specify country(ies) / Préciser le(s) pays : |

B8953-100631/A

380zm

B8953-100631

380zmB8953-100631

PART A (Continued) / PARTIE A (Suite)

7. c) Level of Information / Niveau d'information

| | | | | | |
|---------------------------------------|-------------------------------------|---|--------------------------|---------------------------------------|--------------------------|
| PROTECTED A PROTÉGÉ A | <input checked="" type="checkbox"/> | NATO UNCLASSIFIED NATO NON CLASSIFIÉ | <input type="checkbox"/> | PROTECTED A PROTÉGÉ A | <input type="checkbox"/> |
| PROTECTED B PROTÉGÉ B | <input checked="" type="checkbox"/> | NATO RESTRICTED NATO DIFFUSION RESTREINTE | <input type="checkbox"/> | PROTECTED B PROTÉGÉ B | <input type="checkbox"/> |
| PROTECTED C PROTÉGÉ C | <input type="checkbox"/> | NATO CONFIDENTIAL NATO CONFIDENTIEL | <input type="checkbox"/> | PROTECTED C PROTÉGÉ C | <input type="checkbox"/> |
| CONFIDENTIAL CONFIDENTIEL | <input checked="" type="checkbox"/> | NATO SECRET NATO SECRET | <input type="checkbox"/> | CONFIDENTIAL CONFIDENTIEL | <input type="checkbox"/> |
| SECRET SECRET | <input checked="" type="checkbox"/> | COSMIC TOP SECRET COSMIS TRÈS SECRET | <input type="checkbox"/> | SECRET SECRET | <input type="checkbox"/> |
| TOP SECRET TRÈS SECRET | <input type="checkbox"/> | | | TOP SECRET TRÈS SECRET | <input type="checkbox"/> |
| TOP SECRET (SIGINT) TRÈS SECRET | <input type="checkbox"/> | | | TOP SECRET (SIGINT) TRÈS SECRET | <input type="checkbox"/> |

8. Will the supplier require access to PROTECTED and/or CLASSIFIED COMSEC information or assets? ☒ No / ☐ Yes /
Non Oui

La fournisseur aura-t-il accès à des renseignements ou à des biens COMSEC désignés
PROTÉGÉS et/ou CLASSIFIÉS?

If Yes, indicate the level of sensitivity:

Dans l'affirmative, indiquer le niveau de sensibilité :

9. Will the supplier require access to extremely sensitive INFOSEC information or assets? ☒ No / ☐ Yes /
Non Oui

Le fournisseur aura-t-il accès à des renseignements ou à des biens INFOSEC de nature

extrêmement délicate?

Short Title(s) of material / Titre(s) abrégé(s) du matériel :

Document Number / Numéro du document :

PART B - PERSONNEL (SUPPLIER) / PARTIE B - PERSONNEL (FOURNISSEUR)

10. a) Personnel security screening level required / Niveau de contrôle de la sécurité du personnel requis

- ☒ RELIABILITY STATUS
COTE DE FIABILITÉ
- ☒ CONFIDENTIAL
CONFIDENTIEL
- ☒ SECRET
SECRET
- ☐ TOP SECRET
TRÈS SECRET
- ☐ TOP SECRET - SIGINT
TRÈS SECRET - SIGINT
- ☐ NATO CONFIDENTIAL
NATO CONFIDENTIEL
- ☐ NATO SECRET
NATO SECRET
- ☐ COSMIC TOP SECRET
COSMIC TRÈS SECRET
- ☐ SITE ACCESS
ACCÈS AUX EMPLACEMENTS

Special comments:

Commentaires spéciaux : _____

NOTE: If multiple levels of screening are identified, a Security Classification Guide must be provided.

REMARQUE : Si plusieurs niveaux de contrôle de sécurité sont requis, un guide de classification de la sécurité doit être fourni.

10. b) May unscreened personnel be used for portions of the work? ☒ No ☐ Yes
Du personnel sans autorisation sécuritaire peut-il se voir confier des parties du travail? Non Oui
- If Yes, will unscreened personnel be escorted? ☒ No ☐ Yes
Dans l'affirmative, le personnel en question sera-t-il escorté? Non Oui

PART C - SAFEGUARDS (SUPPLIER) / PARTIE C - MESURES DE PROTECTION (FOURNISSEUR)**INFORMATION / ASSETS / RENSEIGNEMENTS / BIENS**

11. a) Will the supplier be required to receive and store PROTECTED and/or CLASSIFIED information or assets on its site or premises? ☒ No ☐ Yes
Le fournisseur sera-t-il tenu de recevoir et d'entreposer sur place des renseignements ou des biens PROTÉGÉS et/ou CLASSIFIÉS? Non Oui
11. b) Will the supplier be required to safeguard COMSEC information or assets? ☒ No ☐ Yes
Le fournisseur sera-t-il tenu de protéger des renseignements ou des biens COMSEC? Non Oui

Solicitation No. - N° de l'invitation

B8953-100631/A

Amd. No. - N° de la modif.

Buyer ID - Id de l'acheteur

380zm

Client Ref. No. - N° de réf. du client

B8953-100631

File No. - N° du dossier

380zmB8953-100631

CCC No./N° CCC - FMS No/ N° VME

PART C (Continued) / PARTIE C (Suite)**PRODUCTION**

11. c) Will the production (manufacture, and/or repair and/or modification) of PROTECTED and/or CLASSIFIED material or equipment occur at the supplier's site or premises? ☒ No ☐ Yes
Non Oui
Les installations du fournisseur serviront-elles à la production (fabrication et/ou réparation et/ou modification) de matériel PROTÉGÉ et/ou CLASSIFIÉ?

INFORMATION TECHNOLOGY (IT) MEDIA / SUPPORT RELATIF À LA TECHNOLOGIE DE L'INFORMATION (TI)

11. d) Will the supplier be required to use its IT systems to electronically process, produce or store PROTECTED and/or CLASSIFIED information or data? ☒ No ☐ Yes
Non Oui
Le fournisseur sera-t-il d'utiliser ses propres systèmes informatiques pour traiter, produire ou stocker électroniquement des renseignements ou des données PROTÉGÉS et/ou CLASSIFIÉS?
11. e) Will there be an electronic link between the supplier's IT systems and the government department or agency? ☒ No ☐ Yes
Non Oui
Disposera-t-on d'un lien électronique entre le système informatique du fournisseur et celui du minist`re ou de l'agence gouvernementale?

For users completing the form **manually** use the summary chart below to indicate the category(ies) and level(s) of safeguarding required at the supplier's site(s) or premises.
Les utilisateurs qui remplissent le formulaire **manuellement** doivent utiliser le tableau récapitulatif ci-dessous pour indiquer, pour chaque catégorie, les niveaux de sauvegarde requis aux installations du fournisseur.

For users completing the form **online** (via the Internet), the summary chart is automatically populated by your responses to previous questions.
Dans le cas des utilisateurs qui remplissent le formulaire **en ligne** (par Internet), les réponses aux questions précédentes sont automatiquement saisies dans le tableau récapitulatif.

SUMMARY CHART / TABLEAU RÉCAPITULATIF

| Category Catégorie | PROTECTED PROTÉGÉ | | | Classified classifié | | | NATO | | | |
|--|----------------------|---|---|------------------------------|--------|---------------------------------|---|--|----------------|---|
| | A | B | C | CONFIDENTIAL CONFIDENTIEL | SECRET | TOP SECRET TRÈS SECRET | NATO RESTRICTED NATO DIFFUSION RESTREINTE | NATO CONFIDENTIAL NATO CONFIDENTIEL | NATO SECRET | COSMIC TOP SECRET COSMIC TRÈS SECRET |
| Information / Assets Renseignements / Biens | | | | | | | | | | |
| Production | | | | | | | | | | |
| IT Media / Support TI | | | | | | | | | | |
| IT Link / Lien électronique | | | | | | | | | | |
| COMSEC | | | | | | | | | | |
| Category Catégorie | PROTECTED PROTÉGÉ | | | CONFIDENTIAL CONFIDENTIEL | SECRET | TOP SECRET TRÈS SECRET | | | | |
| | A | B | C | | | | | | | |
| Information / Assets Renseignements / Biens | | | | | | | | | | |
| Production | | | | | | | | | | |
| IT Media / Support TI | | | | | | | | | | |
| IT Link / Lien électronique | | | | | | | | | | |

Solicitation No. - N° de l'invitation

B8953-100631/A

Amd. No. - N° de la modif.

Buyer ID - Id de l'acheteur

380zm

Client Ref. No. - N° de réf. du client

B8953-100631

File No. - N° du dossier

380zmB8953-100631

CCC No./N° CCC - FMS No/ N° VME

- | | |
|---|---|
| <p>12. a) Is the description of the work contained within this SRCL PROTECTED and/or CLASSIFIED? La description du travail visé par la présente LVERS est-elle de nature PROTÉGÉS et/ou CLASSIFIÉS?</p> <p>If Yes, classify this form by annotating the top and bottom in the area entitled "Security Classification". Dans l'affirmative, classifiez le présent formulaire en indiquant le niveau de sécurité dans la case intitulée " Classification de sécurité " au haut et au bas du formulaire.</p> | <p><input checked="" type="checkbox"/> No Non</p> <p><input type="checkbox"/> Yes Oui</p> |
| <p>12. b) Will the documentation attached to this SRCL be PROTECTED and/or CLASSIFIED? La documentation associée à la présente LVERS sera-t-elle PROTÉGÉE et/ou CLASSIFIÉE?</p> <p>If Yes, classify this form by annotating the top and bottom in the area entitled "Security Classification" and indicate with attachments (e.g. SECRET with Attachments). Dans l'affirmative, classifiez le présent formulaire en indiquant le niveau de sécurité dans la case intitulée " Classification de sécurité " au haut et au bas du formulaire et indiquer qu'il y a des pièces jointes (p. Ex. SECRET avec des pièces jointes).</p> | <p><input checked="" type="checkbox"/> No Non</p> <p><input type="checkbox"/> Yes Oui</p> |

Solicitation No. - N° de l'invitation

B8953-100631/A

Amd. No. - N° de la modif.

Buyer ID - Id de l'acheteur

380zm

Client Ref. No. - N° de réf. du client

File No. - N° du dossier

CCC No./N° CCC - FMS No/ N° VME

B8953-100631

380zmB8953-100631

ATTACHMENT 3.1**BID SUBMISSION FORM**

| BID SUBMISSION FORM | |
|---|--|
| Bidder's full legal name | |
| Authorized Representative of Bidder for evaluation purposes (e.g., clarifications) | Name |
| | Title |
| | Address |
| | Telephone # |
| | Fax # |
| | Email |
| Bidder's Procurement Business Number (PBN) [see the Standard Instructions 2003 and Article 2.1(e)(iii)] | |
| Jurisdiction of Contract: Province in Canada the bidder wishes to be the legal jurisdiction applicable to any resulting contract (if other than as specified in solicitation) | |
| Former Public Servants See the Article in Part 5 of the bid solicitation entitled Former Public Servant Certification for a definition of "Former Public Servant". For joint ventures, be sure to provide this information for each of the members of the joint venture. | Is the Bidder a FPS in receipt of a pension as defined in the bid solicitation? Yes ____ No ____ If yes, provide the information required by the Article in Part 5 entitled "Former Public Servant Certification" |
| | Is the Bidder a FPS who received a lump sum payment under the terms of a work force reduction program? Yes ____ No ____ If yes, provide the information required by the Article in Part 5 entitled "Former Public Servant Certification" |

| | | |
|--|--|--|
| <p>Federal Contractors Program for Employment Equity (FCP EE) Certification:</p> <p>If the bidder is exempt, please indicate the basis for the exemption to the right. If the bidder does not fall within the exceptions enumerated to the right, the Program requirements do apply and the bidder is required either to:</p> <p>(a) submit to the Department of HRSD form LAB 1168, Certificate of Commitment to Implement Employment Equity, DULY SIGNED; or</p> <p>(b) submit a valid Certificate number confirming its adherence to the FCP-EE.</p> <p>Bidders are requested to include their FCP EE Certification or signed LAB 1168 with their bid; if this information is not provided in the bid, it must be provided upon request by the Contracting Authority during evaluation.</p> <p>For joint ventures, be sure to provide this information for each of the members of the joint venture.</p> | <p>On behalf of the bidder, by signing below, I also confirm that the bidder <i>[check the box that applies]</i>:</p> | |
| | <p>(a) is not subject to Federal Contractors Program for Employment Equity (FCP-EE), because it has a workforce of less than 100 permanent full or part-time employees in Canada;</p> | |
| | <p>(b) is not subject to FCP-EE, because it is a regulated employer under the <i>Employment Equity Act</i>;</p> | |
| | <p>(c) is subject to the requirements of FCP-EE, because it has a workforce of 100 or more permanent full or part-time employees in Canada, but has not previously obtained a certificate number from the Department of Human Resources and Skills Development (HRSD) (having not bid on requirements of \$200,000 or more), in which case a duly signed certificate of commitment is attached; OR</p> | |
| | <p>(d) is subject to FCP-EE, and has a valid certification number as follows: _____ (and has not been declared an Ineligible Contractor by HRSD).</p> | |
| <p>Number of FTEs [Bidders are requested to indicate, the total number of full-time-equivalent positions that would be created and maintained by the bidder if it were awarded the Contract. This information is for information purposes only and will not be evaluated.]</p> | | |
| <p>Security Clearance Level of Bidder <i>[include both the level and the date it was granted]</i></p> | | |
| <p>On behalf of the bidder, by signing below, I confirm that I have read the entire bid solicitation including the documents incorporated by reference into the bid solicitation and I certify that:</p> <ol style="list-style-type: none"> 1. The bidder considers itself and its products able to meet all the mandatory requirements described in the bid solicitation; 2. This bid is valid for the period requested in the bid solicitation; 3. All the information provided in the bid is complete, true and accurate; and 4. If the bidder is awarded a contract, it will accept all the terms and conditions set out in the resulting contract clauses included in the bid solicitation. | | |
| <p>Signature of Authorized Representative of Bidder</p> | | |

ATTACHMENT 4.1**BID EVALUATION CRITERIA****WORKSTREAM 1 - GCMS/eServices TESTING****1. THE BIDDER**

| | MANDATORY CRITERIA THE BIDDER | BIDDER'S RESPONSE |
|-----------|--|--------------------------|
| M1 | <p>Corporate Capacity within Workstream. The Bidder must have had one Siebel focused testing support service contract with the government in the past five years (as of bid closing date) that meets the following criteria:</p> <ol style="list-style-type: none"> 1. Contract with a single client (may have included multiple Task Authorizations (TAs) under a single contract). The Bidder must provide the completed Contract Reference Response Template at Appendix A to Attachment 4.1; 2. Contract was for a minimum final value of \$1,000,000 (Cdn); 3. Contract was for a minimum contract period of one year; 4. Contract was completed in the last five years (as of bid closing date) or has been ongoing for a minimum period of one year (as of bid closing date); and 5. Contract included the provision of the resource(s) in at least one of the categories as detailed in the Statement of Work at Annex A – Workstream 1. The Bidder must provide the Statement of Work from the contract where it provided the category(ies). The work delivered by the resource category must include at least 75% of the associated tasks listed in the Statement of Work at Annex A - Workstream 1 for that resource category and must have been provided for a minimum of 240 billable days. The Bidder must provide the completed Billable Days Response Template at Appendix B to Attachment 4.1. <p>Notes:</p> <ol style="list-style-type: none"> 1. The reference contract must have been contracted with the Bidder submitting a bid for this requirement. "Bidder" means the person or entity (or, in the case of a joint venture, the persons or entities) submitting a bid to perform a contract for goods, services or both. It does not include the parent, subsidiaries or other affiliates of the Bidder, or its subcontractors. | |

| | MANDATORY CRITERIA THE BIDDER | BIDDER'S RESPONSE |
|-----------|---|--------------------------|
| | <p>2. The Government of Canada is not considered a single client. An individual department, agency or Crown Corporation is considered a single client.</p> <p>3. The cumulative total value of multiple TAs under a contract with a single client is considered a single contract. The cumulative total value of multiple TAs, for multiple clients (i.e. departments) under a contract or Supply Arrangement with the Government of Canada is not considered a single contract.</p> | |
| M2 | <p>Client Manager. The Bidder must identify by name and position title an individual that will be designated as the CIC Client Manager responsible for the resource and contract management associated with the resulting contract. The proposed Client Manager must have three years in the last five years (as if the bid closing date) experience as a Client Manager providing contract management services to government Clients.</p> <p>A copy of the Client Manager's résumé must be provided with the bid.</p> | |
| M3 | <p>Contract Management Plan. The Bidder must provide a plan as to how the resulting contract(s) will be managed. The plan must describe how the Bidder intends to:</p> <ol style="list-style-type: none"> 1. Provide resources that may be required but are not currently available in the Bidder's current capacity. 2. Manage the process of transitioning between existing contracted resources and the new contract; 3. Manage the process of transitioning between contractor resources during the term of the Contract; 4. Manage quality assurance practices in providing resources for taskings; 5. Manage and execute contingency plans/practices for the identification, selection and deployment of the appropriate resource to ensure resource availability and resource replacement in a timely manner; 6. Manage the Contract tracking, time sheet collection and invoicing process; and 7. Manage the process of issue escalation and dispute resolution with CIC. | |

Solicitation No. - N° de l'invitation

B8953-100631/A

Client Ref. No. - N° de réf. du client

B8953-100631

Amd. No. - N° de la modif.

File No. - N° du dossier

380zmB8953-100631

Buyer ID - Id de l'acheteur

380zm

CCC No./N° CCC - FMS No/ N° VME

| | MANDATORY CRITERIA THE BIDDER | BIDDER'S RESPONSE |
|-----------|--|--------------------------|
| M4 | <p>The Bidder must propose two resources for each of the following categories:</p> <ol style="list-style-type: none">1. Quality Assurance Specialist/Analyst, Level 2;2. Quality Assurance Specialist/Analyst, Level 3;3. Quality Assurance Specialist/Analyst - Automated Testing, Level 2; and4. Quality Assurance Specialist/Analyst - Automated Testing, Level 3. <p>The Bidder must provide with its bid a résumé for each of the proposed resources.</p> <p>The Bidder must not use the same resource in more than one of the above categories.</p> | |

| RATED CRITERIA THE BIDDER | | | | |
|---|---|-----------|--|-------------------|
| | Description | Max Score | Point Rating | Bidder's Response |
| R1 | Client Manager. | | | |
| | 1. Years of experience as a Client Manager in excess of the mandatory three years. | 10 | 2 points for each year of experience exceeding three years serving as a Client Manager on contracts (up to a maximum of 10 points). | |
| | 2. Number of client contacts. The Bidder must provide the contact name, title and department/organization for whom the Client Manager had to provide resources. | 10 | Over 9 client contacts - 10 pts 8 to 9 client contacts – 8 pts 6 to 7 client contacts - 6 pts 4 to 5 client contacts - 4 pts 2 to 3 client contacts - 2 pts | |
| | 3. Number of resources simultaneously managed under any contract(s) within the last five years (as of bid closing date). The Bidder must provide for each contract the organization name, client contact name, contract dates, contract numbers, and number of resources managed for each contract. | 10 | Over 40 resources - 10 pts Over 30 up to 40 resources - 8 pts Over 20 up to 30 resources - 6 pts Over 10 up to 20 resources - 4 pts One up to 10 resources - 2 pts | |
| R2 | Number of different categories as detailed in Annex A - Workstream 1 Statement of Work where resources have been provided on one or more contracts. The following information must be provided for each category: <ul style="list-style-type: none"> • Resource name; • Category as detailed in Annex A - Workstream 1, Statement of Work; • Client contact name; • Client organization; • Contract dates; and • Contract numbers. | 10 | 2 categories - 10 pts 1 category - 5 pts | |
| Maximum Points: 40 (must achieve minimum 70% = 28 points) | | | | |

2. RESOURCES

2.1 P.11 QUALITY ASSURANCE SPECIALIST/ANALYST, LEVEL 2 - RESOURCE 1

| MANDATORY CRITERIA | | | |
|---|--|-----------|--|
| P.11 QUALITY ASSURANCE SPECIALIST/ANALYST, LEVEL 2 - RESOURCE 1 | | | |
| | Description | Met (Y/N) | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| M1 | At least 7 years experience as of bid closing date, as a Quality Assurance Specialist/Analyst working within an IM/IT environment. | Yes/No | <p>Total : <Insert Years and Months (Total months)></p> <p><Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply>, of experience for this Mandatory requirement as demonstrated through the following references:</p> <p>Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references></p> <p><insert as many "Ref #s" as required></p> |
| M2 | At least 3 years experience in the last 5 years as of bid closing date, working as a Quality Assurance Specialist/Analyst. | Yes/No | <p>Total : <Insert Years and Months (Total months)></p> <p><Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply>, of experience for this Mandatory requirement as demonstrated through the following references:</p> <p>Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references></p> <p><insert as many "Ref #s" as required></p> |

| RATED CRITERIA P.11 QUALITY ASSURANCE SPECIALIST/ANALYST, LEVEL 2 - RESOURCE 1 | | | | |
|---|---|---|---------------------|--|
| | Description | Years Experience | Point Rating | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| R1 | Experience participating in system functional and technical design reviews and incorporating details from reviews into existing test plans, scenarios, and scripts. | 3 to 4 years 4+ to 5 years 5+ years | 1 2 3 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| R2 | Combined experience performing testing impact assessments based on requirement and design changes using: <ul style="list-style-type: none"> • IBM Rational ReqPro or Sparx Systems Enterprise Architect (requirements and design change repository); and • IBM Rational ClearCase or Microsoft Sharepoint (documentation repository). Resource must have experience with one of the project's supported "Requirements Management software suites" (IBM Rational ReqPro or Sparx Systems Enterprise Architect) as well | 3 to 4 years 4+ to 5 years 5+ years | 2 4 6 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |

| RATED CRITERIA P.11 QUALITY ASSURANCE SPECIALIST/ANALYST, LEVEL 2 - RESOURCE 1 | | | | |
|---|---|---|---------------------|--|
| | Description | Years Experience | Point Rating | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| | <p>as one of the project's supported "Defect/Change Management software suites" (IBM Rational ClearCase or Microsoft Sharepoint).</p> <p>The lowest number of years experience with any of the products will be used for scoring (e.g. 6 years experience with IBM Rational ReqPro and 3 years experience with IBM Rational ClearCase is worth 2 points).</p> | | | |
| R3 | Experience developing and maintaining test plans, scenarios, scripts and data from system use cases and functional designs. | 3 to 4 years 4+ to 5 years 5+ years | 5 10 15 | <p>Total : <Insert Years and Months (Total months)></p> <p><Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply>, of experience for this Rated requirement as demonstrated through the following references:</p> <p>Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references></p> <p><insert as many "Ref #s" as required></p> |
| R4 | Experience performing integration, functional, system, regression testing, and verifying test results against a system with a Siebel User Interface. | 3 to 4 years 4+ to 5 years 5+ years | 5 10 15 | <p>Total : <Insert Years and Months (Total months)></p> <p><Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply>, of experience for this Rated requirement as demonstrated through the following references:</p> |

| RATED CRITERIA P.11 QUALITY ASSURANCE SPECIALIST/ANALYST, LEVEL 2 - RESOURCE 1 | | | | |
|---|---|---|---------------------|---|
| | Description | Years Experience | Point Rating | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| | | | | Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| R5 | Experience performing integration, functional, system, regression testing, and verifying test results against other Siebel integrated technical platforms: <ul style="list-style-type: none"> • Real-time, near real-time, and batch system interfaces; OR • Adobe pre-filled and fillable forms; OR • .Net and Java web applications. | 3 to 4 years 4+ to 5 years 5+ years | 2 4 6 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months)> excluding any overlaps that apply), of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| R6 | Experience identifying and documenting software defects using IBM Rational ClearQuest or Microsoft Team Foundation Server. | 3 to 4 years 4+ to 5 years 5+ years | 2 4 6 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months)> excluding any overlaps that apply), of experience for this Rated requirement as demonstrated through the following references: Ref: <#> |

| RATED CRITERIA P.11 QUALITY ASSURANCE SPECIALIST/ANALYST, LEVEL 2 - RESOURCE 1 | | | | |
|---|---|---|--------------|---|
| | Description | Years Experience | Point Rating | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| | | | | Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| R7 | Experience coaching, mentoring, and providing knowledge transfer. | 3 to 4 years 4+ to 5 years 5+ years | 1 2 3 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months)> excluding any overlaps that apply), of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| Maximum Points: 54 (must achieve minimum 70% = 38 points) | | | 54 | |

2.2 P.11 QUALITY ASSURANCE SPECIALIST/ANALYST, LEVEL 2 - RESOURCE 2

| MANDATORY CRITERIA | | | |
|---|--|-----------|--|
| P.11 QUALITY ASSURANCE SPECIALIST/ANALYST, LEVEL 2 - RESOURCE 2 | | | |
| | Description | Met (Y/N) | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| M1 | At least 7 years experience as of bid closing date, as a Quality Assurance Specialist/Analyst working within an IM/IT environment. | Yes/No | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months)> excluding any overlaps that apply , of experience for this Mandatory requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| M2 | At least 3 years experience in the last 5 years as of bid closing date, working as a Quality Assurance Specialist/Analyst. | Yes/No | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months)> excluding any overlaps that apply , of experience for this Mandatory requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |

| RATED CRITERIA P.11 QUALITY ASSURANCE SPECIALIST/ANALYST, LEVEL 2 - RESOURCE 2 | | | | |
|---|---|---|---------------------|--|
| | Description | Years Experience | Point Rating | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| R1 | Experience participating in system functional and technical design reviews and incorporating details from reviews into existing test plans, scenarios, and scripts. | 3 to 4 years 4+ to 5 years 5+ years | 1 2 3 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| R2 | Combined experience performing testing impact assessments based on requirement and design changes using: <ul style="list-style-type: none"> IBM Rational ReqPro or Sparx Systems Enterprise Architect (requirements and design change repository); and IBM Rational ClearCase or Microsoft Sharepoint (documentation repository). Resource must have experience with one of the project's supported "Requirements Management software suites" (IBM Rational ReqPro or Sparx Systems Enterprise Architect) as well | 3 to 4 years 4+ to 5 years 5+ years | 2 4 6 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |

| RATED CRITERIA P.11 QUALITY ASSURANCE SPECIALIST/ANALYST, LEVEL 2 - RESOURCE 2 | | | | |
|---|---|---|---------------------|--|
| | Description | Years Experience | Point Rating | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| | <p>as one of the project's supported "Defect/Change Management software suites" (IBM Rational ClearCase or Microsoft Sharepoint).</p> <p>The lowest number of years experience with any of the products will be used for scoring (e.g. 6 years experience with IBM Rational ReqPro and 3 years experience with IBM Rational ClearCase is worth 2 points).</p> | | | |
| R3 | Experience developing and maintaining test plans, scenarios, scripts and data from system use cases and functional designs. | 3 to 4 years 4+ to 5 years 5+ years | 5 10 15 | <p>Total : <Insert Years and Months (Total months)></p> <p><Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply>, of experience for this Rated requirement as demonstrated through the following references:</p> <p>Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references></p> <p><insert as many "Ref #s" as required></p> |
| R4 | Experience performing integration, functional, system, regression testing, and verifying test results against a system with a Siebel User Interface. | 3 to 4 years 4+ to 5 years 5+ years | 5 10 15 | <p>Total : <Insert Years and Months (Total months)></p> <p><Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply>, of experience for this Rated requirement as demonstrated through the following references:</p> |

| RATED CRITERIA P.11 QUALITY ASSURANCE SPECIALIST/ANALYST, LEVEL 2 - RESOURCE 2 | | | | |
|---|---|---|---------------------|---|
| | Description | Years Experience | Point Rating | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| | | | | Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| R5 | Experience performing integration, functional, system, regression testing, and verifying test results against other Siebel integrated technical platforms: <ul style="list-style-type: none"> • Real-time, near real-time, and batch system interfaces; OR • Adobe pre-filled and fillable forms; OR • .Net and Java web applications. | 3 to 4 years 4+ to 5 years 5+ years | 2 4 6 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months)> excluding any overlaps that apply), of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| R6 | Experience identifying and documenting software defects using IBM Rational ClearQuest or Microsoft Team Foundation Server. | 3 to 4 years 4+ to 5 years 5+ years | 2 4 6 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months)> excluding any overlaps that apply), of experience for this Rated requirement as demonstrated through the following references: Ref: <#> |

| RATED CRITERIA P.11 QUALITY ASSURANCE SPECIALIST/ANALYST, LEVEL 2 - RESOURCE 2 | | | | |
|---|---|---|--------------|--|
| | Description | Years Experience | Point Rating | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| | | | | Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| R7 | Experience coaching, mentoring, and providing knowledge transfer. | 3 to 4 years 4+ to 5 years 5+ years | 1 2 3 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| Maximum Points: 54 (must achieve minimum 70% = 38 points) | | | 54 | |

2.3 P.11 QUALITY ASSURANCE SPECIALIST/ANALYST, LEVEL 3 - RESOURCE 1

| MANDATORY CRITERIA | | | |
|---|---|-----------|--|
| P.11 QUALITY ASSURANCE SPECIALIST/ANALYST, LEVEL 3 - RESOURCE 1 | | | |
| | Description | Met (Y/N) | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| M1 | At least 10+ years experience in the last 15 years as of bid closing date, as a Quality Assurance Specialist/Analyst working within an IM/IT environment. | Yes/No | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months)> excluding any overlaps that apply , of experience for this Mandatory requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| M2 | At least 4 years experience in the last 7 years as of bid closing date, planning, directing, and controlling the activities of a quality assurance team. | Yes/No | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months)> excluding any overlaps that apply , of experience for this Mandatory requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |

| RATED CRITERIA P.11 QUALITY ASSURANCE SPECIALIST/ANALYST, LEVEL 3 - RESOURCE 1 | | | | |
|---|---|--|---------------------|--|
| | Description | Years Experience | Point Rating | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| R1 | Experience participating in system functional and technical design reviews and incorporating details from reviews into existing test plans, scenarios, and scripts. | 4 to 5 years 5+ to 6 years 6+ to 7 years 7+ years | 2 3 4 5 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| R2 | Combined experience performing testing impact assessments based on requirement and design changes using: <ul style="list-style-type: none"> IBM Rational ReqPro or Sparx Systems Enterprise Architect (requirements and design change repository); and IBM Rational ClearCase or Microsoft Sharepoint (documentation repository). Resource must have experience with one of the project's supported "Requirements Management software suites" (IBM Rational ReqPro or Sparx Systems Enterprise Architect) as well | 4 to 5 years 5+ to 6 years 6+ to 7 years 7+ years | 4 6 8 10 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |

| RATED CRITERIA P.11 QUALITY ASSURANCE SPECIALIST/ANALYST, LEVEL 3 - RESOURCE 1 | | | | |
|---|---|--|----------------------|---|
| | Description | Years Experience | Point Rating | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| | <p>as one of the project's supported "Defect/Change Management software suites" (IBM Rational ClearCase or Microsoft Sharepoint).</p> <p>The lowest number of years experience with any of the products will be used for scoring (e.g. 6 years experience with IBM Rational ReqPro and 3 years experience with IBM Rational ClearCase is worth 2 points).</p> | | | |
| R3 | Experience developing and maintaining test plans, scenarios, scripts and data from system use cases and functional designs. | 4 to 5 years 5+ to 6 years 6+ to 7 years 7+ years | 4 6 8 10 | <p>Total : <Insert Years and Months (Total months)></p> <p><Insert Resource Name> has <Insert Years and Months (Total months)> excluding any overlaps that apply), of experience for this Rated requirement as demonstrated through the following references:</p> <p>Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references></p> <p><insert as many "Ref #s" as required></p> |
| R4 | Experience performing integration, functional, system, regression testing, and verifying test results against a system with a Siebel User Interface. | 4 to 5 years 5+ to 6 years 6+ to 7 years 7+ years | 10 15 20 25 | <p>Total : <Insert Years and Months (Total months)></p> <p><Insert Resource Name> has <Insert Years and Months (Total months)> excluding any overlaps that apply), of experience for this Rated requirement as demonstrated through the following references:</p> |

| RATED CRITERIA P.11 QUALITY ASSURANCE SPECIALIST/ANALYST, LEVEL 3 - RESOURCE 1 | | | | |
|---|---|--|---------------------|--|
| | Description | Years Experience | Point Rating | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| | | | | Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| R5 | Experience performing integration, functional, system, regression testing, and verifying test results against other Siebel integrated technical platforms: <ul style="list-style-type: none"> • Real-time, near real-time, and batch system interfaces; OR • Adobe pre-filled and fillable forms; OR • .Net and Java web applications. | 4 to 5 years 5+ to 6 years 6+ to 7 years 7+ years | 4 6 8 10 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| R6 | Experience identifying and documenting software defects using IBM Rational ClearQuest or Microsoft Team Foundation Server. | 4 to 5 years 5+ to 6 years 6+ to 7 years 7+ years | 4 6 8 10 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Rated requirement as demonstrated through the following references: |

| RATED CRITERIA P.11 QUALITY ASSURANCE SPECIALIST/ANALYST, LEVEL 3 - RESOURCE 1 | | | | |
|---|--|--|----------------------|--|
| | Description | Years Experience | Point Rating | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| | | | | Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| R7 | Experience monitoring the testing process and results against established goals, objectives, and milestones. | 4 to 5 years 5+ to 6 years 6+ to 7 years 7+ years | 10 15 20 25 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| R8 | Experience collaborating with other teams to mitigate and/or escalate testing risks and issues. | 4 to 5 years 5+ to 6 years 6+ to 7 years 7+ years | 4 6 8 10 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Rated requirement as demonstrated through the following references: Ref: <#> |

| RATED CRITERIA P.11 QUALITY ASSURANCE SPECIALIST/ANALYST, LEVEL 3 - RESOURCE 1 | | | | |
|---|---|--|---------------------|---|
| | Description | Years Experience | Point Rating | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| | | | | Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| R9 | Experience developing and/or refining Quality Assurance strategies and processes. | 4 to 5 years 5+ to 6 years 6+ to 7 years 7+ years | 4 6 8 10 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months)> excluding any overlaps that apply), of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| R10 | Experience coaching, mentoring, and providing knowledge transfer. | 4 to 5 years 5+ to 6 years 6+ to 7 years 7+ years | 4 6 8 10 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months)> excluding any overlaps that apply), of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> |

Solicitation No. - N° de l'invitation

B8953-100631/A

Amd. No. - N° de la modif.

Buyer ID - Id de l'acheteur

380zm

Client Ref. No. - N° de réf. du client

File No. - N° du dossier

CCC No./N° CCC - FMS No/ N° VME

B8953-100631

380zmB8953-100631

| RATED CRITERIA P.11 QUALITY ASSURANCE SPECIALIST/ANALYST, LEVEL 3 - RESOURCE 1 | | | | |
|---|--------------------|-------------------------|---------------------|--|
| | Description | Years Experience | Point Rating | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| | | | | Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| Maximum Points: 125 (must achieve minimum 70% = 88 points) | | | 125 | |

2.4 P.11 QUALITY ASSURANCE SPECIALIST/ANALYST, LEVEL 3 - RESOURCE 2

| MANDATORY CRITERIA | | | |
|---|---|-----------|--|
| P.11 QUALITY ASSURANCE SPECIALIST/ANALYST, LEVEL 3 - RESOURCE 2 | | | |
| | Description | Met (Y/N) | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| M1 | At least 10+ years experience in the last 15 years as of bid closing date, as a Quality Assurance Specialist/Analyst working within an IM/IT environment. | Yes/No | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months)> excluding any overlaps that apply , of experience for this Mandatory requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| M2 | At least 4 years experience in the last 7 years as of bid closing date, planning, directing, and controlling the activities of a quality assurance team. | Yes/No | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months)> excluding any overlaps that apply , of experience for this Mandatory requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |

| RATED CRITERIA P.11 QUALITY ASSURANCE SPECIALIST/ANALYST, LEVEL 3 - RESOURCE 2 | | | | |
|---|---|--|---------------------|--|
| | Description | Years Experience | Point Rating | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| R1 | Experience participating in system functional and technical design reviews and incorporating details from reviews into existing test plans, scenarios, and scripts. | 4 to 5 years 5+ to 6 years 6+ to 7 years 7+ years | 2 3 4 5 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| R2 | Combined experience performing testing impact assessments based on requirement and design changes using: <ul style="list-style-type: none"> IBM Rational ReqPro or Sparx Systems Enterprise Architect (requirements and design change repository); and IBM Rational ClearCase or Microsoft Sharepoint (documentation repository). Resource must have experience with one of the project's supported "Requirements Management software suites" (IBM Rational ReqPro or Sparx Systems Enterprise Architect) as well | 4 to 5 years 5+ to 6 years 6+ to 7 years 7+ years | 4 6 8 10 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |

| RATED CRITERIA P.11 QUALITY ASSURANCE SPECIALIST/ANALYST, LEVEL 3 - RESOURCE 2 | | | | |
|---|---|--|----------------------|---|
| | Description | Years Experience | Point Rating | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| | <p>as one of the project's supported "Defect/Change Management software suites" (IBM Rational ClearCase or Microsoft Sharepoint).</p> <p>The lowest number of years experience with any of the products will be used for scoring (e.g. 6 years experience with IBM Rational ReqPro and 3 years experience with IBM Rational ClearCase is worth 2 points).</p> | | | |
| R3 | Experience developing and maintaining test plans, scenarios, scripts and data from system use cases and functional designs. | 4 to 5 years 5+ to 6 years 6+ to 7 years 7+ years | 4 6 8 10 | <p>Total : <Insert Years and Months (Total months)></p> <p><Insert Resource Name> has <Insert Years and Months (Total months)> excluding any overlaps that apply), of experience for this Rated requirement as demonstrated through the following references:</p> <p>Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references></p> <p><insert as many "Ref #s" as required></p> |
| R4 | Experience performing integration, functional, system, regression testing, and verifying test results against a system with a Siebel User Interface. | 4 to 5 years 5+ to 6 years 6+ to 7 years 7+ years | 10 15 20 25 | <p>Total : <Insert Years and Months (Total months)></p> <p><Insert Resource Name> has <Insert Years and Months (Total months)> excluding any overlaps that apply), of experience for this Rated requirement as demonstrated through the following references:</p> |

| RATED CRITERIA P.11 QUALITY ASSURANCE SPECIALIST/ANALYST, LEVEL 3 - RESOURCE 2 | | | | |
|---|---|--|---------------------|--|
| | Description | Years Experience | Point Rating | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| | | | | Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| R5 | Experience performing integration, functional, system, regression testing, and verifying test results against other Siebel integrated technical platforms: <ul style="list-style-type: none"> • Real-time, near real-time, and batch system interfaces; OR • Adobe pre-filled and fillable forms; OR • .Net and Java web applications. | 4 to 5 years 5+ to 6 years 6+ to 7 years 7+ years | 4 6 8 10 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| R6 | Experience identifying and documenting software defects using IBM Rational ClearQuest or Microsoft Team Foundation Server. | 4 to 5 years 5+ to 6 years 6+ to 7 years 7+ years | 4 6 8 10 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Rated requirement as demonstrated through the following references: |

| RATED CRITERIA P.11 QUALITY ASSURANCE SPECIALIST/ANALYST, LEVEL 3 - RESOURCE 2 | | | | |
|---|--|--|----------------------|--|
| | Description | Years Experience | Point Rating | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| | | | | Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| R7 | Experience monitoring the testing process and results against established goals, objectives, and milestones. | 4 to 5 years 5+ to 6 years 6+ to 7 years 7+ years | 10 15 20 25 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| R8 | Experience collaborating with other teams to mitigate and/or escalate testing risks and issues. | 4 to 5 years 5+ to 6 years 6+ to 7 years 7+ years | 4 6 8 10 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Rated requirement as demonstrated through the following references: Ref: <#> |

| RATED CRITERIA P.11 QUALITY ASSURANCE SPECIALIST/ANALYST, LEVEL 3 - RESOURCE 2 | | | | |
|---|---|--|---------------------|---|
| | Description | Years Experience | Point Rating | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| | | | | Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| R9 | Experience developing and/or refining Quality Assurance strategies and processes. | 4 to 5 years 5+ to 6 years 6+ to 7 years 7+ years | 4 6 8 10 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months)> excluding any overlaps that apply), of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| R10 | Experience coaching, mentoring, and providing knowledge transfer. | 4 to 5 years 5+ to 6 years 6+ to 7 years 7+ years | 4 6 8 10 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months)> excluding any overlaps that apply), of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> |

Solicitation No. - N° de l'invitation

B8953-100631/A

Amd. No. - N° de la modif.

Buyer ID - Id de l'acheteur

380zm

Client Ref. No. - N° de réf. du client

File No. - N° du dossier

CCC No./N° CCC - FMS No/ N° VME

B8953-100631

380zmB8953-100631

| RATED CRITERIA P.11 QUALITY ASSURANCE SPECIALIST/ANALYST, LEVEL 3 - RESOURCE 2 | | | | |
|---|--------------------|-------------------------|---------------------|--|
| | Description | Years Experience | Point Rating | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| | | | | Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| Maximum Points: 125 (must achieve minimum 70% = 88 points) | | | 125 | |

2.5 P.11 QUALITY ASSURANCE SPECIALIST/ANALYST - AUTOMATED TESTING, LEVEL 2 - RESOURCE 1

| MANDATORY CRITERIA P.11 QUALITY ASSURANCE SPECIALIST/ANALYST - AUTOMATED TESTING, LEVEL 2 - RESOURCE 1 | | | |
|---|--|-----------|--|
| | Description | Met (Y/N) | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| M1 | At least 7 years experience as of bid closing date, as a Quality Assurance Specialist/Analyst working within an IM/IT environment. | Yes/No | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Mandatory requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| M2 | At least 3 years experience in the last 5 years as of bid closing date, working as a Quality Assurance Specialist/Analyst. | Yes/No | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Mandatory requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| M3 | At least 2 years experience in the last 5 years as of bid closing date, developing and running test scripts using a | Yes/No | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps |

Solicitation No. - N° de l'invitation

B8953-100631/A

Amd. No. - N° de la modif.

Buyer ID - Id de l'acheteur

380zm

Client Ref. No. - N° de réf. du client

File No. - N° du dossier

CCC No./N° CCC - FMS No/ N° VME

B8953-100631

380zmB8953-100631

| MANDATORY CRITERIA | | | |
|---|--|-----------|---|
| P.11 QUALITY ASSURANCE SPECIALIST/ANALYST - AUTOMATED TESTING, LEVEL 2 - RESOURCE 1 | | | |
| | Description | Met (Y/N) | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| | Commercial-off-the-shelf automated testing tool. | | <p>that apply), of experience for this Mandatory requirement as demonstrated through the following references:</p> <p>Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references></p> <p><insert as many "Ref #s" as required></p> |

| RATED CRITERIA P.11 QUALITY ASSURANCE SPECIALIST/ANALYST - AUTOMATED TESTING, LEVEL 2 - RESOUC 1 | | | | |
|---|---|---|---------------------|---|
| | Description | Years Experience | Point Rating | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| R1 | Experience participating in system functional and technical design reviews and incorporating details from reviews into existing test plans, scenarios, and scripts. | 3 to 4 years 4+ to 5 years 5+ years | 1 2 3 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months)> excluding any overlaps that apply), of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| R2 | Combined experience performing testing impact assessments based on requirement and design changes using: <ul style="list-style-type: none"> • IBM Rational ReqPro or Sparx Systems Enterprise Architect (requirements and design change repository); and • IBM Rational ClearCase or Microsoft Sharepoint (documentation repository). Resource must have experience with one of the project's supported "Requirements Management software suites" (IBM Rational ReqPro or Sparx Systems | 3 to 4 years 4+ to 5 years 5+ years | 2 4 6 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months)> excluding any overlaps that apply), of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |

| RATED CRITERIA P.11 QUALITY ASSURANCE SPECIALIST/ANALYST - AUTOMATED TESTING, LEVEL 2 - RESOUCÉ 1 | | | | |
|--|---|---|---------------------|--|
| | Description | Years Experience | Point Rating | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| | <p>Enterprise Architect) as well as one of the project's supported "Defect/Change Management software suites" (IBM Rational ClearCase or Microsoft Sharepoint).</p> <p>The lowest number of years experience with any of the products will be used for scoring (e.g. 6 years experience with IBM Rational ReqPro and 3 years experience with IBM Rational ClearCase is worth 2 points).</p> | | | |
| R3 | Experience developing and maintaining test plans, scenarios, scripts and data from system use cases and functional designs. | 3 to 4 years 4+ to 5 years 5+ years | 5 10 15 | <p>Total : <Insert Years and Months (Total months)></p> <p><Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply>, of experience for this Rated requirement as demonstrated through the following references:</p> <p>Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references></p> <p><insert as many "Ref #s" as required></p> |
| R4 | Experience performing integration, functional, system, regression testing, and verifying test results against a system with a Siebel User Interface. | 3 to 4 years 4+ to 5 years 5+ years | 5 10 15 | <p>Total : <Insert Years and Months (Total months)></p> <p><Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply>, of experience for this Rated</p> |

| RATED CRITERIA P.11 QUALITY ASSURANCE SPECIALIST/ANALYST - AUTOMATED TESTING, LEVEL 2 - RESOUC 1 | | | | |
|---|---|---|---------------------|---|
| | Description | Years Experience | Point Rating | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| | | | | requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| R5 | Experience performing integration, functional, system, regression testing, and verifying test results against other Siebel integrated technical platforms: <ul style="list-style-type: none"> • Real-time, near real-time, and batch system interfaces; OR • Adobe pre-filled and fillable forms; OR • .Net and Java web applications. | 3 to 4 years 4+ to 5 years 5+ years | 2 4 6 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months> excluding any overlaps that apply), of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| R6 | Experience identifying and documenting software defects using IBM Rational ClearQuest or Microsoft Team Foundation Server. | 3 to 4 years 4+ to 5 years 5+ years | 2 4 6 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months> excluding any overlaps that apply), of experience for this Rated |

| RATED CRITERIA P.11 QUALITY ASSURANCE SPECIALIST/ANALYST - AUTOMATED TESTING, LEVEL 2 - RESOUCÉ 1 | | | | |
|--|--|--|----------------------|---|
| | Description | Years Experience | Point Rating | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| | | | | requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| R7 | Experience coaching, mentoring, and providing knowledge transfer. | 3 to 4 years 4+ to 5 years 5+ years | 1 2 3 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months> excluding any overlaps that apply), of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| R8 | Experience developing automated test scripts using Rational Functional Tester. | 2 to 3 years 3+ to 4 years 4+ to 5 years 5+ years | 10 15 20 25 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months> excluding any overlaps that apply), of experience for this Rated |

Solicitation No. - N° de l'invitation

B8953-100631/A

Amd. No. - N° de la modif.

Buyer ID - Id de l'acheteur

380zm

Client Ref. No. - N° de réf. du client

File No. - N° du dossier

CCC No./N° CCC - FMS No/ N° VME

B8953-100631

380zmB8953-100631

| RATED CRITERIA P.11 QUALITY ASSURANCE SPECIALIST/ANALYST - AUTOMATED TESTING, LEVEL 2 - RESOUC 1 | | | | |
|---|--------------------|-------------------------|---------------------|---|
| | Description | Years Experience | Point Rating | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| | | | | requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| Maximum Points: 79 (must achieve minimum 70% = 55 points) | | | 79 | |

2.6 P.11 QUALITY ASSURANCE SPECIALIST/ANALYST - AUTOMATED TESTING, LEVEL 2 - RESOURCE 2

| MANDATORY CRITERIA P.11 QUALITY ASSURANCE SPECIALIST/ANALYST - AUTOMATED TESTING, LEVEL 2 - RESOURCE 2 | | | |
|---|--|-----------|--|
| | Description | Met (Y/N) | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| M1 | At least 7 years experience as of bid closing date, as a Quality Assurance Specialist/Analyst working within an IM/IT environment. | Yes/No | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Mandatory requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| M2 | At least 3 years experience in the last 5 years as of bid closing date, working as a Quality Assurance Specialist/Analyst. | Yes/No | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Mandatory requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| M3 | At least 2 years experience in the last 5 years as of bid closing date, developing and running test scripts using a | Yes/No | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps |

Solicitation No. - N° de l'invitation

B8953-100631/A

Amd. No. - N° de la modif.

Buyer ID - Id de l'acheteur

380zm

Client Ref. No. - N° de réf. du client

File No. - N° du dossier

CCC No./N° CCC - FMS No/ N° VME

B8953-100631

380zmB8953-100631

| MANDATORY CRITERIA | | | |
|---|--|-----------|---|
| P.11 QUALITY ASSURANCE SPECIALIST/ANALYST - AUTOMATED TESTING, LEVEL 2 - RESOURCE 2 | | | |
| | Description | Met (Y/N) | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| | Commercial-off-the-shelf automated testing tool. | | <p>that apply), of experience for this Mandatory requirement as demonstrated through the following references:</p> <p>Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references></p> <p><insert as many "Ref #s" as required></p> |

| RATED CRITERIA P.11 QUALITY ASSURANCE SPECIALIST/ANALYST - AUTOMATED TESTING, LEVEL 2 - RESOURCE 2 | | | | |
|---|---|---|---------------------|---|
| | Description | Years Experience | Point Rating | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| R1 | Experience participating in system functional and technical design reviews and incorporating details from reviews into existing test plans, scenarios, and scripts. | 3 to 4 years 4+ to 5 years 5+ years | 1 2 3 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months)> excluding any overlaps that apply) , of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| R2 | Combined experience performing testing impact assessments based on requirement and design changes using: <ul style="list-style-type: none"> • IBM Rational ReqPro or Sparx Systems Enterprise Architect (requirements and design change repository); and • IBM Rational ClearCase or Microsoft Sharepoint (documentation repository). Resource must have experience with one of the project's supported "Requirements Management software suites" (IBM Rational ReqPro or Sparx Systems | 3 to 4 years 4+ to 5 years 5+ years | 2 4 6 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months)> excluding any overlaps that apply) , of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |

| RATED CRITERIA P.11 QUALITY ASSURANCE SPECIALIST/ANALYST - AUTOMATED TESTING, LEVEL 2 - RESOURCE 2 | | | | |
|---|---|---|---------------------|--|
| | Description | Years Experience | Point Rating | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| | <p>Enterprise Architect) as well as one of the project's supported "Defect/Change Management software suites" (IBM Rational ClearCase or Microsoft Sharepoint).</p> <p>The lowest number of years experience with any of the products will be used for scoring (e.g. 6 years experience with IBM Rational ReqPro and 3 years experience with IBM Rational ClearCase is worth 2 points).</p> | | | |
| R3 | Experience developing and maintaining test plans, scenarios, scripts and data from system use cases and functional designs. | 3 to 4 years 4+ to 5 years 5+ years | 5 10 15 | <p>Total : <Insert Years and Months (Total months)></p> <p><Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply>, of experience for this Rated requirement as demonstrated through the following references:</p> <p>Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references></p> <p><insert as many "Ref #s" as required></p> |
| R4 | Experience performing integration, functional, system, regression testing, and verifying test results against a system with a Siebel User Interface. | 3 to 4 years 4+ to 5 years 5+ years | 5 10 15 | <p>Total : <Insert Years and Months (Total months)></p> <p><Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply>, of experience for this Rated</p> |

| RATED CRITERIA P.11 QUALITY ASSURANCE SPECIALIST/ANALYST - AUTOMATED TESTING, LEVEL 2 - RESOURCE 2 | | | | |
|---|---|---|---------------------|---|
| | Description | Years Experience | Point Rating | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| | | | | requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| R5 | Experience performing integration, functional, system, regression testing, and verifying test results against other Siebel integrated technical platforms: <ul style="list-style-type: none"> • Real-time, near real-time, and batch system interfaces; OR • Adobe pre-filled and fillable forms; OR • .Net and Java web applications. | 3 to 4 years 4+ to 5 years 5+ years | 2 4 6 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months> excluding any overlaps that apply), of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| R6 | Experience identifying and documenting software defects using IBM Rational ClearQuest or Microsoft Team Foundation Server. | 3 to 4 years 4+ to 5 years 5+ years | 2 4 6 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months> excluding any overlaps that apply), of experience for this Rated |

| RATED CRITERIA P.11 QUALITY ASSURANCE SPECIALIST/ANALYST - AUTOMATED TESTING, LEVEL 2 - RESOURCE 2 | | | | |
|---|--|--|----------------------|--|
| | Description | Years Experience | Point Rating | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| | | | | requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| R7 | Experience coaching, mentoring, and providing knowledge transfer. | 3 to 4 years 4+ to 5 years 5+ years | 1 2 3 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months> excluding any overlaps that apply)> , of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| R8 | Experience developing automated test scripts using Rational Functional Tester. | 2 to 3 years 3+ to 4 years 4+ to 5 years 5+ years | 10 15 20 25 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months> excluding any overlaps that apply)> , of experience for this Rated |

Solicitation No. - N° de l'invitation

B8953-100631/A

Amd. No. - N° de la modif.

Buyer ID - Id de l'acheteur

380zm

Client Ref. No. - N° de réf. du client

File No. - N° du dossier

CCC No./N° CCC - FMS No/ N° VME

B8953-100631

380zmB8953-100631

| RATED CRITERIA P.11 QUALITY ASSURANCE SPECIALIST/ANALYST - AUTOMATED TESTING, LEVEL 2 - RESOURCE 2 | | | | |
|---|--------------------|-------------------------|---------------------|---|
| | Description | Years Experience | Point Rating | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| | | | | requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| Maximum Points: 79 (must achieve minimum 70% = 55 points) | | | 79 | |

2.7 P.11 QUALITY ASSURANCE SPECIALIST/ANALYST - AUTOMATED TESTING, LEVEL 3 - RESOURCE 1

| MANDATORY CRITERIA P.11 QUALITY ASSURANCE SPECIALIST/ANALYST - AUTOMATED TESTING, LEVEL 3 - RESOURCE 1 | | | |
|---|---|-----------|--|
| | Description | Met (Y/N) | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| M1 | At least 10+ years experience in the last 15 years as of bid closing date, as a Quality Assurance Specialist/Analyst working within an IM/IT environment. | Yes/No | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Mandatory requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| M2 | At least 4 years experience in the last 7 years as of bid closing date, working as a Quality Assurance Specialist/Analyst. | Yes/No | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Mandatory requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| M3 | At least 4 years experience in the last 7 years as of bid closing date, developing and running test scripts using a | Yes/No | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps |

Solicitation No. - N° de l'invitation

B8953-100631/A

Amd. No. - N° de la modif.

Buyer ID - Id de l'acheteur

380zm

Client Ref. No. - N° de réf. du client

File No. - N° du dossier

CCC No./N° CCC - FMS No/ N° VME

B8953-100631

380zmB8953-100631

| MANDATORY CRITERIA | | | |
|---|--|-----------|---|
| P.11 QUALITY ASSURANCE SPECIALIST/ANALYST - AUTOMATED TESTING, LEVEL 3 - RESOURCE 1 | | | |
| | Description | Met (Y/N) | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| | Commercial-off-the-shelf automated testing tool. | | <p>that apply), of experience for this Mandatory requirement as demonstrated through the following references:</p> <p>Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references></p> <p><insert as many "Ref #s" as required></p> |

| RATED CRITERIA P.11 QUALITY ASSURANCE SPECIALIST/ANALYST - AUTOMATED TESTING, LEVEL 3 - RESOURCE 1 | | | | |
|---|--|--|---------------------|--|
| | Description | Years Experience | Point Rating | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| R1 | Experience participating in system functional and technical design reviews and incorporating details from reviews into existing test plans, scenarios, and scripts. | 4 to 5 years 5+ to 6 years 6+ to 7 years 7+ years | 2 3 4 5 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months)> excluding any overlaps that apply , of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| R2 | Combined experience performing testing impact assessments based on requirement and design changes using: <ul style="list-style-type: none"> IBM Rational ReqPro or Sparx Systems Enterprise Architect (requirements and design change repository); and IBM Rational ClearCase or Microsoft Sharepoint (documentation repository). Resource must have experience with one of the project's supported "Requirements Management software suites" (IBM Rational ReqPro or Sparx Systems Enterprise Architect) as well as one of the project's supported "Defect/Change | 4 to 5 years 5+ to 6 years 6+ to 7 years 7+ years | 4 6 8 10 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months)> excluding any overlaps that apply , of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |

| RATED CRITERIA P.11 QUALITY ASSURANCE SPECIALIST/ANALYST - AUTOMATED TESTING, LEVEL 3 - RESOURCE 1 | | | | |
|---|--|--|----------------------|--|
| | Description | Years Experience | Point Rating | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| | <p>Management software suites" (IBM Rational ClearCase or Microsoft Sharepoint).</p> <p>The lowest number of years experience with any of the products will be used for scoring (e.g. 6 years experience with IBM Rational ReqPro and 3 years experience with IBM Rational ClearCase is worth 2 points).</p> | | | |
| R3 | Experience developing and maintaining test plans, scenarios, scripts and data from system use cases and functional designs. | 4 to 5 years 5+ to 6 years 6+ to 7 years 7+ years | 10 15 20 25 | <p>Total : <Insert Years and Months (Total months)></p> <p><Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply>, of experience for this Rated requirement as demonstrated through the following references:</p> <p>Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references></p> <p><insert as many "Ref #s" as required></p> |
| R4 | Experience performing integration, functional, system, regression testing, and verifying test results against a system with a Siebel User Interface. | 4 to 5 years 5+ to 6 years 6+ to 7 years 7+ years | 10 15 20 25 | <p>Total : <Insert Years and Months (Total months)></p> <p><Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply>, of experience for this Rated requirement as demonstrated through the following references:</p> <p>Ref: <#> Client: <Insert Client Name> Project: <Insert Project></p> |

| RATED CRITERIA P.11 QUALITY ASSURANCE SPECIALIST/ANALYST - AUTOMATED TESTING, LEVEL 3 - RESOURCE 1 | | | | |
|---|---|--|---------------------|--|
| | Description | Years Experience | Point Rating | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| | | | | Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| R5 | Experience performing integration, functional, system, regression testing, and verifying test results against other Siebel integrated technical platforms: <ul style="list-style-type: none"> • Real-time, near real-time, and batch system interfaces; OR • Adobe pre-filled and fillable forms; OR • .Net and Java web applications. | 4 to 5 years 5+ to 6 years 6+ to 7 years 7+ years | 4 6 8 10 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months> excluding any overlaps that apply) , of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| R6 | Experience identifying and documenting software defects using IBM Rational ClearQuest or Microsoft Team Foundation Server. | 4 to 5 years 5+ to 6 years 6+ to 7 years 7+ years | 4 6 8 10 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months> excluding any overlaps that apply) , of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> |

| RATED CRITERIA P.11 QUALITY ASSURANCE SPECIALIST/ANALYST - AUTOMATED TESTING, LEVEL 3 - RESOURCE 1 | | | | |
|---|--|--|----------------------|--|
| | Description | Years Experience | Point Rating | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| | | | | <insert as many "Ref #s" as required> Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months)> excluding any overlaps that apply , of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| R7 | Experience monitoring the testing process and results against established goals, objectives, and milestones. | 4 to 5 years 5+ to 6 years 6+ to 7 years 7+ years | 10 15 20 25 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months)> excluding any overlaps that apply , of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| R8 | Experience collaborating with other teams to mitigate and/or escalate testing risks and issues. | 4 to 5 years 5+ to 6 years 6+ to 7 years 7+ years | 4 6 8 10 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months)> excluding any overlaps that apply , of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| R9 | Experience developing and/or refining Quality Assurance strategies and processes. | 4 to 5 years 5+ to 6 years 6+ to 7 years | 4 6 8 | Total : <Insert Years and Months (Total months)> |

| RATED CRITERIA P.11 QUALITY ASSURANCE SPECIALIST/ANALYST - AUTOMATED TESTING, LEVEL 3 - RESOURCE 1 | | | | |
|---|---|--|---------------------|--|
| | Description | Years Experience | Point Rating | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| | | 7+ years | 10 | <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| R10 | Experience coaching, mentoring, and providing knowledge transfer. | 4 to 5 years 5+ to 6 years 6+ to 7 years 7+ years | 2 3 4 5 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| R11 | Experience designing, coordinating, and managing the development of modularized automated test scripts for reuse. | 4 to 5 years 5+ to 6 years 6+ to 7 years 7+ years | 2 4 6 8 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Rated requirement |

| RATED CRITERIA P.11 QUALITY ASSURANCE SPECIALIST/ANALYST - AUTOMATED TESTING, LEVEL 3 - RESOURCE 1 | | | | |
|---|--|--|---------------------|--|
| | Description | Years Experience | Point Rating | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| | | | | as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| R12 | Experience developing automated test scripts using Rational Functional Tester. | 4 to 5 years 5+ to 6 years 6+ to 7 years 7+ years | 2 4 6 8 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| Maximum Points: 151 (must achieve minimum 70% = 106 points) | | | 151 | |

2.8 P.11 QUALITY ASSURANCE SPECIALIST/ANALYST - AUTOMATED TESTING, LEVEL 3 - RESOURCE 2

| MANDATORY CRITERIA P.11 QUALITY ASSURANCE SPECIALIST/ANALYST - AUTOMATED TESTING, LEVEL 3 - RESOURCE 2 | | | |
|---|---|-----------|--|
| | Description | Met (Y/N) | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| M1 | At least 10+ years experience in the last 15 years as of bid closing date, as a Quality Assurance Specialist/Analyst working within an IM/IT environment. | Yes/No | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Mandatory requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| M2 | At least 4 years experience in the last 7 years as of bid closing date, working as a Quality Assurance Specialist/Analyst. | Yes/No | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Mandatory requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| M3 | At least 4 years experience in the last 7 years as of bid closing date, developing and running test scripts using a | Yes/No | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps |

Solicitation No. - N° de l'invitation

B8953-100631/A

Amd. No. - N° de la modif.

Buyer ID - Id de l'acheteur

380zm

Client Ref. No. - N° de réf. du client

File No. - N° du dossier

CCC No./N° CCC - FMS No/ N° VME

B8953-100631

380zmB8953-100631

| MANDATORY CRITERIA | | | |
|---|--|-----------|---|
| P.11 QUALITY ASSURANCE SPECIALIST/ANALYST - AUTOMATED TESTING, LEVEL 3 - RESOURCE 2 | | | |
| | Description | Met (Y/N) | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| | Commercial-off-the-shelf automated testing tool. | | <p>that apply), of experience for this Mandatory requirement as demonstrated through the following references:</p> <p>Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references></p> <p><insert as many "Ref #s" as required></p> |

| RATED CRITERIA P.11 QUALITY ASSURANCE SPECIALIST/ANALYST - AUTOMATED TESTING, LEVEL 3 - RESOURCE 2 | | | | |
|---|---|--|---------------------|--|
| | Description | Years Experience | Point Rating | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| R1 | Experience participating in system functional and technical design reviews and incorporating details from reviews into existing test plans, scenarios, and scripts. | 4 to 5 years 5+ to 6 years 6+ to 7 years 7+ years | 2 3 4 5 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| R2 | Combined experience performing testing impact assessments based on requirement and design changes using: <ul style="list-style-type: none"> IBM Rational ReqPro or Sparx Systems Enterprise Architect (requirements and design change repository); and IBM Rational ClearCase or Microsoft Sharepoint (documentation repository). Resource must have experience with one of the project's supported "Requirements Management software suites" (IBM Rational ReqPro or Sparx Systems | 4 to 5 years 5+ to 6 years 6+ to 7 years 7+ years | 4 6 8 10 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |

| RATED CRITERIA P.11 QUALITY ASSURANCE SPECIALIST/ANALYST - AUTOMATED TESTING, LEVEL 3 - RESOURCE 2 | | | | |
|---|---|--|----------------------|--|
| | Description | Years Experience | Point Rating | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| | <p>Enterprise Architect) as well as one of the project's supported "Defect/Change Management software suites" (IBM Rational ClearCase or Microsoft Sharepoint).</p> <p>The lowest number of years experience with any of the products will be used for scoring (e.g. 6 years experience with IBM Rational ReqPro and 3 years experience with IBM Rational ClearCase is worth 2 points).</p> | | | |
| R3 | Experience developing and maintaining test plans, scenarios, scripts and data from system use cases and functional designs. | 4 to 5 years 5+ to 6 years 6+ to 7 years 7+ years | 10 15 20 25 | <p>Total : <Insert Years and Months (Total months)></p> <p><Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply>, of experience for this Rated requirement as demonstrated through the following references:</p> <p>Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references></p> <p><insert as many "Ref #s" as required></p> |
| R4 | Experience performing integration, functional, system, regression testing, and verifying test results against a system with a Siebel User Interface. | 4 to 5 years 5+ to 6 years 6+ to 7 years 7+ years | 10 15 20 25 | <p>Total : <Insert Years and Months (Total months)></p> <p><Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply>, of experience for this Rated</p> |

| RATED CRITERIA P.11 QUALITY ASSURANCE SPECIALIST/ANALYST - AUTOMATED TESTING, LEVEL 3 - RESOURCE 2 | | | | |
|---|--|--|---------------------|--|
| | Description | Years Experience | Point Rating | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| | | | | requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| R5 | Experience performing integration, functional, system, regression testing, and verifying test results against other Siebel integrated technical platforms: <ul style="list-style-type: none"> • Real-time, near real-time, and batch system interfaces; OR • Adobe pre-filled and fillable forms; OR • .Net and Java web applications. | 4 to 5 years 5+ to 6 years 6+ to 7 years 7+ years | 4 6 8 10 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| R6 | Experience identifying and documenting software defects using IBM Rational ClearQuest or Microsoft Team Foundation Server. | 4 to 5 years 5+ to 6 years 6+ to 7 years 7+ years | 4 6 8 10 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Rated |

| RATED CRITERIA P.11 QUALITY ASSURANCE SPECIALIST/ANALYST - AUTOMATED TESTING, LEVEL 3 - RESOURCE 2 | | | | |
|---|--|--|----------------------|--|
| | Description | Years Experience | Point Rating | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| | | | | requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| R7 | Experience monitoring the testing process and results against established goals, objectives, and milestones. | 4 to 5 years 5+ to 6 years 6+ to 7 years 7+ years | 10 15 20 25 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| R8 | Experience collaborating with other teams to mitigate and/or escalate testing risks and issues. | 4 to 5 years 5+ to 6 years 6+ to 7 years 7+ years | 4 6 8 10 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Rated |

| RATED CRITERIA P.11 QUALITY ASSURANCE SPECIALIST/ANALYST - AUTOMATED TESTING, LEVEL 3 - RESOURCE 2 | | | | |
|---|---|--|-----------------------|--|
| | Description | Years Experience | Point Rating | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| | | | | requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| R9 | Experience developing and/or refining Quality Assurance strategies and processes. | 4 to 5 years 5+ to 6 years 6+ to 7 years 7+ years | 4 6 8 10 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| R10 | Experience coaching, mentoring, and providing knowledge transfer. | 4 to 5 years 5+ to 6 years 6+ to 7 years 7+ years | 2 3 4 5 6 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Rated |

| RATED CRITERIA P.11 QUALITY ASSURANCE SPECIALIST/ANALYST - AUTOMATED TESTING, LEVEL 3 - RESOURCE 2 | | | | |
|---|---|--|---------------------|--|
| | Description | Years Experience | Point Rating | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| | | | | requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| R11 | Experience designing, coordinating, and managing the development of modularized automated test scripts for reuse. | 4 to 5 years 5+ to 6 years 6+ to 7 years 7+ years | 2 4 6 8 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| R12 | Experience developing automated test scripts using Rational Functional Tester. | 4 to 5 years 5+ to 6 years 6+ to 7 years 7+ years | 2 4 6 8 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Rated |

Solicitation No. - N° de l'invitation

B8953-100631/A

Amd. No. - N° de la modif.

Buyer ID - Id de l'acheteur

380zm

Client Ref. No. - N° de réf. du client

File No. - N° du dossier

CCC No./N° CCC - FMS No/ N° VME

B8953-100631

380zmB8953-100631

| RATED CRITERIA P.11 QUALITY ASSURANCE SPECIALIST/ANALYST - AUTOMATED TESTING, LEVEL 3 - RESOURCE 2 | | | | |
|---|--------------------|-------------------------|---------------------|---|
| | Description | Years Experience | Point Rating | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| | | | | requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| Maximum Points: 151 (must achieve minimum 70% = 106 points) | | | 151 | |

Solicitation No. - N° de l'invitation

B8953-100631/A

Amd. No. - N° de la modif.

File No. - N° du dossier

380zmB8953-100631

Buyer ID - Id de l'acheteur

380zm

CCC No./N° CCC - FMS No/ N° VME

B8953-100631

APPENDIX A TO ATTACHMENT 4.1

CONTRACT REFERENCE RESPONSE TEMPLATE FOR M1

WORKSTREAM 1 - GCMS/eServices TESTING

CONTRACT REFERENCE #:

CUSTOMER CONTACT INFORMATION:

Client Organization:

Contact Name:

E-Mail Address:

Telephone Number:

CONTRACT DETAIL

Contract Title and Description:

Contract Start Date (mm/yy):

Contract End Date (mm/yy):

Total Contract Value: \$

APPENDIX B TO ATTACHMENT 4.1**BILLABLE DAYS RESPONSE TEMPLATE FOR M1****WORKSTREAM 1 - GCMS/eServices TESTING**

The Bidder certifies that billable days provided occurred for the following Resource Category(ies) listed below. The Bidder also certifies that the work delivered by the Resource Category(ies) provided in this Appendix includes at least 75% of the associated tasks listed in the Statement of Work at Annex A – Workstream 1 of this Bid Solicitation for that Resource Category.

| Resource Category | Billable Days |
|--|----------------------|
| P.11 Quality Assurance Specialist/Analyst, Level 2 | |
| P.11 Quality Assurance Specialist/Analyst, Level 3 | |
| P.11 Quality Assurance Specialist/Analyst - Automated Testing, Level 2 | |
| P.11 Quality Assurance Specialist/Analyst - Automated Testing, Level 3 | |

ATTACHMENT 4.1**BID EVALUATION CRITERIA****WORKSTREAM 2 - GCMS/eServices ARCHITECTURE****1. THE BIDDER**

| | MANDATORY CRITERIA THE BIDDER | BIDDER'S RESPONSE |
|-----------|--|--------------------------|
| M1 | <p>Corporate Capacity within Workstream. The Bidder must have had one architecture support service contract with the government in the past five years (as of bid closing date) that meets the following criteria:</p> <ol style="list-style-type: none"> 1. Contract with a single client (may have included multiple TAs under a single contract). The Bidder must provide the completed Contract Reference Response Template at Appendix A to Attachment 4.1; 2. Contract was for a minimum final value of \$1,000,000 (Cdn); 3. Contract was for a minimum contract period of one year; 4. Contract was completed in the last five years (as of bid closing date) or has been ongoing for a minimum period of one year (as of bid closing date); and 5. Contract included the provision of the resource(s) in at least one of the categories as detailed in the Statement of Work at Annex A – Workstream 2. The Bidder must provide the Statement of Work from the contract where it provided the category(ies). The work delivered by the resource category must include at least 75% of the associated tasks listed in the Statement of Work at Annex A - Workstream 2 for that resource category and must have been provided for a minimum of 240 billable days. The Bidder must provide the completed Billable Days Response Template at Appendix B to Attachment 4.1. <p>Notes:</p> <ol style="list-style-type: none"> 1. The reference contract must have been contracted with the Bidder. "Bidder" means the person or entity (or, in the case of a joint venture, the persons or entities) submitting a bid to perform a contract for goods, services or both. It does not include the parent, subsidiaries or other affiliates of the Bidder, or its subcontractors. | |

| | MANDATORY CRITERIA THE BIDDER | BIDDER'S RESPONSE |
|-----------|---|--------------------------|
| | <p>2. The Government of Canada is not considered a single client. An individual department, agency or Crown Corporation is considered a single client.</p> <p>3. The cumulative total value of multiple TAs under a contract with a single client is considered a single contract. The cumulative total value of multiple TAs, for multiple clients (i.e. departments) under a contract or Supply Arrangement with the Government of Canada is not considered a single contract.</p> | |
| M2 | <p>Client Manager. The Bidder must identify by name and position title an individual that will be designated as the CIC Client Manager responsible for the resource and contract management associated with the resulting contract. The proposed Client Manager must have three years in the last five years (as if the bid closing date) experience as a Client Manager providing contract management services to government Clients.</p> <p>A copy of the Client Manager's résumé must be provided with the bid.</p> | |
| M3 | <p>Contract Management Plan. The Bidder must provide a plan as to how the resulting contract will be managed. The plan must outline how the Bidder intends to:</p> <ol style="list-style-type: none"> 1. Provide resources that may be required but are not currently available in the Bidder's current capacity. 2. Manage the process of transitioning between existing contracted resources and the new contract; 3. Manage the process of transitioning between contractor resources during the term of the Contract; 4. Manage quality assurance practices in providing resources for taskings; 5. Manage and execute contingency plans/practices for the identification, selection and deployment of the appropriate resource to ensure resource availability and resource replacement in a timely manner; 6. Manage the Contract tracking, time sheet collection and invoicing process; and 7. Manage the process of issue escalation and dispute resolution with CIC. | |

Solicitation No. - N° de l'invitation

B8953-100631/A

Amd. No. - N° de la modif.

Buyer ID - Id de l'acheteur

380zm

Client Ref. No. - N° de réf. du client

File No. - N° du dossier

CCC No./N° CCC - FMS No/ N° VME

B8953-100631

380zmB8953-100631

| | MANDATORY CRITERIA THE BIDDER | BIDDER'S RESPONSE |
|-----------|---|--------------------------|
| M4 | <p>The Bidder must propose a resource and provide a résumé for each of the following categories:</p> <ol style="list-style-type: none">1. A.1 Application/Software Architect - .NET, Level 3;2. A.1 Application/Software Architect - Siebel, Level 3;3. A.1 Application/Software Architect - Interface Integration, Level 3;4. A.1 Application/Software Architect - Adobe, Level 3;5. A.1 Application/Software Architect - Java, Level 3; and6. P.2 Enterprise Architect - Siebel, Level 3. <p>The Bidder must not use the same resource in more than one of the above categories.</p> | |

| RATED CRITERIA THE BIDDER | | | | |
|---|---|-----------|--|-------------------|
| | Description | Max Score | Point Rating | Bidder's Response |
| R1 | Client Manager. | | | |
| | 1. Years of experience as a Client Manager in excess of the mandatory three years. | 10 | 2 points for each year of experience exceeding three years serving as a Client Manager on contracts (up to a maximum of 10 points). | |
| | 2. Number of client contacts. The Bidder must provide the contact name, title and department/organization for whom the Client Manager had to provide resources. | 10 | Over 9 client contacts - 10 pts 8 to 9 client contacts – 8 pts 6 to 7 client contacts - 6 pts 4 to 5 client contacts - 4 pts 2 to 3 client contacts - 2 pts | |
| | 3. Number of resources simultaneously managed under any contract(s) within the last five years (as of bid closing date). The Bidder must provide for each contract the organization name, client contact name, contract dates, contract numbers, and number of resources managed for each contract. | 10 | Over 40 resources - 10 pts Over 30 up to 40 resources - 8 pts Over 20 up to 30 resources - 6 pts Over 10 up to 20 resources - 4 pts One up to 10 resources - 2 pts | |
| R2 | Number of different categories as detailed in Annex A - Workstream 2, Statement of Work where resources have been provided on one or more contracts. The following information must be provided for each category: <ul style="list-style-type: none"> Resource name; Category as detailed in Annex A - Workstream 2, Statement of Work; Client contact name; Client organization; Contract dates; and Contract numbers. | 10 | 4+ categories - 10 pts 4 categories - 8 pts 3 categories - 6 pts 2 categories - 4 pts | |
| Maximum Points: 40 (must achieve minimum 70% = 28 points) | | | | |

2. RESOURCES

2.1 A.1 APPLICATION/SOFTWARE ARCHITECT - .NET, LEVEL 3

| MANDATORY CRITERIA A.1 APPLICATION/SOFTWARE ARCHITECT - .NET, LEVEL 3 | | | |
|--|---|-----------|--|
| | Description | Met (Y/N) | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| M1 | At least 10+ years experience, within the last 15 years as of bid closing date, as an Application/Software Architect working within an IM/IT environment. | Yes/No | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Mandatory requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| M2 | At least 5 years of experience, within the last 8 years as of bid closing date, architecting C# and ASP .NET solutions using the .NET framework. | Yes/No | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Mandatory requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| M3 | At least 3 years of experience, within the last 10 years as of bid closing date, | Yes/No | Total : <Insert Years and Months (Total months)> |

Solicitation No. - N° de l'invitation

B8953-100631/A

Amd. No. - N° de la modif.

Buyer ID - Id de l'acheteur

380zm

Client Ref. No. - N° de réf. du client

File No. - N° du dossier

CCC No./N° CCC - FMS No/ N° VME

B8953-100631

380zmB8953-100631

| MANDATORY CRITERIA | | | |
|--|---|--------------|---|
| A.1 APPLICATION/SOFTWARE ARCHITECT - .NET, LEVEL 3 | | | |
| | Description | Met (Y/N) | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| | in architecting .NET interface solutions in support of Siebel CRM project(s). | | <p><Insert Resource Name> has <Insert Years and Months (Total months> excluding any overlaps that apply), of experience for this Mandatory requirement as demonstrated through the following references:</p> <p>Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references></p> <p><insert as many "Ref #s" as required></p> |

| RATED CRITERIA A.1 APPLICATION/SOFTWARE ARCHITECT - .NET, LEVEL 3 | | | | |
|--|--|---|------------------------|--|
| | Description | Years Experience | Point Rating | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| R1 | Experience in developing Service Oriented Architectures using Windows Communication Foundations. | 1 to 2 years 2+ to 3 years 3+ to 4 years 4+ to 5 years 5+ years | 2 4 6 8 10 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| R2 | Experience in developing n-tier application architectures using C# and ASP .NET. | 1 to 2 years 2+ to 3 years 3+ to 4 years 4+ to 5 years 5+ years | 2 4 6 8 10 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |

| RATED CRITERIA A.1 APPLICATION/SOFTWARE ARCHITECT - .NET, LEVEL 3 | | | | |
|--|--|---|------------------------|--|
| | Description | Years Experience | Point Rating | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| R3 | Experience in performing options analysis for the implementation of requirements using the .NET development stack. | 1 to 2 years 2+ to 3 years 3+ to 4 years 4+ to 5 years 5+ years | 2 4 6 8 10 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| R4 | Experience developing in a Microsoft .NET environment that integrates with a Siebel CRM application. | 1 to 2 years 2+ to 3 years 3+ to 4 years 4+ to 5 years 5+ years | 2 4 6 8 10 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| R5 | Experience developing applications which use Microsoft SQL Server. | 1 to 2 years 2+ to 3 years 3+ to 4 years | 2 4 6 | Total : <Insert Years and Months (Total months)> |

Solicitation No. - N° de l'invitation

B8953-100631/A

Amd. No. - N° de la modif.

Buyer ID - Id de l'acheteur

380zm

Client Ref. No. - N° de réf. du client

File No. - N° du dossier

CCC No./N° CCC - FMS No/ N° VME

B8953-100631

380zmB8953-100631

| RATED CRITERIA A.1 APPLICATION/SOFTWARE ARCHITECT - .NET, LEVEL 3 | | | | |
|--|--------------------|---------------------------|---------------------|--|
| | Description | Years Experience | Point Rating | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| | | 4+ to 5 years 5+ years | 8 10 | <p><Insert Resource Name> has <Insert Years and Months (Total months> excluding any overlaps that apply)> of experience for this Rated requirement as demonstrated through the following references:</p> <p>Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references></p> <p><insert as many "Ref #s" as required></p> |
| Maximum Points: 50 (must achieve minimum 70% = 35 points) | | | 50 | |

2.2 A.1 APPLICATION/SOFTWARE ARCHITECT - SIEBEL, LEVEL 3

| MANDATORY CRITERIA | | | |
|--|---|-----------|--|
| A.1 APPLICATION/SOFTWARE ARCHITECT - SIEBEL, LEVEL 3 | | | |
| | Description | Met (Y/N) | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| M1 | At least 10+ years experience, within the last 15 years as of bid closing date, as an Application/Software Architect working within an IM/IT environment. | Yes/No | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Mandatory requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| M2 | At least 7 years of experience, within the last 10 years as of bid closing date, architecting Siebel CRM solutions using the Siebel framework. | Yes/No | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Mandatory requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| M3 | At least 3 years of experience, within the last 10 years as of bid closing date, architecting Siebel CRM interface solutions using | Yes/No | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Mandatory |

Solicitation No. - N° de l'invitation

B8953-100631/A

Amd. No. - N° de la modif.

Buyer ID - Id de l'acheteur

380zm

Client Ref. No. - N° de réf. du client

File No. - N° du dossier

CCC No./N° CCC - FMS No/ N° VME

B8953-100631

380zmB8953-100631

| MANDATORY CRITERIA | | | |
|--|--|--------------|---|
| A.1 APPLICATION/SOFTWARE ARCHITECT - SIEBEL, LEVEL 3 | | | |
| | Description | Met (Y/N) | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| | Siebel EAI framework in a Siebel application solution. | | <p>requirement as demonstrated through the following references:</p> <p>Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references></p> <p><insert as many "Ref #s" as required></p> |

| RATED CRITERIA | | | | |
|---|---|---|------------------------|--|
| A.1 APPLICATION/SOFTWARE ARCHITECT - SIEBEL, LEVEL 3 | | | | |
| | Description | Years Experience | Point Rating | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| R1 | Experience in developing architectural frameworks, strategies or roadmaps using the Siebel application framework. | 1 to 3 years 3+ to 5 years 5+ to 7 years 7+ to 9 years 9+ years | 2 4 6 8 10 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| R2 | Experience in performing options analysis for the implementation of requirements using the Siebel framework. | 1 to 2 years 2+ to 3 years 3+ to 4 years 4+ to 5 years 5+ years | 2 4 6 8 10 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |

| RATED CRITERIA | | | | |
|---|---|---|------------------------|--|
| A.1 APPLICATION/SOFTWARE ARCHITECT - SIEBEL, LEVEL 3 | | | | |
| | Description | Years Experience | Point Rating | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| R3 | Experience developing architectural solutions for Siebel framework. | 1 to 2 years 2+ to 3 years 3+ to 4 years 4+ to 5 years 5+ years | 2 4 6 8 10 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| R4 | Experience architecting Siebel EAI solutions that integrates with Microsoft .NET or Adobe technologies. | 1 to 2 years 2+ to 3 years 3+ to 4 years 4+ to 5 years 5+ years | 2 4 6 8 10 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| R5 | Experience developing | 1 to 2 years 2+ to 3 years | 2 4 | Total : <Insert Years and Months (Total months)> |

Solicitation No. - N° de l'invitation

B8953-100631/A

Amd. No. - N° de la modif.

Buyer ID - Id de l'acheteur

380zm

Client Ref. No. - N° de réf. du client

File No. - N° du dossier

CCC No./N° CCC - FMS No/ N° VME

B8953-100631

380zmB8953-100631

| RATED CRITERIA | | | | |
|--|--|--|---------------------|---|
| A.1 APPLICATION/SOFTWARE ARCHITECT - SIEBEL, LEVEL 3 | | | | |
| | Description | Years Experience | Point Rating | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| | applications which use Microsoft SQL Server. | 3+ to 4 years 4+ to 5 years 5+ years | 6 8 10 | <p><Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply>, of experience for this Rated requirement as demonstrated through the following references:</p> <p>Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references></p> <p><insert as many "Ref #s" as required></p> |
| Maximum Points: 50 (must achieve minimum 70% = 35 points) | | | 50 | |

2.3 A.1 APPLICATION/SOFTWARE ARCHITECT - INTERFACE INTEGRATION, LEVEL 3

| MANDATORY CRITERIA | | | |
|--|---|------------------|--|
| A.1 APPLICATION/SOFTWARE ARCHITECT - INTERFACE INTEGRATION, LEVEL 3 | | | |
| | Description | Met (Y/N) | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| M1 | At least 10+ years experience, within the last 15 years as of bid closing date, as an Application/Software Architect working within an IM/IT environment. | Yes/No | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Mandatory requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| M2 | At least 3 years of experience, within the last 8 years as of bid closing date, architecting WebSphere MQ solutions. | Yes/No | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Mandatory requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| M3 | At least 2 years of experience, within the last 10 years as of bid closing date, in architecting WebSphere MQ solutions for an | Yes/No | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Mandatory |

Solicitation No. - N° de l'invitation

B8953-100631/A

Amd. No. - N° de la modif.

Buyer ID - Id de l'acheteur

380zm

Client Ref. No. - N° de réf. du client

File No. - N° du dossier

CCC No./N° CCC - FMS No/ N° VME

B8953-100631

380zmB8953-100631

| MANDATORY CRITERIA | | | |
|--|---|----------------------|---|
| A.1 APPLICATION/SOFTWARE ARCHITECT - INTERFACE INTEGRATION, LEVEL 3 | | | |
| | Description | Met (Y/N) | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| | integrated Siebel CRM based application solution. | | <p>requirement as demonstrated through the following references:</p> <p>Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references></p> <p><insert as many "Ref #s" as required></p> |

| RATED CRITERIA A.1 APPLICATION/SOFTWARE ARCHITECT - INTERFACE INTEGRATION, LEVEL 3 | | | | |
|---|---|---|------------------------|--|
| | Description | Years Experience | Point Rating | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| R1 | Experience in developing architectural frameworks, strategies or roadmaps using the WebSphere MQ application framework. | 1 to 2 years 2+ to 3 years 3+ to 4 years 4+ to 5 years 5+ years | 2 4 6 8 10 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| R2 | Experience in developing integrated interface solutions using WebSphere MQ framework. | 1 to 2 years 2+ to 3 years 3+ to 4 years 4+ to 5 years 5+ years | 2 4 6 8 10 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |

| RATED CRITERIA A.1 APPLICATION/SOFTWARE ARCHITECT - INTERFACE INTEGRATION, LEVEL 3 | | | | |
|---|--|---|------------------------|--|
| | Description | Years Experience | Point Rating | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| R3 | Experience developing WebSphere MQ solutions that integrate with a Siebel CRM Management application. | 1 to 2 years 2+ to 3 years 3+ to 4 years 4+ to 5 years 5+ years | 2 4 6 8 10 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| R4 | Experience in researching and developing options for the implementation of requirements using WebSphere MQ technology. | 1 to 2 years 2+ to 3 years 3+ to 4 years 4+ to 5 years 5+ years | 2 4 6 8 10 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |

| RATED CRITERIA | | | | |
|--|--|---|------------------------|--|
| A.1 APPLICATION/SOFTWARE ARCHITECT - INTERFACE INTEGRATION, LEVEL 3 | | | | |
| | Description | Years Experience | Point Rating | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| R5 | Experience developing applications which use Microsoft SQL Server. | 1 to 2 years 2+ to 3 years 3+ to 4 years 4+ to 5 years 5+ years | 2 4 6 8 10 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| Maximum Points: 50 (must achieve minimum 70% = 35 points) | | | 50 | |

2.4 A.1 APPLICATION/SOFTWARE ARCHITECT - ADOBE, LEVEL 3

| MANDATORY CRITERIA | | | |
|---|---|-----------|--|
| A.1 APPLICATION/SOFTWARE ARCHITECT - ADOBE, LEVEL 3 | | | |
| | Description | Met (Y/N) | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| M1 | At least 10+ years experience, within the last 15 years as of bid closing date, as an Application/Software Architect working within an IM/IT environment. | Yes/No | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Mandatory requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| M2 | At least 3 years of experience, within the last 5 years as of bid closing date, architecting Adobe forms solutions. | Yes/No | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Mandatory requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |

| RATED CRITERIA A.1 APPLICATION/SOFTWARE ARCHITECT - ADOBE, LEVEL 3 | | | | |
|---|--|--|---------------------|--|
| | Description | Years Experience | Point Rating | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| R1 | Experience in architecting dynamic fillable Adobe forms solutions. | 1 to 2 years 2+ to 3 years 3+ to 4 years 4+ years | 4 6 8 10 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| R2 | Experience in architecting 2-D barcode enabled Adobe form solutions. | 1 to 2 years 2+ to 3 years 3+ to 4 years 4+ years | 4 6 8 10 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |

| RATED CRITERIA | | | | |
|--|---|--|---------------------|--|
| A.1 APPLICATION/SOFTWARE ARCHITECT - ADOBE, LEVEL 3 | | | | |
| | Description | Years Experience | Point Rating | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| R3 | Experience in architecting Service Oriented Architectures using the Adobe LiveCycle toolset. | 1 to 2 years 2+ to 3 years 3+ to 4 years 4+ years | 4 6 8 10 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| R4 | Experience in researching and developing options for the implementation of requirements using Adobe technologies. | 1 to 2 years 2+ to 3 years 3+ to 4 years 4+ years | 4 6 8 10 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |

| RATED CRITERIA | | | | |
|--|--|---|------------------------|--|
| A.1 APPLICATION/SOFTWARE ARCHITECT - ADOBE, LEVEL 3 | | | | |
| | Description | Years Experience | Point Rating | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| R5 | Experience developing Adobe LiveCycle ES solutions using Adobe LiveCycle Workbench ES. | 1 to 2 years 2+ to 3 years 3+ to 4 years 4+ years | 4 6 8 10 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| R6 | Experience developing applications which use Microsoft SQL Server. | 1 to 2 years 2+ to 3 years 3+ to 4 years 4+ to 5 years 5+ years | 2 4 6 8 10 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| Maximum Points: 60 (must achieve minimum 70% = 42 points) | | | 60 | |

2.5 A.1 APPLICATION/SOFTWARE ARCHITECT - JAVA, LEVEL 3

| MANDATORY CRITERIA | | | |
|--|---|-----------|--|
| A.1 APPLICATION/SOFTWARE ARCHITECT - JAVA, LEVEL 3 | | | |
| | Description | Met (Y/N) | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| M1 | At least 10+ years experience, within the last 15 years as of bid closing date, as an Application/Software Architect working within an IM/IT environment. | Yes/No | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Mandatory requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| M2 | At least 8 years of experience, within the last 10 years as of bid closing date, architecting Java solutions. | Yes/No | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Mandatory requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| M3 | At least 4 years of experience, within the last 6 years as of bid closing date, building and developing applications using Java, Spring and Axis. | Yes/No | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Mandatory |

| MANDATORY CRITERIA | | | |
|---|--|------------------|---|
| A.1 APPLICATION/SOFTWARE ARCHITECT - JAVA, LEVEL 3 | | | |
| | Description | Met (Y/N) | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| | | | <p>requirement as demonstrated through the following references:</p> <p>Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references></p> <p><insert as many "Ref #s" as required></p> |
| M4 | At least 2 years of experience, within the last 5 years as of bid closing date, configuring and implementing Open AM/Open SSO. | Yes/No | <p>Total : <Insert Years and Months (Total months)></p> <p><Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply>, of experience for this Mandatory requirement as demonstrated through the following references:</p> <p>Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references></p> <p><insert as many "Ref #s" as required></p> |

| RATED CRITERIA A.1 APPLICATION/SOFTWARE ARCHITECT - JAVA, LEVEL 3 | | | | |
|--|---|---|------------------------|--|
| | Description | Years Experience | Point Rating | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| R1 | Experience in developing Service Oriented Architectures (SOA) using Axis. | 1 to 2 years 2+ to 3 years 3+ to 4 years 4+ to 5 years 5+ years | 2 4 6 8 10 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| R2 | Experience in developing n-tier application architectures using Java, and the Spring Framework. | 1 to 2 years 2+ to 3 years 3+ to 4 years 4+ to 5 years 5+ years | 2 4 6 8 10 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |

| RATED CRITERIA A.1 APPLICATION/SOFTWARE ARCHITECT - JAVA, LEVEL 3 | | | | |
|--|--|---|------------------------|--|
| | Description | Years Experience | Point Rating | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| R3 | Experience developing applications Java development stack. | 1 to 3 years 3+ to 6 years 6+ to 9 years 9+ to 12 years 12+ years | 2 4 6 8 10 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| R4 | Experience configuring and implementing OpenAM/OpenSSO.. | 2+ to 3 years 3+ to 4 years 4+ to 5 years 5+ years | 4 6 8 10 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |

| RATED CRITERIA A.1 APPLICATION/SOFTWARE ARCHITECT - JAVA, LEVEL 3 | | | | |
|--|---|---|------------------------|--|
| | Description | Years Experience | Point Rating | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| R5 | Experience performing Tomcat server security reviews and Tomcat server hardening. | 1 to 2 years 2+ to 3 years 3+ to 4 years 4+ to 5 years 5+ years | 2 4 6 8 10 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| R6 | Experience using Spring Security and Security Assertion Markup Language (SAML) to implement security architectures for spring applications. | 1 to 2 years 2+ to 3 years 3+ to 4 years 4+ to 5 years 5+ years | 2 4 6 8 10 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| Maximum Points: 60 (must achieve minimum 70% = 42 points) | | | 60 | |

2.6 P.2 ENTERPRISE ARCHITECT - SIEBEL, LEVEL 3

| MANDATORY CRITERIA P.2 ENTERPRISE ARCHITECT - SIEBEL, LEVEL 3 | | | |
|--|--|-----------|--|
| | Description | Met (Y/N) | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| M1 | At least 10+ years experience, within the last 15 years as of bid closing date, as an Enterprise Architect working within an IM/IT environment. | Yes/No | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Mandatory requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| M2 | At least 6 years of experience, within the last 10 years as of bid closing date, creating enterprise level application architectures using the Siebel CRM application development and Siebel EAI frameworks. | Yes/No | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Mandatory requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| M3 | At least 6 years of experience, within the last 10 years as of bid closing date, developing enterprise level technology architectures, including server planning and | Yes/No | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Mandatory |

Solicitation No. - N° de l'invitation

B8953-100631/A

Amd. No. - N° de la modif.

Buyer ID - Id de l'acheteur

380zm

Client Ref. No. - N° de réf. du client

File No. - N° du dossier

CCC No./N° CCC - FMS No/ N° VME

B8953-100631

380zmB8953-100631

| MANDATORY CRITERIA | | | |
|--|---|--------------|---|
| P.2 ENTERPRISE ARCHITECT - SIEBEL, LEVEL 3 | | | |
| | Description | Met (Y/N) | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| | sizing for an integrated Siebel CRM based application solution. | | <p>requirement as demonstrated through the following references:</p> <p>Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references></p> <p><insert as many "Ref #s" as required></p> |

| RATED CRITERIA P.2 ENTERPRISE ARCHITECT - SIEBEL, LEVEL 3 | | | | |
|--|--|---|------------------------|--|
| | Description | Years Experience | Point Rating | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| R1 | Experience leading the effort in identifying future business/technology requirements against the current enterprise architecture, performing gap analysis, and preparing migration strategies. | 1 to 3 years 3+ to 5 years 5+ to 7 years 7+ to 9 years 9+ years | 2 4 6 8 10 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| R2 | Experience creating enterprise architectures using the Adobe LiveCycle ES toolset. | 1 to 2 years 2+ to 3 years 3+ to 4 years 4+ years | 4 6 8 10 | Total : <Insert Years and Months (Total months)> <Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply> , of experience for this Rated requirement as demonstrated through the following references: Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references> <insert as many "Ref #s" as required> |
| R3 | Experience creating | 1 to 2 years | 4 6 | Total : <Insert Years and Months (Total months)> |

| RATED CRITERIA P.2 ENTERPRISE ARCHITECT - SIEBEL, LEVEL 3 | | | | |
|--|---|---|------------------------|--|
| | Description | Years Experience | Point Rating | Bidder's Response [Cross reference to resource résumé (page, paragraph, bullet, number)] |
| | enterprise architectures using .NET based technologies. | 2+ to 3 years 3+ to 4 years 4+ years | 8 10 | <p><Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply>, of experience for this Rated requirement as demonstrated through the following references:</p> <p>Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references></p> <p><insert as many "Ref #s" as required></p> |
| R4 | Experience creating enterprise level architectures using Microsoft SQL Server technology. | 1 to 2 years 2+ to 3 years 3+ to 4 years 4+ to 5 years 5+ years | 2 4 6 8 10 | <p>Total : <Insert Years and Months (Total months)></p> <p><Insert Resource Name> has <Insert Years and Months (Total months) excluding any overlaps that apply>, of experience for this Rated requirement as demonstrated through the following references:</p> <p>Ref: <#> Client: <Insert Client Name> Project: <Insert Project> Role: <Insert Role> Duration: <Insert Duration From and To> (<Insert Total Months> months) Résumé Ref: <Insert Résumé page, bullet/number references></p> <p><insert as many "Ref #s" as required></p> |
| Maximum Points: 40 (must achieve minimum 70% = 28 points) | | | 40 | |

Solicitation No. - N° de l'invitation

B8953-100631/A

Amd. No. - N° de la modif.

Buyer ID - Id de l'acheteur

380zm

Client Ref. No. - N° de réf. du client

B8953-100631

File No. - N° du dossier

380zmB8953-100631

CCC No./N° CCC - FMS No/ N° VME

APPENDIX A TO ATTACHMENT 4.1

CONTRACT REFERENCE RESPONSE TEMPLATE FOR M1

WORKSTREAM 2 - GCMS/eServices ARCHITECTURE

CONTRACT REFERENCE #:

CUSTOMER CONTACT INFORMATION:

Client Organization:

Contact Name:

E-Mail Address:

Telephone Number:

CONTRACT DETAIL

Contract Title and Description:

Contract Start Date (mm/yy):

Contract End Date (mm/yy):

Total Contract Value: \$

APPENDIX B TO ATTACHMENT 4.1**BILLABLE DAYS RESPONSE TEMPLATE FOR M1****WORKSTREAM 2 - GCMS/eServices ARCHITECTURE**

The Bidder certifies that billable days provided occurred for the following Resource Category(ies) listed below. The Bidder also certifies that the work delivered by the Resource Category(ies) provided in this Appendix includes at least 75% of the associated tasks listed in the Statement of Work at Annex A – Workstream 2 of this Bid Solicitation for that Resource Category.

| Resource Category | Billable Days |
|--|----------------------|
| A1 Application/Software Architect – .NET, Level 3 | |
| A1 Application/Software Architect – Siebel, Level 3 | |
| A1 Application/Software Architect – Interface Integration, Level 3 | |
| A1 Application/Software Architect – Adobe, Level 3 | |
| A1 Application/Software Architect – Java, Level 3 | |
| P.2 Enterprise Architect – Siebel, Level 3 | |

ATTACHMENT 4.2
PRICING SCHEDULE
WORKSTREAM 1 - GCMS/eServices TESTING

In respect of the "Number of Days" listed below in (C), the estimated number of days is for evaluation purposes only during the solicitation process. The actual number of days during the Initial Contract Period and Option Periods may be more or less, as determined by the Technical Authority.

INITIAL CONTRACT PERIOD:

| Contract Period - Year 1 | | | | |
|---|---------------------------|---------------------------------|--|-------------------------|
| (A) | (B) | (C) | (D) | (E) |
| Resource Category | Level of Expertise | Estimated Number of Days | Firm Per Diem Rate or Lower Median Band Limit whichever is higher | Total Cost (CxD) |
| P.11 Quality Assurance Specialist/Analyst | 2 | 4800 | \$ | \$ |
| P.11 Quality Assurance Specialist/Analyst | 3 | 1200 | \$ | \$ |
| P.11 Quality Assurance Specialist/Analyst - Automated Testing | 2 | 1200 | \$ | \$ |
| P.11 Quality Assurance Specialist/Analyst - Automated Testing | 3 | 720 | \$ | \$ |
| Total Price (Contract Period - Year 1): | | | | \$ <TBD> |
| Contract Period - Year 2 | | | | |
| (A) | (B) | (C) | (D) | (E) |
| Resource Category | Level of Expertise | Estimated Number of Days | Firm Per Diem Rate or Lower Median Band Limit whichever is higher | Total Cost (CxD) |
| P.11 Quality Assurance Specialist/Analyst | 2 | 4800 | \$ | \$ |
| P.11 Quality Assurance Specialist/Analyst | 3 | 1200 | \$ | \$ |
| P.11 Quality Assurance Specialist/Analyst - Automated Testing | 2 | 1200 | \$ | \$ |
| P.11 Quality Assurance Specialist/Analyst - Automated Testing | 3 | 720 | \$ | \$ |
| Total Price (Contract Period - Year 2): | | | | \$ <TBD> |
| Contract Period - Year 3 | | | | |
| (A) | (B) | (C) | (D) | (E) |
| Resource Category | Level of Expertise | Estimated Number of Days | Firm Per Diem Rate or Lower Median Band Limit whichever is higher | Total Cost (CxD) |
| P.11 Quality Assurance Specialist/Analyst | 2 | 4800 | \$ | \$ |
| P.11 Quality Assurance Specialist/Analyst | 3 | 1200 | \$ | \$ |
| P.11 Quality Assurance Specialist/Analyst - Automated Testing | 2 | 1200 | \$ | \$ |
| P.11 Quality Assurance Specialist/Analyst - Automated Testing | 3 | 720 | \$ | \$ |
| Total Price (Contract Period - Year 3): | | | | \$ <TBD> |

OPTION PERIODS:

| Option Period - Year 4 | | | | |
|---|---------------------------|---------------------------------|--|-------------------------|
| (A) | (B) | (C) | (D) | (E) |
| Resource Category | Level of Expertise | Estimated Number of Days | Firm Per Diem Rate or Lower Median Band Limit whichever is higher | Total Cost (CxD) |
| P.11 Quality Assurance Specialist/Analyst | 2 | 4800 | \$ | \$ |
| P.11 Quality Assurance Specialist/Analyst | 3 | 1200 | \$ | \$ |
| P.11 Quality Assurance Specialist/Analyst - Automated Testing | 2 | 1200 | \$ | \$ |
| P.11 Quality Assurance Specialist/Analyst - Automated Testing | 3 | 720 | \$ | \$ |
| Total Price (Option Period - Year 4): | | | | \$ <TBD> |
| Option Period - Year 5 | | | | |
| (A) | (B) | (C) | (D) | (E) |
| Resource Category | Level of Expertise | Estimated Number of Days | Firm Per Diem Rate or Lower Median Band Limit whichever is higher | Total Cost (CxD) |
| P.11 Quality Assurance Specialist/Analyst | 2 | 4800 | \$ | \$ |
| P.11 Quality Assurance Specialist/Analyst | 3 | 1200 | \$ | \$ |
| P.11 Quality Assurance Specialist/Analyst - Automated Testing | 2 | 1200 | \$ | \$ |
| P.11 Quality Assurance Specialist/Analyst - Automated Testing | 3 | 720 | \$ | \$ |
| Total Price (Option Period - Year 5): | | | | \$ <TBD> |

| Total Bid Price - Workstream 1 - GCMS/eServices TESTING | |
|--|-----------------------|
| Total Initial Contract Period (Year 1, Year 2 and Year 3) + Option Periods (Year 4 and Year 5) | \$ <TBD> |

ATTACHMENT 4.2
PRICING SCHEDULE
WORKSTREAM 2 - GCMS/eServices ARCHITECTURE

In respect of the "Number of Days" listed below in (C), the estimated number of days is for evaluation purposes only during the solicitation process. The actual number of days during the Initial Contract Period and Option Periods may be more or less, as determined by the Technical Authority.

INITIAL CONTRACT PERIOD:

| Contract Period - Year 1 | | | | |
|--|--------------------|--------------------------|---|-----------------------|
| (A) | (B) | (C) | (D) | (E) |
| Resource Category | Level of Expertise | Estimated Number of Days | Firm Per Diem Rate or Lower Median Band Limit whichever is higher | Total Cost (CxD) |
| A.1 Application/Software Architect - .NET | 3 | 480 | \$ | \$ |
| A.1 Application/Software Architect - Siebel | 3 | 480 | \$ | \$ |
| A.1 Application/Software Architect - Interface Integration | 3 | 240 | \$ | \$ |
| A.1 Application/Software Architect - Adobe | 3 | 240 | \$ | \$ |
| A.1 Application/Software Architect - Java | 3 | 240 | \$ | \$ |
| P.2 Enterprise Architect - Siebel | 3 | 480 | \$ | \$ |
| Total Price (Contract Period - Year 1): | | | | \$ <TBD> |
| Contract Period - Year 2 | | | | |
| (A) | (B) | (C) | (D) | (E) |
| Resource Category | Level of Expertise | Estimated Number of Days | Firm Per Diem Rate or Lower Median Band Limit whichever is higher | Total Cost (CxD) |
| A.1 Application/Software Architect - .NET | 3 | 480 | \$ | \$ |
| A.1 Application/Software Architect - Siebel | 3 | 480 | \$ | \$ |
| A.1 Application/Software Architect - Interface Integration | 3 | 240 | \$ | \$ |
| A.1 Application/Software Architect - Adobe | 3 | 240 | \$ | \$ |
| A.1 Application/Software Architect - Java | 3 | 240 | \$ | \$ |
| P.2 Enterprise Architect - Siebel | 3 | 480 | \$ | \$ |
| Total Price (Contract Period - Year 2): | | | | \$ <TBD> |
| Contract Period - Year 3 | | | | |
| (A) | (B) | (C) | (D) | (E) |
| Resource Category | Level of Expertise | Estimated Number of Days | Firm Per Diem Rate or Lower Median Band Limit whichever is higher | Total Cost (CxD) |
| A.1 Application/Software Architect - .NET | 3 | 480 | \$ | \$ |
| A.1 Application/Software Architect - Siebel | 3 | 480 | \$ | \$ |
| A.1 Application/Software Architect - Interface Integration | 3 | 240 | \$ | \$ |
| A.1 Application/Software Architect - Adobe | 3 | 240 | \$ | \$ |
| A.1 Application/Software Architect - Java | 3 | 240 | \$ | \$ |
| P.2 Enterprise Architect - Siebel | 3 | 480 | \$ | \$ |
| Total Price (Contract Period - Year 3): | | | | \$ <TBD> |

OPTION PERIODS:

| Option Period - Year 4 | | | | |
|--|--------------------|--------------------------|---|-----------------------|
| (A) | (B) | (C) | (D) | (E) |
| Resource Category | Level of Expertise | Estimated Number of Days | Firm Per Diem Rate or Lower Median Band Limit whichever is higher | Total Cost (Cx D) |
| A.1 Application/Software Architect - .NET | 3 | 480 | \$ | \$ |
| A.1 Application/Software Architect - Siebel | 3 | 480 | \$ | \$ |
| A.1 Application/Software Architect - Interface Integration | 3 | 240 | \$ | \$ |
| A.1 Application/Software Architect - Adobe | 3 | 240 | \$ | \$ |
| A.1 Application/Software Architect - Java | 3 | 240 | \$ | \$ |
| P.2 Enterprise Architect - Siebel | 3 | 480 | \$ | \$ |
| Total Price (Option Period - Year 4): | | | | \$ <TBD> |

| Option Period - Year 5 | | | | |
|--|--------------------|--------------------------|---|-----------------------|
| (A) | (B) | (C) | (D) | (E) |
| Resource Category | Level of Expertise | Estimated Number of Days | Firm Per Diem Rate or Lower Median Band Limit whichever is higher | Total Cost (Cx D) |
| A.1 Application/Software Architect - .NET | 3 | 480 | \$ | \$ |
| A.1 Application/Software Architect - Siebel | 3 | 480 | \$ | \$ |
| A.1 Application/Software Architect - Interface Integration | 3 | 240 | \$ | \$ |
| A.1 Application/Software Architect - Adobe | 3 | 240 | \$ | \$ |
| A.1 Application/Software Architect - Java | 3 | 240 | \$ | \$ |
| P.2 Enterprise Architect - Siebel | 3 | 480 | \$ | \$ |
| Total Price (Option Period - Year 5): | | | | \$ <TBD> |

| Total Bid Price - Workstream 2 - GCMS/eServices ARCHITECTURE | |
|--|-----------------------|
| Total Initial Contract Period (Year 1, Year 2 and Year 3) + Option Periods (Year 4 and Year 5) | \$ <TBD> |