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**REQUEST FOR RESPONSES FOR
EVALUATION AMENDMENT**

**MODIFICATION DE LE DEMANDE DE
RÉPONSES POUR L'ÉVALUATION**

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the RFRE remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de la DRPE demeurent les mêmes.

Comments - Commentaires

This document contains Security Requirements

Ce document contient des exigences sécuritaires.

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Title – Sujet Data Warehouse for Canada Border Services Agency	
Solicitation No. – N° de l'invitation 10029562/A	Amendment No. – N° de modif. 002
Client Reference No. – N° référence du client 13-0444	Date June 26, 2013
File No. – N° de dossier CAB10029562	
RFRE Closes – La DRPE prend fin at – à 02 :00 PM on – le July 8, 2013	Time Zone Fuseau horaire Eastern Daylight Saving Time (EDT) Heure avancée de l'Est (HAE)
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input checked="" type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Inquiries to : - Adresser toutes questions à: Melissa Ho	Buyer Id – Id de l'acheteur CAB
Telephone No. – N° de téléphone : 819-956-1389	FAX No. – N° de FAX Not applicable
Delivery required - Livraison exigée See Herein	Delivered Offered – Livraison proposée
Destination – of Goods, Services, and Construction: Destination – des biens, services et construction : See Herein	

Vendor/firm Name and address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Facsimile No. – N° de télécopieur	
Telephone No. – N° de téléphone	
Name and title of person authorized to sign on behalf of Vendor/firm (type or print)- Nom et titre de la personne autorisée à signer au nom du fournisseur/de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date



This amendment is raised to answer Industry questions and to modify the draft RFP document.

Question 5:

The SOR Page 31 definitions for Appliance / Appliance-Based appear to be in conflict with the draft RFP Sections 5.6 and 5.7 OEM and Software Publisher Certifications. The certifications indicate that a bidder does not have to be the OEM or Software Publisher and that the hardware (OEM) and software does not necessarily have to be from one company whereas the definition of Appliance indicates one company for hardware and software. Please clarify.

Answer 5:

The Appliance / Appliance-Based definition as stated in the SOR is accurate and represents the requirement for an OEM to provide said technology. It is, however, acceptable that the OEM may need to include software from another Software Publisher to meet requirements of the overall solution.

Please see Modification 003.

Question 6:

In relation to question 1, the certifications indicate the bidder does not have to be the OEM or Software Publisher. However in the draft RFP attachment 4.1, Mandatory Requirements, Articles 1,2 and 3 indicate that the bidder must be the manufacturer of the complete solution. Can a systems integrator who is not the OEM or Software Publisher offer a solution and potentially can this solution consist of different manufacturers for the hardware and software?

Answer 6:

No. Only the OEM of the Appliance / Appliance-Based technology may bid software from another publisher to further support their bid.

Question 7:

For the reference requirements in Attachment, 4.1, Mandatory Requirements, Corporate Experience and Project References, can the references of any member of the Responding Group be used to satisfy these requirements?

Answer 7:

Yes, that the references of any member of the Responding Group can be used to satisfy these requirements.

Question 8:

3.1.8 - The Contractor must agree that all technology aspects of their Solution as included under the Contract are to be replaced by latest available technology from the Contractor as released for sale in the marketplace at no additional cost to Canada during the life of the Contract and any extensions issued thereto.

This requirement for on-going equipment replacement would not contribute to a cost-effective solution for CBSA as all vendors would need to factor in potentially unnecessary and speculative technology replacement into their initial costing to account for such replacement. We respectfully request that this requirement be removed.

Answer 8:

Please see Modification 004 and 005.

Question 9:

3.21.8 The Bidder must address any known vulnerabilities within their software and agree to address any 3rd Party software vulnerabilities used within the solution within 30 days from date of identification.



Within the IT industry, it is impossible for any vendor to commit to addressing known vulnerabilities once identified within a certain time-frame as the nature of the vulnerability resolution may require substantial remediation and testing. Please confirm that this requirement refers to the need to address through the development of a remediation plan within 30 days and does not impose a 30 day window to resolve the issue.

Answer 9:

Confirmed. Please see Modification 006 and 007.



Modification 3:

On page 20 of 56 of the draft RFP, section 5.6, OEM Certification:

Delete in its entirety.

Modification 4:

On page 4 of 31 of Attachment 4.1, Mandatory Requirements, article 3.1.8:

Delete:

The Bidder must agree that all technology aspects of their solution as included under the Contract are to be replaced by latest available technology from the Bidder as released for sale in the marketplace at no additional cost to Canada during the life of the contract and any extensions issued thereto.

Insert:

The Bidder must agree that any technology aspects of their Solution, should they become ever-greened or unsupported during the life of the contract and any extensions issued thereto, will provide a replacement solution, deemed suitable by Canada at no additional cost to Canada.

Modification 5:

On page 6 of 47 of the SOR, article 3.1.8:

Delete:

The Contractor must agree that all technology aspects of their Solution as included under the Contract are to be replaced by latest available technology from the Contractor as released for sale in the marketplace at no additional cost to Canada during the life of the Contract and any extensions issued thereto.

Insert:

The Contractor must agree that any technology aspects of their Solution, should they become ever-greened or unsupported during the life of the contract and any extensions issued thereto, will provide a replacement solution, deemed suitable by Canada at no additional cost to Canada.

Modification 6:

On page 21 of 31 of Attachment 4.1, Mandatory Requirements, article 3.21.8:

Add: This requirement refers to the need to address through the development of a remediation plan within 30 days and does not impose a 30 day window to resolve the issue.

Modification 7:

On page 20 of 47 of the SOR, article 3.21.8:

Add: This requirement refers to the need to address through the development of a remediation plan within 30 days and does not impose a 30 day window to resolve the issue.

ALL OTHER TERMS AND CONDITIONS REMAIN THE SAME.