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11 Laurier St. / 11, rue Laurier

Place du Portage, Phase III

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Gatineau

Québec

K1A 0S5

Bid Fax: (819) 997-9776

SOLICITATION AMENDMENT

MODIFICATION DE L'INVITATION

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

THIS DOCUMENT CONTAINS A SECURITY
REQUIREMENT (See original solicitation
document.)

Vendor/Firm Name and Address

Raison sociale et adresse du fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution

Informatics Professional Services Division / Division
des services professionnels en informatique

11 Laurier St. / 11, rue Laurier

3C2, Place du Portage

Gatineau

Québec

K1A 0S

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|---|--|--|
| Title - Sujet TBIPS - Informatics Prof. Services | | |
| Solicitation No. - N° de l'invitation B8953-100631/A | | Amendment No. - N° modif. 004 |
| Client Reference No. - N° de référence du client B8953-100631 | | Date 2013-06-28 |
| GETS Reference No. - N° de référence de SEAG PW-\$\$ZM-380-26119 | | |
| File No. - N° de dossier 380zm.B8953-100631 | CCC No./N° CCC - FMS No./N° VME | |
| Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2013-07-16 | | Time Zone Fuseau horaire Eastern Daylight Saving Time EDT |
| F.O.B. - F.A.B. | | |
| Plant-Usine: <input type="checkbox"/> Destination: <input checked="" type="checkbox"/> Other-Autre: <input type="checkbox"/> | | |
| Address Enquiries to: - Adresser toutes questions à: Cook, Gail | | Buyer Id - Id de l'acheteur 380zm |
| Telephone No. - N° de téléphone (819) 956-2591 () | | FAX No. - N° de FAX (819) 956-1207 |
| Destination - of Goods, Services, and Construction: Destination - des biens, services et construction: CITIZENSHIP AND IMMIGRATION CANADA OTTAWA, ON K1A 1L1 | | |

Instructions: See Herein

Instructions: Voir aux présentes

| | |
|--|--|
| Delivery Required - Livraison exigée | Delivery Offered - Livraison proposée |
| Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur | |
| Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur | |
| Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie) | |
| Signature | Date |

AMENDMENT NO. 004

This amendment is raised to answer Bidders' questions.

QUESTIONS AND ANSWERS

Q16. Page 86 of 184 M1 5.

"Contract included the provision of the resources(s) in at least one of the categories as detailed in...

Automated testing is more rare and as a significant piece of work is within the 2 automated categories, in order to demonstrate that a firm has the required experience we request the Crown consider changing to "Contract included the provision of the resource(s) in at least one of the non-automated categories and one of the automated categories".

A16. It has been determined that the provision of a resource in one of the categories is sufficient. The requirement will remain unchanged.

Q17. In Workstream 1 – GCMS/eServices TESTING for all categories, Rated Requirement #5 states the following:

Experience performing integration, functional, system, regression testing, and verifying test results against other Siebel integrated technical platforms:

- Real-time, near real-time, and batch system interfaces; OR Adobe pre-filled and fillable forms; OR
- .Net and Java web applications.

As the requirement is written right now, it is very rare to work with systems that are both .Net and Java or systems that are real-time, near real-time, and batch systems. Could the Crown please confirm that the requirement was intended to be written with "and/or" within each sub-requirement, as demonstrated below:

Experience performing integration, functional, system, regression testing, and verifying test results against other Siebel integrated technical platforms:

- Real-time, near real-time, **and/or** batch system interfaces; OR
- Adobe pre-filled **and/or** fillable forms; OR
- .Net **and/or** Java web applications.

A17. It has been determined that the requirement was not intended to be written with "and/or" within each sub-requirement as these are the CIC platforms for which support is required.

Solicitation No. - N° de l'invitation

B8953-100631/A

Amd. No. - N° de la modif.

004

Buyer ID - Id de l'acheteur

380zm

Client Ref. No. - N° de réf. du client

B8953-100631

File No. - N° du dossier

380zmB8953-100631

CCC No./N° CCC - FMS No/ N° VME

ALL OTHER TERMS AND CONDITIONS REMAIN THE SAME.

**NOTE: A BID ALREADY SUBMITTED MAY BE AMENDED PRIOR TO THE CLOSING DATE.
AMENDING CORRESPONDENCE SHALL ADDRESS THE SOLICITATION NUMBER AND
THE CLOSING DATE AND SHALL BE ADDRESSED TO:**

**BID RECEIVING
PUBLIC WORKS AND GOVERNMENT SERVICES CANADA
PLACE DU PORTAGE, PHASE III
MAIN LOBBY, ROOM 0A1
11 LAURIER STREET
GATINEAU, QUEBEC K1A 0S5**