

#### RETOURNER LES SOUMISSIONS A: RETURN BIDS TO:

## Bid Receiving/Réception des sousmissions

RCMP "H" Division HQ Procurement and Contracting Services RCMP Mailstop # H-066 80 Garland Avenue Dartmouth, NS B3B 0J8

# Request for a Standing Offer Demande d'offre à commandes

Regional Individual Standing Offer (RISO)

Offre à commandes individuel régionale (OCIR)

RCMP hereby requests a Standing Offer on behalf of the Identified Users herein.

GRC autorise par la présente, une offre à commandes au nom des utilisateurs identifiés énumérés ciaprès.

Comments – Commentaries Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur

Telephone No. no de téléphone:

Title-Sujet	
Health Services Officer - B Division F	RCMP
Solicitation No No. de	Date
l'invitation	
M9424-02980	2013-08-20
Client Reference No No. De Réfé	rence du Client
N/A	
Solicitation Closes - L'invitation pr	end fin
at 2:00 PM ADT	
on 2013/09/06	
F.O.B F.A.B.	
See Herein Voir aux présentes	
Address Enquiries to: - Adresser t	outes questions
à: Jennifer Legere	
jennifer.legere@rcmp-grc.gc.ca	
Telephone No No de téléphone	Fax No N <sup>o</sup> de
	FAX:
(902) 720-5108	(902) 426-7136
<b>Destination of Goods and Services</b>	s: Destinations
des biens et services:	
Royal Canadian Mounted Police	
See herein	
Delivery Required - Livraison	<b>Delivery Offered</b>
exigée:	- Livraison
See Herein Voir aux présentes	proposée
	See Herein Voir
	aux présentes
Name and title of person authorize	
behalf of Vendor/Firm - Nom et titr	
autorisée à signer au nom du four	nisseur/de
l'entrepreneur	
Signature	D-1-
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#### PART 1 - GENERAL INFORMATION

#### 1. Introduction

The Request for Standing Offers (RFSO) is divided into seven parts plus attachments and annexes, as follows:

TOHOWS.	
Part 1	General Information: provides a general description of the requirement;
Part 2	Offeror Instructions: provides the instructions applicable to the clauses and conditions of
	the RFSO;
Part 3	Offer Preparation Instructions: provides offerors with instructions on how to prepare
	their offer to address the evaluation criteria specified;
Part 4	Evaluation Procedures and Basis of Selection: indicates how the evaluation will be
	conducted, the evaluation criteria which must be addressed in the offer, and the basis of
	selection;
Part 5	Certifications: includes the certifications to be provided;

Part 6 Security, Financial and Insurance Requirements: includes specific requirements that must be addressed by offerors; and

Part 7 7A, Standing Offer, and 7B, Resulting Contract Clauses:

7A, includes the Standing Offer containing the offer from the Offeror and the applicable clauses and conditions;

7B, includes the clauses and conditions which will apply to any contract resulting from a call-up made pursuant to the Standing Offer.

The Annexes include the Statement of Work, the Basis of Selection and Evaluation Criteria, the Basis of Payment, the Security Requirements Check List, Insurance Requirements, and any other annexes.

#### 2. Summary

The Royal Canadian Mounted Police B Division (Newfoundland and Labrador) has a requirement for a contractor to provide medical services on an "as and when requested" basis, as per the Statement of Work at Annex A of the Request for Standing Offer documents. The period of the Standing Offer is for one year, anticipated to be from October 1, 2013 to September 30, 2014, with the option to extend for three (3) additional one (1) year periods.

The requirement is subject to the provisions of the Agreement on Internal Trade (AIT).

There is a security requirement associated with this requirement. For additional information, consult Part 6 - Security, Financial and Insurance Requirements, and Part 7A - Standing Offer. Offerors should consult the "Security Requirements for PWGSC Bid Solicitations - Instructions for Bidders"(http://www.tpsgc-pwgsc.gc.ca/app-acq/lc-pl/lc-pl-eng.html#a31) document on the Departmental Standard Procurement Documents website."

Offerors in receipt of a pension or a lump sum payment must provide the required information as detailed in article 3 of Part 2 of the Request for Standing Offers (RFSO)."

There is a Federal Contractors Program (FCP) for employment equity requirement associated with this procurement; see Part 5 - Certifications, Part 7A -Standing Offer, and Part 7B - Resulting Contract Clauses and the annex named Federal Contractors Program for Employment Equity – Certification.





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#### 3. Security Requirement

There is a security requirement associated with the requirement of the Standing Offer. For additional information, see Part 6 - Security, Financial and Insurance Requirements, and Part 7 - Standing Offer and Resulting Contract Clauses.

#### 4. Debriefings

Offerors may request a debriefing on the results of the request for standing offers process. Offerors should make the request to the Standing Offer Authority within 15 working days of receipt of the results of the request for standing offers process. The debriefing may be in writing, by telephone or in person.

#### **PART 2 - OFFEROR INSTRUCTIONS**

#### 1. Standard Instructions, Clauses and Conditions

All instructions, clauses and conditions identified in the Request for Standing Offers (RFSO) by number, date and title are set out in the *Standard Acquisition Clauses and Conditions Manual* (https://buyandsell.gc.ca/policy-and-guidelines/standard-acquisition-clauses-and-conditions-manual) issued by Public Works and Government Services Canada.

Offerors who submit an offer agree to be bound by the instructions, clauses and conditions of the RFSO and accept the clauses and conditions of the Standing Offer and resulting contract(s).

The 2006 (2013-06-01) Standard Instructions - Request for Standing Offers - Goods or Services - Competitive Requirements, are incorporated by reference into and form part of the RFSO.

The Standard Instructions - Request for Standing Offers - Goods or Services - Competitive Requirements, is amended as follows:

- a) Delete all references to "Public Works and Government Services Canada" and substitute with the following: "Royal Canadian Mounted Police".
- b) Subsection 5.4 of 2006 Delete: sixty (60) days Insert: ninety (90) days

#### 2. Submission of Offers

Offers must be submitted only to the Bid Receiving Unit by the date, time and place indicated on page 1 of the Request for Standing Offers.

Tenders MUST be submitted in a SEALED ENVELOPE, clearly marked "TENDER FOR HEALTH SERVICES OFFICER- B DIVISION Solicitation # M9424-02980" RCMP Procurement & Materiel Management Attention: Jennifer Legere, Senior Contracting Manager".

Due to the nature of the Request for Standing Offers, transmission of offers by facsimile to PWGSC will not be accepted.

#### 3. Former Public Servant

Contracts awarded to former public servants (FPS) in receipt of a pension or of a lump sum payment must bear the closest public scrutiny, and reflect fairness in the spending of public funds. In order to





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comply with Treasury Board policies and directives on contracts with FPS, offerors must provide the information required below before the issuance of a standing offer.

#### **Definitions**

For the purposes of this clause,

"former public servant" is any former member of a department as defined in the Financial Administration Act R.S., 1985, c. F-11, a former member of the Canadian Armed Forces or a former member of the Royal Canadian Mounted Police. A former public servant may be:

#### a.an individual;

b.an individual who has incorporated;

c.a partnership made of former public servants; or

d.a sole proprietorship or entity where the affected individual has a controlling or major interest in the entity.

"lump sum payment period" means the period measured in weeks of salary, for which payment has been made to facilitate the transition to retirement or to other employment as a result of the implementation of various programs to reduce the size of the Public Service. The lump sum payment period does not include the period of severance pay, which is measured in a like manner.

"pension" means a pension or annual allowance paid under the Public Service Superannuation Act (PSSA), R.S., 1985, c. P-36, and any increases paid pursuant to the Supplementary Retirement Benefits Act, R.S., 1985, c. S-24 as it affects the PSSA. It does not include pensions payable pursuant to the Canadian Forces Superannuation Act, R.S., 1985, c. C-17, the Defence Services Pension Continuation Act, 1970, c. D-3, the Royal Canadian Mounted Police Pension Continuation Act, 1970, c. R-10, and the Royal Canadian Mounted Police Superannuation Act, R.S., 1985, c. R-11, the Members of Parliament Retiring Allowances Act, R.S. 1985, c. M-5, and that portion of pension payable to the Canada Pension Plan Act, R.S., 1985, c. C-8.

Former Public Servant in Receipt of a Pension

As per the above definitions, is the Offeror a FPS in receipt of a pension? YES () NO ()

If so, the Offeror must provide the following information, for all FPS in receipt of a pension, as applicable:

a.name of former public servant;

b.date of termination of employment or retirement from the Public Service.

By providing this information, Offerors agree that the successful Offeror's status, with respect to being a former public servant in receipt of a pension, will be reported on departmental websites as part of the published proactive disclosure reports in accordance with Contracting Policy Notice: 2012-2 and the Guidelines on the Proactive Disclosure of Contracts.

Work Force Adjustment Directive

Is the Offeror a FPS who received a lump sum payment pursuant to the terms of the Work Force Adjustment Directive? YES () NO ()



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If so, the Offeror must provide the following information:

- a. name of former public servant;
- b. conditions of the lump sum payment incentive;
- c. date of termination of employment;
- d. amount of lump sum payment;
- e. rate of pay on which lump sum payment is based;
- f. period of lump sum payment including start date, end date and number of weeks;
- g. number and amount (professional fees) of other contracts subject to the restrictions of a work force adjustment program.

For all contracts awarded during the lump sum payment period, the total amount of fees that may be paid to a FPS who received a lump sum payment is \$5,000, including Applicable Taxes.

#### 4. Enquiries - Request for Standing Offers

All enquiries must be submitted in writing to the Standing Offer Authority no later than <u>five (5) business</u> <u>days</u> before the Request for Standing Offers (RFSO) closing date. Enquiries received after that time may not be answered.

Offerors should reference as accurately as possible the numbered item of the RFSO to which the enquiry relates. Care should be taken by offerors to explain each question in sufficient detail in order to enable Canada to provide an accurate answer. Technical enquiries that are of a proprietary nature must be clearly marked "proprietary" at each relevant item. Items identified as "proprietary" will be treated as such except where Canada determines that the enquiry is not of a proprietary nature. Canada may edit the questions or may request that offerors do so, so that the proprietary nature of the question is eliminated, and the enquiry can be answered with copies to all offerors. Enquiries not submitted in a form that can be distributed to all offerors may not be answered by Canada.

#### 5. Applicable Laws

The Standing Offer and any contract resulting from the Standing Offer must be interpreted and governed, and the relations between the parties determined, by the laws in force in <u>Nova Scotia</u>.

Offerors may, at their discretion, substitute the applicable laws of a Canadian province or territory of their choice without affecting the validity of their offer, by deleting the name of the Canadian province or territory specified and inserting the name of the Canadian province or territory of their choice. If no change is made, it acknowledges that the applicable laws specified are acceptable to the offerors.

#### **PART 3 - OFFER PREPARATION INSTRUCTIONS**

#### 1. Offer Preparation Instructions

Canada requests that offerors provide their offer in separately bound sections as follows:

Section I: Technical Offer (two (2) hard copies) Section II: Financial Offer (one (1) hard copy)

Section III: Certifications (one (1) hard copy)

Section IV: Additional Information (two (2) hard copies)





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Prices must appear in the financial offer only. No prices must be indicated in any other section of the offer.

Canada requests that offerors follow the format instructions described below in the preparation of their offer.

- (a) use 8.5 x 11 inch (216 mm x 279 mm) paper;
- (b) use a numbering system that corresponds to that of the Request for Standing Offers.

In April 2006, Canada issued a policy directing federal departments and agencies to take the necessary steps to incorporate environmental considerations into the procurement process <u>Policy on Green Procurement</u> (http://www.tpsgc-pwgsc.gc.ca/ecologisation-greening/achats-procurement/politique-policy-eng.html). To assist Canada in reaching its objectives, offerors should:

- 1) use 8.5 x 11 inch (216 mm x 279 mm) paper containing fibre certified as originating from a sustainably-managed forest and containing minimum 30% recycled content; and
- 2) use an environmentally-preferable format including black and white printing instead of colour printing, printing double sided/duplex, using staples or clips instead of cerlox, duotangs or binders.

#### **Section I:** Technical Offer

In their technical offer, offerors should demonstrate their understanding of the requirements contained in the bid solicitation and explain how they will meet these requirements. Offerors should demonstrate their capability and describe their approach in a thorough, concise and clear manner for carrying out the work.

The technical offer should address clearly and in sufficient depth the points that are subject to the evaluation criteria against which the offer will be evaluated. Simply repeating the statement contained in the bid solicitation is not sufficient. In order to facilitate the evaluation of the offer, Canada requests that offerors address and present topics in the order of the evaluation criteria under the same headings. To avoid duplication, offerors may refer to different sections of their offers by identifying the specific paragraph and page number where the subject topic has already been addressed.

#### **Section II:** Financial Offer

Offerors must submit their financial offer in accordance with the Basis of Payment detailed in Annex C. The total amount of Goods and Services Tax or Harmonized Sales Tax must be shown separately, if applicable.

#### **Section III: Certifications**

Offerors must submit the certifications required under Part 5.

#### **Section IV: Additional Information**

#### 1.1 Offeror's Proposed Site or Premises Requiring Safeguard Measures

As indicated in Part 6 under Security Requirement, the Offeror must provide the required information below, on the Offeror's proposed site or premises for which safeguard measures are required for Work Performance.





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Address:

Street Number / Street Name, Unit / Suite / Apartment Number City, Province, Territory / State
Postal Code / Zip Code
Country

#### PART 4 - EVALUATION PROCEDURES AND BASIS OF SELECTION

#### 1. Evaluation Procedures

- (a) Offers will be assessed in accordance with the entire requirement of the Request for Standing Offers including the technical and financial evaluation criteria.
- (b) An evaluation team composed of representatives of Canada will evaluate the offers.

#### 1.1. Technical Evaluation

#### 1.1.1 Mandatory Technical Criteria

Mandatory Technical Evaluation Criteria are outlined in the Statement of Work at Annex A and Annex B –Basis of Selection and Evaluation Criteria.

#### 1.1.2 Point Rated Technical Criteria

Mandatory Technical Evaluation Criteria are outlined in the Statement of Work at Annex A and Annex B –Basis of Selection and Evaluation Criteria.

#### 1.2 Financial Evaluation

The price of the offer will be evaluated in Canadian dollars, the Goods and Services Tax or the Harmonized Sales Tax excluded, FOB destination, Canadian customs duties and excise taxes included.

#### 2. Basis of Selection

- **2.1.** To be declared responsive, an offer must:
  - a. comply with all the requirements of the Request for Standing Offers (RFSO); and
  - b. meet all mandatory technical evaluation criteria; and
  - c. obtain the required minimum of points overall for the technical evaluation criteria which are subject to point rating.
- **2.2** Offers not meeting (a) or (b) or (c) above will be declared non-responsive. The responsive offer with the lowest evaluated price will be recommended for issuance of a standing offer.

#### **PART 5 - CERTIFICATIONS**

Offerors must provide the required certifications and documentation to be issued a standing offer. The certifications provided by offerors to Canada are subject to verification by Canada at all times. Canada will declare an offer non-responsive, will have the right to set-aside a standing offer, or will declare a contractor in default, if any certification is found to be untrue whether during the offer evaluation period, during the Standing Offer period, or during the contract period.

The Standing Offer Authority will have the right to ask for additional information to verify the Offeror's certifications. Failure to comply with this request will also render the Offer non-responsive or may result in the setting aside of the Standing Offer or will constitute a default under the Contract.





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#### 1. Mandatory Certifications Required Precedent to Issuance of a Standing Offer

#### 1.1 Code of Conduct and Certifications - Related documentation

By submitting an offer, the Offeror certifies that the Offeror and its affiliates are in compliance with the provisions as stated in Section 01 Code of Conduct and Certifications - Offer of Standard Instructions 2006. The related documentation therein required will assist Canada in confirming that the certifications are true.

**1.2 Federal Contractors Program for Employment Equity - Standing Offer Certification** By submitting an offer, the Offeror certifies that the Offeror, and any of the Offeror's members if the Offeror is a Joint Venture, is not named on the Federal Contractors Program (FCP) for employment equity "FCP Limited Eligibility to Bid" list (http://www.labour.go.co/eng/standards\_equity/eg/emp/fcp/list/inelig.shtml) available from HPSDC.

(http://www.labour.gc.ca/eng/standards\_equity/eq/emp/fcp/list/inelig.shtml) available from <u>HRSDC-Labour</u>'s website.

Canada will have the right to declare an offer non-responsive, or to set-aside a Standing Offer, if the Offeror, or any member of the Offeror if the Offeror is a Joint Venture, appears on the "FCP Limited Eligibility to Bid" list at the time of issuing of a Standing Offer or during the period of the Standing Offer.

#### 2. Additional Certifications Precedent to Issuance of a Standing Offer

The certifications listed below should be completed and submitted with the offer, but may be submitted afterwards. If any of these required certifications is not completed and submitted as requested, the Standing Offer Authority will so inform the Offeror and provide the Offeror with a time frame within which to meet the requirement. Failure to comply with the request of the Standing Offer Authority and meet the requirement within that time period will render the offer non-responsive.

#### 2.1 Status and Availability of Resources

The Offeror certifies that, should it be issued a standing offer as a result of the Request for Standing Offer, every individual proposed in its offer will be available to perform the Work resulting from a call-up against the Standing Offer as required by Canada's representatives and at the time specified in a call-up or agreed to with Canada's representatives. If for reasons beyond its control, the Offeror is unable to provide the services of an individual named in its offer, the Offeror may propose a substitute with similar qualifications and experience. The Offeror must advise the Standing Offer Authority of the reason for the substitution and provide the name, qualifications and experience of the proposed replacement. For the purposes of this clause, only the following reasons will be considered as beyond the control of the Offeror: death, sickness, maternity and parental leave, retirement, resignation, dismissal for cause or termination of an agreement for default.

If the Offeror has proposed any individual who is not an employee of the Offeror, the Offeror certifies that it has the permission from that individual to propose his/her services in relation to the Work to be performed and to submit his/her résumé to Canada. The Offeror must, upon request from the Standing Offer Authority, provide a written confirmation, signed by the individual, of the permission given to the Offeror and of his/her availability. Failure to comply with the request may result in the offer being declared non-responsive.

Signature _	Date
_	





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#### 2.2 Workers Compensation

The Contractor must maintain its account in good standing with the applicable provincial or territorial Workers' Compensation Board for the duration of the Contract. Certification of this must be provided within 10 calendar days of Offer closing.

#### 2.3 Rate or Price Certification

The Offeror certifies that the price proposed:

- a) is not in excess of the lowest price charged anyone else, including the Offeror's most favoured customer, for the like quality and quantity of the goods, services or both; and
- b) does not include an element of profit on the sale in excess of that normally obtained by the Offeror on

the sale of goods, services or bot	th of like quality and	l quantity.	, ,	
Signature	Date			
<b>2.4 Education and Experience</b> The Offeror certifies that all the with its offer, particularly the infinistory, has been verified by the every individual offered by the from a call-up against the Standi Offer.	formation pertaining Offeror to be true an Offeror for the requin	to education, achieved accurate. Furthermo	ments, experience ore, the Offeror w	e and work arrants that
Signature	Date			



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#### PART 6 - SECURITY, FINANCIAL AND INSURANCE REQUIREMENTS

#### 1. Security Requirement

- 1.1 Before issuance of a standing offer, the following conditions must be met:
  - (a) the Offeror must hold a valid organization security clearance as indicated in Part 7A Standing Offer;
  - the Offeror's proposed individuals requiring access to classified or protected information, assets or sensitive work site(s) must meet the security requirement as indicated in Part 7A
     Standing Offer;
  - (c) the Offeror must provide the name of all individuals who will require access to classified or protected information, assets or sensitive work sites;
  - (d) the Offeror's proposed location of work performance or document safeguarding must meet the security requirement as indicated in Part 7A Standing Offer;
  - (e) the Offeror must provide the address(es) of proposed location(s) of work performance or document safeguarding as indicated in Part 3 Section IV Additional Information.
- 1.2. Offerors are reminded to obtain the required security clearance promptly. Any delay in the issuance of a standing offer to allow the successful offeror to obtain the required clearance will be at the entire discretion of the Standing Offer Authority.
- 1.3. For additional information on security requirements, offerors should consult the "Security Requirements for PWGSC Bid Solicitations Instructions for Bidders" (http://www.tpsgc-pwgsc.gc.ca/app-acq/lc-pl/lc-pl-eng.html#a31) document on the <a href="Departmental Standard">Departmental Standard</a> Procurement Documents website.

#### 2. Insurance Requirements

The Offeror must provide a letter from an insurance broker or an insurance company licensed to operate in Canada stating that the Offeror, if issued a standing offer as a result of the request for standing offer, can be insured in accordance with the Insurance Requirements specified in Annex F.

If the information is not provided in the offer, the Standing Offer Authority will so inform the Offeror and provide the Offeror with a time frame within which to meet the requirement. Failure to comply with the request of the Standing Offer Authority and meet the requirement within that time period will render the offer non-responsive.



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#### PART 7 - STANDING OFFER AND RESULTING CONTRACT CLAUSES

#### A. STANDING OFFER

#### 1. Offer

**1.1** The Offeror offers to perform the Work in accordance with the Statement of Work at Annex A.

#### 2. Security Requirement

**2.1** The following security requirement (SRCL and related clauses) applies and form part of the Standing Offer.

#### 2.2 Offeror's Site or Premises Requiring Safeguard Measures

The Offeror must diligently maintain up-to-date, the information related to the Offeror's site or premises, where safeguard measures are required in the performance of the Work, for the following addresses:

Address:

Street Number / Street Name, Unit / Suite / Apartment Number

City, Province, Territory / State

Postal Code / Zip Code

Country

#### 3. Standard Clauses and Conditions

All clauses and conditions identified in the Standing Offer and resulting contract(s) by number, date and title are set out in the <u>Standard Acquisition Clauses and Conditions Manual</u> (https://buyandsell.gc.ca/policy-and-guidelines/standard-acquisition-clauses-and-conditions-manual) issued by Public Works and Government Services Canada.

#### 3.1 General Conditions

2005 (2012-11-19) General Conditions - Standing Offers - Goods or Services, apply to and form part of the Standing Offer.

2005, General Conditions – Standing Offers – Goods or Services, are modified as follows:

a) Replace all references to « Public Works and Government Services Canada » with « Royal Canadian Mounted Police ».

#### 3.2 Standing Offers Reporting

The Offeror must compile and maintain records on its provision of goods, services or both to the federal government under contracts resulting from the Standing Offer. This data must include all purchases paid for by a Government of Canada Acquisition Card.

The Offeror must provide this data in accordance with the reporting requirements detailed in <u>Annex G</u>. If some data is not available, the reason must be indicated. If no goods or services are provided during a given period, the Offeror must still provide a "NIL" report.

The data must be submitted on a quarterly basis to the Contracting Authority.

The data must be submitted to the Contracting Authority no later than <u>15 calendar days</u> after the end of the reporting period.





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#### 4. Term of Standing Offer

#### 4.1 Period of the Standing Offer

The period for making call-ups against the Standing Offer is twelve (12) months from date of award.

### **4.2** Extension of Standing Offer

If the Standing Offer is authorized for use beyond the initial period, the Offeror offers to extend its offer for three (3) additional one (1) year periods, under the same conditions and at the rates or prices specified in the Standing Offer, or at the rates or prices calculated in accordance with the formula specified in the Standing Offer.

The Offeror will be advised of the decision to authorize the use of the Standing Offer for an extended period by the Standing Offer Authority ten (10) business days before the expiry date of the Standing Offer. A revision to the Standing Offer will be issued by the Standing Offer Authority.

#### 5. Authorities

#### 5.1 Standing Offer Authority

The Standing Offer Authority is:

Jennifer Legere

Senior Contracting Manager

RCMP Atlantic Region Procurement & Material Management

RCMP "H" Division HQ

RCMP Mailstop # H-066

80 Garland Avenue

DARTMOUTH, Nova Scotia B3B 0J8

Tel: 902-720-5108 Fax: 902-426-7136

E-mail: jennifer.legere@rcmp-grc.gc.ca

The Standing Offer Authority is responsible for the establishment of the Standing Offer, its administration and its revision, if applicable. Upon the making of a call-up, as Contracting Authority, he is responsible for any contractual issues relating to individual call-ups made against the Standing Offer by any Identified User.

#### 5.2 Project Authority

The Project Authority for the Standing Offer is identified in the call-up against the Standing Offer.

The Project Authority is the representative of the department or agency for whom the Work will be carried out pursuant to a call-up against the Standing Offer and is responsible for all the technical content of the Work under the resulting Contract.

<b>5.3</b> Offeror's Representative (to be constitute)	ompleted by Offeror)
Name of Authorized Representative:  Legal Company Name:  Operating Name (if different from above):  Mailing Address:	
Legal Company Name:	
Operating Name (if different from above):	
Mailing Address:	
_	
Telephone:	





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Facsim E-mail:				

#### 6. Proactive Disclosure of Contracts with Former Public Servants

By providing information on its status, with respect to being a former public servant in receipt of a Public Service Superannuation Act (PSSA) pension, the Contractor has agreed that this information will be reported on departmental websites as part of the published proactive disclosure reports, in accordance with Contracting Policy Notice: 2012-2 of the Treasury Board Secretariat of Canada.

#### 7. Identified Users

The Identified User authorized to make call-ups against the Standing Offer are: <u>B Division RCMP</u> Health Services and Atlantic Region Procurement & Materiel Management.

#### 8. Call-up Instrument

The Work will be authorized or confirmed by the Identified User(s) using form PWGSC-TPSGC 942.

#### 9. Limitation of Call-ups

Individual call-ups against the Standing Offer must not exceed \$40,000.00 (Applicable Taxes included).

#### 10. Financial Limitation

The total cost to Canada resulting from call ups against the Standing Offer must not exceed the sum of \$\_\_\_\_\_ (To be inserted prior to Issuance) (Applicable Taxes excluded) unless otherwise authorized in writing by the Standing Offer Authority. The Offeror must not perform any work or services or supply any articles in response to call ups which would cause the total cost to Canada to exceed the said sum, unless an increase is so authorized.

The Offeror must notify the Standing Offer Authority as to the adequacy of this sum when 75 percent of this amount has been committed, or <a href="mailto:three">three</a> (3) months before the expiry date of the Standing Offer, whichever comes first. However, if at any time, the Offeror considers that the said sum may be exceeded, the Offeror must promptly notify the Standing Offer Authority.

### 11. Priority of Documents

If there is a discrepancy between the wording of any documents that appear on the list, the wording of the document that first appears on the list has priority over the wording of any document that subsequently appears on the list.

- a) the call up against the Standing Offer, including any annexes;
- b) the articles of the Standing Offer;
- c) the general conditions 2005 (2012-11-19), General Conditions Standing Offers Goods or Services
- d) the general conditions 2010B (2013-06-27) General Conditions ,Professional Services (Medium Complexity);
- f) Annex A, Statement of Work;
- g) Annex B, Evaluation and Basis of Selection
- h) Annex C, Basis of Payment;
- h) Annex D, Security Requirements Check List;





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i) j) k)	,	•	ents; orting Requirements;(To be inserted by Offeror)	

#### 12. Certifications

#### 12.1 Compliance

Compliance with the certifications and related documentation provided by the Offeror is a condition of authorization of the Standing Offer and subject to verification by Canada during the term of the Standing Offer and of any resulting contract that would continue beyond the period of the Standing Offer. In the event that the Offeror does not comply with any certification, provide the related documentation or if it is determined that any certification made by the Offeror in its offer is untrue, whether made knowingly or unknowingly, Canada has the right to terminate any resulting contract for default and set aside the Standing Offer.

#### 12.2 Federal Contractors Program for Employment Equity - Setting aside

The Offeror understands and agrees that, when an Agreement to Implement Employment Equity (AIEE) exists between the Offeror and HRSDC-Labour, the AIEE must remain valid during the entire period of the Standing Offer. If the AIEE becomes invalid, the name of the Offeror will be added to the "FCP Limited Eligibility to Bid" list. The imposition of such a sanction by HRSDC may result in the setting aside of the Standing Offer.

#### 12.3 SACC Manual Clauses

If for reasons beyond its control, the Offeror is unable to provide the services of an individual named in its offer, the Offeror may propose a substitute with similar qualifications and experience. The Offeror must advise the Standing Offer Authority of the reason for the substitution and provide the name, qualifications and experience of the proposed replacement. For the purposes of this clause, only the following reasons will be considered as beyond the control of the Offeror: death, sickness, maternity and parental leave, retirement, resignation, dismissal for cause or termination of an agreement for default.

If the Offeror is unable to provide a substitute with similar qualifications and experience, Canada may set aside the standing offer.

#### 13. Applicable Laws

The Standing Offer and any contract resulting from the Standing Offer must be interpreted and governed, and the relations between the parties determined, by the laws in force in \_\_\_\_\_\_. (To be inserted by Offeror).

#### B. RESULTING CONTRACT CLAUSES

The following clauses and conditions apply to and form part of any contract resulting from a call-up against the Standing Offer.

#### 1. Statement of Work

The Contractor must perform the Work described in the call-up against the Standing Offer.





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#### 2. Standard Clauses and Conditions

#### 2.1 General Conditions

2010B (2013-06-27), General Conditions - Professional Services (Medium Complexity) apply to and form part of the Contract.

#### 3. Term of Contract

#### 3.1 Period of the Contract

The Work must be completed in accordance with the call-up against the Standing Offer.

#### 4. Proactive Disclosure of Contracts with Former Public Servants

By providing information on its status, with respect to being a former public servant in receipt of a Public Service Superannuation Act (PSSA) pension, the Contractor has agreed that this information will be reported on departmental websites as part of the published proactive disclosure reports, in accordance with Contracting Policy Notice: 2012-2 of the Treasury Board Secretariat of Canada.

#### 5. Payment

#### 5.1 Basis of Payment

The Contractor will be paid in accordance with the Basis of Payment at Annex C.

#### **5.2** Limitation of Expenditure

- 1. Canada's total liability to the Contractor under the Contract must not exceed \$ \_\_\_\_\_\_. (*To be inserted prior to issuance*). Customs duties are not applicable, and Applicable Taxes are extra.
- 2.No increase in the total liability of Canada or in the price of the Work resulting from any design changes, modifications or interpretations of the Work, will be authorized or paid to the Contractor unless these design changes, modifications or interpretations have been approved, in writing, by the Contracting Authority before their incorporation into the Work. The Contractor must not perform any work or provide any service that would result in Canada's total liability being exceeded before obtaining the written approval of the Contracting Authority. The Contractor must notify the Contracting Authority in writing as to the adequacy of this sum:
- a. when it is 75 percent committed, or
- b. four (4) months before the contract expiry date, or
- c. as soon as the Contractor considers that the contract funds provided are inadequate for the completion of the Work, whichever comes first.
- 3. If the notification is for inadequate contract funds, the Contractor must provide to the Contracting Authority a written estimate for the additional funds required. Provision of such information by the Contractor does not increase Canada's liability.

#### 5.3 SACC Manual Clauses

A9117C T1204 - Direct Request by Customer Department 2007-11-30 C0711C Time Verification 2008-05-12 H1001C Multiple Payments 2008-05-12

#### **6.** Invoicing Instructions

The Contractor must submit invoices in accordance with the section entitled "Invoice Submission" of the general conditions. Invoices cannot be submitted until all work identified in the invoice is completed.





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Each invoice must be supported by:

- (a) a copy of any documents as specified in the Call-up;
- (b) Invoices must include the following information:
  - A. company name and address;
  - B. Contract Serial Number;
  - C. destination:
  - D. hourly rate, number of hours, labour cost;
  - E. cost of travel on pre-approved travel;
  - F. Goods and Services Tax;
  - G. Harmonized Sales Tax;
  - H. Invoice Number;
  - I. Procurement Business Number (PBN);
  - J. Description of work performed.

Invoices must be distributed as follows:

- (a) The original and one (1) copy must be forwarded to the address shown on page 1 of the Call-up for certification and payment.
- (b) Invoices should be submitted monthly.

#### 7. Insurance Requirements

The Contractor must comply with the insurance requirements specified in <u>Annex E</u>. The Contractor must maintain the required insurance coverage for the duration of the Contract. Compliance with the insurance requirements does not release the Contractor from or reduce its liability under the Contract.

The Contractor is responsible for deciding if additional insurance coverage is necessary to fulfill its obligation under the Contract and to ensure compliance with any applicable law. Any additional insurance coverage is at the Contractor's expense, and for its own benefit and protection.

The Contractor must forward to the Contracting Authority within ten (10) days after the date of award of the Contract, a Certificate of Insurance evidencing the insurance coverage and confirming that the insurance policy complying with the requirements is in force. Coverage must be placed with an Insurer licensed to carry out business in Canada. The Contractor must, if requested by the Contracting Authority, forward to Canada a certified true copy of all applicable insurance policies.

#### 8. Federal Contractors Program for Employment Equity - Default by the Contractor

The Contractor understands and agrees that, when an Agreement to Implement Employment Equity (AIEE) exists between the Contractor and HRSDC-Labour, the AIEE must remain valid during the entire period of the Contract. If the AIEE becomes invalid, the name of the Contractor will be added to the "FCP Limited Eligibility to Bid" list. The imposition of such a sanction by HRSDC will constitute the Contractor in default as per the terms of the Contract.



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# ANNEX A STATEMENT OF WORK

#### **Objective**

The Royal Canadian Mounted Police require the services of a medical contracted Health Services Officer (HSO) to provide expert medical consultations and recommendations in relation to RCMP members' fitness for duty and RCMP's benefits and services. The services of a physician for approximately four (4) hours per week may be required.

#### **Background Information**

The RCMP Occupational Health Services Mission/Vision is based on the occupational health and safety model which promotes members health, safety and fitness for duty. The Mission is to supports the RCMP and its most important asset, the membership, by providing a comprehensive health and safety program. As a professional team, the RCMP is committed to:

- Promotion of health, safety and fitness
- Protection from occupational hazards
- Prevention of illness and injury
- Assessments of fitness for duty; and
- Provision of benefit coverage for insured treatment

The RCMP Occupational Health Services Vision is to strive to be the Occupational Health Services model in law enforcement, pursuing excellence in occupational health and safety, fitness and lifestyle, in a positive, progressive, innovative and efficient manner in consultation with their membership.

Our actions will constantly be guided by five governing principles

### Guiding Principles:

The Commissioner's themes of "alignment, cultural change and communications" provide the framework from which the guiding principles are derived.

- 1. The RCMP's obligation as an organization is to the Canadian communities it serves. The RCMP delivers/meets this obligation via its members. The RCMP's "core" members are the front line officers (ie; those who are in direct contact with the public).
- 2. Health Services exists to support the RCMP's mandate/obligation. Therefore, Health Services focus, is on the "core" members (the front line officers).
- 3. Health Services provides its support to the RCMP's mandate via the management and provision of health services with a focus on the "core" members (front line officers).
- 4. Health Services "core" products and services to deliver its mandate are Occupational Health and Management of Members' Health Benefits.
- 5. Health Services manages and provides its "core" products and services through a decentralized model of service delivery.

#### Scope

This section provides an overview of the tasks the contracted HSO could be asked to perform. Specific tasks will depend on individual cases, the primary tasks include:





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- Recommendation to the RCMP Occupational Health and Safety program of suitability for specific RCMP positions, including isolated postings and foreign duties, by reviewing medical evaluations, reports, and third party assessments.
- Disability case management, assessing and reviewing work-related injury and any impact, limitations/restrictions on work capacity.
- Make recommendations to the RCMP Occupational Health and Safety program pertaining to the medical profile of applicants, members and public servants, when applicable.

#### **Tasks/Technical Specifications**

The contracted HSO main duties, among others include:

1) Assigning the medical profile once all of the components of the health assessments are completed: medical examination, blood work, etc. This is done for new recruits to the RCMP, as well as to active members requiring their periodic examination, which can vary from every year to every 3 years, depending on the member's duties;

The medical profile system describes the member's occupational fitness or limitations in relation to his/her ability to perform the tasks that define his/her duties, in a manner that does not compromise the safety of coworkers, the public or the member.

#### 2) Disability case management

Early intervention by the HSO requires constant research into the best treatment plans for illnesses and injuries.

### Assigning the medical profile / Disability case management

The HSO will be required to analyse information on members' health status, on RCMP policy, guidelines, business processes and approval criteria, to arrive at an informed recommendation\opinion concerning the member's fitness for duty and/or disability case management.

The HSO will be required to prepare, pursuant to the above-noted activities, and in keeping with current RCMP legislation, policy and guidelines, a medical recommendation and supporting rationale for the recommendation.

The Contracted HSO will be required to provide his/her medical recommendations/opinion on forms provided to him/her by the RCMP. Handwritten opinions must be legible. Input to RCMP systems of record may also be required.

#### 3) Expert Advice

As operational requirements dictate, the Contracted HSO may also be requested to provide the RCMP with opinions, both oral and written, on the efficacy, cost effectiveness and place in therapy, of various services and benefits.

If such a request is made, the Contracted HSO will be required to research, participate in meetings or workshops and/or prepare reports/recommendations for the RCMP's review and use with respect to the provision of "expert advice" (in contrast to consults provided on client file reviews). The consultant may be required to initiate and follow up with RCMP and Community-based medical professionals regarding client cases.





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The Technical Authority will provide the Contracted HSO with advance notice appropriate to the place, time and scope of work involved.

#### 4) Medicals

Perform medical evaluations on candidates being considered for recruitment into the RCMP.

#### **Conflict of Interest**

Any physician performing HSO duties while on contract or employed by the RCMP will not sign a medical profile on a member for whom he/she is the member's treating physician.

#### **Travel**

The contracted HSO will be paid its authorized travel and living expenses, reasonably and properly incurred in the performance of the work as per the following directives:

The authority to enter into a contract with persons outside the Public Service is contained in the *Contracting Policy*. The rates and allowances to be reimbursed for government business travel are stipulated in Appendices B, C and D of the *Travel Directive*. Travel expenses must be treated as an amount payable under the contract for services rendered. All travel expenses payable should be specified and the costs should be included as part of the overall cost of the contract. Only original receipts will be accepted from contractors; photocopies of hotel bills, air tickets, etc. are not claimable.

Where a contract specifies that "travel is in accordance with the *Travel Directive*", it refers strictly to the negotiated meal, private vehicle and incidental allowances specified in Appendices B, C and D, and to those policy provisions referring to "travellers" rather than those referring to "employees". It is a department's responsibility to inform contractors (and those bidding on contracts) of the current government rates and allowances.

#### **Constraints**

Contracted HSO must be security cleared by RCMP before award of contract.

RCMP Security Clearance will be performed by the Atlantic Region RCMP Departmental Security Section.

#### **Location of the work**

Due to the level of security required, the contracted HSO shall provide the services stated in the Scope at the RCMP Occupational Health Clinic in St. John's (100 East White Hills, St. John's NL). Work being performed during travel to be performed at designated site.

#### **Government Furnished Information and Equipment and Facilities**

Notwithstanding any other provision of the Contract, the Government Furnished Information (GFI) to be supplied by or on behalf of Canada is restricted to the GFI specifically identified below. Further, the Government Furnished Equipment (GFE) which includes any applicable facilities and/or services to be supplied is restricted to the GFE specifically identified below. The Contracted HSO shall not use any of RCMP's facilities or services to which the Contracted HSO may have access for purposes other than Crown business.

The Contracted HSO agrees to comply with all rules, directives, policies, guidelines, regulations and the like, governing the use and application of Crown facilities and equipment.





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The Contracted HSO shall take reasonable and proper care of all GFI and GFE vested in Her Majesty while such property is in the possession of the Contracted HSO or subject to its control and the Contracted HSO shall be responsible for any loss or damage, ordinary wear and tear accepted, resulting from its failure to do so.

All GFI and GFE shall, unless otherwise specifically provided in the contract, be returned to Canada on demand unless the Contracted HSO requires it to perform its work.

#### **Government Furnished Equipment:**

- · Access to premises, including meeting rooms and federal government standard workstations.
- · Access to photocopier, printer and fax machines.
- · Access to RCMP server and all applicable corporate RCMP software. Certain Client data may, at the discretion of the Technical Authority, be restricted from the Contracted HSO.

#### **Government Supplied Materiel (GSM):**

· Access to forms applicable to the deliverables.



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# Annex B Basis of Selection and Evaluation Criteria

#### 1. BASIS OF SELECTION

The evaluation process will be as follows:

Proposals will first be screened against mandatory criteria. The proposals that do not **CLEARLY** meet the requirements for the mandatory criteria will not be considered any further in the evaluation. Bidders must **CLEARLY DEMONSTRATE** that they meet **ALL** mandatory criteria.

#### 2. EVALUATION CRITERIA

#### 2.1 MANDATORY CRITERIA

#### **Mandatory Evaluation Criteria**

To be considered responsive, a bid must meet all of the following **mandatory evaluation criteria**. Bids not meeting all of the mandatory requirements will be given no further consideration.

- **2.1.1.** Proposed contracted HSO must be licensed with the College of Physicians and Surgeons of Newfoundland & Labrador. Proof must be provided with the bid document.
- **2.1.2.** Proposed contracted HSO must have been in good standing with the provincial medical licensing bodies in the provinces or territories in which services were provided within the last five (5) years. This must be demonstrated by providing the proposed contracted HSO's physician license number for the province and/or territory in which services were provided within the last five (5) years.
- **2.1.3.** Proposed contracted HSO must provide proof of professional liability insurance for third party expertise assessments;
- **2.1.4.** Proposed contracted HSO must have a minimum of five (5) years of experience as a medical practitioner.

This experience must be demonstrated by providing a resume detailing education, work history, and qualifications and any other relevant information that clearly indicates that the proposed contracted HSO meets the minimum experience requirement.

- **2.1.5.** Bid price must not exceed the maximum funding of \$136,000 for the full four (4) years contract.
- **2.1.6.** Compliance with the terms and conditions of the Request for Standing Offer (RFSO) and the technical requirements of the Statement of Work (SOW Annex A).
- **2.1.7.** Compliance with the Certification requirements (as specified in Part 5).





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### 2.2 POINT RATED CRITERIA: Maximum - 100 Points Contractor Selection Method- Highest Rated Responsive Proposal within the Stipulated

#### **Maximum Budget**

In addition to meeting all of the mandatory evaluation criteria, bidders with experience in Occupational Health will be point rated.

Contractor selection will be based on the bidder offering the highest rated responsive proposal, within the stipulated maximum budget. (OH experience is not a mandatory, but it will be point rated.)

	Rated Evaluation Criteria racted Health Services Officer - maximum 100 points	
Item	Description	Points
1	Demonstrated experience in Occupational Health Demonstrated experience in Occupational Health (OH) will be assessed and point rated as follows:	50
	POINTS:	
	10 points - one (1) year of experience;	
	20 points - two (2) years of experience;	
	30 points - three (3) years of experience;	
	40 points - four (4) years of experience;	
	50 points - five (5) years of experience.	
2	Demonstrated evidence of having participated in education courses, workshops and/or conferences related to police health, occupational medicine or insurance within the last five years.	10
3	Demonstrated evidence of having recent experience working (within the last five years) in police health, occupational medicine or insurance.	10
4	Demonstrated evidence of having recent experience working (within the last five years) in insurance or compensation medicine.	10
5	Possess post-graduate training certifications in fields such as family, physical, rehabilitative, geriatric or psychiatric medicine. Copies of certificates shall be provided	10
6	Demonstrated ability in the use of microcomputers and in preparing documents utilizing Word Perfect for Windows and using the internet for accessing information and conducting research.	10





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#### ANNEX C BASIS OF PAYMENT

#### 1. Financial Bid

In the space provided below, please provide your firm, *all inclusive* hourly rate for the services described in Annex A- Statement of Work (applicable taxes not included). All inclusive means all labour and materials to complete the required services.

Estimated usage data provided are based on historical usage and future anticipated usage, provided in good faith, and are estimates only for evaluation purposes and do not mean that quantities will be used or will not be exceeded.

The evaluated total will be used for bid evaluation only. The hourly rate will be used for Call-up and invoicing purposes.

No changes in payment requested due to legislated employer contributions or minimum wage increases shall be permitted after issuance of the Standing Offer. Offerors are advised to incorporate potential changes in their offer.

Year	Hourly Rate (A)	Estimated Hours per Week (B)	Est. No. Weeks of Required Services per Year (C)	Evaluated Total Rate (=AxBxC)
Year 1		4	50	
Option Year 1		4	50	
Option Year 2		4	50	
Option Year 3		4	50	
Total				





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### ANNEX D

### SECURITY REQUIREMENTS CHECK LIST

Please see attachment (3 pages).



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# ANNEX E INSURANCE REQUIREMENTS

#### E1. Commercial General Liability Insurance

- 1. The Contractor must obtain Commercial General Liability Insurance, and maintain it in force throughout the duration of the Contract, in an amount usual for a contract of this nature, but for not less than \$2,000,000 per accident or occurrence and in the annual aggregate.
- 2. The Commercial General Liability policy must include the following:
- a. Additional Insured: Canada is added as an additional insured, but only with respect to liability arising out of the Contractor's performance of the Contract. The interest of Canada should read as follows: Canada, as represented by Public Works and Government Services Canada.
- b. Bodily Injury and Property Damage to third parties arising out of the operations of the Contractor.
- c. Products and Completed Operations: Coverage for bodily injury or property damage arising out of goods or products manufactured, sold, handled, or distributed by the Contractor and/or arising out of operations that have been completed by the Contractor.
- d. Personal Injury: While not limited to, the coverage must include Violation of Privacy, Libel and Slander, False Arrest, Detention or Imprisonment and Defamation of Character.
- e. Cross Liability/Separation of Insureds: Without increasing the limit of liability, the policy must protect all insured parties to the full extent of coverage provided. Further, the policy must apply to each Insured in the same manner and to the same extent as if a separate policy had been issued to each.
- f. Blanket Contractual Liability: The policy must, on a blanket basis or by specific reference to the Contract, extend to assumed liabilities with respect to contractual provisions.
- g. Employees and, if applicable, Volunteers must be included as Additional Insured.
- h. Employers' Liability (or confirmation that all employees are covered by Worker's compensation (WSIB) or similar program)
- i. Broad Form Property Damage including Completed Operations: Expands the Property Damage coverage to include certain losses that would otherwise be excluded by the standard care, custody or control exclusion found in a standard policy.
- j. Notice of Cancellation: The Insurer will endeavour to provide the Contracting Authority thirty (30) days written notice of policy cancellation.
- k. If the policy is written on a claims-made basis, coverage must be in place for a period of at least 12 months after the completion or termination of the Contract.
- 1. Owners' or Contractors' Protective Liability: Covers the damages that the Contractor becomes legally obligated to pay arising out of the operations of a subcontractor.
- m. Non-Owned Automobile Liability Coverage for suits against the Contractor resulting from the use of hired or non-owned vehicles.
- n. Advertising Injury: While not limited to, the endorsement must include coverage piracy or misappropriation of ideas, or infringement of copyright, trademark, title or slogan.
- o. All Risks Tenants Legal Liability to protect the Contractor for liabilities arising out of its occupancy of leased premises.
- p. Litigation Rights: Pursuant to subsection 5(d) of the Department of Justice Act, S.C. 1993, c. J-
- 2, s.1, if a suit is instituted for or against Canada which the Insurer would, but for this clause, have the right to pursue or defend on behalf of Canada as an Additional Named Insured under the



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insurance policy, the Insurer must promptly contact the Attorney General of Canada to agree on the legal strategies by sending a letter, by registered mail or by courier, with an acknowledgement of receipt.

For the province of Quebec, send to:

Director Business Law Directorate, Quebec Regional Office (Ottawa), Department of Justice, 284 Wellington Street, Room SAT-6042, Ottawa, Ontario, K1A 0H8

For other provinces and territories, send to:

Senior General Counsel, Civil Litigation Section, Department of Justice 234 Wellington Street, East Tower Ottawa, Ontario K1A 0H8

A copy of the letter must be sent to the Contracting Authority. Canada reserves the right to codefend any action brought against Canada. All expenses incurred by Canada to co-defend such actions will be at Canada's expense. If Canada decides to co-defend any action brought against it, and Canada does not agree to a proposed settlement agreed to by the Contractor's insurer and the plaintiff(s) that would result in the settlement or dismissal of the action against Canada, then Canada will be responsible to the Contractor's insurer for any difference between the proposed settlement amount and the amount finally awarded or paid to the plaintiffs (inclusive of costs and interest) on behalf of Canada.

#### E2. Errors and Omissions Liability Insurance

- 1. The Contractor must obtain Errors and Omissions Liability (a.k.a. Professional Liability) insurance, and maintain it in force throughout the duration of the Contract, in an amount usual for a contract of this nature but for not less than \$1,000,000 per loss and in the annual aggregate, inclusive of defence costs.
- 2. If the policy is written on a claims-made basis, coverage must be in place for a period of at least 12 months after the completion or termination of the Contract.
- 3. The following endorsement must be included:

Notice of Cancellation: The Insurer will endeavour to provide the Contracting Authority thirty (30) days written notice of cancellation.



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Annex G – Standing Offer Reporting Requirements
Offerors are requested to complete and submit the following table as per Part 6A Section 3.2.

Reporting Period (Dates)	PO # (Call-up)	Description of Services	# of Hours	Invoice #	Comments