

RETURN BIDS TO:
RETOURNER LES SOUMISSIONS À:
Bid Receiving - PWGSC / Réception des soumissions -
TPSGC
Place du Portage, Phase III
Core 0A1/Noyau 0A1
11 Laurier St./11, rue Laurier
Gatineau
Québec
K1A 0S5
Bid Fax: (819) 997-9776

SOLICITATION AMENDMENT
MODIFICATION DE L'INVITATION

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address
Raison sociale et adresse du
fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution
Shared Systems Division (XL)/Division des systèmes
partagés (XL)
4C1, Place du Portage Phase III
11 Laurier St./11, rue Laurier
Gatineau
Québec
K1A 0S5

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| Title - Sujet POSTING - CALL LETTER TO BUYANDSELL | |
| Solicitation No. - N° de l'invitation 24062-140032/B | Amendment No. - N° modif. 001 |
| Client Reference No. - N° de référence du client 24062-140032 | Date 2013-09-11 |
| GETS Reference No. - N° de référence de SEAG PW-\$\$XL-122-26346 | |
| File No. - N° de dossier 122xl.24062-140032 | CCC No./N° CCC - FMS No./N° VME |
| Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2013-09-26 | Time Zone Fuseau horaire Eastern Daylight Saving Time EDT |
| F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input type="checkbox"/> Other-Autre: <input type="checkbox"/> | |
| Address Enquiries to: - Adresser toutes questions à: Gabriel, Peter | Buyer Id - Id de l'acheteur 122xl |
| Telephone No. - N° de téléphone (819) 956-7566 () | FAX No. - N° de FAX (819) 953-3703 |
| Destination - of Goods, Services, and Construction: Destination - des biens, services et construction: | |

Instructions: See Herein

Instructions: Voir aux présentes

| | |
|--|--|
| Delivery Required - Livraison exigée | Delivery Offered - Livraison proposée |
| Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur | |
| Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur | |
| Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie) | |
| Signature | Date |

Solicitation No. - N° de l'invitation

24062-140032/B

Amd. No. - N° de la modif.

001

Buyer ID - Id de l'acheteur

122x1

Client Ref. No. - N° de réf. du client

24062-140032

File No. - N° du dossier

122x124062-140032

CCC No./N° CCC - FMS No/ N° VME

Please refer to additional documents as follows:

HR Application Transformation Initiative / Initiative de transformation des applications en matière de RH

List of Industry Day Participants / Liste des participants à la journée de mobilisation de l'industrie

Date: July 12th, 2013 / 12 juillet 2013

Accenture
Bell
Capgemini
CGI
Ciber
CommVault Canada
Computer Sciences Canada Inc.
Confluence Consulting Inc.
Coradix
Dell Canada Inc
Deloitte
Eclipsys
Emerion
Ernst&Young
Gartner
Genesys
HP Enterprise Services
HR Horizons Inc
HR Strategies Consulting Inc.
IBM
Infor
Infosys Public Services
Interis Consulting Inc.
ITNET
Lockheed Martin Canada
Microsoft Canada
Modis
MP Executive Inc
Netscout
NorthgateArinso
NostraVisione
Oracle
Procom Consultants
PwC
Ricoh Canada Inc.
Salesforce.com
SAP
Systematix IT Solutions
Tata Consultancy Services Canada Ltd
Telus
Trend Micro
Unisys
Valueteam

Human Resources Application Transformation Initiative
Request for Information: Supplier Questions Received as of September 9th, 2013

Question 1: When does the GC's current PeopleSoft license expire?

Answer 1: The current PeopleSoft licensing maintenance contract with Oracle for PeopleSoft expires March 2015.

Question 2: Acknowledging that all work will be done in Canada, is there any part of the work that can be done/delivered by non-Canadian citizens? For example, permanent residents?

Answer 2: To be clear, this is an RFI, at this point we want to understand from industry what is the impact and risks of such a requirement on a supplier's ability to provide the services the GC has outlined in the RFI document?. Understanding that Canada will want to maintain optimum security conditions to who has access to Canada's HR data, what would be industry's proposal for optimizing data sovereignty? In other words, can Industry suggest an approach for specifying which services or activities can be performed by which segments of the workforce?

Question 3: Is Canadian citizenship the requirement for access to Canada's data or will non-Canadians with the requisite Secret Clearances be able to have access to this data?

Answer 3: To be clear, we are providing the supplier access to the systems that house our data. We are interested in your views on approaches to the data issues raised in the RFI. If we make the requirements that you have noted in your question, how will they impact your suggested approach. Do you have suggestions with regard to data sovereignty that will mitigate our concerns and risks?

Question 4: Would the GC allow any operational activity to be carried out by Non-Canadian citizens and/or from secured Offshore delivery centers in India? What would be the Security requirements for offshore resources in that case?

Answer 4: We would like your suggestions with regard to operational approaches. Security needs must meet the requirements posted at the time of procurement. Can you provide examples of how other governments have addressed this issue?

Question 5: Do you envisage a mixed team of consultants, some with Protected B and some with Secret level security (i.e. depending on the sensitivity of the information) or will ALL consultants need to be Secret-security cleared ?

Answer 5: To be clear, Protected B is not a personnel security level, but an information protection level. The RFI is part of a process for seeking advice on these matters. We would be interested in knowing how you suggest we could approach such issues.

Given the various question about what services or roles can be provided by which segments or the workforce and the personnel and facility security requirements for each of those services or roles, may we suggest providing examples or suggestions as to how this can be structured in a grid format?

Question 6: For certain activities such as testing where encryption and data masking technologies and non-production data can be leveraged.... could this be performed remotely by non-Canadian delivery centres?

Answer 6: As we have noted in the response to your previous questions we are seeking your knowledge on these matters. If you have suggestions that will meet your business needs and the needs of the GC we would welcome them. The purpose of our RFI is to understand best practice and lessons learned.

Question 7: We understand that this project may leverage the same T's and C's that applied to the email transformation project. Please advise where we can obtain a copy of the RFP. Was the unlimited liability clause included/negotiable?

Answer 7: Since a National Security Exception (NSE) was invoked for Email Transformation Initiative (ETI), the Request for Proposal (RFP) for ETI was never publicly advertised by the Government of Canada and thus cannot be shared with the public. Please be reminded that this is only the Request for Information (RFI) stage and the clauses presented herein are only draft clauses.