

RETURN BIDS TO:
RETOURNER LES SOUMISSIONS À:
Bid Receiving - PWGSC / Réception des soumissions -
TPSGC
11 Laurier St. / 11, rue Laurier
Place du Portage, Phase III
Core 0A1 / Noyau 0A1
Gatineau
Quebec
K1A 0S5
Bid Fax: (819) 997-9776

SOLICITATION AMENDMENT
MODIFICATION DE L'INVITATION

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address
Raison sociale et adresse du
fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution
Systems Software Procurement Division / Division des
achats des logiciels d'exploitation
11 Laurier St. / 11 rue, Laurier
4C1, Place du Portage, Phase III
Gatineau
Quebec
K1A 0S5

Title - Sujet LABORATORY INFO. MANAGEMENT SYSTEM		
Solicitation No. - N° de l'invitation 47064-139453/A		Amendment No. - N° modif. 003
Client Reference No. - N° de référence du client 1000309453		Date 2013-09-18
GETS Reference No. - N° de référence de SEAG PW-\$SEE-019-26337		
File No. - N° de dossier 019ee.47064-139453	CCC No./N° CCC - FMS No./N° VME	
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2013-09-27		Time Zone Fuseau horaire Eastern Standard Time EST
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input type="checkbox"/> Other-Autre: <input type="checkbox"/>		
Address Enquiries to: - Adresser toutes questions à: Baker, Roxane		Buyer Id - Id de l'acheteur 019ee
Telephone No. - N° de téléphone (819) 956-1105 ()		FAX No. - N° de FAX () -
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:		

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

**CANADA BORDER SERVICES AGENCY
LABORATORY INFORMATION MANAGEMENT SYSTEM (LIMS)
47064-139453/A**

QUESTIONS AND ANSWERS

Dated September 18, 2013

Question # 6:

Can we request a (1) week extension to 10-2-2013? Due to our National Holiday last week, this would be very helpful.

Answer # 6:

The solicitation has been extended by 2 days only i.e. until Friday September 27, 2013, 2:00 PM. No further extension will be accepted.

Question #7:

For a technical response: M50. - Can you clarify their reference to an indexed text search on the contents of the "final reports".

Answer # 7:

You must be able to search for any word in a document, not just metadata. This includes searching final reports for completed samples - could also read "final case report"- see specifications under section 8 Report Writing of Mandatory Specifications (M31-M37).

Question #8:

PoP - Page 16 - we will need some clarification on this. Will you require training to be able to test a system?

Answer #8:

Canada will not require training to conduct the PoP test.

Question #9:

Sponsorship of Security. Since our company provided one for the Environment Canada LIMS RFP, do we need another one or is this still valid?

Answer #9:

If you do not have a valid security, you should refer to Section 6.1 - Security Requirement at p. 22 of the RFP for instructions. If you have a current application under review, you will find a link for more information at the same place.

Question #10:

From Table A - Mandatory Requirements

Item	Requirement	Question
M15	For instruments directly connected to the computer network and the LIMS, the LIMS must provide a way for data to be released immediately after analysis is complete or after the data has been reviewed.	What do you mean by released immediately? Does this mean parse the data immediately or make it available to the analysts immediately? Or does this mean something else?

Answer #10:

The data can be parsed immediately after the data is collected on the instrument (and entered into the LIMS) or after the data has been reviewed.

For example, on a Gas Chromatograph CBSA would like the data entered into the LIMS after it has been reviewed and perhaps recalibrated and they have varified blanks and control sample results. However, for other instruments the data could be entered immediately after it is collected (pH meter, balance, IR).

Question #11:

From Table B- Rated Requirements

Item	Requirement	Question
R4	Data can be extracted from the instrument data files and then be viewed/graphed within the LIMS.	Do you want the LIMS to do the graphing or do you simply want the LIMS to hold graphs generated from other software and instruments?
R15	The LIMS should be able to maintain a record of all Proficiency Testing that has been completed for a particular test. This includes recording any statistics that were provided with the proficiency testing results (for example- Z-score, % deviation).	In our system we track the proficiency tests given to an examiner. In this requirement, what do you mean by " <i>maintain a record of all Proficiency Testing that has been completed for a particular test</i> ". Do you mean if all analysts took a specific proficiency from a company, you want document statistics about the test as provided by the company? Or does this mean something else?

Answer #11:

Item	Answers
R4	Both options would be beneficial, but the preference would be to work with the raw data.
R15	CBSA would like to track the results of all proficiency testing completed within the LIMS, so that they do not have to search through a variety of written reports. They would like to record the statistics provided by the proficiency testing provider and the employee that completed the testing.

Question #12:

From Table A & Table B- Requirements

Item	Requirement	Question
R23	The LIMS should be able to allow specific laboratory clients (with the required access) to approve or reject casework, in a manner similar to when a manager would approve the casework. (see M38)	Can you please give an example of when the client would reject casework? Is this a situation in which they are not happy with how the work was performed or they disagree with the answers? What happens when the client rejects the work?
M38	The LIMS must provide a way for Managers or other designated employees to approve or reject a sample or case after analysis is complete and the "final reports" are created.	

Answer #12:

Formula Cards require external approval- see Annex A- Appendix H- Typical Formula Card Analysis Process. If the client or manager is not happy with the work done, it should be returned (reassigned) to the analyst who completed the case.

Question #13:

Another question pertaining to the paper stock and binding for the proposal. We are planning on using FSC MIX paper which is sourced from products manufactured with a combination of FSC-certified virgin fiber (from FSC-certified forests), controlled sources and/or recycled wood or fiber. We are also planning on using for the presentation cover a GBC® Linen Weave Standard Presentation Covers that are made of durable stock with 20% recycled content. I am almost certain the aforementioned will conform to the Canadian Government standards. If you would confirm that would be ideal.

My concern though is the binding we plan on using it is a spiral comb binding. Now in your bid the exact wording states that a bidder is "encouraged" to abide by and using staples or clips instead of cerlox but my question to you is if we use the spiral comb binding, which is sometimes referred to as cerlox or surelox binding, will we be penalized. Please advise.

Answer #13:

As stated, bidders are encouraged to do so but will not be penalized.