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TPSGC
11 Laurier St. / 11, rue Laurier
Place du Portage, Phase III
Core 0A1 / Noyau 0A1
Gatineau, Québec K1A 0S5
Bid Fax: (819) 997-9776

SOLICITATION AMENDMENT
MODIFICATION DE L'INVITATION

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires
THIS DOCUMENT CONTAINS A SECURITY
REQUIREMENT

Vendor/Firm Name and Address
Raison sociale et adresse du
fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution
Science Procurement Directorate/Direction de
l'acquisition de travaux scientifiques
11 Laurier St. / 11, rue Laurier
11C1, Place du Portage
Gatineau, Québec K1A 0S5

Title - Sujet Mercury Global Anchor Stations	
Solicitation No. - N° de l'invitation W8474-14MG25/A	Amendment No. - N° modif. 006
Client Reference No. - N° de référence du client W8474-14MG25	Date 2013-09-26
GETS Reference No. - N° de référence de SEAG PW-\$\$ST-006-26331	
File No. - N° de dossier 006st.W8474-14MG25	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2013-10-31	
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input checked="" type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Thorsley, Mark	Buyer Id - Id de l'acheteur 006st
Telephone No. - N° de téléphone (819) 956-1772 ()	FAX No. - N° de FAX (819) 997-2229
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

This amendment is raised to address the following:

- To respond to questions received during the solicitation period; and
- To revise the solicitation accordingly, as applicable.

Questions and Answers

Q41 1.11.5.5 The Contractor must establish and upkeep databases to record and report information in the areas of:

Question : Are the referred to 'databases' the CFSS and DRMIS or the Contractor's databases?

A41 The requirements referred to are the Contractors databases.

Q42 Has the format of the Satellite Access Request (SAR) and Satellite Access Authorization (SAA) been defined? If so, can we be provided with this? Are SAR/SAA's done on a mission basis or are they done on a carrier basis?

A42 SAR/SAA format(s) are defined but are not being released to bidders. SAR/SAA's are mission based. Canada does not believe this is necessary information for preparation of bids. If there is specific information that bidders may require, bidders are asked to request this information through the Q&A process.

Q43 DAB SOW 5.2.6.2 mentions that you are considering a DVB-RCS application for the DVB modems. In this situation, would the Anchor Station simply supply the tx/rx functionality and there would be a DVB-RCS hub in the DND network that would supply the DVB tx stream including resource allocations on the rx TDMA? Alternatively would the DVB-RCS hub functionality fall within the Anchor Station?

A43 The hub functionality would fall within the Anchor Station, so as to support deployed users.

Q44 DAB SOW 5.2.5.1 d - states that Canada will perform the Threats Risk Assessment for the Certification and Accreditation. The output of this is typically requirements to mitigate the risks. Do you envision any requirements against the software development process coming out of this process? Is there any software certification requirements? Any information assurance requirements (i.e. DoDI 8500)?

A44 No to all three questions. The primary data input required from the contractor is their documentation of how the system meets its availability requirements, which is covered elsewhere.

Q45 Part 3 – Bid Preparation Instructions - The RFP states "In order to facilitate the evaluation of the bid, Canada requests that bidders address and present topics in the order of the evaluation criteria under the same headings. To avoid duplication, bidders may refer to different sections of their bids by identifying the specific paragraph and page number where the subject topic has already been addressed." Does the numbering scheme of the evaluation criteria supersede the numbering scheme of the submission matrix? What document should be the basis of the numbering scheme?

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- A45 There is no requirement to follow a specific numbering scheme. However, the submission matrix is simply a tool to help bidders with the contents of their bid. It is recommended that bidders follow the number scheme of the evaluation criteria.
- Q46 The bidder requests an extension to the bid closing date of 90 days for the following reasons:
1. The bid response is onerous and complex, and the resulting effort required to generate a comprehensive bid response necessitates more time.
 2. Answers to our questions which are critical to our proposal response, have yet to be answered.
 3. The site survey consolidated information has yet to be received, and it is necessary in order for companies to gather quotations (which will be a very time consuming effort)
 4. Having the bid released during the summer holiday season has had an impact our ability to contact stakeholders that are vital to bid development activities.
- A46 Canada is able to provide an extension of 4 weeks only, as extended under solicitation amendment 004.
- Q47 Due to the complexity of this RFP, the fact that the RFP was published earlier than we anticipated and the time required to establish teaming agreements with partners, we respectfully request an extension to bring the closing date from Oct 2nd to Oct 31st 2013. This will allow us to provide the crown with the highest quality fully compliant response.
- A47 Canada is able to provide an extension of 4 weeks, as extended under solicitation amendment 004.
- Q48 ISS SOW Sec 1.4.2 - Help Desk Response Time - Given that the Help Desk support is provided 8 hours/day, 5 days/week, please confirm that the requirement for 12-hour response, in 1.4.2.5.1, means 12 Help?desk hours (i.e. within normal operating hours).
- A48 The Help Desk requirement for urgent issues is for the Contractor to respond within 12 normal Help desk working hours. The requirement has been amended as per item 2 below.
- Q49 ISS SOW Sec 5.6 - Typographical error – Milestone 4 - Please correct the typographical error on milestone 4 “eleven (23)” which should read “twentythree(23)”.
- A49 Agree. The section has been amended as per item 3 below.
- The delivery schedule for Milestone 4 should read: • Milestone 4 must be successfully completed no later than twenty-three (23) months following the Kickoff meeting.
- Q50 Part 7, Sec 2.2, Part 8, Sec 2.2- Resulting Contract Clauses, SACC 4001 - Availability
- Please confirm that SACC 4001 08 (Minimum Availability Requirement) will not apply to DAB or ISS, and that the availability methods specified in the ISS SOW take precedence over the provisions of this SACC clause. Please confirm that SACC 4001 09 (Availability Level Testing Before Acceptance) will not apply to the resulting contracts.
- A50 Confirmed. Availability requirements are addressed in both the DAB SOW and the ISS SOW. To clarify the matter, Supplemental General Conditions 4001 is amended as per item 1 below.
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Solicitation Revisions

1. At Part 7 - Resulting Contract Clauses - Design and Build and Part 8 - Resulting Contract Clauses - In-Service Support, clause 2.2, Supplemental General Conditions:

DELETE: 4001 (2013-01-28), Hardware Purchase, Lease and Maintenance

INSERT: 4001 (2013-01-28), Hardware Purchase, Lease and Maintenance, with the following modifications:

Section 08 - Minimum Availability Level Requirement - DELETED

Section 09 - Availability-Level Testing Before Acceptance - DELETED

2. At Annex G - In-Service Support Statement of Work, Section 3, Subsection 1.4.2.5.1:

DELELTE: In its entirety

INSERT: The following:

1.4.2.5.1 If the query is urgent, then the Contractor's Help Desk service must respond within twelve (12) hours of receipt (by any means) during normal operating hours, identified in Section 1.4.2.2 of this Annex.

3. At Annex G - In-Service Support Statement of Work, Section 5.6, under Milestone 4:

DELETE: eleven (23)

INSERT: twenty-three (23)

ALL OTHER TERMS AND CONDITIONS REMAIN THE SAME