

**RETURN BIDS TO:**  
**RETOURNER LES SOUMISSIONS À:**  
**Bid Receiving - PWGSC / Réception des soumissions -**  
**TPSGC**  
**11 Laurier St., / 11, rue Laurier**  
**Place du Portage, Phase III**  
**Core 0A1/Noyau 0A1**  
**Gatineau**  
**Québec**  
**K1A 0S5**  
**Bid Fax: (819) 997-9776**

## **SOLICITATION AMENDMENT MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

### **Comments - Commentaires**

**Vendor/Firm Name and Address**  
**Raison sociale et adresse du**  
**fournisseur/de l'entrepreneur**

**Issuing Office - Bureau de distribution**  
Informatics Professional Services - EL  
Division/Services professionnels en informatique -  
division EL  
4C2, Place du Portage  
Gatineau  
Québec  
K1A 0S5

<b>Title - Sujet</b> IT PROFESSIONAL SERVICES	
<b>Solicitation No. - N° de l'invitation</b> 47051-144824/A	<b>Amendment No. - N° modif.</b> 001
<b>Client Reference No. - N° de référence du client</b> 1000314824	<b>Date</b> 2013-10-08
<b>GETS Reference No. - N° de référence de SEAG</b> PW-\$\$EL-606-26446	
<b>File No. - N° de dossier</b> 606el.47051-144824	<b>CCC No./N° CCC - FMS No./N° VME</b>
<b>Solicitation Closes - L'invitation prend fin</b> <b>at - à 02:00 PM</b> <b>on - le 2013-11-12</b>	<b>Time Zone</b> <b>Fuseau horaire</b> Eastern Daylight Saving Time EDT
<b>F.O.B. - F.A.B.</b> <b>Plant-Usine:</b> <input type="checkbox"/> <b>Destination:</b> <input checked="" type="checkbox"/> <b>Other-Autre:</b> <input type="checkbox"/>	
<b>Address Enquiries to: - Adresser toutes questions à:</b> Mansour, Silvana	<b>Buyer Id - Id de l'acheteur</b> 606el
<b>Telephone No. - N° de téléphone</b> (819) 956-3519 ( )	<b>FAX No. - N° de FAX</b> (819) 956-5925
<b>Destination - of Goods, Services, and Construction:</b> <b>Destination - des biens, services et construction:</b>	

**Instructions: See Herein**

**Instructions: Voir aux présentes**

<b>Delivery Required - Livraison exigée</b>	<b>Delivery Offered - Livraison proposée</b>
<b>Vendor/Firm Name and Address</b> <b>Raison sociale et adresse du fournisseur/de l'entrepreneur</b>	
<b>Telephone No. - N° de téléphone</b> <b>Facsimile No. - N° de télécopieur</b>	
<b>Name and title of person authorized to sign on behalf of Vendor/Firm</b> <b>(type or print)</b> <b>Nom et titre de la personne autorisée à signer au nom du fournisseur/</b> <b>de l'entrepreneur (taper ou écrire en caractères d'imprimerie)</b>	
<b>Signature</b>	<b>Date</b>

This amendment number 001 includes questions, with the corresponding answers, received from Bidders.

**Q.1** Is there currently, or has there been, a company providing these or similar services to CBSA?, If so, please provide the company name(s), contract dates and dollar value.

**A.1** Yes, there is and has been a company performing similar services to those being requested in this RFP. The Contracts were awarded to IBM. The first contract was awarded November 28, 2012 for an estimated value of \$2M and the second contract was awarded May 28, 2013 for an estimated value of \$1.9 M.

In addition, the CBSA has acquired similar services valued at approximately \$2.7M through a contract issued by the Canada Revenue Agency to IBM in 2009.

**Q.2 Article 7.6 - Security Requirement:** Regarding document safeguarding. Would Facility Security Clearance at the Secret level with no document safeguarding be acceptable? Must Bidders have document safeguarding clearance before contract award?

**A.2** Yes, document safeguarding is required before contract award.

**Q.3 Articles 6.1, 6.2, and 7.6 - Security Requirement:** Must the resources be secret cleared or will the security check done by CBSA be sufficient?

**A.3** Yes, as per clause 7.6 (2), the resources must hold a valid Secret clearance issued by CISD. In addition to this requirement, the CBSA will conduct its own Reliability assessment.

**Q.4 Article 5.0 of the Statement of Work -** Must Bidders propose resources to all 12 categories or can Bidders pick and choose? Is one contractor going to be awarded a contract to carry out the whole project? Can Bidders submit more than one resource to each category?

**A.4** Yes, the Bidder must submit resources to all categories in the identified number required for each category. Only one contract will be awarded as a result of this Request for Proposal.

**Q.5 Article 3.2 (b) (iv) - Previous Similar Projects:** Can the following requirement be removed from this article:

“....(i) a project must have been completed by the Bidder itself (and cannot include the experience of any proposed subcontractor or any affiliate of the Bidder); ...”

**A.5** No changes to this requirement, it remains as stated in the RFP.

**ALL OTHER TERMS AND CONDITIONS OF THE RFP REMAIN UNCHANGED.**