

RETURN BIDS TO:
RETOURNER LES SOUMISSIONS À:
Bid Receiving Public Works and Government
Services Canada/Réception des soumissions Travaux
publics et Services gouvernementaux Canada
800 Burrard Street, 2nd Floor
800, rue Burrard, 2e étage
Vancouver, BC V6Z 0B9
Bid Fax: (604) 775-7526

SOLICITATION AMENDMENT
MODIFICATION DE L'INVITATION

The referenced document is hereby revised; unless otherwise
indicated, all other terms and conditions of the Solicitation
remain the same.

Ce document est par la présente révisé; sauf indication contraire,
les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address
Raison sociale et adresse du
fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution
Public Works and Government Services Canada -
Pacific Region
800 Burrard Street, 12th Floor
800, rue Burrard, 12e étage
Vancouver, BC V6Z 0B9

Title - Sujet MPS: ESDC, AAFC, CFIA		
Solicitation No. - N° de l'invitation EZ107-140001/A		Amendment No. - N° modif. 001
Client Reference No. - N° de référence du client EZ107-140001		Date 2013-10-18
GETS Reference No. - N° de référence de SEAG PW-\$VAN-579-7098		
File No. - N° de dossier VAN-3-36162 (579)		CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2013-11-19		Time Zone Fuseau horaire Pacific Standard Time PST
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input checked="" type="checkbox"/> Other-Autre: <input type="checkbox"/>		
Address Enquiries to: - Adresser toutes questions à: Steckhan, Curt		Buyer Id - Id de l'acheteur van579
Telephone No. - N° de téléphone (604) 666-1465 ()		FAX No. - N° de FAX (604) 775-7526
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction: See herein		

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

Solicitation No. - N° de l'invitation

EZ107-140001/A

Amd. No. - N° de la modif.

001

Buyer ID - Id de l'acheteur

van579

Client Ref. No. - N° de réf. du client

EZ107-140001

File No. - N° du dossier

VAN-3-36162

CCC No./N° CCC - FMS No/ N° VME

Amendment 001

Amendment 001

Questions and Answers

- Q1: There are a number of formatting issues associated with the pdf RFP document. For example, the "copy and paste" and "search" functions are not functioning correctly. Can PWGSC please fix the formatting issues and re-publish the document in both pdf and word formats
- A1: No, the solicitation will not be republished in other formats. However, some of the associated annexes and appendices will be released as Excel spreadsheets. There is no change in the data from when it was provided in the solicitation document. This is only a change in file format, from Adobe PDF to Excel XLS or XLSX files.
- Q2: Page 24 of 95 - A2.1.3.2.1.1 - Return of Contractor Supplied Print Devices states: "The annual 5% value will be determined based on all in-service Contractor supplied print devices for all of the Departments as of March 31st of each calendar year." Based on the previous paragraph on the same page, can you confirm our understanding that the requirement should read: : "The annual 2% value will be determined based on all in-service Contractor supplied print devices for all of the Departments as of March 31st of each calendar year."
- A2: The value should be 2%. Refer to Amendment 1, below.
- Q3: Page 60 of 95 - B1.3 - Determining the CPI rates for Canada owned vs. Contractor supplied devices – Please see 2nd paragraph that states: "100M monochrome impressions on Canada owned and 35M Monochrome impressions on Contractor supplied equals annual total of 100M impressions", ... Can you confirm that the example should read: : "100M monochrome impressions on Canada owned and 35M Monochrome impressions on Contractor supplied equals annual total of 135M impressions", ...
- A3: The value should be 135M. Refer to Amendment 2, below.

Amendments

1. In section A2.1.3.2.1.1:
Delete:
The annual 5% value will be determined based on all in-service Contractor supplied print devices for all of the Department(s) as of March 31st of each calendar year.
Insert:
The annual 2% value will be determined based on all in-service Contractor supplied print devices for all of the Department(s) as of March 31st of each calendar year.
2. In section B1.3
Delete:
100M monochrome impressions on Canada owned and 35M monochrome impressions on Contractor supplied equals annual total of 100M impressions, therefore the CPI rates that is to be charged will be the one associated to Band 4 of the Monochrome CPI rates

for both Canada owned and Contractor supplied devices. This same methodology applies to Colour impressions.

Insert:

100M monochrome impressions on Canada owned and 35M monochrome impressions on Contractor supplied equals annual total of 135M impressions, therefore the CPI rates that is to be charged will be the one associated to Band 4 of the Monochrome CPI rates for both Canada owned and Contractor supplied devices. This same methodology applies to Colour impressions.

3. In Annex E, section 3.1.4:

Delete:

3.1.4	Please identify the individual who will be assigned the role of account manager for this account and provide a summary of their relevant experience in delivering MPS services. Please include a copy of their resume, the number of current accounts being managed and the names of up to five (5) customer accounts currently being managed by this individual, including their contact names, phone numbers and email address. At the discretion of Canada, it may contact any of these parties for validation of information.	<i>One (1) point for each year of experience to a maximum of five (5) points will be awarded for an account manager with relevant customer account experience in the area of MPS.</i> <i>An additional three (5) points will be awarded if account manager has 5 or more current accounts, two (2) points if they have 2 to 4 current accounts and zero(0) points if they have less than 2 current accounts.</i> <i>Maximum of 10 points awarded for this capability sub-item.</i>
--------------	---	--

Insert:

3.1.4	Please identify the individual who will be assigned the role of account manager for this account and provide a summary of their relevant experience in delivering MPS services. Please include a copy of their resume, the number of current accounts being managed and the names of up to five (5) customer accounts currently being managed by this individual, including their contact names, phone numbers and email address. At the discretion of Canada, it may contact any of these parties for validation of information.	<i>One (1) point for each year of experience to a maximum of five (5) points will be awarded for an account manager with relevant customer account experience in the area of MPS.</i> <i>An additional five (5) points will be awarded if account manager has 5 or more current accounts, two (2) points if they have 2 to 4 current accounts and zero(0) points if they have less than 2 current accounts.</i> <i>Maximum of 10 points awarded for this capability sub-item.</i>
--------------	---	---

4. In Appendix F:

Delete:

Technical Specifications	Specs	All-in-One Printers	Desktop Laser Printer		Medium Laser Printer		Large Laser Printer		Small MFD		Medium MFD		Large MFD	
	(M/O)	B&W	B&W	Colour	B&W	Colour	B&W	Colour	B&W	Colour	B&W	Colour	B&W	Colour
Operating Environment														
Operating Systems: Windows 2003, Windows XP, Windows Vista, Windows 7, Windows 2008	M	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Mac OS, Linux, Windows 2000	M	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Print Drivers: Universal driver supporting 32 and 64 bit versions of Windows	M	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Print Drivers: PCL5, PCL6, and PostScript III	M	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Protocols: TCP/IP, NTP, SNMP, SMTP, SSL, IPP	M	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Unicode Compliant	M	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Internal Network Card (10/100) and the capability to add or substitute at least one of the following: AppleTalk, Token Ring, USB, Bluetooth or 802.11B wireless LAN	M	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Support IBM AIX, SCO Unix and true 64 Unix Line Printer Daemon Protocol/Line Printer Remote protocol (LPD/LPR) services	M	n/a	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Supports Microsoft LDAP for name lookups	M	n/a	n/a	n/a	n/a	n/a	n/a	n/a	✓	✓	✓	✓	✓	✓
Processor speed in MHz (min)	M	300	300	300	300	300	300	300	500	500	500	500	500	500
Monthly rated duty cycle (imp/mo)	M	12,000	30,000	30,000	50,000	50,000	50,000	50,000	25,000	25,000	50,000	50,000	50,000	50,000
Minimum Configuration/Function														
General:														
Weight	M	< 20 lbs	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Hard drive requirements	M	n/a	4	4	5	5	5	5	40	40	40	40	80	80
Memory requirements (MB)	M	128	128	128	128	512	128	512	512	512	512	512	1000	1000
Print resolution quality in dpi (Enhanced resolution to achieve equivalency to these specs is acceptable)	M	1200 X 600	1200 X 600	1200 X 600	1200 X 1200	1200 X 1200	1200 X 1200	1200 X 1200	1200 X 1200	1200 X 1200	1200 X 1200	1200 X 1200	1200 X 1200	1200 X 1200
Speed in pages per min (Print, Scan, and Copy)	M	20	25-30	25-30	30-35	25-30	50-60	40-50	30-35	30-35	40-50	40-50	50-60	50-60
Table or Floor unit	M	Table	Table	Table	Table	Table	Table	Table	Floor	Floor	Floor	Floor	Floor	Floor
Uniformity of Control Panel / Screen across all devices	M	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
English and French options on both the user panel and drivers	M	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Environmental Requirements:														
Energy Star Compliance	M	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Ecologo or Equivalent Compliance	M	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
ISO 14001 Manufacturing Compliance	M	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Tray Configurations:														
Number of input paper trays (Not including Manual Feed)	M	1	2	2	2	2	2	2	4	4	4	4	4	4
Input paper capacity in sheets	M	100	500	500	750	750	750	750	1000	1000	1000	1000	2000	2000
Maximum # of Output Trays	M	1	1	1	2	2	2	2	2	2	2	2	2	2
Output stacker capacity in pages	M	20	100	100	100	100	100	100	250	250	250	250	1000	1000
Ability to designate input trays to specific paper types	M	n/a	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓

		Specs	All-in-One Printers	Desktop Laser Printer		Medium Laser Printer		Large Laser Printer		Small MFD		Medium MFD		Large MFD	
Technical Specifications		(M/O)	B&W	B&W	Colour	B&W	Colour	B&W	Colour	B&W	Colour	B&W	Colour	B&W	Colour
Minimum Configuration/Function (cont')															
Media Requirements:															
Paper size 8.5 x 11"	M		√	√	√	√	√	√	√	√	√	√	√	√	√
Paper size 8.5 x 14"	M		√	√	√	√	√	√	√	√	√	√	√	√	√
Paper size 11 x 17	M		n/a	n/a	n/a	n/a	n/a	n/a	n/a	√	√	√	√	√	√
Ability to feed envelops & labels	M		√	√	√	√	√	√	√	√	√	√	√	√	√
Functional Requirements:															
Confidential / Secure print capability	M		√	√	√	√	√	√	√	√	√	√	√	√	√
Ability to default to B&W (requires specific selection to print in colour)	M		n/a	n/a	√	n/a	√	n/a	√	n/a	√	n/a	√	n/a	√
Automatic Duplex	M		n/a	√	√	√	√	√	√	√	√	√	√	√	√
Ability to Print	M		√	√	√	√	√	√	√	√	√	√	√	√	√
Ability to Copy	M		√	n/a	n/a	n/a	n/a	n/a	n/a	√	√	√	√	√	√
Ability to enlarge or reduce (Scalability)	M		n/a	n/a	n/a	n/a	n/a	n/a	n/a	√	√	√	√	√	√
Scanning:															
Ability to Scan	M		√	n/a	n/a	n/a	n/a	n/a	n/a	√	√	√	√	√	√
Ability to scan to e-mail	M		n/a	n/a	n/a	n/a	n/a	n/a	n/a	√	√	√	√	√	√
Ability to scan to a File	M		√	n/a	n/a	n/a	n/a	n/a	n/a	√	√	√	√	√	√
(Enhanced resolution to achieve equivalency to these specs is acceptable)	M		600	n/a	n/a	n/a	n/a	n/a	n/a	600	600	600	600	600	600
Image Formats : TIFF, JPEG, PDF	M		√	n/a	n/a	n/a	n/a	n/a	n/a	√	√	√	√	√	√
Colour Scanning	M		√	n/a	n/a	n/a	n/a	n/a	n/a	√	√	√	√	√	√
OCR scanning at device	O		n/a	n/a	n/a	n/a	n/a	n/a	n/a	√	√	√	√	√	√
Fax:															
IE 2600.2 compliancy or better	M		√	n/a	n/a	n/a	n/a	n/a	n/a	√	√	√	√	√	√
Ability to fax	M		√	n/a	n/a	n/a	n/a	n/a	n/a	√	√	√	√	√	√
Fax storage in pages (memory)	M		99	n/a	n/a	n/a	n/a	n/a	n/a	100	100	100	100	100	100
Other:															
Automatic Document Feeder	M		√	n/a	n/a	n/a	n/a	n/a	n/a	√	√	√	√	√	√
Automatic Document Feeder Capacity in Sheets	M		30	n/a	n/a	n/a	n/a	n/a	n/a	50	50	50	50	100	100
Document Sorting / Collating	M		√	n/a	n/a	n/a	n/a	n/a	n/a	√	√	√	√	√	√
Unlimited collated output	M		√	√	√	√	√	√	√	√	√	√	√	√	√
Hard Drive overwrite (immediate)	M		√	√	√	√	√	√	√	√	√	√	√	√	√
Hard Drive overwrite (scheduled)	M		√	√	√	√	√	√	√	√	√	√	√	√	√
Finishing:															
Finishing: Stapling capacity of 50 sheets (Corner stapling)	M		n/a	n/a	n/a	n/a	n/a	n/a	n/a	√	√	√	√	√	√
Finishing: 4-way stapling	M		n/a	n/a	n/a	n/a	n/a	n/a	n/a	√	√	√	√	√	√
Three Hole Puncher	M		n/a	n/a	n/a	n/a	n/a	n/a	n/a	√	√	√	√	√	√
Finishing: Fold	O		n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	√	√
Adaptive Technology:															
Wheelchair access: (Accessibility & ease of use for wheelchair-bound users)	M		√	√	√	√	√	√	√	√	√	√	√	√	√
Visual option: (Braille enabled)	M		n/a	√	√	√	√	√	√	√	√	√	√	√	√

Solicitation No. - N de l'invitation
EZ107-140001/A

Amd. No. - N de la modif.
001

Buyer ID - Id de l'acheteur
van579

Insert: Technical Specifications, attached.

All other terms and conditions remain unchanged.

[illegible]

[illegible]