

RETURN BIDS TO:
RETOURNER LES SOUMISSIONS À:
Bid Receiving - PWGSC / Réception des soumissions -
TPSGC
11 Laurier St. / 11, rue Laurier
Place du Portage, Phase III
Core 0A1 / Noyau 0A1
Gatineau, Québec K1A 0S5
Bid Fax: (819) 997-9776

SOLICITATION AMENDMENT MODIFICATION DE L'INVITATION

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address
Raison sociale et adresse du
fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution
Electrical & Electronics Products Division
11 Laurier St./11, rue Laurier
6B1, Place du Portage, Phase III
Gatineau, Québec K1A 0S5

Title - Sujet Electronic Monitoring Services	
Solicitation No. - N° de l'invitation 21120-110018/C	Amendment No. - N° modif. 004
Client Reference No. - N° de référence du client 21120-110018	Date 2013-10-31
GETS Reference No. - N° de référence de SEAG PW-\$\$HN-329-63514	
File No. - N° de dossier hn329.21120-110018	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2013-11-08	Time Zone Fuseau horaire Eastern Standard Time EST
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input checked="" type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Dumaresq, Steve	Buyer Id - Id de l'acheteur hn329
Telephone No. - N° de téléphone (819) 956-3487 ()	FAX No. - N° de FAX () -
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

This Amendment 004 is raised to answer the following questions:

Question 8:

In regard to the return of items:

Two elements of the statement of works appear to be in conflict:

2.2.1 - 5.2 Indicates that unwanted devices will be delivered to the shipping agent, whereas

2.2.3 - 1 Indicates that unwanted devices should be collected from the nominated CSC office

Please clarify the requirements.

Answer 8:

The appropriate sections are 2.2.3.1 and 2.2.3.2, copied below for ease of reference. Once an EM device is no longer needed by CSC, CSC will immediately advise the Contractor of the location where the shipment agent needs to pick it up from. CSC will not deliver the EM device to the shipping agent.

2.2.3 Electronic Device Return Process

The Contractor shall adhere to the following electronic device return process.

1. When an EM device is no longer required, the CSC Project Authority will immediately send an e-mail to the Contractor identifying the EM device (by the device serial number) to be picked up, its CSC location and the pickup date, as well as the CSC contact person's information. In the e-mail, the CSC Project Authority will remind the CSC contact to ensure the device has been packaged and placed in an area at the office where the Contractor's shipping agent can retrieve it without difficulty. The CSC Project Authority will also advise the Contractor if there are any missing components or if the strap has been cut.
2. The Contractor will make arrangements with its shipping company to pick up the package from the identified CSC contact person at his or her CSC location. The package shall be picked up within one (1) business day. A list of CSC locations and addresses is provided as Appendix.

Question 9:

Appendix B.3. The areas for the operation of the pilot are described as Ontario and Quebec. There are 63 Parole office operating areas listed, of which 12 are in Ontario and 7 in Quebec, therefore 44 are therefore outside of the pilot area. To establish detailed percentage coverage of 44 additional areas appears to be unnecessary.

Would you consider reducing the requirement to the 17 Parole Office Operating areas that fall within Ontario and Quebec?

Answer 9:

Yes absolutely, the only relevant Parole Offices for the purpose of this procurement are the ones located in Ontario and Quebec. The other Parole Offices outside of Ontario and Quebec (therefore in the Atlantic, Prairies and Pacific Regions) can be disregarded when calculating the detailed percentage of coverage.

Question 10:

Appendix B.3. It is presumed that for the percentage coverage areas, this is intended to be land areas within the Canadian Border thereby excluding areas within the USA and over water.

Could this be confirmed or explained otherwise?

Answer 10:

That is correct. Areas over water or within the USA are not considered. Only areas within the Canadian border are relevant to this procurement process.

Question 11:

1.3.4.1. The EM application solution should employ network zoning to control the access of client computers to the EM-PII application servers. Please clarify zoning

Answer 11:

CSC needs to ensure that its data and EM-PII Service application(s) hosted by the Solution Provider are protected from unauthorized access. If IT systems are physically located in the same area and/or connected on the same network, those systems must employ appropriate measures to safeguard access.

Network zoning is CSC's preferred method as it provides a firewall like interface preventing data from one zone being transported to another zone. The proposal should substantiate that the Solution Provider has appropriate IT security measures in place to protect CSC data and applications.

ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED