

RETURN BIDS TO:
RETOURNER LES SOUMISSIONS À:
Bid Receiving - PWGSC / Réception des soumissions -
TPSGC
11 Laurier St. / 11, rue Laurier
Place du Portage, Phase III
Core 0A1 / Noyau 0A1
Gatineau
Québec
K1A 0S5
Bid Fax: (819) 997-9776

SOLICITATION AMENDMENT
MODIFICATION DE L'INVITATION

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires
THIS DOCUMENT CONTAINS A SECURITY
REQUIREMENT

Vendor/Firm Name and Address
Raison sociale et adresse du
fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution
Informatics Professional Services Division / Division
des services professionnels en informatique
11 Laurier St., / 11, rue Laurier
3C2, Place du Portage
Gatineau
Québec
K1A 0S5

Title - Sujet INFORMATICS PROFESSIONAL SERVICES	
Solicitation No. - N° de l'invitation W6369-12P5RA/A	Amendment No. - N° modif. 003
Client Reference No. - N° de référence du client W6369-12P5RA	Date 2013-11-12
GETS Reference No. - N° de référence de SEAG PW-\$\$ZM-608-26499	
File No. - N° de dossier 608zm.W6369-12P5RA	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2013-11-21	
Time Zone Fuseau horaire Eastern Standard Time EST	
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Kelly, James	Buyer Id - Id de l'acheteur 608zm
Telephone No. - N° de téléphone (819) 956-5701 ()	FAX No. - N° de FAX (819) 956-1207
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

- Question 4 Please confirm that the per diem rate is based on 7.5 hours.
- Answer 4 See Article 6.1 of Annex A - Statement of Work.
- Question 5 Can you please confirm who is providing this service, today?
- Answer 5 See Answer 1, Amendment 002.
- Question 6 Would DND consider granting a 1 week extension?
- Answer 6 PWGSC agrees to extend the closing date until November 21, 2013. Bidders should budget their time accordingly and submit any questions as soon as possible, as PWGSC does not intend to grant any further extensions for this requirement. Although the bid closing date is being extended, the date for answering questions is only being extended until November 15, 2013. Therefore, bidders should submit all questions by this time. Canada does not commit to answer questions received after this.
- Question 7 M1 for the Bidder Mandatory Criteria requires that two contract be worth at least \$3M. Would the Crown consider changing this requirement to greater than \$2M as many relevant help desk contracts have lower values due to the nature of Help Desk rates?
- Answer 7 The contract value and level of effort requirements of Bidder criterion M1 are based on the potential contract usage and duration for this requirement. Canada believes that the qualification requirements of M1 are necessary in order to ensure Bidders can demonstrate their ability to manage contracts of similar scope and complexity. Canada is not prepared to change Bidder Mandatory criterion M1.
- Question 8 M1 for the Bidder Mandatory Criteria requires that the Bidder provide at least 15 resources simultaneously for a period of at least 12 consecutive months. Most contracts issued by the Crown are issued on an "as and when requested basis" to cover peak periods when permanent staff is not available. As such, we would like to decrease the length of time to 6 months to reflect the "as and when requested basis" of most TBIPS contracts.
- Answer 8 See Answer 7 above.
- Question 9 Please confirm that Bidder's need to present 1 Help Desk resource for each category listed in the RFP documents.
- Answer 9 Please refer to the first paragraph of Annex D - Bid Evaluation Criteria.
- Question 10 Would the Crown please extend the closing date of this Solicitation by two weeks until November 28, 2013.
- Answer 10 See answer 6 above.
- Question 11 To date, several questions have not been addressed that would be helpful in preparing a competitive response beneficial to the Crown. Any response would have a direct impact upon development timelines for this RFP and therefore, we would respectfully request a three(3) week extension to the closing date of this solicitation.
- Question 11 See Answer 6 above.