



2011/12 Service Requests

Western Region

Service Class Summary	Total	Emergency	Urgent	Normal
Plumbing	1,427	3	213	1,211
2F - Plumbing	1,427	3	213	1,211
Vertical and Horizontal Transportation	257	39	78	140
2B - Elevators	249	39	73	137
2B - Vertical/Horizontal Transportation	8	0	5	3
Other Building Maintenance	632	1	65	566
2H - Lab Equipment	15	0	6	9
2H - Furnishings	97	0	2	95
3 - Utilities	4	0	1	3
2H - Other Building Maintenance	516	1	56	459
Environmental	114	0	56	58
6A - Environmental	114	0	56	58
Cleaning	2,116	0	36	2,080
1B - Cleaning	788	0	21	767
2D - Interior Lighting	1,328	0	15	1,313
Facility Management	1	0	0	1
8C - Furniture & Equipment	1	0	0	1
Structural/Roof	1,238	0	220	1,018
2E - Power Doors	82	0	20	62
2E - Architectural/Structural	1,156	0	200	956
HVAC	2,971	2	311	2,658
2C - HVAC	2,971	2	311	2,658
Large Garbage/Recycling Containers	5	0	0	5
1D - Waste Removal	5	0	0	5
Roads and Grounds	210	0	63	147
4B - Roads and Grounds	210	0	63	147
Electrical	685	6	302	377
2D - Electrical	685	6	302	377
Fire and Life Safety	293	15	195	83
2G - Fire and Life Safety	293	15	195	83





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Service Class Summary	Total	Emergency	Urgent	Normal
Security	846	1	577	268
4E - Security	846	1	577	268
Totals	10,795	67	2,116	8,612

Service Delivery Method Summary	Total	Emergency	Urgent	Normal
Alternate Form of Delivery	7,527	56	1,792	5,679
Leased Service Delivery	3,192	7	313	2,872
PWGSC Managed Service Delivery	26	3	4	19
Totals	10,745	66	2,109	8,570

Priority Summary	Total
Emergency	67
Normal	8,612
Urgent	2,116
Totals	10,795

Summary by Building

Location	Address	Received	Cancelled	Completed	Emergency	Urgent	Normal
Office Building	158 Stephen	14	0	14	0	0	14
Regina GOCB	1975 Scarth Street	236	1	235	3	91	142
32 Highway 52 West	32 Highway 52 West	17	0	17	0	5	12
Via-Rail Union Station	123 Main Street	102	2	100	0	15	87
Grain Exchange Building	167 Lombard Avenue	311	5	306	0	12	299
Imperial Broadway Tower	363 Broadway Avenue	27	0	27	0	1	26
Kensington Building	275 Portage Avenue	70	1	69	0	5	65
Brandon GOCB	1039 Princess Avenue	64	1	63	2	10	52
RCMP 'K' Division Head Quarters	11140 109 Street NW	883	8	875	3	227	653
Port of Wildhorse	RR#1 Via Manyberries	21	0	21	1	7	13
Office Building	614 des Meurons St.	9	2	7	0	1	8
Marshall Wells Building	136 Market Avenue	2	0	2	0	0	2





2011/12 Service Requests

Location	Address	Received	Cancelled	Completed	Emergency	Urgent	Normal
Agriculture Canada Office Building	200 Graham Avenue	105	0	105	0	13	92
360 Main St & WPG Square	360 Main Street	185	4	181	0	16	169
Customs Examining Warehouse	145 McDermot Avenue	172	0	172	1	93	78
51 Main Street	51 Main Street	23	0	23	0	3	20
National Defence	530 Kenaston Boulevard	2	0	2	2	0	0
Cargill Building	240 Graham Avenue	137	1	136	0	9	128
Industry Canada	400 St. Mary Street	53	0	53	0	4	49
Kelsey Trail Development	Unit # 1-355 Kelsey Trail	21	0	0	0	2	19
Post Office	19 Main Street	5	0	5	0	1	4
Prince Albert GOCB	1288 Central Avenue	56	0	56	2	10	44
Office Building	305 4 Street West	16	0	14	0	0	16
105 / 111 Main Street	105 / 111 Main Sreet	7	0	7	0	2	5
Alvin Hamilton Building	1783 Hamilton Street	785	5	780	27	200	558
Leased Facility	275 DeBaets Street	29	0	29	0	4	25
RCMP 'D' Division	1091 Portage Avenue	563	12	551	1	163	399
Steinbach Place	321 / 323 Main Street	17	1	16	0	2	15
Port of Del Bonita	Port de Del Bonita, General Delivery	16	1	15	0	3	13
Warehouse Building	1080 McDermott	4	0	4	0	0	4
211 Sheppard	211 Sheppard Street	7	0	6	0	2	5
Airport Place	1821 Wellington Avenue	40	0	40	0	4	36
Victory Building	269 Main Street	320	6	314	3	61	256
Office Building	1016 Sask Avenue East	8	0	8	0	0	8
Johnston Terminal	25 Forks Market Road	48	0	48	1	4	43
Canadian Grain Commission Building	303 Main Street	907	8	899	3	139	765
Stanley Knowles Federal Building	391 York Avenue	783	3	780	1	224	558
Henry Larsen Bldg-RCMP G Division	5010 49 Avenue	186	5	181	3	51	132

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2011/12 Service Requests

Location	Address	Received	Cancelled	Completed	Emergency	Urgent	Normal
Canadian National Building	433 Main Street	26	1	25	0	3	23
Investors Building	280 Broadway Avenue	343	6	337	0	50	293
Canadian Grain Commission-Pembina	1054 / 1056 Pembina Highway	6	1	5	0	2	4
City Place	234 Donald Street	114	0	114	0	11	103
Yellowknife GOCB - Greenstone	5101 50th Avenue	163	1	162	2	34	127
166 Edmonton Street	166 Edmonton Street	1	0	0	0	0	1
Office Building	1680 Ellice Avenue	6	0	6	0	1	5
Red Deer GOCB	4996/4980 49 Avenue	241	0	241	0	18	223
Stevenson Management Services Ltd. Mall	2539 Main Street	13	0	13	0	1	12
320 Donald Street	320 Donald Street	210	2	208	0	11	199
75 Bentall	75 Bentall Street	28	0	28	0	2	26
HRDC Manitoba	181 Higgins Avenue	3	0	3	0	0	3
Westwood Shopping Centre	3338 Portage Avenue	26	0	26	1	5	20
Moak Business Centre	40 Moak Crescent	4	0	4	0	1	3
Building C	550 / 335 Century Street	5	1	4	0	1	4
MacDonald Building	344 Edmonton Street	403	0	403	1	106	296
Taxation Data Centre	66 Stapon Road	605	7	598	0	45	560
181 1st Avenue	181 1st Avenue	2	0	2	0	0	2
365 Hargrave Street	365 Hargrave Street	351	6	345	2	29	320
La Ronge	1016 La Ronge Avenue	1	0	1	0	0	1
Agriculture-ECF	112 Alexander Avenue	3	0	3	0	0	3
175 Hargrave Street	175 Hargrave Street	1	0	1	0	1	0
Centre Ville	131 Provencher Boulevard	17	0	17	0	3	14
Saskatoon GOCB	101 22 Street	583	3	580	0	197	386
Kildonan Village Mall	1122 Henderson Highway	63	1	62	0	10	53

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2011/12 Service Requests

Location	Address	Received	Cancelled	Completed	Emergency	Urgent	Normal
Office Building	325 Broadway Avenue	335	4	331	0	26	309
Revenue Canada Warehouse	201 Weston Street	48	1	47	2	5	41
Federal Records Centre	1700 Inkster Avenue	30	0	30	0	15	15
J D Higenbotham	704 4 Avenue South	192	3	189	1	18	173
Northern Electric Building	140 Bannatyne Avenue	4	0	4	0	0	4
GPO Tower	266 Graham Avenue	358	1	357	1	49	308
Office Building	111 Fischer Avenue	1	0	1	0	0	1
Port of Chief Mountain	Box 96	4	0	4	2	0	2
309 Saskatchewan Ave. East	309 Saskatchewan Avenue East	12	0	12	0	1	11
Airport Place	820 Berry Street, Unit 41	13	0	12	0	1	12
Income Tax Building	1955 Smith Street	308	5	303	2	84	222
1001 St. Mary's Rd	1001 St. Mary's Rd	19	1	18	0	2	17
Warehouse Building	975 Sherwin Road - Unit 7	2	0	1	0	0	2
Totals		10,795	110	10,658	67	2,116	8,612

Report Criteria

Grouping: Western Region (Kim Edwards)
 Regular Hours Service Requests Only: No
 After Hours Service Requests Only: No
 Client: All
 Emergency Service Requests Only: No
 End Date: 31 Mar 2012
 Contains data as of: All
 Outstanding Service Requests Only: No
 Service Activity: All
 Service Class: All
 Service Provider: All
 Start Date: 01 Apr 2011

