

THIS SOLICITATION AMENDMENT IS ISSUED TO:

Publish Canada's Responses to Industry questions and modify the RFP

NOTE: Clarification questions are numerically sequenced upon arrival at SSC.
Questions and answers for this solicitation may be issued out of sequence.

Question 1	<p>As per the specifications outlined in this RFP on behalf of Shared Services Canada on page 14 of 34 under the section M-002... specifically under The Proposed Supervisor resource must section, it clearly states that this Supervisor MUST have experience using an X-ray inspection system, and have received formal training and certification through an authorized trainer.</p> <p>Unfortunately, most vendors DO NOT get or have access to any X-ray inspection machines hence, Shared Services Canada may not receive many competitive quotes for this RFP. The only vendor who does have this experience would no doubt be the incumbent supplier presently handling this scope of work for Shared Services Canada</p> <p>X-ray inspection systems are NOT a common piece of equipment used in any courier/logistics organizations, rather they are more present in Government specific settings such as large volume gov't mailroom operations where scanning is paramount, Post offices, Border Patrol, Canadian Customs environments etc.</p> <p>I'd really like to receive your feedback regarding this provision and know if the intent of having this restrictive criteria was to protect the incumbent vendor? Surely this line item can be waived... if you wish to receive many competitive quotes. The successful winning bidder can and should then receive training after awarding of the contract... wouldn't that be the way to proceed?</p>
Canada's Response to Question 1	<p>Option 1: SSC has no incumbent vendor for this requirement. SSC mail services are currently provided by another federal department through an interdepartmental agreement. X-ray inspection is a critical security component of the requirement. SSC will not modify the requirement.</p>
Question 2	<p>Annex A Statement of Work (Sow) section 3.8 (uniforms) can the contractor supply own company uniform with logo?</p>

Canada's Response to Question 2	Yes
Question 3	6.1 (Xray Scanning) is it the responsibility of the contractor to supply the Xray scanning Machine or this will be provided by Shared Services?
Canada's Response to Question 3	The Contractor must supply the x-ray scanning equipment.
Question 4	6.1 (Tracking) are by hands OK as delivery scanning method?
Canada's Response to Question 4	Tracking the status of registered incoming and outgoing mail deliveries in transit may be done manually (i.e. written record).

Modification 001 – Attachment Appendix B to Annex A is added to the solicitation as a separate document

ALL OTHER TERMS AND CONDITIONS OF THIS SOLICITATION
 REMAIN UNCHANGED.

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Following is a summary of Attachments/Amendments issued to date to this solicitation:

Document Tracking	Distribution	Date	Description
Amendment No. 001	GETS	January 17, 2014	Canada's Response to Question 1 to 4, Modification 001 inclusively to the RFP, Attachment Appendix B to Annex A.