

RETURN BIDS TO:
RETOURNER LES SOUMISSIONS À:
Bid Receiving - PWGSC / Réception des soumissions -
TPSGC
11 Laurier St. / 11, rue Laurier
Place du Portage, Phase III
Core 0A1 / Noyau 0A1
Gatineau
Québec
K1A 0S5
Bid Fax: (819) 997-9776

SOLICITATION AMENDMENT MODIFICATION DE L'INVITATION

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address
Raison sociale et adresse du
fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution
Informatics Professional Services Division / Division
des services professionnels en informatique
11 Laurier St., / 11, rue Laurier
3C2, Place du Portage
Gatineau
Québec
K1A 0S5

Title - Sujet Point of Sale (POS) system	
Solicitation No. - N° de l'invitation 21120-144110/A	Amendment No. - N° modif. 002
Client Reference No. - N° de référence du client csc po # 1944110	Date 2014-01-21
GETS Reference No. - N° de référence de SEAG PW-\$\$ZM-608-26722	
File No. - N° de dossier 608zm.21120-144110	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2014-01-31	Time Zone Fuseau horaire Eastern Standard Time EST
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input checked="" type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Kelly, James	Buyer Id - Id de l'acheteur 608zm
Telephone No. - N° de téléphone (819) 956-5701 ()	FAX No. - N° de FAX (819) 956-1207
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

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- Question 7 Will CSC be responsible for the Oracle data base ? Since our point of sales system utilizes an Oracle data base.
- Answer 7 Yes, CSC will be responsible for the “**FSIMS**” Oracle database.
- Question 8 I have a question regarding the formatting of our bid response. Does 3.2 – Section I: Technical Bid of Part 3 – Bid Preparation Instructions of CSC’s RFP (pages 11-13) outline what our table of contents should look like for that part of our bid response, or does it simply outline what is included in Attachment 4.1 – Bid Evaluation Criteria?
- Answer 8 No. Article 3.2 describes what your Technical Bid consists of. The bid format is described in Article 3.1 sub paragraph (a) and (b).
- Question 9 Do web-based POS systems qualify to bid for the above project.
- Answer 9 No. As described Article 8.3 - Security of Annex A - Statement of Requirements, The POS Front Office Solution must work in an off-line mode that is disconnected from the CSC corporate network. This would not be possible with a Web based solution.
- Question 10 In Section 6 – POS Bundles, one of the requested components is a “Universal Power Supply” or (UPS). Do you mean “Uninterruptible Power Supply”, which is a stand-alone device that sits between the computer and the power outlet and provides battery power if there is a power outage in the building.
- Answer 10 Yes. All instances of the phrase: “Universal Power Supply” in this RFP are deleted and replaced with the phrase: “Uninterruptible Power Supply”,
- Question 11 With regards to Article 4.1 - Manage Inventory of Annex A - Statement of Requirements, Can there be any discounted inventory price for certain personnel; for example, staff discount or veteran discount etc.?
- Answer 11 No. However, as described in Article 8.4 Inventory of Annex A - Statement of Requirements, the POS Solution must support multiple prices for a single inventory item.
- Question 12 With regards to Article 4.2 - Manage Accounts of Annex A - Statement of Requirements, The POS Solution must maintain account balance on a “declining balance” basis as inventory items are issues to Inmates and CSC Staff. In a case where a group balance (total of each individual member’s balance) is debited for each food-purchasing transaction, how is each individuals balance affected? Each individual member’s account debited equally? What happens if an individual’s balance is not adequate to cover his/her share?
- Answer 12 All purchases at a Small Group Meal Preparation (SGMP) site are made on a group basis. There is no requirement to maintain individual account balances in SGMP sites. For example, if 5 inmates are part of a housing unit and each inmate is allotted \$5.00/per week, the total group account for the week is \$25.00. Any purchases made are deducted against the group account and not against an individual inmate’s account. If the group balance does not cover the purchase cost, then the transaction will not be authorized to occur.
- Question 13 We understand that each inmate accumulate his/her per diem rate to his/her account and this balance will be his/her limit to purchase. Is our understanding correct?

Answer 13 No. At Foods Services SGMP sites, all purchases will be made using a group account. This group account is the sum of the individual accounts for inmates living within the same housing unit. At Institutional Services sites, all purchases by Inmates and CSC Staff are made using an individual account. Inmates and CSC staff receive inventory on a quantity allocation basis (e.g. two shirts per year).

Question 14 How are staff accounts credited? Allowance or from staff members bank to an account?

Answer 14 CSC staff accounts are only required for Institutional Services, and are similar to inmate accounts. The accounts are allotted a particular amount of clothing items annually (e.g., 2 pr. pants, 3 shirts, etc.). The accounts are updated on an annual basis by CSC personnel. These are credit accounts; there is no cash exchanged or electronic banking transactions.

Question 15 With regards to Article 4.3 - Manage Sales of Annex A - Statement of Requirements Who prepares the 'Shopping List' and how the shopping list is entered to the POS solution? Is the list prepared by inmates or by staff?

Answer 15 Inmates prepare the shopping lists. These shopping lists are either entered into the POS Solution by CSC staff to generate pick lists, or the Shopping List is used directly for picking the inventory off the shelf.

Question 16 Is it prepared on either of the Front Office or Back Office workstation? Or is there another workstation that should be provided where the shopping list is prepared?

Answer 16 The Shopping List can be printed on either the Front Office or Back Office workstation. As per the response to Question 15, if the Shopping List is entered into the POS Solution, it is entered into the POS Front Office workstation.

Question 17 For food products priced by weight, do you want to print the sticker mentioning the total weight and price of the item to stick at the product?

Answer 17 No. Weigh scales that can print stickers when bulk products are repackaged are already available in the SGMP sites.

Question 18 Ref: Page 7 of 25: POS Front Office and Back Office – The POS Back office must also have a copy of a subset of the FSIMS inventory, and reconcile this inventory data with FSIMS as part of "End of Day" processing

Context: Our solution contains an inventory system that maintains all information relevant to the inventory including SKU, multiple pricing etc. Our inventory system can run stand-alone or it can interface with any back-end centralized system.

Will the Back office PC be having a subset of FSIMS installed and maintain by you (CSC)?

Answer 18 No. The POS Back Office Solution must interface with the centralized FSIMS inventory, which resides in an Oracle database on a Microsoft Windows server.

Question 19 Will our solution interface (reconcile and update) the local FSIMS subset that is installed at the Back office PC? Or interface with centralized FSIMS System?

Answer 19 See Answer 18.