

RETURN BIDS TO:
RETOURNER LES SOUMISSIONS À:
Bid Receiving - PWGSC / Réception des soumissions -
TPSGC
11 Laurier St. / 11, rue Laurier
Place du Portage , Phase III
Core 0A1 / Noyau 0A1
Gatineau, Québec K1A 0S5
Bid Fax: (819) 997-9776

SOLICITATION AMENDMENT

MODIFICATION DE L'INVITATION

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

This requirement contains a security requirement.

Vendor/Firm Name and Address

**Raison sociale et adresse du
fournisseur/de l'entrepreneur**

Issuing Office - Bureau de distribution

Business Management and Consulting Services Division
/ Division des services de gestion des affaires et de
consultation
11 Laurier St. / 11, rue Laurier
10C1, Place du Portage
Gatineau, Québec K1A 0S5

Title - Sujet Card Acceptance Services	
Solicitation No. - N° de l'invitation EN891-121555/B	Amendment No. - N° modif. 007
Client Reference No. - N° de référence du client 20121555	Date 2014-01-22
GETS Reference No. - N° de référence de SEAG PW-\$\$ZG-405-26587	
File No. - N° de dossier 406zg.EN891-121555	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2014-01-31	Time Zone Fuseau horaire Eastern Standard Time EST
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input checked="" type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Ingrid Harrington	Buyer Id - Id de l'acheteur 406zg
Telephone No. - N° de téléphone (819) 956-3201 ()	FAX No. - N° de FAX (819) 956-2675
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction: See Herein	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

This solicitation amendment 007 is raised to answer questions pertaining to the RFP.

Questions and Answers:

Question 73

Response 59

Data is being transmitted through a third party value added network (VAN). As such, there is no direct exchange of data between the Contractor and the RG. The Contractor exchanges data with the VAN and the RG also exchanges data with the VAN via electronic mailboxes within the VAN infrastructure. The Contractor's connection to the VAN is its own responsibility; the RG has no preference on the connection as long as it is secure.

Question: Which VAN provider is used by RG?

Response 73

The RG uses Commport as a VAN provider.

Question 74

Response 66

The Receiver General will map any transaction codes, used by the Contractor, to the codes used in the Government Banking System. **The sole restriction is that it needs to be 5 digits (See FIR01 on page 106).**

Question: It is stated in Response 66 that RG will map any transactions codes used by the Contractor, and that they need to be 5 digits. After review of FIR01 on page 106, there does not appear to be mention of a mandatory 5 digit code. Please define 6/6 as found within this field definition and kindly validate if three digit BAI transaction codes would be acceptable to RG.

FIR	FIR01	702
*	Fin Trans	4
	Code	
	M ID	6/6

FIR01 - Identifies the type of transaction. A List of codes and definitions must be provided.

Separate codes must be provided for:

- Manual over the Counter Deposits
- Bank Initiated Adjustments Associated with Manual over the Counter Deposits
- Returned Items Associated with Manual over the Counter Deposits
- Electronic Card Deposits
- Bank Initiated Adjustments Associated with Electronic Card Deposits
- Returned Credit Card Items Associated with Electronic Card Deposits

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- EDI 820/823 Initiated Deposits
 - Bank Initiated Adjustments Associated with EDI 820/823 Initiated Deposits
 - Returned Items Associated with EDI 820/823 Initiated Deposits (where permitted)
 - Transactions Associated with Transfers to the Bank of Canada
 - Large Value Transfer System (LVTS) Deposits
 - Bank Initiated Adjustments Associated with LVTS Deposits
 - Wire Transfers
 - Bank Initiated Adjustments Associated with Wire Transfers
 - Direct Deposits
 - Bank Initiated Adjustments Associated with Direct *Deposits*

Response 74

The response to Question 66 in solicitation amendment 005 is revised as follows:

The Receiver General will map any transaction codes, used by the Contractor, to the codes used in the Government Banking System. The sole restriction is that it needs to be up to 6 digits. (See FIR01 on page 106).

Correct, the FIR01 is a code that needs to be composed of up to 6 digits. As such, the proposed three digit codes in that field would be acceptable to the RG.

Question 75

In addition to the Personnel Screening outlined in Annex C, will a Contractor be required to have its employees, who have access to Personal Information, complete the Personnel Screening, Consent and Authorization Form (TBS 330-23)?

Response 75

In any resulting Contract, if the resulting Contractor is a **Canadian** contractor they will be required to complete the TBS 330-23 form. If the resulting Contractor is a **Foreign** contractor, they will not be using TBS 330-23 form but rather they will follow the personnel screening requirements outlined in detail, as described within Annex C - Security and Privacy Requirements of the RFP.

Question 76

As it relates to PCI, is the Federal Government willing to take responsibility for its non-compliance with standards, regulations and rules for privacy, data security and the safeguarding of payment information established by the PCI Security Standards or the Payment Brands? And whether the Federal Government will indemnify the bidder for any fines, fees, assessments, or expenses caused by the Federal Government's non-compliance with same?

Response 76

The Federal Government treats security very highly and has stringent mechanisms in place to safeguard information and assets including payment information. It is taking the PCI-DSS very seriously and while engaging a PCI Advisor and a QSA, is working towards full compliance.

Question 77

Beyond incorporating a provision requiring that the merchant comply with the Payment Brand Rules, is there an opportunity to negotiate or include any other terms and conditions not currently outlined in the RFP? For example, a right to terminate the Agreement on the part of the bidder with or without cause?

Response 77

Canada reserves the right to negotiate with a sole responsive Bidder, provided that the proposed terms and conditions do not conflict with any resulting contract's terms and conditions.

Question 78

Does the Federal Government consider a credit card number or debit card number without any other accompanying information to be Personal Information?

Response 78

Any credit card number and/or debit card number is considered personal information as described under Privacy Act, 3(b) and 3(c) ;

"personal information"

« renseignements personnels »

"personal information" means information about an identifiable individual that is recorded in any form including, without restricting the generality of the foregoing,

- (a) information relating to the race, national or ethnic origin, colour, religion, age or marital status of the individual,
- (b) information relating to the education or the medical, criminal or employment history of the individual or information relating to financial transactions in which the individual has been involved,
- (c) any identifying number, symbol or other particular assigned to the individual....."

Question 79

In Part 3 - Bid preparation

Bidders should include the following information in their financial bid PBS number. Is this the PBS number that should be indicated: 857812242PG0001

Response 79

Yes, that is the number that should be indicated. As stipulated in section 02 (2013-06-01) of 2003 - Standard Instructions - Goods or Services - Competitive Requirements included in Part 2 – Bidders Instructions of the RFP, suppliers are required to have a Procurement Business Number (PBN) before contract award. Suppliers may register for a PBN online at Supplier Registration Information. For non-Internet registration, suppliers may contact the InfoLine at 1-800-811-1148 to obtain the telephone number of the nearest Supplier Registration Agent.

Question 80

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ATTACHMENT 1 to PART 5

CERTIFICATIONS PRECEDENT TO CONTRACT AWARD

2 – Status and availability of Resources

For the purposes of this clause, only the following reasons will be considered as beyond the control of the Bidder: death, sickness, maternity and parental leave, retirement, resignation, dismissal for cause or termination of an agreement for default.

Question: Can termination without cause and promotion/reassignment be added to this list?

Response 80

No. Only the reasons provided in Attachment 1 to Part 5, Article 2 – Status and Availability of Resources will be considered as beyond control of the Bidder.

Question 81

Document Safeguarding Plan (DSP)

Question: Can you please let us know if the form needing to be completed as part of the Document Safeguarding Plan will be provided by Canada?

Response 81

No, we will not be providing a form for the Document Safeguarding Plan (DSP). Any resulting Contractor will be required to respond on the DSP requirements listed in detail, as described within Annex C - Security and Privacy Requirements, in their chosen format.