

**RETURN BIDS TO:**  
**RETOURNER LES SOUMISSIONS À:**  
**Bid Receiving - PWGSC / Réception des soumissions -**  
**TPSGC**  
**11 Laurier St. / 11, rue Laurier**  
**Place du Portage, Phase III**  
**Core 0A1 / Noyau 0A1**  
**Gatineau**  
**Québec**  
**K1A 0S5**  
**Bid Fax: (819) 997-9776**

## **SOLICITATION AMENDMENT MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

### **Comments - Commentaires**

**Vendor/Firm Name and Address**  
**Raison sociale et adresse du**  
**fournisseur/de l'entrepreneur**

**Issuing Office - Bureau de distribution**  
Informatics Professional Services Division / Division  
des services professionnels en informatique  
11 Laurier St., / 11, rue Laurier  
3C2, Place du Portage  
Gatineau  
Québec  
K1A 0S5

<b>Title - Sujet</b> Point of Sale (POS) system	
<b>Solicitation No. - N° de l'invitation</b> 21120-144110/A	<b>Amendment No. - N° modif.</b> 004
<b>Client Reference No. - N° de référence du client</b> csc po # 1944110	<b>Date</b> 2014-02-04
<b>GETS Reference No. - N° de référence de SEAG</b> PW-\$\$ZM-608-26722	
<b>File No. - N° de dossier</b> 608zm.21120-144110	<b>CCC No./N° CCC - FMS No./N° VME</b>
<b>Solicitation Closes - L'invitation prend fin</b> <b>at - à 02:00 PM</b> <b>on - le 2014-02-14</b>	<b>Time Zone</b> <b>Fuseau horaire</b> Eastern Standard Time EST
<b>F.O.B. - F.A.B.</b> <b>Plant-Usine:</b> <input type="checkbox"/> <b>Destination:</b> <input checked="" type="checkbox"/> <b>Other-Autre:</b> <input type="checkbox"/>	
<b>Address Enquiries to: - Adresser toutes questions à:</b> Kelly, James	<b>Buyer Id - Id de l'acheteur</b> 608zm
<b>Telephone No. - N° de téléphone</b> (819) 956-5701 ( )	<b>FAX No. - N° de FAX</b> (819) 956-1207
<b>Destination - of Goods, Services, and Construction:</b> <b>Destination - des biens, services et construction:</b>	

**Instructions: See Herein**

**Instructions: Voir aux présentes**

<b>Delivery Required - Livraison exigée</b>	<b>Delivery Offered - Livraison proposée</b>
<b>Vendor/Firm Name and Address</b> <b>Raison sociale et adresse du fournisseur/de l'entrepreneur</b>	
<b>Telephone No. - N° de téléphone</b> <b>Facsimile No. - N° de télécopieur</b>	
<b>Name and title of person authorized to sign on behalf of Vendor/Firm</b> <b>(type or print)</b> <b>Nom et titre de la personne autorisée à signer au nom du fournisseur/</b> <b>de l'entrepreneur (taper ou écrire en caractères d'imprimerie)</b>	
<b>Signature</b>	<b>Date</b>

Question 23 R19 of the RFP states: "The POS Hardware should operate within a temperature range of -20 degrees to 35 degrees Celsius". Please can you verify that this temperature range is correct.

Answer 23 At criterion R19 of Attachment 4.1 - Bid Evaluation Criteria:

Delete the phrase: "The POS Hardware should operate within a temperature range of -20 degrees to 35 degrees Celsius"

Insert the following revised phrase: "The POS Hardware should operate within a temperature range of 0° to 40° Celsius."

Question 24 When managing the non-food inventory items. Is there a selection of goods they can choose from? I understand that they receive 2 pairs of shoes a year, but are they allowed to pick which pairs they will get? Or are they assigned with a style and size?

Answer 24 No, there is no selection of goods. Inmates and CSC staff are issued or assigned standardized inventory. This standardized inventory is stocked in different sizes.

Question 25 Will CSC be needing barcode printers for items that do not come with barcode? I know that the weigh scales will need to print barcodes but will any non-weighed items need a barcode?

Answer 25 No, bar code printers are already available in the institutions with the FSIMS system. Note that there is NO requirement for the weigh scales to print barcodes.

Question 26 Will we need to include cabling and wiring of the computer set up including from the computer to the server?

Answer 26 No. CSC will be responsible for all network infrastructure. In particular, a new network drop may be required from the POS front office (i.e. the PC provided by the Contractor) to the POS back office (i.e.. an existing CSC desktop).

Question 27 Could you please explain what the Task authorization Form is? I am having trouble seeing a reference elsewhere in the RFP.

Answer 27 The Task Authorization (TA) Form is used to call-up resources. For example, when Canada requires the services of a POS Developer under the Contract, a TA will be issued describing the work to be provided by the resources in accordance with the SOR, and level of effort required etc. Please refer to Article 7.3 - Task Authorization and Annex D - Task Authorization Form of the RFP for further details.

Question 28 Could you explain the use of Table 2 in Attachment 4.2? What services are you looking to receive as POS developer and Specialist? Would this be the pricing for custom programming? Training? Etc.

Answer 28 Table 2: is the table where bidders must submit pricing (firm per diem rates) for the services of one POS Developer and one POS Specialist for each period. These services are described in Annex A - Statement of Requirements, Article 7.5 - Professional Services.

Question 29 With regards to Article 5.4 - OEM Certification, we plan to acquire all hardware through a single manufacturer that is an OEM for the PC/touch screen but which also acts as a

distributor and provides the warranty for the remaining hardware devices (scanner, printer, and weigh scale) We are an authorized re-seller for the manufacturer/distributor. Is one OEM certification sufficient to cover the whole POS bundle?

Answer 29 Canada will accept one OEM certification for the Hardware included in the POS Bundle provided the bidder includes with it's OEM certification in the bid, confirmation, acceptable to Canada, that the OEM is a licensed distributor and warranty provider of the remaining products in the POS Bundle and that the bidder is licensed to provide and maintain all these products under any contract resulting from this solicitation.

Question 30 With regards to the hardware, will a swipe (MSR) or biometrics be required?

Answer 30 No.

Question 31 Does the POS hardware need to be of a distributed nature (separate pieces) or will an integrated unit (screen and PC processor) be acceptable if it meets the minimum required specifications?

Answer 31 Canada will accept integrated hardware provided it satisfies the mandatory requirements of the bid solicitation.

Question 32 Do inmates pay taxes? If so, GST/HST by province?

Answer 32 No, not in the context of POS sales.

Question 33 Will the CSC desktop computers be shipped to the contractor for staging purposes?

Answer 33 No. Installation of the POS bundles on CSC desktops will be done by CSC once the POS Bundles are shipped by the Contractor to the CSC institutions. See Article 7.7.1.5 Deploy Phase of the SOR.

Question 34 Can a POS specialist's duties be split between two or more people? Can a POS developer's duties be split between two or more people?

Answer 34 Yes, however the bidder must propose with their bid, one resume for each category required . I.e. One POS Developer and one POS Specialist. Additional resources proposed after contract award must meet the mandatory criteria stated in M3 and M4 of the Evaluation Criteria and must be acceptable to Canada. See also Answer 28.

For additional resources, the level of effort must remain within the estimated level of effort stated in the Task Authorization. For example, if a Task Authorization is issued for 75 days of work for the services of a POS Developer, and the Contractor proposes the use of 2 POS Developers to perform the work required, then the level of effort of 75 days will be allocated between the 2 resources. I.e. The maximum number of days the Contractor will be reimbursed is the total number of days actually worked by all the resources multiplied by the single firm per diem rate stated in the Contract for the required category, not to exceed the total estimated level of effort and amount stated in the TA.

Solicitation No. - N° de l'invitation

21120-144110/A

Amd. No. - N° de la modif.

004

Buyer ID - Id de l'acheteur

608zm

Client Ref. No. - N° de réf. du client

File No. - N° du dossier

CCC No./N° CCC - FMS No/ N° VME

csc po # 1944110

608zm21120-144110

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Note: the POS Specialist resource proposed in the successful bidders bid will act as the single point of contact for all Professional Services resources and deliveries under the Contract.