

**RETURN BIDS TO:**  
**RETOURNER LES SOUMISSIONS À:**  
Bid Receiving  
PWGSC  
33 City Centre Drive  
Suite 480  
Mississauga  
Ontario  
L5B 2N5  
Bid Fax: (905) 615-2095

**SOLICITATION AMENDMENT**  
**MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address  
Raison sociale et adresse du  
fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution  
Public Works and Government Services Canada  
Ontario Region  
33 City Centre Drive  
Suite 480  
Mississauga  
Ontario  
L5B 2N5

|   |  |
|---|--|
| <b>Title - Sujet</b><br>Canada Business Ontario - Contact C   |  |
| <b>Solicitation No. - N° de l'invitation</b><br>QD003-141411/A  | <b>Amendment No. - N° modif.</b><br>002                            |
| <b>Client Reference No. - N° de référence du client</b><br>QD003-141411   | <b>Date</b><br>2014-02-12  |
| <b>GETS Reference No. - N° de référence de SEAG</b><br>PW-\$TOR-016-6490  |  |
| <b>File No. - N° de dossier</b><br>TOR-3-36182 (016)  | <b>CCC No./N° CCC - FMS No./N° VME</b>                             |
| <b>Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2014-02-19</b>  | <b>Time Zone</b><br>Fuseau horaire<br>Eastern Standard Time<br>EST |
| <b>F.O.B. - F.A.B.</b><br><b>Plant-Usine:</b> <input type="checkbox"/> <b>Destination:</b> <input checked="" type="checkbox"/> <b>Other-Autre:</b> <input type="checkbox"/> |  |
| <b>Address Enquiries to: - Adresser toutes questions à:</b><br>Yari, Helen  | <b>Buyer Id - Id de l'acheteur</b><br>tor016                       |
| <b>Telephone No. - N° de téléphone</b><br>(905) 615-2081 ( )  | <b>FAX No. - N° de FAX</b><br>(905) 615-2060                       |
| <b>Destination - of Goods, Services, and Construction:</b><br><b>Destination - des biens, services et construction:</b>   |  |

Instructions: See Herein

Instructions: Voir aux présentes

|   |  |
|---|--|
| <b>Delivery Required - Livraison exigée</b>   | <b>Delivery Offered - Livraison proposée</b> |
| <b>Vendor/Firm Name and Address</b><br><b>Raison sociale et adresse du fournisseur/de l'entrepreneur</b>  |  |
| <b>Telephone No. - N° de téléphone</b><br><b>Facsimile No. - N° de télécopieur</b>  |  |
| <b>Name and title of person authorized to sign on behalf of Vendor/Firm (type or print)</b><br><b>Nom et titre de la personne autorisée à signer au nom du fournisseur/de l'entrepreneur (taper ou écrire en caractères d'imprimerie)</b> |  |
| <b>Signature</b>  | <b>Date</b>                                  |

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This solicitation amendment 002 is issued to address Questions and Answers:

Q.1 We would like to request a two weeks extension to the closing date of the solicitation.

A.1 No.

Q.2 Will the family holiday hours be the same as normal business hours?

A.2 Yes.

Q.3 In regards to Help Desk, will we be required to source external resources for onsite troubleshooting or does CBO have a list of preferred vendors that the Help desk will have access to.

A.3 Bell and Rogers - See Questions and Answers 14 on Amendment 001.

Q.4 Will the Help Desk require equipment at Contractor's expense, or will it be provided by CBO.

A.4 Help Desk is the Contractor's responsibility.