

# SHARED SERVICES CANADA

## *DNS/DHCP/IPAM (DDI) SOLUTION*

### **REQUEST FOR PROPOSALS**

*RFP no.: 10034076/A*

## **Q&A 001**

Date: March 5, 2014

## DNS/DHCP/IPAM (DDI) SOLUTION Questions and Answers

Question #	Question	SSC Response
1	<p>In Purchase Items &amp; Services, it states a quantity of 12 of each appliance. Annex A, 2. Requirement states that SSC requires a solution that centrally manages IP Address Management.</p> <p>To fully address 1.5M IPv4 and 1.5M IPv6 addresses, our solution would only require a primary and backup pair, replicating the database between the systems, and a third system that can be used for a DR system for worst case recovery. The lab system would have an identical configuration (of 3 appliances) so the maximum number of units that would be required is 6 and ordering/delivering 12 appliances would increase our costs and not benefit SSC</p> <p>Could SSC change the requirement of Item 3 in the Purchase Items &amp; Services to state:</p> <p>IP Address Management (IPAM) Appliances, capable of addressing 3 million IP addresses, as described in Annex A.</p>	<p>Vendor must propose an appliance based solution that allows Canada the ability to manage its 3 million IP addresses and meets its failover and redundancy requirements. Canada anticipates that its IPAM solution will be located within its corporate data centre(s) – with HA redundancy articulated within this submission. Canada is looking for the vendors to bid a solution that meets our requirement but is not prescribing to them how their solution is engineered.</p>

2	In Annex A, 2. Requirement, states that SSC partners have purchased third-party DDI and DNS solutions and there may be unused appliances available for SSC use. Could you confirm that SSC requires that bidders provide new appliances and that existing products or inventory may not be used for this RFP?	Canada is expecting that bidders propose new appliances for the purpose of this procurement.
3	In the Financial section, there is the requirement for separate pricing for 12 DNS and 12 DHCP appliances. The industry-standard deployment is to run DNS and DHCP on the same appliance.  Can you confirm that these appliances will be configured to run DNS and DHCP separately or will they run both DNS and DHCP on the same appliance?	If a vendor is capable of running an integrated DNS/DHCP solution, that is an acceptable configuration. Canada prefers that the two be integrated but are not prescribing to the vendor community how this solution is engineered.
4	Can we ask if SSC plans to make the solicitation document available in word format (Attachment 4.2 – Mandatory Technical Criteria) to facilitate ease of response?	Please see Attachment 4.2 – Mandatory Technical Criteria in MSWord format on Buy and Sell, posted at the time of this Q&A document.