



SHARED SERVICES CANADA

DNS/DHCP/IPAM (DDI) SOLUTION

REQUEST FOR PROPOSALS

RFP no.: 10034076/A

RFP AMENDMENT 003



**REQUEST FOR PROPOSALS
DNS/DHCP/IPAM (DDI) SOLUTION
FOR
SHARED SERVICES CANADA (SSC)

RFP AMENDMENT 003**

This amendment is raised to make changes to the RFP document(s) posted on Buy and Sell.

- 1) Part 4 Evaluation Procedures and Basis of Selection, is deleted in its entirety and replaced with:

PART 4 EVALUATION PROCEDURES AND BASIS OF SELECTION

4.1 Evaluation Procedures

4.1.1 Bids will be assessed in accordance with the entire requirement of the bid solicitation including the evaluation criteria. There are several steps in the evaluation process, which are described below. Even though the evaluation and selection will be conducted in steps, the fact that Canada has proceeded to a later step does not mean that Canada has conclusively determined that the Bidder has successfully passed all the previous steps. Canada may conduct steps of the evaluation in parallel.

4.1.2 An evaluation team composed of representatives of Canada will evaluate the bids.

4.1.3 In addition to any other time periods established in the bid solicitation:

4.1.3.1 Requests for Clarifications: If Canada seeks clarification or verification from the Bidder about its bid, the Bidder will have 2 working days (or a longer period if specified in writing by the Contracting Authority) to provide the necessary information to Canada. Failure to meet this deadline will result in the bid being declared non-responsive.

4.1.3.2 Requests for Further Information: If Canada requires additional information in order to do any of the following pursuant to the Section entitled "Conduct of Evaluation" in 2003, Standard Instructions - Goods or Services - Competitive Requirements:

4.1.3.2.1 verify any or all information provided by the Bidder in its bid,

the Bidder must provide the information requested by Canada within 2 working days of a request by the Contracting Authority.



4.1.3.3 Extension of Time: If additional time is required by the Bidder, the Contracting Authority may grant an extension in his or her sole discretion.

4.2 Technical Evaluation - Mandatory Technical Criteria

4.2.1 Each bid will be reviewed to determine whether it meets the mandatory requirements of the bid solicitation. Any element of the bid solicitation identified with the words “must” or “mandatory” is a mandatory requirement. Bids that do not comply with each and every mandatory requirement will be declared non-responsive and be disqualified.

4.2.2 Claims in a bid that a future upgrade or release of any of product included in the bid will meet the mandatory requirements of the bid solicitation, where the upgrade or release is not available at bid closing, will not be considered.

4.2.3 The mandatory requirements are described in Attachment 4.3.

4.3 Assessment of Supply Chain Security Information

4.3.1 Canada will assess the Supply Chain Security Information of the top-ranked Bidder (identified after the financial evaluation) in accordance with the process described in this Article. The Supply Chain Security Information means the IT Product List.

4.3.2 Canada will assess whether, in its opinion, the Supply Chain Security Information creates the possibility that the Bidder’s solution could compromise or be used to compromise the security of Canada’s equipment, firmware, software, systems or information.

4.3.3 In conducting its assessment:

(a) Canada may request from the Bidder any additional information that Canada requires to conduct a complete security assessment of the Supply Chain Security Information. The Bidder will have 2 working days (or a longer period if specified in writing by the Contracting Authority) to provide the necessary information to Canada. Failure to meet this deadline will result in the bid being disqualified.

(b) Canada may use any government resources or consultants to conduct the assessment and may contact third parties to obtain further information. Canada may use any information, whether it is included in the bid or comes from another source, that Canada considers advisable to conduct a comprehensive assessment of the Supply Chain Security Information.

4.3.4 If, in Canada’s opinion, any aspect of the Supply Chain Security Information, if used in a solution, could compromise or be used to compromise the security of Canada’s equipment, firmware, software, systems or information:



- (a) Canada will notify the Bidder in writing (sent by email) and identify which aspect(s) of the Supply Chain Security Information is subject to concern(s). Any further information that Canada might be able to provide to the Bidder regarding its concerns will be determined based on the nature of the concerns. In some situations, for reasons of national security, it may not be possible for Canada to provide further information to the Bidder; therefore, in some circumstances, the Bidder will not know the underlying reasons for Canada's concerns with respect to the Bidder's Supply Chain Security Information.
- (b) The notice will provide the Bidder with one opportunity to submit revised Supply Chain Security Information within the 10 calendar days' following the day on which Canada's written notification is sent to the Bidder (or a longer period specified in writing by the Contracting Authority). No changes to the Attachment 4.3 and the Financial Bid are permitted, this is a mandatory requirement.
- (c) If the Bidder submits revised Supply Chain Security Information within the allotted time, Canada will perform a second assessment. If Canada determines that any aspect of the Bidder's revised Supply Chain Security Information could compromise or be used to compromise the security of Canada's equipment, firmware, software, systems or information, no further opportunities to revise the Supply Chain Security Information will be provided and the bid will be disqualified. If the bid is disqualified, Canada will assess the Supply Chain Security Information of the next top-ranked Bidder.

4.3.5 The Bidder acknowledges that the nature of information technology is such that new vulnerabilities, including security vulnerabilities, are constantly being identified. Therefore the same or similar Supply Chain Security Information may not be assessed in the same way for future requirements.

During the performance of a subsequent contract, if Canada has concerns regarding certain products, originally included in the Supply Chain Security Information, the terms and conditions of that contract will govern the process for addressing those concerns.

4.4 Financial Evaluation

The financial evaluation will be conducted by calculating the Total Bid Price using the Pricing Tables completed by the bidders.

4.4.1 Formulae in Pricing Tables

If the pricing tables provided to bidders include any formulae, Canada may re-input the prices provided by bidders into a fresh table, if Canada believes that the formulae may no longer be functioning properly in the version submitted by a bidder.



4.4.2 Substantiation of Professional Services Rates

In Canada's experience, bidders will from time to time propose rates at the time of bidding for one or more categories of resources that they later refuse to honour, on the basis that these rates do not allow them to recover their own costs and/or make a profit. When evaluating the rates bid for professional services, Canada may, but will have no obligation to, require price support in accordance with this Article. If Canada requests price support, it will be requested from all otherwise responsive bidders who have proposed a rate that is at least 20% lower than the median rate bid by all responsive bidders for the relevant resource category or categories. If Canada requests price support, the following information is required:

4.4.2.1 an invoice (referencing a contract serial number or other unique contract identifier) that shows that the Bidder has provided and invoiced a customer (with whom the Bidder deals at arm's length) for services performed for that customer similar to the services that would be provided in the relevant resource category, where those services were provided for at least three months within the twelve months before the bid solicitation closing date, and the fees charged were equal to or less than the rate offered to Canada;

4.4.2.2 in relation to the invoice in (i), evidence from the bidder's customer that the services identified in the invoice include at least 50% of the tasks listed in the Statement of Work for the category of resource being assessed for an unreasonably low rate. This evidence must consist of either a copy of the contract (which must describe the services to be provided and demonstrate that at least 50% of the tasks to be performed are the same as those to be performed under the Statement of Work in this bid solicitation) or the customer's signed certification that the services subject to the charges in the invoice included at least 50% of the same tasks to be performed under the Statement of Work in this bid solicitation);

4.4.2.3 in respect of each contract for which an invoice is submitted as substantiation, a résumé for the resource that provided the services under that contract that demonstrates that, in relation to the resource category for which the rates are being substantiated, the resource would meet the mandatory requirements and achieve any required pass mark for any rated criteria; and

4.4.2.4 the name, telephone number and, if available, email address of a contact person at the customer who received each invoice submitted under (i), so that Canada may verify any information provided by the Bidder.

4.4.2.5 Once Canada requests substantiation of the rates bid for any resource category, it is the sole responsibility of the Bidder to submit information (as described above and as otherwise may be requested by Canada, including information that would allow Canada to verify information with the resource proposed) that will allow Canada to



determine whether it can rely, with confidence, on the Bidder's ability to provide the required services at the rates bid. If Canada determines that the information provided by the Bidder does not adequately substantiate the unreasonably low rates, the bid will be declared non-responsive.

4.5 Basis of Selection

- 4.5.1 A bid must comply with the requirements of the bid solicitation and meet all mandatory evaluation criteria to be declared responsive. The responsive bid with the lowest evaluated Total Bid Price will be recommended for award of a contract.
- 4.5.2 Bidders should note that all contract awards are subject to Canada's internal approvals process, which includes a requirement to approve funding in the amount of any proposed contract. Despite the fact that the Bidder may have been recommended for contract award, a contract will only be awarded if internal approval is granted according to Canada's internal policies. If approval is not granted, no contract will be awarded.

All Other Terms and Conditions Remain Unchanged

Government of Canada
DNS/DHCP/IPAM (DDI) Solution
for
Shared Services Canada

Attachment 4.3: IT PRODUCTS LIST amd001

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DNS/DHCP/IPAM (DDI) Solution

1. Instructions

- 1.1 Bidders must provide a complete list of all the hardware and software, hereafter referred to as "Product", that will be used in the DDI solution by completing the table on the last page of this attachment.
- 1.2 Bidders should indicate the Bidder's name, the page number and the total number of pages of the list on each page.
- 1.3 Bidders must insert a separate table row for each Product.
 - 1.3.1 Bidders must adhere to the following guidelines to fill in the columns of the table for each Product:
 - a) Device Type
 - i) A common device type generally recognized by Industry such as: appliance, server, etc.
 - b) Product
 - i) The name brand of the device manufactured or software published by a company.
 - c) Product Model
 - i) Product model as advertised by the Product Manufacturer.
 - ii) Version of the product as established by the Product Manufacturer.
 - iii) Firmware version as indicated by the Product Manufacturer.
 - d) Description
 - i) General description of the Product as advertised by the Product Manufacturer and intended usage or role in DDI.
 - e) Product Manufacturer, Software Publisher and Original Equipment Manufacturer of embedded components
 - i) Product Manufacturer: assembles component parts to manufacture a Product.
 - ii) Software Publisher: the owner of the copyright of the software, who has the right to license (and authorize others to license/sub-license) its software products.
 - iii) Original Equipment Manufacturer (OEM): manufactures components that are embedded by the Product Manufacturer in the Product.
 - iii) Bidders must provide the name of the Product Manufacturer of the Product and a complete list of all the components, whether used or not, along with their Original Equipment Manufacturer name.
 - f) Country of Origin
 - i) Indicate in what country is the headquarters of the Product Manufacturer.
 - ii) Provide a list of the countries where the Product Manufacturer develops and produces any portion of the product including software and hardware. Bidders must clearly indicate what activities are taking place in each country.
 - g) Country of Original Equipment Manufacturer
 - i) For each embedded component identified for the Product in column (f), the respondent must indicate in what country is the headquarters of the OEM and must provide a list of the countries where the OEM develops and produces any portion of the component including software and hardware. Bidders must clearly indicate what activities are taking place in each country.
 - h) Open Source Code
 - i) Identify any open source components that are in the Product, whether enabled or not.
 - ii) If there are no open source components, enter NO.
 - i) Third Party Components
 - i) Identify any other applications, features or components that are in the Product whether enabled or not.
 - ii) If there are no third party components, enter NO.
 - j) Common Criteria
 - i) The Common Criteria Certifying Country and Certification Number for all boundary protection devices.
 - k) Cryptographic Module(s)
 - i) The name, version number and FIPS 140-2 validation certificate number of the crypto module(s) for any Products that perform cryptographic functions.
- 1.4 See the example in the "Example" Tab.

Attachment 4.3: IT PRODUCTS LIST amd001

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Bidder's Legal Name: Our Company Inc

Device Type (a)	Product (b)	Product Model and Firmware Version Number (c)	Description (d)	Product Manufacturer, Software Publisher and Original Equipment Manufacturer of embedded components (e)	Country of Origin (f)	Country of Original Equipment Manufacturer (g)	Open Source Code (h)	Third Party Components (i)	Common Criteria (j)	Cryptographic Module(s) (k)
Server	Advance Firewall ACME	Product Model X.X Firmware version Y.Y.Y	Product is an ITM type device that offers Firewall and IDS.	Company X with embedded OEM component Y	Company X HQ is located in the United States	component Y is manufactured in Country Z	The following components are open source: X, Y and Z.	The following components are third party components A, B and C	Certifying Country: United States / Certification No: 12345	Name: Sealth Module / Version: 2.4 / FIPS 140-2 validation certificate no: 98765
EXAMPLE										

Attachment 4.3: IT PRODUCTS LIST amd001

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Respondent's Legal Name:

Device Type (a)	Product (b)	Product Model and Firmware Version Number (c)	Description (d)	Product Manufacturer, Software Publisher and Original Equipment Manufacturer of embedded components (e)	Country of Origin (f)	Country of Original Equipment Manufacturer (g)	Open Source Code (h)	Third Party Components (i)	Common Criteria (j)	Cryptographic Module(s) (k)