



Question and Answer and Amendment #1 to RFP 1000313649 Web page Creation and Maintenance Software

Question and Answer #1:

Q1

Reference: Mandatory Requirement E66-M

The software must run in SSC/CRA's computing infrastructure as defined in Appendix 2.

Treasury Board Secretariat has provided guidance to the Canadian Federal Government based on a Cloud First Directive. Departments are asked to seriously consider cloud based solutions for new or renewed applications in order to allow applications to be deployed more quickly and to leverage the expertise and capacity available through commercial, public cloud offerings.

The requirements in this RFP could be satisfied by a commercial public cloud service, however, there is language in this RFP and requirements that are not compatible to a vendor providing a subscription based model. A subscription service would not require the CRA to purchase new hardware or to expand your existing technology footprint and is a legitimate option for the GC in order to leverage cost-effective solutions. Many of the requirements listed (e.g. E66-M) are not applicable to a service. Will CRA please consider amending the RFP to allow for a commercial, public cloud service that adheres to your currently listed security requirements to be considered as an option for the Government of Canada to consider?

A1

The requirement remains unchanged. CRA's current infrastructure is defined in Appendix 2. It is a mandatory requirement that the software meet these technical requirements.

The CRA will be aligning with the Government of Canada's strategy, however, are not positioned to adopt any public cloud service offering at this time.



Amendment #1

THE SOLICITATION IS HEREBY AMENDED AS FOLLOWS:

Delete article 7.4 *Options* of the Model Contract in its entirety and insert:

7.4 OPTIONS

The Contractor hereby grants to Canada Revenue Agency irrevocable options as set out below and in Annex B Pricing and Basis of Payment.

- a) CRA is granted the irrevocable option to extend the period of the contract by up to seven (7) additional one (1) year periods. Each option period shall be under the same terms and conditions set out herein.
- b) CRA is granted the irrevocable option to purchase additional software licenses, including a one (1) year warranty and maintenance and support.
- c) CRA is granted the irrevocable option to extend the maintenance and support services on the firm and optional software licenses to be coterminous with the contract maintenance and support for the initial licenses purchased.

The Contracting Authority may exercise an option at any time before the expiry of the Contract by sending a written notice to the Contractor. The option may only be exercised by the Contracting Authority, and will be evidenced for administrative purposes only, through a contract amendment.

ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED.