

1. How many software licenses does CMHC foresee needing over the course of the 3 years after contract award?

**Response:**

Initially CMHC will need between 17 and 22 licences (users) at implementation, with the expectation that more licences may be purchased over the term of the contract. However at this point CMHC can not commit any solid numbers.

Proponents are asked to fill in the costing table based on Requirements 3.5.8.9 (licensing structure) and 3.5.8.10 (accommodate 50 users, with 25 requiring full modelling capabilities, 10 requiring read only access to results, 10 requiring technical capabilities to support the software on a server. (the software is not core to their normal functions), and 5 business administrators to configure and security access capabilities.)

2. How many independent users of the software will there be? Will this change over the course of the 3 years?

**Response:**

There is a probability additional licences may be purchased however CMHC can not commit at the contracting phase. One of the determining factors will be the number of models that will have to be built and implemented. CMHC will reach a 'steady state' which will mean no further licences will be needed.

3. The RFP specifies in section 3.5.7.1 that the software solution must be compatible with CMHC's current infrastructure (i.e. Windows 7 standard office desktop or laptop computers). If the software requires or is enhanced by a specialized piece of peripheral hardware (that can be plugged into a USB port; not a desktop or server) that is included in the purchase of the software, is that still compliant with the requirements?

**Response:**

No, this requirement is not compliant with our architecture. CMHC security policy precludes use of an external device connected to a USB port on any CMHC hardware.

4. Re: Section 1 General Information, 1.2 Introduction and Scope, Section 7 Appendices, 7.5 Financial Cost Sheet Table (M)

1.2 states, "The value of this product and service is expected to range from \$3,500,000 to \$3,900,000 CDN, including all applicable taxes."

Please confirm that Costs provided by Bidders in the cost sheets are to be exclusive of GST, HST, PST, as applicable, and travel and living expenses.

**Response:**

Proponents are asked to fill in the cost table exclusive of any taxes. CMHC expects that **all** costs (including but not limited to any travel and living expenses) will be included in the costing table in the lines titled "Other" under the Project Stage or under the Other Costs section.

Any costs introduced after the award of the contract which were not disclosed in a Proponent's response and therefore not accounted for in the contract will not be paid by CMHC.