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Gatineau
Québec
K1A 0S5
Bid Fax: (819) 997-9776

SOLICITATION AMENDMENT
MODIFICATION DE L'INVITATION

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address
Raison sociale et adresse du
fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution
Informatics Professional Services Division / Division
des services professionnels en informatique
11 Laurier St., / 11, rue Laurier
3C2, Place du Portage
Gatineau
Québec
K1A 0S5

Title - Sujet TBIPS-DRMIS SUPPORT TEAM	
Solicitation No. - N° de l'invitation W8486-140158/A	Amendment No. - N° modif. 003
Client Reference No. - N° de référence du client W8486-140158	Date 2014-06-05
GETS Reference No. - N° de référence de SEAG PW-\$\$ZM-612-27636	
File No. - N° de dossier 612zm.W8486-140158	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2014-06-17	
Time Zone Fuseau horaire Eastern Daylight Saving Time EDT	
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Dooley, Ian	Buyer Id - Id de l'acheteur 612zm
Telephone No. - N° de téléphone (819) 956-1357 ()	FAX No. - N° de FAX (819) 956-1156
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

Solicitation No. - N° de l'invitation

W8486-140158/A

Amd. No. - N° de la modif.

003

Buyer ID - Id de l'acheteur

612zm

Client Ref. No. - N° de réf. du client

W8486-140158

File No. - N° du dossier

612zmW8486-140158

CCC No./N° CCC - FMS No/ N° VME

Solicitation Amendment 003

This Solicitation Amendment is raised in order to answer the following questions:

Q27

Ref RFP 3.2 (vi) – Customer Reference Contact Information: As the RFP is written, we interpret this clause to apply to resource project experience (since there are no corporate reference projects), some of which could go back over 10 years. Given that DND and other reference personnel rotate frequently, retire, or are no longer performing the duties of the position any more, it will be extremely difficult to locate some of these contacts. Would Canada add a sentence to 3.2 (vi) as follows: “For resource references, customer reference contact information is only required where the experience was completed within the last 5 years prior to bid closing or is ongoing as of the date of bid closing.”

R27

The bidders are not required to provide client reference names and contact information for their proposed resources within their bids, but must do so if requested by Canada.

Q28

In mandatory requirement M3, Help Desk Coordinator the requirement states “The proposed resource must demonstrate a minimum of 24 months combined experience in working with the following SAP Modules: PM, MM, WFM, DFPS. Will the crown please confirm that any combination of the 4 listed modules that add to greater than 24 months experience will satisfy this requirement?”

Note: This is an important clarification as DFPS is only used within DND and therefore would preclude all except incumbent resources from being qualified. This has the potential to be highly restrictive for the client at TA issuance.

A28

Yes, any combination of the 4 listed modules greater than 24 months is acceptable.

Q29

Sections 4.1-M2, 4.2-M1, 4.3-M1, 4.4-M1, 4.5-M1, 4.6-M1, 4.7-M1, 4.8-M1, 4.9-M1, 4.10-M1, 4.11-M1, 4.12-M1, 4.13-M1 and 4.14-M1 request experience performing tasks that are linked directly to systems associated specifically within the DND / DRIMIS environment. Please confirm that proposed resources can demonstrate experience with similar tasks that are not linked specifically to the DRIMIS environment.

A29

As per the referenced criteria in Attachment 4.1, it is stated that Bidders may demonstrate experience in the specific tasks identified in the SOW, and/or by demonstrating experience that falls within the responsibilities of the applicable TBIPS category.

Q30

For 4.3 m3 when the client states combined experience in working with the following SAP modules does this mean combined experience of any number of the listed module?

A30

Yes, combined.

Q31

For 4.9 m4 when the client states combined experience in working with the following SAP modules does this mean combined experience of any number of the listed module?

A31

Yes, combined.

Q32

For 4.10 m4 when the client states combined experience in working with the following SAP modules does this mean combined experience of any number of the listed module?

A32

Yes, combined.

Q33

For 4.11 m4 when the client states combined experience in working with the following SAP modules does this mean combined experience of any number of the listed module?

A33

Yes, combined.

Q34

For 4.12 m3 when the client states combined experience in working with the following SAP modules does this mean combined experience of any number of the listed module?

A34

Yes, combined.

Q35

For 4.14 m3 when the client states combined experience in working with the following SAP modules does this mean combined experience of any number of the listed module?

A35

Yes, combined.

Q36

On page 15 of the document, it is indicated that “only a certain number of resources per resource category will be evaluated as part of this bid solicitation as identified in Annex A.” In that annex, i.e. on page 42 under column 2: Resource Requirements, the core level of effort (17 resources) and the supplemental level of effort (6 resources) are listed, for a total of 23 resources. In Attachment 4.1 - Bid Evaluation Criteria, page 63 of the document, there are 14 resource grids.

A36

Bidders must propose one resource for each category and level, which is 14 resources in total, in their bid.

Q37

Each of the categories has a requirement that asks to demonstrate experience working on tasks in the Statement of Work and/or experience that falls within the responsibilities of the TBIPS SA.

a) Please confirm that that this requirement can be met either by demonstrating experience against the Statement of Work or TBIPS?

b) If we demonstrate experience working on tasks in the Statement of Work, please confirm that we need to demonstrate experience against all the tasks listed in the requirement in order to be compliant (example: M2 for the application/software architect L3, the SOW tasks are paragraphs f, and i-m - so we would need to demonstrate experience for all of these tasks)?

c) If we demonstrate experience that falls within the responsibilities of the TBIPS SA, please confirm that if we demonstrate experience against a minimum 50% of the TBIPS SA tasks that we would be compliant?

A37 a)

Resource must meet the minimum requirement of the category as per the TBIPS SA. Demonstrated experience can be a combination of both the SOW and the TBIPS SA responsibilities.

A37 b)

Yes, when the evaluation criterion asks for experience in completing specific tasks such as M2 referenced above, the resource must demonstrate experience in each task.

A37 c)

No, if specific experience is requested, the bidder must demonstrate that specific experience.

Q38

M1 for Database Analyst (Senior and Intermediate) states that the bidder can demonstrate work experience that falls within the responsibilities of a Database Analyst as outlined in the TBIPS SA. The TBIPS SA does not have a category for Database Analyst. Please confirm if the correct category is I.3. Database Analyst / IM Administrator.

A38

Yes, I.3 Database Analyst/IM Administrator.

Q39

Regarding section 3.2 (iii) Substantiation of Technical Compliance: Please confirm that cross referencing to project numbers in a resources resume will be an acceptable alternative to paragraph numbers.

A39

As long as the references are clear then this is acceptable.

Q40

Could the Crown please provide an approximate date for contract award and TA issuance in order to allow bidding firms to certify resource availability?

A40

Contract award is anticipated in late August / early September. Task Authorizations requesting the Core Team will occur very shortly after contract award.

Q41

Please confirm it is acceptable for a consultant to be proposed by more than one bidding firm

A41

Yes, so long as the appropriate certification is provided.

Q42

Section 3.2 (ii) Security Clearance states Bidders are requested to submit the following security information for each of the proposed resources with their bids on or before the bid closing date. Part B of the SRCL document indicates reliability status, confidential and secret clearance is required. What level of security is required by the resources being proposed?

A42

Secret

Q43

On page 15 of 98 it states that "only a certain number of resources per resource category will be evaluated as part of this bid solicitation as identified in Annex A". In Annex A on page 42 of 98 under table 2:

Resource Requirements it lists the Core Level of Effort (17 resources) and the Supplemental Level of Effort (6 resources). In Attachment 4.1 - Bid Evaluation Criteria on page 63 of 98 there are 14 resource grids.

Can you please clarify if we are to submit 14 resources (1 per grid), 17 resources (as listed in the Core Level of effort) or 23 resources (as listed in the core level of effort and the supplemental level of effort combined)?

A43

Bidders must proposed one resource for each category and level (i.e. 14 resources / 1 per grid).

Q44

We understand that the requirements to provide resource client reference information apply to the proposal evaluation stage only, and only if specifically requested by Canada, as indicated in the RFP. Please confirm that bidders are not required to provide client reference names and contact information for their proposed resources within their proposals.

A44

The bidders are not required to provide client reference names and contact information for their proposed resources within their bids, but must do so if requested by Canada.

Q45

For the 4.9 Database Modeller : Level 3, Senior
M2 states: The proposed resource must demonstrate a minimum of 60 months experience as a Database Modeller (working in for example: PlannEx or EDR) in supporting the implementation of an ERP application for an environment of 1000+ users

Does this mean that the resource can have experience with any legacy system?

A45

PlannEx and EDR are examples given to guide responses. So long as the legacy systems are similar, they will be accepted (as long as the reference project meets the other requirements).

ALL OTHER TERMS AND CONDITIONS OF THE SOLICITATION REMAIN THE SAME.