

**Various Level 3 Resources For Cyber and IT Security**

**REQUEST FOR PROPSAL**

**AMENDMENT NO. 1**

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This RFP amendment No. 1 is raised to;

- 1- Provide the cover page of the RFP;
- 2- Provide Word versions of the RFP documents;
- 3- Amend Appendix A to Annex A to provide the rated requirements for the IT Security Specialist; and
- 4- Publish Canada's responses to Industry questions received during the question period.

1. **The RFP cover page is included in this RFP amendment.**
2. **The Word versions of the RFP have been posted as Attachments on buy&sell.gc.ca.**
3. **At Appendix A to Annex A ‘Mandatory and Rated Requirements for the Task Solicitation Process’, Article 3 ‘Point-Rated Requirements’ REVISE as follows:**

**INSERT:** the following new section,

3.1.6 IT Security Specialist Level III

Criteria	Point-Rated Criteria	Max Points	Evaluation Criteria
R.1	<p>The proposed resource will receive points for each of the following certifications, to a maximum of 20 points:</p> <ul style="list-style-type: none"> <li>• Certified Information Privacy Professional/Information Technology (CIPP/IT)</li> <li>• Certified Information Privacy Professional/Canada (CIPP/C)</li> <li>• Other recognized privacy certification.</li> </ul> <p><i>Proof of certification must be provided.</i></p>	<b>20</b>	<ul style="list-style-type: none"> <li>• 10 points for Certified Information Systems Security Professional (CISSP)</li> <li>• 5 points for each certification provided</li> </ul>
R.2	<p>Must clearly demonstrate recent (within last 5 years) minimum of 4 consecutive months experience per project in the last 4 years direct experience in the assessment of evidence and writing of formal privacy reports</p> <p><i>To meet this rated requirement, the demonstrated experience must include acquired experience focused on IT Security service delivery that needs to meet Communication Security Establishment</i></p>	<b>20</b>	<p>Up to a maximum of 5 projects totaling no more than 20 points:</p> <p>4 points per project for Canadian federal government experience;</p> <p>3 points per project for Canadian Territorial , provincial or municipal government experience; and</p>

	<i>Canada directives and guideline publications.</i>		2 points per project for private sector experience.
R.3	<p>Must clearly demonstrate the proposed resource recently (within last 5 years) has a minimum of 6 months project experience direct working knowledge of the GC standards, policies and guidelines and the principles of privacy by design.</p> <p><i>To meet this rated requirement, the demonstrated experience must include acquired experience focused on IT Security service delivery that needs to meet Communication Security Establishment Canada directives and guideline publications.</i></p>	<b>20</b>	<p>1 point for each project where policies, standards or guidelines were used. Please provide a detailed list and how the policy was used.</p> <p><b>10 additional points</b> for demonstrating a working understanding privacy by design principle.</p>
R.4	<p>Must clearly demonstrate the proposed resource has experience understanding and applying GC IT privacy policies</p>	<b>10</b>	<p>Points will be awarded for experience demonstrated in the following manner:</p> <p>120 to 132 months = 2 points &gt;132 to 144 months = 4 points &gt;144 to 156 months = 6 points &gt;156 to 168 months = 8 points &gt;168 months = 10 points</p>

**4. Publish Canada's responses to Industry questions received during the question period.**

<b>Question</b>	<b>Answer</b>
<p><b>#1-</b> With respect to the subject solicitation, is there now or has there been within the past 12 months an incumbent company providing these or similar services to Shared Services Canada? If so, please advise who the incumbent company is and the value and duration of the contract.</p>	<p>Over the past 12 months CITS has utilized a number of TBIPS vehicles in order to secure similar resources under individual task authorizations, namely vehicles ETS (Engineering and Technical Services) and BATS(Business and Technology Professional Services)</p> <p>The incumbent companies include CGI for the ETS vehicle ending October 31 2014.</p> <p>For BATS vehicle incumbent companies include Eagle, TEK Systems and Maplesoft. Each vendors has at times provided various resources for initial contracts durations of 6 months with possible optional extensions.</p> <p>It is estimated that roughly \$7.5M have been spent on CITS professional services through these vehicles.</p>
<p><b>#2-</b> With regard to the above mentioned Solicitation, would it be possible to have the 1st</p>	<p>The requested documents are included in this RFP amendment.</p>

<p>page of the RFP sent as it appears to be missing from the RFP.</p> <p>Could we also request a word version of the document?</p>	
<p><b>#3-</b> In the interest of allowing more competitive responses from smaller suppliers, and still acting as the Lead Member would the Crown allow us to combine corporate capabilities with other companies that want to partner with us so that together we can meet the corporate requirements.</p>	<p>SSC will not recognize corporate experience claimed through other types of partnerships. For the purposes of this RFP, only Join Ventures registered as a formalized TBIPS Tier 2 entity prior to solicitation posting will be recognized.</p>
<p><b>#4-</b> With regard to the IT Privacy Specialist Level III category, while there are mandatory requirements (3.1.6) there does not appear to be a Rated Requirements grid. Could the Crown please confirm if there are no Rated Requirements associated with this category?</p>	<p>This grid is provided in this RFP amendment.</p>
<p><b>#5-</b> Due to the size and complexity of the required response, we respectfully request an extension of two weeks, to move the bid closing to October 1, 2014.</p>	<p>No. Canada will not grant this extension request.</p>
<p><b>#6-</b> Given the magnitude of this RFP (i.e the number of resources required as well as the number of locations/depts that will be using the resulting contract), we acknowledge that only TBIPS SA Holders for Tier 2 are invited to compete. However, we also note that the corporate requirements are extremely difficult to meet for any 1 company and that this could therefore seriously restrict the playing field to only 1 or 2 very large companies. There are some strong midsize companies in the NCR who are Tier 2 SA Holders and have depth of availability and quality in a few of the required resource categories but not all, while other strong midsize companies in the NCR who are Tier 2 SA Holders have depth of availability and quality in other categories. In order to allow better competition on this RFP (which is both healthy and necessary) and a better pool of available quality resources for SSC, please confirm that 2 or more Tier 2 SA Holders can submit a response as a JV provided 1 of the JV members is identified as the lead member of the JV.</p>	<p>Current, formalized TBIPS Tier 2 joint venture entities are permitted to bid. SSC will not recognize corporate experience claimed through other types of partnerships.</p>
<p><b>#7-</b> We have the following question with regards to Mandatory Requirement M1 and R1 at page 72 and 74 of 83.</p> <p>For M1 and R1: Bidders must demonstrate a number of minimum billable days for each of the</p>	<p>For the purposes of this RFP, SSC will accept CPSA as one contract in order to substantiate M1 and R1, provided that at least \$5M was billed within the last 5 years as per the requirement. SSC will not accept CPSA as one contract to substantiate</p>

categories listed using only 5 contracts awarded within the past 5 years, and each contract referenced must have a billed value in excess of \$1M. The number of billable days required for each category is very high given that only \$1M+ contracts can be used to demonstrate this experience. In particular, VA and PIA assignments are typically very short and are often procured via small contracts of \$25,000 or less under the CPSA, in order to expedite the engagement of time-sensitive work. As a result, a company recognized for their expertise in doing VA or PIA work will not be able to use these contracts to claim experience under these categories.

Please consider that Security Specialist services have been typically procured using the Cyber Protection Supply Arrangement (CPSA) up until this year. Bidders that have been qualified under the CPSA have demonstrated expertise and considerable experience as they have been providing on-going services to many clients in many categories of IT Security and have built a very strong practice in the field. Contracts under CPSA have often been small especially in categories such as VA and PIA.

**We suggest that the CPSA, being a vehicle that is highly specialized specifically for security specialists, be considered as “1 contract” for the purpose of this RFP as long as over \$5M was billed during the course of the last 5 year.**

This will enable vendors that have considerable experience providing on-going services under the CPSA in the categories of this RFP, to meet M1 and score well on R1. NOTE that the CPSA was accepted as “1 contract” by PWGSC for other RFP requirements including a similar size RFP issued by PWGSC for professional services to ITSB.

**Please confirm that using the CPSA as 1 of the required contracts for M1 and R1 with the condition detailed in our suggestion above, is acceptable?**

R2.

ALL OTHER TERMS AND CONDITIONS OF THIS INVITATION TO QUALIFY  
REMAIN UNCHANGED.

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Following is a summary of Amendments issued to date to this Request for Proposal (RFP)

<b>Document Tracking</b>	<b>Date</b>	<b>Description</b>
Amendment No. 001	August 26, 2014	Administrative changes and published responses to questions