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- TPSGC
11 Laurier St. / 11, rue Laurier
Place du Portage, Phase III
Core 0A1 / Noyau 0A1
Gatineau, Québec K1A 0S5
Bid Fax: (819) 997-9776

SOLICITATION AMENDMENT MODIFICATION DE L'INVITATION

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address
Raison sociale et adresse du
fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution
Acquisition Branch, STAMS, ITSPD / Direction
générale des acquisitions, SGAST, DASIT
Computer Hardware Division
Div. de l'équipement informatique
Place du Portage, Phase III, 4C2
11 Laurier Street/11, rue Laurier
Gatineau
Québec
K1A 0S5

Title - Sujet Cable Television Signal Services	
Solicitation No. - N° de l'invitation 21401-140003/A	Amendment No. - N° modif. 003
Client Reference No. - N° de référence du client 21401-14-20-1945215	Date 2014-09-03
GETS Reference No. - N° de référence de SEAG PW-\$\$EJ-598-27853	
File No. - N° de dossier 598ej.21401-140003	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2014-09-08	Time Zone Fuseau horaire Eastern Daylight Saving Time EDT
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input checked="" type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: St-Onge, Josée	Buyer Id - Id de l'acheteur 598ej
Telephone No. - N° de téléphone (819) 956-1193 ()	FAX No. - N° de FAX (819) 956-1156
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction: See attached solicitation	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

Solicitation amendment 003

This solicitation amendment is raised to:

1. Provide answers to Bidders questions in relation to the referenced Request for Proposal.
2. Amend the Statement of Work as detailed in Appendix A below.

Questions and Answers

Question 1 :

2.6.4 All channels to be CATV standard to a maximum of 450 MHz. The number of channels shown cannot be carried with a limitation of 450 MHz.

Answer #1:

Canada is now requesting 546 MHz.

At Annex A - Statement of Work, section 2.6.4 is amended as follows:

DELETE 2.6.4 All channels must be on CATV standard bands with a maximum frequency of 450 Mhz.

INSERT 2.6.4 All channels must be on CATV standard bands with a maximum frequency of 546 Mhz.

Question 2 :

2.6.6 Temporary/permanent removal of channels within 48 hours of notice could be difficult depending on when notice is given due to security procedures at the prison. Also, are Bath and Milhaven being treated as one unit. There have been a couple of times when one institution wanted a channel removed while the other wished to keep the channel.

Answer #2:

Bath and Millhaven remain two separately run institutions but we expect they will continue to use the same channel line up to maintain the lowest possible costs per outlet. Any delays on the part of CSC and beyond the control of the Contractor will be taken into account. It is recognized that weekends could prevent some delays for the Contractor, so every effort will be made to have this done sometime between Monday and Friday, if ever requested.

Question 3 :

2.7 Reference is made to FCC standards which do not apply to Canadian broadcasting. Do they mean CRTC and Industry Canada regulations and standards?

Answer #3:

A system deployed in Canada would be under the CRTC and IC standards, which are based on the FCC standards because of our proximity.

Question 4 :

2.8 Sexually explicit content is to be blocked. We currently don't have the capacity to block channels at a specific time or a specific program on a software basis.

Answer #4:

TMN – Movie Excess is the only channel that Canada does not want to allow at this time due to its sexual content during the late night hours. This movie channel must be permanently removed from viewing at all times.

Question 5 :

2.8.1 Sexually explicit channels are prohibited. What is the definition of sexually explicit? HBO and the other premium channels selected have Full frontal nudity and simulated sex as regular programming after 9 pm.

Answer #5:

Again, TMN – Movie Excess is the only channel presenting such concerns. HBO or any other channels within the movie network are not in question at this time. Nudity is not an issue or the appearance of simulated sexual activity. Movie Excess is known to show explicit sexual activity in full view during the late night time hours.

Question 6 :

2.10 There are large differences between the channel line up in Kingston and what is carried in the prison. Is the local channel guide on channel 23 close enough? There is no way for XXXX to set-up a custom channel guide for a custom line-up without Digital Boxes (2-way communication) located in the individual suites.

Answer #6:

Using channel 23 for the local channel guide should normally be fine. There is the possibility of using a generic program guide from the Contractor as opposed to one customized for each site.

Question 7:

2.14.1 Arrival of tech on site within 4 hours. After 4 PM and on weekends we usually do not have access to the equipment. It all depends on workload for the guards. 8 AM to 4 PM weekdays we can usually set up a time with Social Programming for access and escort to the rack. In the past access has been restricted to 8 am-4 pm weekdays.

Answer #7:

The Contractor will be allowed entry upon arrival especially when called by the institution in advance for them to expect you. Any regular equipment maintenance should not be scheduled by the Contractor during the weekend or evening hours as this is likely to result in delays or being unable to access the institution due to an unexpected arrival.

Question 8:

Is there an opportunity for site visits at the various locations?

Answer #8:

There is nothing scheduled at this time but such arrangements can be made later with the successful bidder prior to the start of the Contract.

Question #9:

Currently the deadline for submissions is August 22nd which is a fairly tight turn around for such a large response is there an opportunity for an extension to the deadline?

Answer #9:

As per solicitation amendment 002, Canada has extended the closing date for the above Request for Proposal to September 8th, 2014 at 2:00 p.m. Please refer to Solicitation amendment 002.

Question #10:

Could you please provide examples of what would be acceptable as substantiating materials for Form 2: Substantiation of Technical Compliance Form. Would Specification sheets for equipment used be considered a supporting material?

Answer #10:

Bidders must demonstrate in their substantiation of technical compliance how they meet the mandatory requirements and where in their bid it is supported (i.e. specifications sheets, brochures, etc.)

Appendix A

At Annex A - Statement of Work is amended as follows:

DELETE

Annex A - Statement of Work

INSERT

Annex A - Statement of Work (Revised September 3, 2014)

Solicitation No. - N° de l'invitation 21401-140003/A	Amd. No. - N° de la modif. 003	Buyer ID - Id de l'acheteur 598EJ
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Annex A – Statement of Work for Cable Television Signal Services

Revised September 3, 2014

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1 REQUIREMENT

- 1.1 Correctional Service Canada (CSC) has a requirement for the provision of television signal services for Collins Bay Institution/Complex, Beaver Creek Institution/Complex, Joyceville Institution/Complex, Warkworth Institution, Grand Valley Institution, Millhaven Institution, and Bath Institution. Services may be delivered by satellite dish, analogue, digital cable or any other medium, as deemed acceptable through conformance of the specifications within this Statement of Work.

2 SCOPE

- 2.1 The Contractor must provide all personnel, tools, services, supplies, materials, supervision, equipment and components or services necessary to install, operate and maintain a television signal system for the named Institutions.
- 2.2 The Contractor must provide a signal system service to the institutions and other buildings. Below is the required number of outlets for each institutional site at contract award:

Table 1:

Institutional Site	Number of Outlets
Collins Bay Institution/Complex	736
Beaver Creek Institution/Complex	745
Joyceville Institution/Complex	725
Warkworth Institution	450
Grand Valley Institution	231
Millhaven Institution	400
Bath Institution	592

- 2.2.1 The number of outlets is subject to increase or decrease at each of the Institutions/Complex identified in Table 1. Correctional Service Canada will provide a written notice of the increase or decrease at no additional cost.
- 2.2.2 The Contractor must confirm receipt of the e-mail within 24 hours by using the same means of communications used to transmit the request by making reference to the Technical Authority's named Institutions/Complex. The additions and/or deletions must be effective the 1st day of the following month.
- 2.3 The transmission of the signal must be received at a central location, hereinafter referred to as the delineation point for:
- Collins Bay Institution/Complex, situated on the premises of Collins Bay Medium;
 - Beaver Creek Institution/Complex, situated on the premises, BCI Medium;
 - Joyceville Institution/Complex, situated on the premises of Joyceville Medium;
 - Warkworth Institution, situated on the premises of Warkworth Institution;
 - Grand Valley Institution, situated on the premises of Grand Valley Institution;
 - both Millhaven Institution and Bath Institution, situated on the premises of Bath Institution

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- 2.4 The Contractor must provide a viable dB signal to the delineation point at any of the identified institutions for CATV/MATV service.
- 2.5 No additional equipment will be permitted to be located in inmate cells or in other areas in the institution. The Contractor may install a satellite dish at a mutually agreeable location in proximity to the CATV distribution room. All signal reception, amalgamation and amplification equipment up to the delineation point will be provided by the Contractor and located in one CSC provided equipment space.
- 2.6 At the delineation point, the Contractor(s) must supply the following:
- 2.6.1 Television signal services that is a "one-way" signal without the possibility of a "cable modem" making outside contact with the Internet.
- 2.6.2 Single lines of combined channel signals with no visible noise or snow in the image. The lines must be capable of including premium movie channels independently to each institution.
- 2.6.3 The channel strength on all channels must be of +10dbV or greater clean slope, to the satisfaction of the Technical Authority.
- 2.6.4 All channels must be on CATV standard bands with a maximum frequency of 546 Mhz.
- 2.6.5 The channel placement is to match as closely as possible to local listings.
- 2.6.6 The Contractor must temporarily or permanently remove individual channels as and when requested by the Technical Authority via e-mail. This must be done within 48 hours upon receipt of an e-mail from the Technical Authority. The Contractor must accept at least one request yearly from Correctional Services Canada related to adding / deleting channels.
- 2.6.7 All equipment supplied by the Contractor must be serviced, maintained and remain the sole responsibility of the Contractor during the term of the contract.
- 2.7 The Contractor must provide a basic tier of services, which will include services required by the rules of the Federal Communications Commission and any other federal laws or regulation, public access channels and educational access channels, the retransmission of locally broadcast television signals and other appropriate services.
- 2.8 The Contractor must provide the required number of channels; as selected and agreed upon between the Contractor and Correctional Services Canada, plus any movie channels as selected. Any sexually explicit movies must be completely blocked out from viewing. Any changes to the initial, agreed upon line up of channels can be discussed with Correctional Services Canada; but is subject to the approval of the Technical Authority.
- 2.8.1 Sexually explicit channels are prohibited, and must not be included in the list of channels.
- 2.8.2 Below is the current list of channels as identified by individual sites. Channel 19 is not available due to radio interference. The Contractor is required to provide a complete line-up for each site based on the following list of channels.

Millhaven Institution & Bath Institution:

Package A	
No#	Channel Description
1	GLOBAL TORONTO

Package B	
No#	Channel Description
1	ABC DETROIT

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2	CBC OTTAWA
3	NBC BUFFALO
4	CTV OTTAWA
5	CBC OTTAWA
6	CBC KINGSTON
7	MUCH MORE MUSIC
8	CABLE NEW NETWORK
9	THE LEARNING CHANNEL
10	SPORTNET 360
11	ARTS & ENTERTAINMENT
12	CMT
13	ENTERTAINMENT TELEVISION
14	SPIKE TV
15	TV GUIDE LISTING
16	MUCH MUSIC
17	CBC NEWS NETWORK
18	VISION TV
19	HOMES & GARDEN TV
20	DISCOVERY
21	BRAVO
22	CITY TORONTO
23	THE FOOD NETWORK
24	SHOWCASE
25	THE HISTORY CHANNEL
26	THE COMEDY NETWORK
27	THE SPEED NETWORK
28	SPACE
29	SPORTS NET
30	DTOUR
31	CNBC
32	CTV NEWS NETWORK
33	THE SPORTS NETWORK
34	ABORIGINAL PEOPLE TV NETWORK
35	OUTDOOR LIFE NETWORK
36	CPAC
37	OPRAH WINFREY NETWORK
38	BLACK ENTERTAINMENT NETWORK
39	FIGHT NETWORK
40	BBC WORLD
41	NATIONAL GEOGRAPHIC
42	DISCOVERY SCIENCE
43	ANIMAL PLANET
44	IFC INDEPENDENT FILM CHANNEL
45	DOCUMENTARY
46	TMN ENCORE
47	THE MOVIE NETWORK
48	HBO
49	MFUN
50	MFEST
51	TMN ENCORE 2
52	HIT LIST
53	URBAN BEAT

2	CBC TORONTO
3	CHCH
4	CITY TV TORONTO
5	CNBC
6	CNN
7	CTV TORONTO
8	FOX ROCHESTER
9	GLOBAL TORONTO
10	NBC DETROIT
11	OMNI 1
12	OMNI 2
13	SRC MONTREAL
14	A & E
15	BBC WORLD
16	CANAL Z
17	CBC NEWS NETWORK
18	CMT
19	BET
20	MYSTERY
21	CNN
22	COMEDY
23	CPAC
24	CTV NEWS NET
25	DEJA VIEW
26	DISCOVERY CHANNEL
27	DISCOVERY SCIENCE
28	DOCUMENTARY
29	ESPN CLASSIC
30	FOOD NETWORK
31	GALAXIE MUSIC CHANNEL
32	HBO
33	HGTV
34	HISTORY
35	IFC
36	MOVIE TIME
37	ENCORE 2
38	MTV 2
39	MUCH MORE MUSIC
40	MUCH MUSIC
41	NAT GEO WILD
42	OLN
43	OWN
44	SHOWCASE ACTION
45	SPACE
46	SPEED
47	SPIKE
48	SPORTSNET 360
49	TECH TV
50	TELE LATINO
51	THE FIGHT NETWORK
52	TLC
53	TMN

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54	HOT COUNTRY	54	MFEST
55	EASY LISTENING	55	MFUN
56	OMNI 2	56	TRAVEL
57	NATIONAL GEOGRAPHIC WILD	57	TSN
58	FX CANADA	58	DTOUR
59	CHCH	59	VISION
60	SHOWCASE ACTION	60	NATIONAL GEOGRAPHIC
61	G4 TECH TV	61	OASIS
62	DEJA VIEW	62	E
63	TSN2 TSN ALTERNATIVE	63	DISCOVERY WORLD
64	INVESTIGATION DISCOVERY	64	MILITARY
65	TRAVEL & ESCAPE	65	MSNBC
66	MTV 2	66	SUNDANCE
67	AL JAZZERA	67	SUPERCANNEL 1
68	CPAC FRENCH	68	SUPERCANNEL 2
69	DIV DO IT YOURSELF	69	SUPER CHANNEL 3
70	SUNDANCE CHANNEL	70	SUPER CHANNEL 4
71	CBC RADIO CHANNEL	71	RDI
72	LIFETIME	72	LIFE TIME
73	OMNI 1	73	ODYSSEY

Beaver Creek Institution/Complex:

Package A	
No#	Channel Description
1	TVO
2	CBS
3	CTV TWO BARRIE
4	GLOBAL (TORONTO)
5	TV GUIDE
6	SRC (CBC FRENCH)
7	CFTO
8	NBC
9	CHCH
10	E!
11	MCTV (NORTH BAY)
12	FOOD NETWORK
13	CTV NEWSNET
14	APTN
15	PBS (BUFFALO)
16	OMNI 1
17	OMNI 2
18	TVA
19	CMT
20	TFO
21	MTV
22	CBC NEWSWORLD
23	CPAC
24	THE WEATHER CHANNEL
25	CITY TV
26	ABC
27	TSN
28	TSN 2

Package B	
No#	Channel Description
1	TVO
2	CBS
3	CBC
4	CTV TWO
5	GLOBAL
6	TV GUIDE
7	SRC (CBC FRENCH)
8	CTV (BARRIE)
9	COGECO ON DEMAND
10	NBC
11	CHCH NEWS & MOVIES
12	CTV (SUDBURY)
13	FOOD NETWORK
14	CTV NEWS NETWORK
15	APTN
16	PBS
17	OMNI
18	TVA (FRENCH)
19	CMT
20	TFO
21	OPC (ONTARIO PARLIAMENT CHANNEL)
22	YTV
23	VISION TV
24	CBC NEWS NETWORK
25	CPAC – MANDATORY
26	THE WEATHER CHANNEL
27	CITY TV
28	ABC

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29	BET
30	DISCOVERY
31	IFC
32	A&E
33	WUTV
34	SPORTSNET ONTARIO
35	CNN
36	MUCHMUSIC
37	SLICE
38	SPACE
39	COMEDY
40	NATIONAL GEOGRAPHIC
41	ANIMAL PLANET
42	NATIONAL GEOGRAPHIC WILD
43	HGTV
44	HISTORY
45	SHOWCASE
46	BRAVO
47	W NETWORK
48	SCORE
49	OLN
50	WSKB
51	MFUN
52	MFEST
53	HBO
54	TMN
55	WPIX
56	SPEED
57	WB11
58	KTLA
59	WGN
60	SHOWCASE ACTION
61	MOVIE TIME
62	AMC
63	CLASSIC ROCK MUSIC
64	URBAN BEAT MUSIC
65	HOT COUNTRY MUSIC
66	FX CANADA
67	TLC
68	OWN
69	CNBC

29	TSN
30	DISCOVERY
31	MTV CANADA
32	A & E
33	FOX
34	SPORTSNET O
35	SPIKE TV
36	CNN
37	MUCH MUSIC
38	SPICE
39	SPACE
40	TELETOON
41	FAMILY
42	COMEDY
43	TLC
44	DEJA VIEW
45	HGTV
46	HISTORY
47	SHOWCASE
48	BRAVO
49	W NETWORK
50	D TOUR (FORMALLY TV TROPOLIS)
51	CITS
52	SN360 (FORMALLY THE SCORE)
53	OLN
54	WSBK
55	M FUN
56	M FEST
57	HBO
58	M
59	TMN ENCORE 1
60	SPEED
61	W PIX (NY)
62	KTLA (LA)
63	WGN (CHICAGO)
64	GOLF TV
65	BNN
66	BET
67	ACTION
68	OWN

Collins Bay Institution/Complex:

Package A	
No#	Channel Description
1	A & E
2	ABC DETROIT
3	AMC
4	APTN
5	BET
6	BRAVO

Package B	
No#	Channel Description
1	A& E
2	ABC
3	ACTION
4	AMC
5	ANIMAL PLANET
6	BET

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7	CITY
8	CKWS
9	CMT
10	CBS
11	CNN
12	DISCOVERY
13	DOCUMENTARY
14	E
15	FOX
16	GLOBAL
17	HBO
18	IFC
19	KTLA
20	TMN
21	NBC
22	M FEST
23	M FUN
24	MUCH MUSIC
25	MOVIE TIME
26	MTV
27	CTV
28	NTL GEOGRAPHIC CHANNEL
29	OLN
30	PEACHTREE
31	SHOWCASE
32	SHOWCASE ACTION
33	SILVER SCREEN CLASSICS
34	SPACE
35	SPIKE TV
36	SPORTSNET
37	SPORTSNET 360
38	SPORTSNET EAST
39	SPORTSNET ONTARIO
40	TELETOON
41	THE COMEDY NETWORK
42	THE FAMILY CHANNEL
43	THE HISTORY CHANNEL
44	THE SPEED CHANNEL
45	TLC
46	TMN ENCORE
47	TMN ENCORE 2
48	TSN
49	TSN 2
50	FRENCH – TV5 OR CFTM OR CBC
51	VISION TV
52	WILD TV
53	WPBS
54	WSBK

7	CARTOON NETWORK
8	CBC
9	CBS
10	CITY TV
11	CMT
12	CNN
13	COMEDY NETWORK
14	CTV
15	DISCOVERY
16	DISCOVERY WORLD
17	DOCUMENTARY
18	ENTERTAINMENT NETWORK
19	ENTERTAINMENT TV
20	FOX
21	FX CANADA
22	GLOBAL
23	HISTORY
24	IFC
25	KNOWLEDGE NETWORK
26	M ENCORE
27	M ENCORE 2
28	M FEST
29	M FUN
30	MOVIE TIME
31	MTV
32	MUCH MUSIC
33	NATIONAL GEO WILD
34	NATION GEOGRAPHIC
35	NBC
36	NBCSN
37	OASIS
38	OMNI 2
39	OMNI 1
40	OUTDOOR LIFESTYLE NETWORK
41	OWN
42	PEACHTREE TV
43	SHOWCASE
44	SLICE
45	SPACE
46	SPORTS NET 360
47	SPORTS NET EAST/ONTARIO/WEST
48	SPORTS NET ONE
49	SUNDANCE
50	TSN
51	TSN 2
52	TELATINO
53	TRAVEL & ESCAPE
54	VH -1
55	WILD TV

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Joyceville Institution Complex:

Package A	
No#	Channel Description
1	ABC
2	NBC
3	FOX
4	CITY TV
5	CHCH
6	CBC
7	CNN
8	GLOBAL
9	KTLA
10	WPIX
11	APTN
12	TVA
13	SHOWCASE ACTION
14	TMN
15	SPORTSNET 1
16	TSN 1
17	TSN 2
18	SPORTSNET ONTARIO
19	SUPERCHANNEL 1
20	BET
21	MUCH VIBE
22	HBO
23	MTV 1
24	E
25	MUCH MORE MUSIC
26	ENCORE 1
27	DISCOVERY
28	A & E
29	BRAVO
30	MOVIE TIME OR EQUIV
31	M FUN
32	SHOWCASE
33	COMEDY
34	NATIONAL GEOGRAPHIC
35	SPIKE
36	M FEST OR EQUIV
37	HISTORY
38	IFC
39	SPACE
40	ANIMAL PLANET
41	PEACHTREE
42	THE FIGHT NETWORK
43	CMT
44	OLN
45	TELELATINO
46	TREEHOUSE BASIC
47	TV-5
48	FOOD NETWORK

Package B	
No#	Channel Description
1	MUCH MUSIC
2	ENCORE 2
3	ABC
4	NBC
5	FOX
6	CITY TV
7	CHCH
8	CBC
9	CNN
10	GLOBAL
11	KTLA
12	WPIX
13	APTN
14	TVA
15	OWN
16	M FEST
17	SPORTSNET 1
18	TSN 1
19	TSN 2
20	SPORTSNET ONTARIO
21	SUPERCHANNEL 1
22	BET
23	MUCH VIBE
24	SLICE
25	SPIKE
26	H2
27	HBO OR EQUIV
28	DISCOVERY
29	A & E
30	BRAVO
31	MOVIE TIME EQUIV
32	M FUN
33	COMEDY
34	SHOWCASE ACTION OR EQUIV
35	IFC
36	SPACE
37	TLN
38	FOOD NETWORK
39	MUCH MORE MUSIC
40	NATIONAL GEOGRAPHIC OR EQUIV
41	TMN OR EQUIV
42	THE FIGHT NETWORK
43	CMT
44	OMNI 2 TORONTO
45	SPEED OR EQUIV
46	TECH TV OR EQUIV
47	VISION
48	TCM

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49	VISION
50	SPEED OR EQUIV
51	TELETOON RETRO
52	TCM

49	TELETOON
50	TREEHOUSE BASIC
51	TV-5
52	TELELATINO

Grand Valley Institution:

Package A	
No#	Channel Description
1	AMC
2	APTN
3	CBC TORONTO
4	CHCH
5	CITY TV TORONTO
6	CP24
7	CNN
8	CTV LONDON
9	CTV TORONTO
10	D TOUR
11	FX CANADA
12	FOX ROCHESTER
13	GLOBAL TORONTO
14	NBC BUFFALO
15	OMNI 1 TORONTO
16	OMNI 2 TORONTO
17	OUTDOOR LIFE NETWORK
18	CTV KITCHENER
19	CTS
20	PBS
21	BUFFALO PBS DETROIT
22	SRC MONTREAL
23	TVO
24	A & E
25	BET
26	BIOGRAPHY
27	CMT
28	COMEDY
29	DISCOVERY CHANNEL
30	E
31	FOOD NETWORK
32	HISTORY
33	MOVIE TIME
34	MTV
35	MYSTERY
36	NATIONAL GEOGRAPHIC
37	OWN
38	SHOWCASE
39	LIFETIME
40	SLICE

Package B	
No#	Channel Description
1	AMC
2	APTN
3	CBC TORONTO
4	CHCH
5	CITY TV TORONTO
6	CP24
7	CNN
8	CTV LONDON
9	CTV TORONTO
10	D TOUR
11	FX CANADA
12	FOX ROCHESTER
13	GLOBAL TORONTO
14	NBC BUFFALO
15	OMNI 1 TORONTO
16	OMNI 2 TORONTO
17	OUTDOOR LIFE NETWORK
18	CTV KITCHENER
19	CTS
20	PBS
21	BUFFALO PBS DETROIT
22	SRC MONTREAL
23	TVO
24	ANIMAL PLANET
25	GALAXIE MUSIC CHANNEL
26	HBO
27	MTV2
28	MUCH MUSIC
29	MUCH MORE MUSIC
30	DISCOVERY SCIENCE
31	BBC CANADA
32	FASHION TV
33	W MOVIES
34	YTV
35	SPACE TV
36	SPORTSNET ONTARIO
37	DOCUMENTARY

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Warkworth Institution:

Package A	
No#	Channel Description
1	THE MOVIE NETWORK (TMN)
2	BRAVO
3	M FUN
4	OLN
5	M ENCORE
6	SPORTSNET ONT
7	SPORTSNET 360
8	TSN
9	TSN 2
10	CBS SPORTS
11	BBC WORLD
12	SPORTSNET ONE
13	HBO
14	MTV 2
15	IFC
16	NAT GEO WILD OR ANIMAL PLANET
17	MUCH MUSIC
18	VISION
19	BET
20	CMT
21	E
22	FOOD NETWORK
23	CNBC
24	FOX
25	ABC
26	NBC
27	CITY TV TORONTO
28	CTV TORONTO
29	GLOBAL TORONTO
30	A & E
31	CHCH HAMILTON
32	CHEX PETERBOROUGH
33	TLN
34	HISTORY
35	COMEDY
36	DISCOVERY
37	TELETOON
38	SPACE
39	CBC NEWS NETWORK
40	CNN
41	AMI
42	APTN
43	RDI
44	TVA MONTEAL
45	CPAC
46	VOICE PRINT
47	WEATHER NETWORK

Package B	
No#	Channel Description
1	TMN
2	SPIKE
3	M FUN
4	HGTV
5	CBS
6	SPORTSNET ONT
7	SPORTSNET 360
8	TSN
9	TSN 2
10	CBS SPORTS
11	OLN
12	SHOWCASE ACTION
13	HBO
14	MTV 2
15	IFC
16	NAT GEO WILD
17	MUCH MUSIC
18	FOOD NETWORK
19	BET
20	CMT
21	E
22	BBC WORLD
23	CNBC
24	FOX
25	ABC
26	NBC
27	CITY TV TORONTO
28	CTV TORONTO
29	GLOBAL TORONTO
30	A & E
31	CHCH HAMILTON
32	CHEX PETERBOROUGH
33	TLN
34	HISTORY
35	COMEDY
36	DISCOVERY
37	TELETOON
38	SPACE
39	VISION
40	CNN
41	AMI
42	APTN
43	RDI
44	TVA
45	CPAC
46	VOICE PRINT
47	WEATHER NETWORK

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2.9 Each institution requires that one channel be set aside for internal broadcasting, and the Contractor must provide a channel eliminator or space for this channel.

2.10 The Contractor must provide an on-screen program listing channel, so viewers can clearly tell what shows or movies are showing at specific times with as much advance notice as possible.

2.11 The Contractor must meet on an annual basis, if requested, with representatives of Correctional Service Canada staff, for review and possible revision of the tier of services.

2.12 Correctional Service Canada will approve the location of any equipment prior to installation.

2.13 Maintenance of all coaxial cable wiring connections throughout the institution must be the responsibility of the respective institutions, not the Contractor.

2.14 **Service Calls**

2.14.1 Response to service calls, initiated by a Correctional Service Canada Technical Authority, must be no more than 1 hour from the time of the telephone call and a record must be maintained by the Technical Authority. The Technical Authority must approve all maintenance prior to being performed.

2.14.2 Arrival of the Contractor's service personnel on site must be no more than 4 hours from the time of the request unless otherwise agreed upon.

2.13.3 Critical parts (parts that will render the equipment unable to produce continuous television signals) must be delivered and installed within 24 hours from the identification of the part required.

2.14.4 Any services which exceed these noted limits must be subject to a written report detailing the reasons from the Contractor.

2.14.4.1 The report must include the following information:

- Name of the institution;
- Date and time of the call;
- Nature of the call (i.e. service call or delivery and installation call);
- Reason(s) for the delay.

2.15 The Contractor must have a business office that is adequately staffed to transact all necessary business, including payment of invoices, during regular business hours. The telephone number of the office must be publicly listed.

2.16 An Acceptance Test Procedure (ATP) must be conducted upon installation of the service to test the signal level, image quality and the signal tilt at 10 channel increments for signal strength A & B to ensure that the signal being provided adequately meets Correctional Service Canada requirements. An ATP will be conducted as and when requested by Canada to ensure quality control. The Contractor must provide service and maintain a satisfactory level as detailed in sections 2.4, 2.6.3 and 2.6.4 of quality signal for all channels being supplied.

3. **EXPERIENCE**

3.1 The Contractor must have at a minimum two (2) years experience in providing cable television signal services to similar facilities with a least 150 outlets.

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Form 2: Substantiation of Technical Compliance Form (Revised September 3, 2014)

Form 2 Substantiation of Technical Compliance Form		
Article of Statement of Work that requires substantiation by the Bidder	Bidder Substantiation	Reference to additional Substantiating Materials included in Bid
<p><i>Subsection 2.4 of Annex A - Statement of Work:</i></p> <p>The Contractor must provide a viable dB signal to the delineation point at any of the identified institutions for CATV/MATV service.</p>		
<p><i>Subsection 2.6.3 of Annex A - Statement of Work:</i></p> <p>The channel strength on all channels must be of +10dbV or greater clean slope, to the satisfaction of the Technical Authority.</p>		
<p><i>Subsection 2.6.4 of Annex A - Statement of Work:</i></p> <p>All channels must be on CATV standard bands, with a maximum frequency of 546 MHz.</p>		
<p><i>Section 2.15 of Annex A - Statement of Work:</i></p> <p>The Contractor must have a business office that is adequately staffed to transact all necessary business, including payment of invoices, during regular business hours. The telephone number of the office must be publicly listed.</p>		

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<p><i>Subsection 3.1 of Annex A - Statement of Work:</i></p> <p>The Contractor must have at a minimum two (2) years experience in providing cable television signal services to similar facilities with a least 150 outlets.</p>		