Public Works and Government Services Canada

Travaux publics et Services gouvernementaux Canada

RETURN BIDS TO:
RETOURNER LES SOUMISSIONS À:
Bid Receiving - PWGSC / Réception des soumissions - TPSGC
11 Laurier St. / 11, rue Laurier
Place du Portage, Phase III
Core 0A1 / Noyau 0A1
Gatineau
Quebec
K1A 0S5
Bid Fax: (819) 997-9776

SOLICITATION AMENDMENT
MODIFICATION DE L'INVITATION

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Title - Sujet Laboratory Infomation Management Sy	
Solicitation No. - N° de l'invitation 87055-130366/A	**Amendment No. - N° modif.** 005
Client Reference No. - N° de référence du client 87055-130366	**Date** 2014-09-04
GETS Reference No. - N° de référence de SEAG PW-$$EE-027-27806	
File No. - N° de dossier 027ee.87055-130366	**CCC No./N° CCC - FMS No./N° VME**

Solicitation Closes - L'invitation prend fin
at - à   **02:00 PM**
on - le   **2014-09-12**

Time Zone
Fuseau horaire
Eastern Daylight Saving Time EDT

F.O.B. - F.A.B.
Plant-Usine: ☐   **Destination:** ☐   **Other-Autre:** ☐

Address Enquiries to: - Adresser toutes questions à: MacCuaig, Shannon	**Buyer Id - Id de l'acheteur** 027ee
Telephone No. - N° de téléphone (819) 956-2625 ( )	**FAX No. - N° de FAX** (819) 953-3703

Destination - of Goods, Services, and Construction:
Destination - des biens, services et construction:

Comments - Commentaires

Vendor/Firm Name and Address
Raison sociale et adresse du fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution
Systems Software Procurement Division / Division des achats des logiciels d'exploitation
11 Laurier St. / 11 rue, Laurier
4C1, Place du Portage, Phase III
Gatineau
Quebec
K1A 0S5

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	**Delivery Offered - Livraison proposée**
Vendor/Firm Name and Address **Raison sociale et adresse du fournisseur/de l'entrepreneur**	
Telephone No. - N° de téléphone **Facsimile No. - N° de télécopieur**	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) **Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)**	
Signature	**Date**

Canada

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THIS SOLICITATION AMENDMENT 005 IS RAISED TO:

A) *Modify Sub-article* **2.1 (e) Standard Instructions, Clauses and Conditions** *to extend the bid validity period*
B) *Modify the Closing Date of the bid solicitation*
C) *Answer questions raised by the Industry*

****

A) *Modify Sub-artrcle* **2.1 (e) Standard Instructions, Clauses and Conditions** *to extend the bid validity period of the submissions.*

Sub-article **2.1 (e) Standard Instructions, Clauses and Conditions** *is hereby deleted and replaced with the following:*

(e)   Subsection 5(4) of 2003, Standard Instructions - Goods or Services - Competitive Requirements is amended as follows:

    (i)   Delete: sixty (60) days

    (ii)   Insert: one hundred and twenty (180) days

B) *Please note that the closing date for this bid solicitation has been changed and is now September 12, 2014 at 14h00pm EDT.*

C) *Answer questions raised by the Industry*

QUESTION No. 012

R23 The LIMS should be directly integrated with the Purolator suite of integrated services to generate shipping labels. Does the list below represent the integrated services from Purolator?

ANSWER No. 012

The Purolator E-Ship® Web Services (EWS) is capable of generating shipping labels which meets the criteria of R23.

QUESTION No. 013

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R37 The LIMS should be able to link and save documents in OpenText eDOCS 5.3.and OpenText Content Server 2010 (Refer – Annex A - Appendix E: List of Laboratory Equipment and Result File Format).

(a) Does OpenText provide a URL to the document that can be used as the link?

(b) (b) What mechanism does OpenText use to allow a LIMS to save documents in OpenText eDOCS 5.3?

ANSWER No. 013

(a) A network URL is provided for all documents in the OpenText system that can be used as a link to the document (ex: pcdocs://E-DOCS/4479045/3).

(b) OpenText eDOCS 5.3 can save files in following file types, as long as LIMS produces reports or data exports in the following listed file types it satisfies the save requirement in R37:

APPLICATION	DESCRIPTION
ACROBAT	Adobe Acrobat Reader
AUTOCAD	AutoCAD DM Extension
BMP	Bitmap Images
DELTAVIEW	DeltaView
DOCSREPORT	DOCS Report
FREELANCE	Lotus Freelance Graphics
GIF	GIF Image
GROUPWISE	GroupWise
JPG	JPEG Images
L123	Lotus 123
L123-97	Lotus 123-97
LOTUS NOTES DOC	Lotus Notes Documents
LOTUS NOTES EMAIL	Lotus Notes Emails
LOTUS NOTES FORM	Lotus Notes Forms
Lotus Work Pro	Lotus WordPro
MS EXCEL	Microsoft Excel
MS OUTLOOK	Microsoft Outlook
MS POWERPOINT	Microsoft PowerPoint
MS PROJECT	Microsoft Project
MS WORD	Microsoft Word
NOTEPAD	Notepad
PNG	PNG Images
PRJ40	Microsoft Project
PUB GIF	Web Publishing GIF
PUB JPG	Web Publishing JPG

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PUB PNG	Web Publishing PNG
PUB XML	Web Publishing XML
QPW	Quattro Pro
RTF	Rich Text Files
TIFIIMAGE	TIF Image
VISIO	Microsoft Visio
WEB PUBLISHING	Hummingbird Web Publishing
WMPLAYER	Windows Media Player
WORDPERFECT	WordPerfect
WTRMRK30	Watermark Enterprise 3.0

QUESTION No. 014

Section 3.2 (b)(ii) and Substantiation of Technical Compliance Form 3 and Annex A, Rated Requirements Table B

- For each Rated Requirement, are the bidders requested to provide the rating achieved according to the rating scheme provided in Annex A, Rated Requirements Table B?

- If so, is it appropriate to include this information in the second column of Form 3?

ANSWER No. 014

Bidders are not required to provide the rating achieved according to the rating scheme.

QUESTION No. 015

Page 15 and page 43 address System Configuration. "Propose approach for transferring data from existing CNSC data sources."

Question a) In the solicitation is CSNC requesting LIMS provider to provide "Data Migration"?

Question b) Please inform potential bidder the nature of the data, database and if data is associated with an existing LIMS.

ANSWER No. 015

Answer a): No, CNSC does not require the LIMS provider to perform data migration under this award. CNSC is only looking for a high level proposed approach for data migration at this time.

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Answer b): Since CNSC is not looking for data migration at this time, the details on data and existing database will not be provided.

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QUESTION No. 016

Does the CSNC operate one laboratory in Ottawa or are there satellite locations that will require LIMS implementation?

ANSWER No. 016

CNSC has one laboratory in Ottawa. Please refer to M15 for laboratory client access.

QUESTION No. 017

Table 2 Items 1 and 2. How many CNSC Staff are anticipated for each training, IT and Laboratory Staff?

ANSWER No. 017

Refer to sections 7.21 (b) and 7.21 (c)

QUESTION No. 018

Is the CNSC laboratory currently operating with a LIMS and if so what is the current system that staff is trained on and is the database SQL or Oracle?

ANSWER No. 018

No, CNSC laboratory currently is not operating with a LIMS.

QUESTION No. 019

Annex A – Appendix C provides two Report examples. Question 1) Will additional reports be required for internal and or external clients and if so how many styles are anticipated of final reports.

ANSWER No. 019

Additional reports will be required. It is not known how many styles are anticipated.

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QUESTION No. 020

Table 2 Item 4 is requesting pricing for 300 concurrent user licenses. What is the current number of Chief Analysts, Lab Technologists, Senior Analyst or Physics Specialists? Is growth anticipated in the technical or administrative users?

ANSWER No. 020

In Table 2, Item 4 the pricing for 300 concurrent user licenses is established for evaluation purposes only, and is solely an approximation of the potential requirements should other client departments wish to exercise the option to purchase licenses during the contract period. Furthermore, per Article 1.2 of the Solicitation, "When the Software Solution is made available to Clients other than the Initial Client, any required professional services or training will be purchased under a separate contract." For the current requirement, the CNSC's total number of licenses required is 12 (refer to Annex B, Item No. 1). Table 2, Item 3 identifies the CNSC's anticipated growth in the number of licenses.

QUESTION No. 021

Annex A – Appendix E provides a list of Laboratory Equipment. Please provide the quantity of instrument type if more than one instrument of each type is operating in the lab.

ANSWER No. 021

The current quantity for each equipment type listed in Annex A - Appendix E List of Laboratory Equipment is only one.

QUESTION No. 022

Describe the typical sample matrices (soil, water, products, tissue, etc) and number of samples that the laboratory processes in the course of a year

ANSWER No. 022

CNSC does not deem this to be a relevant question.

QUESTION No. 023

Does CNSC collect the samples for analyses? Is field data from sample collection uploaded into the LIMS?

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ANSWER No. 023

Yes, CNSC collects the sample for analyses. Yes, the field data from sample collection will be uploaded into the LIMS.

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QUESTION No. 024

What is the current turnaround time (TAT) goal from sample receipt to report delivery? What percentage of requests are rush and what is a rush TAT?

ANSWER No. 024

CNSC does not deem this to be a relevant question.

QUESTION No. 025

R28 - The LIMS should generate reports based on calculated data elements. Are you asking if calculated elements can appear on a report?

ANSWER No. 025

Yes.

QUESTION No. 026

In Annex A – Appendix B Laboratory Client Concurrent User definition is "conduct sample submission" equivalent to "conduct Service Request"?

ANSWER No. 026

A service request includes sample submission.

QUESTION No. 027

Can the Laboratory Client Concurrent User be separated into two different types of users: Conduct Sample Submission and View Reports? If so can this change be reflected in Table 2 and Table 3?

ANSWER No. 027

Canada has considered your request and the requirement will remain the same.

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QUESTION No. 028

Can you provide an estimate of the average number of sample submissions that will be made via web browser by the average Laboratory Client User for the first year of the contract?

ANSWER No. 028

Canada cannot provide an accurate estimate of the average number of sample submission at this time due to the current manual process for submissions.

For information purposes only, based on the manual process, there were approximately 500 sample submissions made in year 2013.

QUESTION No. 029

What is your projection for percent (%) increase or decrease in the number of sample submissions per Laboratory Client User over the next two years?

ANSWER No. 029

Canada cannot provide an accurate estimate of the average number of sample submission at this time due to the current manual process for submissions.

For information purposes only, 10% of increase is expected.

QUESTION No. 030

It is correct to assume that each sample submission or Service Request could have more than one sample associated with it, or is it the practice of the CNSC to submit each sample with a unique submission form?

ANSWER No. 030

Yes, a sample submission or service request can have more than one sample associated with it.

ALL OTHER TERMS AND CONDITIONS OF THE BID SOLICITATION REMAIN THE SAME