

<p><b>WORKPLACE COMMUNICATION SERVICES INVITATION TO QUALIFY (WCS-ITQ)</b></p> <p><b>AMENDMENT NO. 6</b></p>
<p>This ITQ amendment No. 6 is raised to;</p> <p>1- Amend Annex C 'ITQ Reference Project Forms'.</p>

**1. At Annex C 'ITQ Reference Project Forms', REVISE as follows;**

**DELETE:** the previous 'C.4: ITQ Reference Project Form' in its entirety.

**INSERT:** the following new version included below:

<b>Annex C.4: ITQ Reference Project Form</b>	
<b>Respondent</b>	
<b>Name</b>	
<b>Address</b>	
<b>Mandatory Experience Requirement #4</b>	
<p>The Respondent must have provided to a Customer a centralized service desk and network operations center to manage an IP Telephony service (see definition of this term) for a period of at least 24 continuous months (which can include the implementation phase) in the last 5 years prior to the closing date of this ITQ, where the service desk and network operations center it provided met or exceeded all of the following:</p> <ul style="list-style-type: none"> <li>a. provided 7 day x 24 hour x 365 day service monitoring;</li> <li>b. provided 7 day x 24 hour x 365 day change and incident tracking;</li> <li>c. provided bilingual (English and French) phone support; and</li> <li>d. provided 7 day x 24 hour x 365 day incident escalations.</li> <li>e. it was either located in Canada or, if was located outside of Canada, the Respondent has a "Canadian presence" (see definition of term).</li> </ul>	
<b>Reference Project for Mandatory Experience Requirement #4</b>	
<b>Entity under contract to Customer Organization to perform the reference project</b>	
<b>Project Name</b>	
<b>Project Duration (including start date, completion of implementation and end date, if applicable)</b>	
<b>General Project Description (e.g. work performed, experienced gained)</b>	
<b>Specific description regarding that project demonstrating the Respondent's experience in providing 7 day x 24 hour x 365 day service monitoring</b>	

<b>Specific description regarding that project demonstrating the Respondent's experience in providing 7 day x 24 hour x 365 day change and incident tracking</b>	
<b>Specific description regarding that project demonstrating the Respondent's experience in providing bilingual (English and French) phone support</b>	
<b>Specific description regarding that project demonstrating the Respondent's experience in providing 7 day x 24 hour x 365 day incident escalations</b>	
<b>Location (City and Country) of the centralized service desk and network operations center. If the location is outside of Canada, the address of the Respondent's physical office located in Canada and the number of employees the Respondent employs working full time in Canada.</b>	
<b>Name of Customer Organization</b>	
<b>Customer Organization Primary Contact Name</b>	
<b>Customer Organization Primary Contact Telephone</b>	
<b>Customer Organization Primary Contact Email</b>	
<b>Customer Organization Backup Contact Name</b>	
<b>Customer Organization Backup Contact Telephone</b>	
<b>Customer Organization Backup Contact Email</b>	

ALL OTHER TERMS AND CONDITIONS OF THIS INVITATION TO QUALIFY  
REMAIN UNCHANGED.

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Following is a summary of Amendments issued to date to this Invitation to Qualify (ITQ):

<b>Document Tracking</b>	<b>Date</b>	<b>Description</b>
Amendment No. 001	August 18, 2014	Delete Annexes G and H which no do apply to this ITQ
Amendment No. 002	August 25, 2014	Extension and published responses to questions
Amendment No. 003	September 4, 2014	Extension to the ITQ closing date
Amendment No. 004	September 12, 2014	Extension to the ITQ closing date
Amendment No. 005	September 15, 2014	Make changes and publish responses to questions
Amendment No. 006	September 16, 2014	Revise Annex C